A Brain-Friendly Guide

Head First Excel

Explore your data with pivot tables

Nest formulas for complex operations

Visualize data with charts and graphs

Organize your information

Sort, zoom, and filter worksheets

Make calculations across worksheets

O'REILLY®

Michael Milton

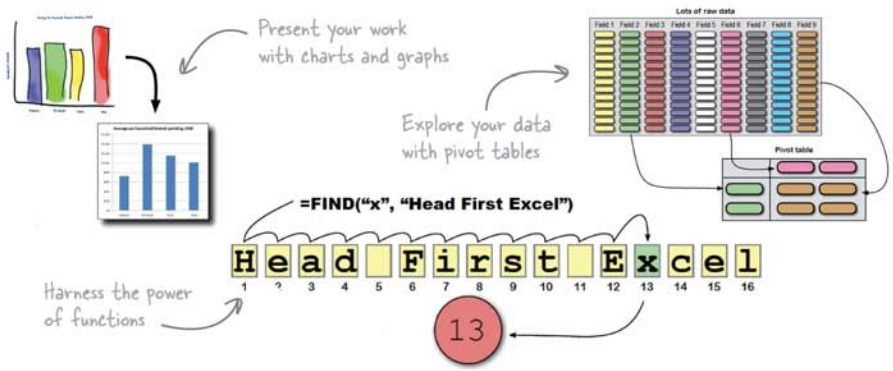
Head First Excel

Windows Applications/Excel

What will you learn from this book?

Do you use Excel for simple lists but get lost when it comes to functions? Would you like to be able to do something useful with all that data, like a real Excel power user? *Head First Excel* will revolutionize the way you use information in your life, taking your spreadsheet skills from rudimentary to sophisticated. You'll see how to incorporate Excel into every aspect of your workflow, from making calculations across a number of worksheets and performing exploratory analysis with pivot tables, to optimizing outcomes with Goal Seek and presenting your conclusions with polished data visualizations.

Whether you're completely new to Excel or a more experienced user looking to make Excel work better for you, *Head First Excel* will help you organize your information, think through complex data problems, and present analysis elegantly.



What's so special about this book?

We think your time is too valuable to waste struggling with new concepts. Using the latest research in cognitive science and learning theory to craft a multi-sensory learning experience, *Head First Excel* uses a visually rich format designed for the way your brain works, not a text-heavy approach that puts you to sleep.

"Unlock your Excel superpowers with Michael Milton's *Head First Excel*. Excel's many features can seem intimidating; Michael cuts through the complexity and teaches you to bend Excel to your will."

Bill Mietelski, Software engineer

"Like other Head First books, *Head First Excel* is an approachable mix of knowledge, business situations, and humor. Need to create formulas? Need to make reports, charts, or pivot tables? *Head First Excel* gives you the goods to help you excel at Excel!"

Ken Bluttman, www.kenbluttman.com

"*Head First Excel* shows how to fully utilize some of the best features Excel has to offer to improve productivity and data analysis skills."

Anthony Rose, President, Support Analytics

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Advance Praise for *Head First Excel*

"*Head First Excel* is awesome! Like other Head First books, it's a very approachable mix of knowledge, business situations, and humor. Not only do you learn all you need to know about Excel, but you also get to learn some real business lingo and smarts as well. Need to create formulas? Need to make reports, charts, or pivot tables? This is the book for you. *Head First Excel* gives you the goods and will help you excel at Excel!"

— Ken Bluttman, *www.kenbluttman.com*

"*Head First Excel* shows how to fully utilize some of the best features Excel has to offer to improve productivity and data analysis skills. If I've been using Excel for over 10 years and still found many useful topics, so can you, regardless of your experience level."

— Anthony Rose, President, Support Analytics

"Do you use Excel to keep lists and calculate the occasional budget? Would you like to dive deeper and learn how Excel can give you an edge in your daily workflow? Unlock your Excel superpowers with Michael Milton's *Head First Excel*. You'll learn to create data visualizations and design spreadsheets that make your point and get you noticed. Discover how to easily audit complex formulas written by others, so you can quickly validate (or call 'B.S.' on) their calculations. Build models that optimize your business and/or finances based on all possible scenarios. Excel's many features can seem intimidating; Michael cuts through the complexity and teaches you to bend Excel to your will."

— Bill Mietelski, software engineer

Praise for other *Head First* books

"Kathy and Bert's *Head First Java* transforms the printed page into the closest thing to a GUI you've ever seen. In a wry, hip manner, the authors make learning Java an engaging 'what're they gonna do next?' experience."

—Warren Keuffel, *Software Development Magazine*

"Beyond the engaging style that drags you forward from know-nothing into exalted Java warrior status, *Head First Java* covers a huge amount of practical matters that other texts leave as the dreaded 'exercise for the reader.' It's clever, wry, hip and practical—there aren't a lot of textbooks that can make that claim and live up to it while also teaching you about object serialization and network launch protocols."

—Dr. Dan Russell, Director of User Sciences and Experience Research IBM Almaden Research Center (and teaches Artificial Intelligence at Stanford University)

"It's fast, irreverent, fun, and engaging. Be careful—you might actually learn something!"

—Ken Arnold, former senior engineer at Sun Microsystems Coauthor (with James Gosling, creator of Java), *The Java Programming Language*

"I feel like a thousand pounds of books have just been lifted off of my head."

—Ward Cunningham, inventor of the Wiki and founder of the Hillside Group

"Just the right tone for the geeked-out, casual-cool guru coder in all of us. The right reference for practical development strategies—gets my brain going without having to slog through a bunch of tired, stale professor-speak."

—Travis Kalanick, founder of Scour and Red Swoosh Member of the MIT TR100

"There are books you buy, books you keep, books you keep on your desk, and thanks to O'Reilly and the Head First crew, there is the penultimate category, Head First books. They're the ones that are dog-eared, mangled, and carried everywhere. *Head First SQL* is at the top of my stack. Heck, even the PDF I have for review is tattered and torn."

— Bill Sawyer, ATG Curriculum Manager, Oracle

"This book's admirable clarity, humor, and substantial doses of clever make it the sort of book that helps even nonprogrammers think well about problem solving."

—Cory Doctorow, co-editor of Boing Boing Author, *Down and Out in the Magic Kingdom* and *Someone Comes to Town, Someone Leaves Town*

Praise for other *Head First* books

"I received the book yesterday and started to read it…and I couldn't stop. This is definitely très 'cool.' It is fun, but they cover a lot of ground and they are right to the point. I'm really impressed."

— Erich Gamma, IBM Distinguished Engineer
Coauthor, *Design Patterns*

"One of the funniest and smartest books on software design I've ever read."

— Aaron LaBerge, VP Technology, ESPN.com

"What used to be a long, trial-and-error learning process has now been reduced neatly into an engaging paperback."

— Mike Davidson, CEO, Newsvine, Inc.

"Elegant design is at the core of every chapter here, each concept conveyed with equal doses of pragmatism and wit."

— Ken Goldstein, Executive Vice President, Disney Online

"I ♥ *Head First HTML with CSS & XHTML*—it teaches you everything you need to learn in a 'fun coated' format."

— Sally Applin, UI designer and artist

"Usually when reading through a book or article on design patterns, I'd have to occasionally stick myself in the eye with something just to make sure I was paying attention. Not with this book. Odd as it may sound, this book makes learning about design patterns fun.

"While other books on design patterns are saying, 'Bueller… Bueller… Bueller,' this book is on the float belting out 'Shake it up, baby!'"

— Eric Wuehler

"I literally love this book. In fact, I kissed this book in front of my wife."

— Satish Kumar

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Analyzing Business Data with Excel

Excel Scientific and Engineering Cookbook

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Head First Excel

Michael Milton

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by Michael Milton

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Author of Head First Excel

Michael Milton

When **Michael Milton**'s friends were programming in BASIC and playing Leisure Suit Larry back in the 80s, he was creating charts in SuperCalc.

His career has consisted mainly of helping people out by showing up with the right spreadsheet at the right moment, and he hopes that after reading *Head First Excel*, you'll have the same experience.

When he's not in the library or the bookstore, you can find him running, taking pictures, brewing beer, or blogging at michaelmilton.net.

Table of Contents (Summary)

Table of Contents (the real thing)

Intro

Your brain on Excel. Here *you* are trying to *learn* something, while here your *brain* is doing you a favor by making sure the learning doesn't *stick*. Your brain's thinking, "Better leave room for more important things, like which wild animals to avoid and whether naked snowboarding is a bad idea." So how *do* you trick your brain into thinking that your life depends on knowing spreadsheets?

Introduction to formulas

1 Excel's real power

We all use Excel to keep lists.

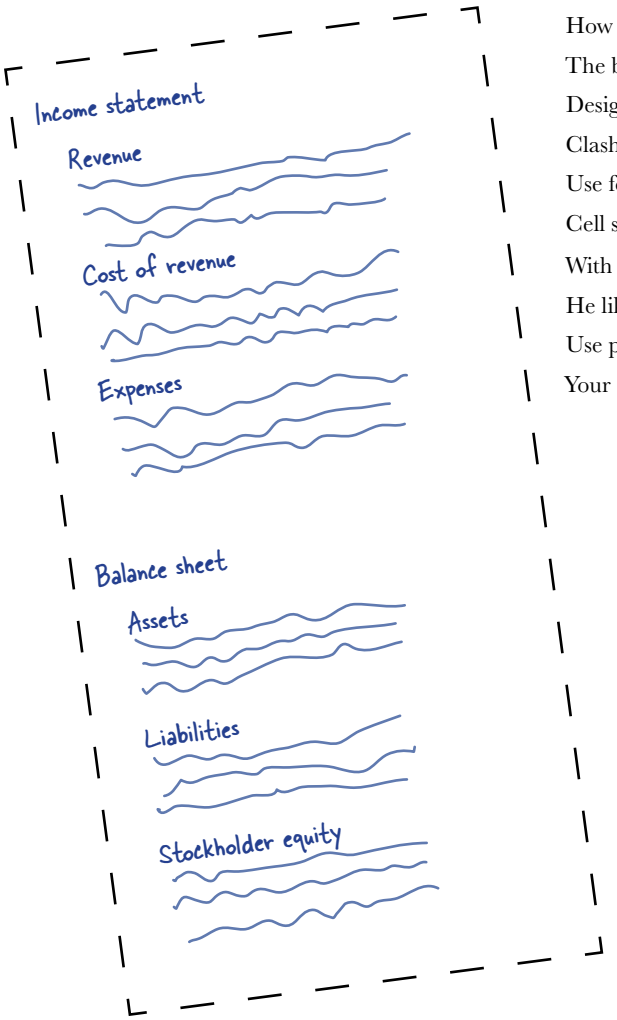
And when it comes to lists, Excel does a great job. But the real Excel ninjas are people who have mastered the world of formulas. Using data well is all about executing the **calculations** that will tell you what you need to know, and **formulas** do those calculations, molding your data into something useful and illuminating. If you know your formulas, you can really make your numbers *sing*.

visual design

2 Spreadsheets as art

Most people usually use Excel for page layout.

A lot of formula-writing masters, who are familiar with just how powerful Excel can be, are shocked that people "just" use the software for showing information with a grid. But Excel, especially in its more recent versions, has become quite handy as a page layout tool. You're about to get comfortable with some important and not-so-obvious Excel tools for serious visual design.

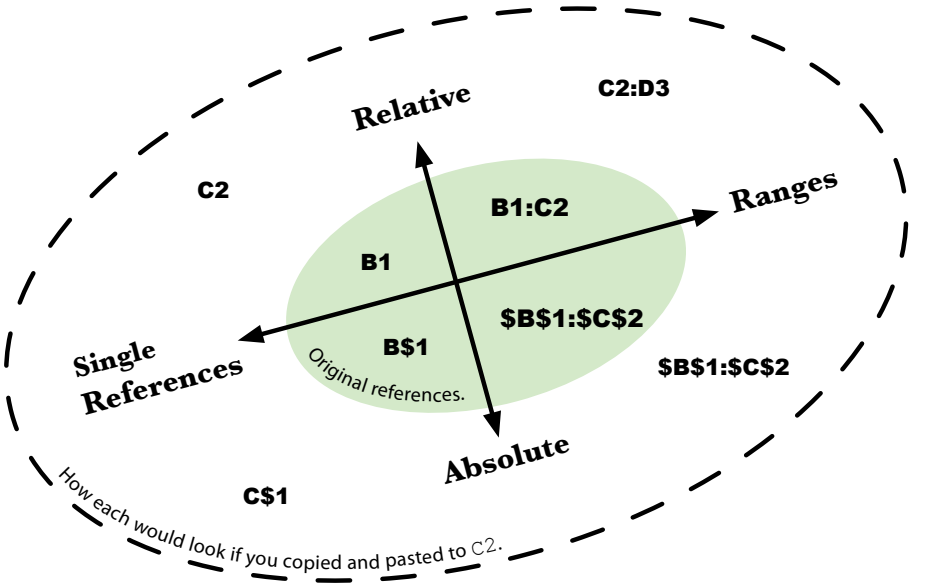


references

3 Point in the right direction

A formula is only as good as its references.

No matter how creative and brilliant your formula is, it won't do you much good if it does not point to the correct data. It's easy to get references right for short, individual formulas, but once those formulas get long and need to be copied, the chance of reference mistakes increases dramatically. In this chapter, you'll exploit **absolute and relative references** as well as Excel's advanced new **structured reference** feature, ensuring that no matter how big and numerous your references are, your formulas will stay tight and accurate.

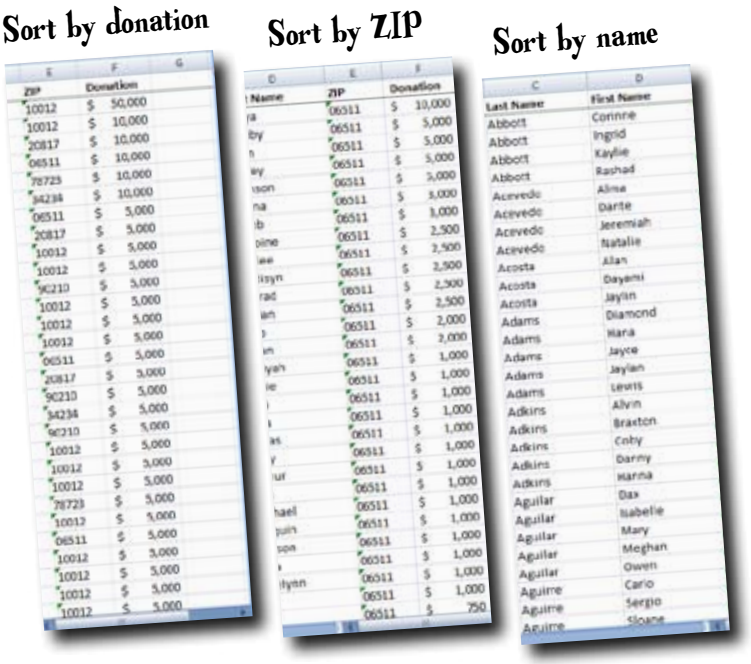


change your point of view

4 Sort, zoom, and filter

The details of your data are tantalizing.

But only if you know *how* to look at them. In this chapter, you'll forget about formatting and functions and just focus on how to change your perspective on your data. When you are exploring your data, looking for issues to investigate, the **sort, zoom, and filter** tools offer surprising versatility to help you get a grip on what your data contains.



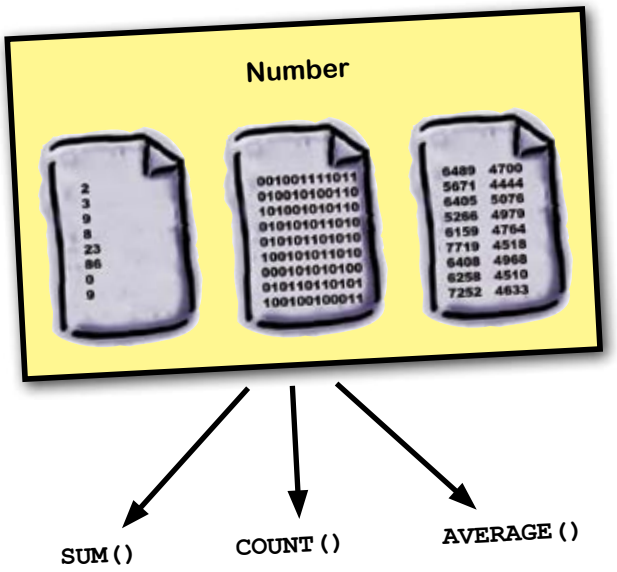
5

data types

Make Excel value your values

Excel doesn't always show you what it's thinking.

Sometimes, Excel will show you a number but think of it as text. Or it might show you some text that it sees as a number. Excel will even show you data that is neither number nor text! In this chapter, you're going to **learn how to see data the way Excel sees it**, no matter how it's displayed. Not only will this knowledge give you greater control over your data (and fewer "What the #$%! is going on?" experiences), but it will also help you unlock the whole universe of formulas.

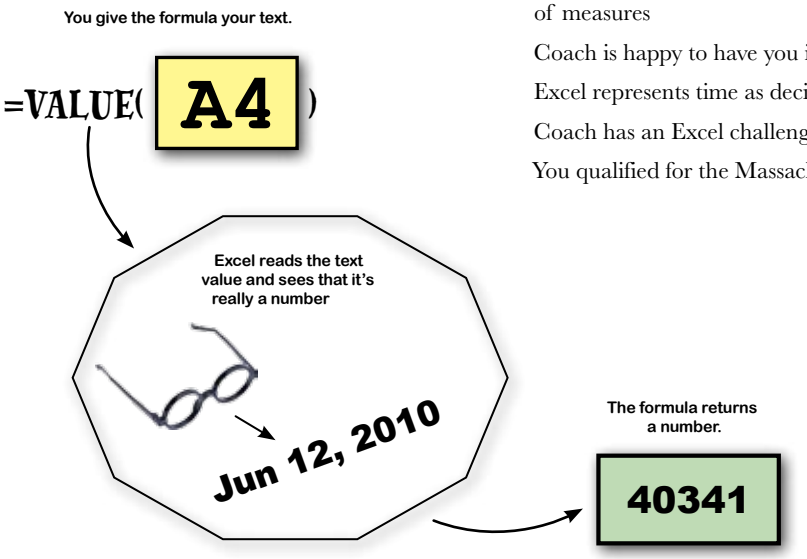


dates and times

6 Stay on time

Dates and times in Excel are hard.

Unless you understand *how Excel represents them* internally. All of us at one point or another have had to do calculations involving these types of figures, and this chapter will give you the **keys to figuring out** how many days, months, years, and even seconds there are between two dates. The simple truth is that dates and times are a really **special case** of the data types and formatting that you already know. Once you master a couple of basic concepts, you'll be able to use Excel to ***manage scheduling flawlessly***.



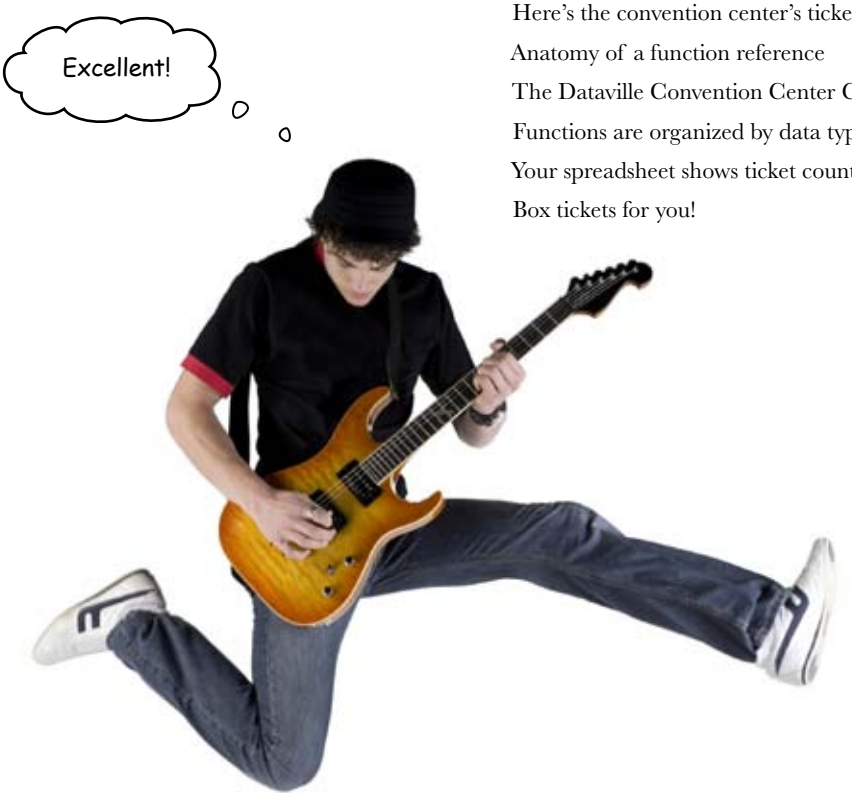
7

finding functions

Mine Excel's features on your own

Excel has more functions than you will ever use.

Over many years and many versions, the program has accumulated specialized functions that are terribly important to the small group of people who use them. That's not a problem for you. But what ***is*** a problem for you is the group of functions **that you don't know** but that **are useful in your work**. Which functions are we talking about? Only you can know for sure, and you're about to learn some tips and techniques to finding quickly the formulas you need to get your work done efficiently.

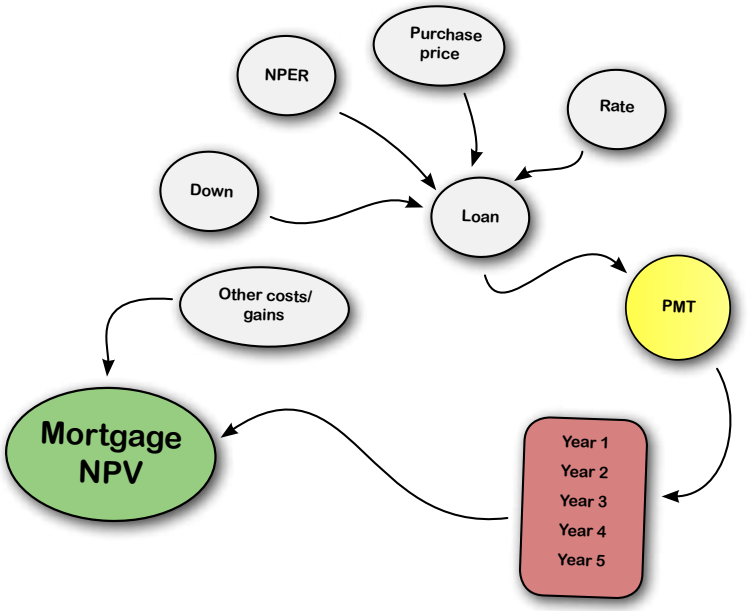


formula auditing

8 Visualize your formulas

Excel formulas can get really complicated.

And that is the point, right? If all you wanted to do was simple calculation, you'd be fine with a paper, pen, and calculator. But those complicated formulas can get unwieldy—especially ones written by other people, which can be almost impossible to decipher if you don't know what they were thinking. In this chapter, you'll learn to use a simple but powerful graphical feature of Excel called **formula auditing**, which will dramatically illustrate the flow of data throughout the *models* in your spreadsheet.

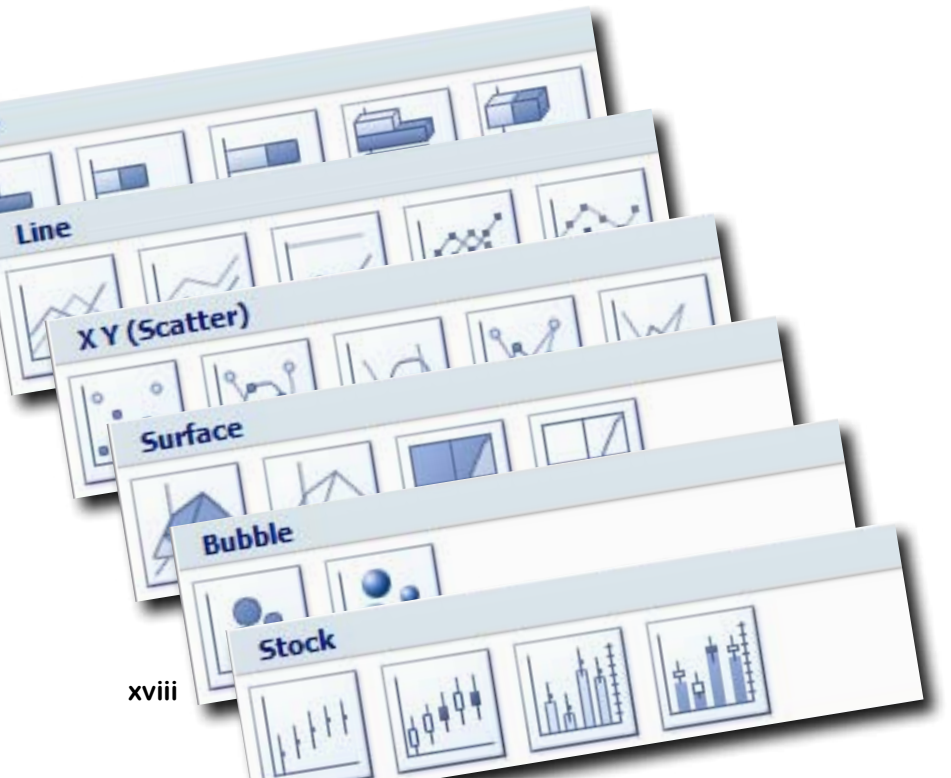


charts

9 Graph your data

Who wants to look at numbers all the time?

Very often a nice graphic is a more engaging way to present data. And sometimes you have so much data that you actually can't see it all without a nice graphic. Excel has extensive charting facilities, and if you just know where to click, you'll unlock the power to make charts and graphs to display your data with drama and lucidity.

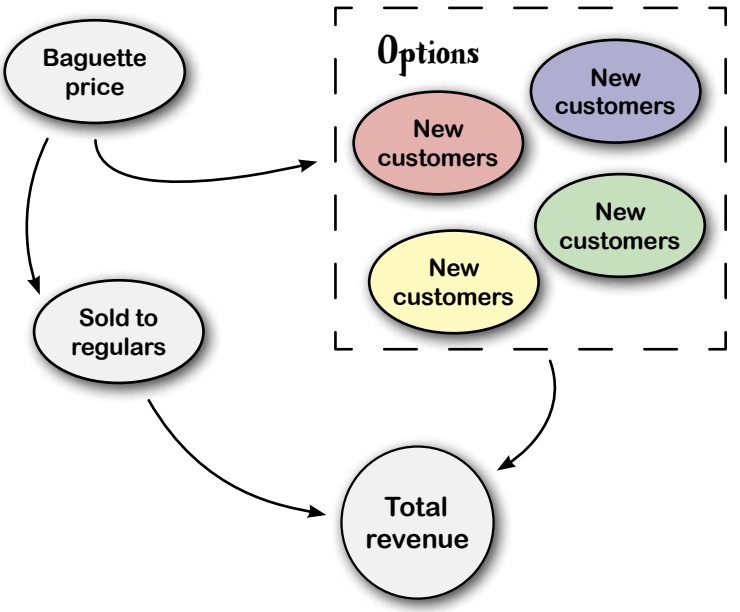


what if analysis

10 Alternate realities

Things could go many different ways.

There are all sorts of ***quantitative factors*** that can affect how your business will work, how your finances will fare, how your schedule will manage, and so forth. Excel excels at helping you model and manage all your *projections*, evaluating how changes in those factors will affect the variables you care about most. In this chapter, you'll learn about three key features—**scenarios**, **Goal Seek**, and **Solver**—that are designed to make assessing all your "what ifs" a breeze.

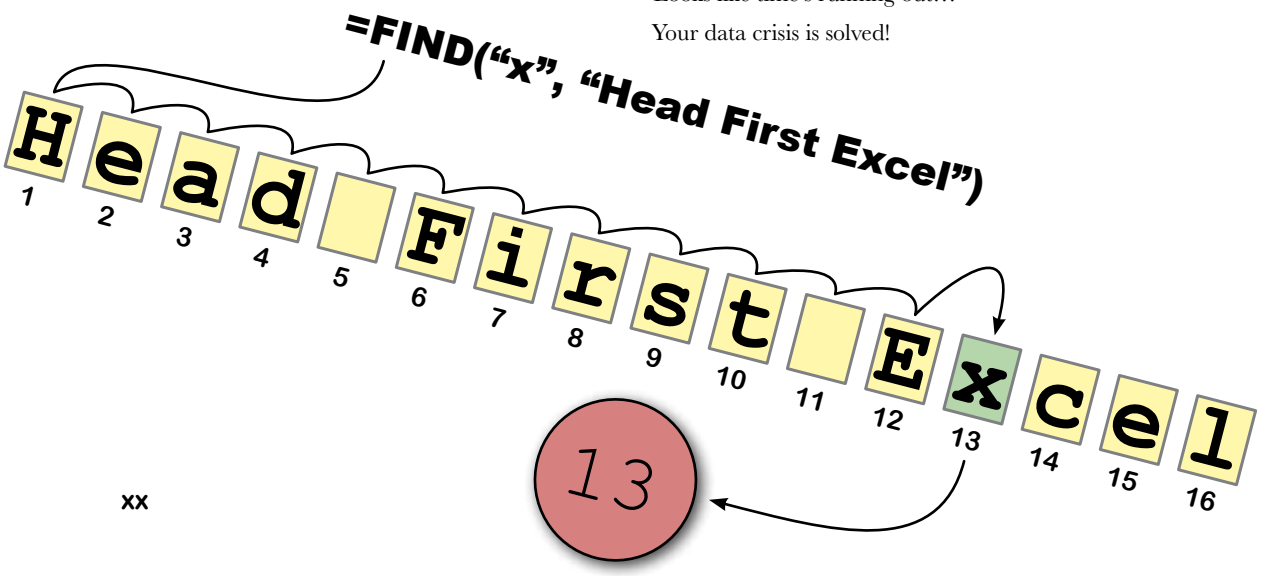


text functions

11 Letters as data

Excel loves your numbers, but it can also handle your text.

It contains a suite of functions designed to enable you to manipulate **text data**. There are many applications to these functions, but one that all data people must deal with is what to do with ***messy*** data. A lot of times, you'll receive data that isn't at all in the format you need it to be in—it might come out of a strange database, for example. Text functions shine at letting you pull elements out of messy data so that you can make analytic use of it, as you're about to find out.…

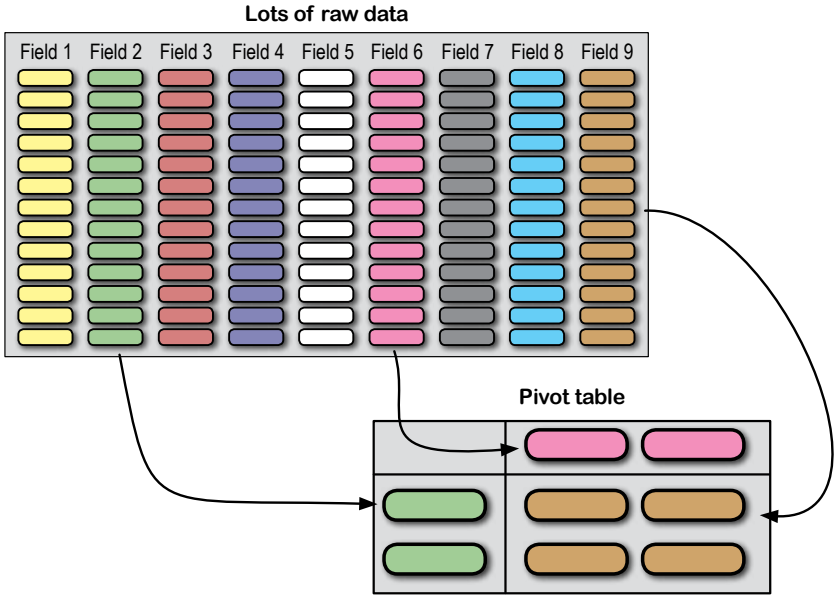


pivot tables

12 Hardcore grouping

Pivot tables are among Excel's most powerful features.

But what are they? And why should we care? For Excel newbies, pivot tables can also be among Excel's most *intimidating* features. But their purpose is quite simple: **to group data quickly** so that you can analyze it. And as you're about to see, grouping and summarizing data using pivot tables is ***much faster*** than creating the same groupings using formulas alone. By the time you finish this chapter, you'll be slicing and dicing your data in Excel faster than you'd ever thought possible.

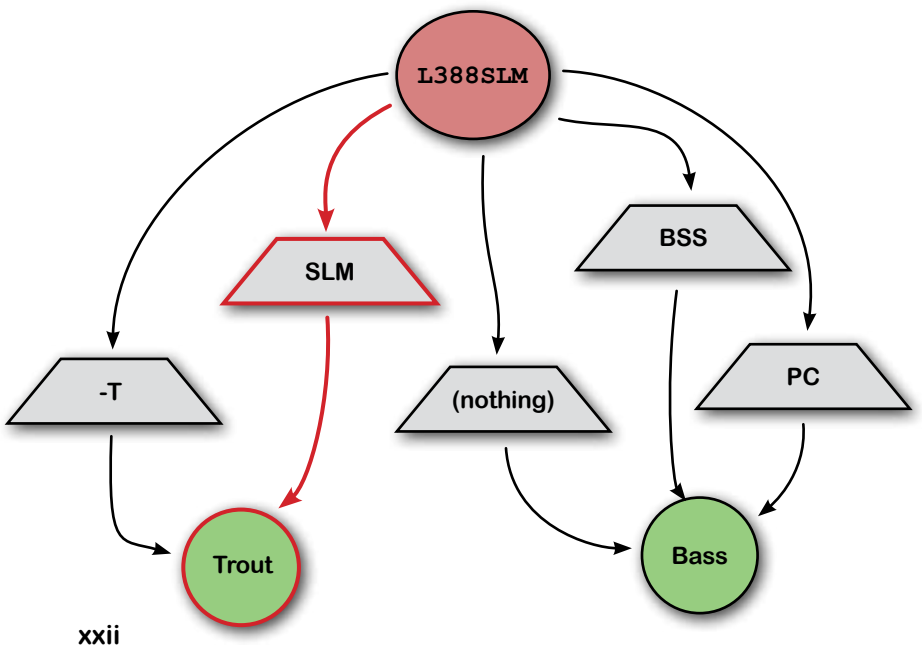


booleans

13 TRUE and FALSE

There's a deceptively simple data type available in Excel.

They're called **Boolean values**, and they're just plain ol' `TRUE` and `FALSE`. You might think that they are too basic and elementary to be useful in serious data analysis, but nothing could be further from the truth. In this chapter, you'll plug Boolean values into **logical formulas** to do a variety of tasks, from cleaning up data to making whole new data points.

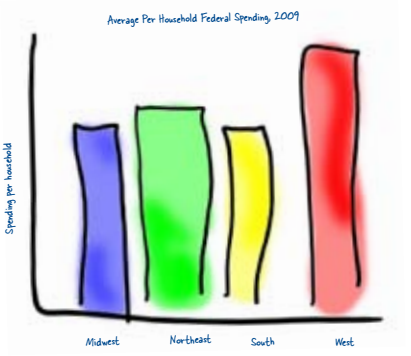


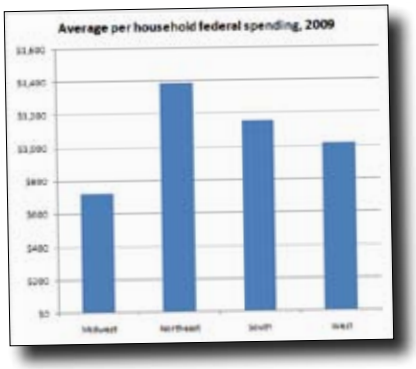
segmentation

14 Slice and dice

Get creative with your tools.

You've developed a formidable knowledge of Excel in the past 13 chapters, and by now you know (or know how to find) most of the tools that fit your data problems. But what if your problems ***don't fit those tools***? What if you don't even have the data you need all in one place, or your data is divided into categories that don't fit your analytical objectives? In this final chapter, you'll use **lookup functions** along with some of the tools you already know to slice new **segments** out of your data and get really creative with Excel's tools.





leftovers

The Top Ten Things (we didn't cover)

You've come a long way.

But Excel is a complicated program, and there's so much left to learn. In this appendix, we'll go over 10 items that there wasn't enough room to cover in this book, but should be high on your list of topics to learn about next.

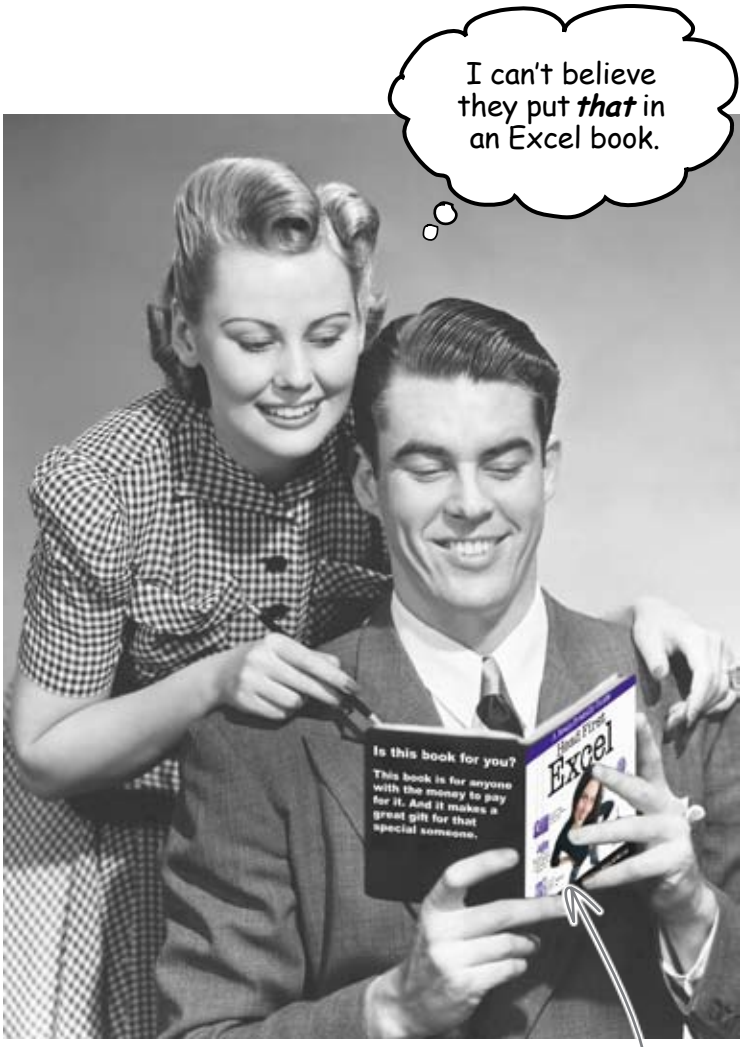
install excel's solver

The Solver

Some of the best features of Excel aren't installed by default.

That's right, in order to run the optimization from Chapter 10, you need to activate the **Solver**, an add-in that is included in Excel by default but not activated without your initiative.

Intro



In this section we answer the burning question: "So why DID they put that in an Excel book?"

Who is this book for?

If you can answer "yes" to all of these:

1. Have you never used Excel at all, or used it a little but never done anything powerful with it?
2. Do you have **basic** software skills like opening and closing files, and copying and pasting text?
3. Do you prefer stimulating dinner party conversation to dry, dull, academic lectures?

this book is for you.

Who should probably back away from this book?

If you can answer "yes" to any of these:

1. Have you already learned most of Excel's functions but need a solid reference?
2. Are you looking to do higher-level programming in Excel with macros and Visual Basic for Applications?
3. Are you afraid to try something different? Would you rather have a root canal than mix stripes with plaid? Do you believe that a technical book can't be serious if it anthropomorphizes Boolean functions and pivot tables?

this book is ***not*** for you.

[Note from marketing: this book is for anyone with a credit card.]

We know what you're thinking

"How can *this* be a serious Excel book?"

"What's with all the graphics?"

"Can I actually *learn* it this way?"

We know what your *brain* is thinking

Your brain craves novelty. It's always searching, scanning, *waiting* for something unusual. It was built that way, and it helps you stay alive.

So what does your brain do with all the routine, ordinary, normal things you encounter? Everything it *can* to stop them from interfering with the brain's *real* job—recording things that *matter*. It doesn't bother saving the boring things; they never make it past the "this is obviously not important" filter.

How does your brain *know* what's important? Suppose you're out for a day hike and a tiger jumps in front of you, what happens inside your head and body?

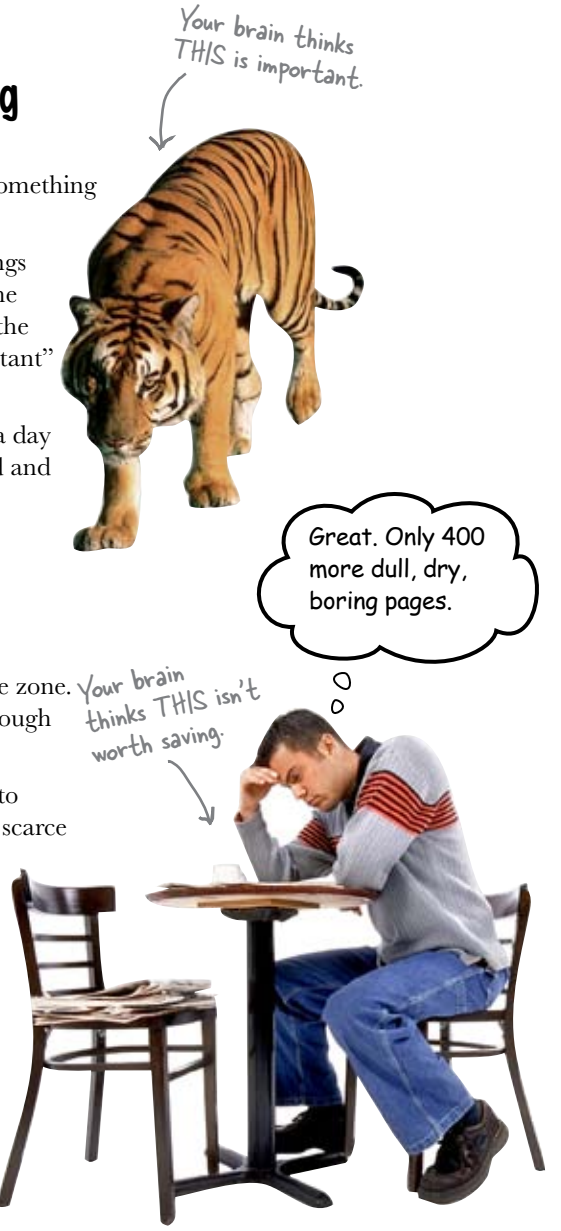
Neurons fire. Emotions crank up. *Chemicals surge*.

And that's how your brain knows…

This must be important! Don't forget it!

But imagine you're at home, or in a library. It's a safe, warm, tiger-free zone. You're studying. Getting ready for an exam. Or trying to learn some tough technical topic your boss thinks will take a week, 10 days at the most.

Just one problem. Your brain's trying to do you a big favor. It's trying to make sure that this *obviously* non-important content doesn't clutter up scarce resources. Resources that are better spent storing the really *big* things. Like tigers. Like the danger of fire. Like how you should never have posted those "party" photos on your Facebook page. And there's no simple way to tell your brain, "Hey brain, thank you very much, but no matter how dull this book is, and how little I'm registering on the emotional Richter scale right now, I really *do* want you to keep this stuff around."



We think of a "Head First" reader as a learner.

So what does it take to *learn* something? First, you have to *get* it, then make sure you don't *forget* it. It's not about pushing facts into your head. Based on the latest research in cognitive science, neurobiology, and educational psychology, *learning* takes a lot more than text on a page. We know what turns your brain on.

Some of the Head First learning principles:

Make it visual. Images are far more memorable than words alone, and make learning much more effective (up to 89% improvement in recall and transfer studies). It also makes things more understandable. **Put the words within or near the graphics** they relate to, rather than on the bottom or on another page, and learners will be up to *twice* as likely to solve problems related to the content.

Use a conversational and personalized style. In recent studies, students performed up to 40% better on post-learning tests if the content spoke directly to the reader, using a first-person, conversational style rather than taking a formal tone. Tell stories instead of lecturing. Use casual language. Don't take yourself too seriously. Which would *you* pay more attention to: a stimulating dinner party companion, or a lecture?

Get the learner to think more deeply. In other words, unless you actively flex your neurons, nothing much happens in your head. A reader has to be motivated, engaged, curious, and inspired to solve problems, draw conclusions, and generate new knowledge. And for that, you need challenges, exercises, and thought-provoking questions, and activities that involve both sides of the brain and multiple senses.

Get—and keep—the reader's attention. We've all had the "I really want to learn this but I can't stay awake past page one" experience. Your brain pays attention to things that are out of the ordinary, interesting, strange, eye-catching, unexpected. Learning a new, tough, technical topic doesn't have to be boring. Your brain will learn much more quickly if it's not.

Touch their emotions. We now know that your ability to remember something is largely dependent on its emotional content. You remember what you care about. You remember when you *feel* something. No, we're not talking heart-wrenching stories about a boy and his dog. We're talking emotions like surprise, curiosity, fun, "what the…?", and the feeling of "I Rule!" that comes when you solve a puzzle, learn something everybody else thinks is hard, or realize you know something that "I'm more technical than thou" Bob from engineering *doesn't*.

Metacognition: thinking about thinking

If you really want to learn, and you want to learn more quickly and more deeply, pay attention to how you pay attention. Think about how you think. Learn how you learn.

Most of us did not take courses on metacognition or learning theory when we were growing up. We were *expected* to learn, but rarely *taught* to learn.

But we assume that if you're holding this book, you really want to learn about Excel. And you probably don't want to spend a lot of time. If you want to use what you read in this book, you need to *remember* what you read. And for that, you've got to *understand* it. To get the most from this book, or *any* book or learning experience, take responsibility for your brain. Your brain on *this* content.

The trick is to get your brain to see the new material you're learning as Really Important. Crucial to your well-being. As important as a tiger. Otherwise, you're in for a constant battle, with your brain doing its best to keep the new content from sticking.

So just how *DO* you get your brain to treat Excel like it was a hungry tiger?

There's the slow, tedious way, or the faster, more effective way. The slow way is about sheer repetition. You obviously know that you *are* able to learn and remember even the dullest of topics if you keep pounding the same thing into your brain. With enough repetition, your brain says, "This doesn't *feel* important to him, but he keeps looking at the same thing *over* and *over* and *over*, so I suppose it must be."

The faster way is to do ***anything that increases brain activity,*** especially different *types* of brain activity. The things on the previous page are a big part of the solution, and they're all things that have been proven to help your brain work in your favor. For example, studies show that putting words *within* the pictures they describe (as opposed to somewhere else on the page, like a caption or in the body text) causes your brain to try to make sense of how the words and picture relate, and this causes more neurons to fire. More neurons firing = more chances for your brain to *get* that this is something worth paying attention to, and possibly recording.

A conversational style helps because people tend to pay more attention when they perceive that they're in a conversation, since they're expected to follow along and hold up their end. The amazing thing is, your brain doesn't necessarily *care* that the "conversation" is between you and a book! On the other hand, if the writing style is formal and dry, your brain perceives it the same way you experience being lectured to while sitting in a roomful of passive attendees. No need to stay awake.

But pictures and conversational style are just the beginning.…

Here's what WE did:

We used ***pictures***, because your brain is tuned for visuals, not text. As far as your brain's concerned, a picture really *is* worth a thousand words. And when text and pictures work together, we embedded the text *in* the pictures because your brain works more effectively when the text is *within* the thing the text refers to, as opposed to in a caption or buried in the text somewhere.

We used ***redundancy***, saying the same thing in *different* ways and with different media types, and *multiple senses*, to increase the chance that the content gets coded into more than one area of your brain.

We used concepts and pictures in ***unexpected*** ways because your brain is tuned for novelty, and we used pictures and ideas with at least *some* ***emotional*** *content*, because your brain is tuned to pay attention to the biochemistry of emotions. That which causes you to *feel* something is more likely to be remembered, even if that feeling is nothing more than a little ***humor***, ***surprise***, or ***interest.***

We used a personalized, ***conversational style***, because your brain is tuned to pay more attention when it believes you're in a conversation than if it thinks you're passively listening to a presentation. Your brain does this even when you're *reading*.

We included more than 80 ***activities***, because your brain is tuned to learn and remember more when you ***do*** things than when you *read* about things. And we made the exercises challenging-yet-do-able, because that's what most people prefer.

We used ***multiple learning styles***, because *you* might prefer step-by-step procedures, while someone else wants to understand the big picture first, and someone else just wants to see an example. But regardless of your own learning preference, *everyone* benefits from seeing the same content represented in multiple ways.

We include content for ***both sides of your brain***, because the more of your brain you engage, the more likely you are to learn and remember, and the longer you can stay focused. Since working one side of the brain often means giving the other side a chance to rest, you can be more productive at learning for a longer period of time.

And we included ***stories*** and exercises that present ***more than one point of view***, because your brain is tuned to learn more deeply when it's forced to make evaluations and judgments.

We included ***challenges***, with exercises, and by asking ***questions*** that don't always have a straight answer, because your brain is tuned to learn and remember when it has to *work* at something. Think about it—you can't get your *body* in shape just by *watching* people at the gym. But we did our best to make sure that when you're working hard, it's on the *right* things. That ***you're not spending one extra dendrite*** processing a hard-to-understand example, or parsing difficult, jargon-laden, or overly terse text.

We used ***people***. In stories, examples, pictures, etc., because, well, because *you're* a person. And your brain pays more attention to *people* than it does to *things*.

Cut this out and stick it on your refrigerator.

Here's what YOU can do to bend your brain into submission

So, we did our part. The rest is up to you. These tips are a starting point; listen to your brain and figure out what works for you and what doesn't. Try new things.

1 Slow down. The more you understand, the less you have to memorize.

Don't just *read*. Stop and think. When the book asks you a question, don't just skip to the answer. Imagine that someone really *is* asking the question. The more deeply you force your brain to think, the better chance you have of learning and remembering.

2 Do the exercises. Write your own notes.

We put them in, but if we did them for you, that would be like having someone else do your workouts for you. And don't just *look* at the exercises. **Use a pencil.** There's plenty of evidence that physical activity *while* learning can increase the learning.

3 Read the "There are No Dumb Questions."

That means all of them. They're not optional sidebars, ***they're part of the core content!*** Don't skip them.

4 Make this the last thing you read before bed. Or at least the last challenging thing.

Part of the learning (especially the transfer to long-term memory) happens *after* you put the book down. Your brain needs time on its own, to do more processing. If you put in something new during that processing time, some of what you just learned will be lost.

5 Talk about it. Out loud.

Speaking activates a different part of the brain. If you're trying to understand something, or increase your chance of remembering it later, say it out loud. Better still, try to explain it out loud to someone else. You'll learn more quickly, and you might uncover ideas you hadn't known were there when you were reading about it.

6 Drink water. Lots of it.

Your brain works best in a nice bath of fluid. Dehydration (which can happen before you ever feel thirsty) decreases cognitive function.

7 Listen to your brain.

Pay attention to whether your brain is getting overloaded. If you find yourself starting to skim the surface or forget what you just read, it's time for a break. Once you go past a certain point, you won't learn faster by trying to shove more in, and you might even hurt the process.

8 Feel something.

Your brain needs to know that this *matters*. Get involved with the stories. Make up your own captions for the photos. Groaning over a bad joke is *still* better than feeling nothing at all.

9 Get your hands dirty!

There's only one way to learn about Excel: get your hands dirty. And that's what you're going to do throughout this book. Excel is a skill, and the only way to get good at it is to practice. We're going to give you a lot of practice: every chapter has exercises that pose a problem for you to solve. Don't just skip over them—a lot of the learning happens when you solve the exercises. We included a solution to each exercise—don't be afraid to peek at the solution if you get stuck! (It's easy to get snagged on something small.) But try to solve the problem before you look at the solution. And definitely get it working before you move on to the next part of the book.

Read Me

This is a learning experience, not a reference book. We deliberately stripped out everything that might get in the way of learning whatever it is we're working on at that point in the book. And the first time through, you need to begin at the beginning, because the book makes assumptions about what you've already seen and learned.

Excel mastery is about rocking out with formulas.

A lot of books on Excel are little more than fancy restatements of the Help files that give as much weight to formulas as they do to all of Excel's other features. The thing is, the people who are the most skillful users of Excel are the ones who really, really know formulas. So this book was written to have you constantly using and learning new functions to make your formulas powerful.

This book uses Excel 2007 for Windows, but you can use other versions of Excel.

Excel 2007 for Windows was notable for its major user interface redesign, but it also included features like **structured references** that are really useful. So useful, in fact, that some of those features made it into *Head First Excel*, even though not everyone has upgraded yet. But even if you haven't upgraded, don't sweat it: you can just skip over those sections and not have too much trouble, because…

Most of the important stuff you need to know about Excel has been in the software for years.

There are some formulas and features that are new to Excel 2007 and 2010, but the basics of formulas are old school. So don't sweat it if you're not ready to drop the cash to upgrade (although you should eventually).

Excel 2008 for Mac doesn't have all the features of Excel 2007 for Windows.

You'd think that the 2008 software would have everything the 2007 software has and more, right? Well, not really. While **Excel 2008 for Mac** came out after Excel 2007 for Windows, there's still spotty support for some of the new Excel 2007 features. It'll all get ironed out in future versions of Excel for Mac, we're sure!

You can download data in both .xlsx and .xls format.

In this book there are a lot of situations where you'll need to download data in order to do the exercise. Suppose you're using an early version of Excel that doesn't read the newer **.xlsx** file format that's used most frequently in *Head First Excel*. It's no problem: just download the file using the **.xls** extension. Both versions of the files are on the O'Reilly website, but remember that a lot of the newer Excel features will be absent from the .xls versions.

The activities are NOT optional.

The exercises and activities are not add-ons; they're part of the core content of the book. Some of them are to help with memory, some are for understanding, and some will help you apply what you've learned. ***Don't skip the exercises.*** The crossword puzzles are the only thing you don't *have* to do, but they're good for giving your brain a chance to think about the words and terms you've been learning in a different context.

The redundancy is intentional and important.

One distinct difference in a Head First book is that we want you to *really* get it. And we want you to finish the book remembering what you've learned. Most reference books don't have retention and recall as a goal, but this book is about *learning*, so you'll see some of the same concepts come up more than once.

The book doesn't end here.

We love it when you can find fun and useful extra stuff on book companion sites. You'll find extra stuff on networking at the following URL:
http://www.headfirstlabs.com/books/hfexcel/

The Brain Power exercises don't have answers.

For some of them, there is no right answer, and for others, part of the learning experience of the Brain Power activities is for you to decide if and when your answers are right. In some of the Brain Power exercises, you will find hints to point you in the right direction.

The technical review team

Bill Mietelski

Tony Rose

Ken Bluttman

Technical reviewers:

Bill Mietelski is a software engineer and a three-time Head First technical reviewer. He can't wait to run a data analysis on his golf stats to help him win on the links.

Anthony Rose has been working in the data analysis field for nearly 10 years and is currently the president of Support Analytics, a data analysis and visualization consultancy. Anthony has an MBA concentrated in management and a finance degree, which is where his passion for data and analysis started. When he isn't working, he can normally be found on the golf course in Columbia, Maryland, lost in a good book, savoring a delightful wine, or simply enjoying time with his young girls and amazing wife.

Ken Bluttman is the author of over a dozen computer and other nonfiction titles. His "other career" is working as a web developer. Visit Ken at *www.kenbluttman.com*.

Acknowledgments

My editor:

Brian Sawyer edited *Head First Excel* and is a creative, generous, and fun guy to work with. This book and *Head First Data Analysis* benefited immeasurably from his input and guidance. Thank you for all that you do, Brian.

Brian Sawyer

The O'Reilly Team:

Brett McLaughlin's vision and input have left an indelible mark on the Head First series and on my writing. His work is much appreciated. **Karen Shaner** provided logistical support for this book, most of which was invisible to me but all of which is greatly appreciated. **Roger Magoulas** provided some useful advice, along with the data set that was excerpted in Chapter 14.

The **technical review team** was a tremendous help. I am very grateful that this book has the endorsement of these supportive experts.

My family:

A very special thank you goes to my father, also known as **Michael Milton**, who introduced me to spreadsheets. He and I have passed spreadsheets back and forth over the years and have enjoyed learning Excel together.

My wife, **Julia**, is a tolerant person who has supported me through two (!) Head First books and has listened to more speeches about data analysis than any spouse should have to. Thank you, Julia.

Also indispensable has been the support of the rest of my family, **Elizabeth**, **Sara**, **Gary**, and **Marie**. Thank you all!

Mike Sr.

Julia Burch

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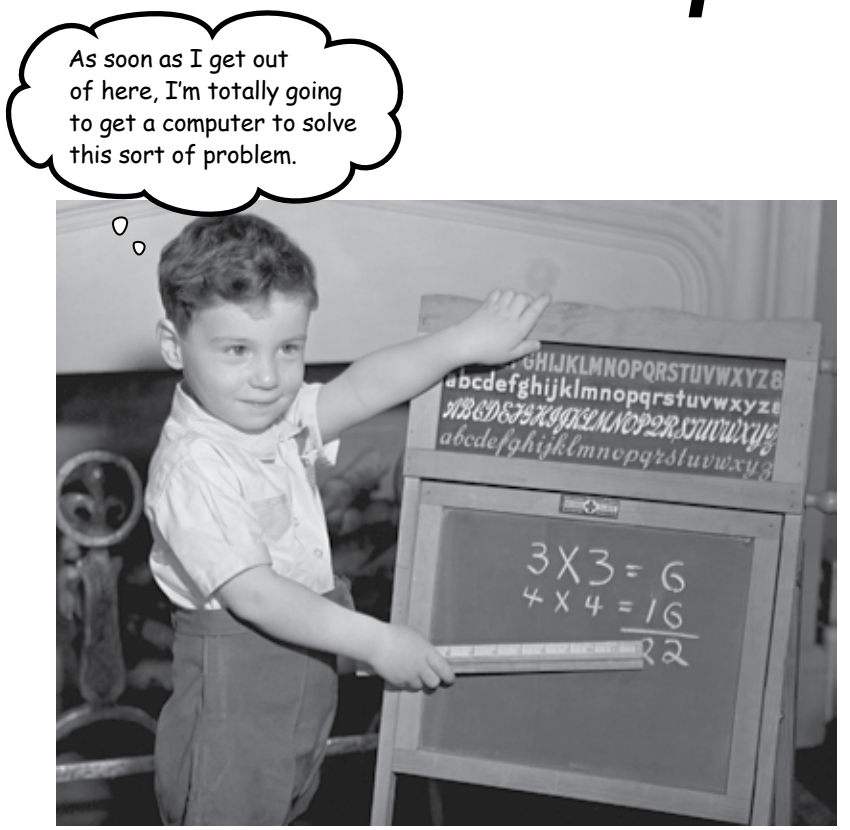
1 introduction to formulas

Excel's real power



We all use Excel to keep lists.

And when it comes to lists, Excel does a great job. But the real Excel ninjas are people who have mastered the world of formulas. Using data well is all about executing the **calculations** that will tell you what you need to know, and **formulas** do those calculations, molding your data into something useful and illuminating. If you know your formulas, you can really make your numbers *sing*.

Can you live it up on the last night of your vacation?

It's your last night in New York City on a vacation you've taken with your friends Bob and Sasha. You've had a great time and really enjoyed the city.

But you've also spent plenty of money, and now the three of you want to see if you have enough left to go to a nice restaurant on your last night.

Here's what you budgeted and what you spent

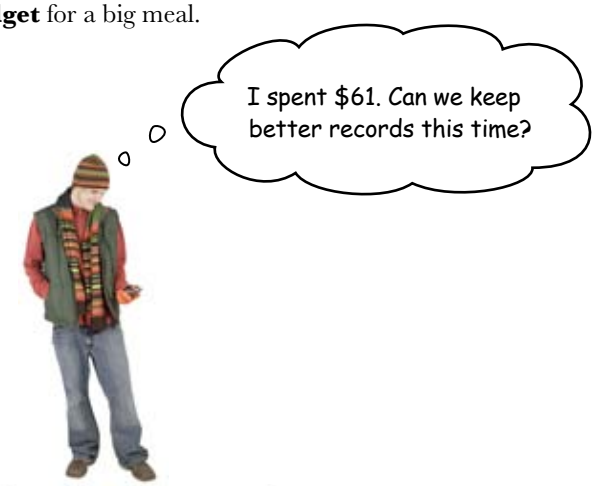
You've been handling expenses by having only one of you pay at a time. Instead of splitting up every check at every restaurant, you all figured you'd settle up later.

Now you need to settle up and decide whether you have any more money left in your **budget** for a big meal.

This is how much you decided you wanted to spend on food.

Your NYC food budget:

$400



Sharpen your pencil

1. What approach would you take to splitting up your expenses?

.....

.....

.....

2. How would you record your calculations?

.....

.....

.....

Sharpen your pencil Solution

1. What approach would you take to splitting up your expenses?

You could go through each check and try to split them all up, but that would be kind of a pain. An easier approach would be just to divide everyone's bill by three. That way you have a good estimate of each person's share of each bill.

Here are some basic approaches... your answers might be different.

2. How would you record your calculations?

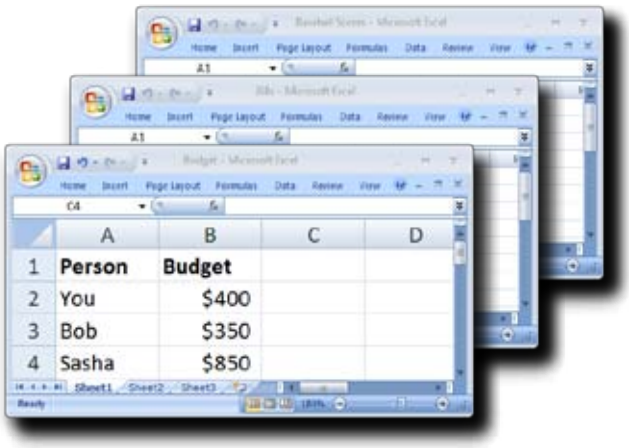
Why not try using Excel? You could do it with paper or in an email, but since you probably want Excel to do calculations for you anyway, you can also use Excel to keep a record.

Excel is great for keeping records...

People often use Excel to keep permanent records of their data. The program is a great way to take a snapshot of your data and thinking at a certain point in time.

With your budgeting calculations set up in an Excel spreadsheet, you'll be able to show your friends exactly how you came to your conclusions about how you should split up the expenses.

You can keep track of this sort of stuff forever using Excel spreadsheets.



You never know when you'll need to go back and check your stats.

...but Excel is at its most powerful when you use it to crunch numbers.

Formulas work with your data

To add up and divide what you spent, you use **formulas**.

Say you want to **add together** the totals from the two bills on the right. Here's the formula you'd use.

Here are two of your restaurant bills.

Tom's Restaurant

Coffee	$2
Coffee	$2
Coffee	$2
Big Breakfast	$14
Eggs & Bacon	$15
Pancakes	$13
Fruit cup	$6
Tip	$12
Total	**$66**

Lupa

Salad	$7
Baccala	$20
Frutti di Mare	$19
Olives	$6
Bagna Cauda	$20
Spaghetti alla Carbonara	$15
Eggplant Parm	$8
Tip	$21
Total	**$116**

This is a formula.

= 66 + 116

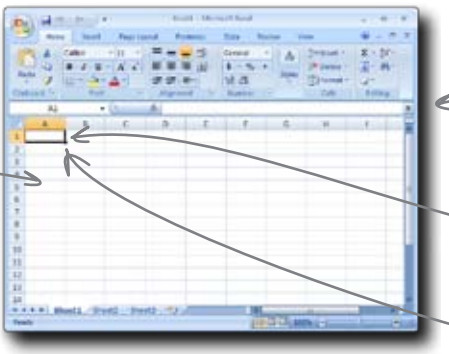
The plus is for addition.

Here are your bills.

The equals sign tells Excel to expect a formula.

Excel has a large variety of formulas you can use to make calculations, from basic addition to highly specialized engineering and statistical tools.

Open Excel and write the formula that adds up the total you all spent together. Remember, Bob spent $61 and Sasha spent $296. ***You*** spent $332.



Each box on the grid is called a "cell."

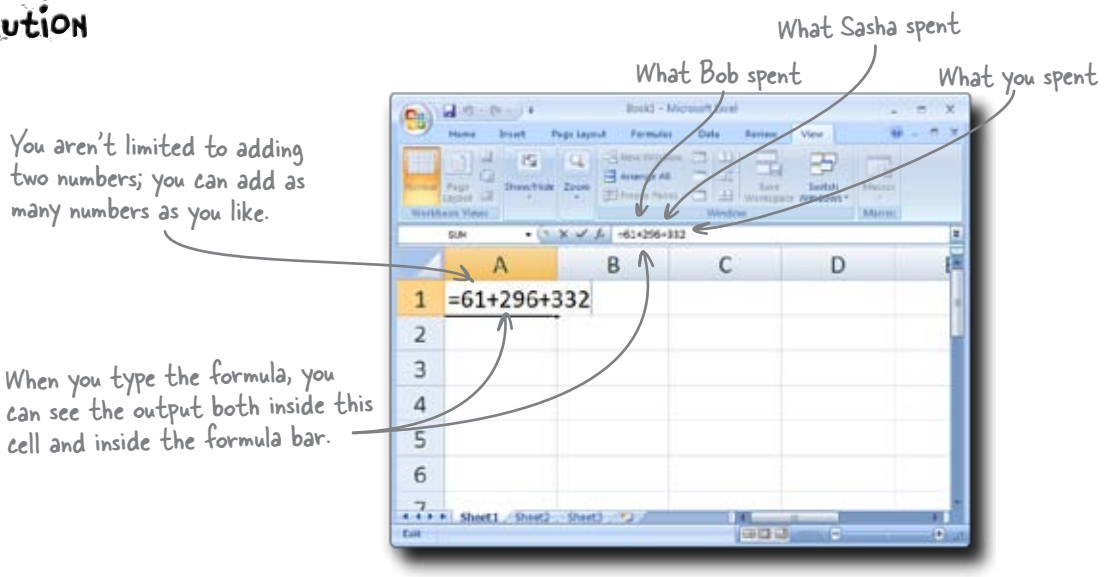
Be sure to watch what happens here in the formula bar.

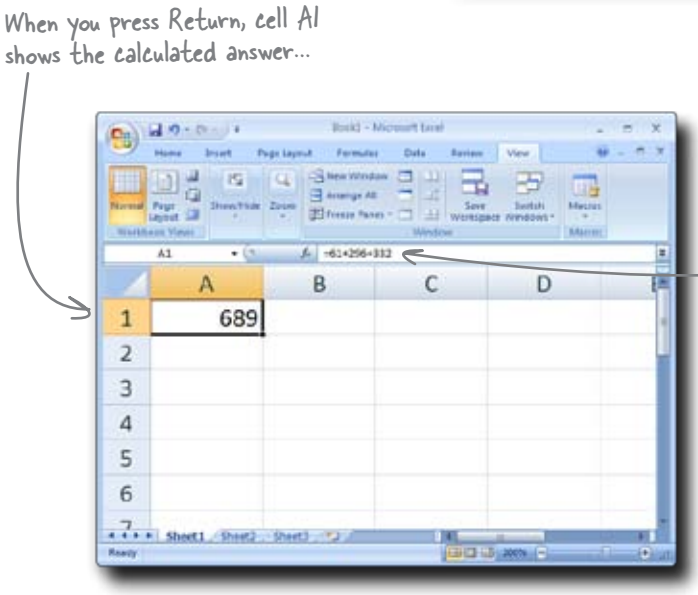
Type your formula in cell A1.

Remember to use the = sign.

Exercise Solution

You just typed a formula to calculate how much you and your friends spent in total. What did you find?





Now you just need to split up the grand total among the three of you.

And that means dividing the $689 total you spent by three. What symbol will you use to make this calculation?

WHO DOES WHAT?

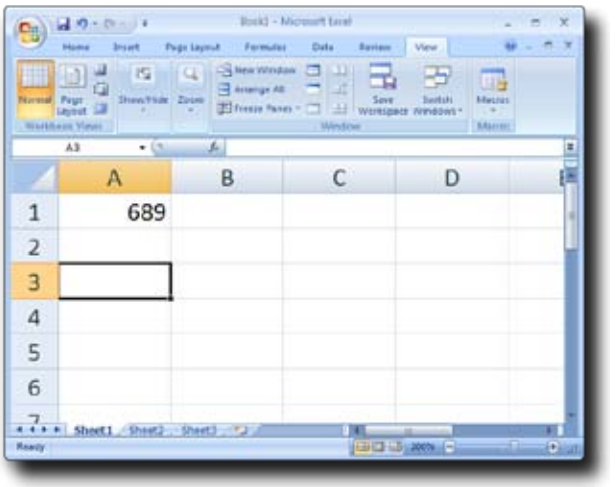
Match each operation on the left with the formulas that implement the operation on the right.

Addition	**= 66 + 116**
Subtraction	**= 332 / 2**
Division	**= 400 * 10**
Multiplication	**= 400 – 400 * 0.2**

Exercise

Write the formula to split up the total you spent ($689) among the three of you.

Put your formula here.



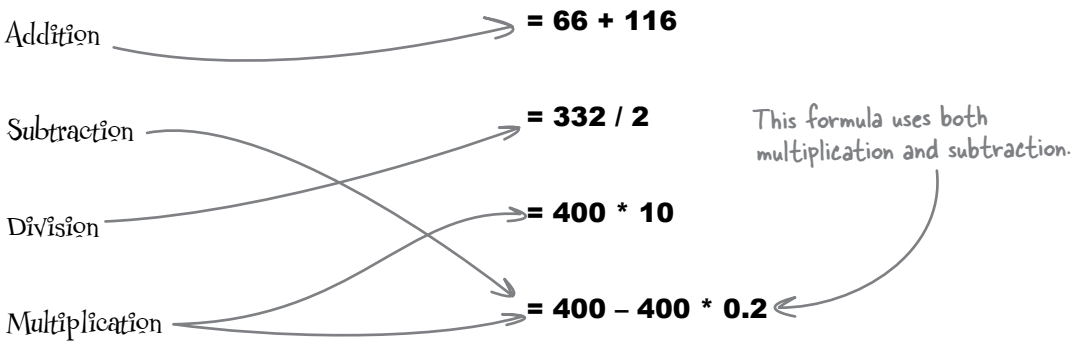
Have you spent less than your budget?

.....

.....

WHO DOES WHAT? SOLUTION

Match each operation on the left with the formulas that implement the operation on the right.



Exercise Solution

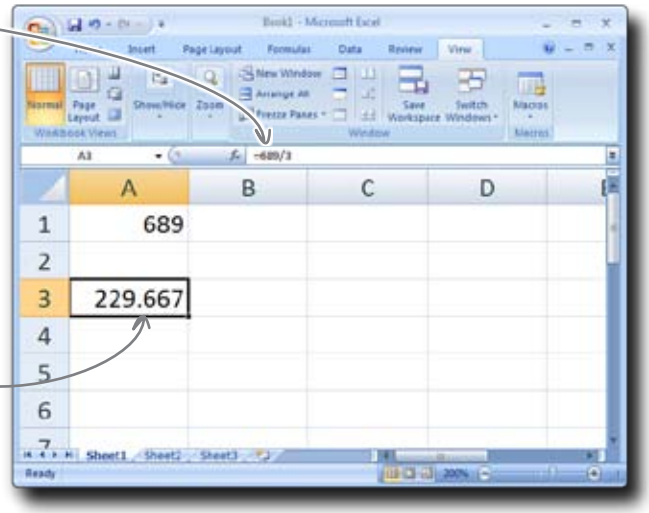
You wrote a formula to calculate $689 split three ways. What value did Excel return?

Here's the formula.

= 689 / 3

The forward slash symbol represents division.

You spent this amount on food.



Have you spent less than your budget?

Yes! My budget was $400, so it looks like I spent only a little over half.

Looks like Bob forgot a receipt...

Nice, Bob. It looked like we had everything figured out, but now that he left out something from his total, we're going to have to go back and fix our numbers.

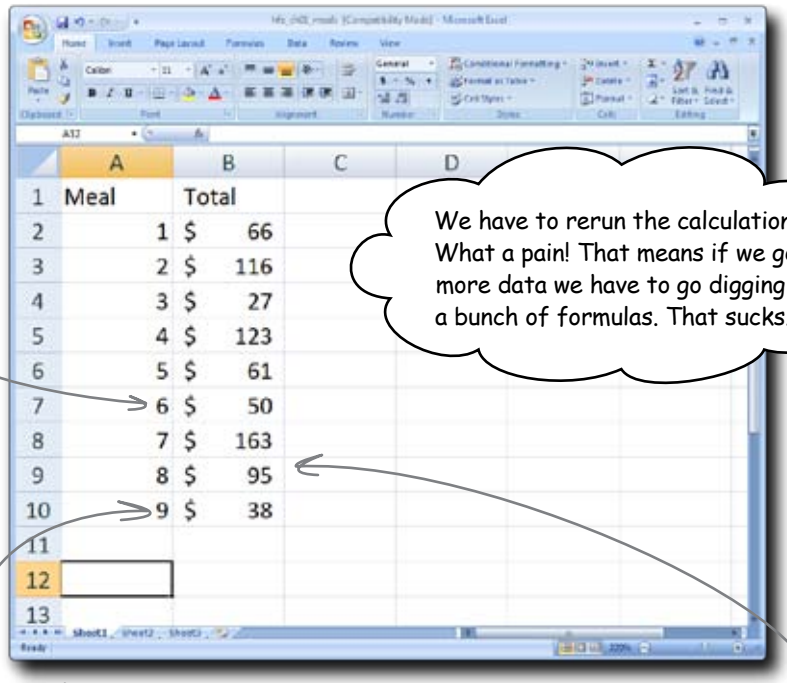
Maybe he's right: instead of getting totals from Bob and Sasha, we should just take a look at all the receipts. The total you find might be more accurate that way. On the other hand, that could be even *more* work.…

Your friends sent you all the receipts

Bob and Sasha sent you all their receipts. Combined with your own receipts, the final list looks like this.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch01_meals.xls



	A	B	C	D
1	Meal	Total		
2	1	$ 66		
3	2	$ 116		
4	3	$ 27		
5	4	$ 123		
6	5	$ 61		
7	6	$ 50		
8	7	$ 163		
9	8	$ 95		
10	9	$ 38		
11				
12				
13				

Bob had left out this meal.

The three of you ate nine meals.

We have to rerun the calculations? What a pain! That means if we get more data we have to go digging into a bunch of formulas. That sucks....

Here is the total amount you all spent on each meal.

References keep your formulas working even if your data changes

You don't have to write your formula like this:

This formula just keeps going....

```
=66+116+27+123+61+50
```

This formula is hard to read, and even more importantly, it's hard to change if a data point turns out to be wrong.

Instead of writing a long string of numbers like this, you can use **references**. References are a shorthand that Excel uses to look for values. For example, if you tell Excel to look at the reference `B2`, it will return the value `66`, because that's what it finds at `B2`.

The reference for the value of the first bill is `B2`.

	A	B
1	Meal	Total
2	1	$ 66
3	2	$ 116
4	3	$ 27
5	4	$ 123
6	5	$ 61
7	6	$ 50
8	7	$ 163
9	8	$ 95
10	9	$ 38

Exercise

Write the formula that adds your bills together using references.

.....

Then write a formula to split that value three ways.

.....

Write a formula to determine whether you are still under budget and, if so, by how much.

.....

.....

Write the formulas you use in the blanks.

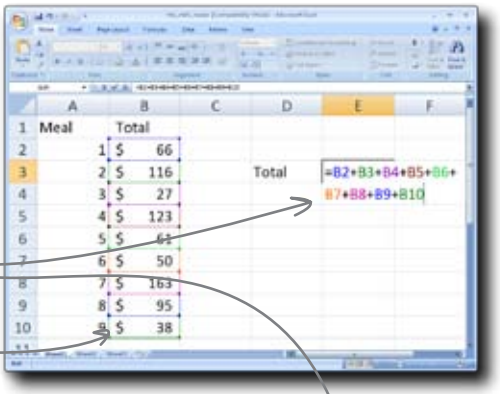
Exercise Solution

Write the formula that adds your bills together using references.

=B2+B3+B4+B5+B6+B7+B8+B9+B10

This expression calculates the corrected total amount you spent, which is $739.

Did you notice how the colors in your references conveniently match the colors in column B?



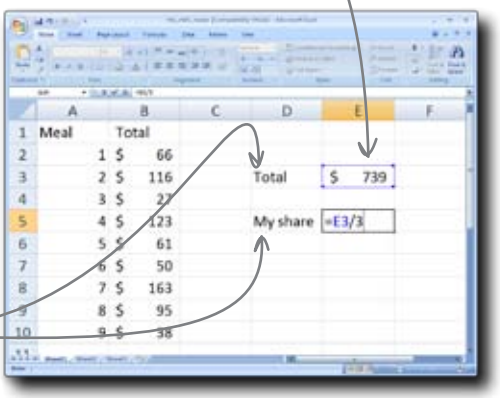
Then write a formula to split that value three ways.

=E3/3

This formula takes the value you just calculated and divides it by three.

Your actual references might be different, depending on where you decided to put your formulas.

Be sure to create text labels for your formulas, so you know what they mean when you look at them later!

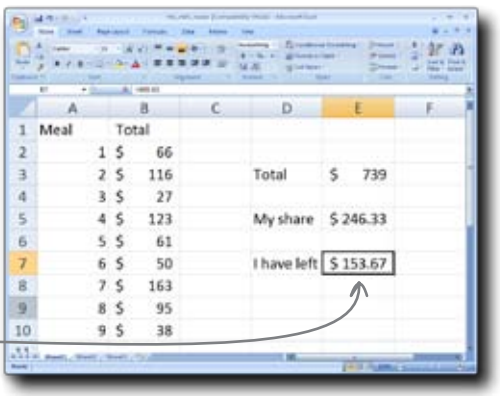


Write a formula to determine whether you are still under budget and, if so, by how much.

=400-E5

I'm still under my budget of $400.

This is what you have left to spend.



Sasha came up with her own formula, but when she ran it she got a different answer from yours. Here's her formula:

```
=(B2+B3+B4+B5+B6+B7+B9+B10)/3
```

And here's the answer she received from it.

$192

Sharpen your pencil

How is Sasha's formula different from your formulas? Why do you think she got a different answer?

.....

.....

.....

.....

Sharpen your pencil Solution

Sasha wrote a different formula from you and came up with a different answer. How do you account for the difference?

Hers is different because, instead of separating the operations into formulas, she tried to add the bills together and then split them into three in the same formula. And it looks like her formula would have worked, except that she forgot to add cell B8 to the mix.

Check your formulas carefully

One really important skill for Excel users is the ability to go back and look carefully at formulas that have been already written. Formulas might look complex and long, but that doesn't mean that they're ***correct***.

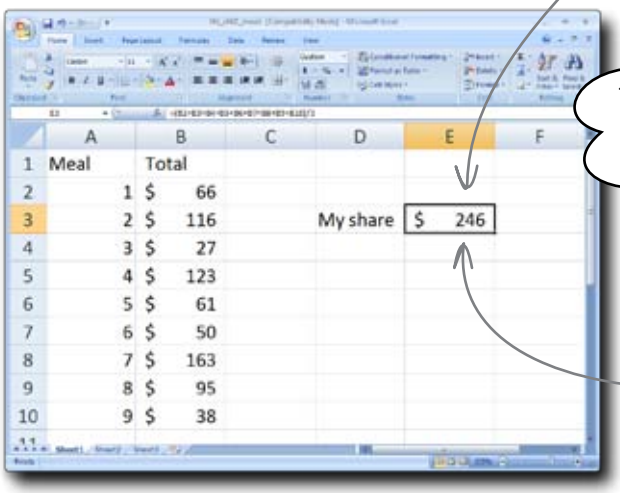
Be patient when you look at formulas and pay close attention to their references. One small mistake will usually create a false result.

Here is a corrected version of Sasha's formula.

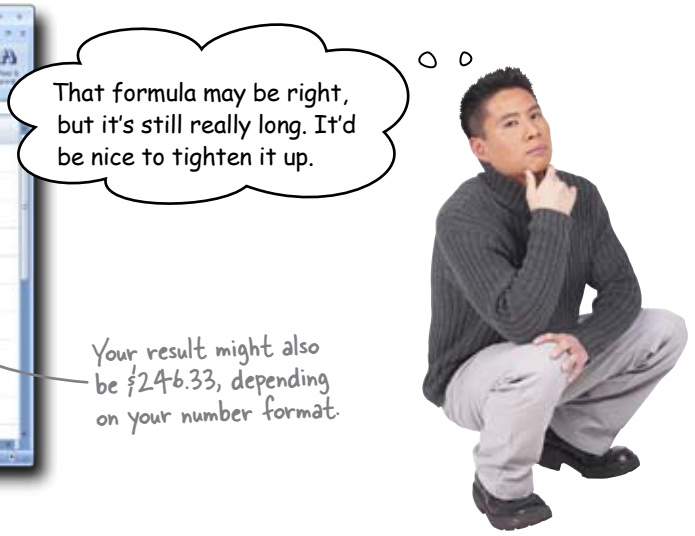
=(B2+B3+B4+B5+B6+B7+B8+B9+B10)/3

This formula's result matches yours.

If there is a mistake in the formula, everything will turn out wrong!



	A	B	C	D	E	F
1	Meal	Total				
2	1	$ 66				
3	2	$ 116		My share	$ 246	
4	3	$ 27				
5	4	$ 123				
6	5	$ 61				
7	6	$ 50				
8	7	$ 163				
9	8	$ 95				
10	9	$ 38				

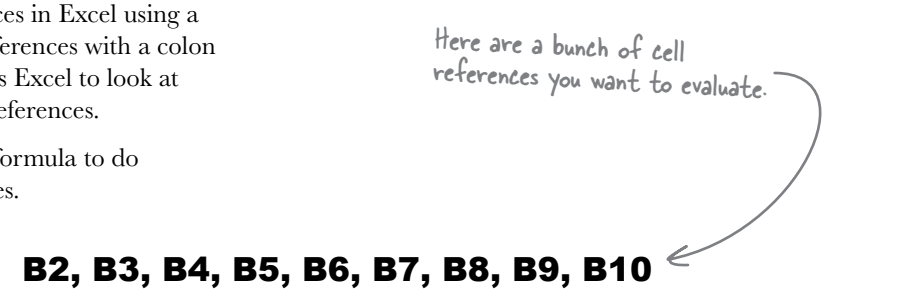


Your result might also be $246.33, depending on your number format.

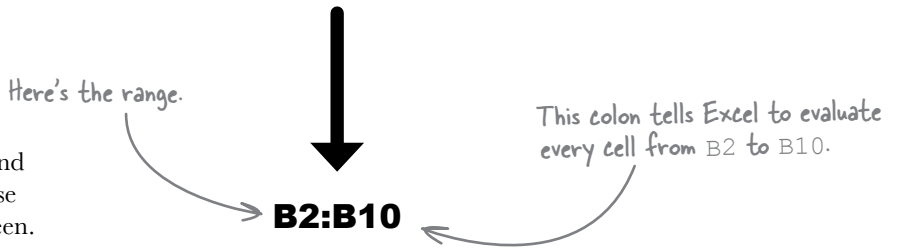
Refer to a bunch of cells using a range

You can point to a list of references in Excel using a **range**. A range is simply two references with a colon between them, and the colon tells Excel to look at every cell in between those two references.

For example, say you want your formula to do something to this list of references.

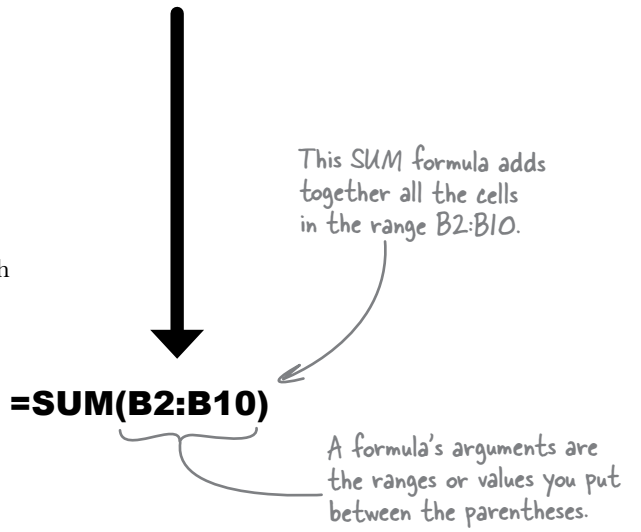


By placing a colon between B2 and B10, you tell Excel to look at those two cells and everything in between.



Use SUM to add the elements in a range

In order to make your ranges work, you need to pass them to formulas that know what to do with them. You can use the `SUM` **function** to add together all the cells in your range.*



Most functions consist of a word followed by parentheses that contain one or more **arguments**. They often need arguments in order to know where to look to get the data they need to evaluate.

*`SUM` is a "function," and the real implementation of a function (like `=SUM(B2:B10)`) is a "formula."

Inside your spreadsheet, rewrite the formula that calculates each person's share using a range and the `SUM` function.

Exercise Solution

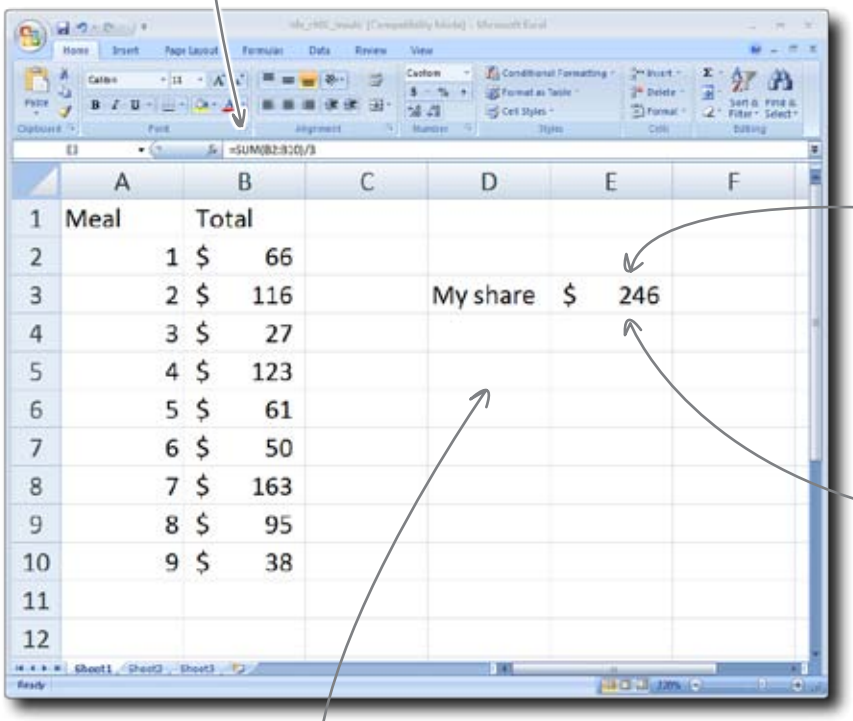
You just wrote your first SUM formula. What happened?

Here's the formula that adds the bills together and divides them by three.

Excel evaluates the SUM function first and then divides it by three.

```
=SUM(B2:B10)/3
```

This formula is much easier to read and understand.



	A	B	C	D	E	F
1	Meal	Total				
2	1	$ 66				
3	2	$ 116		My share	$ 246	
4	3	$ 27				
5	4	$ 123				
6	5	$ 61				
7	6	$ 50				
8	7	$ 163				
9	8	$ 95				
10	9	$ 38				
11						
12						

Your answer is the same as it was when you added together the references individually...

...except now you have a formula that's much easier to manage.

You could add together thousands of numbers using SUM and ranges!

Bob and Sasha wonder whether we've been taking the right approach...

From: Sasha
To: You and Bob
Subject: A question of fairness

Hey you two,

You know, I've been thinking about how we're splitting up the checks and all.

It seems like splitting them evenly would work well only if we all spent about the same. But there are a number of times when I know I spent more than either of you, so if we split those checks three ways, you'd really be paying for me.

Since we really do want to be fair, shouldn't we split up the restaurant bills item by item, so that we each only pay for exactly what we ordered?

—S

From: Bob
To: You and Sasha
Subject: Re: A question of fairness

Amigos,

I hear what you're saying, Sasha. It does seem fair. But splitting the checks evenly three ways is certainly an easier calculation. I wouldn't be able to crunch those numbers in Excel.

But then again it appears we have some sort of spreadsheet whiz as a travelling companion. Maybe they can work some magic and sort everything out as precisely as you want. Ya think?

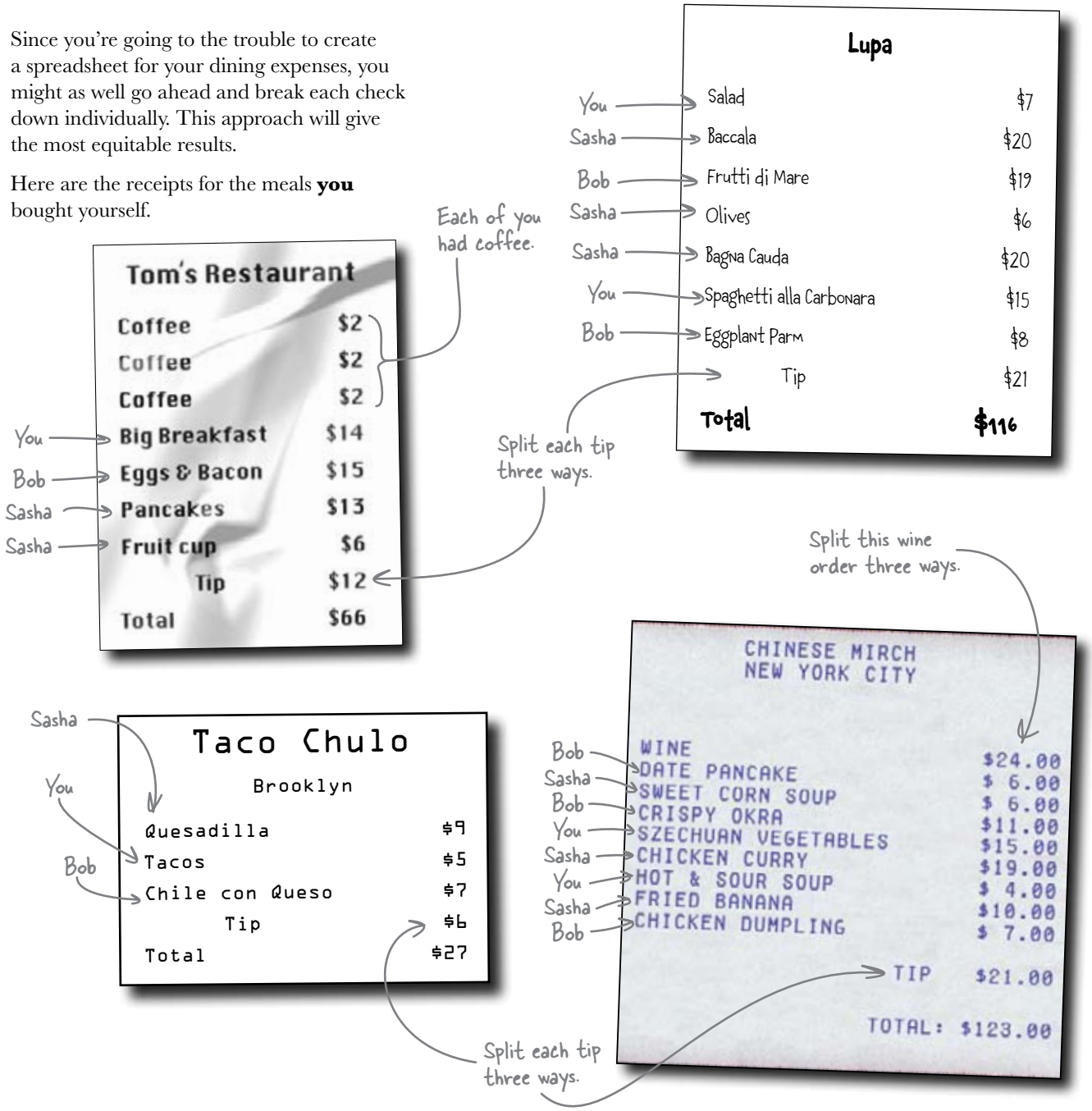
The Bobster

How would you go about splitting up all the bills?

Your friends agree: split the checks individually

Since you're going to the trouble to create a spreadsheet for your dining expenses, you might as well go ahead and break each check down individually. This approach will give the most equitable results.

Here are the receipts for the meals **you** bought yourself.



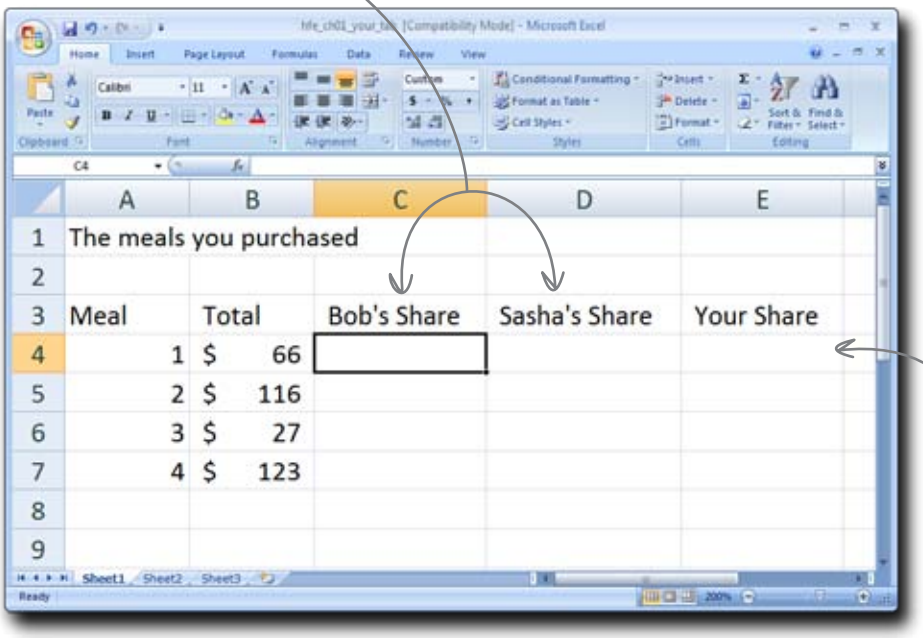
Here is a spreadsheet to help you split up the expenses for the restaurant bills you paid for.

1. Fill in the blanks for **Bob** and **Sasha** using the values on the facing page.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch01_your_tab.xls

First, sum only the amounts for each meal for Bob and Sasha.



	A	B	C	D	E
1	The meals you purchased				
2					
3	Meal	Total	Bob's Share	Sasha's Share	Your Share
4	1	$ 66			
5	2	$ 116			
6	3	$ 27			
7	4	$ 123			
8					
9					

Put your subtraction formula here.

2. Now, write a formula to calculate your share of meal #1. Instead of adding elements from the facing page, just subtract what Bob and Sasha spent from the total.

3. Select the formula you just wrote in cell `E4` and copy/paste it for meals 2–4. What happens? Look at the references for each result.

Exercise Solution

You just calculated the breakdown for each bill you paid. What did you find?

1. Fill in the blanks for **Bob** and **Sasha** using the values on the facing page.

Here's one of the formulas you just wrote, which is for Bob's bill at Tom's Restaurant.

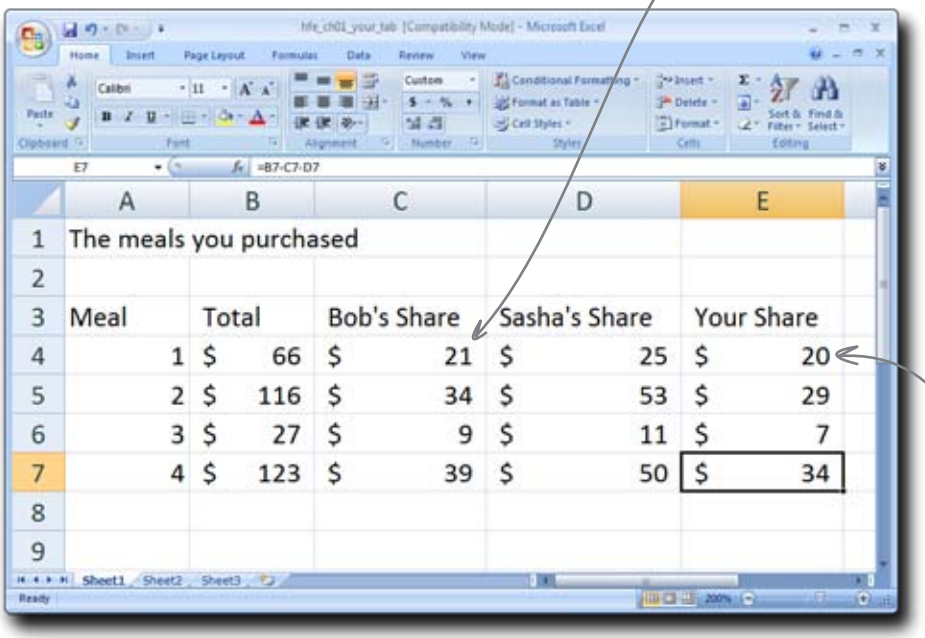
=2+15+12/3

Coffee

Eggs & Bacon

This is the value for the tip, which needs to be split into three.

Here is the result.



	A	B	C	D	E
1	The meals you purchased				
2					
3	Meal	Total	Bob's Share	Sasha's Share	Your Share
4	1	$ 66	$ 21	$ 25	$ 20
5	2	$ 116	$ 34	$ 53	$ 29
6	3	$ 27	$ 9	$ 11	$ 7
7	4	$ 123	$ 39	$ 50	$ 34
8					
9					

2. Now, write a formula to calculate your share of meal #1. Instead of adding elements from the facing page, just subtract what Bob and Sasha spent from the total.

Use this formula.

=B4–C4–D4

The formula goes here.

3. Select the formula you just wrote in cell `E4` and copy/paste it for meals 2–4. What happens? Look at the references for each result.

When you copied and pasted the formula, Excel updated the references for each position.

=B7–C7–D7

=B6–C6–D6

=B5–C5–D5

When you copy and paste a formula, the references shift

This feature of formulas is really useful because you can write **just one formula** to do a whole lot of different stuff.

You wrote just one formula here...

	A	B	C	D	E
1	The meals you purchased				
2					
3	Meal	Total	Bob's Share	Sasha's Share	Your Share
4	1	$ 66	$ 21	$ 25	$ 20
5	2	$ 116	$ 34	$ 53	$ 29
6	3	$ 27	$ 9	$ 11	$ 7
7	4	$ 123	$ 39	$ 50	$ 34
8					
9					

Sheet1 Sheet2 Sheet3

...but Excel was able to transform it into similar formulas by shifting the references.

It actually would not have taken you long to write three more similar formulas to calculate your share of the meals you bought. But what if, instead of four meals, you'd bought **a hundred or a thousand** meals? In that case, being able to copy formulas with automatic reference shifting would be a big help.

So how are we going to figure out who owes what to whom?

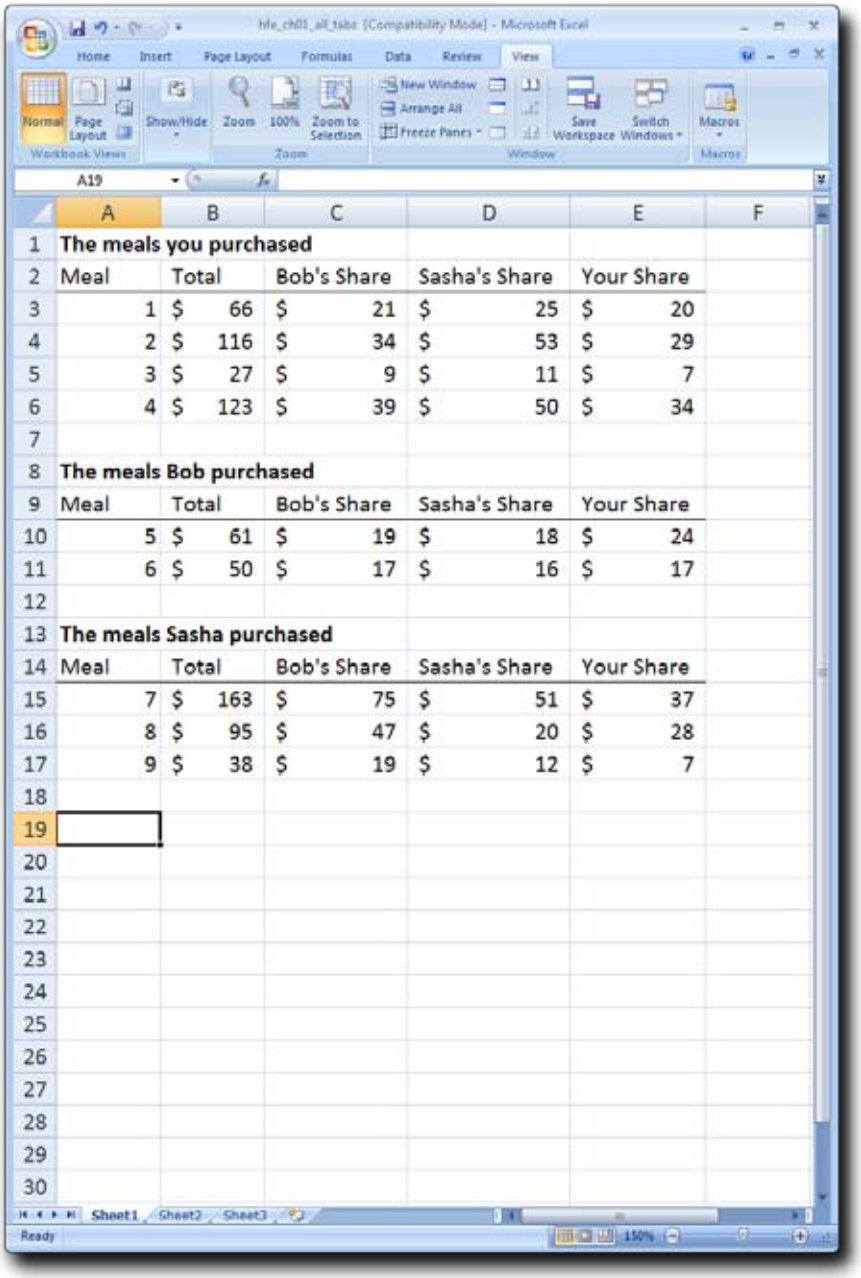
Long Exercise

Here are summaries of what each of you spent.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch01_all_tabs.xls

Write your new values down here.



	A	B	C	D	E	F
1	**The meals you purchased**					
2	Meal	Total	Bob's Share	Sasha's Share	Your Share	
3	1	$ 66	$ 21	$ 25	$ 20	
4	2	$ 116	$ 34	$ 53	$ 29	
5	3	$ 27	$ 9	$ 11	$ 7	
6	4	$ 123	$ 39	$ 50	$ 34	
7						
8	**The meals Bob purchased**					
9	Meal	Total	Bob's Share	Sasha's Share	Your Share	
10	5	$ 61	$ 19	$ 18	$ 24	
11	6	$ 50	$ 17	$ 16	$ 17	
12						
13	**The meals Sasha purchased**					
14	Meal	Total	Bob's Share	Sasha's Share	Your Share	
15	7	$ 163	$ 75	$ 51	$ 37	
16	8	$ 95	$ 47	$ 20	$ 28	
17	9	$ 38	$ 19	$ 12	$ 7	
18						
19						
20						
21						
22						
23						
24						
25						
26						
27						
28						
29						
30						

Below these three tables on your spreadsheet, write the formulas to answer these questions. Be sure to put text labels in the cells next to each formula to remind you what they mean.

1. Write the formula that shows what you spent on Bob.

2. Write the formula that shows what Bob spent on you.

3. Using the above two formulas, write a formula that shows what Bob owes you.

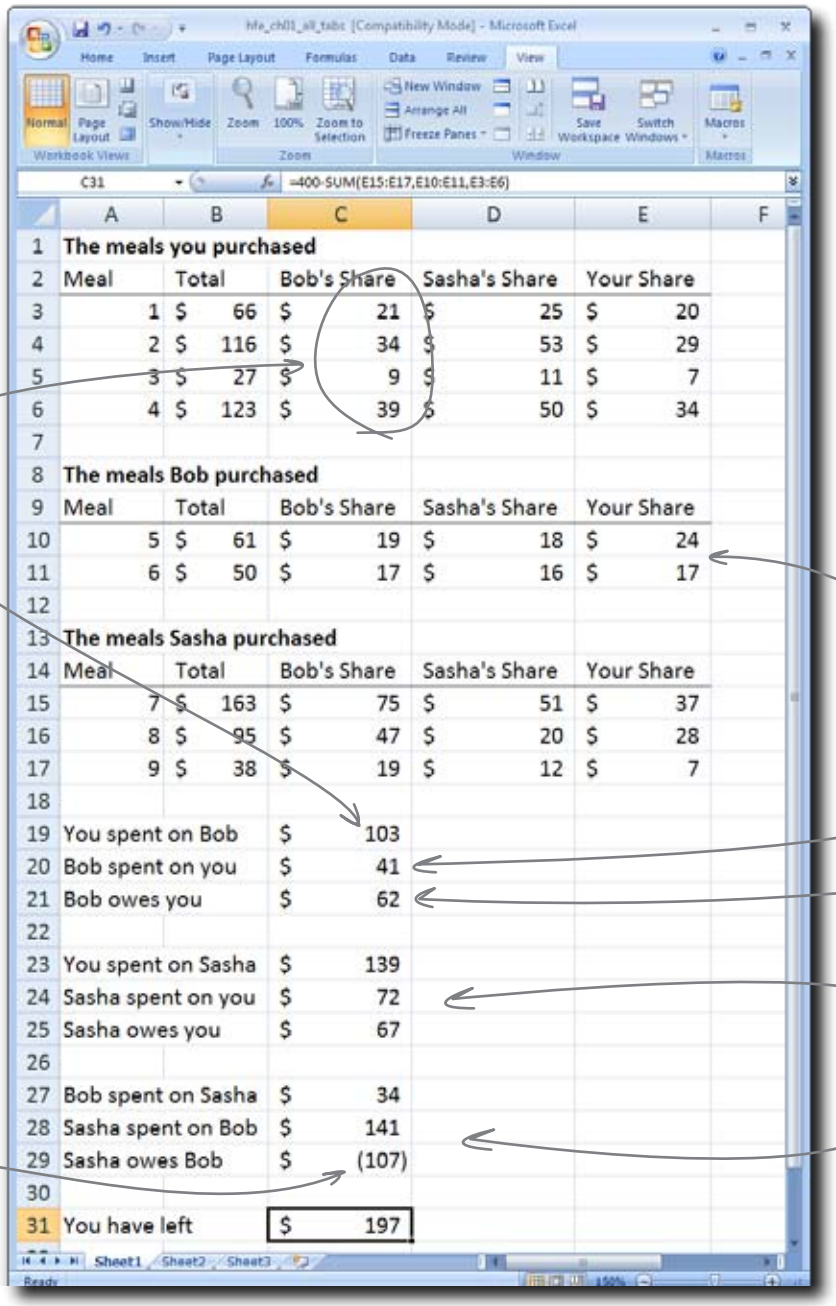
4. Write the formulas to show what Sasha owes you.

5. Write the formulas to show what Sasha owes Bob.

6. Now how are you doing relative to your budget of $400?

……..

Long Exercise Solution



	A	B	C	D	E	F
1	The meals you purchased					
2	Meal	Total	Bob's Share	Sasha's Share	Your Share	
3	1	$ 66	$ 21	$ 25	$ 20	
4	2	$ 116	$ 34	$ 53	$ 29	
5	3	$ 27	$ 9	$ 11	$ 7	
6	4	$ 123	$ 39	$ 50	$ 34	
7						
8	The meals Bob purchased					
9	Meal	Total	Bob's Share	Sasha's Share	Your Share	
10	5	$ 61	$ 19	$ 18	$ 24	
11	6	$ 50	$ 17	$ 16	$ 17	
12						
13	The meals Sasha purchased					
14	Meal	Total	Bob's Share	Sasha's Share	Your Share	
15	7	$ 163	$ 75	$ 51	$ 37	
16	8	$ 95	$ 47	$ 20	$ 28	
17	9	$ 38	$ 19	$ 12	$ 7	
18						
19	You spent on Bob		$ 103			
20	Bob spent on you		$ 41			
21	Bob owes you		$ 62			
22						
23	You spent on Sasha		$ 139			
24	Sasha spent on you		$ 72			
25	Sasha owes you		$ 67			
26						
27	Bob spent on Sasha		$ 34			
28	Sasha spent on Bob		$ 141			
29	Sasha owes Bob		$ (107)			
30						
31	You have left		$ 197			

Below these three tables on your spreadsheet, write the formulas to answer these questions. Be sure to put text labels in the cells next to each formula to remind you what they mean.

1. Write the formula that shows what you spent on Bob.

   =SUM(C3:C6)

2. Write the formula that shows what Bob spent on you.

   =SUM(E10:E11)

These are pretty straightforward SUM formulas.

3. Using the above two formulas, write a formula that shows what Bob owes you.

   =C19–C20

This formula just subtracts what Bob spent on you from what you spent on Bob.

4. Write the formulas to show what Sasha owes you.

   =SUM(D3:D6)

   =SUM(E15:E17)

   =C23–C24

5. Write the formulas to show what Sasha owes Bob.

   =SUM(D10:D11)

   =SUM(C15:C17)

   =C27–C28

These groups of formulas go through the same motions with different combinations of people.

6. Now how are you doing relative to your budget of $400?

   =400–SUM(E15:E17)–SUM(E10:E11)–SUM(E3:E6)

Subtract the total amount you spent from your budget.

   =400–SUM(E15:E17,E10:E11,E3:E6)

Alternatively, you can place commas between ranges for a more concise SUM formula.

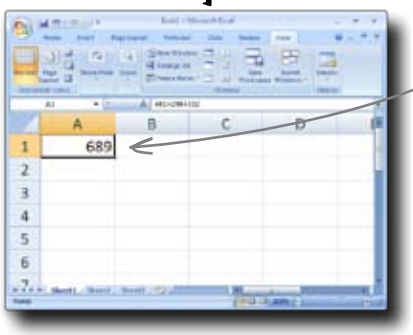
Looks like you're in good shape!

I have $197 left!

Excel formulas let you drill deep into your data

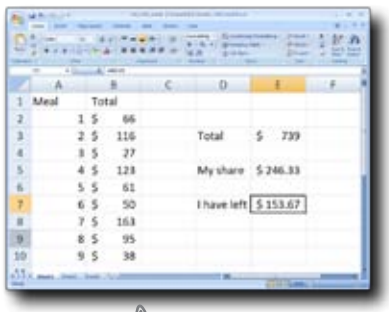
You can use spreadsheets as a hugely powerful tool with formulas. You might want to run a simple calculation, or you might need to build a really elaborate system of formulas to help you find the answers you need.

Simple



You started off here with a simple formula.

Slick



Here you added together the costs of the meals individually.

Super-sophisticated!

In this spreadsheet you broke everything down to a really fine level.

No matter which approach you choose to take, Excel is ready with the formulas you need to get the job done.

Everyone has plenty of cash left for a food-filled night in New York City!

Your friends loved your spreadsheet and used it to figure out how they are doing relative to their own budgets. The verdict: everyone has plenty of money left.

With $197 burning a hole in **your** pocket, you are ready for a crazy night out with your friends in one of the most exciting cities in the world!

2 visual design

Spreadsheets as art

Most people usually use Excel for page layout.

A lot of formula-writing masters, who are familiar with just how powerful Excel can be, are shocked that people "just" use the software for showing information with a grid. But Excel, especially in its more recent versions, has become quite handy as a page layout tool. You're about to get comfortable with some important and not-so-obvious Excel tools for serious visual design.

CRMFreak needs to present their financials to analysts

Because CRMFreak is a publicly traded company and is heavily influenced by what Wall Street analysts have to say about them, it's really important that they do a good job with their public financial statements.

The CEO needs you to format CRMFreak's **income statement**, using your Excel skills to make the formulas work correctly and provide an elegant presentation.

Let's take a look at CRMFreak's data....

Here's CRMFreak's *income statement* data for the past year. What is their net income?

1. Write a formula to calculate **Total revenue** (cell `B7`), adding together the elements in the Revenue section.

   .....

Write the formulas you use in the blanks.

2. Write a formula to calculate the **Total cost of revenues** (cell `B12`), adding together the elements in the Cost of revenues section.

   .....

Load this!

www.headfirstlabs.com/books/hfexcel/income_statement.xlsx

3. Write a formula to calculate the **Gross profit** (cell `B14`), subtracting the Total cost of revenues from the Total revenue.

   .....

4. Write a formula to calculate the **Total expenses** (cell `B20`), adding together the elements in the Expenses section.

   .....

5. Finally, write a formula to calculate the **Net income** (cell `B22`), subtracting the Gross profit from the Total expenses.

   .....

	A	B	C
1	CRMFreak Income Statement		
2	All number are in thousands of dollars		
3			
4	Revenue		
5	Subscriptions and support	317	
6	Licensing	24	
7	Total revenue		
8			
9	Cost of revenues		
10	Subscriptions and support	42	
11	Licensing	25	
12	Total cost of revenues		
13			
14	Gross profit		
15			
16	Expenses		
17	Research and development	33	
18	Marketing and sales	151	
19	General and administrative	48	
20	Total expenses		
21			
22	Net income		
23			

You just wrote a bunch of formulas to calculate CRMFreak's net income. What did you find?

1. Write a formula to calculate **Total revenue** (cell B7), adding together the elements in the Revenue section.

   =SUM(B5:B6)

2. Write a formula to calculate the **Total cost of revenues** (cell B12), adding together the elements in the Cost of revenues section.

   =SUM(B10:B11)

3. Write a formula to calculate the **Gross profit** (cell B14), subtracting the Total cost of revenues from the Total revenue.

   =B7-B12

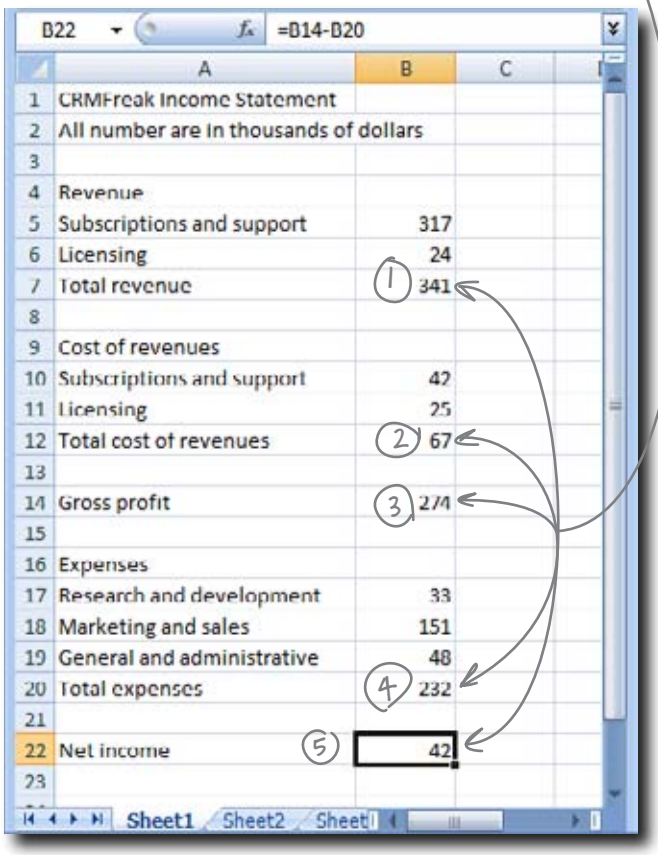
4. Write a formula to calculate the **Total expenses** (cell B20), adding together the elements in the Expenses section.

   =SUM(B17:B19)

5. Finally, write a formula to calculate the **Net income** (cell B22), subtracting the Gross profit from the Total expenses.

   =B14-B20

Here are your new formulas.



The income statement data points are all dollar figures.

So they should have dollar signs in front of them to let people know what they mean. Let's try adding some $s.

Exercise

The numbers in the income statement need to have dollar signs.

1. Add a dollar sign in front of the numbers in cells `B5` and `B6` by double-clicking each cell and then editing it. What happens? What does the formula bar say?

   .....

2. Add a dollar sign in front of the formula you created in `B7`. What happens?

   .....

   .....

Exercise Solution

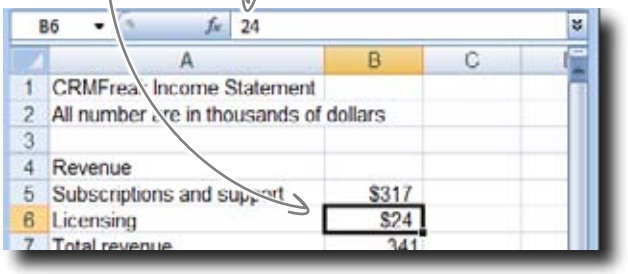
What happened when you tried to add the $ symbol to some values and formula?

1 Add dollar signs in front of the numbers in cells B5 and B6 by double-clicking each cell and then editing it. What happens? What does the formula bar say?

When I press Enter, dollar signs show up inside the cells, but the signs aren't in the formula bar.

The dollar signs are inside these cells...

...but they don't show up inside the formula bar.



2 Add a dollar sign in front of the formula you created in B7. What happens?

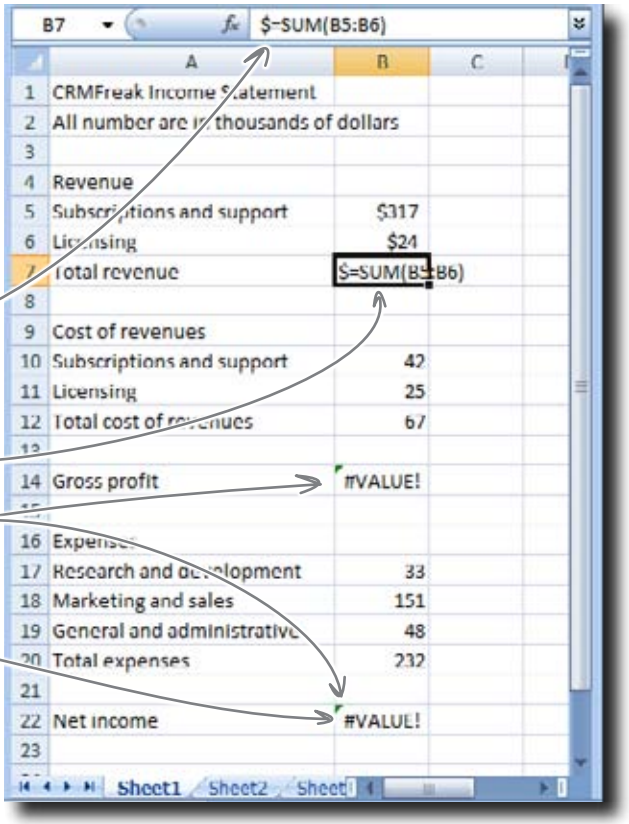
It looks like the formula doesn't calculate, and several other formulas that refer to B7 are now messed up.

This formula doesn't appear to be calculating a return value any more.

This cell is a total wreck.

Now these formulas are all messed up.

The return values look like some sort of error.

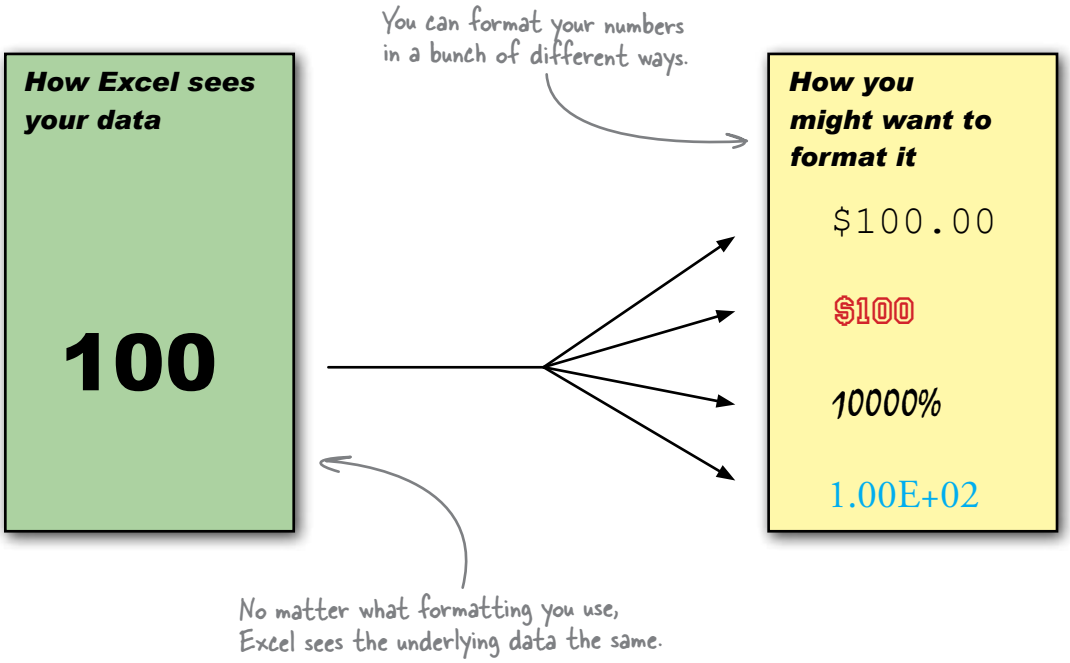


Better click Undo three times so we can try all this again.

The dollar sign is part of your cell's formatting

When you put dollar signs in front of the numbers in cells `B5` and `B6`, Excel **applied currency formatting** to those cells. The dollar signs did not show up inside the formula bar, because Excel continued to see the actual values of those cells as `317` and `24`.

Your data is different from its formatting, and typing dollar signs in front of numbers is just one way of telling Excel to apply currency formatting to your data.



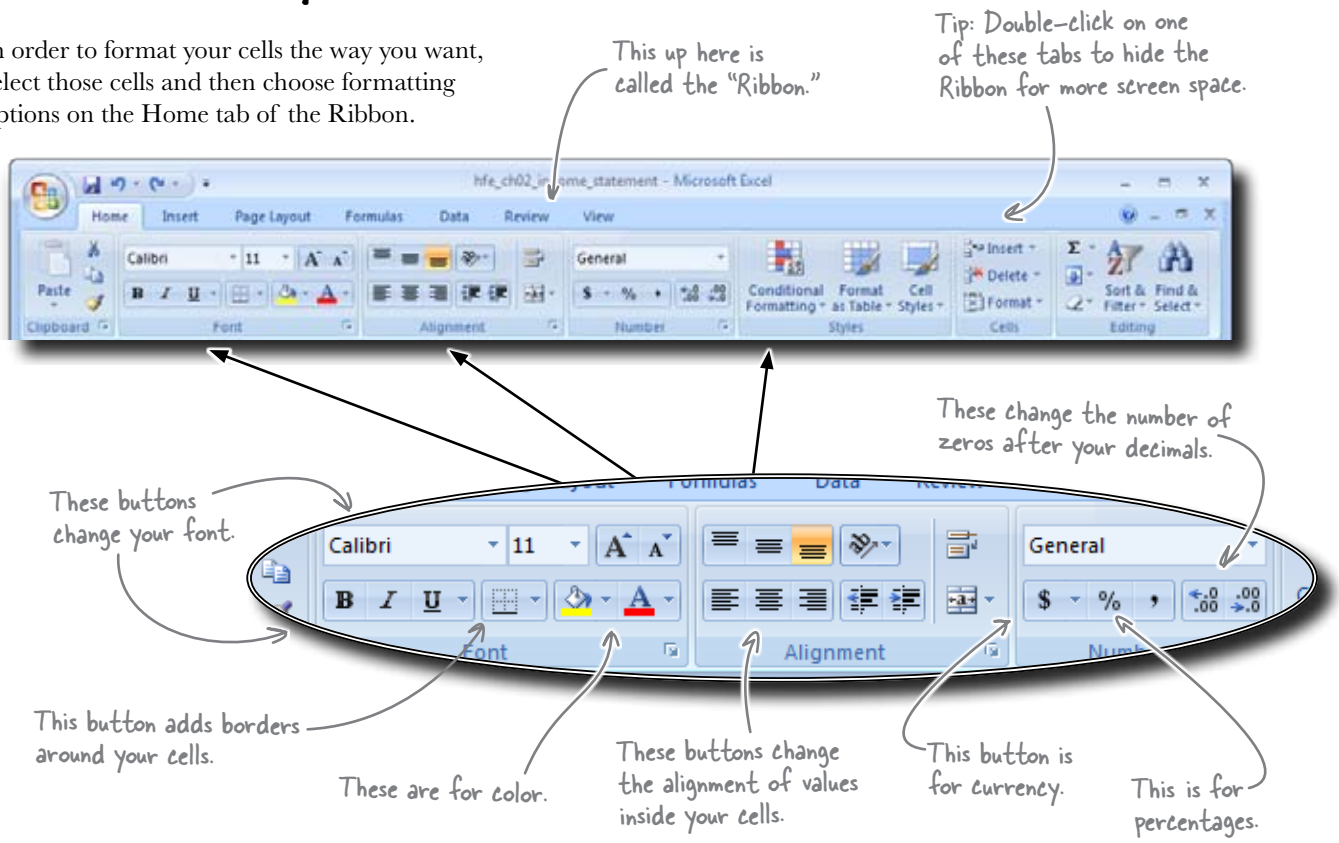
On the other hand, when you tried to type a dollar sign into the **formula** in cell B7, Excel didn't understand that you wanted to apply currency formatting. Excel thought you were changing the formula to plain text, which is why the formula stopped working.

In order to change a formula from general formatting to currency formatting, you need to do something *different* from typing the dollar sign into the cell itself.

How would you go about applying currency formatting to your cells, aside from typing dollar signs into the cells themselves?

How to format your data

In order to format your cells the way you want, select those cells and then choose formatting options on the Home tab of the Ribbon.



there are no Dumb Questions

Q: So the formulas you write completely ignore the formatting choices you make?

A: Not entirely. Excel does try to figure out how to format your formula's cells by looking at the arguments in your function. If, for example, you wanted to use the SUM function to add a bunch of numbers that were already formatted as currency, Excel would automatically apply that formatting to the cell where you put your formula.

Q: What if I wanted to use SUM to add a number that was formatted as currency with a number that didn't have any formatting?

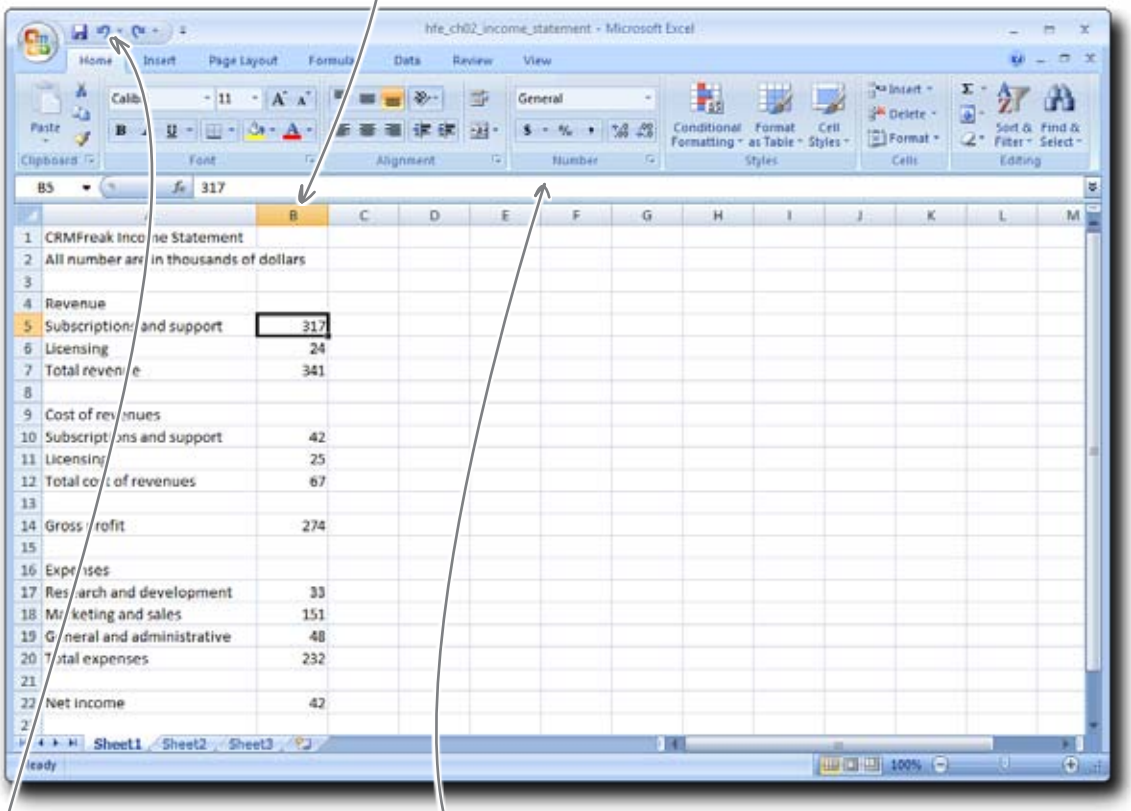
A: In that case, Excel would have no way of knowing what the calculation meant and would have the formula output display without any formatting.

Q: That's kind of confusing. It's like Excel has different rules for formatting things automatically depending on the context.

A: You could say that, but what's important is that you take control of your spreadsheet's formatting early. When Excel's automatic formatting works for you automatically, that's great, but it's important to remember that formatting is a ***design choice*** you make to create a more readable and useful spreadsheet.

Using the buttons on the Ribbon, make all the cells in column B have currency formatting. Be sure to press the button to eliminate the zeros after the decimal point (and press Undo if you make a mistake!).

Select all the cells in column B by clicking the letter B here.



Then, click the buttons to apply the formatting attributes you want to use.

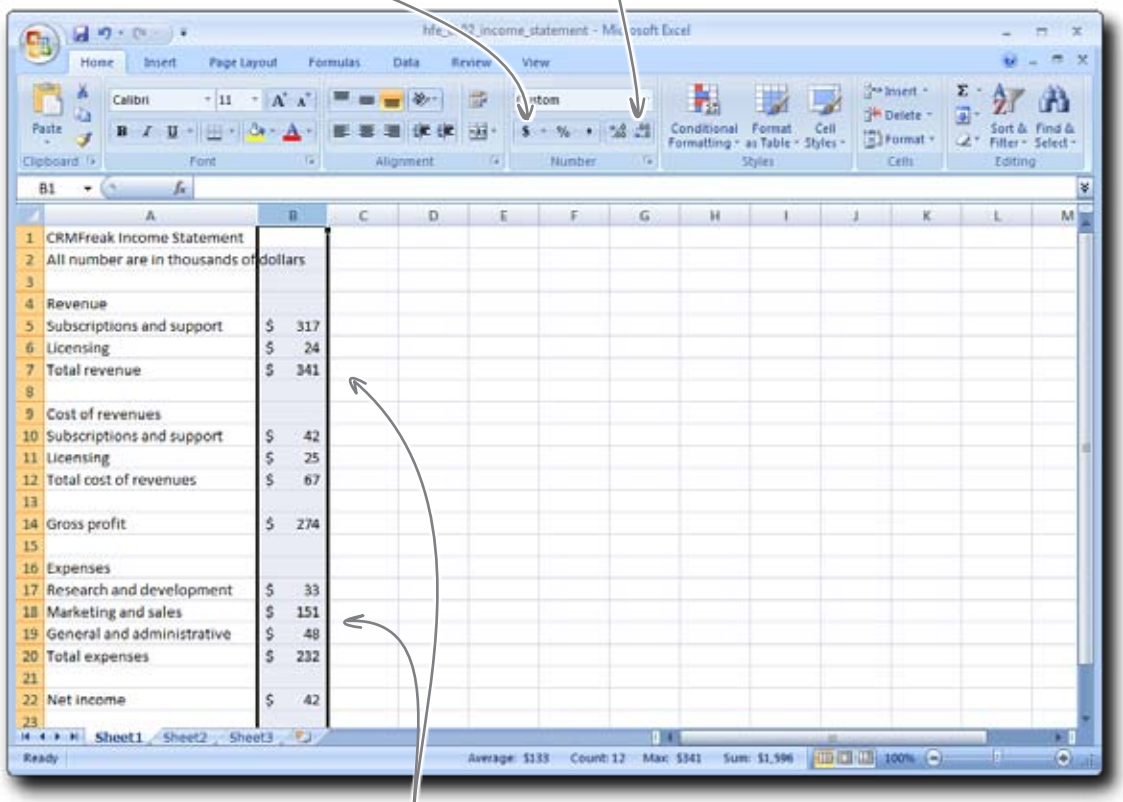
Don't forget you can click Undo if you make a mistake.

Exercise Solution

Were you able to apply currency formatting to the values in column B?

You pressed the $ button to apply currency formatting.

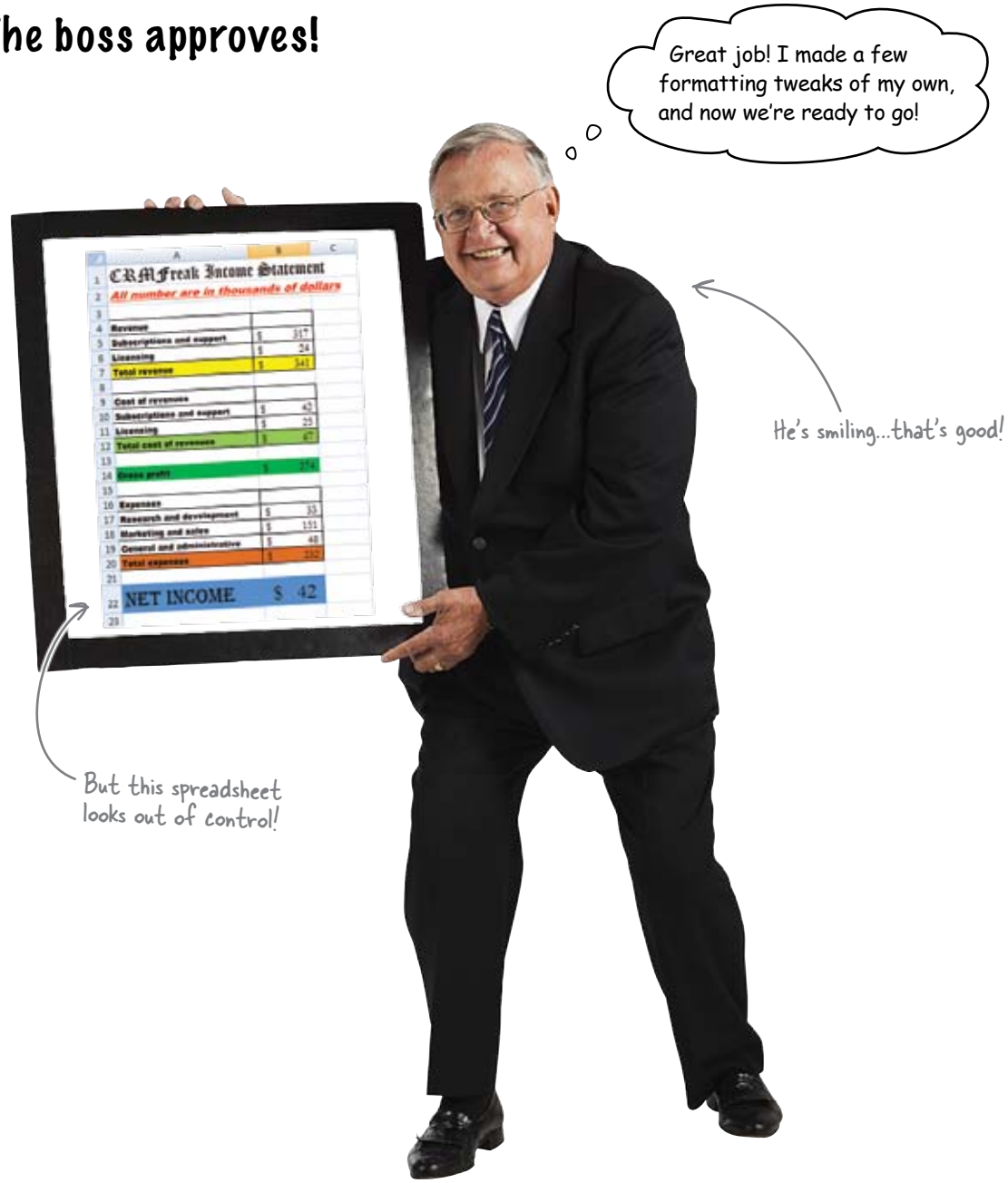
Then, you pressed this button twice to remove the zeros after the decimal place.



	A	B
1	CRMFreak Income Statement	
2	All number are in thousands of dollars	
3		
4	Revenue	
5	Subscriptions and support	$ 317
6	Licensing	$ 24
7	Total revenue	$ 341
8		
9	Cost of revenues	
10	Subscriptions and support	$ 42
11	Licensing	$ 25
12	Total cost of revenues	$ 67
13		
14	Gross profit	$ 274
15		
16	Expenses	
17	Research and development	$ 33
18	Marketing and sales	$ 151
19	General and administrative	$ 48
20	Total expenses	$ 232
21		
22	Net income	$ 42
23		

These numbers look much more professional and accurate.

The boss approves!



Wait a second. That spreadsheet is hideous! It appears that he wrecked your work, visually speaking. Worst of all, **gaudy design undermines your credibility with your audience**. You need some serious design principles to guide you away from a mess like this....

Design principle: keep it simple

The analysts who are trying to assess the health of CRMFreak are **not interested in being dazzled**. What they want to do is to be able to make the best decisions about CRMFreak's data as they can.

Which of these spreadsheets do you think will do the best job of facilitating that sort of thinking?

This one is plain and unadorned.

	A	B	C
1	CRMFreak Income Statement		
2	All number are in thousands of dollars		
3			
4	Revenue		
5	Subscriptions and support	$ 317	
6	Licensing	$ 24	
7	Total revenue	$ 341	
8			
9	Cost of revenues		
10	Subscriptions and support	$ 42	
11	Licensing	$ 25	
12	Total cost of revenues	$ 67	
13			
14	Gross profit	$ 274	
15			
16	Expenses		
17	Research and development	$ 33	
18	Marketing and sales	$ 151	
19	General and administrative	$ 48	
20	Total expenses	$ 232	
21			
22	Net income	$ 42	
23			
24			
25			
26			
27			

Here is the one that the CEO did.

	A	B	C
1	CRMFreak Income Statement		
2	All number are in thousands of dollars		
3			
4	Revenue		
5	Subscriptions and support	$ 317	
6	Licensing	$ 24	
7	Total revenue	$ 341	
8			
9	Cost of revenues		
10	Subscriptions and support	$ 42	
11	Licensing	$ 25	
12	Total cost of revenues	$ 67	
13			
14	Gross profit	$ 274	
15			
16	Expenses		
17	Research and development	$ 33	
18	Marketing and sales	$ 151	
19	General and administrative	$ 48	
20	Total expenses	$ 232	
21			
22	NET INCOME	$ 42	
23			
24			
25			

Both spreadsheets have the same data.

The spreadsheet on the right has excessive formatting that *gets in the way* of your ability to understand the data. The spreadsheet on the left is very simple, but perfectly ***clear***.

Keeping it simple makes for better thinking about data.

Clash of the design titans...

Jim: No, no, no! You have to have colors in a spreadsheet like that. Maybe the boss didn't get it exactly right, but people expect something more than the plain Jane stuff that has no formatting.

Joe: Fool! There can be no distraction. When someone is looking at a spreadsheet, they need to have the utmost concentration and never be seduced by silly formatting.

Frank: Guys, isn't there a middle ground here? Maybe a little formatting can help, but one should take it easy and not go overboard?

Jim: Joe's just off his rocker here. I know that when *I* use spreadsheets, I need to use colors and fonts and boxes to help me keep track of what I'm looking at. Using color is part of the way I think about data.

Joe: Nonsense. You just *think* you're using the colors to help you think about data. You're really just pretending to do good thinking. If you knew better you'd see that numbers have no color.

Frank: Now, Joe, that's out of line. If Jim wants to use colors to help him think through his spreadsheet, that's totally fine. Everyone thinks differently.

Joe: There is no reason Jim should torment us with his "colorful" ideas.

Frank: You have a point there. Just because you feel the need to highlight a bunch of stuff on your spreadsheets, Jim, doesn't mean that you should assume that everyone else thinks that way, too.

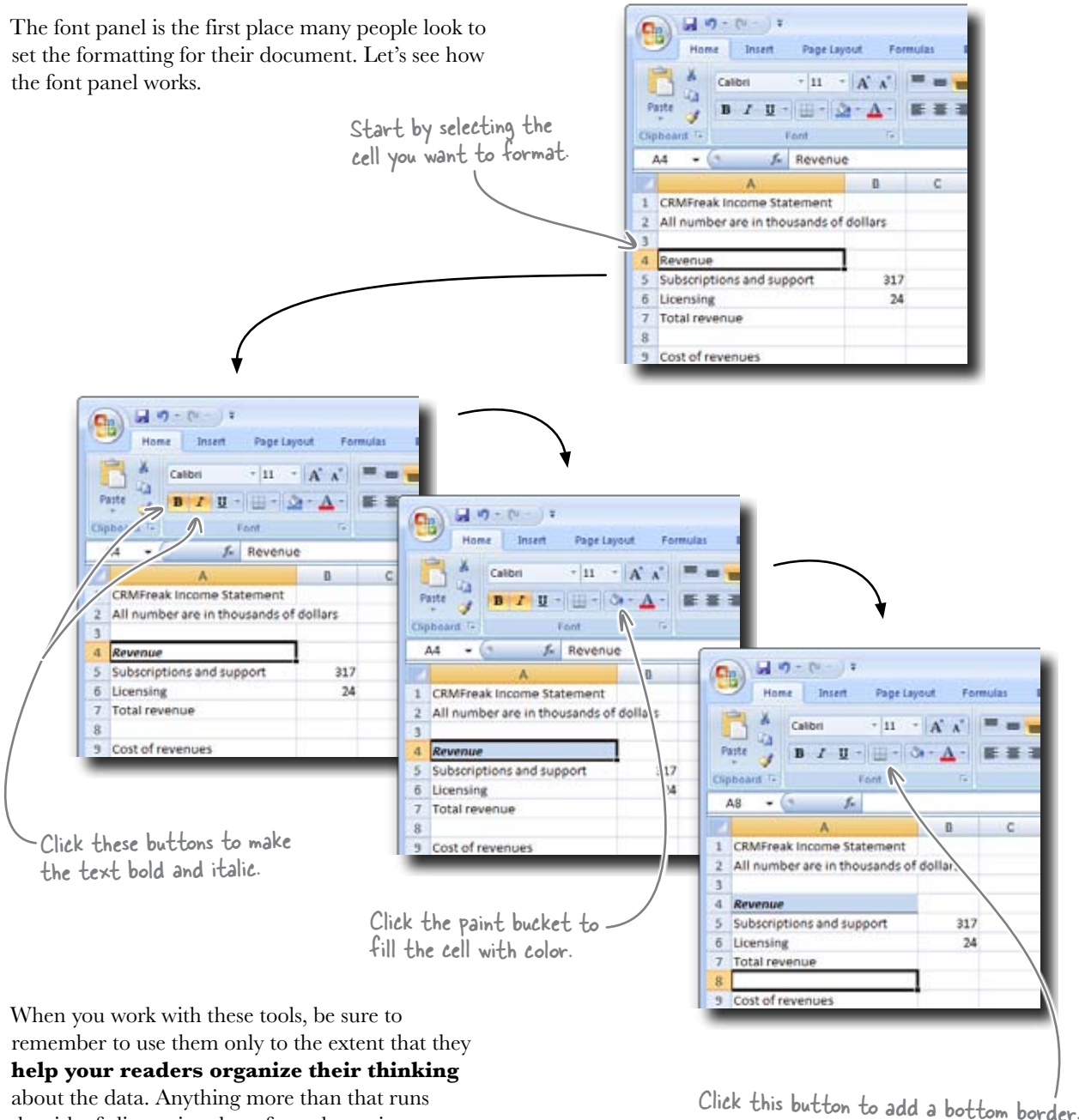
Jim: [Mumbling something unkind about Joe.…] I like colors. Colors are nice.

Frank: Well maybe if we find a way to use fonts and colors with taste and restraint we can get a result that all of us can appreciate.…

***How* do you use fonts and colors with taste and restraint?**

Use fonts to draw the eye to what is most important

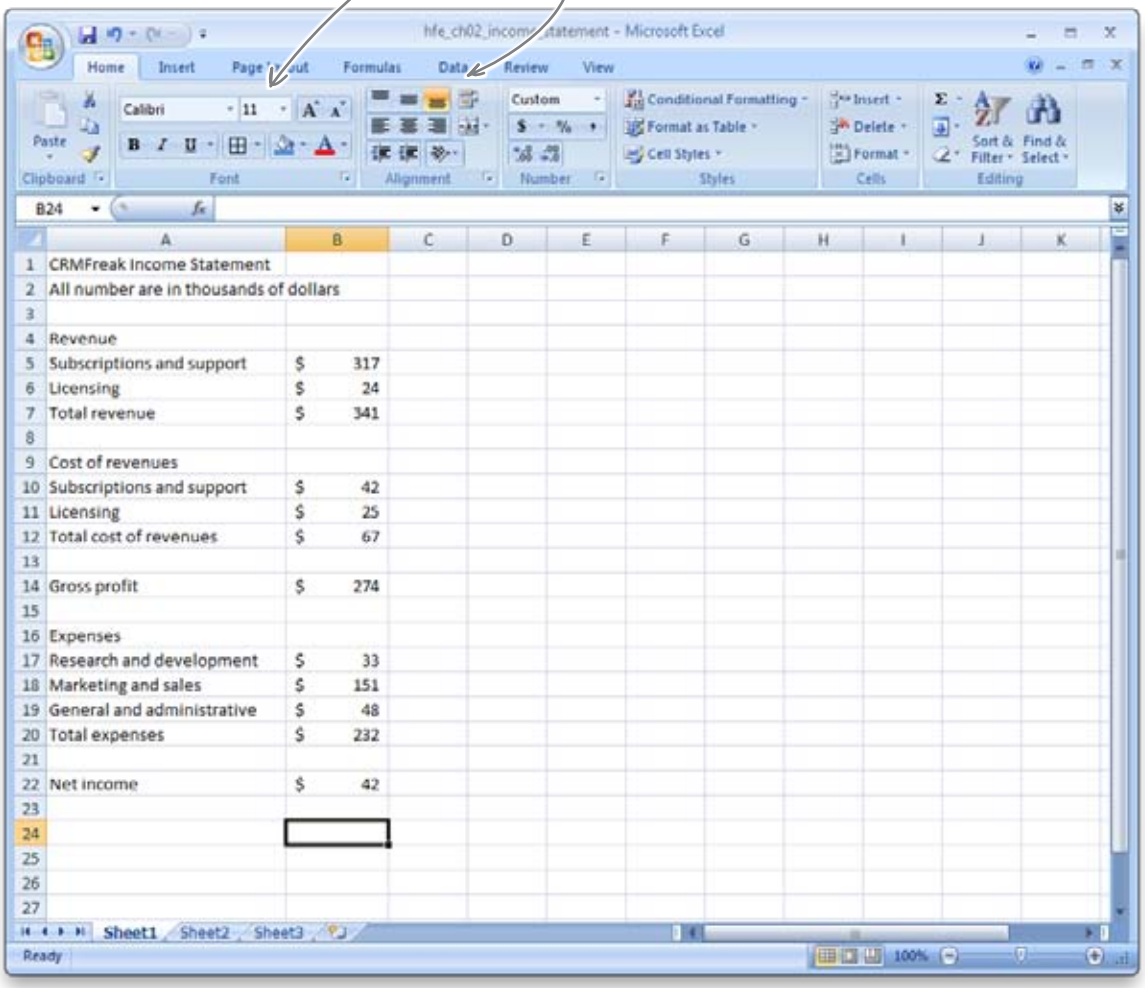
The font panel is the first place many people look to set the formatting for their document. Let's see how the font panel works.



When you work with these tools, be sure to remember to use them only to the extent that they **help your readers organize their thinking** about the data. Anything more than that runs the risk of distracting them from the main event: the data.

Using one or more of the elements on the left, change your spreadsheet's formatting to draw the eye to key elements. Remember, less is more.

Select cells and use these design elements to draw the eye to what's most important.



	A	B	C	D	E	F	G	H	I	J	K
1	CRMFreak Income Statement										
2	All number are in thousands of dollars										
3											
4	Revenue										
5	Subscriptions and support	$ 317									
6	Licensing	$ 24									
7	Total revenue	$ 341									
8											
9	Cost of revenues										
10	Subscriptions and support	$ 42									
11	Licensing	$ 25									
12	Total cost of revenues	$ 67									
13											
14	Gross profit	$ 274									
15											
16	Expenses										
17	Research and development	$ 33									
18	Marketing and sales	$ 151									
19	General and administrative	$ 48									
20	Total expenses	$ 232									
21											
22	Net income	$ 42									
23											
24											
25											
26											
27											

Exercise Solution

You just applied some formatting to your CRMFreak income statement. Were you successful?

You might have come up with slightly different results, which is fine.

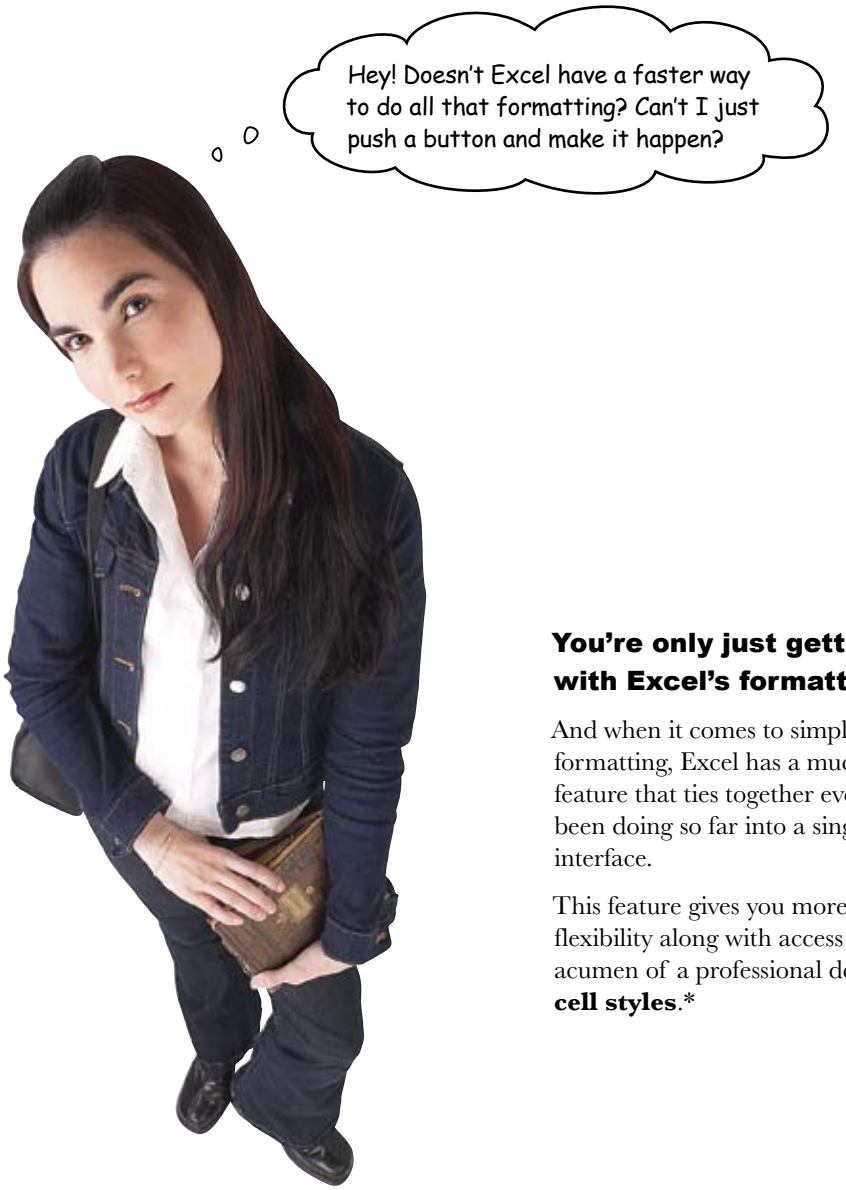
This title is a little larger than the rest of the text.

It's also bold and italic.

These little headings can just be bold.

Here are some borders that separate the totals.

	A	B	C
1	***CRMFreak Income Statement***		
2	All number are in thousands of dollars		
3			
4	**Revenue**		
5	Subscriptions and support	$ 317	
6	Licensing	$ 24	
7	Total revenue	$ 341	
8			
9	**Cost of revenues**		
10	Subscriptions and support	$ 42	
11	Licensing	$ 25	
12	Total cost of revenues	$ 67	
13			
14	**Gross profit**	$ 274	
15			
16	**Expenses**		
17	Research and development	$ 33	
18	Marketing and sales	$ 151	
19	General and administrative	$ 48	
20	Total expenses	$ 232	
21			
22	**Net income**	$ 42	
23			
24			
25			



You're only just getting started with Excel's formatting features.

And when it comes to simple, push-button formatting, Excel has a much more powerful feature that ties together everything you've been doing so far into a single, elegant interface.

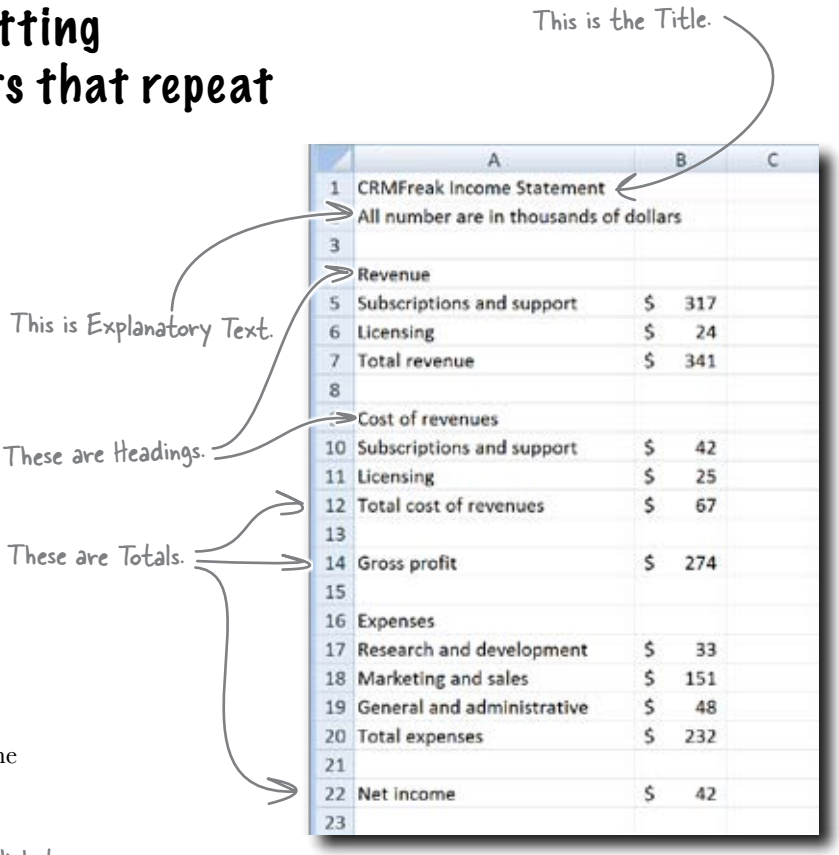
This feature gives you more speed and flexibility along with access to the visual acumen of a professional designer. It's called **cell styles**.*

* Cell styles are fully supported in Excel 2007 for Windows and later, but as of this writing, their support in Mac versions of Excel is spotty. Go figure.

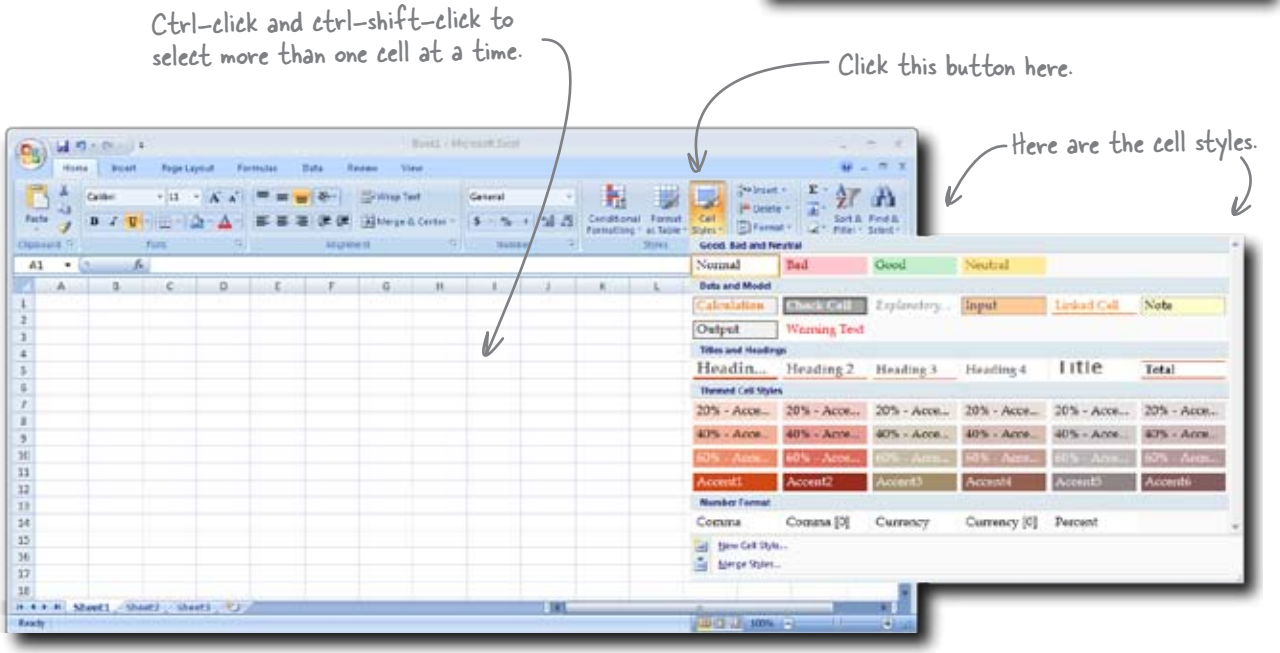
Cell styles keep formatting consistent for elements that repeat

You'll usually have several headings in your spreadsheets, and you'll want those headings to look the same. Styles let you tell Excel which cells are headings and *then* what you want the **formatting** of those headings to be.

And styles aren't just for headings: you can use them for **any elements that repeat**. They're especially handy if you want, say, to change the look of all your `Totals`. Instead of finding each one, you can just change the style, and all the cells with that style will incorporate that change.

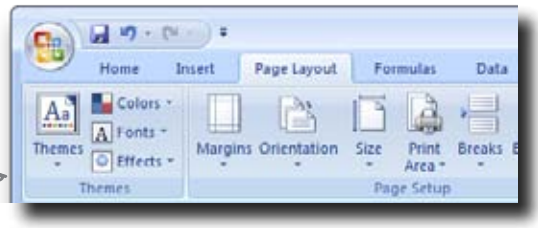


To take styles for a spin, select the cells you want to affect and then select a style with the Cell Styles button under the Home tab.

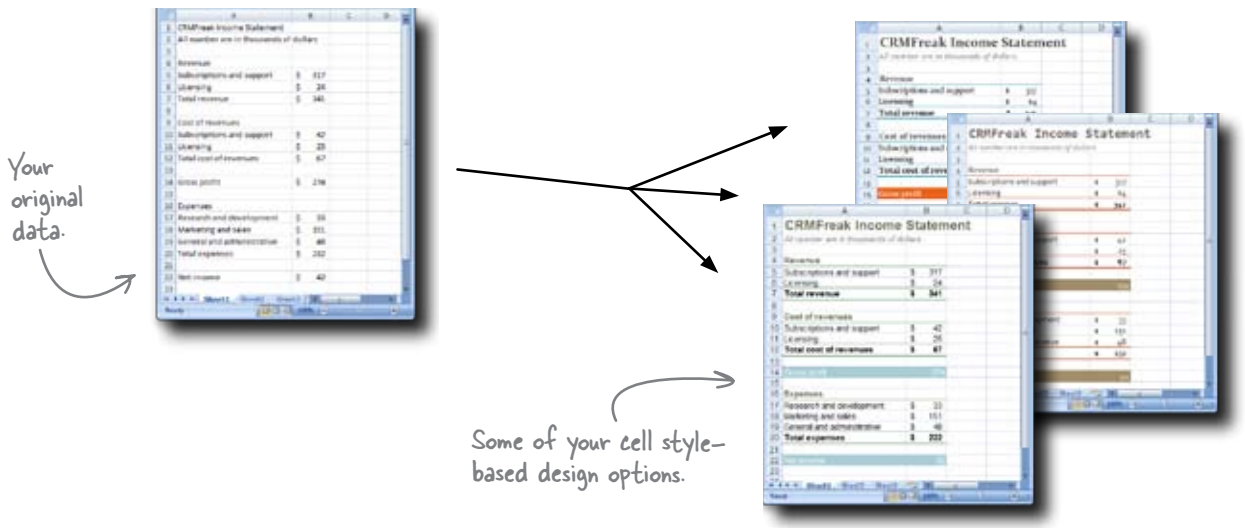


With your cell styles selected, use Themes to change your look

Once you've told Excel which cell styles match up with your data, then the fun can really begin. Head on over to the Themes button group under the Page Layout tab and play around with the prepackaged themes and font/color configurations. Which looks appeal to you?



These buttons read your cell styles and can change your formatting in a bunch of quick and easy ways.



Assign the cell styles listed on the facing page to your CRMFreak income statement data.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch02_income_statement_styles.xlsx

1. Click on each cell and select the relevant style. You'll have to play around with the Heading styles to make sure that the cell borders extend into column `B` and that the sizing of the heading is correct.

2. Go to Page Layout > Themes and try out a few of the configurations. Which is your favorite?

Here is a clean version of your spreadsheet.

Exercise Solution

You assigned cell styles and themes to your income statement data. Do you like how it looks now?

Here's an example spreadsheet...your own probably looks different, depending on what you chose.

This is the Title.

This is Explanatory Text.

Rows 4, 9, and 16 are assigned heading Heading 3.

These cells are really important, so they're assigned the style 40% – Accent 2.

These cells have a color that makes them stand out.

Rows 7, 12, and 20 have the Total style.

Cells B4, B9, and B16 are also assigned to Heading 3 so that they have the correct cell border.

	A	B	C	D
1	**CRMFreak Income Statement**			
2	*All number are in thousands of dollars*			
3				
4	Revenue			
5	Subscriptions and support	$ 317		
6	Licensing	$ 24		
7	**Total revenue**	**$ 341**		
8				
9	Cost of revenues			
10	Subscriptions and support	$ 42		
11	Licensing	$ 25		
12	**Total cost of revenues**	**$ 67**		
13				
14	Gross profit	274		
15				
16	Expenses			
17	Research and development	$ 33		
18	Marketing and sales	$ 151		
19	General and administrative	$ 48		
20	**Total expenses**	**$ 232**		
21				

Sheet1 Sheet2 Sheet3

Ready 100%

there are no Dumb Questions

Q: A while back, you said something about the design elements in the themes being "professional." What did you mean?

A: The prepackaged themes have been carefully selected so that the colors and fonts all complement each other. The choice of font (or "type") and color in documents is a really big deal for people who take visual design seriously, and it's convenient that Excel has built-in design options that are likely to look good.

Q: I've heard a lot of people complain about how ugly writing and spreadsheets and slide shows look when they're made in Microsoft Office, but this looks like Microsoft has made it pretty easy to employ good visual design.

A: While it's always been ***possible*** to create visually well-designed documents in Microsoft Office programs, it's not always been easy. Some of the templates in previous versions of the software are indeed ugly, and sometimes you've really had to work hard to make your documents look good. But Microsoft has become progressively more sensitive to people's need to have good design, and recent versions of Office show it.

Q: So are some of the same themes that I've been seeing in Excel available in other Office programs, like Word or PowerPoint?

A: Yes! And integration throughout Office is precisely the idea. If you make use of styles everywhere you can, you'll have no trouble having consistent visual integration across all your documents.

Q: Are there limitations to what I can do in Excel in terms of visual design?

A: There are loads of features you'll find in graphic design programs that you won't find in Excel. But even when it comes to making drawings, Excel is surprisingly powerful for a number-crunching program. If you have a specialized design objective, you should still poke around under the Page Layout tab before reaching for your graphic design program.

Q: What if I don't like any of the color configurations that Excel offers? Can I make up my own themes?

A: Absolutely. Making your own theme would be a great idea if your business already has its own design standards—official corporate fonts and colors. Under these circumstances, the benefits of using styles and themes in Excel would be immense.

Let's see what the boss thinks about your work....

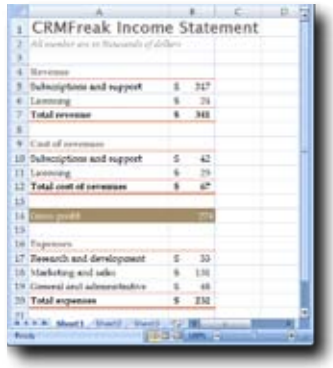
He likes it, but there's something else...

The boss wants more than just a pretty income statement. He wants you to add a balance sheet to your spreadsheet, integrate the new elements visually, and make sure it all fits on a *single page*. Better start thinking about how you're going to accomplish all that!

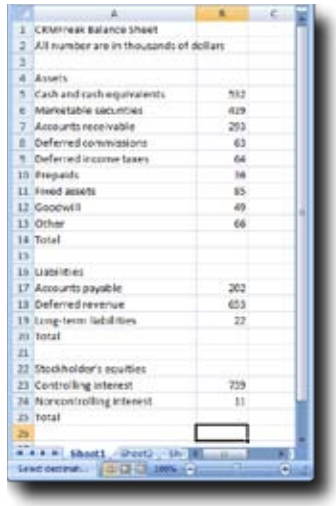
Sharpen your pencil

Here are small versions of the CRMFreak income statement and balance sheet. How would you lay them out?

Draw your answer here.



Here's the income statement you've been working on.



Here is your new balance sheet data.

Sharpen your pencil Solution

What do your CRMFreak draft financial statements look like?

Here's one way it might look.

Income statement

Revenue

Cost of revenue

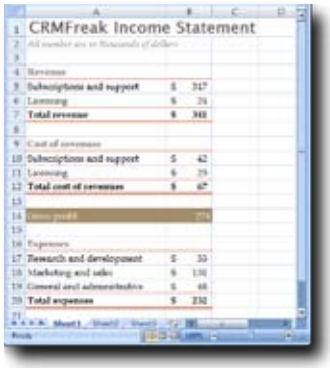
Expenses

Balance sheet

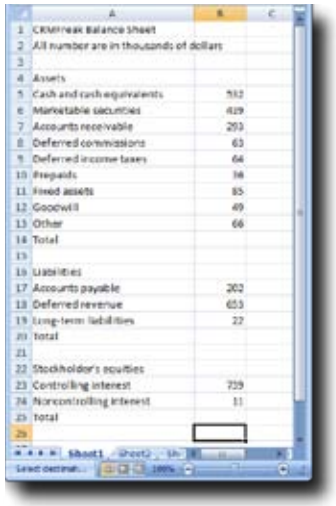
Assets

Liabilities

Stockholder equity

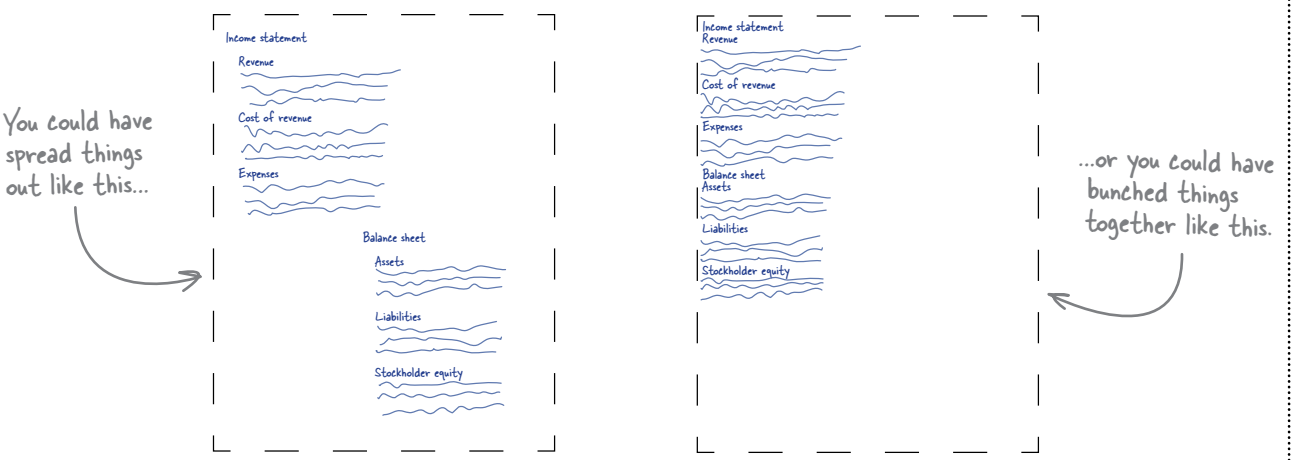


Here are your financial statements.

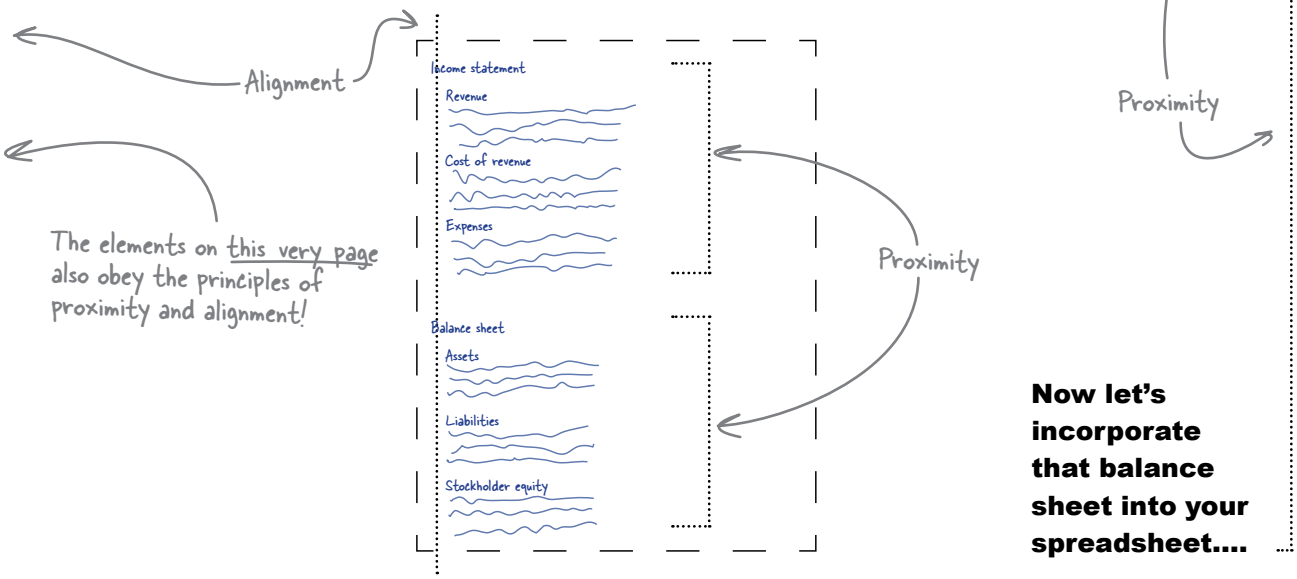


Use proximity and alignment to group like things together

Why doesn't your drawing look like one of these spreadsheets?



You probably didn't draw your spreadsheet that way because you intuitively grasp the fundamental visual design principles of **proximity** and **alignment**. By bunching like elements together and keeping all your elements in alignment with each other, you make your document more readable and usable.



Now let's incorporate that balance sheet into your spreadsheet....

Long Exercise

1. Copy the data in **`hfe_ch02_balance_sheet.xlsx`** and paste it below your income statement. Save it all to a file called `financials.xlsx`.

Looks like there are some formulas missing.

	A	B	C
1	CRMFreak Balance Sheet		
2	All number are in thousands of dollars		
3			
4	Assets		
5	Cash and cash equivalents	532	
6	Marketable securities	439	
7	Accounts receivable	293	
8	Deferred commissions	63	
9	Deferred income taxes	64	
10	Prepaids	36	
11	Fixed assets	85	
12	Goodwill	49	
13	Other	66	
14	Total		
15			
16	Liabilities		
17	Accounts payable	202	
18	Deferred revenue	653	
19	Long-term liabilities	22	
20	Total		
21			
22	Stockholder's equities		
23	Controlling interest	739	
24	Noncontrolling interest	11	
25	Total		
26			

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch02_balance_sheet.xlsx

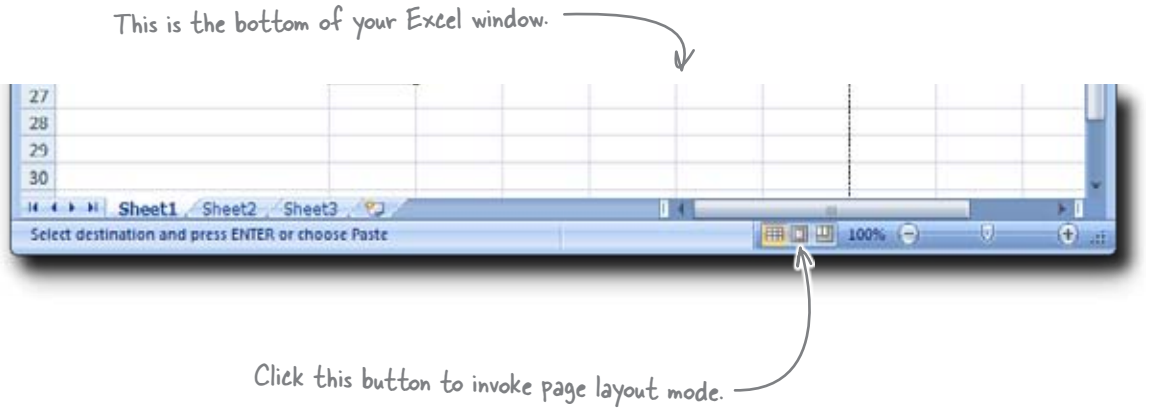
Here's what the balance sheet looks like.

When you paste the data, be sure that the elements in both the income statement and the balance sheet are grouped and aligned correctly.

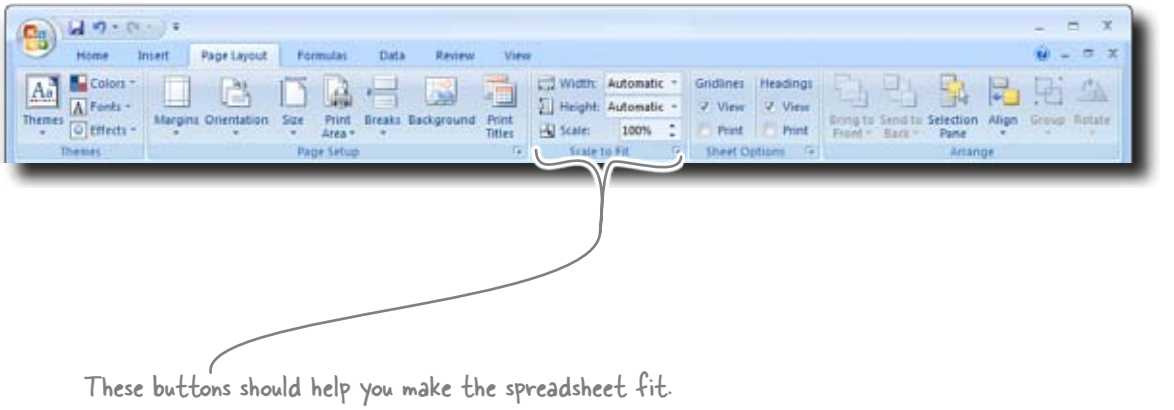
2. Write formulas to total the Assets, Liabilities, and Stockholder's equity, and then apply the cell styles to the balance sheet.

Use this button to apply the cell styles.

3 Switch to page layout mode to see how your spreadsheet will look on the printed page.



4 Does it fit on one page? If not, scale it down on the page layout bar.



Long Exercise Solution

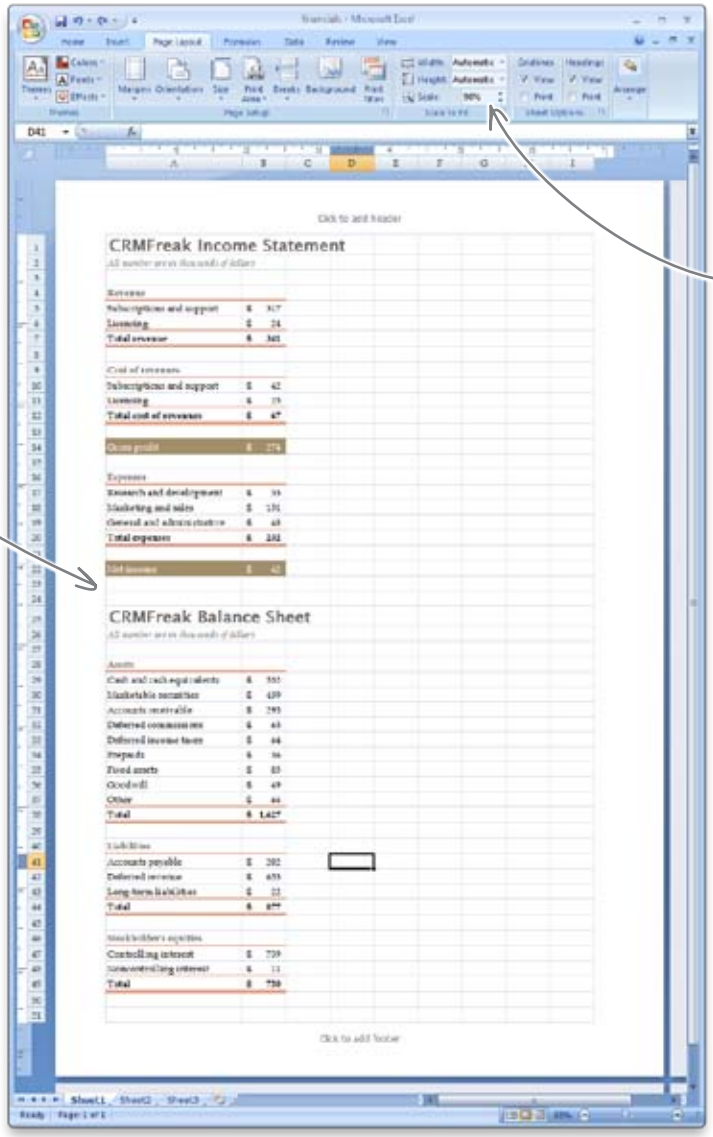
You just incorporated a balance sheet into your spreadsheet, added some formulas, and formatted the whole thing. What was the result?

Be sure to add some spacing to separate the balance sheet and income statement.

The cell styles make incorporating new information into your visual design a snap.

You need to bring the scale down on your spreadsheet a little to get it all to fit on the page.

This spreadsheet is all ready to print!



Your spreadsheet is a hit!

CRMFreak used your spreadsheet as part of the materials they made available to stock analysts, and the critical consensus has been overwhelmingly positive.

Important Wall Street analyst

Here's what your boss had to say....

From: CEO, CRMFreak
To: You
Subject: Your work product

Dear Head First,

I was delighted but not the least bit surprised by your excellent work with our financial statements. You handled the formula work with grace and crafted a sophisticated yet crystal-clear presentation.

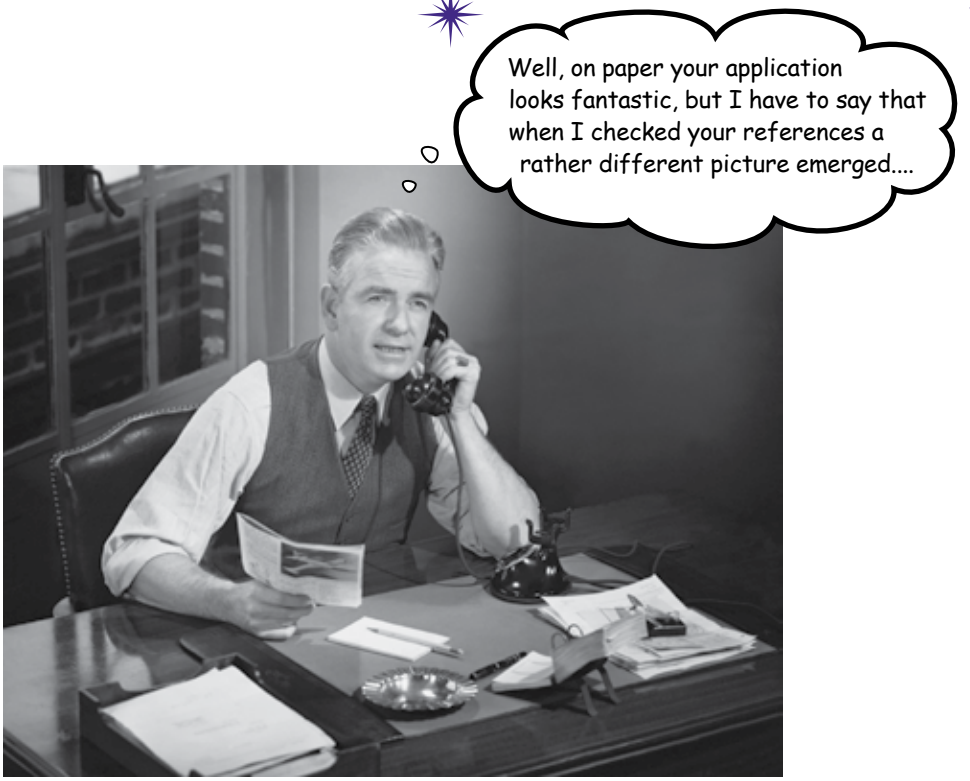
It was truly a *tour de force* and I am confident it played a large role in the favorable reviews we received from the analysts this season.

The only thing to do with talent like yours is to give it more responsibility with bigger jobs. Expect to see bigger challenges with bigger rewards very soon!

—CEO

3 references

Point in the right direction



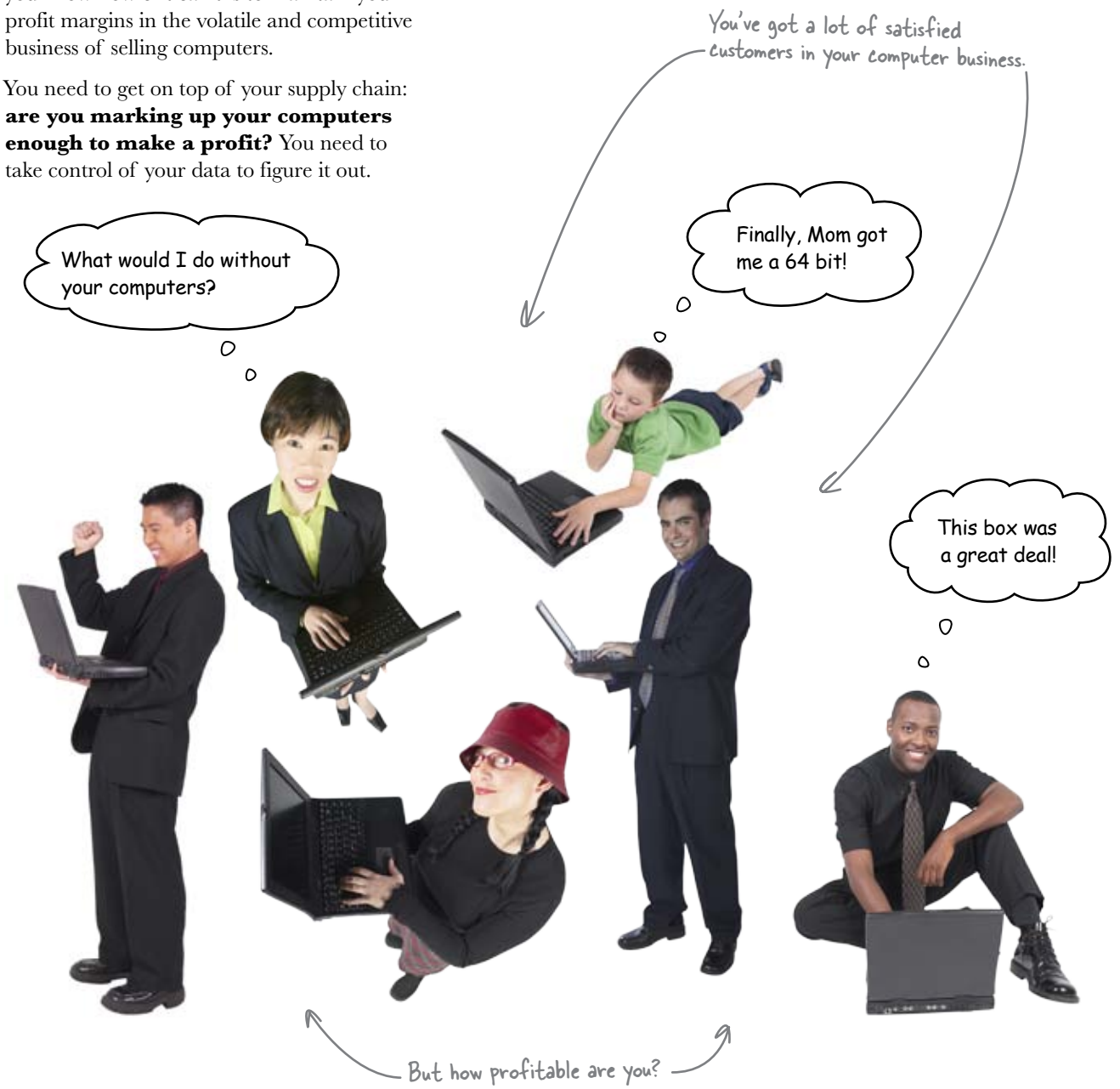
A formula is only as good as its references.

No matter how creative and brilliant your formula is, it won't do you much good if it does not point to the correct data. It's easy to get references right for short, individual formulas, but once those formulas get long and need to be copied, the chance of reference mistakes increases dramatically. In this chapter, you'll exploit **absolute and relative references** as well as Excel's advanced new **structured reference** feature, ensuring that no matter how big and numerous your references are, your formulas will stay tight and accurate.

Your computer business is in disarray

As the boss of Ace Computer Manufacturing, you know how critical it is to maintain your profit margins in the volatile and competitive business of selling computers.

You need to get on top of your supply chain: **are you marking up your computers enough to make a profit?** You need to take control of your data to figure it out.

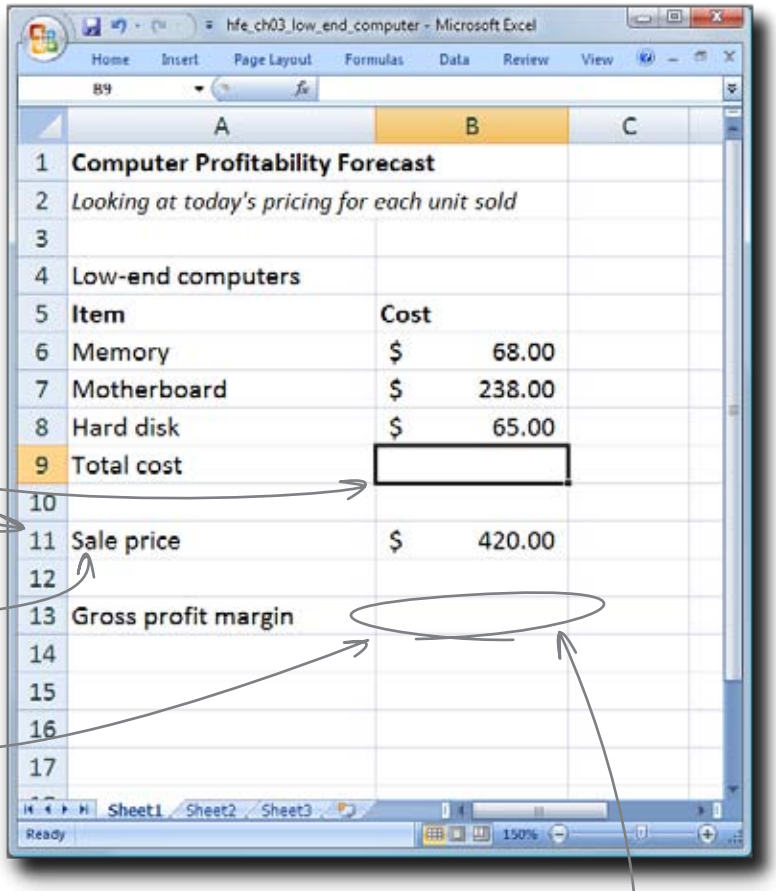


Here are last quarter's costs and sales for low-end computers. The figures below list the cost and revenue for a single computer. Calculate the profit margin on this configuration. How profitable is a single sale of this model?

www.headfirstlabs.com/books/hfexcel/hfe_ch03_low_end_computer.xlsx

To calculate the **Total cost**, add the cost of the components.

To calculate the **Gross profit margin**, subtract the total cost by the sale price and divide the whole thing by the sale price.



Fill in this formula...

Sale price is the amount you charge for your computers at retail.

...and this formula!

This is what a customer would pay for your computer.

Gross profit margin is equal to:

$$\frac{\text{Revenue} - \text{Cost of Sales}}{\text{Revenue}}$$

This is B11.

This is cell B9.

Bonus: Format this figure as a percentage by clicking the "%" icon under the Home tab.

You created the formulas to calculate the total cost and the gross profit margin. What did you find?

This formula calculates the cost of sale to produce one low-end computer.

This one's pretty straightforward.

=SUM(B6:B8)

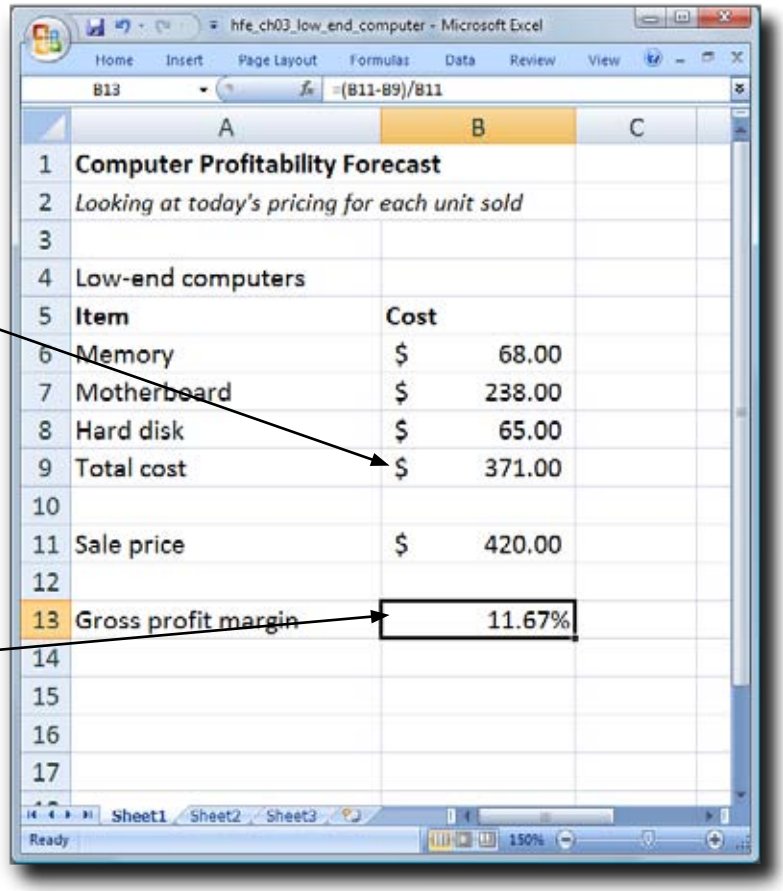
It's just a basic SUM.

Here's the gross profit margin.

This one is a little more complicated.

=(B11–B9)/B11

Use parentheses to keep the difference between total cost and sale price in the numerator.

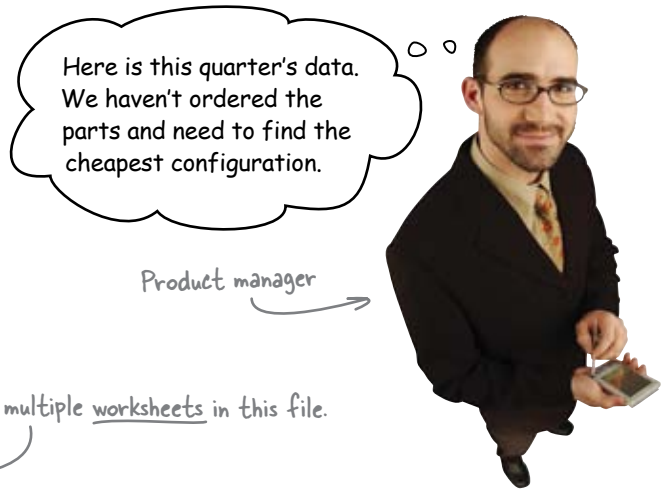


Your gross profit margin for low-end computers is 11.67%. That's not bad at all nowadays! So far, so good.

Your production manager has a spreadsheet with costs

In the computer industry, component prices are always changing, so in order to ensure that you're getting a healthy margin on the computers you sell, you need to make sure you're getting the best deal you can.

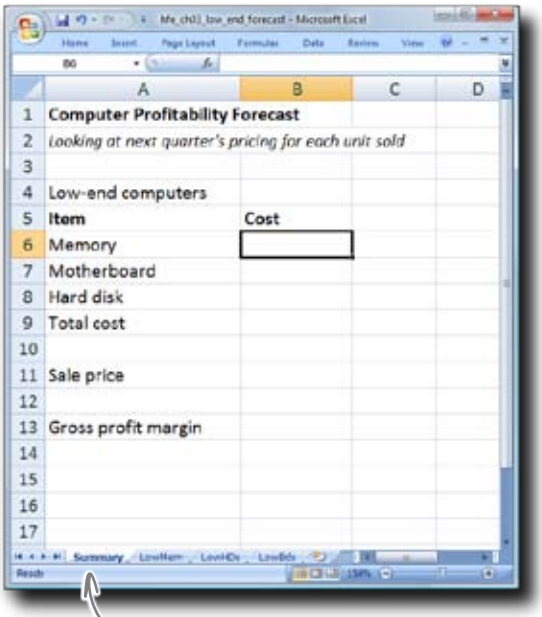
If you bought the **least expensive acceptable parts**, how much would the resulting configuration cost?



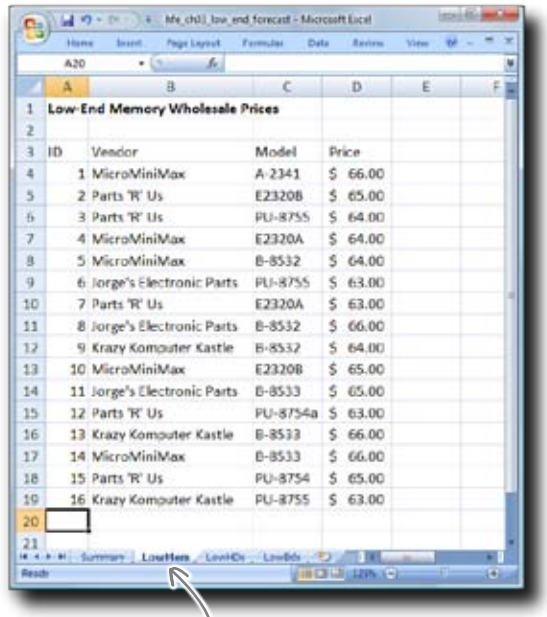
Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch03_low_end_forecast.xlsx

There are multiple worksheets in this file.



	A	B	C	D
1	Computer Profitability Forecast			
2	*Looking at next quarter's pricing for each unit sold*			
3				
4	Low-end computers			
5	Item	Cost		
6	Memory			
7	Motherboard			
8	Hard disk			
9	Total cost			
10				
11	Sale price			
12				
13	Gross profit margin			
14				
15				
16				
17				



	A	B	C	D	E
1	Low-End Memory Wholesale Prices				
2					
3	ID	Vendor	Model	Price	
4	1	MicroMiniMax	A-2341	$ 66.00	
5	2	Parts 'R' Us	E2320B	$ 65.00	
6	3	Parts 'R' Us	PU-8755	$ 64.00	
7	4	MicroMiniMax	E2320A	$ 64.00	
8	5	MicroMiniMax	B-8532	$ 64.00	
9	6	Jorge's Electronic Parts	PU-8755	$ 63.00	
10	7	Parts 'R' Us	E2320A	$ 63.00	
11	8	Jorge's Electronic Parts	B-8532	$ 66.00	
12	9	Krazy Komputer Kastle	B-8532	$ 64.00	
13	10	MicroMiniMax	E2320B	$ 65.00	
14	11	Jorge's Electronic Parts	B-8533	$ 65.00	
15	12	Parts 'R' Us	PU-8754a	$ 63.00	
16	13	Krazy Komputer Kastle	B-8533	$ 66.00	
17	14	MicroMiniMax	B-8533	$ 66.00	
18	15	Parts 'R' Us	PU-8754	$ 65.00	
19	16	Krazy Komputer Kastle	PU-8755	$ 63.00	
20					
21					

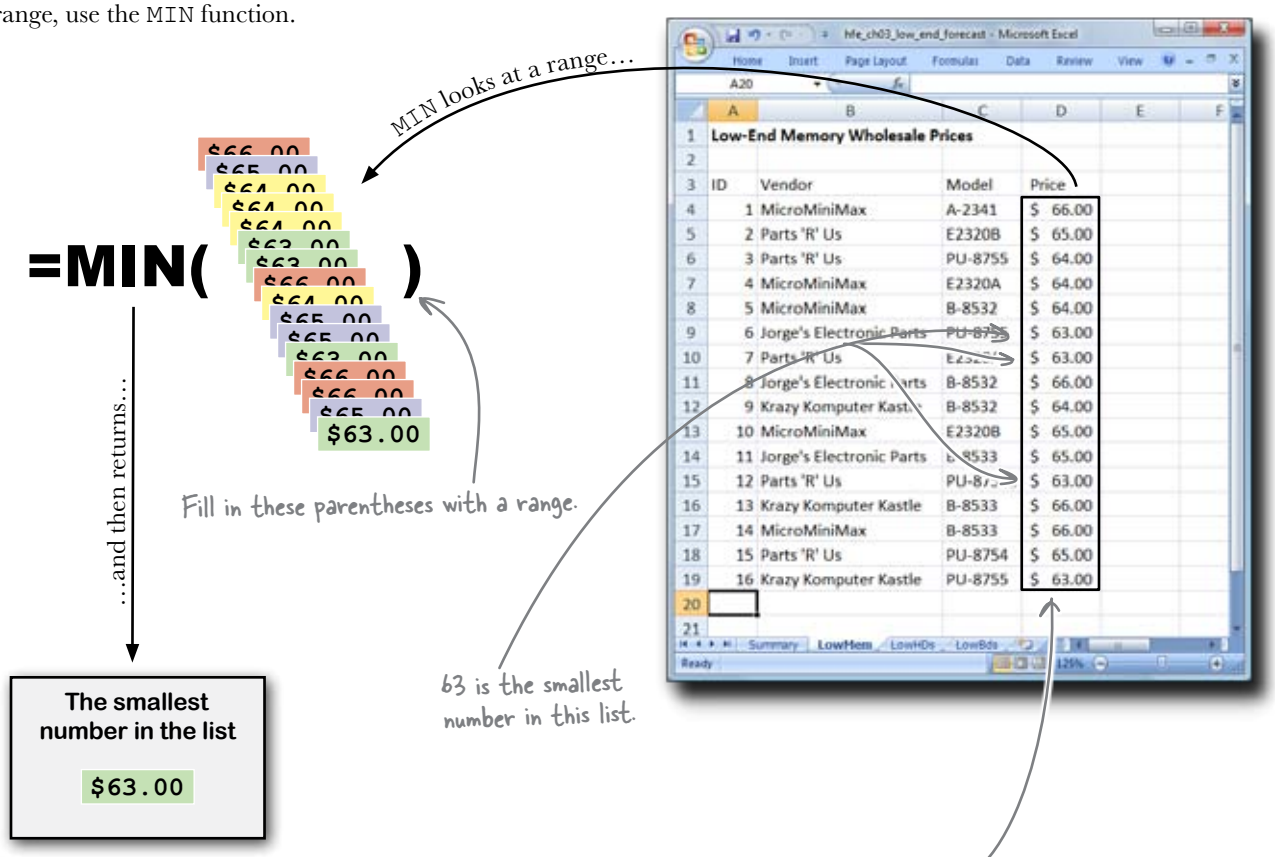
Use these tabs to select different worksheets.

Spreadsheet files are also called "workbooks."

You need a function to find the lowest price on the memory worksheet.

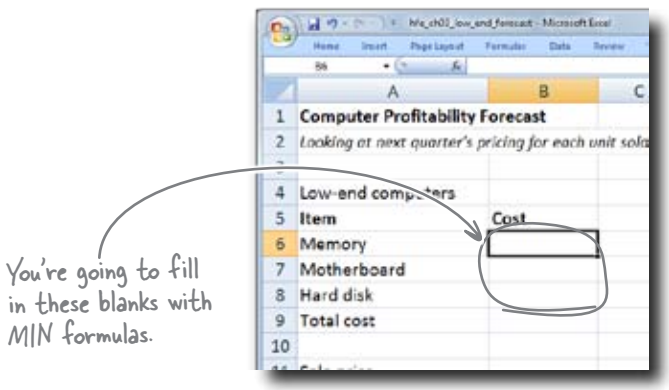
MIN returns the lowest number in a series

When you have a range of numbers and want to figure out what is the smallest number in that range, use the MIN function.



And, in case you hadn't guessed it already, the function that tells you the *largest* number in a list is MAX.

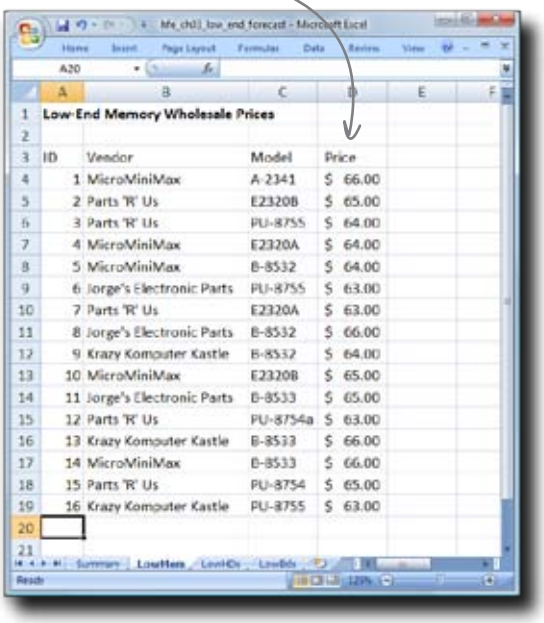
What you need to do now is write MIN formulas to find **the lowest cost for each of these components** and see how much your low-end computer configuration will cost this quarter. Using that information, you'll be able to forecast your profitability.



Sharpen your pencil

Let's start by looking at memory. We need a formula that will return the lowest amount we can pay for memory.

Here's the memory data we want to refer to.



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2				
3	ID	Vendor	Model	Price
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6	3	Parts 'R' Us	PU-8755	$ 64.00
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9	6	Jorge's Electronic Parts	PU-8755	$ 63.00
10	7	Parts 'R' Us	E2320A	$ 63.00
11	8	Jorge's Electronic Parts	B-8532	$ 66.00
12	9	Krazy Komputer Kastle	B-8532	$ 64.00
13	10	MicroMiniMax	E2320B	$ 65.00
14	11	Jorge's Electronic Parts	B-8533	$ 65.00
15	12	Parts 'R' Us	PU-8754a	$ 63.00
16	13	Krazy Komputer Kastle	B-8533	$ 66.00
17	14	MicroMiniMax	B-8533	$ 66.00
18	15	Parts 'R' Us	PU-8754	$ 65.00
19	16	Krazy Komputer Kastle	PU-8755	$ 63.00
20				
21				

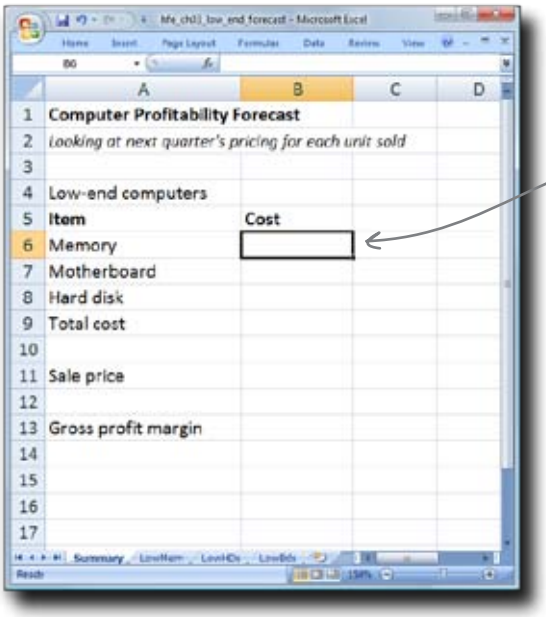
1 If you write your formula the way you've been writing formulas, how will your formula know which sheet to refer to for the data?

.....

.....

.....

.....



	A	B	C	D
1	Computer Profitability Forecast			
2	*Looking at next quarter's pricing for each unit sold*			
3				
4	Low-end computers			
5	Item	Cost		
6	Memory			
7	Motherboard			
8	Hard disk			
9	Total cost			
10				
11	Sale price			
12				
13	Gross profit margin			
14				
15				
16				
17				

Here's where we want the formula.

2 How would you design a reference to ensure that the correct sheet is being pointed to?

.....

.....

.....

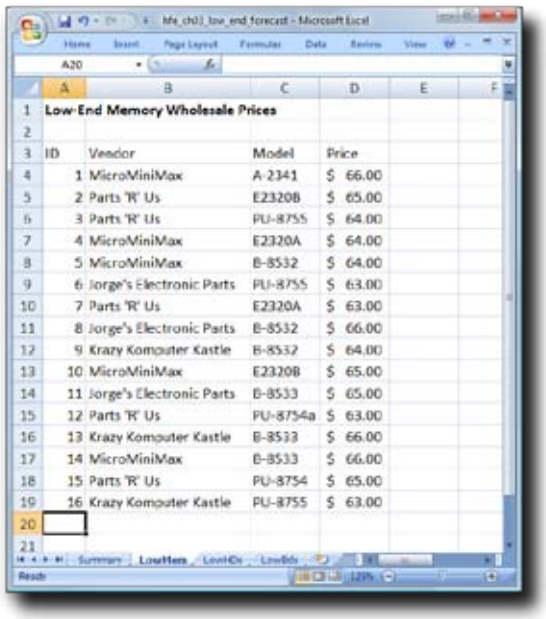
.....

Sharpen your pencil Solution

You just grappled with the question of how to refer to cells across worksheets. What did you conclude?

1 If you write your formula the way you've been writing formulas, how will your formula know which sheet to refer to for the data?

The formula wouldn't know where to find the data. The range we want is `D4:D19`, but it has to be on the LowMem sheet. We don't want data from that range on other sheets.



	A	B	C	D	E
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18	15	Parts 'R' Us	PU-8754	$ 65.00	
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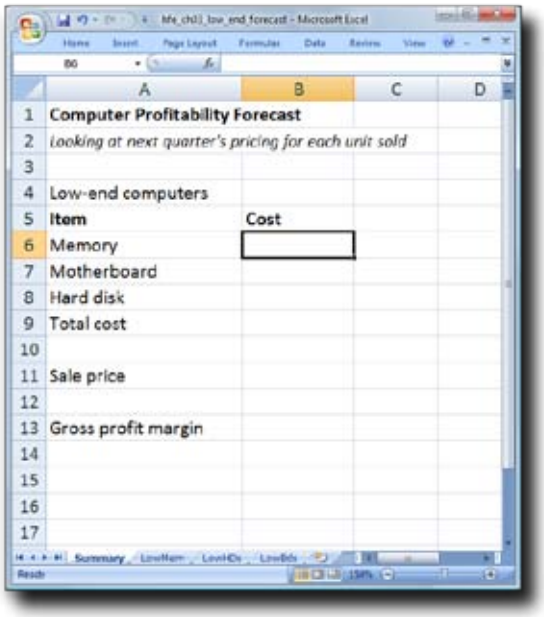
21					



	A	B	C	D
1	Computer Profitability Forecast			
2	*Looking at next quarter's pricing for each unit sold*			
3				
4	Low-end computers			
5	Item	Cost		
6	Memory			
7	Motherboard			
8	Hard disk			
9	Total cost			
10				
11	Sale price			
12				
13	Gross profit margin			
14				
15				
16				
17				

2 How would you design a reference to ensure that the correct sheet is being pointed to?

The reference would definitely have to have the name of the worksheet baked into it.

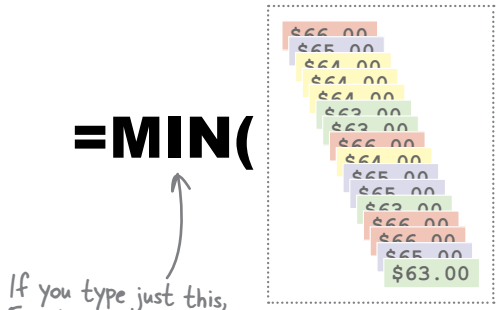
Something like this: `LowMem-D4:D19`.

Let's see if Excel can help figure out these ranges....

Let Excel fill in ranges by starting your formula and using your mouse

Excel does indeed have a syntax for pointing to ranges that exist on worksheets *other* than the worksheet where your function resides. And you're about to learn that syntax. But not from this book.

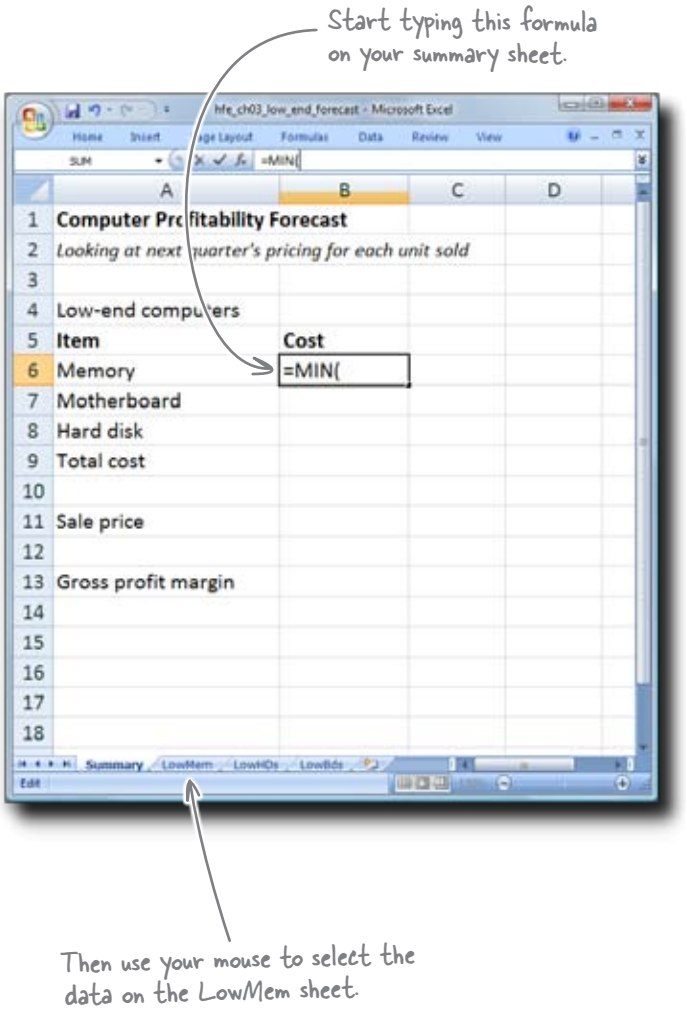
Instead, Excel's going to show you. One **handy trick** in writing formulas with arguments that involve cell ranges is to start writing a formula, getting to the argument of your function where you want to put the range but *not typing anything*:



Now, instead of typing the reference, just **use your mouse to select the data you want**. Go ahead and click on a different worksheet (or even a different workbook) and select your data with the mouse. Excel will fill in the range for you.

Finally, type a comma for your next argument or a) symbol to end your formula and press Enter.

Do this!



What happens?

Excel got the right answer using a more sophisticated reference

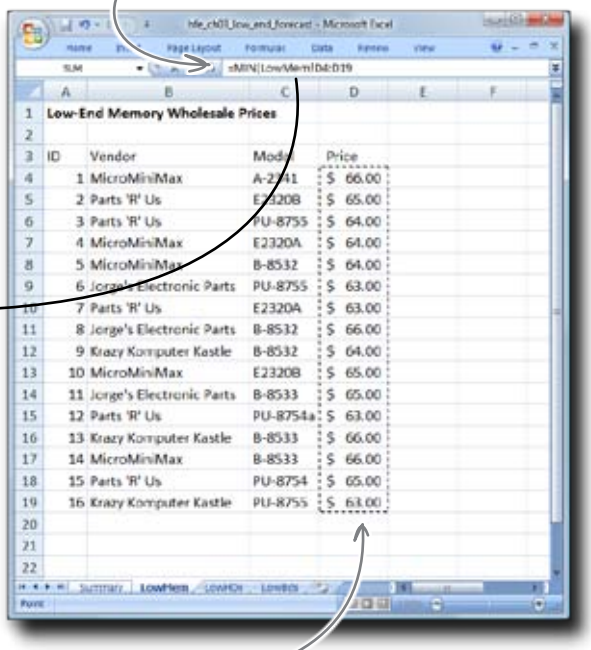
When you use the mouse to select the data you want your `MIN` formula to evaluate, Excel automatically fills in the range for that data, even if the data is on a different worksheet.

Here's how Excel describes the range for memory prices you want to evaluate.

=MIN(LowMem!D4:D19)

Excel added this element.

Here's Excel building your reference for you as you select it.



The range does look a little similar to the first one you tried…

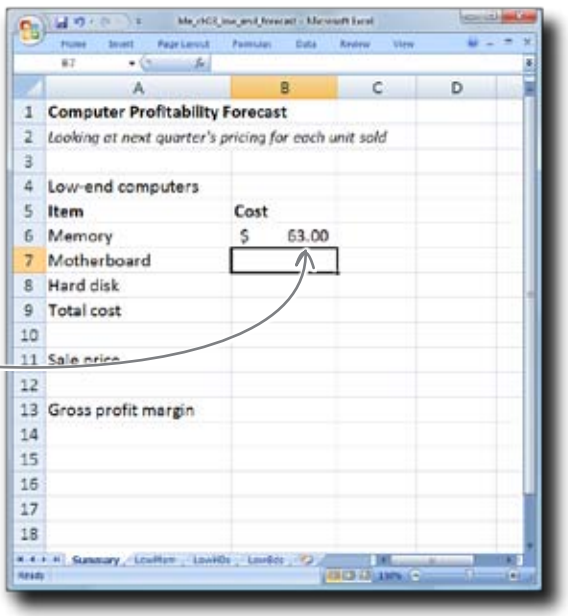
No word on which sheet this range refers to.

=MIN(D4:D19)

Here's your selection of the memory price data.

…except that in this case it adds the LowMem! element, which tells Excel to evaluate the range `D4:D19` on the LowMem worksheet. So far, we haven't included an element to describe which worksheet we want to reference, and Excel has taken that to mean that we want to reference the same worksheet where we've put our formula.

This is the lowest price for memory.



Now filling in the lowest prices for the rest of the components will be a snap!

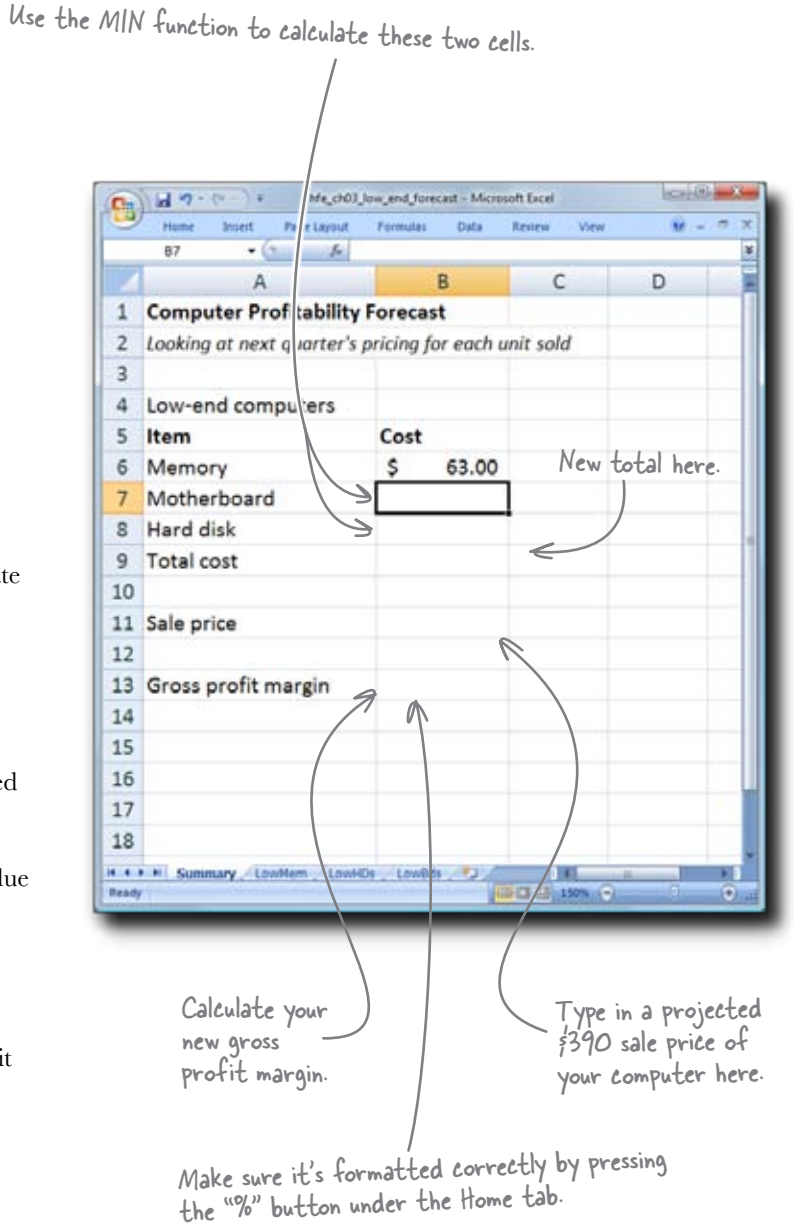
You know everything you need to know to complete the rest of this spreadsheet and forecast the profitability of low-end computers for next quarter.

1. Using the `MIN` function and pointing to the hard disk (LowHDs) and motherboard (LowBds) pricing worksheets, calculate what is the lowest price you can get for these components.

2. Type in the formula to calculate your new cost total in `B9`.

3. Your sales team has determined that the highest competitive price you can charge your customers is $390. Fill that value into cell `B11`.

4. Calculate your new gross profit margin.



Exercise Solution

You just projected your profitability for low-end computers, given your component costs, for the next quarter. Do you expect a profit?

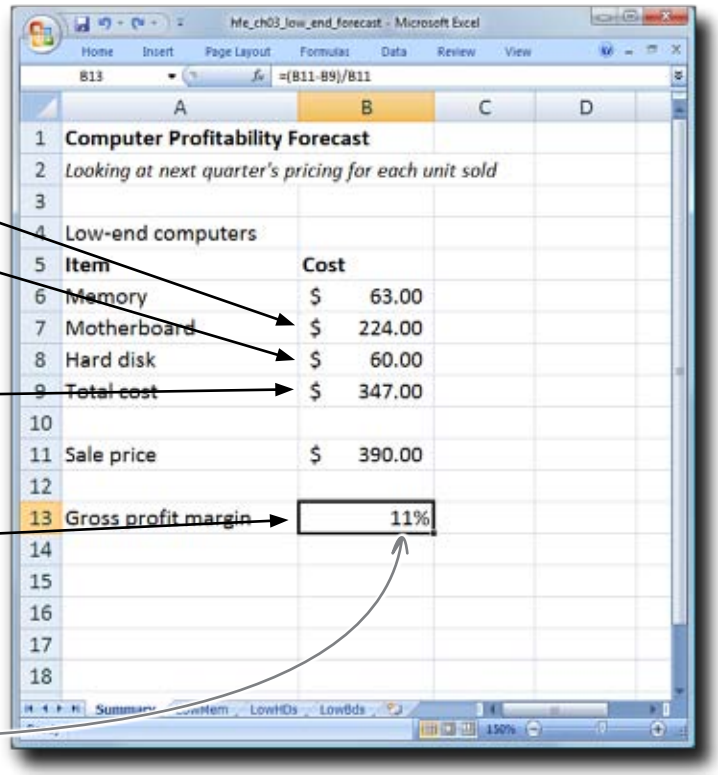
Here are the formulas that calculate your spreadsheet.

=MIN(LowBds!D4:D10)

=MIN(LowHDs!D4:D14)

=SUM(B6:B8)

=(B11–B9)/B11



Looks like your profit on this low-end configuration will be 11%.

Geek Bits

A quick way to select *all* the numbers in column `D` for your `MIN` formula: you can type `MIN(LowBds!D:D)`. If there are other elements in the column, such as text or blank spaces, Excel will just ignore them.

Nice work.

Looks like you'll have a handy profit per unit this quarter. Now all we have to do is sell them.…

Things just got even better...

This email just came across the wire.

From: Purchasing
To: The Boss
Subject: Just scored a sweet discount!

Hey Boss,

One of the new guys has just persuaded all our vendors to give us a 5% discount for this quarter. You might want to incorporate the good news into your projections.

—Purchasing

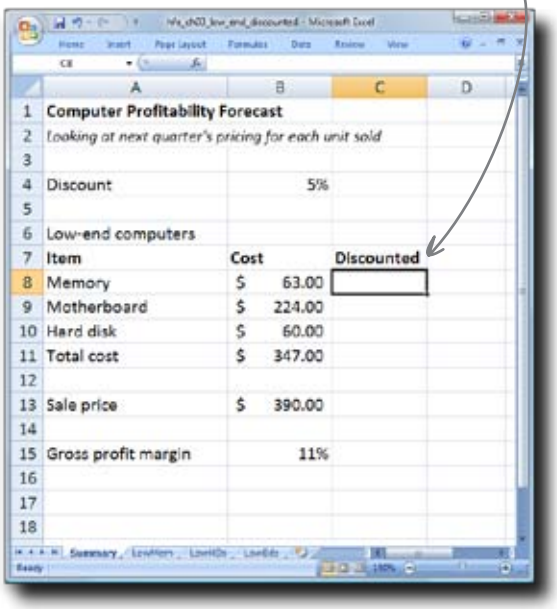
Sweet! That definitely means that the computers you sell will earn a higher profit margin. Better calculate to see how much.

Exercise

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch03_low_end_discounted.xlsx

The 5% discount is typed into this cell.



	A	B	C	D
1	**Computer Profitability Forecast**			
2	*Looking at next quarter's pricing for each unit sold*			
3				
4	Discount	5%		
5				
6	Low-end computers			
7	Item	Cost	Discounted	
8	Memory	$ 63.00		
9	Motherboard	$ 224.00		
10	Hard disk	$ 60.00		
11	Total cost	$ 347.00		
12				
13	Sale price	$ 390.00		
14				
15	Gross profit margin	11%		
16				
17				
18				

1. In cell `C8`, type a formula that references cells `B4` and `B8` to subtract a 5% discount from the memory cost.

2. Copy your new formula and paste it to calculate the motherboard and hard disk costs.

What happens?

You just tried to write formulas to calculate a discounted cost of memory, hard disks, and motherboards. Let's see how it went....

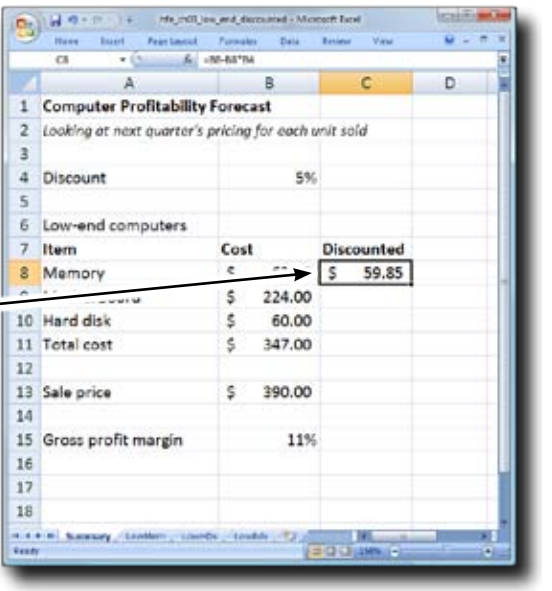
1. Refine your spreadsheet to incorporate the discount to memory.

This is a pretty straightforward formula.

= B8 – B8 * B4

B8 refers to the memory cost.

B4 refers to the 5% discount.



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5				
6	Low-end computers			
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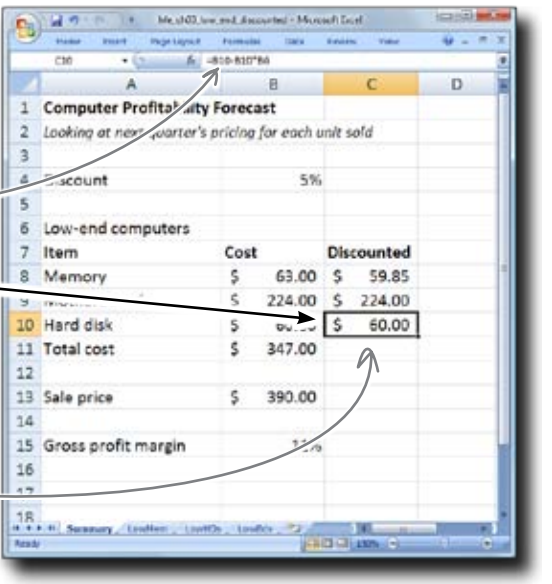
8	Memory		$ 59.85	
10	Hard disk	$ 224.00		
11	Total cost	$ 60.00		
12		$ 347.00		
13	Sale price			
14		$ 390.00		
15	Gross profit margin			
16		11%		
17				
18				

2. Copy your new discount formula for the hard disk.

This reference doesn't point to the discount.

= B10 – B10 * B6

These values can't be right!



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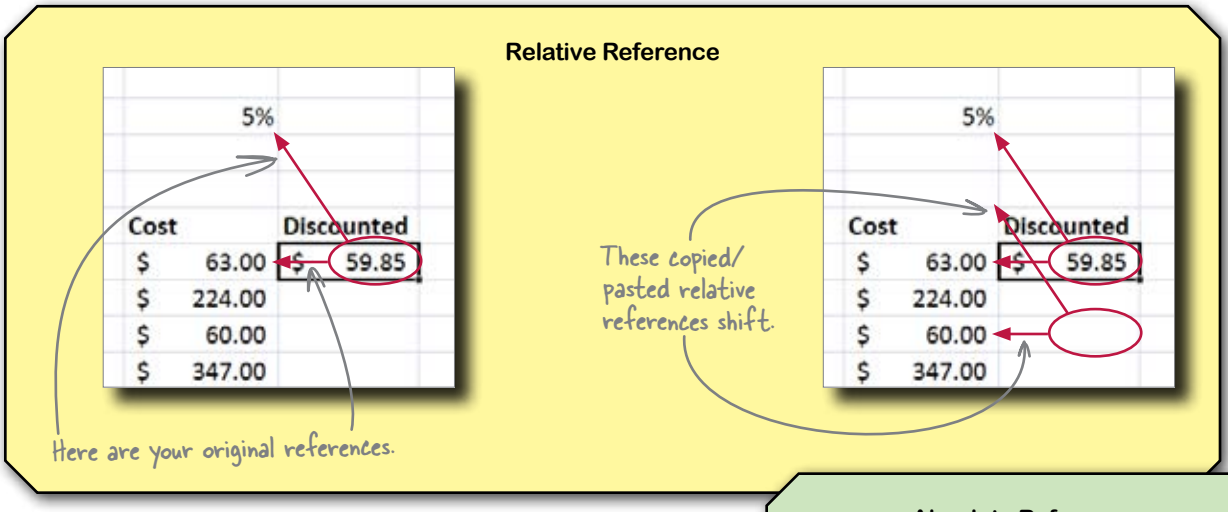
12				
13	Sale price	$ 390.00		
14				
15	Gross profit margin			
16				
17				
18				

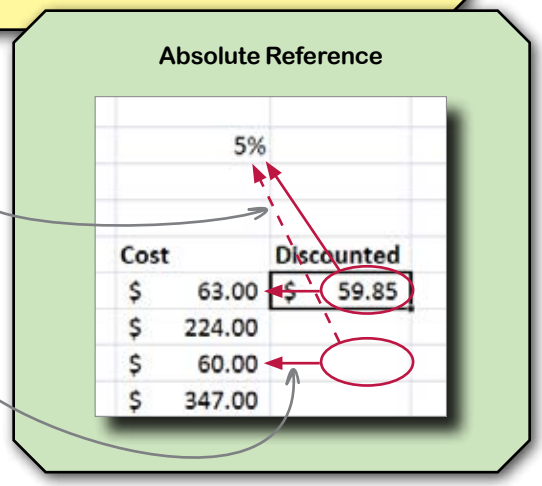
Use absolute references to prevent shifting on copy/paste

You've thus far been using **relative references** in your formulas…

…and when you copy and paste them, relative references shift in proportion to the original formula.



But sometimes you want a reference to stay *fixed* no matter where you copy and paste it. In that case, you need to use an **absolute reference**.



To tell Excel to make a reference absolute, the syntax is to add dollar signs. If you put a dollar sign before the column, the row can shift, and if you put one before the row, the column can shift, and if you use two dollar signs, the reference will stay totally fixed.

Hold the row.

$B$2

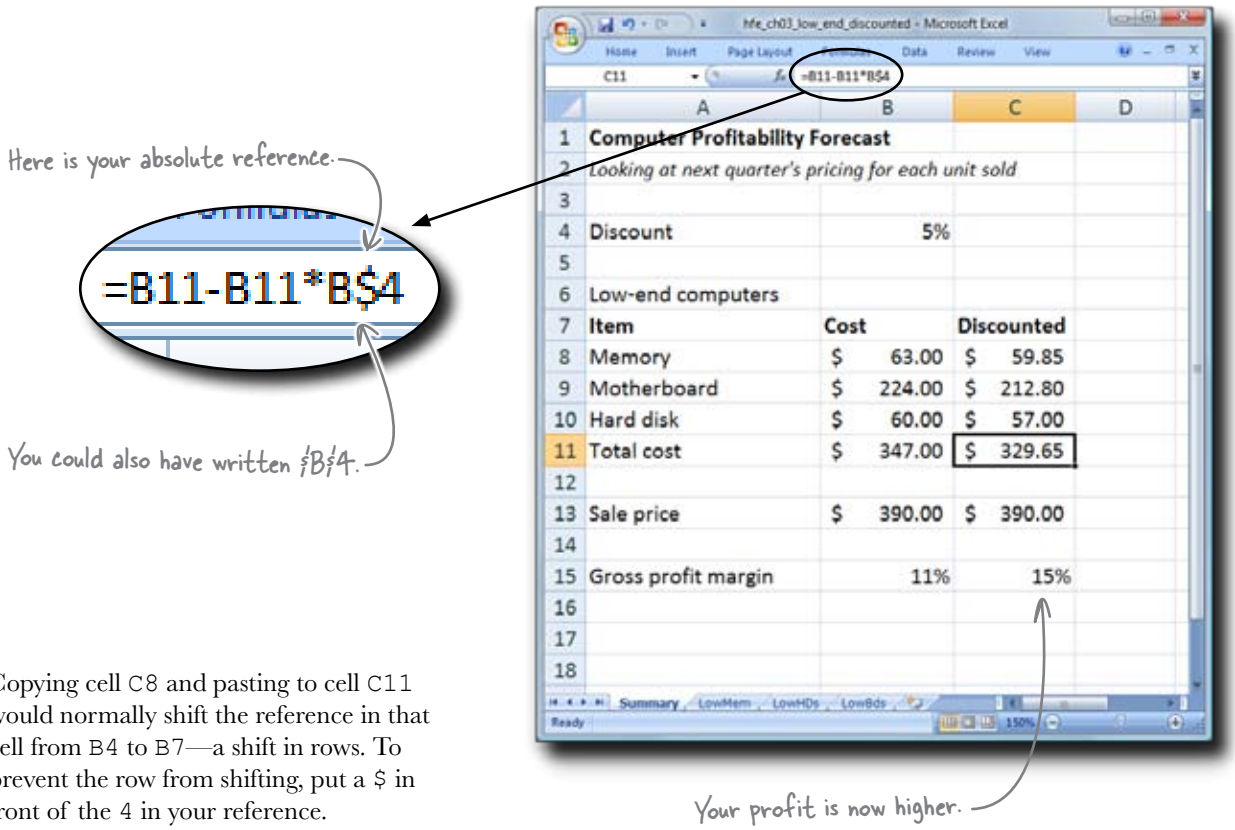
Hold the column.

If you wanted to hold the column but not the row, you'd only put a dollar sign in front of the B.

Rewrite your memory discount formula to include an absolute reference to cell B4. Copy that formula and paste it for the motherboard and hard disk costs.

Your profit margin is now even higher...

With your corrected formula using absolute references, you were able to copy and paste to your motherboard and hard disk fields, showing your discounted component costs.



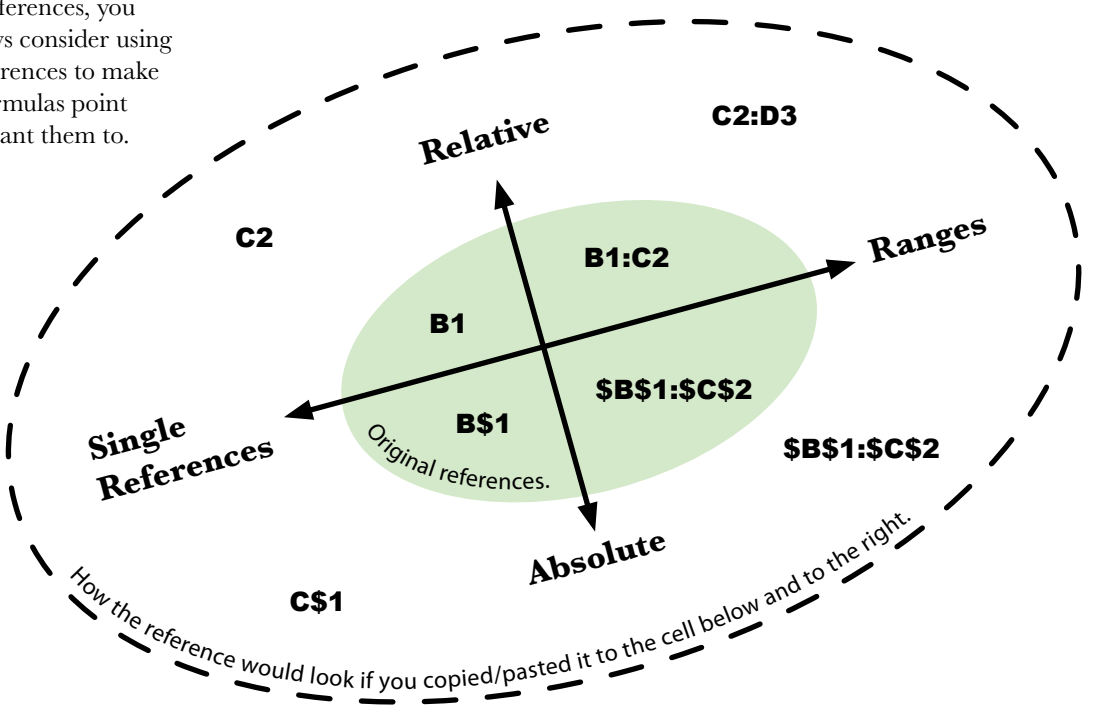
Copying cell `C8` and pasting to cell `C11` would normally shift the reference in that cell from `B4` to `B7`—a shift in rows. To prevent the row from shifting, put a `$` in front of the `4` in your reference.

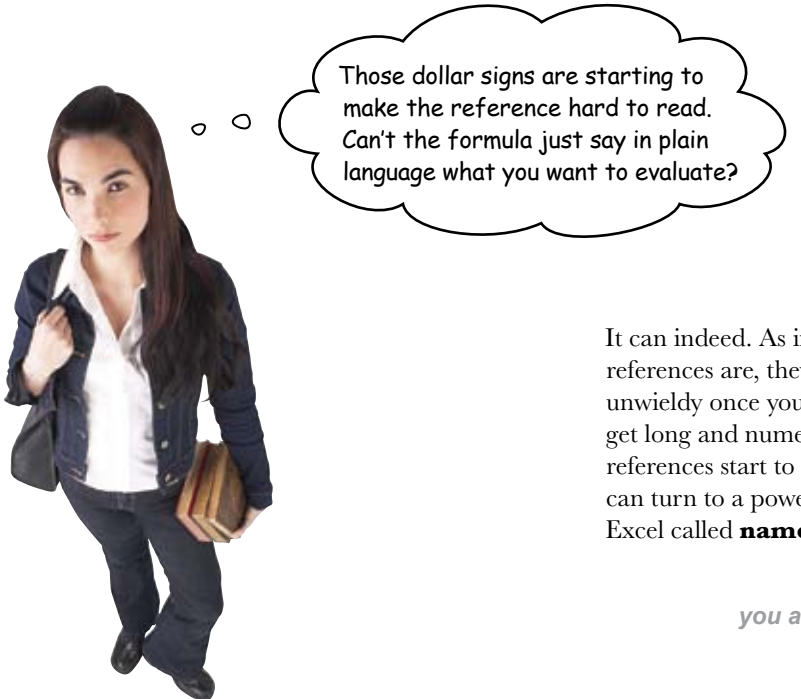
You can also put a `$` in front of the `B` in your reference, but it won't make a difference, because copying cell `C8` to cell `C11` wouldn't cause a shift in column references anyway.

Looks like you're going to get to pay yourself a **big dividend** this quarter, assuming that sales go well.…

Absolute references give you a lot of options

Depending on where you think you might need to copy your references, you should always consider using absolute references to make sure your formulas point where you want them to.





It can indeed. As important as references are, they can become unwieldy once your formulas get long and numerous. If your references start to confuse you, you can turn to a powerful feature of Excel called **named ranges....**

Named ranges simplify your formulas

This reference takes a moment to understand.

$B$2

You will often have to go back and check where references are pointing, just to jog your memory.

Even if you wrote it yourself, chances are, in the future you'll forget its meaning and have to go back and forth to make sure you know where the reference is pointing. This formula takes a ***long*** time to understand.

A formula like this can be a real bear to check.

=SUM($B2,C4:D8)*M75

When you used **named ranges**, you can replace those references with a plain-language name of your choosing.

You can actually use words like these as references in your formulas.

Assign names to your ranges...

$B$2 → **discount**

$C1 → **cost**

And once you name your ranges, which by the way are **by definition absolute references**, you can drop them right into your formulas.

This could be a real formula using named ranges.

...and simplify your formulas.

= cost – cost * discount

Isn't this easier to read and understand?

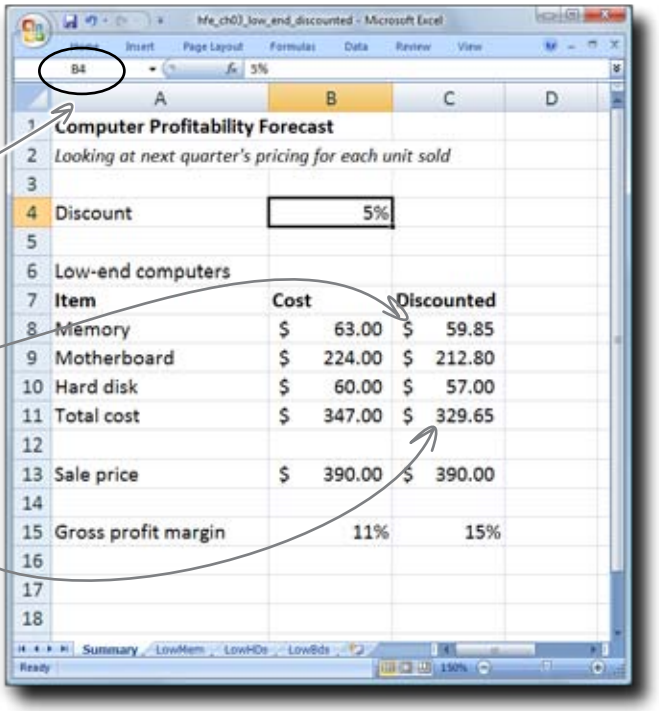
Let's try out named ranges by incorporating one into your discount calculation formula. Instead of making the discount value reference `B$4`, let's make it just `discount`.

1. Give your discount value the name `discount`. To do this, select cell `B4` and then highlight and delete the reference at the top left. In that blank, type `discount`.

Highlight this blank here, replace the reference text with the word Discount, and then press Enter.

Rewrite your memory formula.

Then copy/paste it to these cells.



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5				
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10	Hard disk	$ 60.00	$ 57.00	
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12				
13	Sale price	$ 390.00	$ 390.00	
14				
15	Gross profit margin	11%	15%	
16				
17				
18				

2. Rewrite the memory formula using your new named range.

3. Copy and paste your new formula to overwrite the old motherboard and hard disk discount formulas.

You just took named ranges for a spin for the first time. Did you find that they simplified your formula?

=B10–B10*discount

Here's your new formula.

This is your named range.

Named ranges are absolute, so it'll copy/paste without shifting.

hfe_ch03_low_end_discounted - Microsoft Excel

Home | Insert | Page Layout | Formulas | Data | Review | View

C10 | =B10-B10*discount

	A	B	C	D
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5				
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14				
15	Gross profit margin	11%	15%	
16				
17				
18				

Summary | LowMem | LowHDs | LowBds

Ready | 150%

Great, we figured out low-end computers. But we need to cover medium- and high-end computers as well. Can you do that?

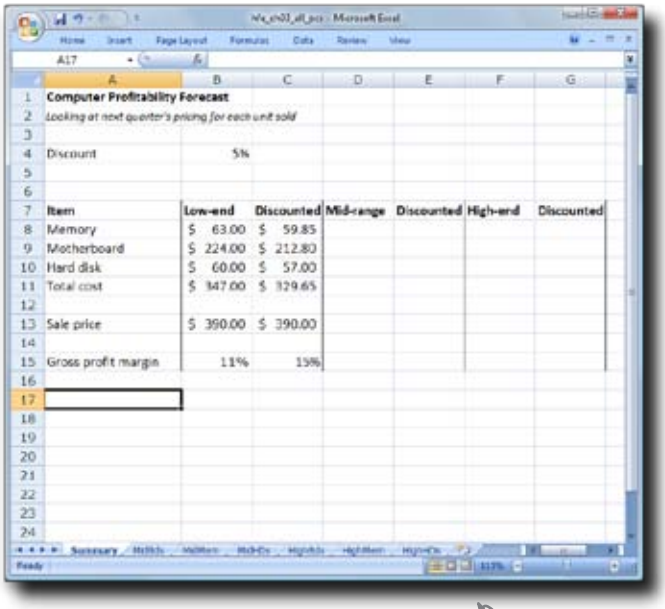
No problem. Let's take a look at the data for the other computer lines and see what we can do.

Product manager

Load this!

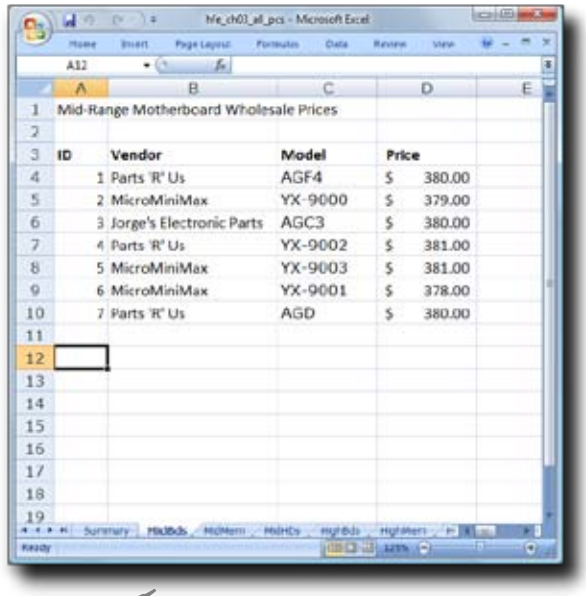
www.headfirstlabs.com/books/hfexcel/hfe_ch03_all_pcs.xlsx

This is a big workbook.



	A	B	C	D	E	F	G
1	Computer Profitability Forecast						
2	*Looking at next quarter's pricing for each unit sold*						
3							
4	Discount	5%					
5							
6							
7	Item	Low-end	Discounted	Mid-range	Discounted	High-end	Discounted
8	Memory	$ 63.00	$ 59.85				
9	Motherboard	$ 224.00	$ 212.80				
10	Hard disk	$ 60.00	$ 57.00				
11	Total cost	$ 347.00	$ 329.65				
12							
13	Sale price	$ 390.00	$ 390.00				
14							
15	Gross profit margin	11%	15%				
16							
17							
18							
19							
20							
21							
22							
23							
24							

There are seven different worksheets here!



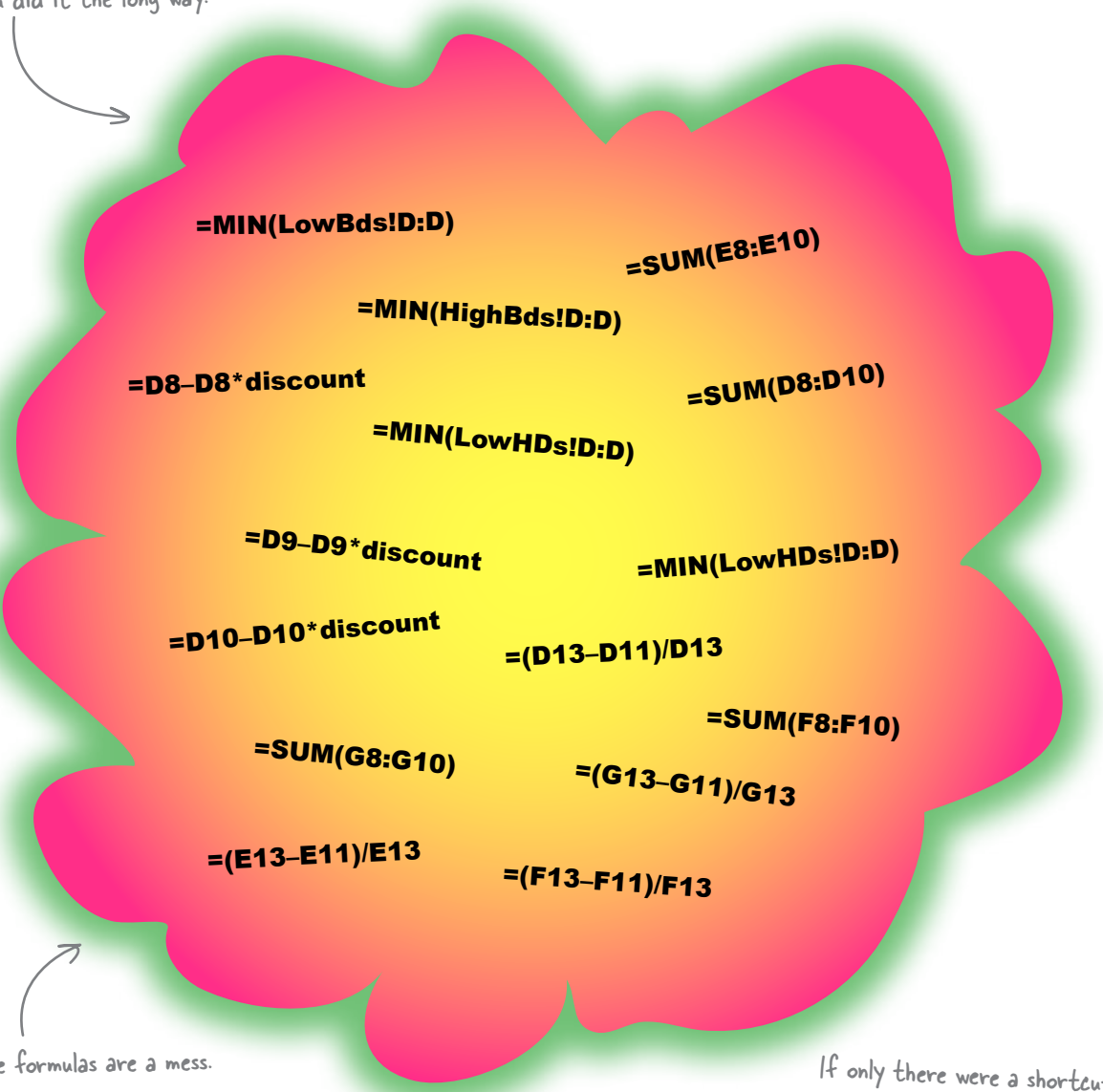
	A	B	C	D	E
1	Mid-Range Motherboard Wholesale Prices				
2					
3	ID	Vendor	Model	Price	
4	1	Parts 'R' Us	AGF4	$ 380.00	
5	2	MicroMiniMax	YX-9000	$ 379.00	
6	3	Jorge's Electronic Parts	AGC3	$ 380.00	
7	4	Parts 'R' Us	YX-9002	$ 381.00	
8	5	MicroMiniMax	YX-9003	$ 381.00	
9	6	MicroMiniMax	YX-9001	$ 378.00	
10	7	Parts 'R' Us	AGD	$ 380.00	
11					
12					
13					
14					
15					
16					
17					
18					
19					

Lots of data, lots of formulas to write.

With all this data, you'd have to write a ton of formulas

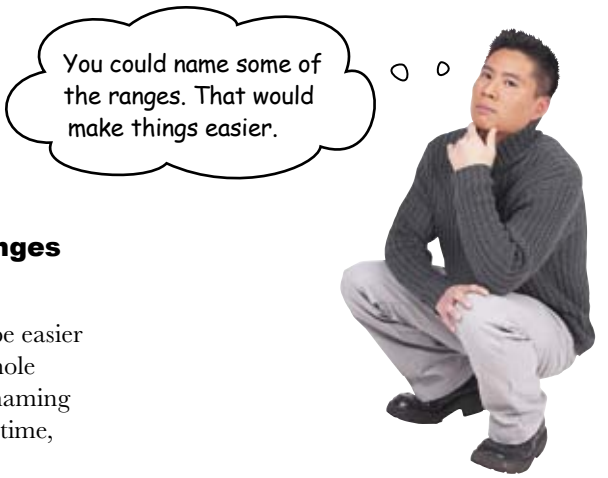
It could take you quite a while to come up with this.

Here are all the formulas you'd need if you did it the long way.



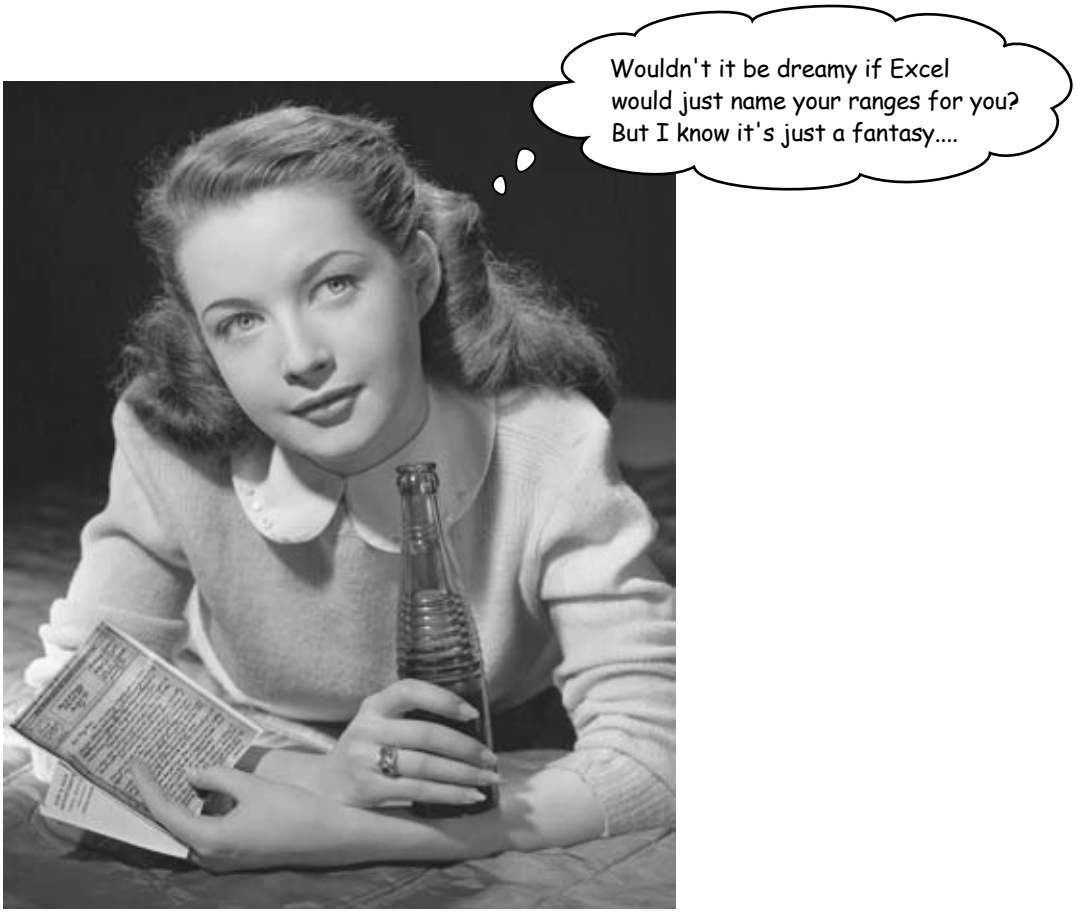
All these formulas are a mess.

If only there were a shortcut....



Having more named ranges would be a help.

Your formulas would certainly be easier to read. But going through a whole bunch of cells and ranges and naming them individually takes a lot of time, too!



Excel's Tables make your references quick and easy

When you click inside your data and click **Table** under the Insert tab, Excel gives you all sorts of options, including *automatically generated range names*. Once you've created your table, you can use a special syntax called **structured references** to simplify your range names.* Here's how you make a table.

This is a structured reference.

=MIN(MidBds[Price])

The column is in brackets.

Here's where the structured reference points.

1 Select your data, then head over to the Insert tab and click **Table**.

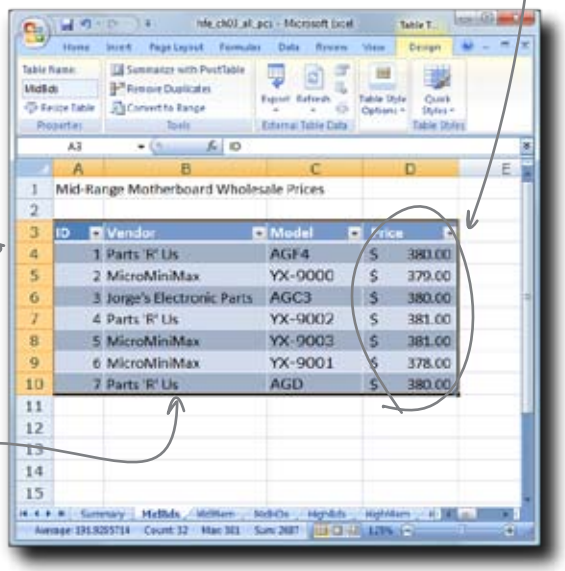
Click here

2 Change your table name from Table1 to something more meaningful.

Under the Design tab, name your table here.

3 Now you have a table! Go ahead and start using it for structured references.

This new formatting shows you that your data is now a recognized table.



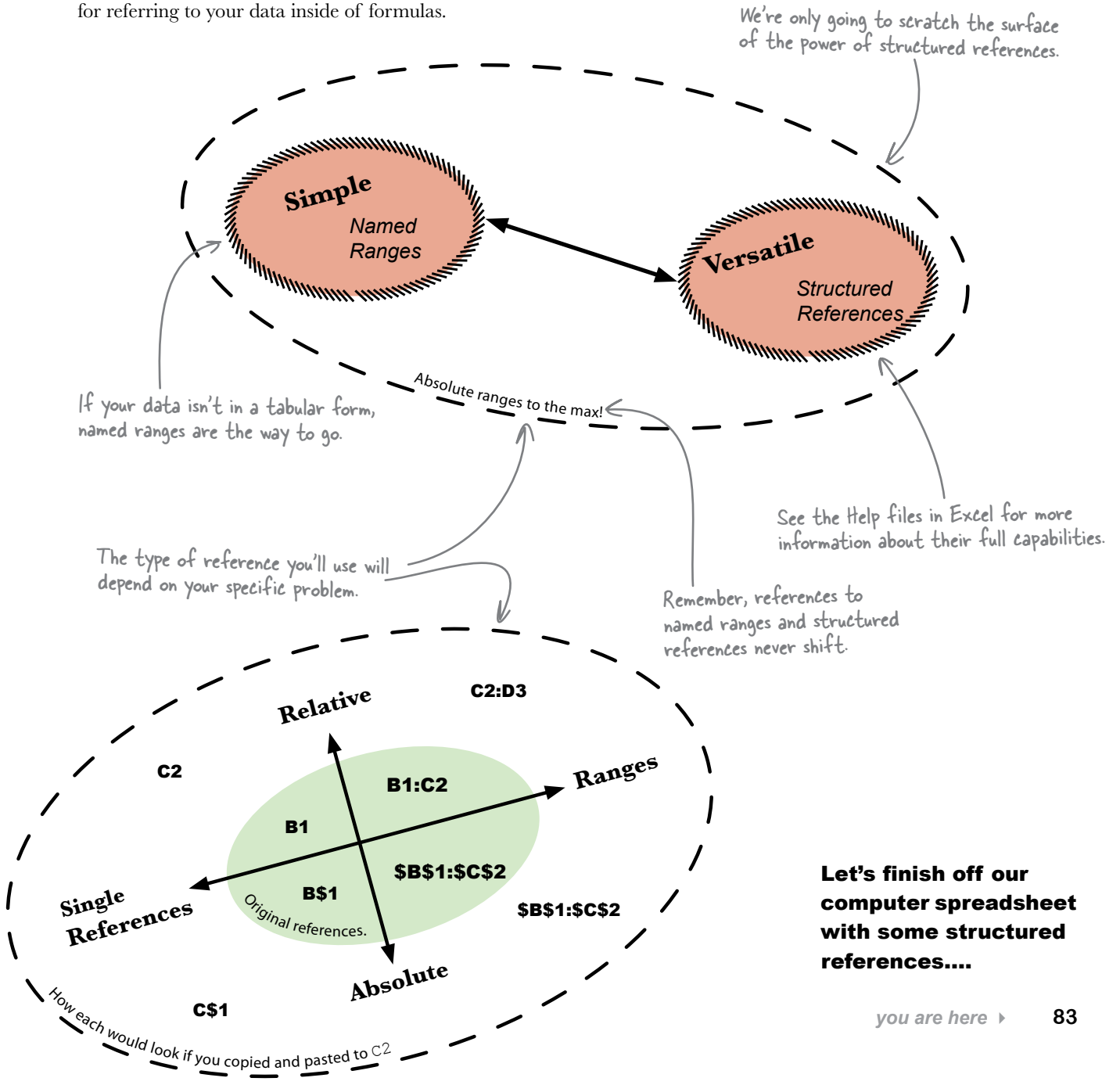
Easy, right? And you don't have to worry about making your references point to sheets anymore, since Excel knows how to find your table in a workbook using the structured reference.

If you don't like the formatting of the table, you can select a different style under the Design tab.

* Structured references are another one of those Excel 2007 and later–only features. It'll come to Mac eventually.

Structured references are a different dimension of absolute reference

Between the $A$1 style of references that you've learned and the references that you can name, you've spanned a broad universe of possibilities for referring to your data inside of formulas.



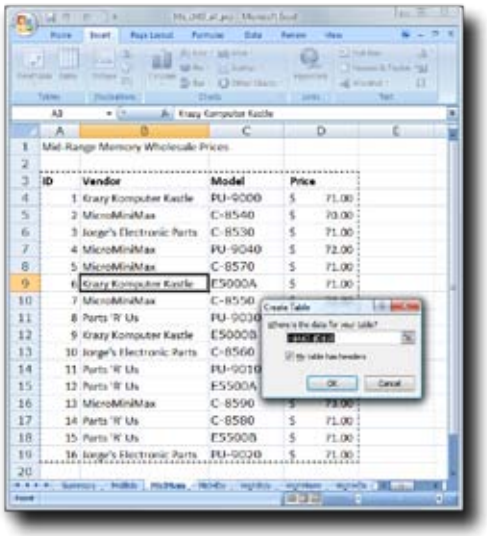
Let's finish off our computer spreadsheet with some structured references....

Long Exercise

Finalize your profitability projections. Using tables and structured references, calculate the profitability forecast of your mid-range and high-end computer models.

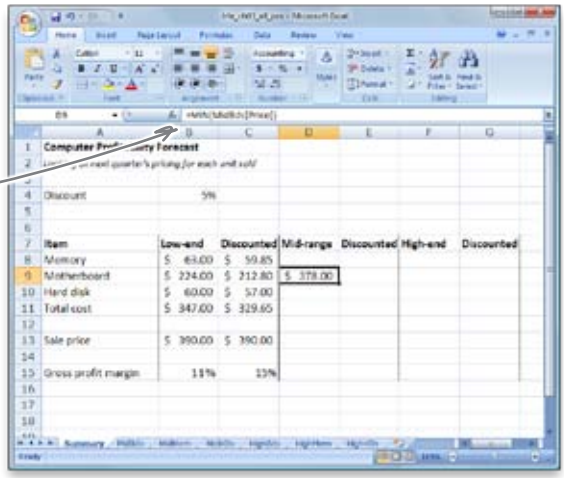
1. Assign your new price sheets as tables. For each table that describes a component, create a table using the button under the Insert tab. Make sure you give them each a name!

Create a table for your mid-range memory.



2. Using the same approach as for evaluating low-end PCs, calculate the minimum costs for each component. This time, use **structured references** in your formula.

Here's one already completed for you.



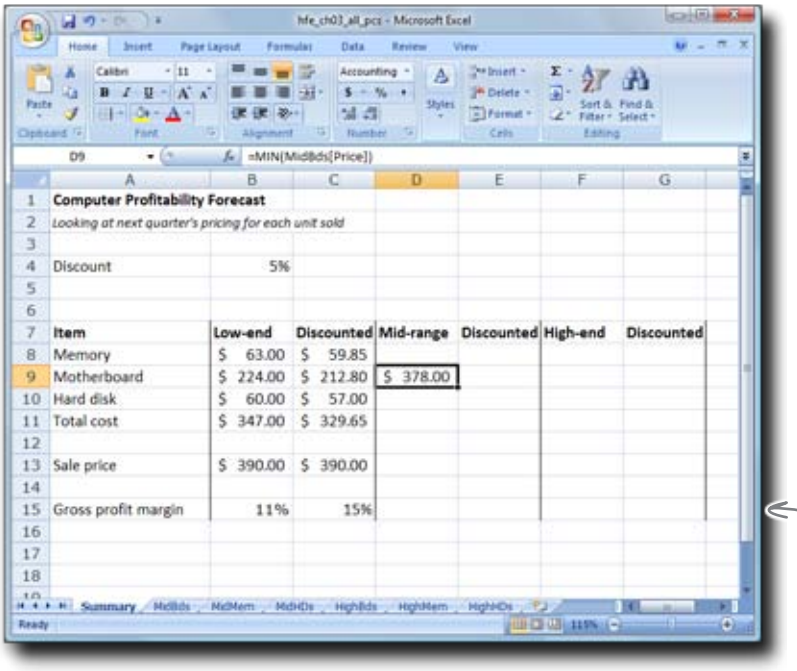
3 Calculate expected profit margins for the other products. Use the sale prices below, and fill in the necessary formulas in row 15.

Your sale prices

Mid-range: $600

High-end: $4,000

Put your sale prices on this row.



	A	B	C	D	E	F	G
1	**Computer Profitability Forecast**						
2	*Looking at next quarter's pricing for each unit sold*						
3							
4	Discount	5%					
5							
6							
7	**Item**	**Low-end**	**Discounted**	**Mid-range**	**Discounted**	**High-end**	**Discounted**
8	Memory	$ 63.00	$ 59.85				
9	Motherboard	$ 224.00	$ 212.80	$ 378.00			
10	Hard disk	$ 60.00	$ 57.00				
11	Total cost	$ 347.00	$ 329.65				
12							
13	Sale price	$ 390.00	$ 390.00				
14							
15	Gross profit margin	11%	15%				
16							
17							
18							

Put your profit margins on this row.

Long Exercise Solution

How profitable are your mid-range and high-end computers?

1. Assign your new price sheets as tables. For each table that describes a component, create a table using the button under the Insert tab. Make sure you give them each a name!

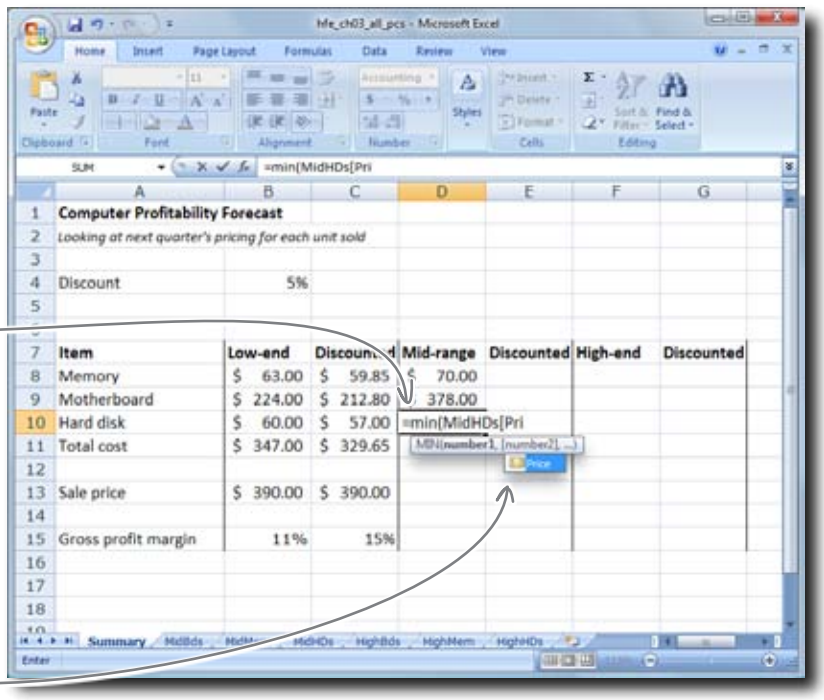
2. Using the same approach you had for evaluating low-end PCs, calculate the minimum costs for each component. This time, use **structured references** in your formula.

3. Calculate expected profit margins for the other products. Use the sale prices below, and fill in the necessary formulas in row 15.

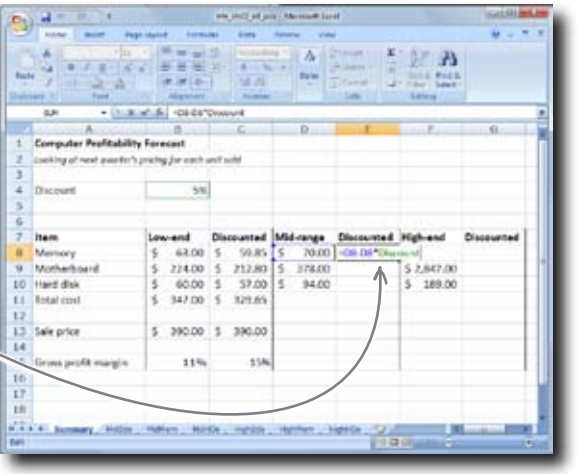
Once your structured references are set up, writing formulas is a snap.

Did you notice that Excel tries to help you figure out which structured reference you're looking for?

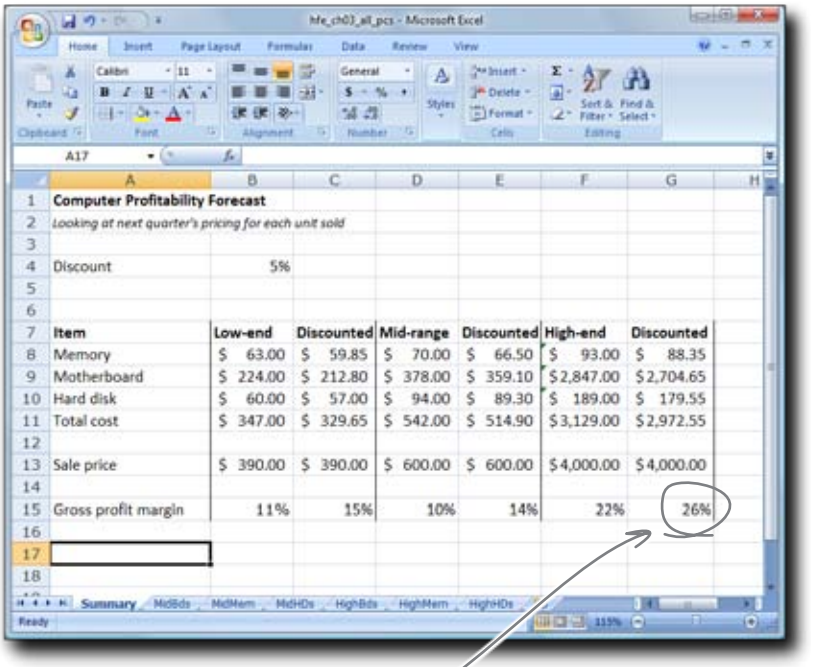
Just press down-arrow and tab if Excel correctly starts to fill out your reference name.



Use your named range to incorporate the discount.



Use the same formulas for price and profit that you used recently.



This high-end profitability is looking hot!

Your profits are looking fantastic....

Your profitability forecasts proved accurate

Business is great, and your sales guys are happier than ever!

4 change your point of view

Sort, zoom, and filter

The details of your data are tantalizing.

But only if you know *how* to look at them. In this chapter, you'll forget about formatting and functions and just focus on how to change your perspective on your data. When you are exploring your data, looking for issues to investigate, the **sort, zoom, and filter** tools offer surprising versatility to help you get a grip on what your data contains.

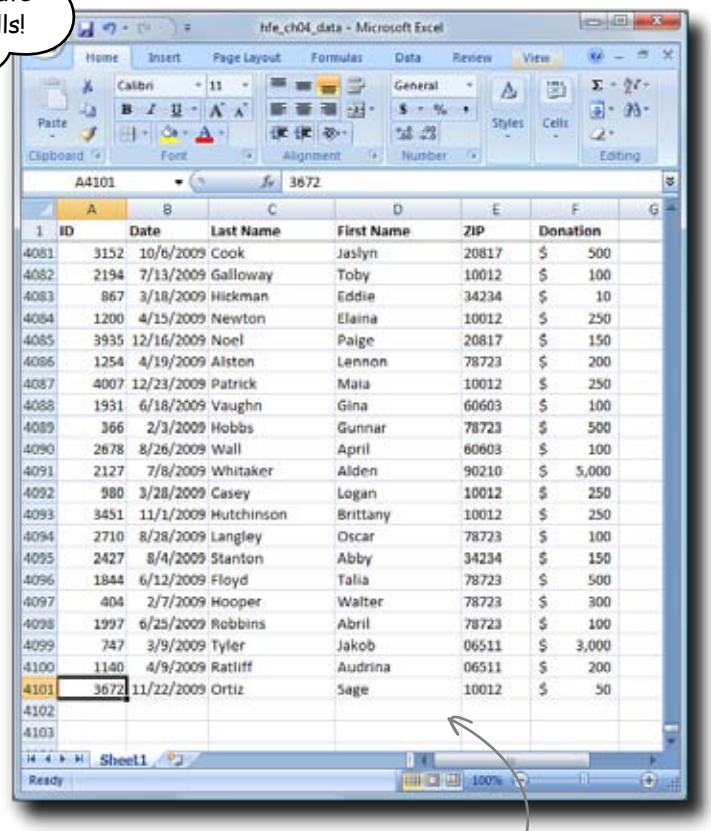
Political consultants need help decoding their fundraising database

The Main Campaign is working for the Dataville mayor and wants to solicit his supporters for money.

Your client is a super-intense, super-demanding politico. But the good news is that the data is pretty clean (that's always a relief!), and if you can help this group **organize their contributor list,** you'll have scored a huge account.

Here is their data.

We heard you have serious data skills!



	ID	Date	Last Name	First Name	ZIP	Donation
4081	3152	10/6/2009	Cook	Jaslyn	20817	$ 500
4082	2194	7/13/2009	Galloway	Toby	10012	$ 100
4083	867	3/18/2009	Hickman	Eddie	34234	$ 10
4084	1200	4/15/2009	Newton	Elaina	10012	$ 250
4085	3935	12/16/2009	Noel	Paige	20817	$ 150
4086	1254	4/19/2009	Alston	Lennon	78723	$ 200
4087	4007	12/23/2009	Patrick	Maia	10012	$ 250
4088	1931	6/18/2009	Vaughn	Gina	60603	$ 100
4089	366	2/3/2009	Hobbs	Gunnar	78723	$ 500
4090	2678	8/26/2009	Wall	April	60603	$ 100
4091	2127	7/8/2009	Whitaker	Alden	90210	$ 5,000
4092	980	3/28/2009	Casey	Logan	10012	$ 250
4093	3451	11/1/2009	Hutchinson	Brittany	10012	$ 250
4094	2710	8/28/2009	Langley	Oscar	78723	$ 100
4095	2427	8/4/2009	Stanton	Abby	34234	$ 150
4096	1844	6/12/2009	Floyd	Talia	78723	$ 500
4097	404	2/7/2009	Hooper	Walter	78723	$ 300
4098	1997	6/25/2009	Robbins	Abril	78723	$ 100
4099	747	3/9/2009	Tyler	Jakob	06511	$ 3,000
4100	1140	4/9/2009	Ratliff	Audrina	06511	$ 200
4101	3672	11/22/2009	Ortiz	Sage	10012	$ 50
4102						
4103						

4,100 is a lot of records!

The data is a list of their contributors' donations from the past year. And while the data is of a high quality, at over 4,000 rows, there's quite a lot of it!

Find the names of the big contributors

Getting in touch with their most passionate (that is, most generous!) contributors is a big deal. The small fries are important, but before anything else, the Main Campaign needs to get in touch with the big contributors.

We've got to separate the fat cats...

...from the small fries.

Sharpen your pencil

Take a look at your data. How could you change your perspective on it to show you the top donors?

.....

.....

.....

.....

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch04_data.xlsx

Here's your data from the previous page.

Sharpen your pencil Solution

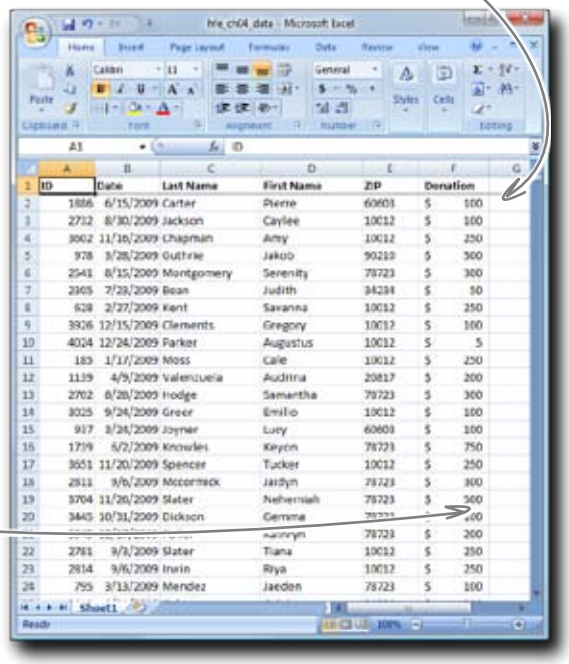
How did you decide you might change perspective on this data to show you the top donors?

If you had the data ordered by donation amount, you could see the big donors at the top.

Maybe you could put all the big donors up here...

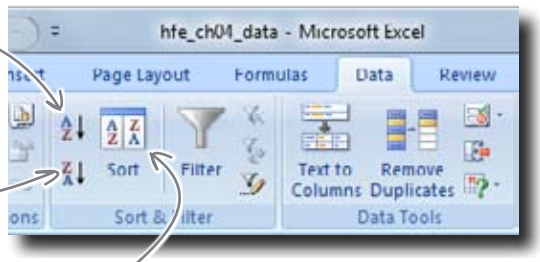
...and put the little donors down here.

That way, you'd be able to group the big contributors together.



Sort changes the order of rows in your data

The **Sort** buttons are a useful tool that enables you to reshuffle the order of the rows in your data. The Sort buttons can be found under the Data tab of the Ribbon.



Here is the Ascending Sort button.

Here is the Descending Sort button.

To *sort ascending* means to order your data from first to last or smallest to largest, and to *sort descending* means to do the opposite.

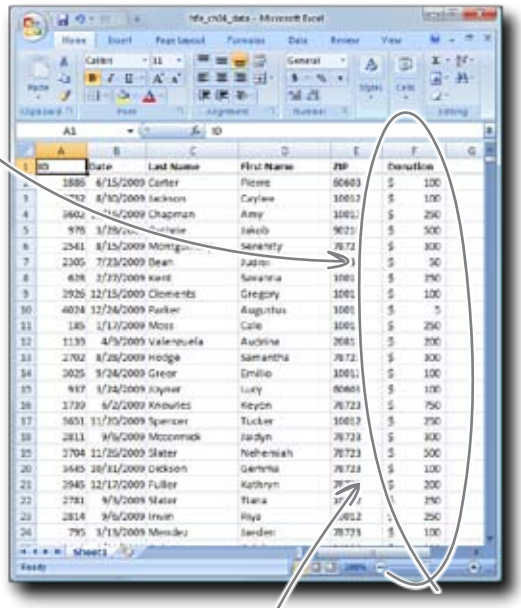
There are many occasions where you'll want to use Sort to change the order of your data, but Sort is especially useful when you're looking at data for the first time and trying to get a feel for what's in it.

The plain ol' Sort button lets you do more sophisticated sorting.

Let's sort your data to group all the big contributors together.

1. Select any cell in the column you want to sort by. Since you want to sort by donation here, you'd pick the Donation column.

You want to sort by donation, so put your cursor in this column.



Sort by this field in a way that will send the larger donors up to the top of the list.

2. Click one of the Sort buttons to sort your data. Which button should you press to get big donors up top: Ascending or Descending?

Exercise Solution

Were you able to bring all the big contributors to the top of your list through sorting?

1. Select a cell in the column you want to sort by.

Any old cell will do.

You can also select the whole column, and Excel will ask you whether you want it to sort just that column or the entire table.

Press the Sort Descending button.

2. Sort the data. Which button should you press to get big donors up top?

Now your top donors are up top!

hfe_ch04_data - Microsoft Excel

	A	B	C	D	E	F
1	ID	Date	Last Name	First Name	ZIP	Donation
2	2963	9/20/2009	Benjamin	Thomas	10012	$ 50,000
3	307	1/28/2009	Swanson	Carlos	[illegible]	$ 10,000
4	213	1/20/2009	Ingram	Alaina	20817	$ 10,000
5	1841	6/12/2009	Gould	Amya	06511	$ 10,000
6	1345	4/29/2009	Joyner	Alec	78723	$ 10,000
7	3865	12/11/2009	Short	Antonio	34234	$ 10,000
8	3855	12/10/2009	Richardson	Jacoby	06511	$ 5,000
9	1534	5/16/2009	White	Yusuf	20817	$ 5,000
10	3789	12/4/2009	Gibson	Howard	10012	$ 5,000
11	1279	4/22/2009	Faulkner	Garrett	10012	$ 5,000
12	1498	5/13/2009	Lawrence	Gina	90210	$ 5,000
13	3159	10/7/2009	Guy	Susan	10012	$ 5,000
14	3285	10/18/2009	Hoffman	Trevon	10012	$ 5,000
15	2848	9/9/2009	Bernard	Dayton	10012	$ 5,000
16	2332	7/26/2009	Stevens	Odin	06511	$ 5,000
17	1715	5/31/2009	Frederick	Immanuel	20817	$ 5,000
18	3123	10/4/2009	Noel	Lee	90210	$ 5,000
19	1890	6/16/2009	Stein	Kaelyn	34234	$ 5,000
20	177	1/17/2009	Singleton	Skylar	90210	$ 5,000
21	1755	6/4/2009	Leblanc	Denisse	10012	$ 5,000
22	3134	10/5/2009	Morton	Ryder	10012	$ 5,000
23	695	3/5/2009	Britt	Gilberto	10012	$ 5,000
24	1221	4/17/2009	Decker	Kaylie	78723	$ 5,000

Excel guesses the contours of your table. It uses the column headings.

All the small donors are way down at the bottom of the list now.

Sorting shows you different perspectives on a large data set

When you look at data for the first time, it's a good idea to sort by different columns to look for visible patterns.

When exploring your data, it never hurts to try sorting by a bunch of columns.

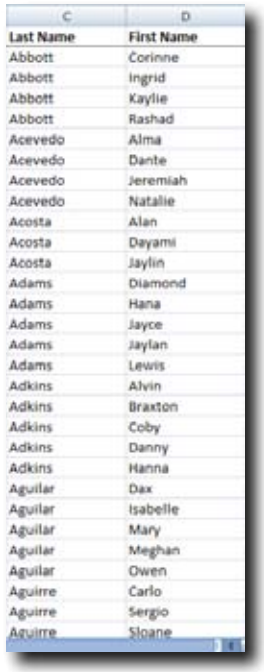
Sort by donation

ZIP	Donation
10012	$ 50,000
10012	$ 10,000
20817	$ 10,000
06511	$ 10,000
78723	$ 10,000
34234	$ 10,000
06511	$ 5,000
20817	$ 5,000
10012	$ 5,000
10012	$ 5,000
90210	$ 5,000
10012	$ 5,000
10012	$ 5,000
10012	$ 5,000
06511	$ 5,000
20817	$ 5,000
90210	$ 5,000
34234	$ 5,000
90210	$ 5,000
10012	$ 5,000
10012	$ 5,000
10012	$ 5,000
78723	$ 5,000
10012	$ 5,000
06511	$ 5,000
10012	$ 5,000
10012	$ 5,000
10012	$ 5,000
10012	$ 5,000

Sort by zip

Name	ZIP	Donation
ra	06511	$ 10,000
oby	06511	$ 5,000
h	06511	$ 5,000
ey	06511	$ 5,000
son	06511	$ 5,000
na	06511	$ 3,000
ob	06511	$ 3,000
oine	06511	$ 2,500
lee	06511	$ 2,500
lisyn	06511	$ 2,500
rad	06511	$ 2,500
ian	06511	$ 2,500
o	06511	$ 2,000
an	06511	$ 2,000
iyah	06511	$ 1,000
ie	06511	$ 1,000
i	06511	$ 1,000
e	06511	$ 1,000
as	06511	$ 1,000
y	06511	$ 1,000
ur	06511	$ 1,000
	06511	$ 1,000
hael	06511	$ 1,000
quin	06511	$ 1,000
son	06511	$ 1,000
i	06511	$ 1,000
hlynn	06511	$ 1,000
	06511	$ 1,000
	06511	$ 750

Sort by name



Last Name	First Name
Abbott	Corinne
Abbott	Ingrid
Abbott	Kaylie
Abbott	Rashad
Acevedo	Alma
Acevedo	Dante
Acevedo	Jeremiah
Acevedo	Natalie
Acosta	Alan
Acosta	Dayami
Acosta	Jaylin
Adams	Diamond
Adams	Hana
Adams	Jayce
Adams	Jaylan
Adams	Lewis
Adkins	Alvin
Adkins	Braxton
Adkins	Coby
Adkins	Danny
Adkins	Hanna
Aguilar	Dax
Aguilar	Isabelle
Aguilar	Mary
Aguilar	Meghan
Aguilar	Owen
Aguirre	Carlo
Aguirre	Sergio
Aguirre	Sloane

You never know what you might see when you look at your data from different perspectives.

Watch it!

Excel can figure out which columns are in your table... usually.

*If Excel doesn't sort **all** your columns together, it can wreck your database. Always save your data first and check it after sorting to make sure you and Excel got it right.*

Let's see what the Main Campaign has to say about this newly organized data....

That shows me who the big donors are, but not where they are. Could you sort by zip code and then by donation size? That way, I could look at donation-sorted sublists grouped by zip.

Here's what even more organized data would look like.

All the records are sorted by zip...

hfe_ch04_data - Microsoft Excel

Home | Insert | Page Layout | Formulas | Data | Review | View

A1 | ID

	A	B	C	D	E	F	G
1	ID	Date	Last Name	First Name	ZIP	Donation	
95	3986	12/20/2009	Boyer	Raven	06511	$ 20	
96	2549	8/15/2009	Harrington	Annie	06511	$ 20	
97	2255	7/18/2009	Gray	Jamarcus	06511	$ 20	
98	3634	11/18/2009	Hale	Kaydence	06511	$ 10	
99	111	1/11/2009	Washington	Jeremy	06511	$ 10	
100	1020	3/31/2009	Terrell	Josh	06511	$ 5	
101	11	1/1/2009	Albert	Charlie	06511	$ 5	
102	2963	9/20/2009	Benjamin	Thomas	10012	$ 50,000	
103	307	1/28/2009	Swanson	Carlos	10012	$ 10,000	
104	3789	12/4/2009	Gibson	Howard	10012	$ 5,000	
105	1279	4/22/2009	Faulkner	Garrett	10012	$ 5,000	
106	3159	10/7/2009	Guy	Susan	10012	$ 5,000	
107	3285	10/18/2009	Hoffman	Trevon	10012	$ 5,000	
108	2848	9/9/2009	Bernard	Dayton	10012	$ 5,000	
109	1755	6/4/2009	Leblanc	Denisse	10012	$ 5,000	
110	3134	10/5/2009	Morton	Ryder	10012	$ 5,000	
111	695	3/5/2009	Britt	Gilberto	10012	$ 5,000	
112	99	1/10/2009	Santos	Tyrell	10012	$ 5,000	
113	3434	10/31/2009	Holland	Kody	10012	$ 5,000	
114	1772	6/6/2009	Domineuez	Jakavla	10012	$ 5,000	

Sheet1

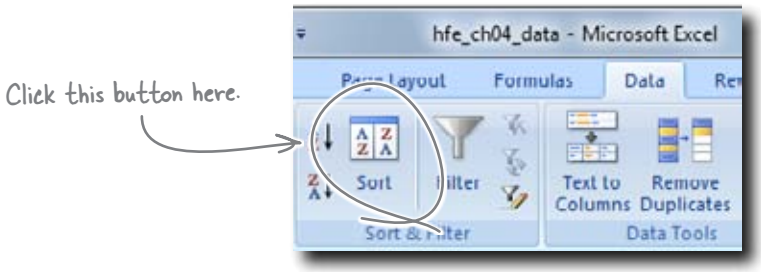
Ready

Your client from the Main Campaign

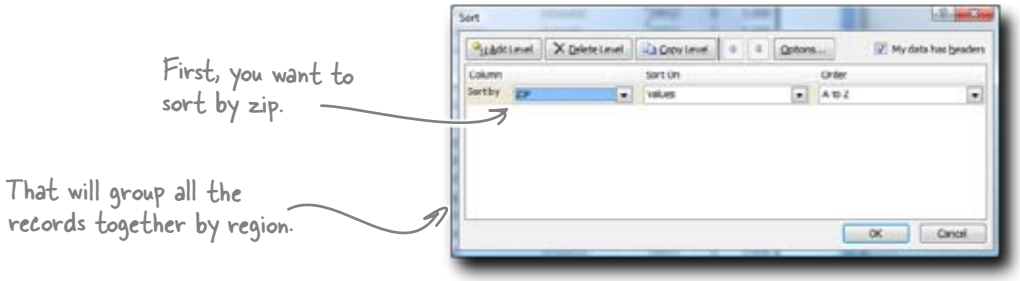
...and then they're sorted again, but this time by donation.

Let's see if we can fulfill the client's request: first to sort the data by zip code, and *then* to sort it by donation. This sort will enable us to look at the biggest givers by grouping them by geography.

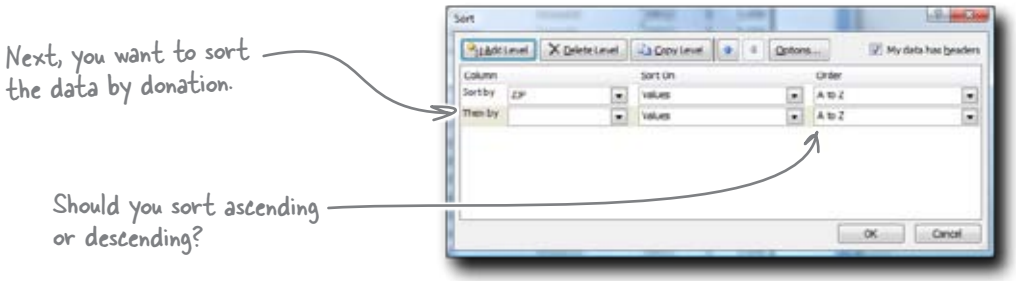
1. To execute this new and more complex sort, start by clicking the big Sort button. (Be sure your cursor is inside your data table first.)



2. In the dialog that pops up, start by telling Excel to sort your data by zip.



3. Now click **Add Level** and add a new level to sort by donation. You may receive a warning dialog box…just do what you think is best.



Exercise Solution

Were you able to sort the data by zip and then donation?

1. To execute this new and more complex sort, start by clicking the big Sort button. (Be sure your cursor is inside your data table first.)

2. In the dialog that pops up, start by telling Excel to sort your data by zip.

3. Now click **Add Level** and add a new level to sort by donation. You may receive a warning dialog box…just do what you think is best.

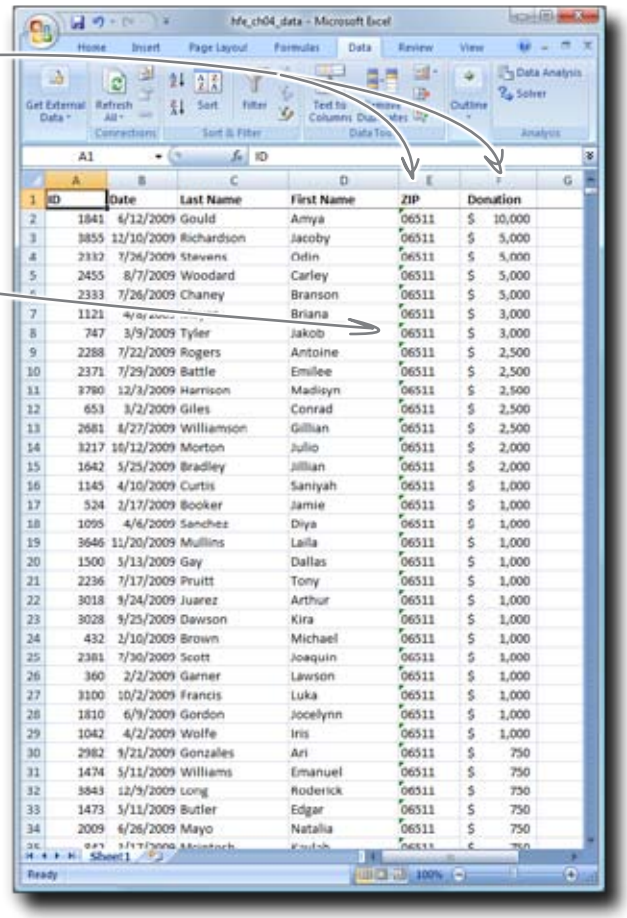
Here is your newly sorted data!

It's sorted by zip, and then it's sorted by donation.

Now you can look at the top donors from each zip code.

You probably received this warning dialog box.

Excel needs to store zips as text, because if zips were numbers, Excel would get rid of the 0 in 06511.



ID	Date	Last Name	First Name	ZIP	Donation
1841	6/12/2009	Gould	Amya	06511	$ 10,000
3855	12/10/2009	Richardson	Jacoby	06511	$ 5,000
2332	7/26/2009	Stevens	Odin	06511	$ 5,000
2455	8/7/2009	Woodard	Carley	06511	$ 5,000
2333	7/26/2009	Chaney	Branson	06511	$ 5,000
1121	[illegible]	[illegible]	Briana	06511	$ 3,000
747	3/9/2009	Tyler	Jakob	06511	$ 3,000
2288	7/22/2009	Rogers	Antoine	06511	$ 2,500
2371	7/29/2009	Battle	Emilee	06511	$ 2,500
3780	12/3/2009	Harrison	Madisyn	06511	$ 2,500
653	3/2/2009	Giles	Conrad	06511	$ 2,500
2681	8/27/2009	Williamson	Gillian	06511	$ 2,500
3217	10/12/2009	Morton	Julio	06511	$ 2,000
1642	5/25/2009	Bradley	Jillian	06511	$ 2,000
1145	4/10/2009	Curtis	Saniyah	06511	$ 1,000
524	2/17/2009	Booker	Jamie	06511	$ 1,000
1095	4/6/2009	Sanchez	Diya	06511	$ 1,000
3646	11/20/2009	Mullins	Laila	06511	$ 1,000
1500	5/13/2009	Gay	Dallas	06511	$ 1,000
2236	7/17/2009	Pruitt	Tony	06511	$ 1,000
3018	9/24/2009	Juarez	Arthur	06511	$ 1,000
3028	9/25/2009	Dawson	Kira	06511	$ 1,000
432	2/10/2009	Brown	Michael	06511	$ 1,000
2381	7/30/2009	Scott	Joaquin	06511	$ 1,000
360	2/2/2009	Garner	Lawson	06511	$ 1,000
3100	10/2/2009	Francis	Luka	06511	$ 1,000
1810	6/9/2009	Gordon	Jocelynn	06511	$ 1,000
1042	4/2/2009	Wolfe	Iris	06511	$ 1,000
2982	9/21/2009	Gonzales	Ari	06511	$ 750
1474	5/11/2009	Williams	Emanuel	06511	$ 750
3843	12/9/2009	Long	Roderick	06511	$ 750
1473	5/11/2009	Butler	Edgar	06511	$ 750
2009	6/26/2009	Mayo	Natalia	06511	$ 750

there are no Dumb Questions

Q: What do some of those other options mean inside of the Sort dialog box?

A: There are lots of different ways you can sort besides alphabetizing text and sorting numbers from smallest to largest or vice versa. For example, you can sort by color.

Q: Why would I want to sort by color?

A: Very often people will highlight cells in their spreadsheet to be different colors, and you'll see long spreadsheets that have various elements highlighted. If you'd like to group those elements together, you can sort by color.

Q: Is it good formatting practice to highlight cells by color? It seems like that would be an alternative to sorting in terms of drawing your eye to various parts of the spreadsheet.

A: Generally there are better ways to tag data than highlighting cells. You can sort by color, but most formulas can't read your cells' formatting. So if you want to tag interesting cells, it's better to add a column and insert your own text or Boolean functions (which you'll learn about later on).

Q: So we can sort by color. What else?

A: Under the Order drop box, you can set up a Custom List. Custom lists enable you to create any arbitrary sorting you want. So if Excel doesn't automatically sort your data in exactly the way you need it to, you can create a custom list that shows exactly how you need that data sorted.

Q: How big of a problem is it when Excel sorts one column but not another?

A: It can be terrible. Think about what would happen with this data: each donation amount is tied to a specific person, so if you changed the order of the donations but kept the order of people the same, you wouldn't know who gave what anymore.

Q: That sounds awful.

A: It happens. And it's indeed awful.

Q: How do I avoid it?

A: This is a reminder of a very important principle of dealing with data: always keep copies of your original data. Once you've done an analysis of the data, it's always a good idea to check your data against the original to make sure that nothing weird happened.

Q: That sounds true, but it's not very reassuring. How do I *avoid* a screwed-up sort?

A: Sorting is another place where the Tables feature you learned about in Chapter 2 comes in handy. If you define your data set as a table, then you are being really explicit with Excel about the dimensions of your data.

Q: So then Excel always knows what data is in my table, and it won't accidentally just sort a single column.

A: Exactly. You don't *have* to define your data as a table in order to sort it correctly, but for the uber-paranoid the Table feature is the way to go.

Nice work on sorting that data.

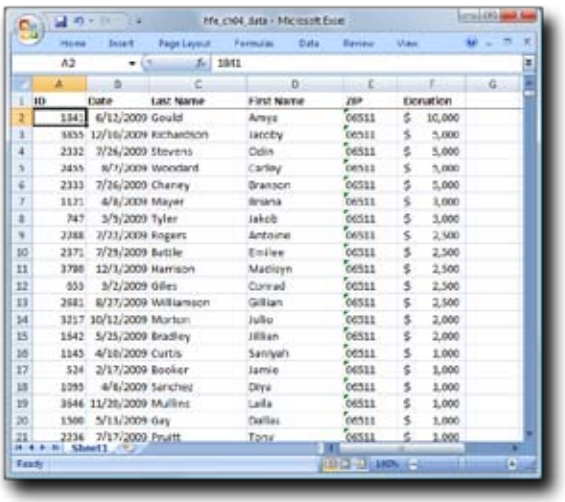
Now you can see how many large donations fall into each zip. Let's see what the client thinks.…

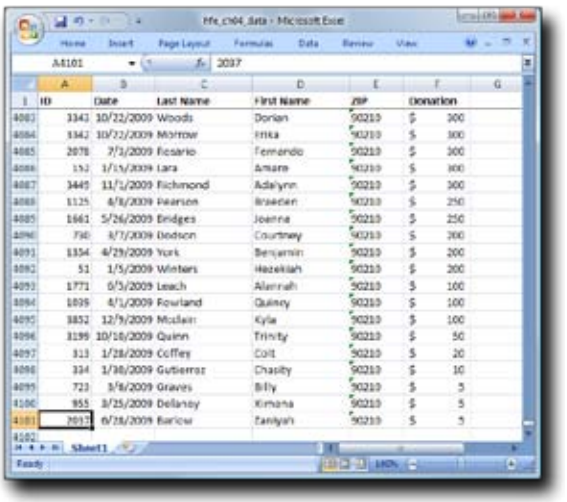
Yeah, that's OK, but I'm still having a hard time seeing it all. Scrolling up and down takes forever. I just need a way to look at more of the data at once.

Looking at the data is a good thing. It's a nonobvious but important part of data analysis, and your client is right to want to be able to see the data better, not just group it correctly. What should you do?

Your client

Scrolling all the way from the top to the bottom can take a long time...





...and a long scroll is a great way to lose track of the big picture about your data.

Sharpen your pencil

What do you think of each of these solutions? Is it a good idea? Is one of them the best?

1. Use formulas to create summaries of the data.

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2. Get a really big monitor.

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3. Delete records you don't need.

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4. Zoom out.

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What can you do to help your client get a better perspective on the big picture of the data?

1. Use formulas to create summaries of the data.

I can do this, but it isn't really what the client is asking for. Formulas and their results might be illuminating, but they take you away from actually looking at the data.

2. Get a really big monitor.

This is a great idea! It would be great to be able to see a few thousand legible spreadsheet cells on the screen at once. Problem is, big monitors can get expensive, and that's probably not a reasonable response to the client.

3. Delete records you don't need.

No way. This is just asking for trouble. If I really can't find a way to get the right visualization of your data, I can use summaries based on formulas. Deleting records is the fastest way to lose all perspective on the data.

4. Zoom out.

Zooming in and out on data is something that spreadsheet ninjas do all the time.

Zooming out is a great idea. Sometimes you need to look at the forest, and sometimes you need to look at the trees. Zooming will let us do it.

See a lot more of your data with Zoom

Sometimes you need to focus on a small part of your data. Why not zoom **way** in?

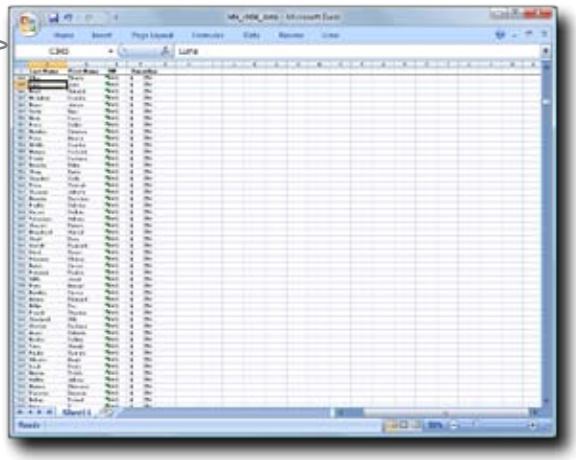
Here's your spreadsheet at 400% zoom.

Maybe you need to think really hard about Jada Luna!

Sometimes you need to focus on the big picture. In that case, zoom way out.

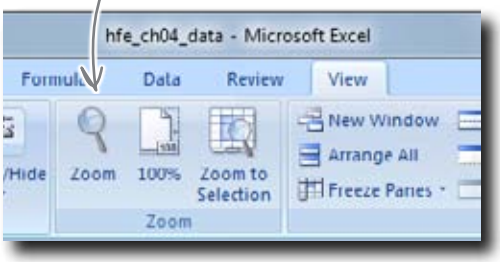
This is your spreadsheet zoomed out to 25%.

If you look closely, you can see quite a lot.



Getting the big picture through zooming out is **not about straining your eyes** (if you feel your eyes strain, you should be zooming in!). It's about looking at as much of the whole picture of your data as you can see at once. To zoom, click the View tab to get to the Zoom button.

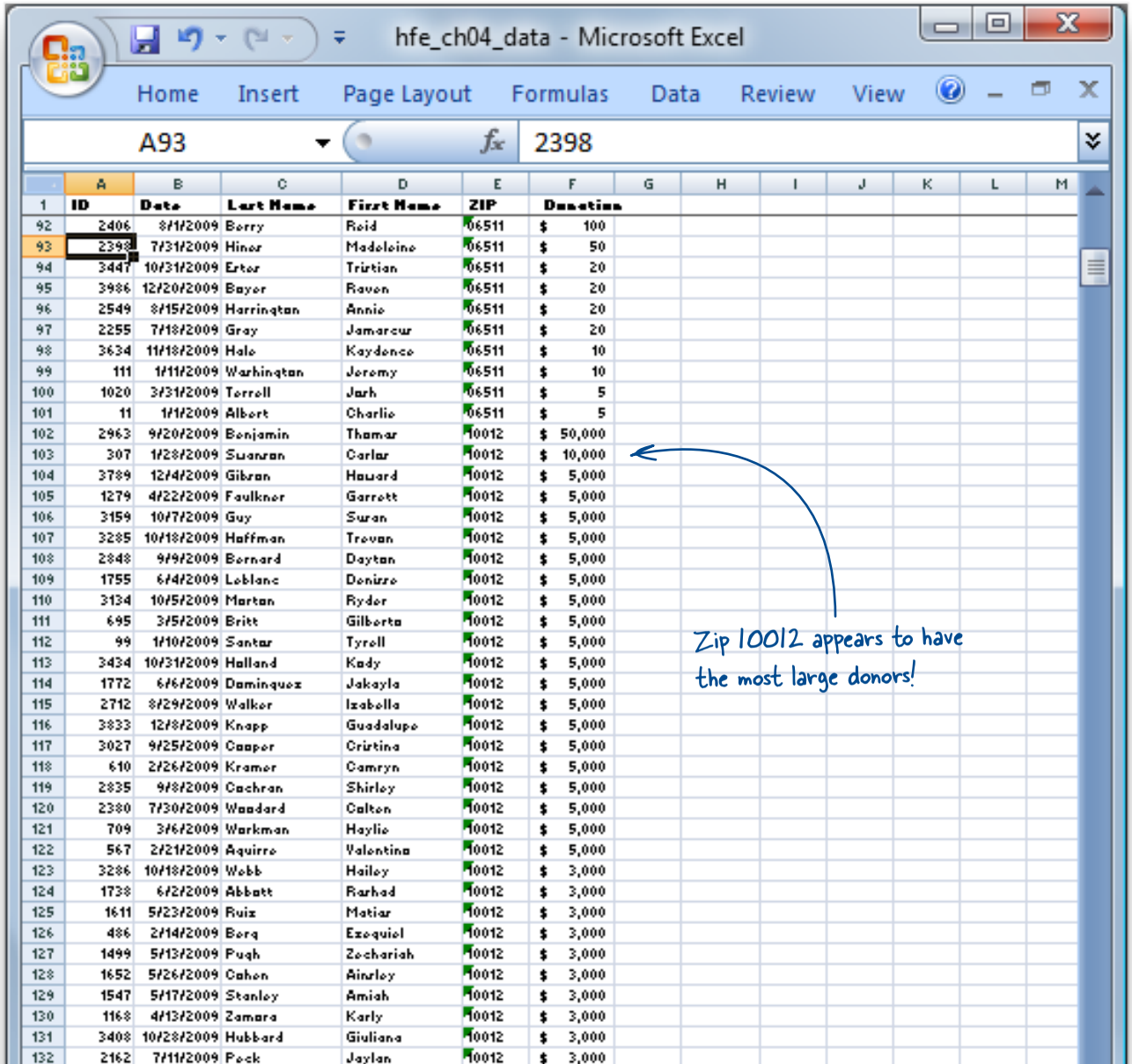
Click this button for all your zoom options.



1. Zoom out to see all your data.
2. Poke around a little. What zip has the most big donors?

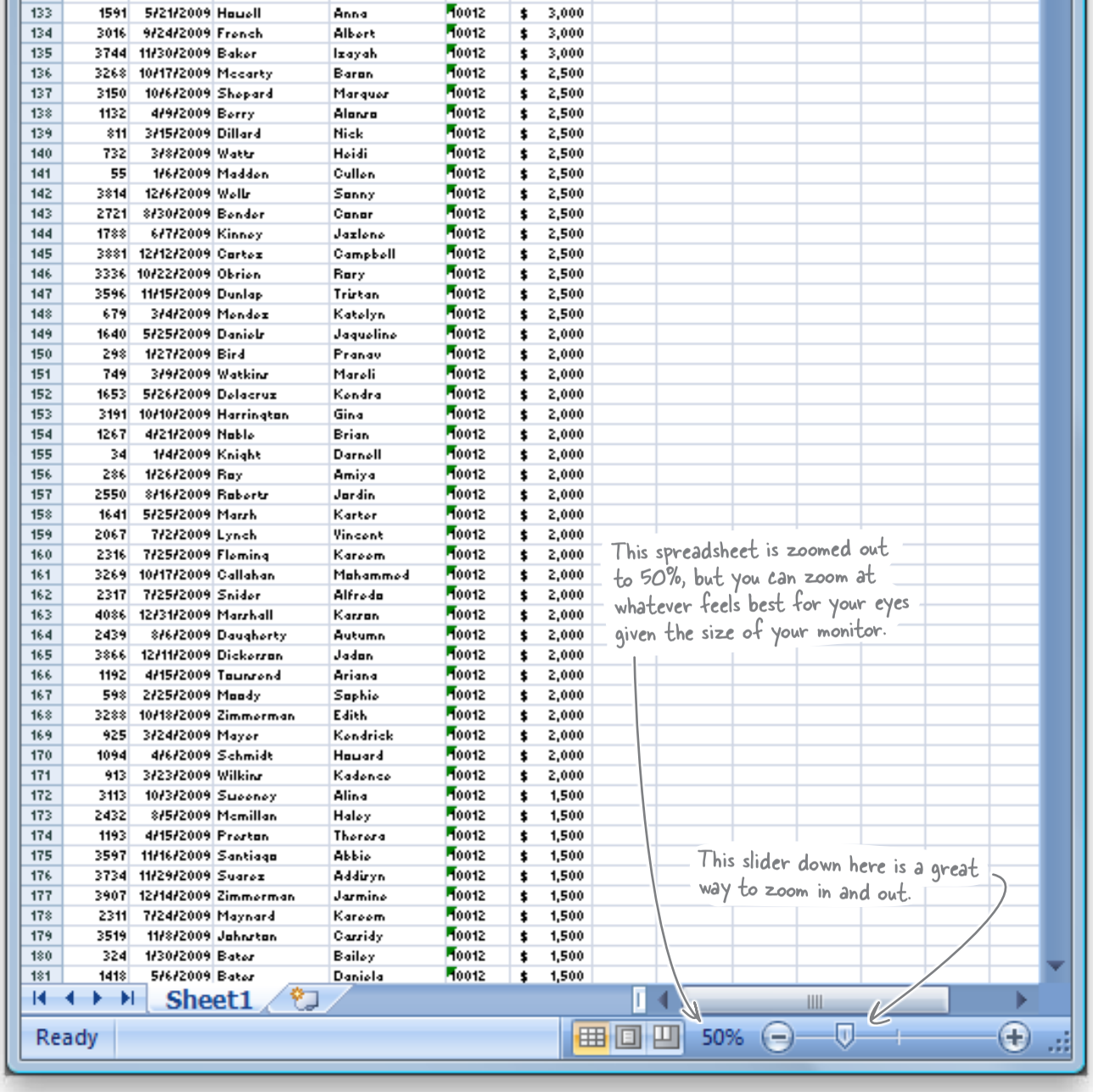
Exercise Solution

Were you able to get a better perspective on the data after zooming way out?



	ID	Date	Last Name	First Name	ZIP	Donation
92	2406	8/1/2009	Berry	Reid	06511	$ 100
93	2398	7/31/2009	Hiner	Madeleine	06511	$ 50
94	3447	10/31/2009	Erter	Tristian	06511	$ 20
95	3986	12/20/2009	Bayer	Raven	06511	$ 20
96	2549	8/15/2009	Harrington	Annie	06511	$ 20
97	2255	7/18/2009	Gray	Jamarcus	06511	$ 20
98	3634	11/18/2009	Hale	Kaydence	06511	$ 10
99	111	1/11/2009	Washington	Jeremy	06511	$ 10
100	1020	3/31/2009	Terrell	Jark	06511	$ 5
101	11	1/1/2009	Albert	Charlie	06511	$ 5
102	2963	9/20/2009	Benjamin	Thamar	10012	$ 50,000
103	307	1/28/2009	Suarez	Carlar	10012	$ 10,000
104	3789	12/4/2009	Gibran	Howard	10012	$ 5,000
105	1279	4/22/2009	Faulkner	Garrett	10012	$ 5,000
106	3159	10/7/2009	Guy	Suran	10012	$ 5,000
107	3285	10/18/2009	Haffman	Trevan	10012	$ 5,000
108	2848	9/9/2009	Bernard	Dayton	10012	$ 5,000
109	1755	6/4/2009	Leblanc	Denizz	10012	$ 5,000
110	3134	10/5/2009	Marten	Ryder	10012	$ 5,000
111	695	3/5/2009	Britt	Gilberto	10012	$ 5,000
112	99	1/10/2009	Santar	Tyrell	10012	$ 5,000
113	3434	10/31/2009	Holland	Kady	10012	$ 5,000
114	1772	6/6/2009	Dominquez	Jakayla	10012	$ 5,000
115	2712	8/29/2009	Walker	Izabella	10012	$ 5,000
116	3833	12/8/2009	Knapp	Guadalupe	10012	$ 5,000
117	3027	9/25/2009	Cooper	Cristina	10012	$ 5,000
118	610	2/26/2009	Kramer	Camryn	10012	$ 5,000
119	2835	9/8/2009	Cochran	Shirley	10012	$ 5,000
120	2380	7/30/2009	Woodard	Colton	10012	$ 5,000
121	709	3/6/2009	Workman	Haylie	10012	$ 5,000
122	567	2/21/2009	Aquirre	Valentina	10012	$ 5,000
123	3286	10/18/2009	Webb	Hailey	10012	$ 3,000
124	1738	6/2/2009	Abbott	Rashad	10012	$ 3,000
125	1611	5/23/2009	Ruiz	Matiar	10012	$ 3,000
126	486	2/14/2009	Berg	Ezequiel	10012	$ 3,000
127	1499	5/13/2009	Pugh	Zechariah	10012	$ 3,000
128	1652	5/26/2009	Cohen	Ainsley	10012	$ 3,000
129	1547	5/17/2009	Stanley	Amiah	10012	$ 3,000
130	1168	4/13/2009	Zamora	Karly	10012	$ 3,000
131	3408	10/28/2009	Hubbard	Giuliana	10012	$ 3,000
132	2162	7/11/2009	Peck	Jaylan	10012	$ 3,000

Zip 10012 appears to have the most large donors!


This spreadsheet is zoomed out to 50%, but you can zoom at whatever feels best for your eyes given the size of your monitor.
This slider down here is a great way to zoom in and out.
Sheet1
Ready
50%

Your client is impressed!

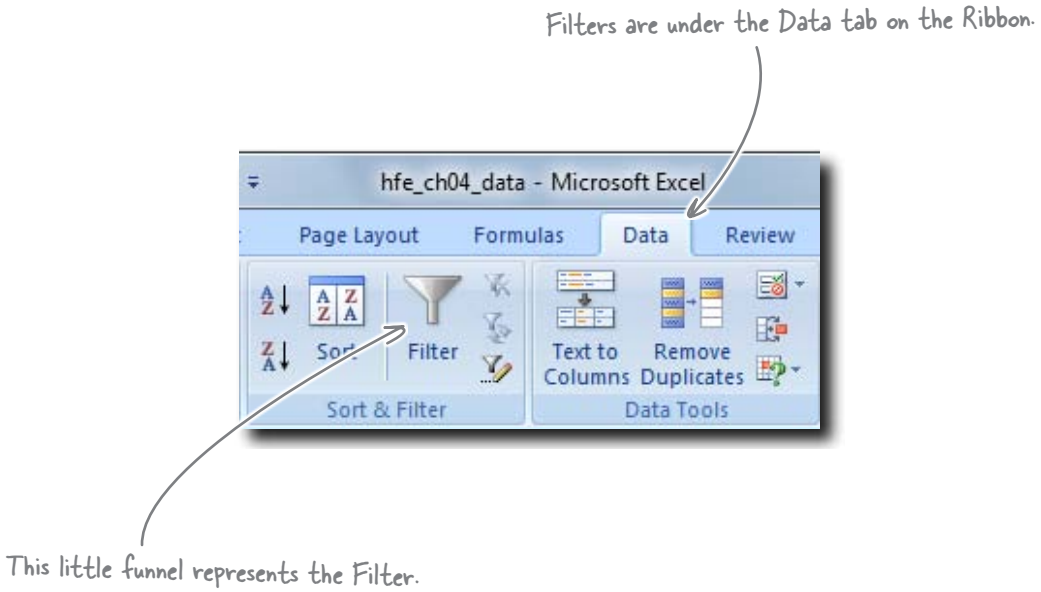
That is just what we're looking for. Good job. I believed in your abilities and I can see that I was right. Now I have a more specific question for you. I really just want to look at the big donors (say, people who've given $1,000 or more) in zip code 78723. Let me see what you can come up with.

Looks like Mr. Demanding is impressed! Without running any sort of function or doing any sort of formatting, you were able to sort and zoom your way to a greater clarity about his data.

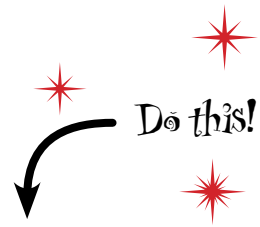
But now he wants to focus on just one subset of the data. You know you can't just **delete** the data he doesn't want to focus on. How can you look at just the data he wants without changing the rest of the data?

Filters hide data you don't want to see

Sorting and zooming have given you a rich big-picture perspective, but sometimes you want to look at just a slice of data. Try clicking on the **Filter** button.



Filters are convenient because they give you a way to **hide the data you don't want to see**. It's still very much there; it's just conveniently out of the way. And just as with sorting, when you're exploring a new data set for the first time, it's a great idea to run filters to look at various subsets of the data.

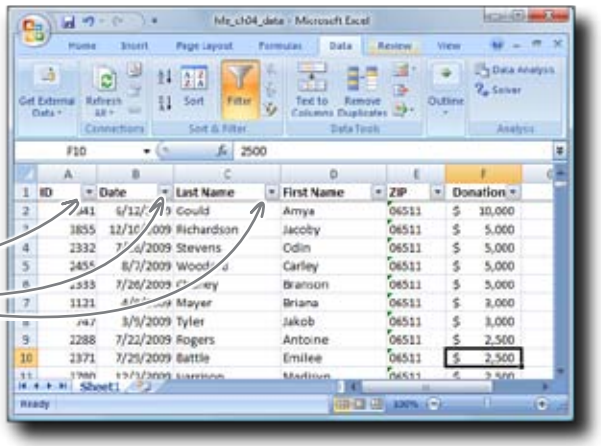


Select a cell in the column you want to filter and click Filter. What happens?

Use Filter drop boxes to tell Excel how to filter your data

When you click on the Filter button, Excel puts a drop box on every column in your data table.

Click one of these to activate the Filter drop box for that column.

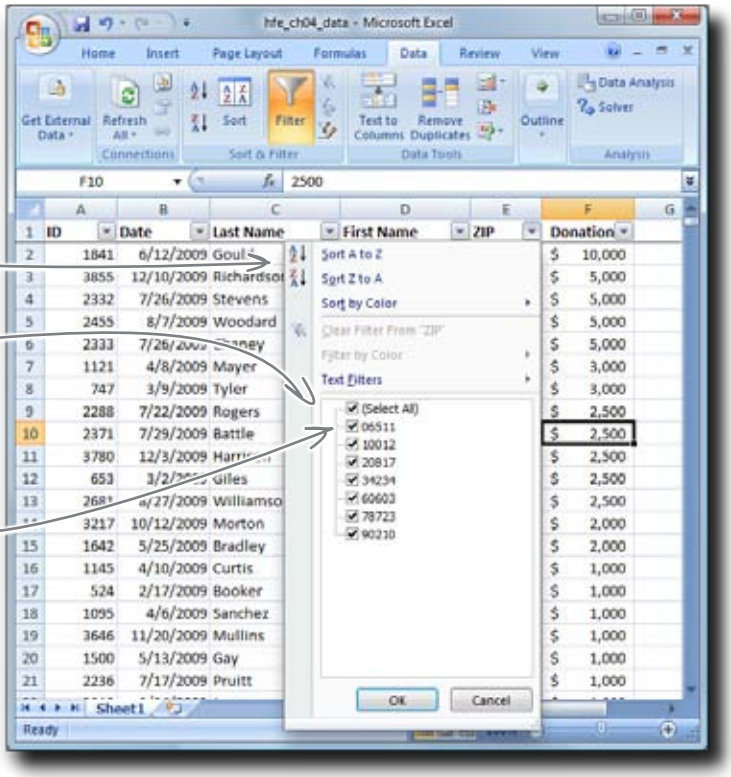


When you click on one of the drop boxes, Excel gives you a bunch of options for filtering the data based on the data in that column.

You tell Excel to sort from inside the Filter drop box.

These values are a complete list of all the different pieces of data in the ZIP column.

Uncheck "Select All" to reset the filter so that nothing is selected.



Each of the seven zip codes represented in your data set are listed in the Filter drop box for ZIP. Because they're all checked, Excel is showing all of them. But you only want to see 78723….

An unexpected note from the Main Campaign...

From: Main Campaign
To: Head First
Subject: 78723

Dear Head First,

Something you should know about political campaigns: we move fast. Everything we do is due yesterday.

What I'm saying is, we need that 78723 data subset now. For real, *right now*.

—M.C.

Yikes...they're cracking the whip!

Better get that database back to them right away....

Exercise

Your client wants to see a list that contains only people who live in the 78723 zip code and who gave $1,000 or more. Use filters to create that list.

1. Tell Excel to filter by zip 78723. With the Filter drop box activated for the ZIP field, uncheck the Select All box so that none of the zips are selected. Then select the 78723 zip and press OK.

This one is easy.

2. Apply ***another*** filter that shows only people with donations of $1,000 or more. Select the Donation filter drop box and then the options that you believe will show you only the individuals you want to see.

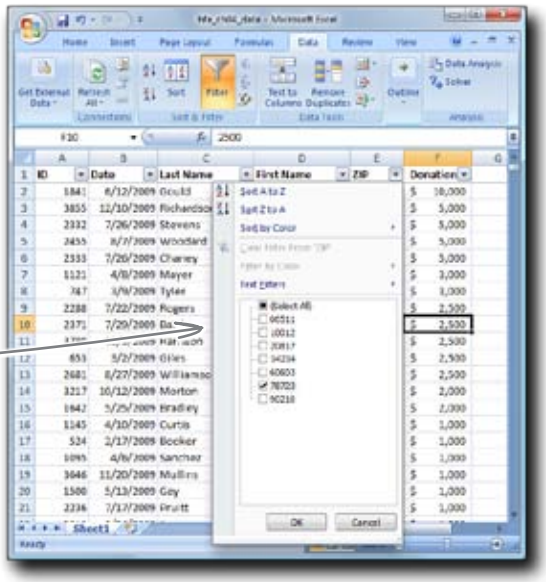
This one's a little trickier.

Exercise Solution

Were you able to apply the filters that show only people from zip 78723 who gave $1,000 or more?

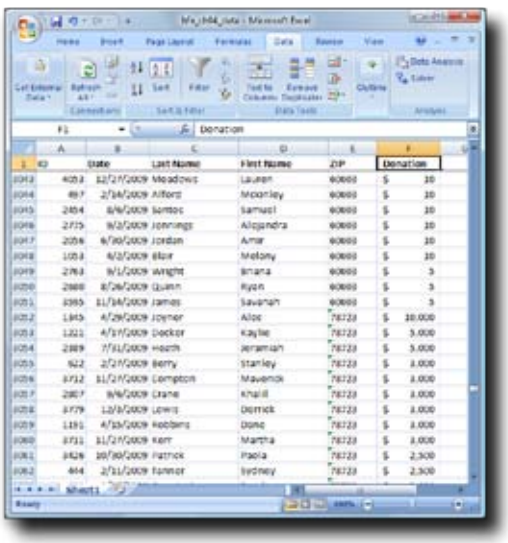
1. Tell Excel to filter by zip 78723. With the Filter drop box activated for the ZIP field, uncheck the Select All box so that none of the zips is selected. Then select the 78723 zip and press OK.

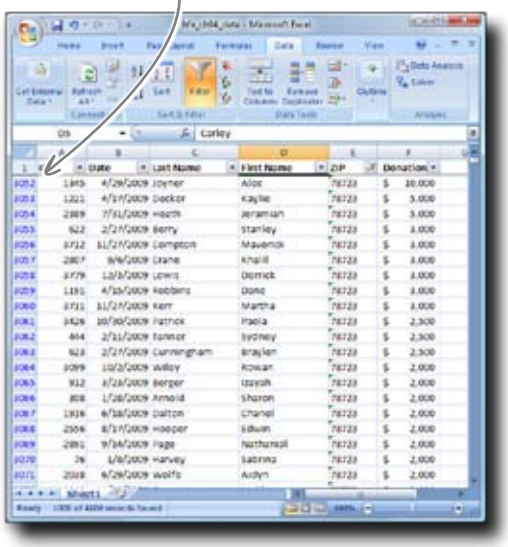
Here's what your filter should look like to make the screen show only 78723.



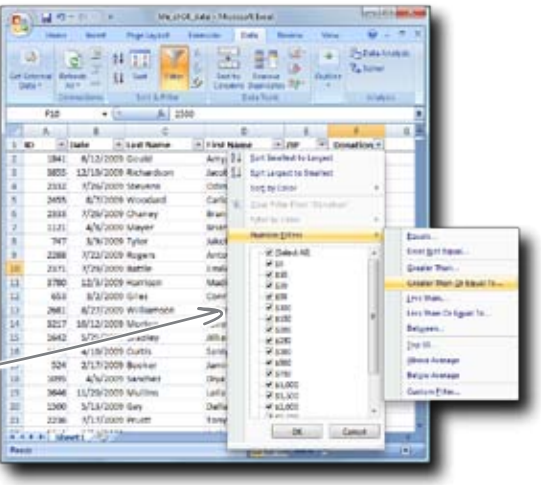
Your data has now gone from showing everything to showing only 78723.

You can see your filter is working by looking at the blue row numbers.





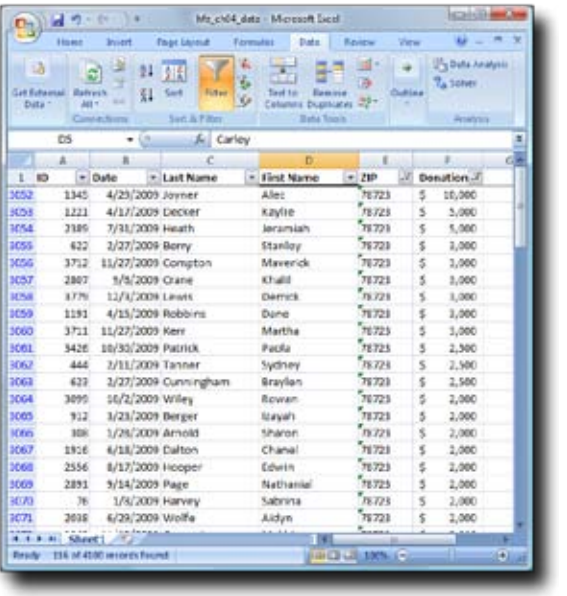
2 Apply ***another*** filter that shows only people with donations of $1,000 or more. Select the Donation filter drop box and then the options that you believe will show you only the individual you want to see.



You need to select the Number Filter to add your Donation parameters.

When you select Greater Than or Equal To, this dialog pops up.

Now your filter is complete.



All of the data is still there, but it's hidden!

The Main Campaign is delighted with your work

This is kind of ambiguous.

A guy named Alex who's a big giver? There could be tons of people in the database named Alex! This could be like finding a needle in a haystack. Except that we have a potent tool: filters.

there are no Dumb Questions

Q: What ever happened to writing formulas? It seems like all this sorting, zooming, and filtering is really just a prelude to writing formulas, which is the real meat of data analysis.

A: It'd be better to say that good thinking about data is the substance of data analysis, not writing formulas or any other feature of Excel or any other software.

Q: So where do sort/zoom/filter and formulas fit into data analysis?

A: Sorting, zooming, and filtering are great tools to use to get a sense of what is inside data that you are looking at for the first time. Sometimes you just need a better perspective on your data, and the way to get at that perspective is literally to look at the data in a bunch of different ways.

Q: So once I want to start drawing conclusions about data, I'm probably not going to need sort/zoom/filter so much, right?

A: Your mileage may vary. It may be that your specific problem really needs nothing besides the perspective that these visualization tools give you. Or it may be that you need to create a model that summarizes and manipulates the data once you've gotten the perspective you need.

Q: So that is where formulas come in?

A: Yes. Formulas, in their most general sense, take data as arguments and return new data. If your analytic goals aren't met by simply changing your point of view on the data, chances are you'll need to hit the data with some formulas to achieve the manipulation or summary that you need.

Q: Still, it's kind of cool just how much you can do with these visualization tools.

A: Definitely. Don't just accept without question the default zoom amount of Excel or the ordering of the data for analysis you receive. You can use sorting, zooming, and filtering to change up your perspective in a big way, enabling you to understand your data better.

Exercise

This client request is a toughie. Your client found a big donor named Alex, or so he thinks. Can you find this mysterious "Alex"?

1. Clear your old filter. To do this, click the Filter button twice: first to eliminate the filter, and second to start a new filter.

2. Use your filter to find Alex! What do you find?

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Hint: There's no one named Alex in the data. Do what you need to do to help your client!

Exercise Solution

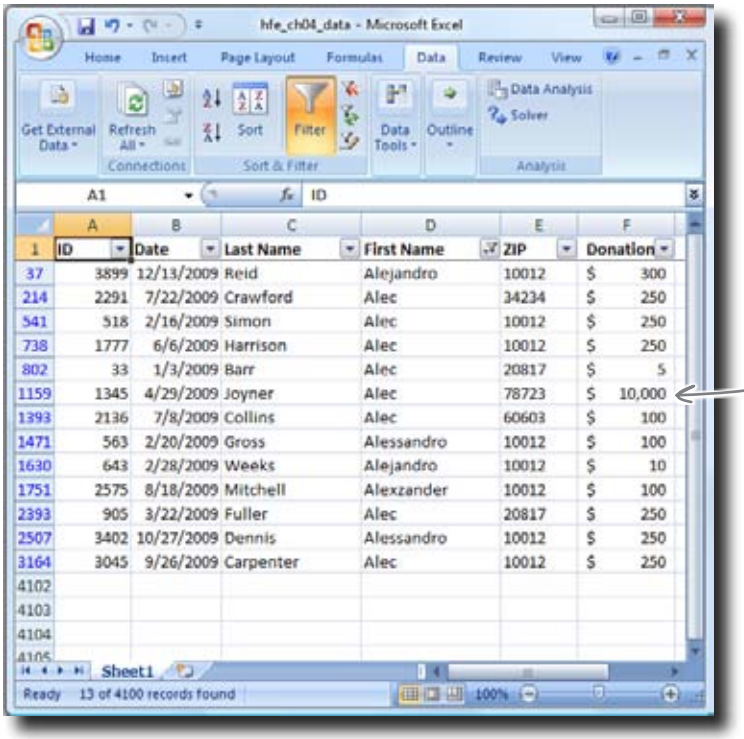
Were you able to dig up this mysterious donor?

1. Clear your old filter. To do this, click the Filter button twice: first to eliminate the filter, and second to start a new filter.

2. Use your filter to find Alex!

There's no Alex, but there's Alec, Alejandro, and Alessandro. All of them are small givers, except for one of them. There's an Alec who's a $10,000 donor. He must be the one!

What you see here depends on the specific filter you created.



	ID	Date	Last Name	First Name	ZIP	Donation
37	3899	12/13/2009	Reid	Alejandro	10012	$ 300
214	2291	7/22/2009	Crawford	Alec	34234	$ 250
541	518	2/16/2009	Simon	Alec	10012	$ 250
738	1777	6/6/2009	Harrison	Alec	10012	$ 250
802	33	1/3/2009	Barr	Alec	20817	$ 5
1159	1345	4/29/2009	Joyner	Alec	78723	$ 10,000
1393	2136	7/8/2009	Collins	Alec	60603	$ 100
1471	563	2/20/2009	Gross	Alessandro	10012	$ 100
1630	643	2/28/2009	Weeks	Alejandro	10012	$ 10
1751	2575	8/18/2009	Mitchell	Alexzander	10012	$ 100
2393	905	3/22/2009	Fuller	Alec	20817	$ 250
2507	3402	10/27/2009	Dennis	Alessandro	10012	$ 250
3164	3045	9/26/2009	Carpenter	Alec	10012	$ 250
4102						
4103						
4104						
4105						

Here's our man.

Your own screen may look different.

Donations are pouring in!

The Main Campaign was able to get in touch with Alec, and the lists you isolated have proven to be really valuable for the Dataville mayor's fundraising efforts!

From: Dataville Mayor
To: Head First
Subject: Nice job with the data

Dear Head First,

As I kicked off my campaign I was frankly somewhat surprised to discover all my top donors fully organized and taken care of. In the past, this has been like herding cats.

I asked the Main Campaign what they'd done differently this year to achieve such expedient and efficient results. Their answer was that you'd done it.

I've suggested to the Main Campaign that they send all my campaign's data work to you. It's quite a lot, but you've shown that you can handle it. Congratulations.

—The Dataville Mayor

Great work!

This is what you had hoped for!

5 data types

Make Excel value your values

Excel doesn't always show you what it's thinking.

Sometimes, Excel will show you a number but think of it as text. Or it might show you some text that it sees as a number. Excel will even show you data that is neither number nor text! In this chapter, you're going to **learn how to see data the way Excel sees it**, no matter how it's displayed. Not only will this knowledge give you greater control over your data (and fewer "What the #$%! is going on?" experiences), but it will also help you unlock the whole universe of formulas.

Your doctor friend is on a deadline and has broken data

He's just completed a landmark study that evaluates the effectiveness of a drug on a patient's white blood cell counts, and his results are going to be really important for clinical practice.

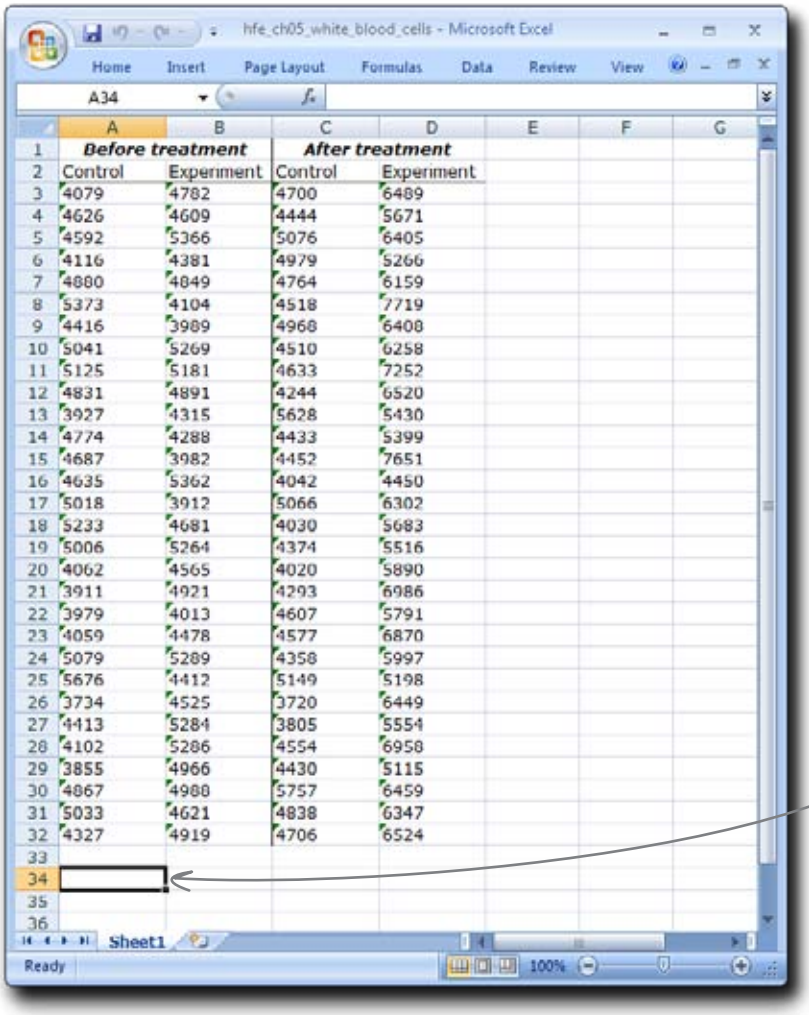
But there's a problem. His data is exhibiting **weird behaviors** that prevent him from using formulas. Can you fix his data for him? If you help, he'll put your name on the paper he publishes.

Let's see what the problem is....

Let's start off by trying to get the average white blood cell count for the pre-treatment control group. Load the data and see if you can use the `AVERAGE()` function to calculate the average.

Load this!

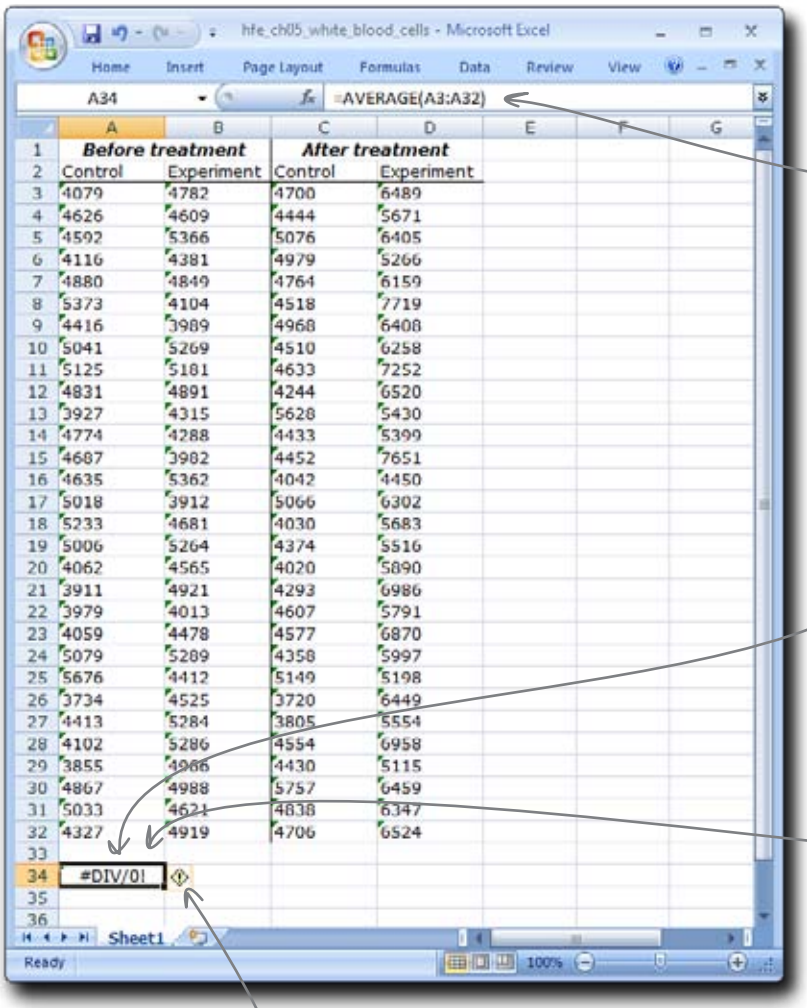
www.headfirstlabs.com/books/hfexcel/hfe_ch05_white_blood_cells.xlsx



	A	B	C	D
1	Before treatment		After treatment	
2	Control	Experiment	Control	Experiment
3	4079	4782	4700	6489
4	4626	4609	4444	5671
5	4592	5366	5076	6405
6	4116	4381	4979	5266
7	4880	4849	4764	6159
8	5373	4104	4518	7719
9	4416	3989	4968	6408
10	5041	5269	4510	6258
11	5125	5181	4633	7252
12	4831	4891	4244	6520
13	3927	4315	5628	5430
14	4774	4288	4433	5399
15	4687	3982	4452	7651
16	4635	5362	4042	4450
17	5018	3912	5066	6302
18	5233	4681	4030	5683
19	5006	5264	4374	5516
20	4062	4565	4020	5890
21	3911	4921	4293	6986
22	3979	4013	4607	5791
23	4059	4478	4577	6870
24	5079	5289	4358	5997
25	5676	4412	5149	5198
26	3734	4525	3720	6449
27	4413	5284	3805	5554
28	4102	5286	4554	6958
29	3855	4966	4430	5115
30	4067	4988	5757	6459
31	5033	4621	4838	6347
32	4327	4919	4706	6524
33				
34				
35				
36				

Put your result here.

You just attempted to use the `AVERAGE()` function to get the average white blood cell count of the control group before treatment. What happened?



The formula returned an error.

Excel evaluated the argument, didn't like it, and spat out a `#DIV/0!` error. But what is that error, and what does it mean? Click on the exclamation mark next to cell `A34` to find out.

Somehow your average formula divided by zero

The help screen for the error you receive will tell you the kinds of things that are causing that error. Sometimes there are a bunch of possible reasons you're getting the error, and you need to rule some out in order to figure out which reason is in effect.

This is what `#DIV/0!` means.

Under the hood, Excel is using the `AVERAGE()` formula like this. For some reason, Excel sees "Count of patients" as equal to `0`.

The formula

$$\frac{\text{Sum of white blood cells}}{\text{Count of patients}}$$

=

The output

Average blood cell count

Somehow Excel sees this value as zero!

This makes no sense! Clearly there are numbers there. Why would Excel count zero numbers?!?

See?!? Numbers!

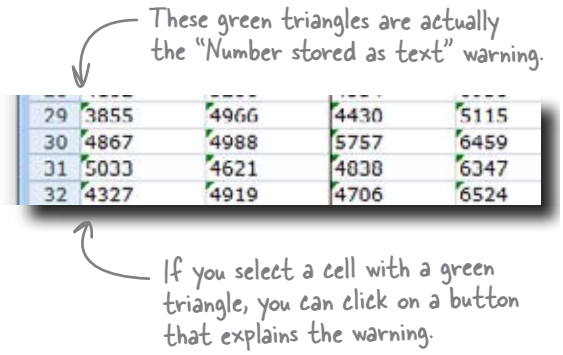
Maybe these green triangles have something to do with this weirdness.

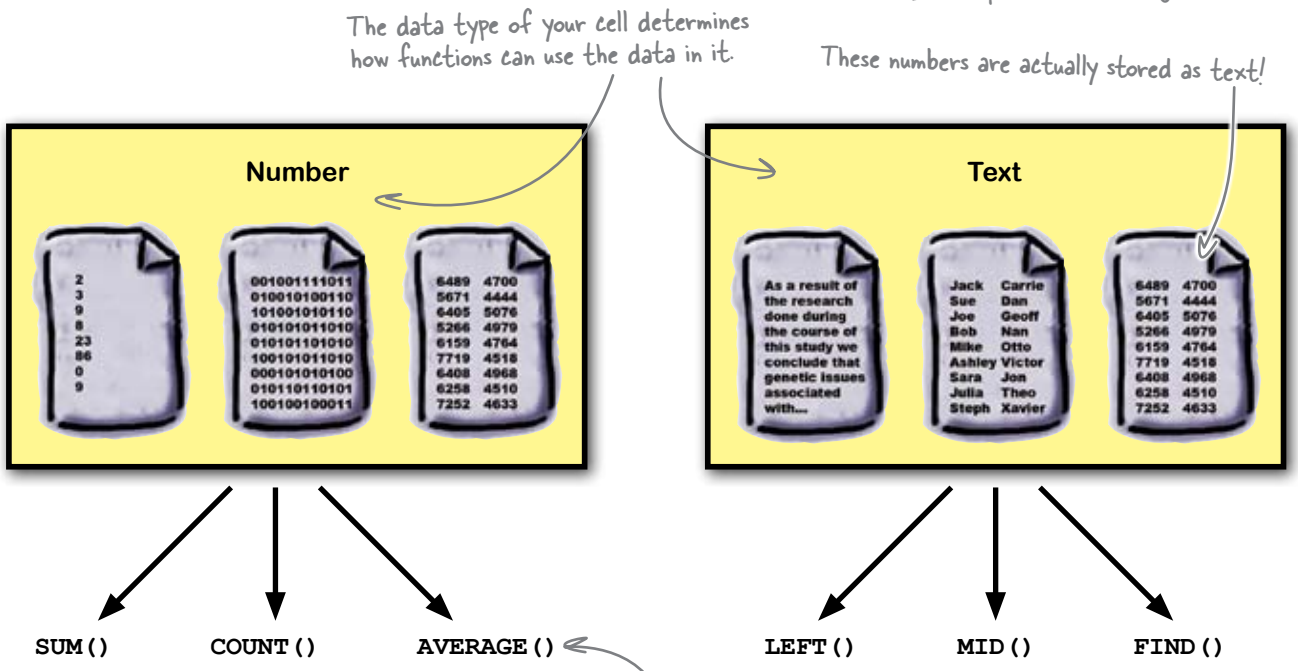
	A	B
1	Before treatment	
2	Control	Experiment
3	4079	4782
4	4626	4609
5	4592	5366
6	4116	4301
7	4080	4849

Data in Excel can be text or numbers

The problem in this case is that even though your data consists of numbers, inside the spreadsheet those numbers have the wrong **data type**. Excel uses data types to distinguish among different types of data, and sometimes Excel gets data type assignments wrong.

Here, Excel has assigned the data type **text** to your blood cell counts when it should have assigned the type **number**. This has big implications for how Excel uses the data.





What look like numbers to you can be represented in Excel as either numbers ***or text***. Usually, Excel can figure out which is which.

When you type something like this...

1.012

...Excel will recognize it and internally represent it as a number.

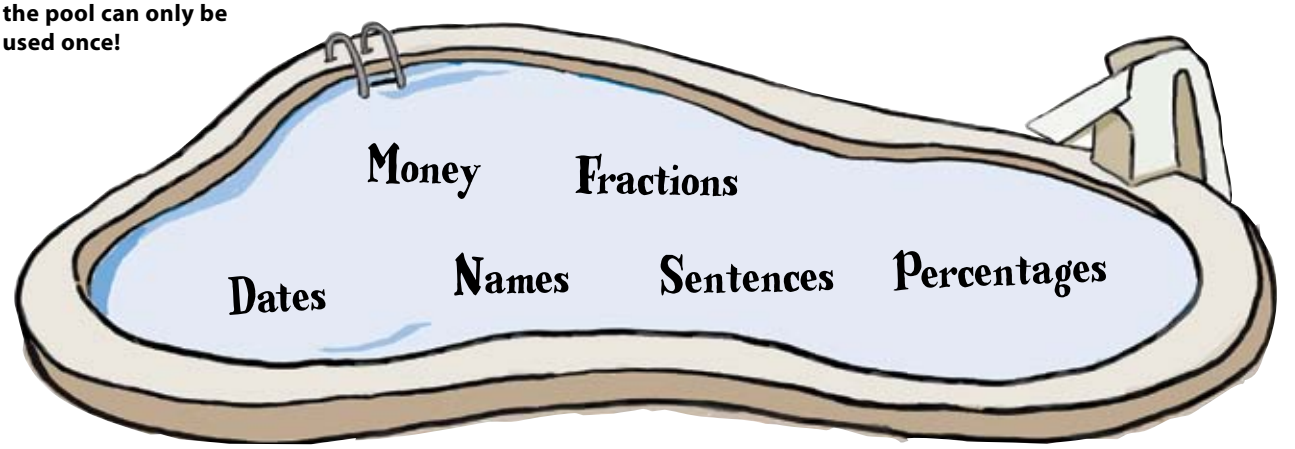
Sometimes, when you load data that looks like the numbers, Excel thinks it's text.

Pool Puzzle

Your **job** is to take data types from the pool and place them into the blank lines in the Text and Number boxes. You may **not** use the same data type more than once. Your **goal** is to figure out how Excel needs to represent data internally.

Text	Number

Note: Each thing from the pool can only be used once!

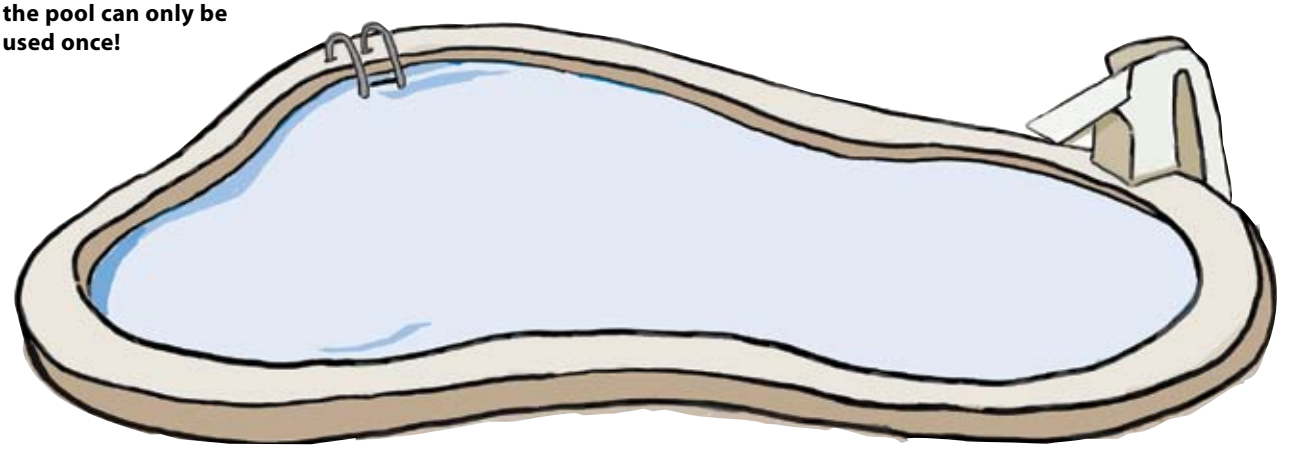


Pool Puzzle Answers

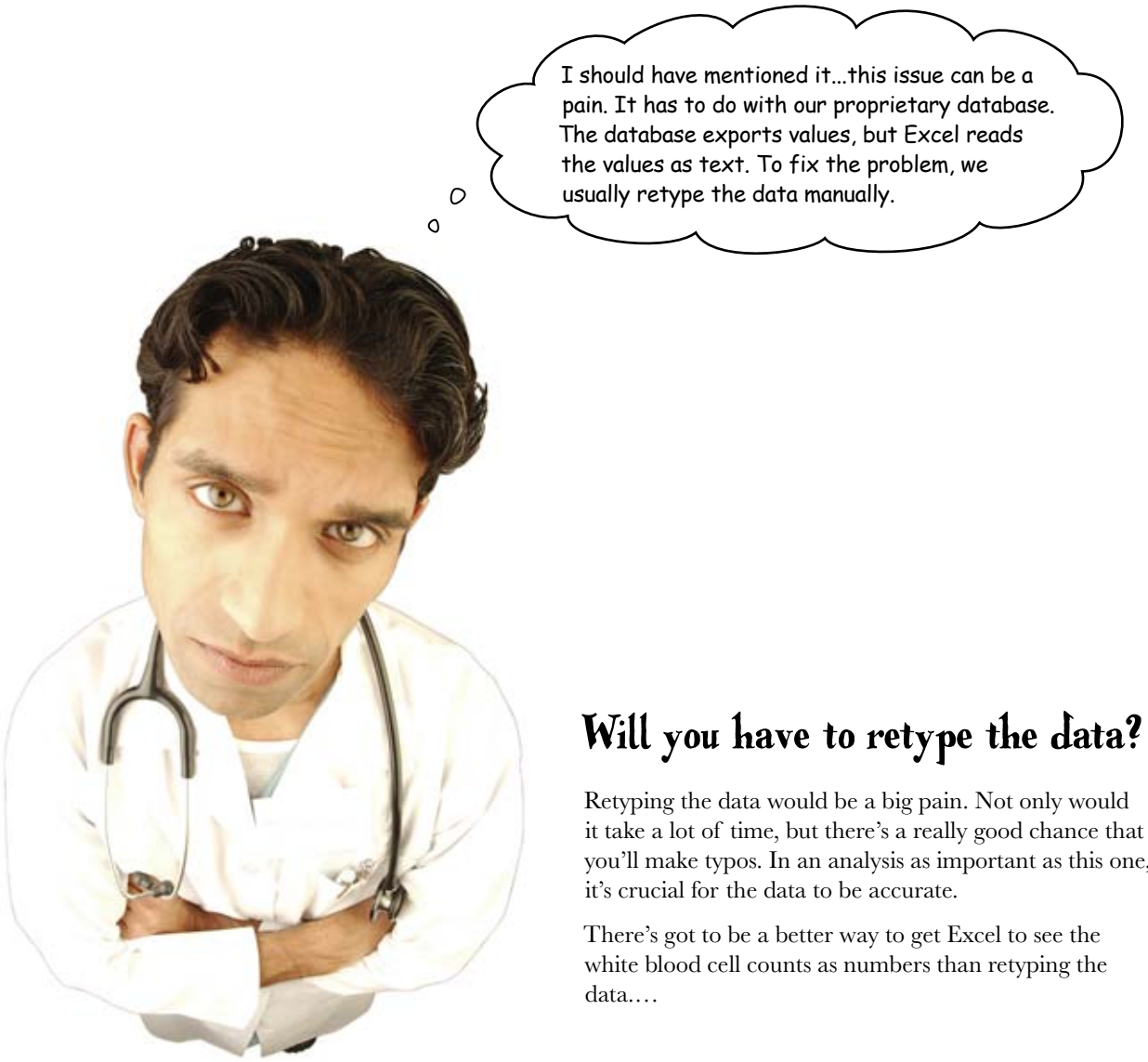
You just classified a bunch of different types of data as Text or Numbers. What did you find?

Text	Number
Sentences	Money
Names	Fractions
	Dates
	Percentages

Note: Each thing from the pool can only be used once!



The doctor has had this problem before



Will you have to retype the data?

Retyping the data would be a big pain. Not only would it take a lot of time, but there's a really good chance that you'll make typos. In an analysis as important as this one, it's crucial for the data to be accurate.

There's got to be a better way to get Excel to see the white blood cell counts as numbers than retyping the data.…

You need a function that tells Excel to treat your text as a value

Excel has functions to do all sorts of stuff, including turning text into values. You just need to pick the right function.

You need a function that enables you to do this.

Excel reads the text value and sees that it's really a number.

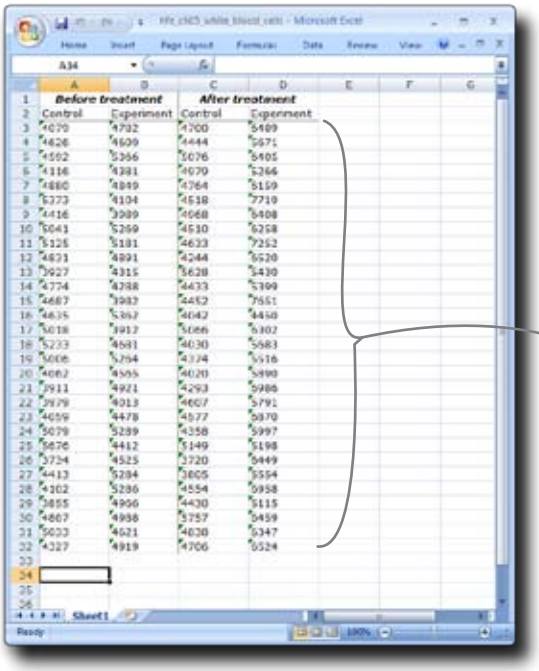
You give the function your text.

=FUNCTION(Text)

We still need to figure out which function will actually do this....

The formula returns a number.

Number



You need to take all these text values and convert them to number values.

What function will do this for you?

WHO DOES WHAT?

These functions are all related to data types. Some tell you about the data type of a cell, and some return values that change a cell's data type. Match each function to what it does.

VALUE	Returns a value that says whether a cell has something in it besides text.
TEXT	Tells you whether the data type of a cell is text.
ISREF	Converts a value to text.
TYPE	Tells you the data type of a cell.
ISTEXT	Returns the value of a cell regardless of whether a cell's data type is "value."
ISBLANK	Tells you whether the cell in the formulas argument is a reference.
ISNONTEXT	Tells you whether a cell is empty of data.

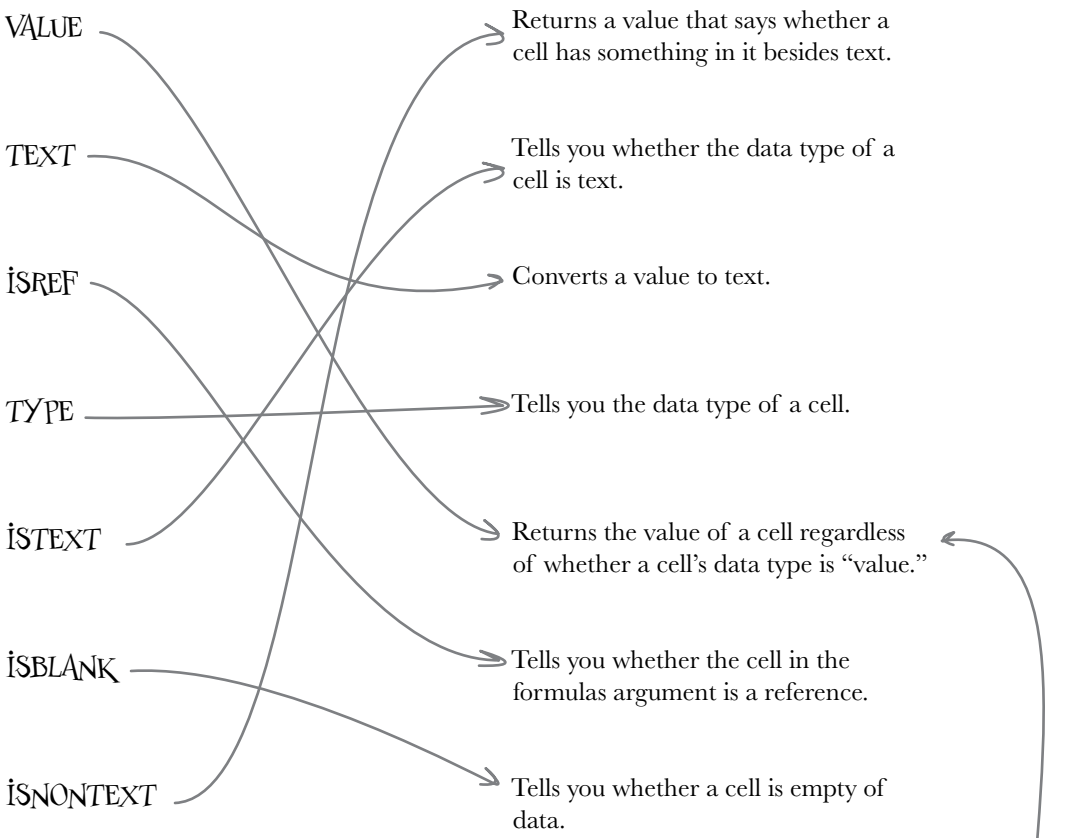
Which function will convert your text to numbers?

Write your answer here.

.....

WHO DOES WHAT? SOLUTION

Each of these functions relates to data types. What did you determine that each does?



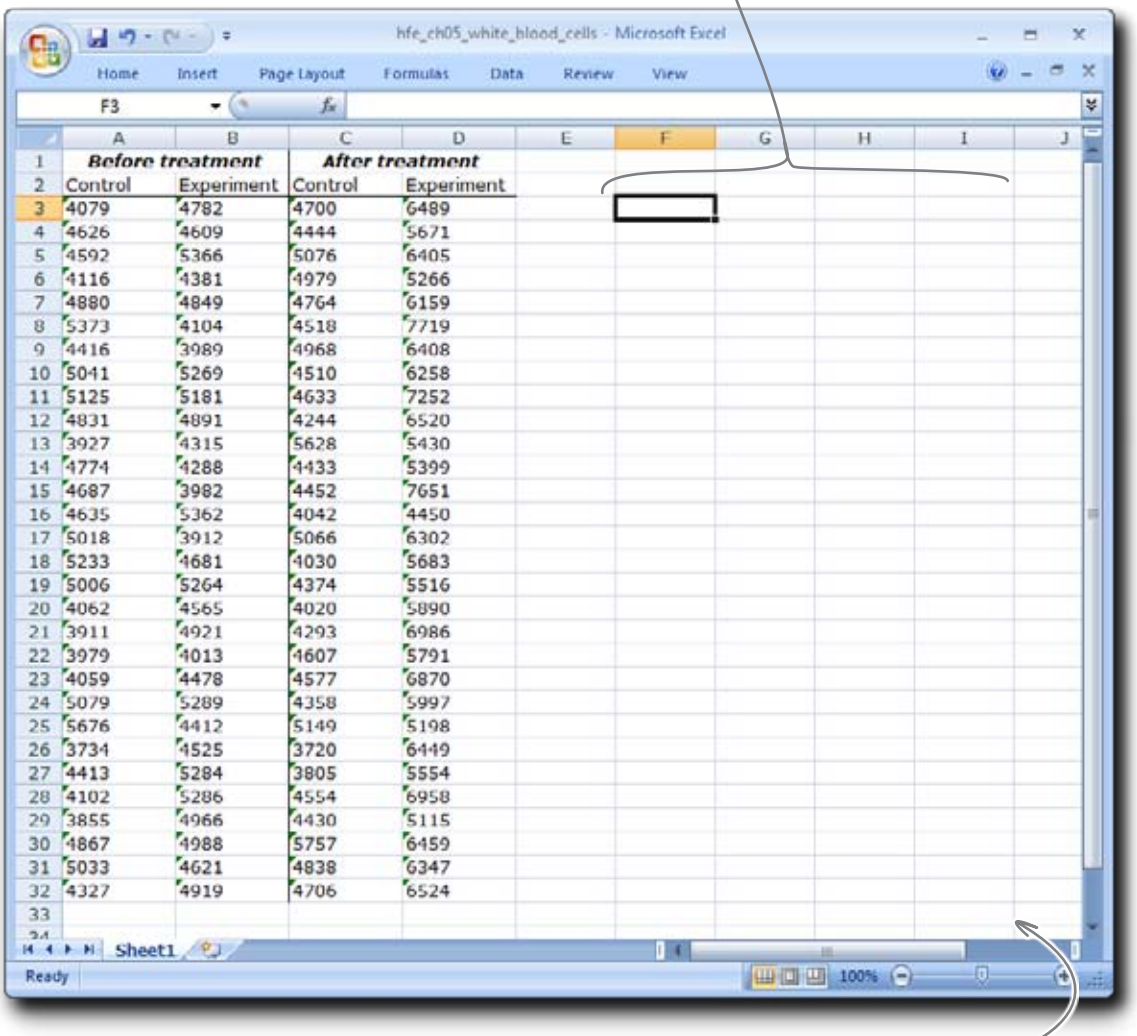
Which function will convert your text to numbers?

Definitely the VALUE() function!

Let's take VALUE() for a spin....

Convert your text numbers to values. Get the average white blood cell count.

Fill columns F through I with VALUE() formulas that refer to A3:D32.



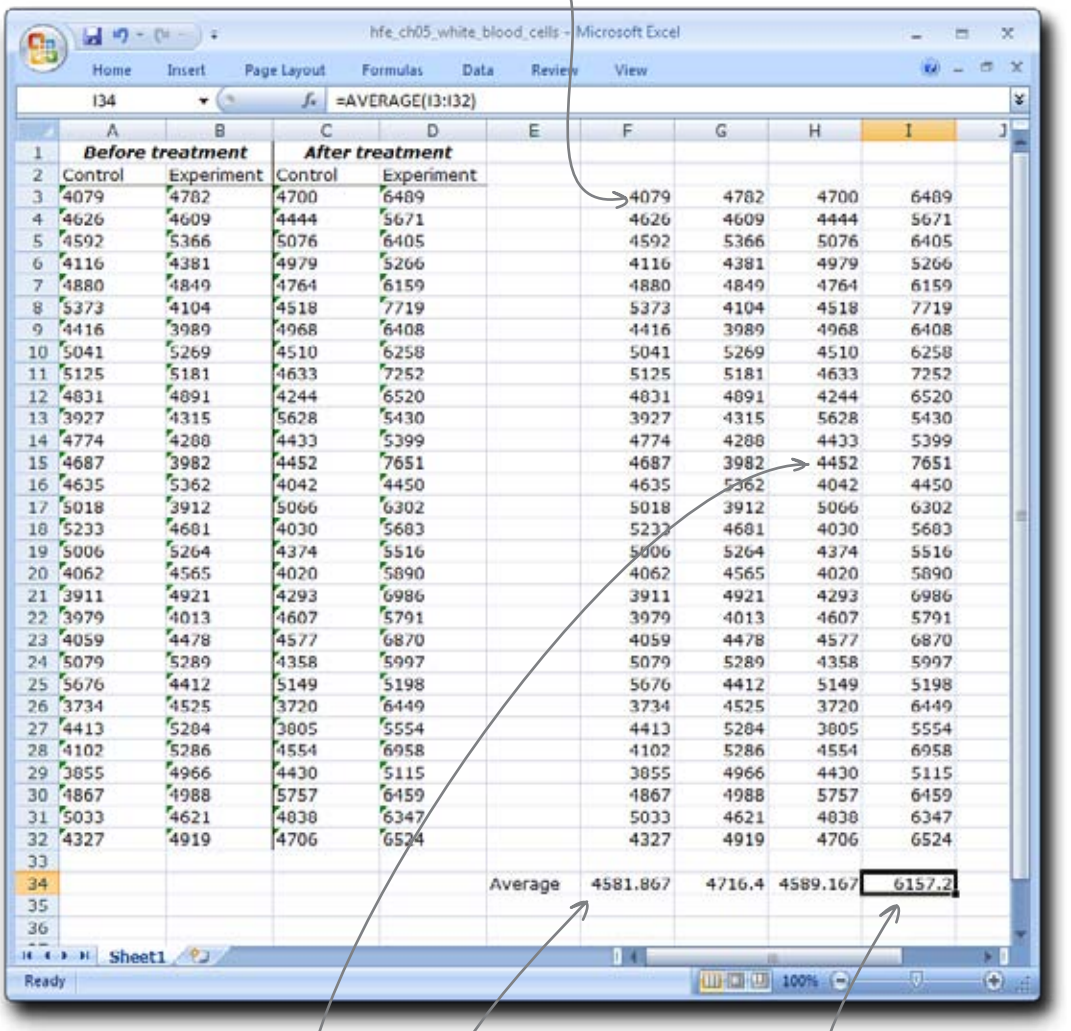
	A	B	C	D
1	Before treatment		After treatment	
2	Control	Experiment	Control	Experiment
3	4079	4782	4700	6489
4	4626	4609	4444	5671
5	4592	5366	5076	6405
6	4116	4381	4979	5266
7	4880	4849	4764	6159
8	5373	4104	4518	7719
9	4416	3989	4968	6408
10	5041	5269	4510	6258
11	5125	5181	4633	7252
12	4831	4891	4244	6520
13	3927	4315	5628	5430
14	4774	4288	4433	5399
15	4687	3982	4452	7651
16	4635	5362	4042	4450
17	5018	3912	5066	6302
18	5233	4681	4030	5683
19	5006	5264	4374	5516
20	4062	4565	4020	5890
21	3911	4921	4293	6986
22	3979	4013	4607	5791
23	4059	4478	4577	6870
24	5079	5289	4358	5997
25	5676	4412	5149	5198
26	3734	4525	3720	6449
27	4413	5284	3805	5554
28	4102	5286	4554	6958
29	3855	4966	4430	5115
30	4867	4988	5757	6459
31	5033	4621	4838	6347
32	4327	4919	4706	6524
33				

Write formulas down here to get the average for each column.

Exercise Solution

Were you able to create formulas to tell Excel to represent the text values as numbers, and then get the average for each group?

This cell has the formula =VALUE(A3).

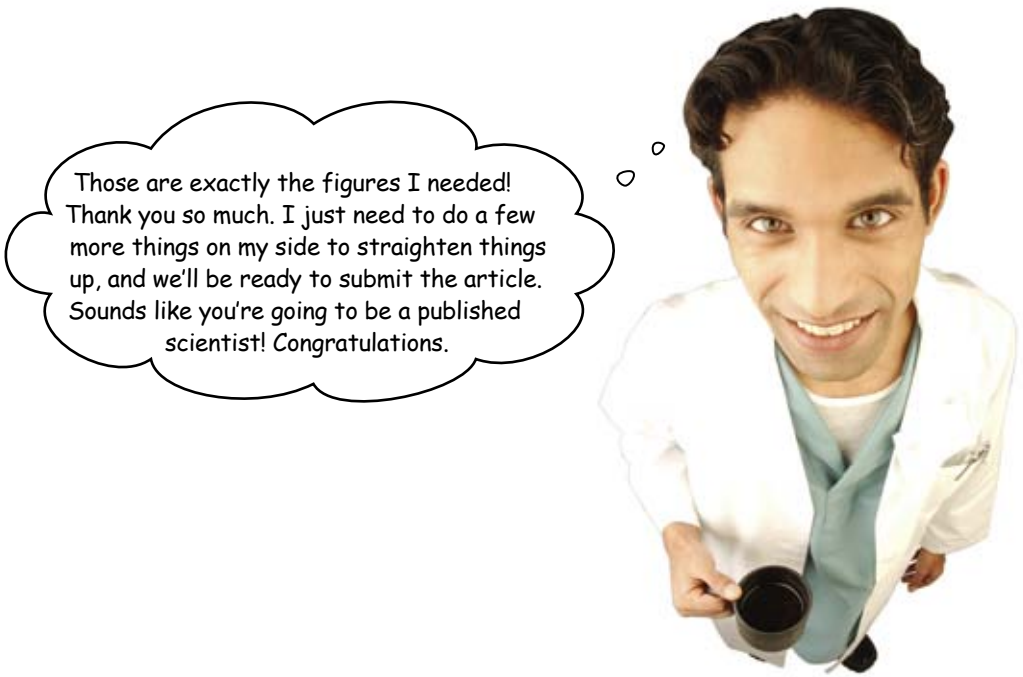


	A	B	C	D	E	F	G	H	I
1	***Before treatment***		***After treatment***						
2	Control	Experiment	Control	Experiment					
3	4079	4782	4700	6489		4079	4782	4700	6489
4	4626	4609	4444	5671		4626	4609	4444	5671
5	4592	5366	5076	6405		4592	5366	5076	6405
6	4116	4381	4979	5266		4116	4381	4979	5266
7	4880	4849	4764	6159		4880	4849	4764	6159
8	5373	4104	4518	7719		5373	4104	4518	7719
9	4416	3989	4968	6408		4416	3989	4968	6408
10	5041	5269	4510	6258		5041	5269	4510	6258
11	5125	5181	4633	7252		5125	5181	4633	7252
12	4831	4891	4244	6520		4831	4891	4244	6520
13	3927	4315	5628	5430		3927	4315	5628	5430
14	4774	4288	4433	5399		4774	4288	4433	5399
15	4687	3982	4452	7651		4687	3982	4452	7651
16	4635	5362	4042	4450		4635	5362	4042	4450
17	5018	3912	5066	6302		5018	3912	5066	6302
18	5233	4681	4030	5683		5233	4681	4030	5683
19	5006	5264	4374	5516		5006	5264	4374	5516
20	4062	4565	4020	5890		4062	4565	4020	5890
21	3911	4921	4293	6986		3911	4921	4293	6986
22	3979	4013	4607	5791		3979	4013	4607	5791
23	4059	4478	4577	6870		4059	4478	4577	6870
24	5079	5289	4358	5997		5079	5289	4358	5997
25	5676	4412	5149	5198		5676	4412	5149	5198
26	3734	4525	3720	6449		3734	4525	3720	6449
27	4413	5284	3805	5554		4413	5284	3805	5554
28	4102	5286	4554	6958		4102	5286	4554	6958
29	3855	4966	4430	5115		3855	4966	4430	5115
30	4867	4988	5757	6459		4867	4988	5757	6459
31	5033	4621	4838	6347		5033	4621	4838	6347
32	4327	4919	4706	6524		4327	4919	4706	6524
33									
34					Average	4581.867	4716.4	4589.167	6157.2
35									
36									

This cell has the formula =VALUE(C15).

Here you go!

These are the averages you've been looking for!



there are no Dumb Questions

Q: When is changing data types likely to be an issue for me?

A: Chances are, you're most likely to experience it when you load data into Excel that has been exported from another system, like a relational database.

Q: So Excel generally does a good job at figuring out my data types when I type data into my spreadsheet?

A: Definitely. Excel is really smart at looking at what you type and assigning the correct data type. What's really important for you to know is that the visual representation of your data—how it looks and how it's formatted—doesn't necessarily tell you how Excel is representing the data internally.

Q: Why couldn't `AVERAGE()` automatically recognize my numbers as numbers even if their data type is text?

A: For all Excel knew, you *meant* for the white blood cell counts to have the data type text. While it's not terribly common, there are cases where you need numerical values to be stored as text, and Excel doesn't want to recast those values back to numbers if you have intentionally specified that they are text.

Q: Are numbers and text the only types of data I can use?

A: There are others. For example, the Boolean data type, which you'll learn about later in this book, gives you two options: `TRUE` and `FALSE`. Some of the functions you just saw, like `ISTEXT()`, return values that are of data type Boolean.

Q: What about the weird-looking error that the `AVERAGE()` formula returned? It certainly doesn't look like a number, or a Boolean, or text. It's like errors are their own thing entirely.

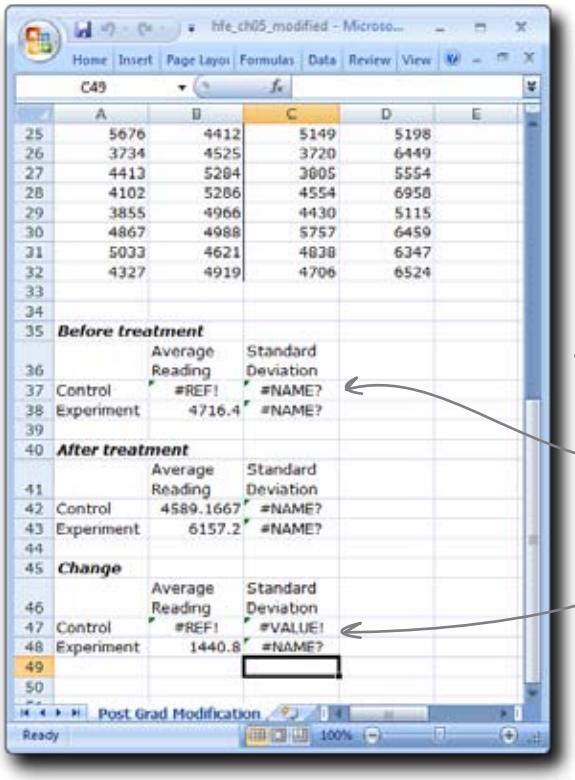
A: That's a reasonable intuition. Do you think that error values should have their own data type? While you're chewing on that question, let's take a closer look at errors….

A grad student also ran some stats...and there's a problem

Thought you were off the hook, didn't you? Just as soon as your friend set off to do some work on his own, his grad student messed up the spreadsheet again. Oh, the agony of being an Excel guru!

Let's take a look at those formulas....

There are lots of errors in this spreadsheet. Let's take them one at a time, looking at the formulas that generated the errors. What do you think the errors mean?



	A	B	C	D	E
25	5676	4412	5149	5198	
26	3734	4525	3720	6449	
27	4413	5284	3805	5554	
28	4102	5286	4554	6958	
29	3855	4966	4430	5115	
30	4867	4988	5757	6459	
31	5033	4621	4838	6347	
32	4327	4919	4706	6524	
33					
34					
35	***Before treatment***				
36		Average Reading	Standard Deviation		
37	Control	#REF!	#NAME?		
38	Experiment	4716.4	#NAME?		
39					
40	***After treatment***				
41		Average Reading	Standard Deviation		
42	Control	4589.1667	#NAME?		
43	Experiment	6157.2	#NAME?		
44					
45	***Change***				
46		Average Reading	Standard Deviation		
47	Control	#REF!	#VALUE!		
48	Experiment	1440.8	#NAME?		
49					
50					

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch05_modified.xlsx

Here's the new data.

Look at all those errors... what a mess!

Write your answers here.

#VALUE!

.....

.....

.....

.....

.....

#REF!

.....

.....

.....

.....

.....

#NAME?

.....

.....

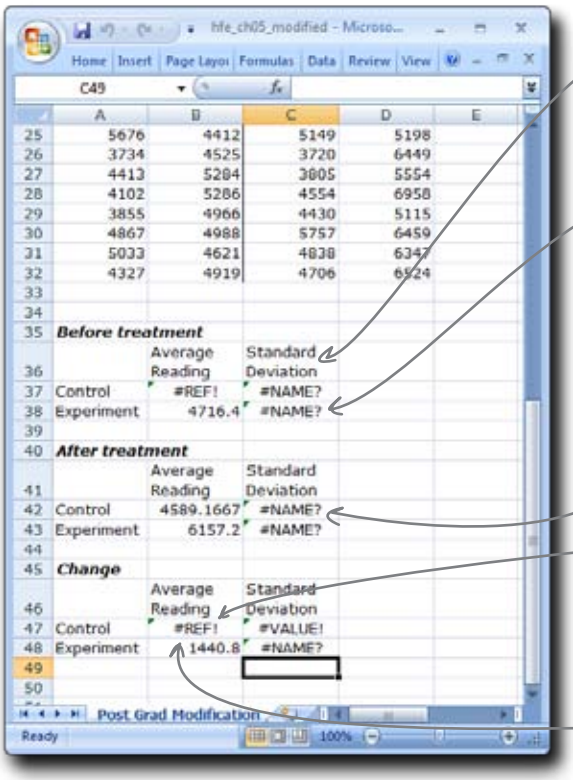
.....

.....

.....

Exercise Solution

You studied each of the errors closely. What do you think the errors mean?



The formula with the `#VALUE!` error points to this cell and probably is looking for a number rather than text.

`#NAME?` pops up when you type a formula name that doesn't exist.

If `SD()` isn't the right name for the standard deviation function, what is?

`#REF!` often happens when you paste a copied formula and some of its references point outside of the spreadsheet.

This function returns `#REF!` because it points to cell `B37`, which contains that error.

#VALUE!

It looks like this formula received text when it was looking for a value. Specifically, the cell `C36` is in the formula, even though it's text.

#REF!

There's something wrong with the reference here. The `=AVERAGE(#REF!)` formula in cell `B37` is all wrong.

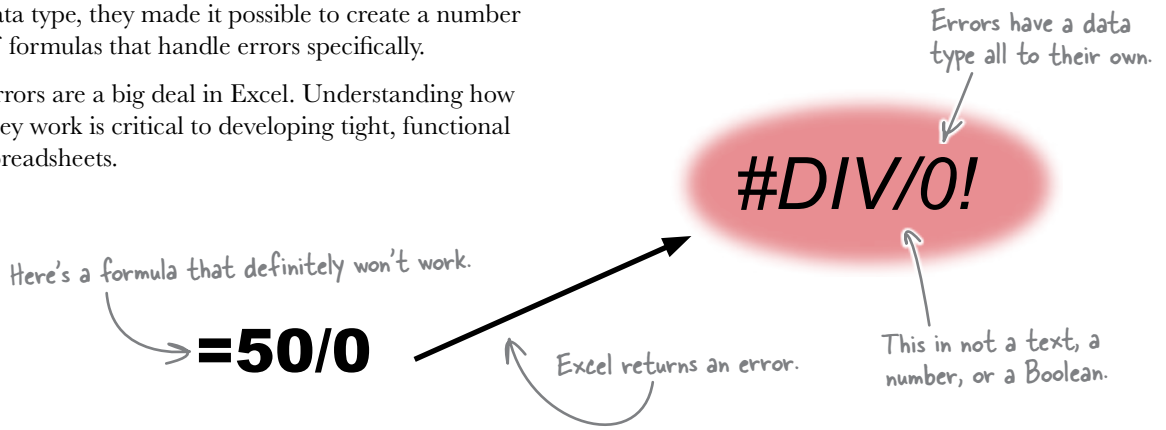
#NAME?

The help says `#NAME?` means "The formula uses a custom function that is not available." Maybe the standard deviation formula has a different name?

Errors are a special data type

The designers of Excel made errors their own special data type. And by giving errors their own data type, they made it possible to create a number of formulas that handle errors specifically.

Errors are a big deal in Excel. Understanding how they work is critical to developing tight, functional spreadsheets.



Who am I?

A bunch of errors and functions, in full costume, are playing a party game, "Who am I?" They'll give you a clue. You try to guess who they are, based on what they say. Assume they always tell the truth about themselves. Fill in the blanks to the right to identify the attendees.

Tonight's attendees:

IFERROR() ISERR() #N/A! ERROR.TYPE()

	Name
I return different values depending on whether my argument is an error or not.	
I return a number to you that specifies what *sort* of error you've passed to me as an argument.	
You get me when you forget to enter a required argument into a function.	
I tell you whether my argument is an error or not.	

Who am I?

A bunch of errors and functions, in full costume, are playing a party game, "Who am I?" They'll give you a clue . You try to guess who they are, based on what they say. Assume they always tell the truth about themselves. Fill in the blanks to the right to identify the attendees.

Tonight's attendees:

IFERROR() ISERR()

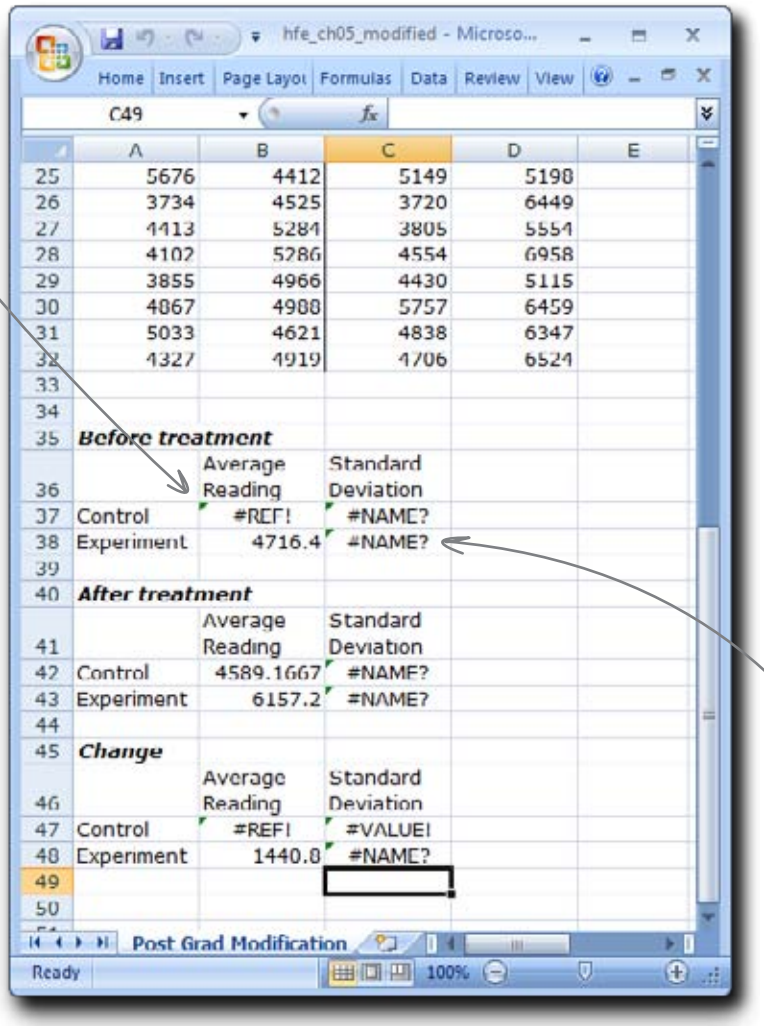
#N/A! ERROR.TYPE()

	Name
I return different values depending on whether my argument is an error or not.	IFERROR()
I return a number to you that specifies what *sort* of error you've passed to me as an argument.	ERROR.TYPE()
You get me when you forget to enter a required argument into a function.	#N/A!
I tell you whether my argument is an error or not.	ISERR()

Long Exercise

There are a bunch of problems with this spreadsheet, but you know what you need to know to correct them all at once. For each error, look at the formula and correct it.

Go through each of these formulas and see whether you can fix the error.



	A	B	C	D	E
25	5676	4412	5149	5198	
26	3734	4525	3720	6449	
27	4413	5284	3805	5554	
28	4102	5286	4554	6958	
29	3855	4966	4430	5115	
30	4867	4988	5757	6459	
31	5033	4621	4838	6347	
32	4327	4919	4706	6524	
33					
34					
35	***Before treatment***				
36		Average Reading	Standard Deviation		
37	Control	#REF!	#NAME?		
38	Experiment	4716.4	#NAME?		
39					
40	***After treatment***				
41		Average Reading	Standard Deviation		
42	Control	4589.1667	#NAME?		
43	Experiment	6157.2	#NAME?		
44					
45	***Change***				
46		Average Reading	Standard Deviation		
47	Control	#REF!	#VALUE!		
48	Experiment	1440.8	#NAME?		
49					
50					

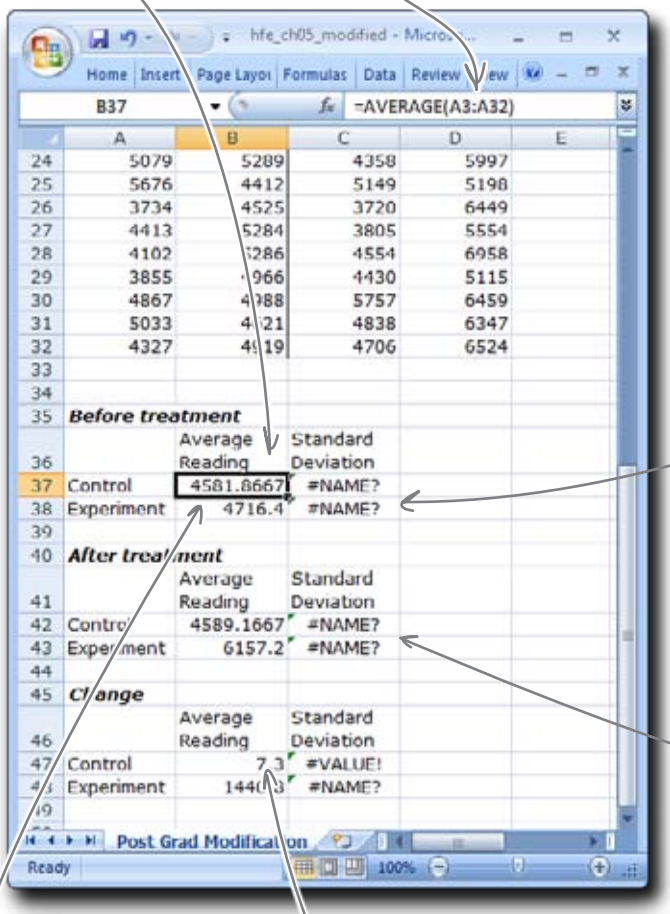
`SD()` is <u>not</u> the standard deviation formula...see if you can find the correct formula name in the Help files.

Long Exercise Solution

The doctor gave you a pretty big spreadsheet project. How did it all work out?

Let's start with the formula in cell B37.

Change the argument from #REF! to a proper range.



The Help files show that the formula for standard deviation is actually `STDEV()`.

Now we have a good average.

Plus, the formula down here loses its error, since it refers to the now-corrected cell `B37`.

All the ranges in these formulas are correct; you just need to change the function's name.

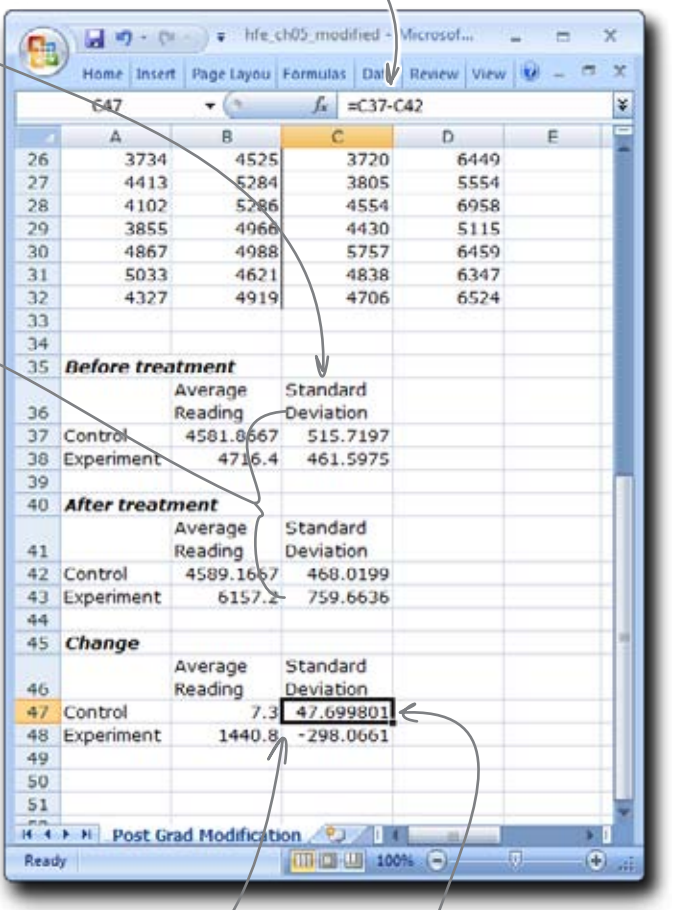
Change this formula to refer to C37, and all is fixed!

=STDEV(A3:A32)

=STDEV(B3:B32)

=STDEV(C3:C32)

=STDEV(D3:D32)



	A	B	C	D	E
26	3734	4525	3720	6449	
27	4413	5284	3805	5554	
28	4102	5286	4554	6958	
29	3855	4966	4430	5115	
30	4867	4988	5757	6459	
31	5033	4621	4838	6347	
32	4327	4919	4706	6524	
33					
34					
35	***Before treatment***				
36		Average Reading	Standard Deviation		
37	Control	4581.8667	515.7197		
38	Experiment	4716.4	461.5975		
39					
40	***After treatment***				
41		Average Reading	Standard Deviation		
42	Control	4589.1667	468.0199		
43	Experiment	6157.2	759.6636		
44					
45	***Change***				
46		Average Reading	Standard Deviation		
47	Control	7.3	47.699801		
48	Experiment	1440.8	-298.0661		
49					
50					
51					

The change in standard deviation for the Experiment group is now correct, but the change for Control still needed to be fixed.

The error on the old formula happens because it refers to cell C36.

Now you're a published scientist

From: Doctor
To: Head First
Subject: Your excellent data work

Dear Head First,

I want to thank you so much for all your help with our data project.

If it had not been for you, we would have had to retype a bunch of data, probably making mistakes, and we never would have gotten to the bottom of all our formula errors.

Thank you, Head First!

—Dr.

Nice work!

6 dates and times

Stay on time

Dates and times in Excel are hard.

Unless you understand *how Excel represents them* internally. All of us at one point or another have had to do calculations involving these types of figures, and this chapter will give you the **keys to figuring out** how many days, months, years, and even seconds there are between two dates. The simple truth is that dates and times are a really **special case** of the data types and formatting that you already know. Once you master a couple of basic concepts, you'll be able to use Excel to ***manage scheduling flawlessly***.

Do you have time to amp up your training for the Massachusetts Marathon?

You're an avid runner who is ready to make the transition to an **elite** status, pursuing more prestigious, competitive, and difficult races. Specifically, you think you're ready for the **Massachusetts Marathon**.

Or rather, you could be ready with the right training program. Elite running is all about scheduling your practices and races so that you're at the right level of fitness at the right time. Luckily, you have a trainer friend who wants to help.

Coach

I have a 10-week training program that will get you in shape for a 10K. We could then use your 10K time as a benchmark for your marathon goals.

Could this program be your ticket to an elite running status?

Better take a look at the schedules to make sure her program fits with a 10K race.

Once you finish the training program, you'll be ready for a 10K race. Is there a 10K race you could do that takes place shortly after the training program?

Here are the dates of upcoming 10Ks. You'll use these dates to calculate whether there's a race in the right time frame. But first, let's make the dates more legible.

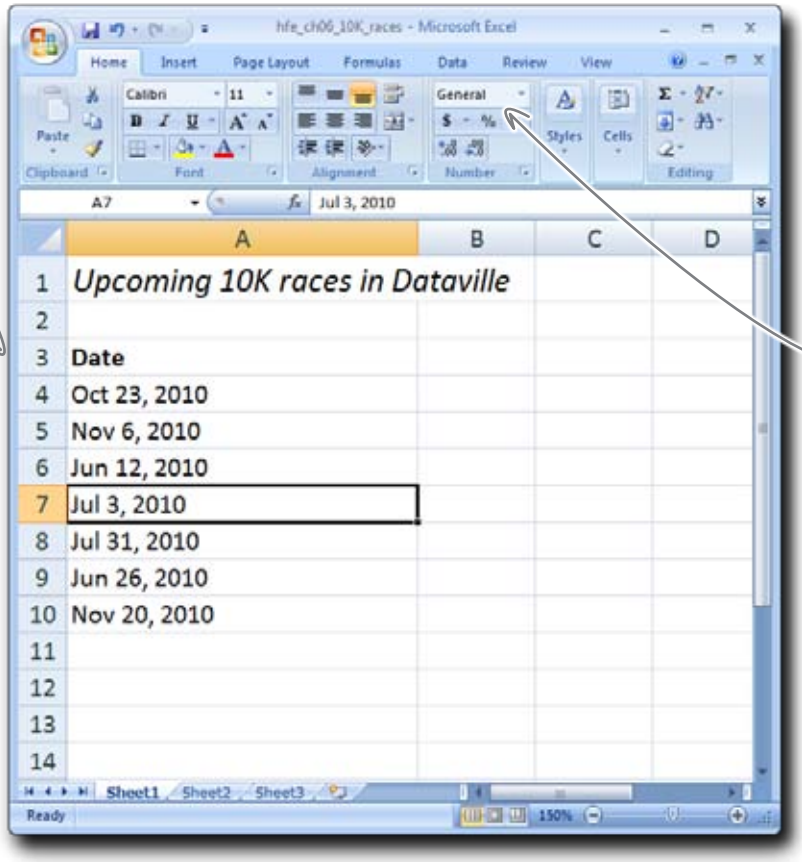
1. Under the Number > General drop box, reformat the dates so they look like this: 06/03/10.

2. Using the Custom Sort... dialog box, sort your dates so that they'll be in chronological order.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch06_10K_races.xlsx

This data shows the upcoming races.

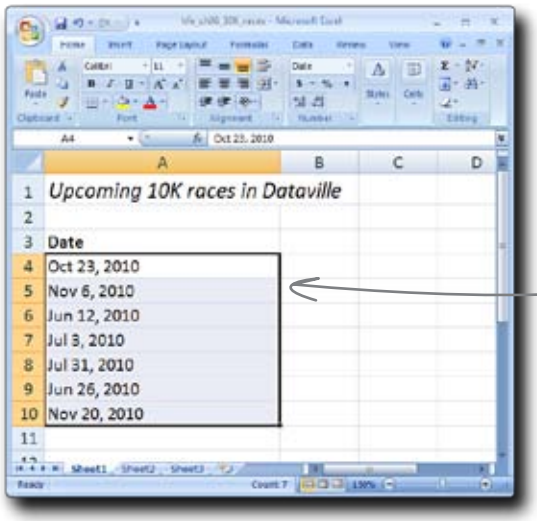


Click on the drop box here.

What happens?

Exercise Solution

You just attempted to reformat and sort your dates. What happened?



1. Under the Number > General drop box, reformat the dates so they look like this: 06/03/10.

Nothing happens when you try to change the date format.

Why might that be?

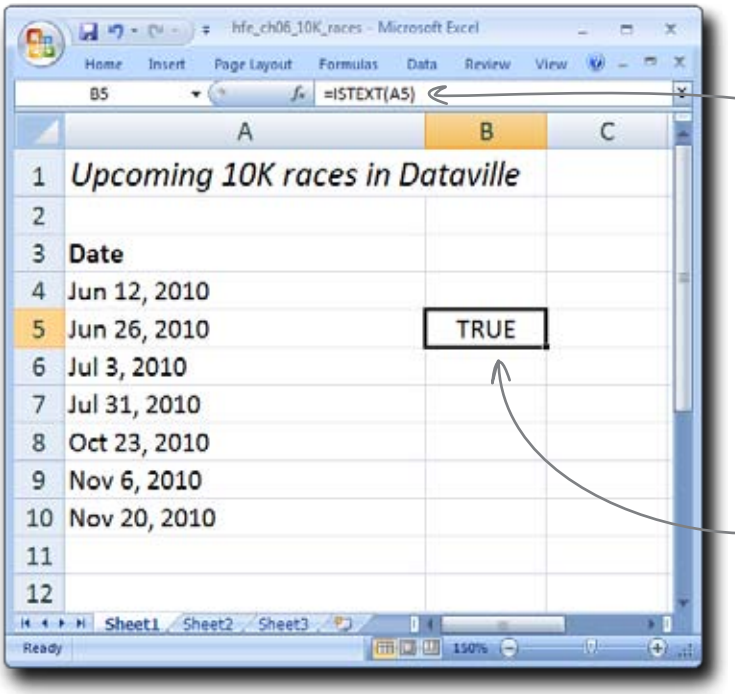
2. Using the Custom Sort... dialog box, sort your dates so that they'll be in chronological order.

Go ahead and click OK, and it'll sort correctly.

Wow...Excel sees text, but it thinks it might be a number?

Something fishy is going on here!

If you run the `ISTEXT()` function on any of the cells containing your date data, the `TRUE` value the function returns shows that the date is indeed **text**.



Here's the `ISTEXT()` formula.

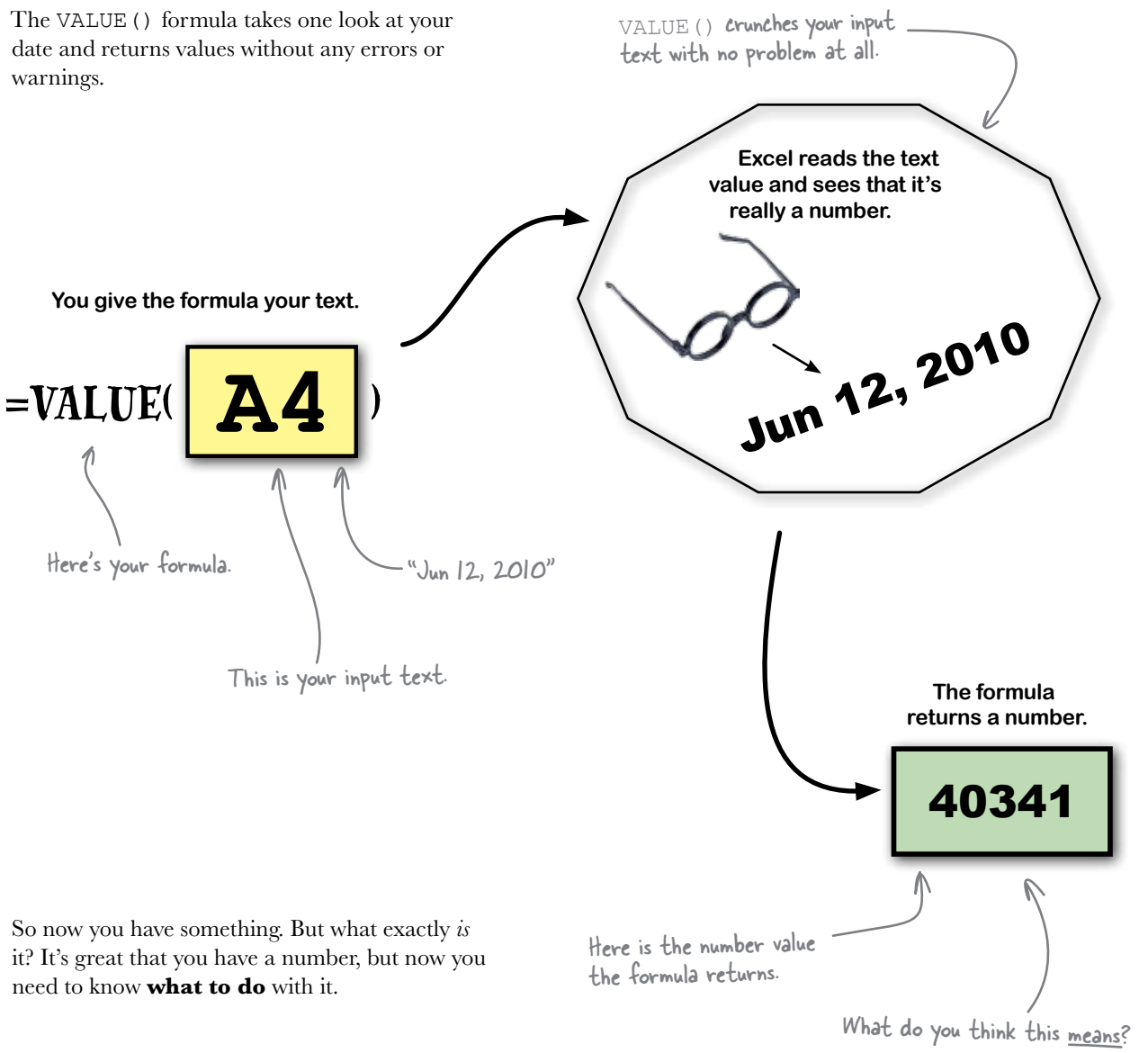
The `TRUE` value means that the dates are text.

You know what to do when you have a numerical value that needs to be converted from text! And while the dates here aren't simple integers, they're still numbers of a sort. Why not try running the `VALUE()` function on them? Maybe Excel can figure out that they're dates.

Try writing `VALUE()` formulas in a new column. What happens?

VALUE() returns a number on dates stored as text

The `VALUE()` formula takes one look at your date and returns values without any errors or warnings.



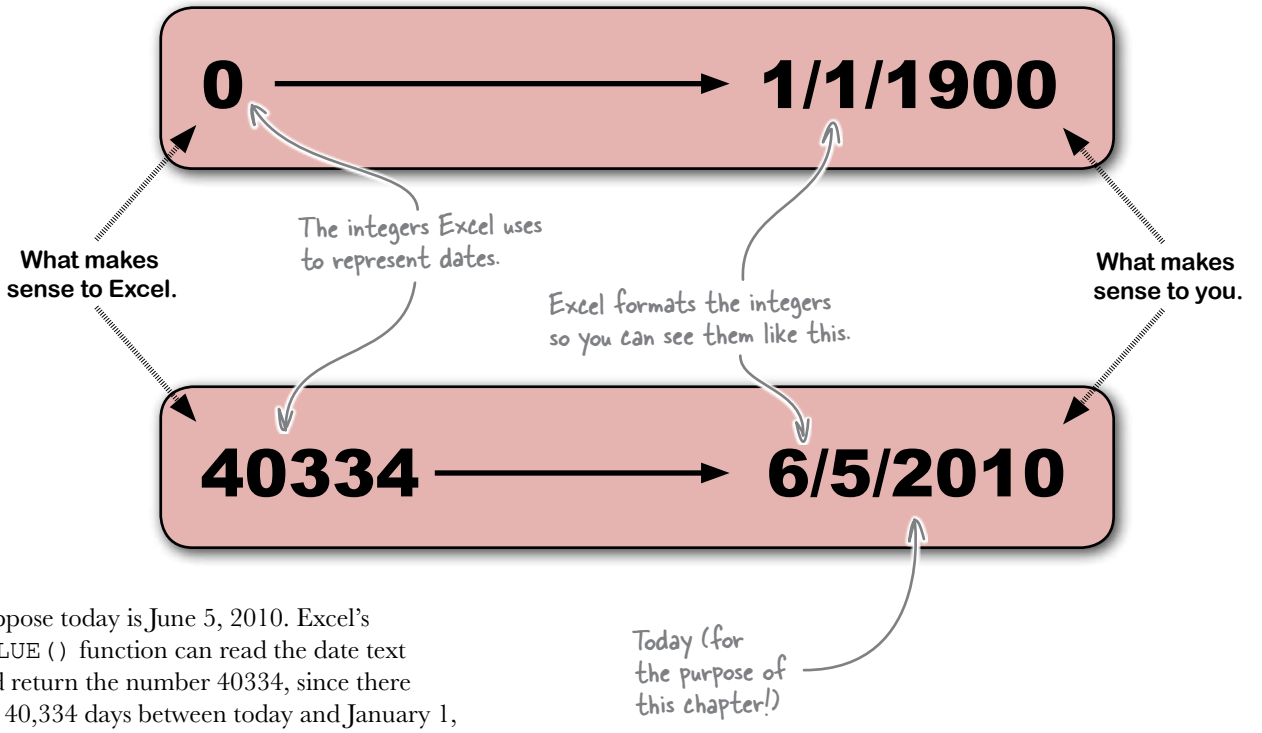
So now you have something. But what exactly *is* it? It's great that you have a number, but now you need to know **what to do** with it.

Why would Excel return a five-digit number in response to your date text?

Excel sees dates as integers

In Excel, a date is just an integer. Excel for Windows defines the integer 0 as January 1, 1900,* so the integer 1000 represents 1,000 days after January 1, 1900.

* The first date in Excel 2008 for Mac is actually 1/1/1904, but Excel can convert between the two behind the scenes.



Suppose today is June 5, 2010. Excel's `VALUE()` function can read the date text and return the number 40334, since there are 40,334 days between today and January 1, 1900.

This is how Excel deals with dates: by converting them to integers, even though Excel applies **formatting** to the dates so that you can read them.

You usually need VALUE() only when you're importing certain data.

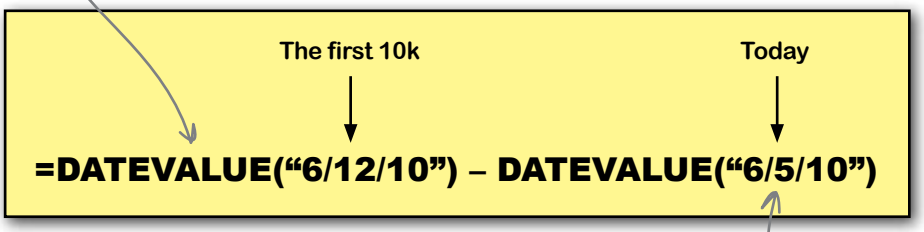
If you simply type in a date, Excel almost always can figure out what you mean and return the correct integer date representation while keeping your formatting straight.

If you subtract one date from another, what would the resulting number *mean*?

Subtracting one date from another tells you the number of days between the two dates

Let's say you want to find out how many days there are between today and the date of the first 10K. Here's a formula you might use:

`DATEVALUE()` converts date text to a number inside of a formula.

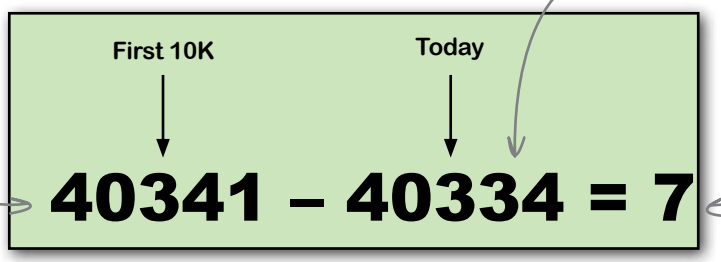


If you already have your date values in another cell, you can use a reference rather than `DATEVALUE`.

When you refer to date values already in other cells and when you use the `DATEVALUE()` formula, Excel sees your date values as simple integers. And since each number represents a count of days, subtracting one from the other shows the amount of days between the two dates.

Here are Excel's numbers.

Excel really calculates the difference between dates using integers.



There are seven days between today and 6/12/10.

It's really not that complicated. Now that you've gotten the hang of how Excel deals with dates, you're ready to start running some calculations of your own.

Using your knowledge about how Excel represents dates, whip your 10K spreadsheet into shape and figure out how many days each race is from today.

1. Fill column `B` with formulas using the `VALUE()` function to make Excel return the integer representation of your dates.

2. Reformat the dates in column `B` to ***look*** like dates, not integers.

3. Sort the dates so that the earliest is first.

4. Under your **Days From Now** column in cell `C4`, write this formula:

```
=B4-DATEVALUE("6/5/10")
```

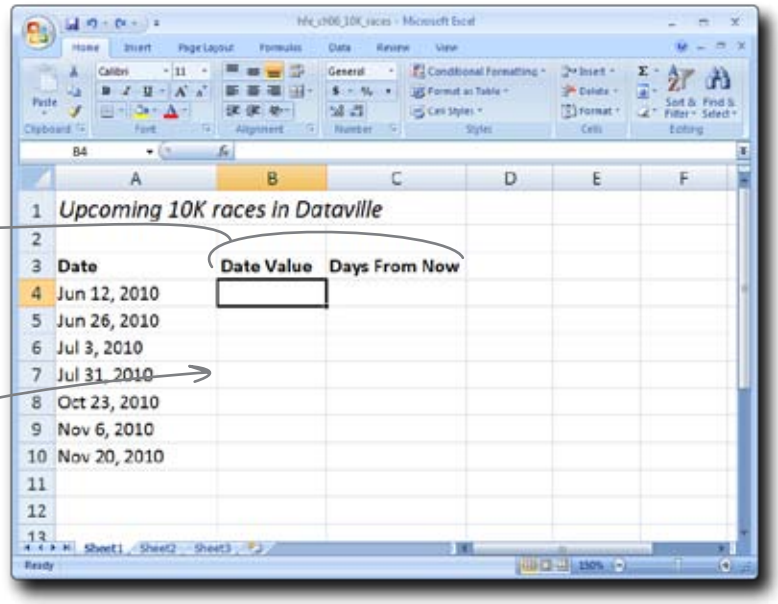
`DATEVALUE()` returns the integer corresponding to date text.

You need to use this function, since Excel can't convert from text to date integers inside of formulas unless you tell it to.

5. Copy this formula and paste it to cells `C5:C10`.

Add these column headers.

Put your answers here.



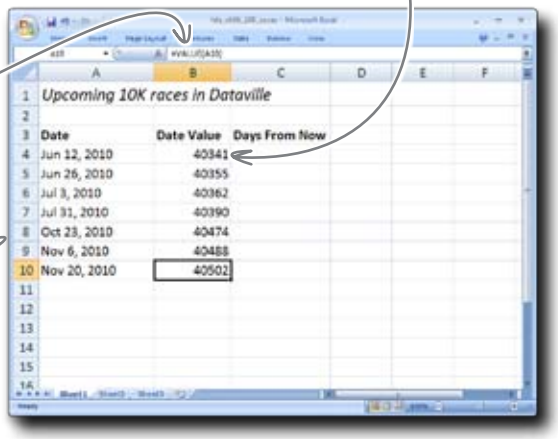
You just ran a bunch of operations to try to calculate the numbers of days between today and the 10K races you might do after training. What happened?

1. Fill column B with formulas using the `VALUE()` function to make Excel return the integer representation of your dates.

=VALUE(A10)

Use the VALUE() function.

No problem here.



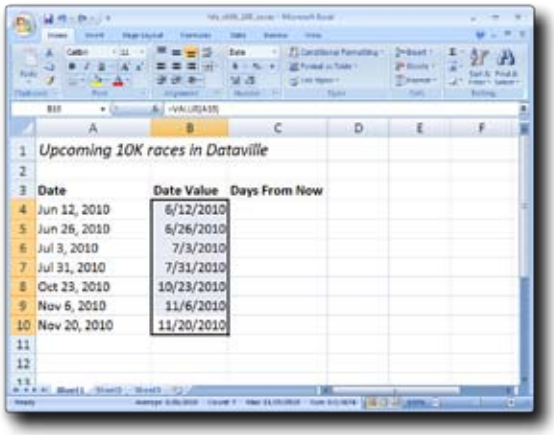
	A	B	C	D	E	F
1	Upcoming 10K races in Dataville					
2						
3	Date	Date Value	Days From Now			
4	Jun 12, 2010	40341				
5	Jun 26, 2010	40355				
6	Jul 3, 2010	40362				
7	Jul 31, 2010	40390				
8	Oct 23, 2010	40474				
9	Nov 6, 2010	40488				
10	Nov 20, 2010	40502				

2. Reformat the dates in column B to ***look*** like dates, not integers.

3. Sort the dates so that the earliest is first.

Again, looking good.

These are integers representing dates that have now been formatted to look like the dates they represent.



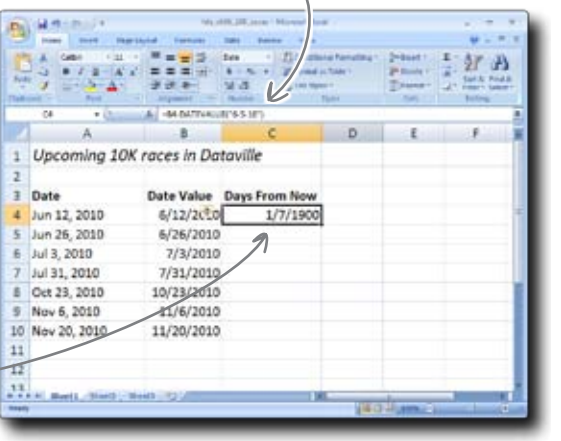
	A	B	C	D	E	F
1	Upcoming 10K races in Dataville					
2						
3	Date	Date Value	Days From Now			
4	Jun 12, 2010	6/12/2010				
5	Jun 26, 2010	6/26/2010				
6	Jul 3, 2010	7/3/2010				
7	Jul 31, 2010	7/31/2010				
8	Oct 23, 2010	10/23/2010				
9	Nov 6, 2010	11/6/2010				
10	Nov 20, 2010	11/20/2010				

=B4-DATEVALUE("6/5/10")

4 Under your **Days From Now** column in cell C4, write this formula:

```
=B4-DATEVALUE("6/5/10")
```

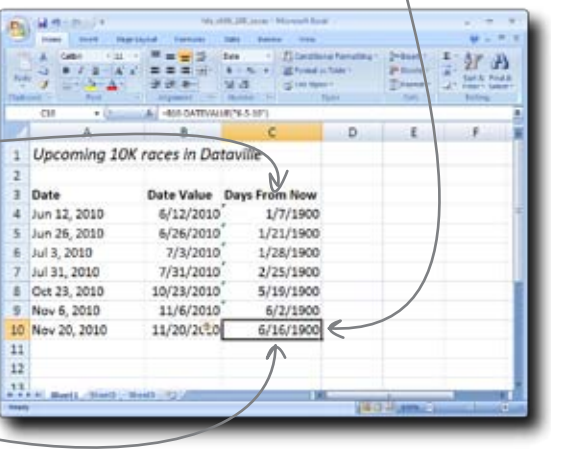
Hey, that's a date!



=B10-DATEVALUE("6/5/10")

5 Copy this formula and paste it into cells C5:C10.

We need the number of days.



The values in column C have a weird formatting.

These values are formatted like dates, but they should look like plain integers.

What if the answers are correct...they're just formatted wrong?

Do this!

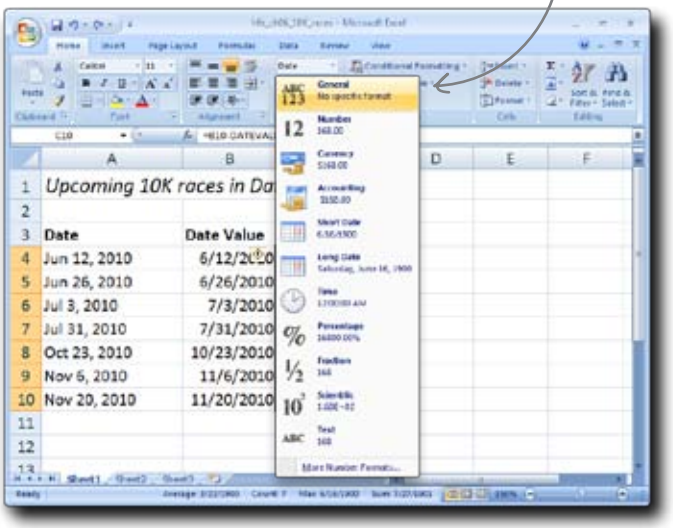
Try formatting your answers in General.

When subtracting dates, watch your formatting

When you wrote your date subtraction formula, Excel based the format of its return value on the format of the cells that went into the arguments of the formula.

No problem, just reformat your formulas to **General**.

Just click here to put a selection into the General format.

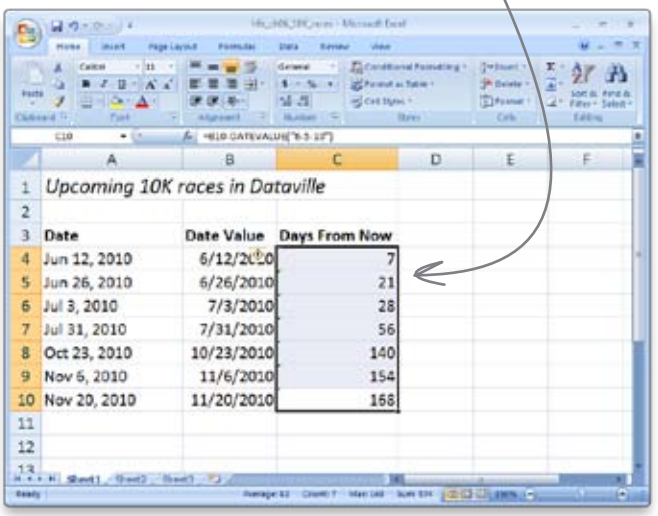


Inside your spreadsheet, these two values are in the Date format.

6/12/10 – 6/5/10 = 7

This value, on the other hand, should be in the General format.

This is exactly how you want your day calculation results to look.

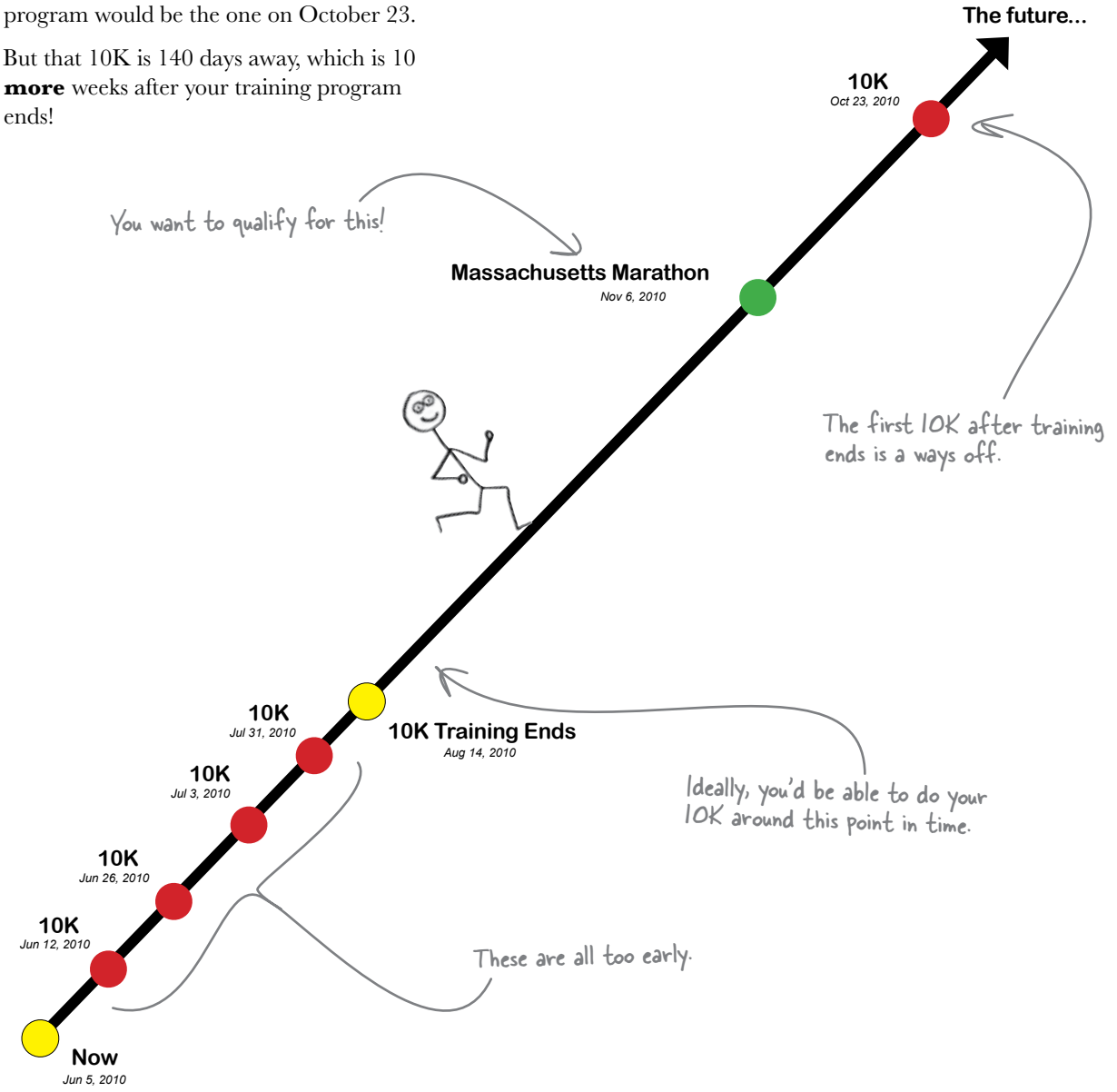


There are seven days between today and June 12, and 7 is the value that Excel returns. Once you change the formatting from Date to General, you can see your answer.

Looks like you don't have time to complete training before a 10K

Your date calculations present some discouraging news. Since the training program is 10 weeks, or 70 days, the first 10K you would be able to do *after* the program would be the one on October 23.

But that 10K is 140 days away, which is 10 **more** weeks after your training program ends!



Coach has a better idea

You know, I bet you're ready to start training for marathons. Why not take my 4-month marathon training course? Then maybe you can do a qualifying marathon to make you eligible for Massachusetts.

Coach

Now you just need to see whether the Dataville Marathon takes place within the 4-month time frame....

Let's see if Excel has anything else.

Most people who need to do date computations are going to need more power than counting days through simple arithmetic provides. It makes sense that Excel would have more versatile formulas....

DATEDIF() will calculate time between dates using a variety of measures

It's an old-school, little-known, strangely undocumented but very powerful function. With `DATEDIF()`, you specify a start date, an end date, and then a text constant that represents the unit you want to use.

This last argument is a special text constant.

You can guess how these two arguments work.

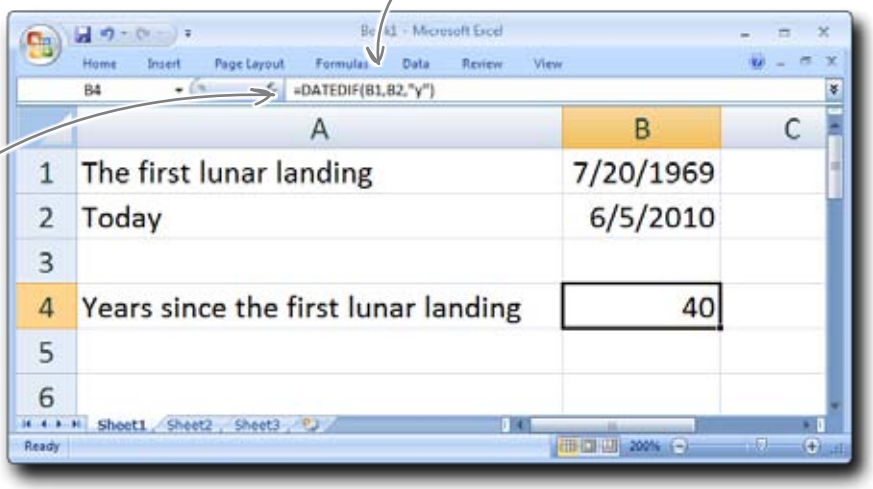
=DATEDIF(start date, end date, interval)

Choose from one of Excel's six predetermined text strings to instruct the formula to use the scale you want.

Here is an example of `DATEDIF()` in action. In this case, the `"y"` text constant tells Excel to ascertain the number of years between the two dates, and in the next exercise you'll look at your other options.

`=DATEDIF(B1,B2,"y")`

Here's `DATEDIF()`

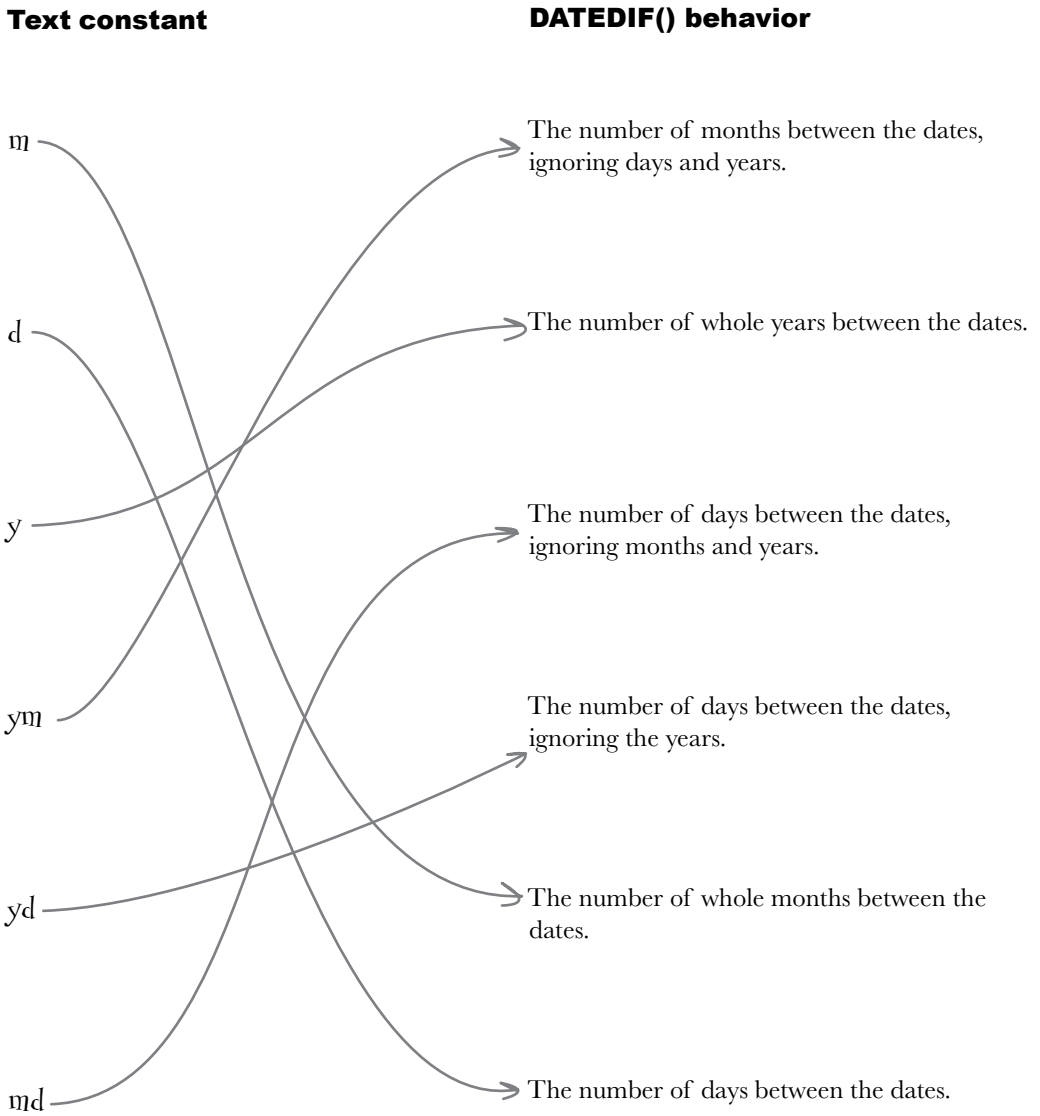


Different text constants result in different measures for `DATEDIF()`. Which is which? Draw arrows to link the text constants with the right behavior.

Text constant	DATEDIF() behavior
m	The number of months between the dates, ignoring days and years.
d	The number of whole years between the dates.
y	The number of days between the dates, ignoring months and years.
ym	The number of days between the dates, ignoring the years.
yd	The number of whole months between the dates.
md	The number of days between the dates.

WHO DOES WHAT? SOLUTION

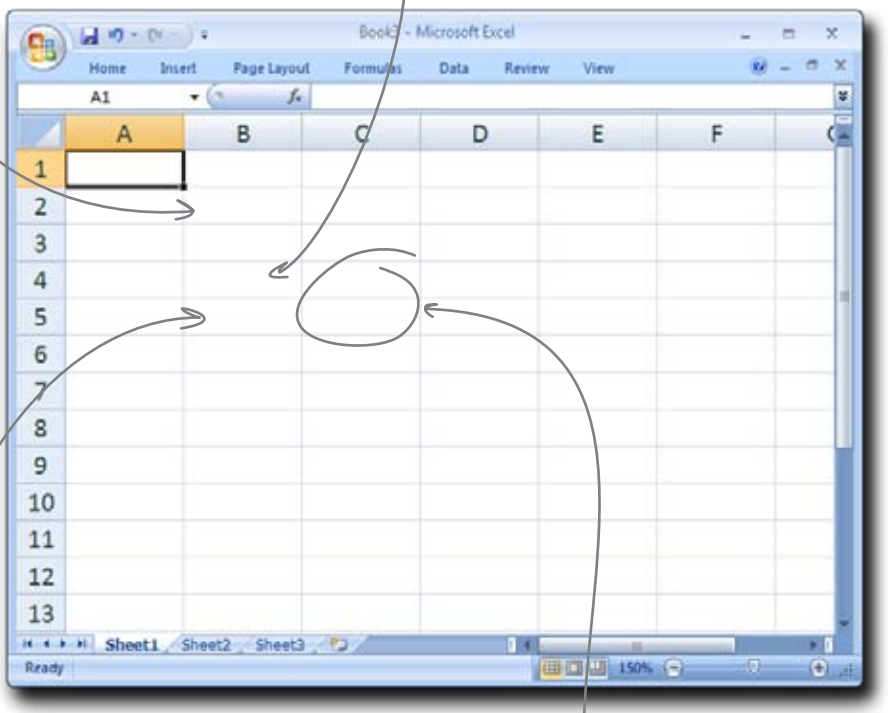
Different text constants result in different measures for `DATEDIF()`.
Which is which?



Now write a `DATEDIF()` function to see whether your class is finished in time for the two upcoming Massachusetts qualifying marathons: the Bitburg Marathon and the Dataville Marathon.

In this cell, type the date for today, 6/5/2010.

Here, type the date for the Bitburg Marathon, 9/25/2010.



Here, type the date for the Dataville Marathon, 11/6/2010.

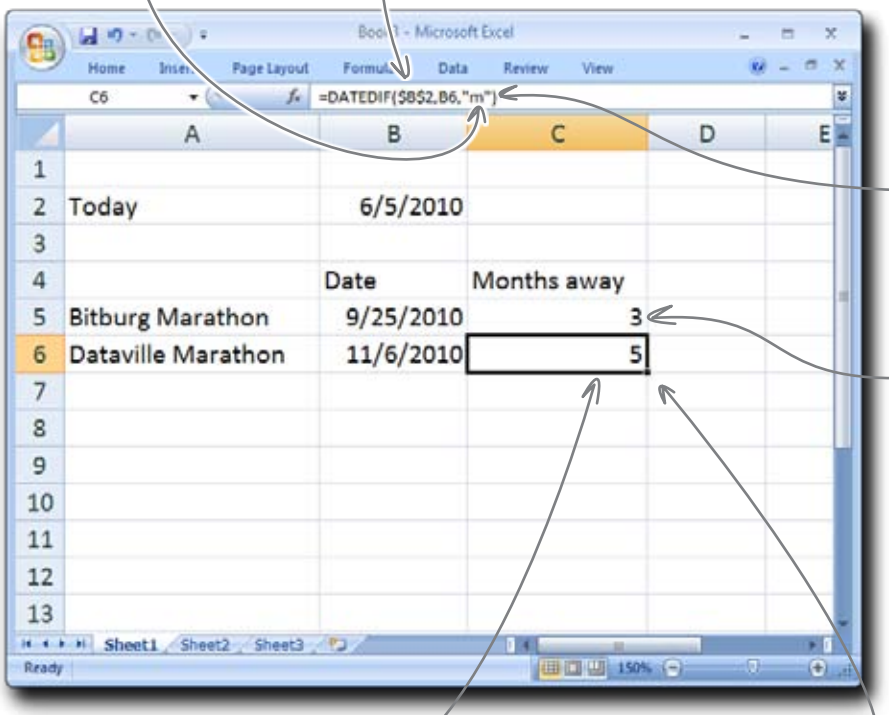
In these cells, write `DATEDIF()` formulas that calculate how many months there are between today and the marathons.

Be sure to give each cell of data a text label!

If you start a 4-month marathon training class, will you have time to do either the Bitburg or the Dataville Marathons, which are qualifiers for the Massachusetts Marathon?

Use the "m" text constant in your DATEDIF() formula.

Don't forget to use an absolute reference to point to today's date.



"m" tells DATEDIF() to calculate the number of months between.

Since the training program is 4 months, the Bitburg Marathon is out of the question.

The Dataville Marathon is 5 months away, so you'll be finished with your program by then.

If you do well on the Dataville Marathon, you're off to Massachusetts!

You have time!

Coach is happy to have you in her class

Great. You need to hit a 3 hour and 30 minute Dataville Marathon time to qualify. I can't remember how that breaks down for each mile, but as long as your 5K pace is no more than 10% higher than the 3:30 marathon pace, we should be able to get you where you need to be.

Your 5K pace is 8:30—eight minutes and thirty seconds per mile. What's the pace of a 3:30 marathon? If you run a marathon in three hours and thirty minutes, how long would it take you on average to run each mile? You need to do a **time calculation**.

If Excel represents days as ***integers***, how do you think Excel represents hours, seconds, and minutes?

Excel represents time as decimal numbers from 0 to 1

When you type a time into your spreadsheet, Excel displays that time as a value like what you see on the left.

But what you're really looking at is a decimal number between from 0 to 1 that's ***formatted*** to look like a time.

Time	*Excel's representation*
12:00 AM	0
2:24 AM	0.1
1:13:26 PM	0.551
18:00	0.75
11:59:59 PM	0.9999843

These figures are what you type into Excel.

These numbers are how Excel represents your times internally.

And if you are doing really heavy time computations, you can have Excel's decimal numbers go all the way to **thousands of a second** (sorry, if you want to count nanoseconds, you'll just have to use regular decimal numbers and remember what they mean).

Let's determine our pace using time calculations in Excel.

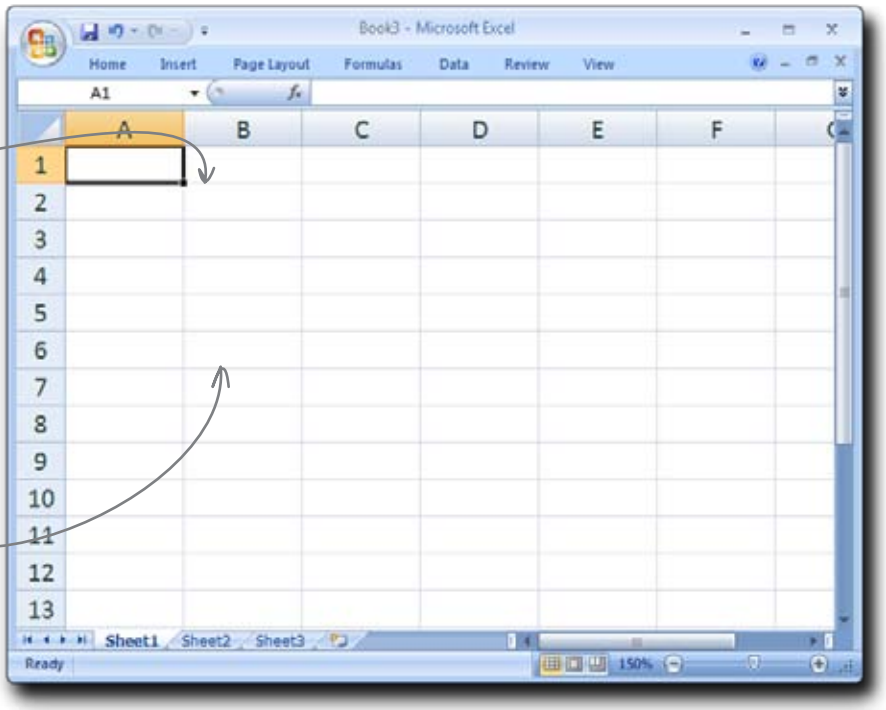
Your coach wants to know whether your current running pace is where it needs to be to make you a strong candidate for qualifying for Massachusetts. Are you within 10% of the 8:30 mile pace?

1. In Excel, divide the 3:30:00 marathon goal time by 26.2 to get your target pace.

2. Is your normal pace of 8:30 within 10% of your marathon target pace? Add 10% to your marathon target pace to find out.

Put your answers here.

Be sure to label your numbers with text!

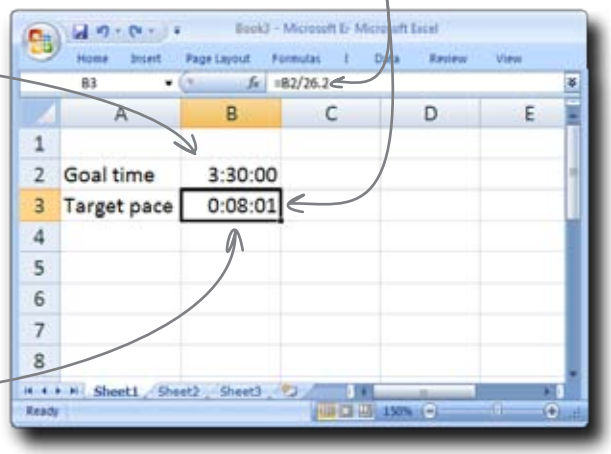


You just ran some calculations to determine whether your current pace is an adequate starting point for your marathon training. Is it?

1. In Excel, divide the 3:30:00 marathon goal time by 26.2 to get your target pace.

=B2/26.2

When you type in a time value, Excel automatically recognizes it.



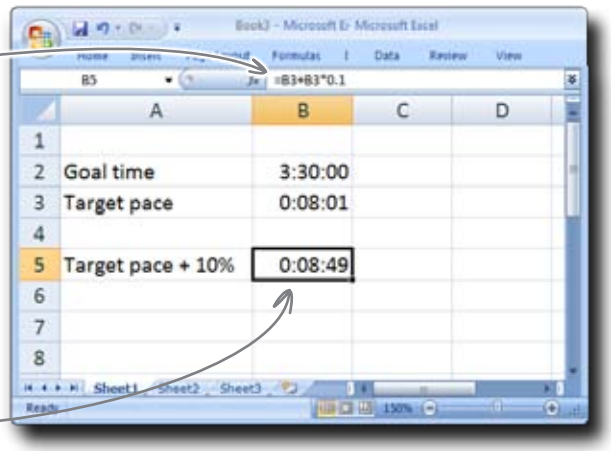
Your target pace is 8:01 minutes per mile.

2. Is your normal pace of 8:30 within 10% of your marathon target pace? Add 10% to your marathon target pace to find out.

=B3+B3*0.1

Here's the formula you need.

B3 + B3 * 0.1

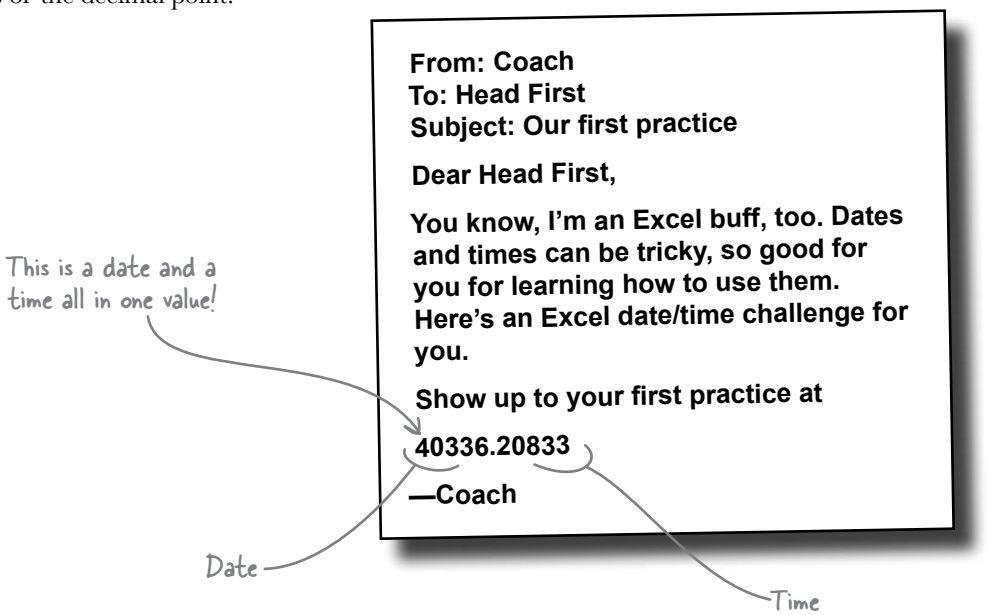


Your 8:30 pace is inside the 10% range.

You're good to go!

Coach has an Excel challenge for you

Your coach has sent you a funny number. Dates are numbers to the left of the decimal point, and times are numbers to the right of the decimal point, so what about values with numbers on *both sides* of the decimal point?



That number is a date and a time combined together into the **same value**! Better type this number into Excel and reformat it to see when you should show up for the first practice!

Combine a date and a time into the same value by having digits before and after the decimal point.

Exercise

1. Open your spreadsheet and type `40336.20833` into a blank cell.

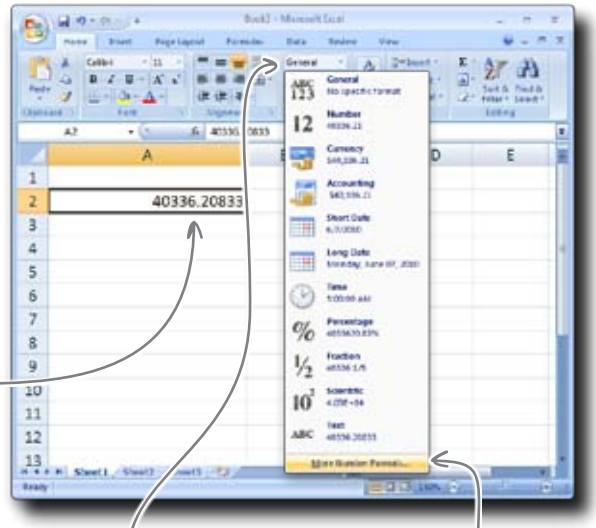
2. Click on the More Number Formats area of the data formatting drop box on the Ribbon and convert your cell to a `m/d/y h:mm` format.

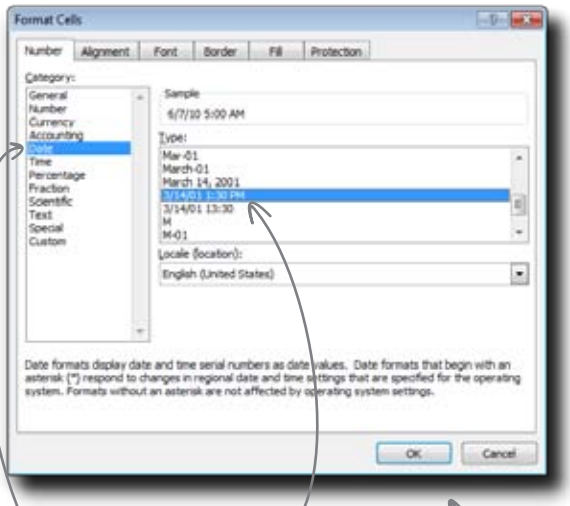
Exercise Solution

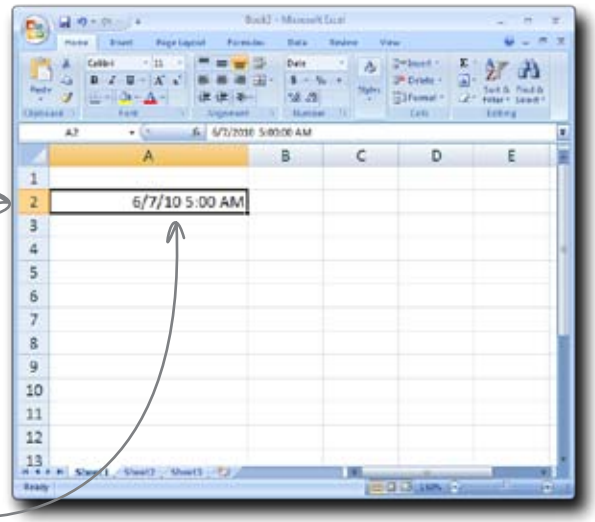
At what time did you determine you need to show up to your first practice?

1. Open your spreadsheet and type `40336.20833` into a blank cell.

2. Click on the More Number Formats area of the data formatting drop box on the Ribbon and convert your cell to a `m/d/y h:mm` format.







You qualified for the Massachusetts Marathon

Elite running is all about effective planning, and with the help of your coach, not to mention your impressive Excel-savvy, you ran a 3:30 Dataville Marathon and qualified for Massachusetts!

7 finding functions

Mine Excel's features on your own

Excel has more functions than you will ever use.

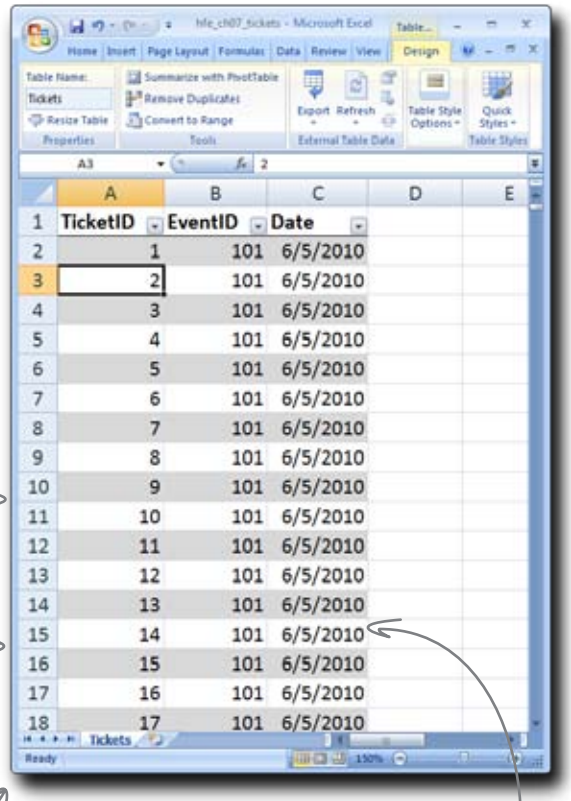
Over many years and many versions, the program has accumulated specialized functions that are terribly important to the small group of people who use them. That's not a problem for you. But what ***is*** a problem for you is the group of functions **that you don't know** but that **are useful in your work**. Which functions are we talking about? Only you can know for sure, and you're about to learn some tips and techniques to finding quickly the formulas you need to get your work done efficiently.

Should you rent additional parking?

You're in charge of the Dataville Convention Center parking program. They do a big entertainment business in Dataville, but they have a problem. If they are expecting more than 1,000 ticket buyers to attend an event, they need to rent more parking spaces.

In the upcoming month, are they expecting more than 1,000 attendees for any of their events? Your challenge is to find out using their ticket sales data, and you'll get free box seats to your favorite shows if you can set up a workflow.

Here's their ticket sales spreadsheet for the coming month, which you'll load in a few moments.



	A	B	C	D	E
1	TicketID	EventID	Date		
2	1	101	6/5/2010		
3	2	101	6/5/2010		
4	3	101	6/5/2010		
5	4	101	6/5/2010		
6	5	101	6/5/2010		
7	6	101	6/5/2010		
8	7	101	6/5/2010		
9	8	101	6/5/2010		
10	9	101	6/5/2010		
11	10	101	6/5/2010		
12	11	101	6/5/2010		
13	12	101	6/5/2010		
14	13	101	6/5/2010		
15	14	101	6/5/2010		
16	15	101	6/5/2010		
17	16	101	6/5/2010		
18	17	101	6/5/2010		

Each line of this spreadsheet represents a single ticket sold.

It's a long spreadsheet: there are over 7,000 rows.

Let's still assume that 6/5/2010 is today.

This is important stuff!

You need formulas to count tickets sold for each day in this month's weekends.

Function Review

Here are all the functions you've learned so far. What do they do?

SUM	Tells you which in a range of numbers is smallest.
MIN	Tells you whether a cell is of data type text.
AVERAGE	Converts text into an integer that represents a date.
VALUE	Gives you the mean of a range of numbers.
ISTEXT	Returns the standard deviation of a range.
STDDEV	Converts text to numbers.
DATEVALUE	Adds numbers together.
DATEDIF	Returns the difference between dates using a metric you specify.

Write your answer here.

Can any of these formulas help you solve your parking prediction problem?

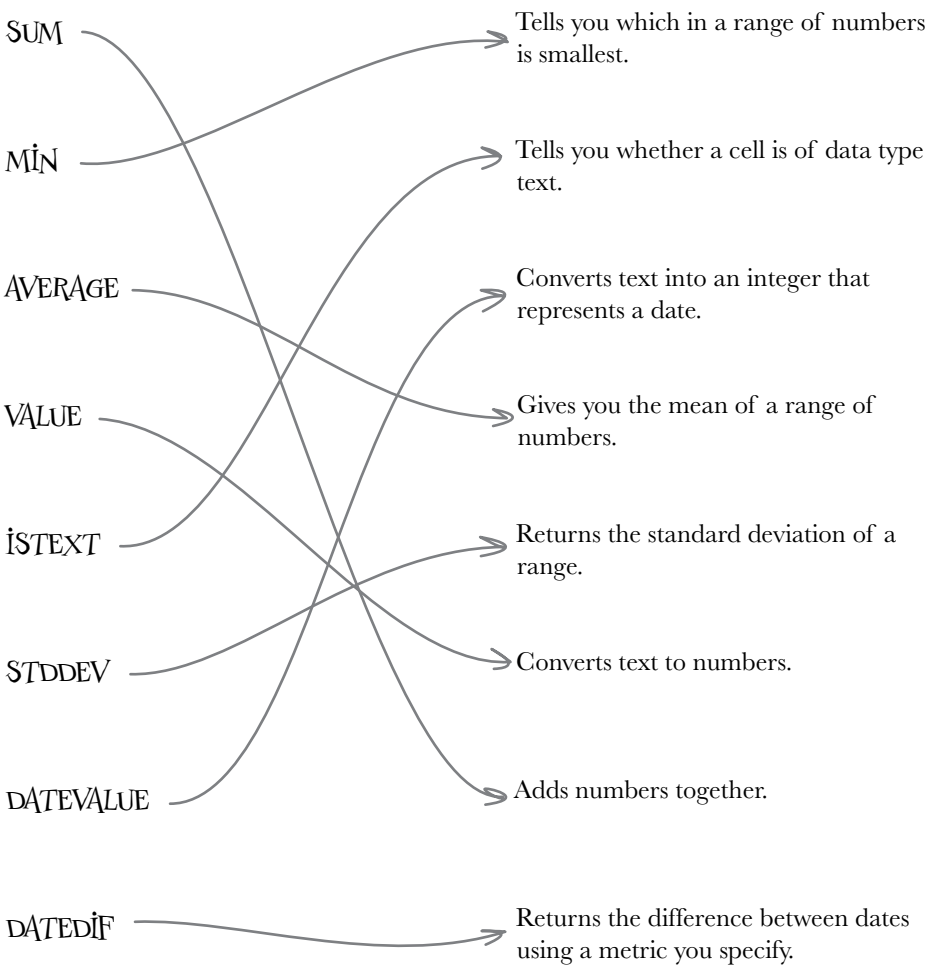
.....

.....

WHO DOES WHAT? SOLUTION

Function Review

Here are all the functions you've learned so far. What do they do?



Can any of these formulas help you solve your parking prediction problem?

Unfortunately, no. None of them has the ability to count anything, much less the tickets in the data we're going to receive.

You need a plan to find more functions

Finding and learning new functions in Excel is one of the core skills you need to develop. Excel has hundreds of functions, and it would take forever for you to read through all of them every time you wanted to learn a new formula.

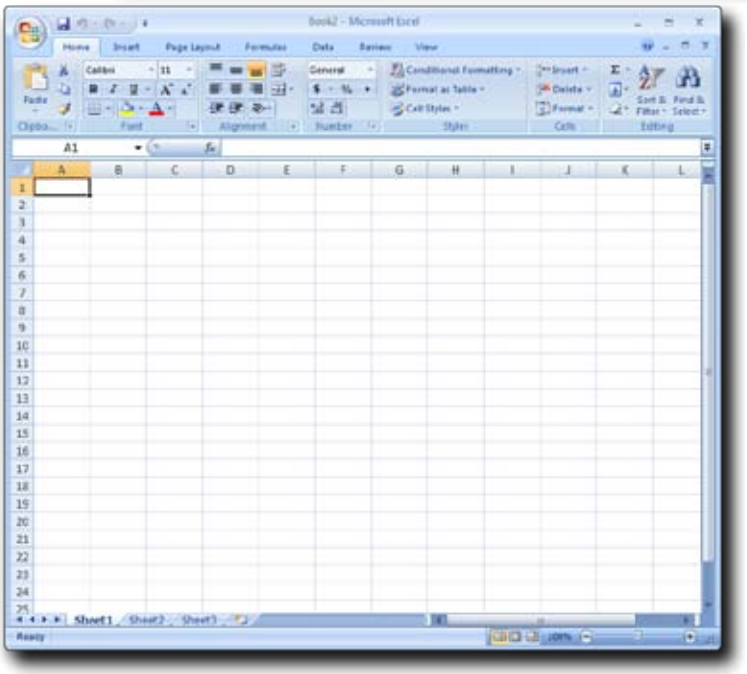
Here's all of 'em!

It could take a long time to learn all these.

ABS	COMBIN	DEGREES	GAMMAINV	ISERR	N	RANDBETWEEN	SUMXMY2
ACCRINT	COMPLEX	DELTA	GAMMALN	ISERROR	NA	RANK	SYD
ACCRINTM	CONCATENATE	DEVSQ	GCD	ISEVEN	NEGBINOMDIST	RATE	T
ACOS	CONFIDENCE	DGET	GEOMEAN	ISLOGICAL	NETWORKDAYS	RECEIVED	TAN
ACOSH	CONVERT	DISC	GESTEP	ISNA	NOMINAL	REGISTER.ID	TANH
ADDRESS	CORREL	DMAX	GETPIVOTDATA	ISNONTEXT	NORMDIST	REPLACE,	TBILLEQ
AMORDEGRC	COS	DMIN	GROWTH	ISNUMBER	NORMINV	REPT	TBILLPRICE
AMORLINC	COSH	DOLLAR	HARMEAN	ISODD	NORMSDIST	RIGHT,	TBILLYIELD
AND	COUNT	DOLLARDE	HEX2BIN	ISPMT	NORMSINV	ROMAN	TDIST
AREAS	COUNTA	DOLLARFR	HEX2DEC	ISREF	NOT	ROUND	TEXT
ASC	COUNTBLANK	DPRODUCT	HEX2OCT	ISTEXT	NOW	ROUNDDOWN	TIME
ASIN	COUNTIF	DSTDEV	HLOOKUP	JIS	NPER	ROUNDUP	TIMEVALUE
ASINH	COUNTIFS	DSTDEVP	HOUR	KURT	NPV	ROW	TINV
ATAN	COUPDAYBS	DSUM	HYPERLINK	LARGE	OCT2BIN	ROWS	TODAY
ATAN2	COUPDAYS	DURATION	HYPGEOMDIST	LCM	OCT2DEC	RSQ	TRANSPOSE
ATANH	COUPDAYSNC	DVAR	IF	LEFT,	OCT2HEX	RTD	TREND
AVEDEV	COUPNCD	DVARP	IFERROR	LEN,	ODD	SEARCH,	TRIM
AVERAGE	COUPNUM	EDATE	IMABS	LINEST	ODDFPRICE	SECOND	TRIMMEAN
AVERAGEA	COUPPCD	EFFECT	IMAGINARY	LN	ODDFYIELD	SERIESSUM	TRUE
AVERAGEIF	COVAR	EOMONTH	IMARGUMENT	LOG	ODDLPRICE	SIGN	TRUNC
AVERAGEIFS	CRITBINOM	ERF	IMCONJUGATE	LOG10	ODDLYIELD	SIN	TTEST
BAHTTEXT	CUBEKPIMEMBER	ERFC	IMCOS	LOGEST	OFFSET	SINH	TYPE
BESSELI	CUBEMEMBER	ERROR.TYPE	IMDIV	LOGINV	OR	SKEW	UPPER
BESSELJ	CUBE MEMBER PROPERTY	EUROCONVERT	IMEXP	LOGNORMDIST	PEARSON	SLN	VALUE
BESSELK	CUBE RANKED MEMBER	EVEN	IMLN	LOOKUP	PERCENTILE	SLOPE	VAR
BESSELY	CUBESET	EXACT	IMLOG10	LOWER	PERCENTRANK	SMALL	VARA
BETADIST	CUBESETCOUNT	EXP	IMLOG2	MATCH	PERMUT	SQL.REQUEST	VARP
BETAINV	CUBEVALUE	EXPONDIST	IMPOWER	MAX	PHONETIC	SQRT	VARPA
BIN2DEC	CUMIPMT	FACT	IMPRODUCT	MAXA	PI	SQRTPI	VDB
BIN2HEX	CUMPRINC	FACTDOUBLE	IMREAL	MDETERM	PMT	STANDARDIZE	VLOOKUP
BIN2OCT	DATE	FALSE	IMSIN	MDURATION	POISSON	STDEV	WEEKDAY
BINOMDIST	DATEVALUE	FDIST	IMSQRT	MEDIAN	POWER	STDEVA	WEEKNUM
CALL	DAVERAGE	FIND,	IMSUB	MID,	PPMT	STDEVP	WEIBULL
CEILING	DAY	FINV	IMSUM	MIN	PRICE	STDEVPA	WORKDAY
CELL	DAYS360	FISHER	INDEX	MINA	PRICEDISC	STEYX	XIRR
CHAR	DB	FISHERINV	INDIRECT	MINUTE	PRICEMAT	SUBSTITUTE	XNPV
CHIDIST	DCOUNT	FIXED	INFO	MINVERSE	PROB	SUBTOTAL	YEAR
CHIINV	DCOUNTA	FLOOR	INT	MIRR	PRODUCT	SUM	YEARFRAC
CHITEST	DDB	FORECAST	INTERCEPT	MMULT	PROPER	SUMIF	YIELD
CHOOSE	DEC2BIN	FREQUENCY	INTRATE	MOD	PV	SUMIFS	YIELDDISC
CLEAN	DEC2HEX	FTEST	IPMT	MODE	QUARTILE	SUMPRODUCT	YIELDMAT
CODE	DEC2OCT	FV	IRR	MONTH	QUOTIENT	SUMSQ	ZTEST
COLUMN		FVSCHEDULE	IS	MROUND	RADIANS	SUMX2MY2	
COLUMNS		GAMMADIST	ISBLANK	MULTINOMIAL	RAND	SUMX2PY2	

Do this!

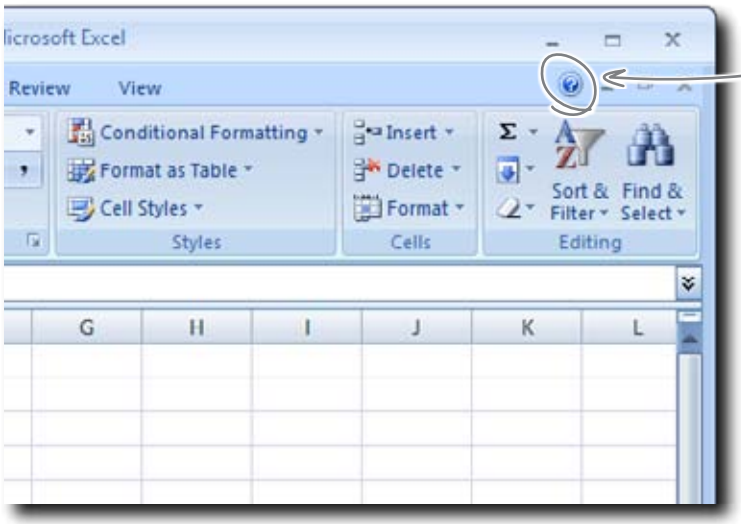
Click the blue button on the top right to get help on Excel functions.



Excel's help screens are loaded with tips and tricks

To get help on any of Excel's scads and scads of formulas, start by clicking the help button on the top right of the Excel screen.

Click on the help button here.



This window pops up as a result.

It used to be that you'd never look at the documentation for Excel or any other computer program. No matter whether it was on the printed page or on computer help screens, it was hard to read and poorly written.

Those days are over for Excel. The current generation of help documentation is written to be understood by ***real, live human beings*** like you. In fact, it's so useful that you should dip into the docs occasionally just to explore the new features, not just for when you're looking for a specific formula.

The evolution of Excel documentation

Then

Hard-to-read fat manual

Hard-to-read thin manual and hard-to-read help screens

Hard-to-read help screens

Well-written and useful help screens!

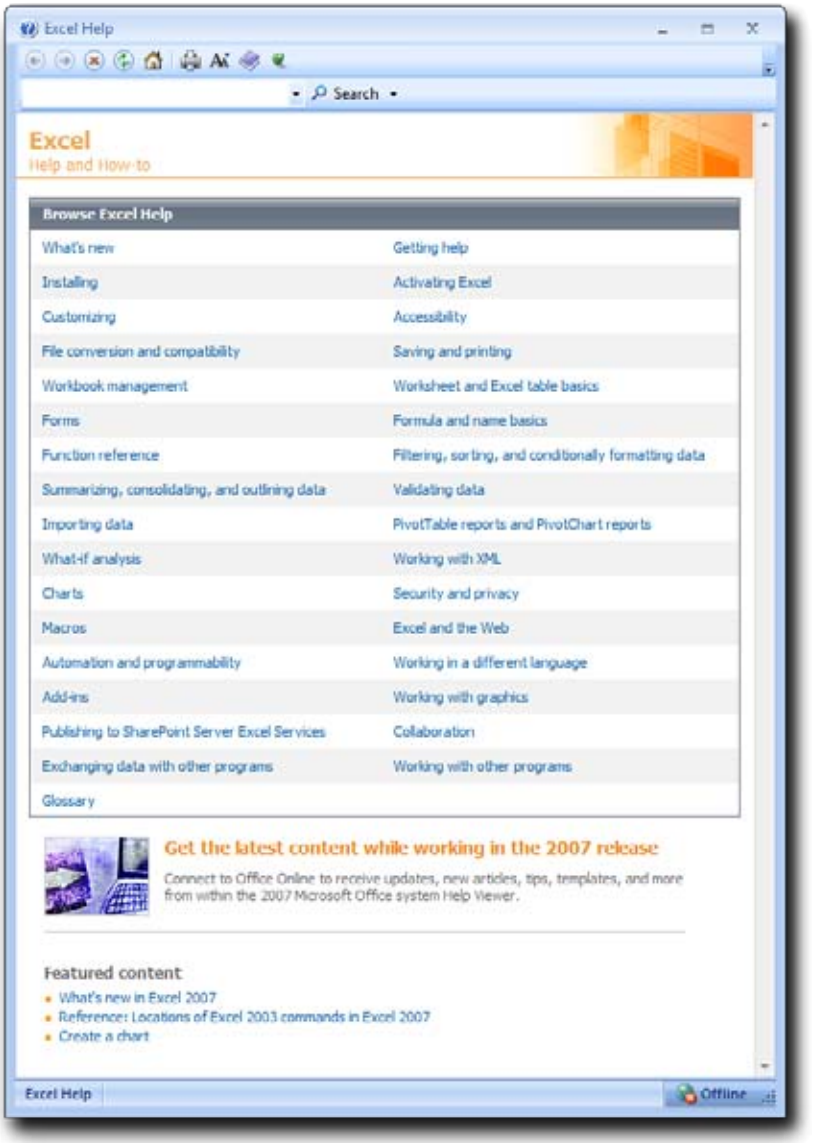
Now

Sharpen your pencil

Here's a closer look at Excel's main help page, the page you get when you click on the blue help button. Let's explore it.

1. Circle the topics you've already become familiar with.

2. Circle the topic that will help you find the functions you need.



Different versions of Excel have slightly different lists, so yours might not look exactly like this.

Sharpen your pencil Solution

Upon closer inspection, what did you learn when you looked at the main help page?

1. Circle the topics you've already become familiar with.

Probably worth checking out if you've become accustomed to a previous version of Excel.

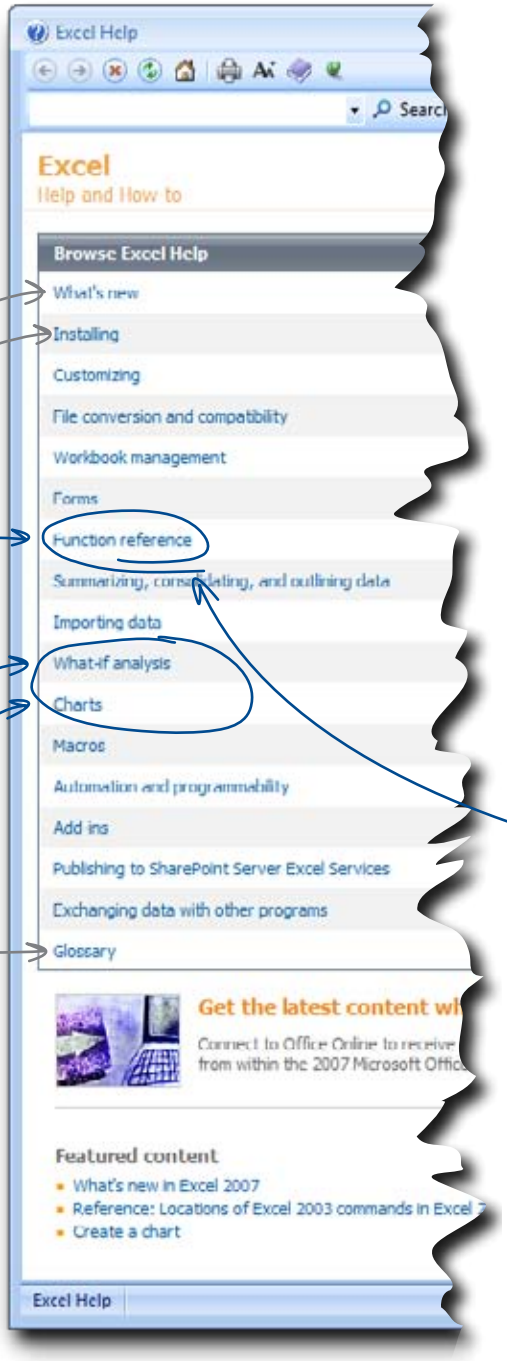
Hopefully you've gotten past this part.

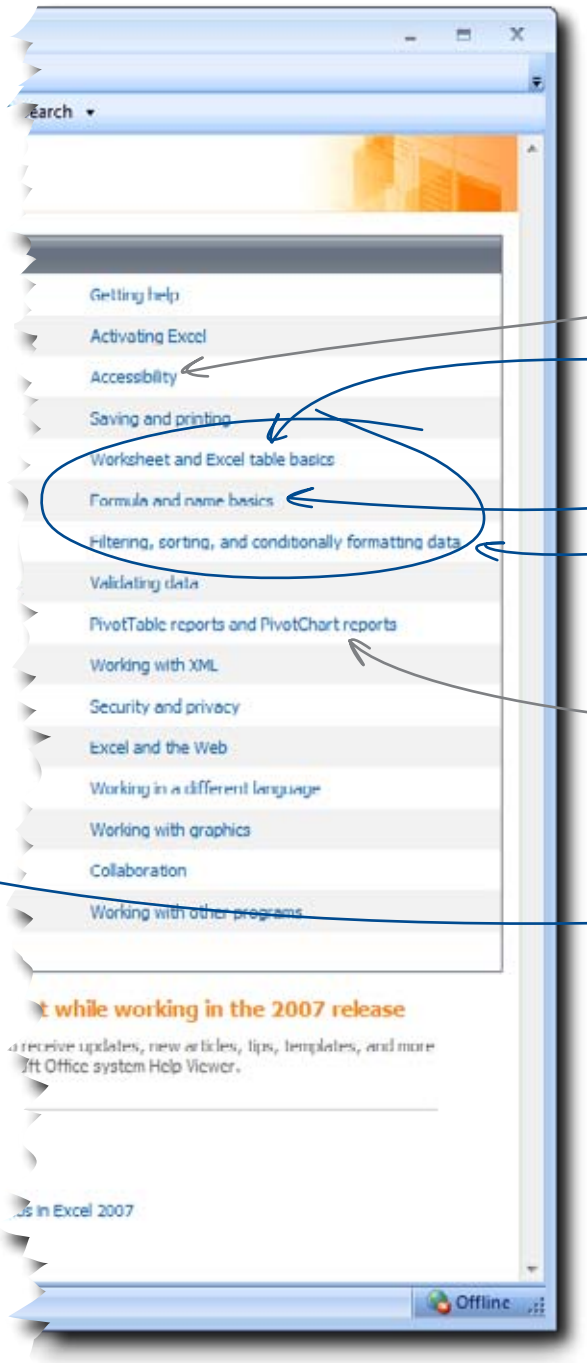
The functions we've already learned are in here.

There's a chapter on this coming up.

All over this one!

This could be useful to look up terminology.





Lots of useful keyboard shortcuts in here.

Mastered this subject!

And this one, too.

I've done filtering and sorting.

Got a chapter on this coming up, too!

2 Circle the topic that will help you find the functions you need.

We need to look at the Function Reference to find the new function we need.

Do this!

"Function reference"…this is what you need. Click on it, then on "List of worksheet functions (by category)."

Here's the convention center's ticket database for the next month

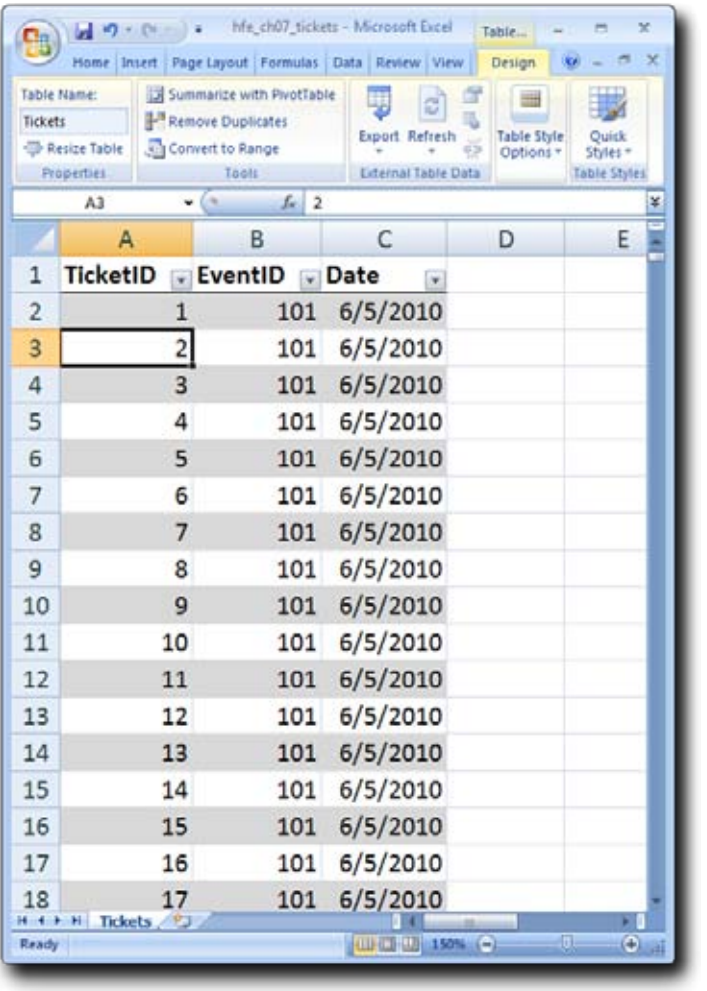
Each record represents a single ticket sold for a single event on a single date. Your task is to take this ticket data and see which days will have more than 1,000 visitors to the Dataville Convention Center.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch07_tickets.xlsx

This data set is already set up into a table, so you can use structured references.

If you scroll down, you'll see that this is a really big spreadsheet.



This data has only weekend ticket sales, because attendance never comes close to exceeding 1,000 on weekdays. What you need to do is create a list of weekend days for the remainder of the month and then count the number of tickets sold for each of those days.

We need to summarize ticket sales for weekend shows for the remainder of the month. First, let's create a table that lists the weekend days in this month.

1. Create a new sheet in your document by clicking the "new sheet" tab. Double-click on your new sheet's tab, and rename the sheet Summary.

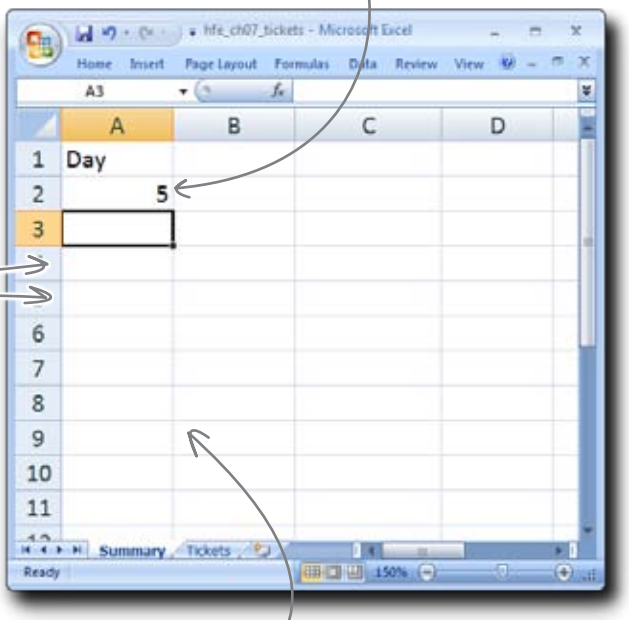
2. Generate a series of numbers that represent the weekend days of this month. Follow the example below and the instructions in the annotations.

The number 5 represents today, a Saturday, the fifth day of June 2010.

In this cell, type a formula to add 1 day to today, creating the day for tomorrow.

In this cell, type a formula to add 7 days to today, creating the day for next Saturday.

Copy and paste the formulas you just created in these cells to represent the remaining Saturdays and Sundays of this month.



Exercise Solution

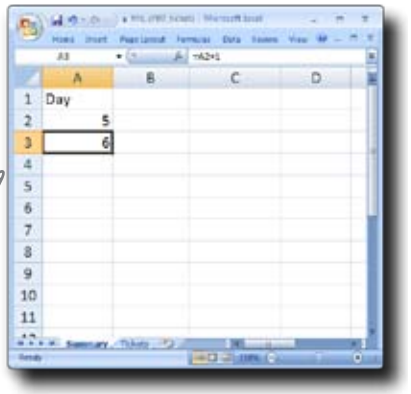
You just endeavored to create a list of numbers representing the remaining weekend days of this month. How'd it go?

1. Create a new sheet in your document by clicking the "new sheet" tab. Double-click on your new sheet's tab, and rename the sheet Summary.

2. Generate a series of numbers that represent the weekend days of this month.

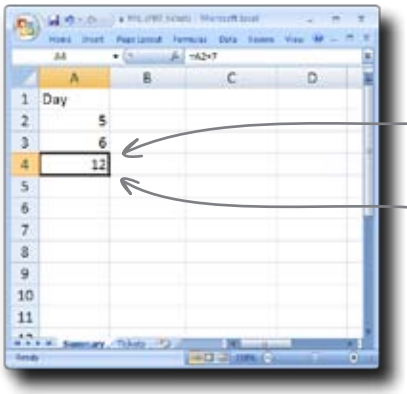
Here just add 1 to cell A2.

=A2+1

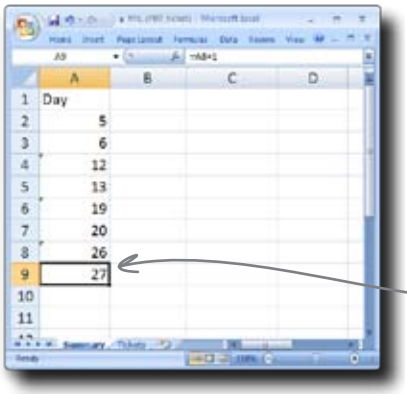


In this case, add 7 to cell A2.

=A2+7



When you copy the formulas, the references shift to give you the days you need.



If the 27th is a Sunday, it's the last weekend day of the month.

Now let's make some proper date values out of these numbers.

The problem is, we don't yet have the formula to do it. Under the help screen, click "Function reference," then "List of worksheet functions (by category)," then "Date and time functions."

Take a look at these functions, and click on any that seem promising. Which one do you think you can use to build proper date values out of the day integers you've created, and why?

.....

.....

Write your answer here.

.....

.....

Here are all of Excel's date functions.

You've already used this one.

There are a bunch!

You just inspected all of Excel's date functions at once. Did you find one that you think will enable you to create dates out of the numbers you entered to represent this month's weekend days?

The DATE formula is the one we want. If you look at the documentation, you can see that it takes three numeric values as its arguments, and we already have the numbers representing days. The numbers representing month and year are simply 6 and 2010!

This is the function we want to use.

We could use DATEVALUE() if we had text, but we already have a number.

There's lots of interesting stuff here, but none of it is useful right now.

A bunch of these functions are for converting proper date numbers to something else.

Take a closer look at the docs for DATE....

Anatomy of a function reference

Here's the help window for the DATE function. The documentation for individual functions is really interesting and useful.

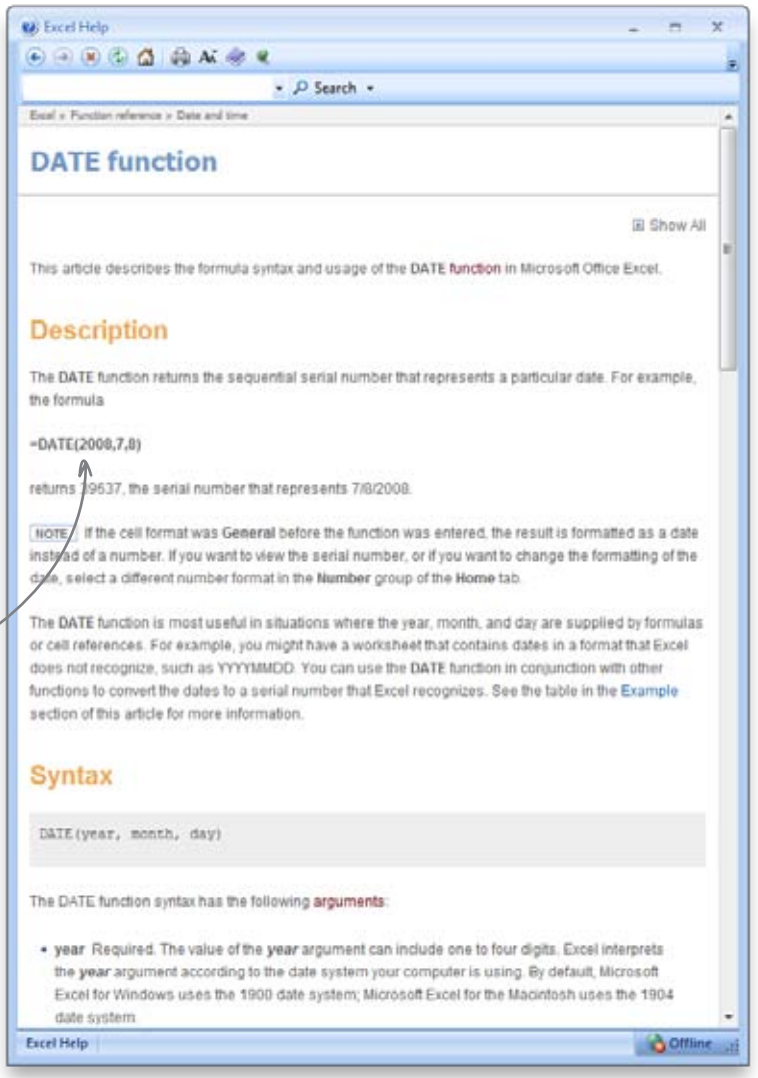
Not only can you use the docs to find out what functions do, but you can also use them to learn about functions' eccentricities—all the different types of arguments they accept and all the sorts of values they return, including explanations for why different errors might result from the same formula.

This is a precise specification of what the formula does.

Here's an example that's a lot like what we need to do (except you'll use references for the days, since you've already created them).

Here's how you use the function.

There's lots more specific stuff about how the function works if you scroll down.



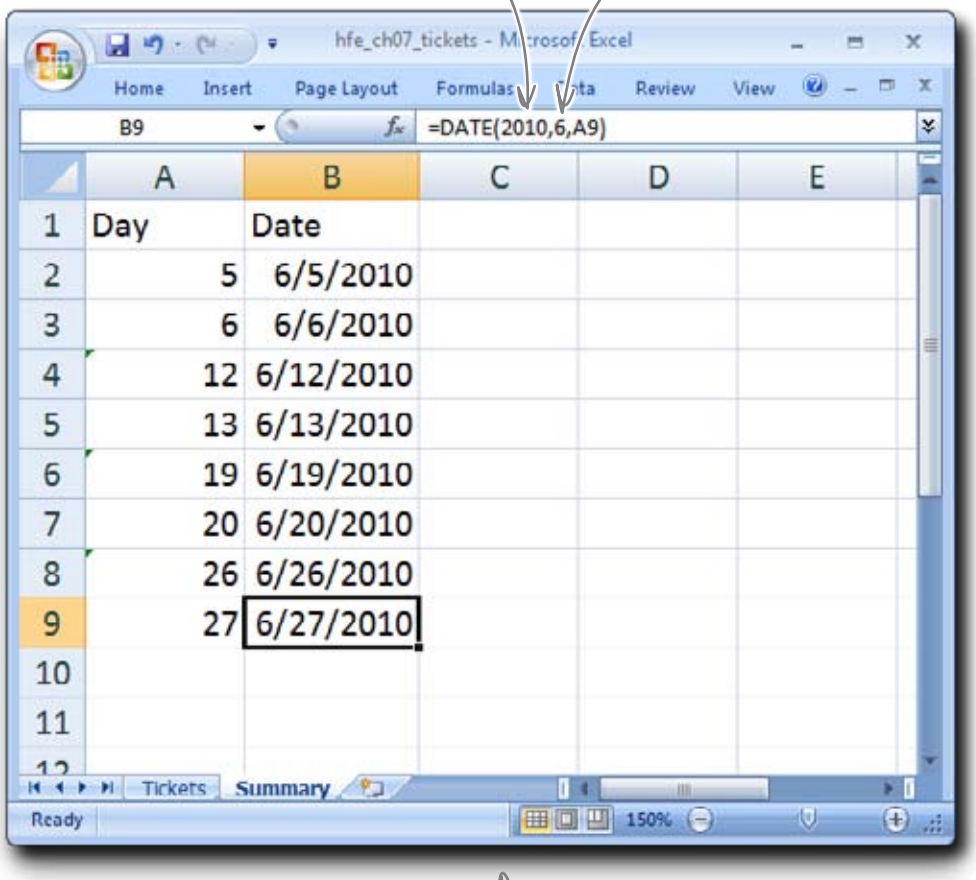
Use the syntax to create a list of weekends with the DATE function on your spreadsheet.

Exercise Solution

Were you able to implement the date function in your spreadsheet to get real date values out of the integers you created to represent the days?

You can just type in the year, since it's the same for every formula.

You can also just type in the month.



Copy and paste the formula for each of your weekend days.

Nice work: you've got your dates!

The Dataville Convention Center COO checks in...

From: Dataville Convention Ctr. COO
To: Head First
Subject:

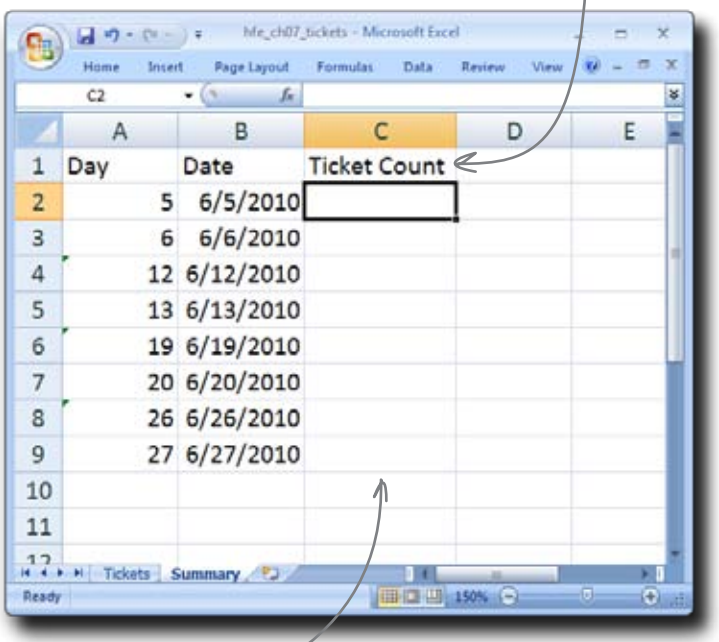
Dear Head First,

I hope your work is coming along well.

Remember, what we're after is the dates for which we should expect more than 1,000 people. Can you write some sort of formula to tell me which dates fit this criteria?

—COO

Add this column.



Better get your spreadsheet ready for this last figure and head back to the function reference to find the formula to do this.

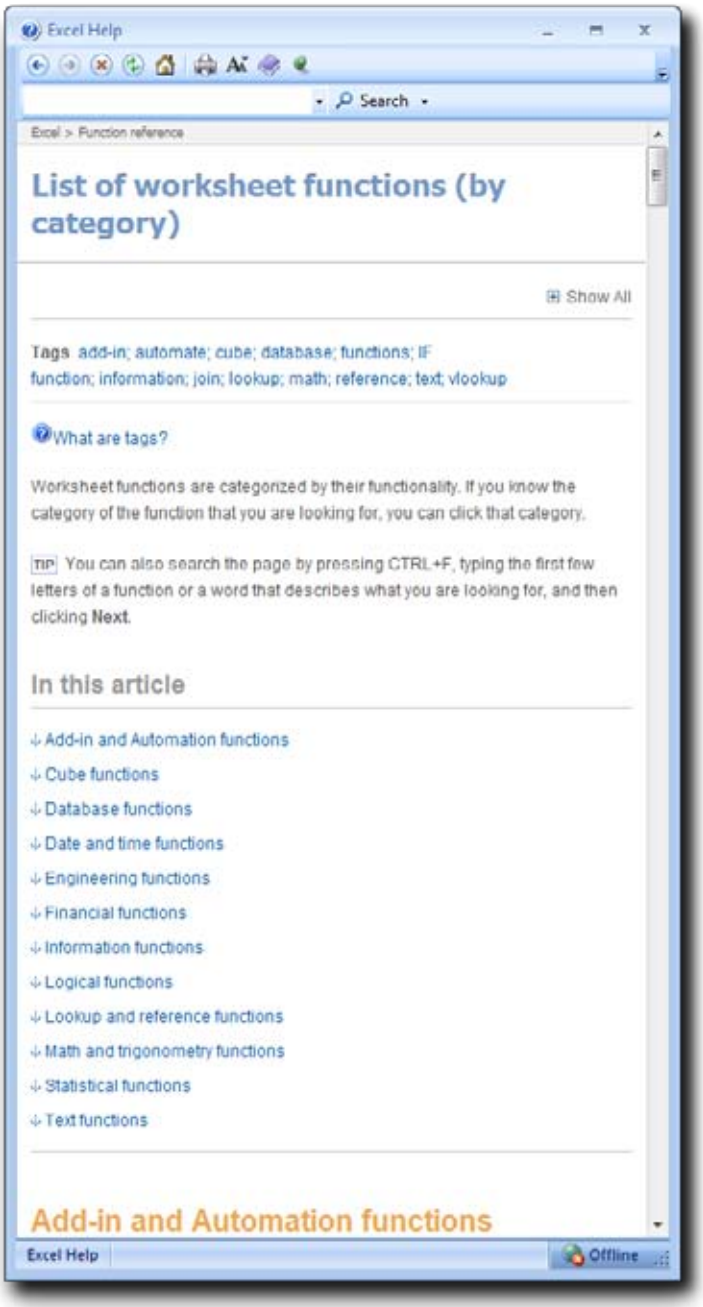
You need to fill ticket counts into this column.

Functions are organized by data type and discipline

Now you're back in the function reference, looking for something that can count tickets for each date. Where to start? It was obvious when you had to build those dates: you just looked in the date category. But there's no "count ticket sales" category.

There are a bunch of different categories here.

One of these fits our problem.



Here's the trick.

When searching for a function, pick a category first by thinking about your problem, and *then* inspect individual formulas in that category. That way, you'll avoid scanning hundreds of irrelevant formulas.

Pool Puzzle

Fill in the blanks with the category names from the pool.

1. I use the _____ category to calculate how many payments I have left on my mortgage.

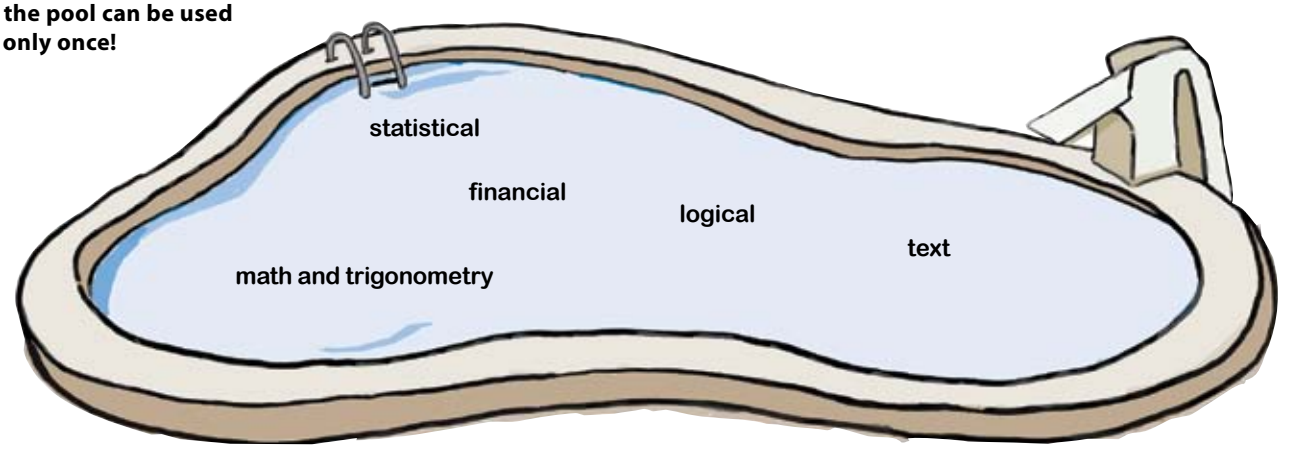
2. The _____ category would help me extract the first name out of a cell that had first and last names.

3. If I need to calculate sine and cosine, the _____ category is the place to go.

4. Formulas that deal with TRUE/FALSE values are in the _____ category.

5. The _____ category is what I need for counting instances of a date.

Note: Each thing from the pool can be used only once!



Pool Puzzle

Fill in the blanks with the category names from the pool.

1. I use the ___financial___ category to calculate how many payments I have left on my mortgage.

2. The ___text___ category would help me extract the first name out of a cell that had first and last names.

3. If I need to calculate sine and cosine, the ___math and trigonometry___ category is the place to go.

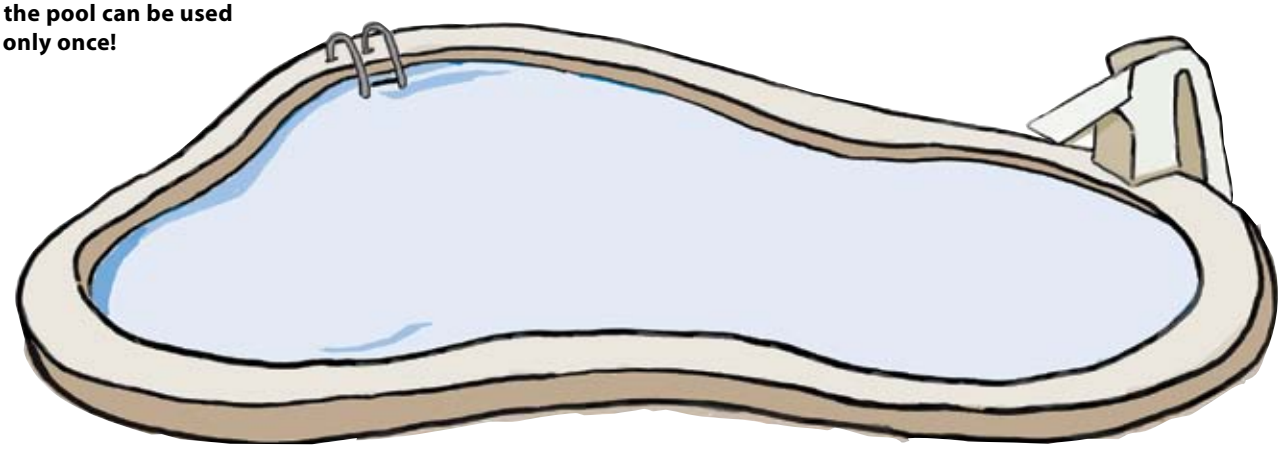
4. Formulas that deal with TRUE/FALSE values are in the ___logical___ category.

5. The ___statistical___ category is what I need for counting instances of a date.

Here's your parking problem.

Better take a look at the statistical functions!

Note: Each thing from the pool can be used only once!



Exercise

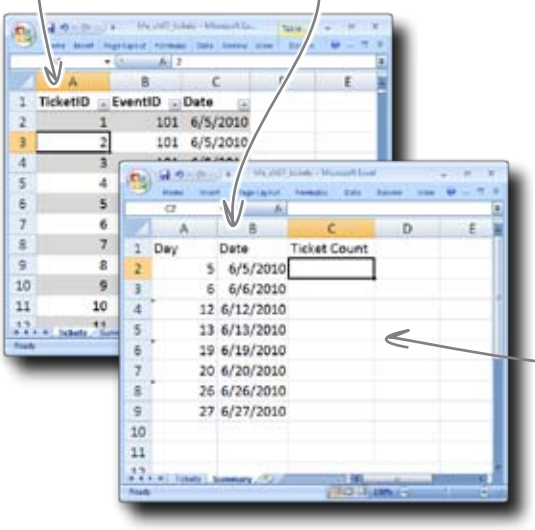
1. Under the statistical category, pick the function that will count instances of each date.

Take a look at all these functions.

2. Implement the function to say how much parking you'll need for each date.

You need a function that counts instances of the dates in this column...

...if they match each cell in this column.



Put your answers here.

Hint: You may want to look carefully at all the COUNT functions.

1 Under the statistical category, pick the function that will count instances of each date.

COUNTIFS is different but works similarly, so you could use it as well.

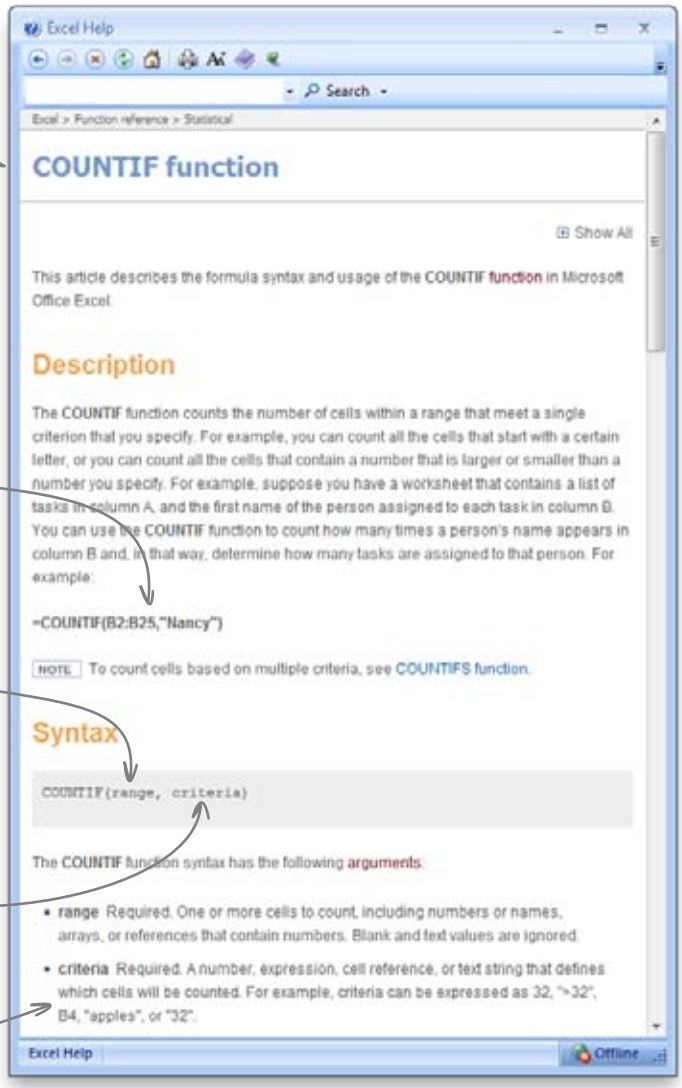
COUNTIF is the formula you want.

Here's an example.

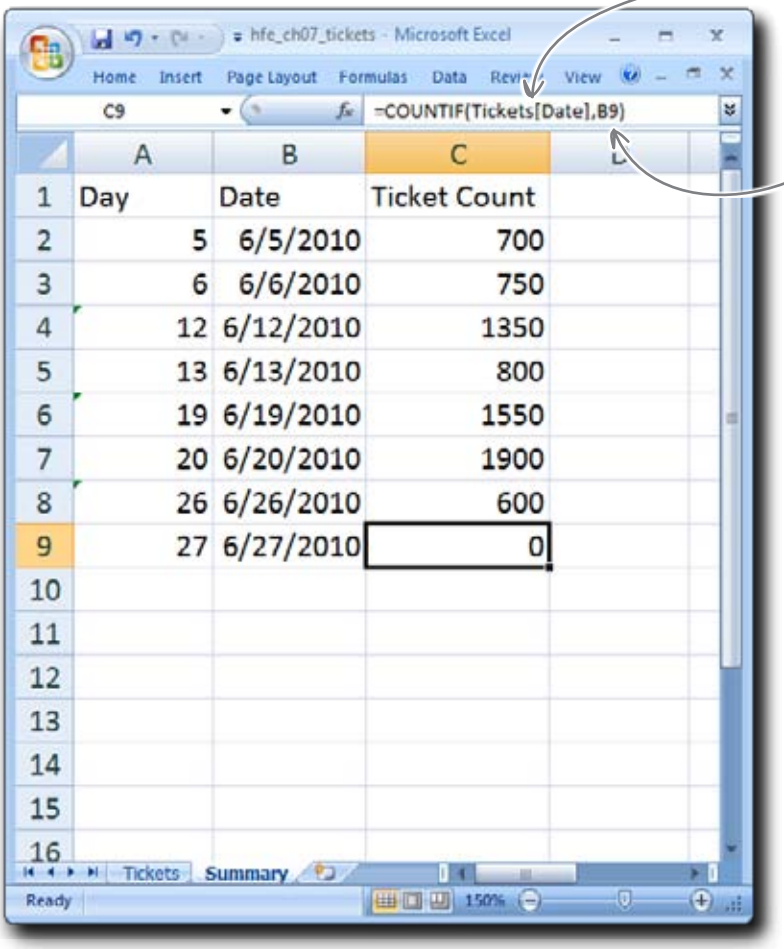
You can use the range of dates in the ticket sales here.

You can use a reference to the date you want to count here.

The criterion is just the thing you want to count.



2 Implement the function to say how much parking you'll need for each date.



Here's the first argument: the range containing elements you want to count.

Here's the thing you want to count inside that range.

You can use any reference style you want to refer to the Tickets worksheet.

```
=COUNTIF(Tickets[Date],B2)

=COUNTIF(Tickets!C:C,
Summany!B2)

=COUNTIF(Tickets!$C$2:
$C$7651,Summany!B2)
```

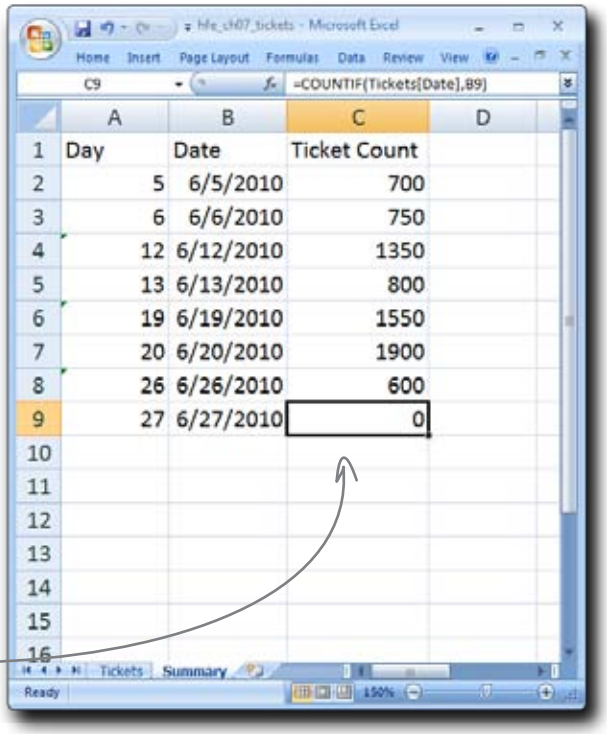
These are all the same.

Now you have your totals for each date!

Your spreadsheet shows ticket counts summarized for each date

The COUNT family of formulas is a really versatile way to analyze repetitive elements in a list. The formulas enable you to get the size of a list, count the numbers in a list, count the blank cells in a list, and count based on multiple criteria.

You'll almost certainly have use for one or more of these formulas in the future, and when you do, you can just head over to the help docs and use your understanding of them to figure out which formula matches your problem.



	A	B	C	D
1	Day	Date	Ticket Count	
2	5	6/5/2010	700	
3	6	6/6/2010	750	
4	12	6/12/2010	1350	
5	13	6/13/2010	800	
6	19	6/19/2010	1550	
7	20	6/20/2010	1900	
8	26	6/26/2010	600	
9	27	6/27/2010	0	
10				
11				
12				
13				
14				
15				
16				

This spreadsheet shows just what you need to know.

From: Dataville Convention Ctr. COO
To: Head First
Subject:

Dear Head First,

Good, but…

Any chance you could show me *only* the list of dates that expect more than 1,000 people?

—COO

there are no Dumb Questions

Q: Now that I know how to look up functions, does this mean that I know all I need to know?

A: You're definitely well on your way to being an Excel master. A strong knowledge of how to use formulas is what really separates people who use Excel casually to keep lists and people who use it to make their data *sing*.

Q: I'm serious: how much about Excel is there left for me to know, if I know how to use the help screens to get functions?

A: In the remainder of the book, there are two more chapters (one on text data and one on Boolean data) that are about functions, and the other chapters are about other powerful features of Excel. But you've learned most of what you need to know to be good with formulas. What is left—for functions, at least—is mainly just figuring out which ones you need for your own work, and then the techniques you need to use to make them work well.

Q: What's the difference between knowing functions and using "techniques" with formulas?

A: This is where the magic happens with Excel—when you use formulas together in clever combinations to achieve your analytic goals. It's one thing to understand your problem, another to understand Excel functions, and another thing entirely to be clever when it comes to matching up the problem with Excel functions.

Q: Sounds like something that just needs practice and experimentation.

A: That's right. People who are good at Excel have generally spent a lot of time working and reworking their data in a bunch of different ways with a bunch of different formulas. It's only through that process that they discover the mind-blowing, clever solutions for the analysis of their own problems.

Q: So, practice, practice, practice.

A: And be aware of features and functions of Excel that you've never used before. You never know whether something will be useful for you unless you try it out.

Q: What about these pivot tables I've heard about? Are they a type of function?

A: Good question. Pivot tables are one of the most powerful features of Excel besides functions, and we haven't touched on them yet, even though they're coming up. But first, we need to clean up the Convention Center's data for the COO….

Exercise

Use an Excel feature you've learned to generate a list of days where expected attendance is greater than 1,000 people.

What Excel operation did you need to generate the list of dates where expected attendance is 1,000 or more?

Just use a filter!

Filters are a fast way to display only the data you want to see.

No problem here....

hfe_ch07_tickets - Microsoft Excel

Home Insert Page Layout Formulas Data Review View

C9 =COUNTIF(Tickets[Date],B9)

	A	B	C	D
1	Day	Date	Ticket Coun	
4	12	6/12/2010	1350	
6	19	6/19/2010	1550	
7	20	6/20/2010	1900	
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				

All the other data is still there—it's just hidden.

These are the three dates for which they need to order parking.

Tickets Summary

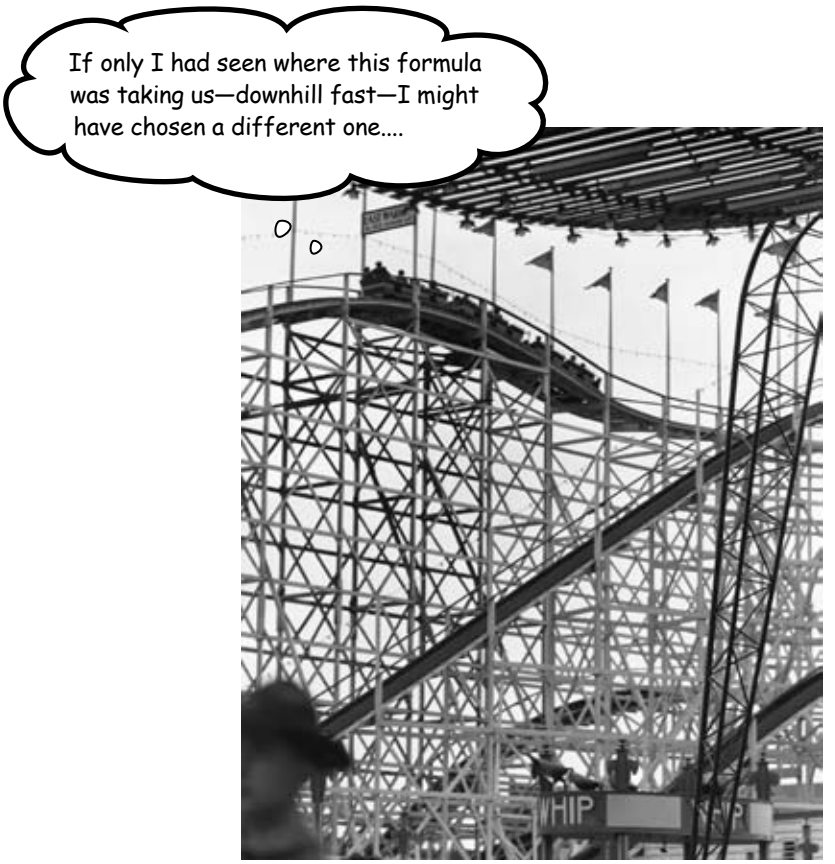
Ready 3 of 8 records found 150%

Box tickets for you!

Thanks to your diligent efforts, the convention center knows when it's going to need to order more parking. You've saved the convention center money and made spectators happy. Now to enjoy your reward.…

8 formula auditing

Visualize your formulas



Excel formulas can get really complicated.

And that is the point, right? If all you wanted to do was simple calculation, you'd be fine with a paper, pen, and calculator. But those complicated formulas can get unwieldy—especially ones written by other people, which can be almost impossible to decipher if you don't know what they were thinking. In this chapter, you'll learn to use a simple but powerful graphical feature of Excel called **formula auditing**, which will dramatically illustrate the flow of data throughout the *models* in your spreadsheet.

Should you buy a house or rent?

It's a perennial question. Both options have good reasons in their favor, and deciding which one is right for you is an important analytical project.

You need to develop a model to compare the cost of both options. You and your **better half** want to move in five years, which in some cases would be enough time to make financial sense for buying a house, but in some cases would not.

You could buy one of these...

...or you could rent a place inside of one of these!

Your choice will have big financial consequences in your life!

It's important to choose wisely.

Let's run some basic numbers to see what sort of house you'd be able to afford if you did purchase a home. Use the `PV` (present value) function to calculate how much money you can borrow.

1. Take a look at the Help files under the `PV` function. How does the function work?

2. Using what you've learned about the `PV` function, implement it using the following assumptions about the hypothetical loan you want to take out.

BULLET POINTS

- Annual interest: 5%
- Term of loan: 30 years
- Monthly payment: $1,500

3. What other information do you need to compare buying a house versus renting?

.....

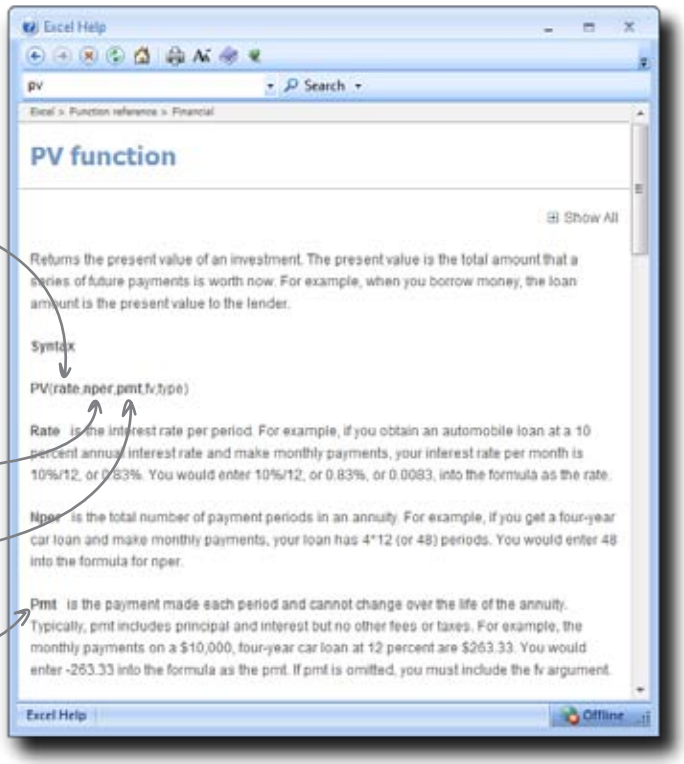
.....

.....

.....

You just looked into the Excel Help files to learn about the PV function, and then you implemented it to calculate how large of a mortgage you could afford. What did you find?

1. Take a look at the Help files under the PV function. How does the function work?



The rate is the interest for your loan.

NPER refers to the term of your loan—your agreement with the lender of how long you'll need to pay it off.

PMT refers to your expected periodic payment.

In this case, you expect to pay $1,500 every month.

2. Using what you've learned about the PV function, implement it using the following assumptions about the hypothetical loan you want to take out.

BULLET POINTS

- Annual interest: 5%
- Term of loan: 30 years
- Monthly payment: $1,500

Here's your PV formula.

Here's the total number of months in your 30-year loan.

```
=PV(B3/12,B4*12,B5)
```

This argument is the monthly interest rate.

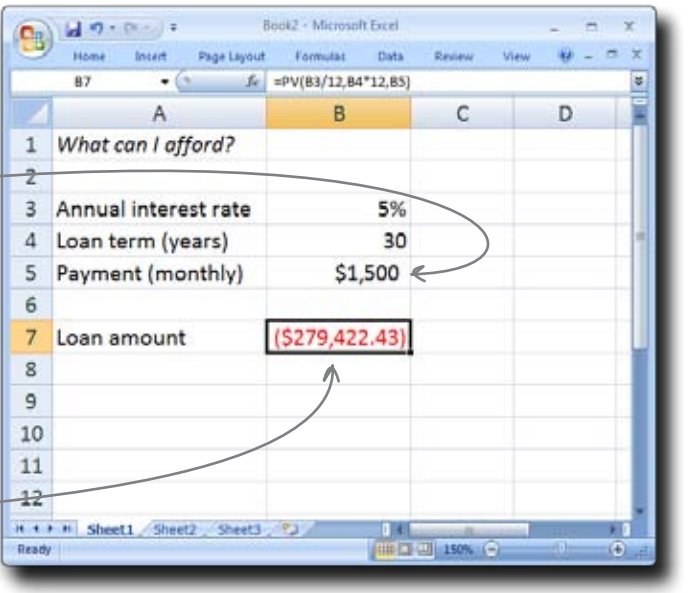
Here's your monthly payment.

Your spreadsheet with the PV function...

Your interest rate and loan term is in years, but your payment is monthly.

You need to convert the rate and term to months, so you're using the same unit.

This is how much you can borrow, given your assumptions.



3 What other information do you need to compare housing versus rent?

This PV calculation is really just a start. Once I've bought a house, that house is either going to rise or fall in value, so I need to know how my investment will look when I sell the house. Plus, I need to compare all those figures with some assumptions about what renting will cost me during the same period of time.

How would you compare the costs of renting and buying over time?

Use Net Present Value to discount future costs to today's values

You can use the NPV function to calculate the Net Present Value of the costs of your two options. NPV discounts future costs to today's dollars, enabling you to do an apples-to-apples comparison of renting and buying.

Whichever option costs less, given your assumptions, is the one you want to pursue.

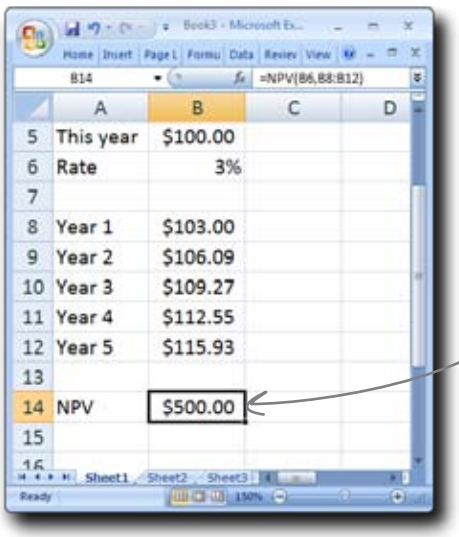
Here's the syntax of NPV.

=NPV(rate, values)

The rate is the discount rate, which could be a bunch of different values depending on what you are modeling.

The values are the stream of cash flows that you want to discount.

Here's a simple example. Say someone paid you $100 a year (with an annual 3% increase) for the next 5 years. NPV shows that **today** that stream of payments is worth $500.



Here's an example of NPV.

Geek Bits: NPV

Aren't familiar with NPV? Here's the idea. Say you have a savings account with $100 this year and 3% interest. $100 **today** is worth $103 **next year**. And *next year*'s $103 is worth $100 *today*.

Now imagine you're the one paying the interest rather than your bank. Paying someone $103 next year is the same as paying them $100 today. Paying them $106.09 in two years is also the same as paying them $100 today.

If you add up all your future renting and buying costs **discounted** using NPV, you have a basis for comparing the two.

Let's take NPV for a spin. Here is an example of how your annual cash flows might look for renting an apartment and paying a mortgage.

Your task is to get the NPV of these two streams of costs. Use a **3.5% discount rate** to represent inflation.

Type these values into a spreadsheet, then get the NPV of each of these streams of cash.

This is the annual total amount you spend on rent.

This number is the annual payment for a mortgage.

Year	Rent	Mortgage
1	$9,000	$14,389
2	$9,090	$14,389
3	$9,181	$14,389
4	$9,273	$14,389
5	$9,365	$14,389

These values are all annual, so you don't have to convert to monthly payments here.

This figure represents a $200,000 mortgage that lasts 30 years and has a 6% interest rate.

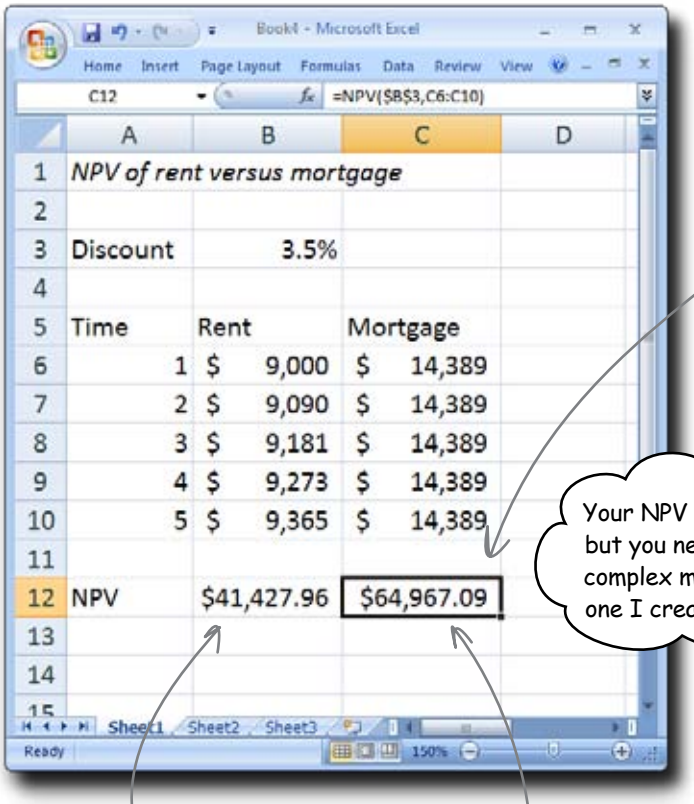
Exercise Solution

You just used `NPV` to compare renting and a mortgage under two sample scenarios. Which scenario is the least expensive?

Here is your formula.

```
=NPV($B$3,C6:C10)
```

Use an absolute reference to make sure your formula stays fixed on cell `B3` after you copy it.



	A	B	C	D
1	*NPV of rent versus mortgage*			
2				
3	Discount	3.5%		
4				
5	Time	Rent	Mortgage	
6	1	$ 9,000	$ 14,389	
7	2	$ 9,090	$ 14,389	
8	3	$ 9,181	$ 14,389	
9	4	$ 9,273	$ 14,389	
10	5	$ 9,365	$ 14,389	
11				
12	NPV	$41,427.96	$64,967.09	
13				
14				
15				

You can use the same formula for both of these cells.

Your real estate broker

It looks like renting costs less than the mortgage...

...at least, renting costs less using these assumptions.

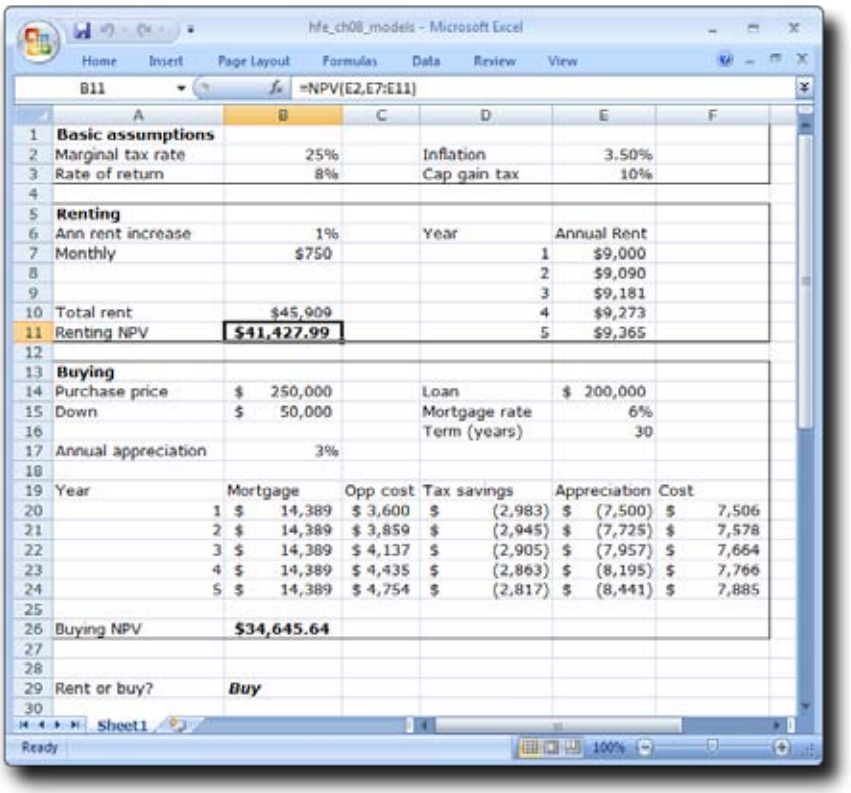
The broker has a spreadsheet for you

Her crack at the rent vs. buy problem is a lot more elaborate than the exercise you just completed, even though ultimately she's using a comparison of NPVs as well. Here's her spreadsheet.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch08_models.xlsx

This spreadsheet is a lot more complex.



	A	B	C	D	E	F
1	**Basic assumptions**					
2	Marginal tax rate	25%		Inflation	3.50%	
3	Rate of return	8%		Cap gain tax	10%	
4						
5	**Renting**					
6	Ann rent increase	1%		Year	Annual Rent	
7	Monthly	$750		1	$9,000	
8				2	$9,090	
9				3	$9,181	
10	Total rent	$45,909		4	$9,273	
11	Renting NPV	$41,427.99		5	$9,365	
12						
13	**Buying**					
14	Purchase price	$ 250,000		Loan	$ 200,000	
15	Down	$ 50,000		Mortgage rate	6%	
16				Term (years)	30	
17	Annual appreciation	3%				
18						
19	Year	Mortgage	Opp cost	Tax savings	Appreciation	Cost
20	1	$ 14,389	$ 3,600	$ (2,983)	$ (7,500)	$ 7,506
21	2	$ 14,389	$ 3,859	$ (2,945)	$ (7,725)	$ 7,578
22	3	$ 14,389	$ 4,137	$ (2,905)	$ (7,957)	$ 7,664
23	4	$ 14,389	$ 4,435	$ (2,863)	$ (8,195)	$ 7,766
24	5	$ 14,389	$ 4,754	$ (2,817)	$ (8,441)	$ 7,885
25						
26	Buying NPV	$34,645.64				
27						
28						
29	Rent or buy?	*Buy*				
30						

This spreadsheet contains a much larger array of assumptions about how your calculation will work. And this is promising, since the world is complex and it's a good idea to think through all the variables in such an important decision.

BRAIN POWER

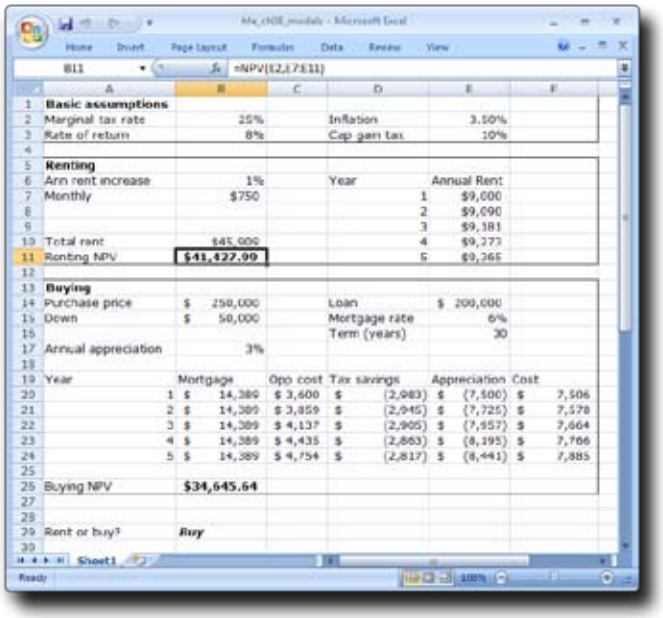
How do you think this spreadsheet works? Take a close look at the formulas.

Models in Excel can get complicated

You can define **models** in a number of ways, depending on what you're trying to do, but in Excel a "model" is a network of formulas designed to answer a question.

Models can get complicated, and it can be hard to sort them all out. Unless you can understand the workings of this particular model, how do you trust the real estate broker?

This spreadsheet shows models for calculating rent and mortgage NPVs.



	A	B	C	D	E	F
1	**Basic assumptions**					
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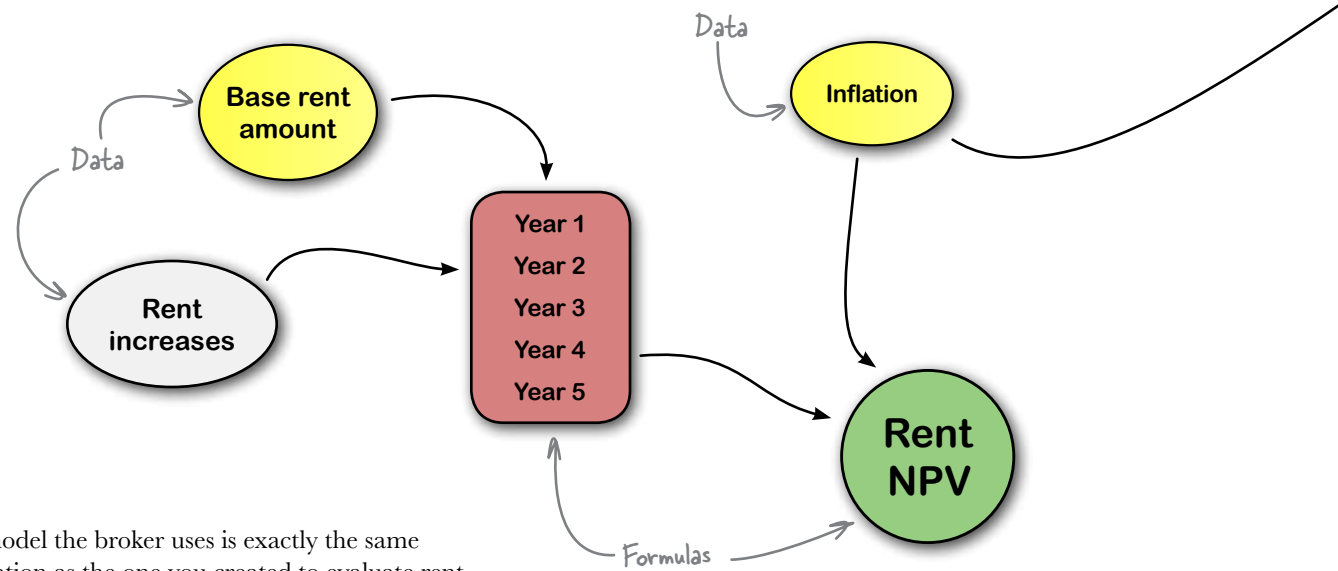
24	5	$ 14,389	$ 4,754	$ (2,817)	$ (8,441)	$ 7,885
25						
26	Buying NPV	$34,645.64				
27						
28						
29	Rent or buy?	Buy				
30						

Rent model

The rent model is like the mortgage model in that its spreadsheet representation consists of cells full of data that flow into formulas, which flow into more formulas.

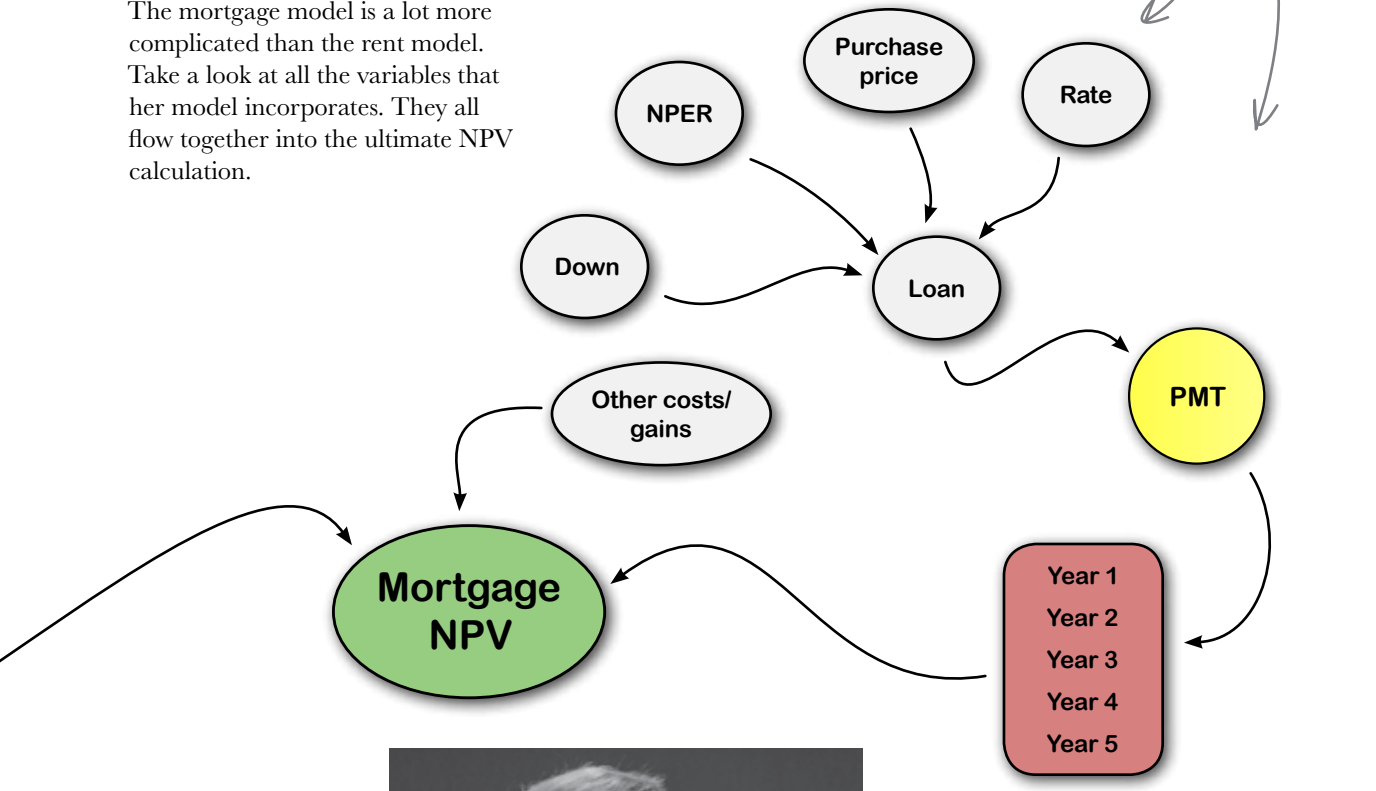


The model the broker uses is exactly the same calculation as the one you created to evaluate rent, although the specific assumptions she feeds into her model are slightly different from the ones you used.

Mortgage model

The mortgage model is a lot more complicated than the rent model. Take a look at all the variables that her model incorporates. They all flow together into the ultimate NPV calculation.

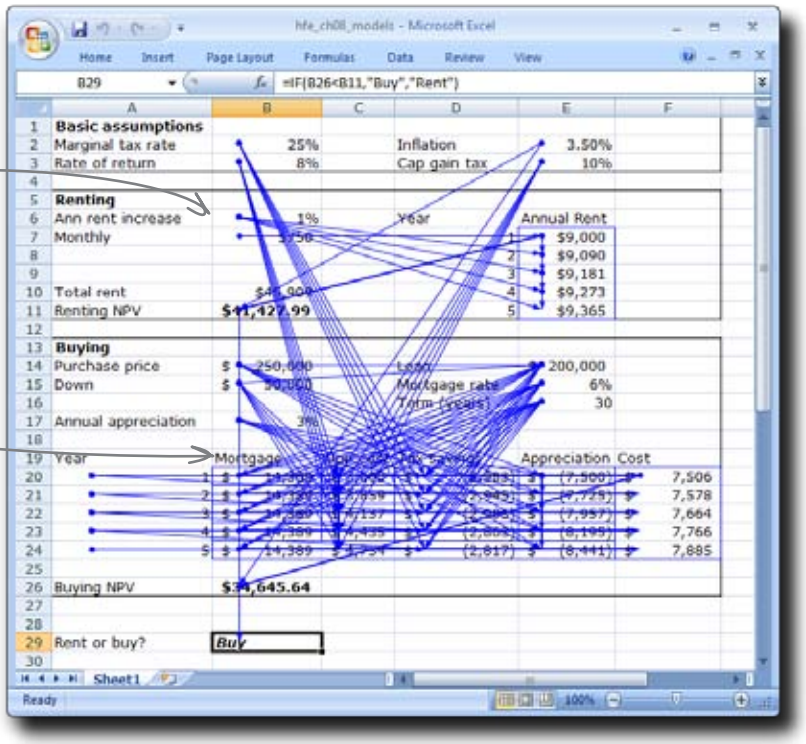
There are a whole lot of variables feeding into the mortgage model.



Wouldn't it be dreamy if Excel could show model relationships graphically, so I don't have to imagine this complex data flow? But I know it's just a fantasy...

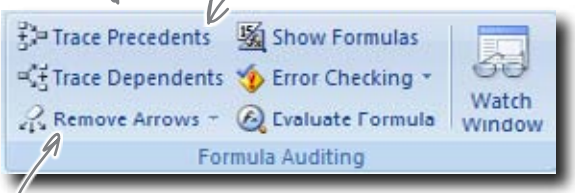
Formula auditing shows you the location of your formula's arguments

Formula auditing is an Excel feature that allows you to trace the flow of data through complex formulas. Here are the models you saw on the previous page, with arrows drawn by Excel.



The formula auditing buttons can be found under the formula tab.

Select a formula and click Trace Precedents to see which cells' data flows into it.



Click Remove Arrows to get rid of arrows you've created.

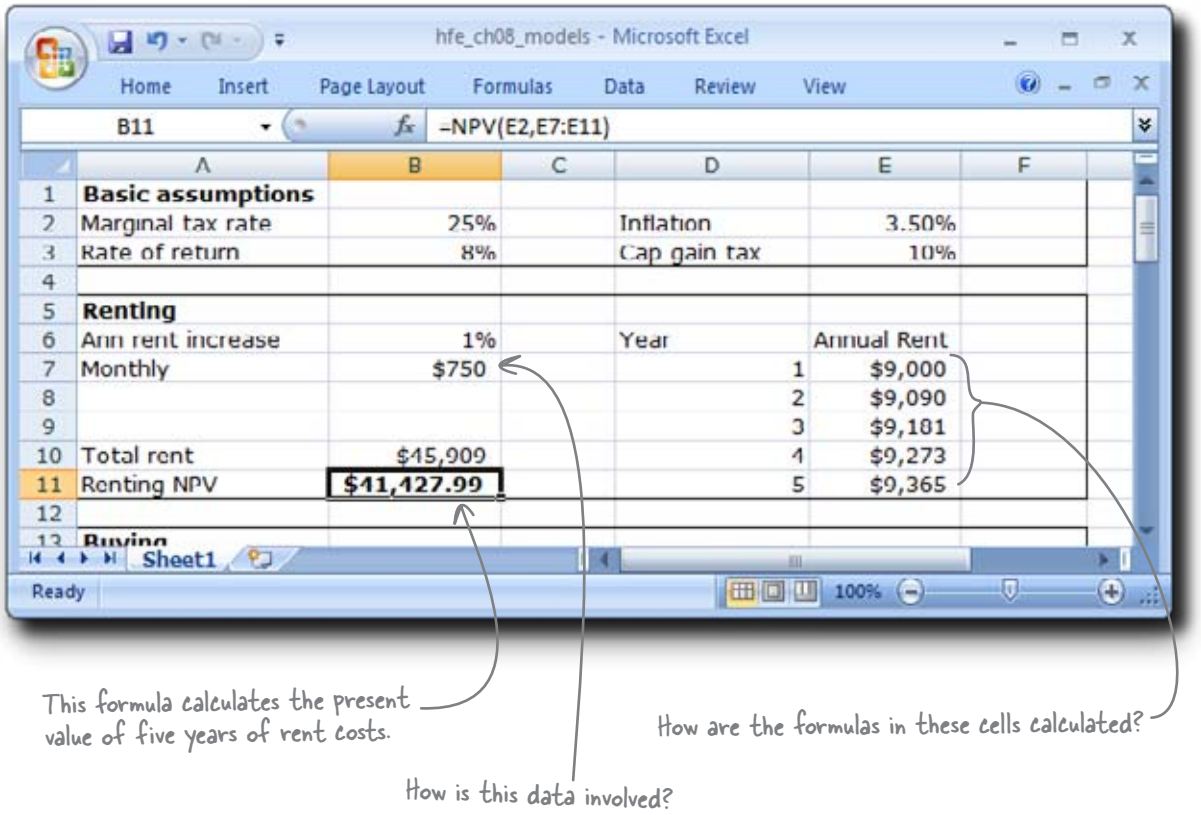
This network of arrows looks complicated, and it is—the model is complicated!

Try recreating these arrows yourself. Put your cursor on cell `B29`, and then click Trace Precedents until you see this grid. Can you see how data flows through the model?

Let's take a close look at the rent model to see how its formulas work....

Select the rent NPV formula in cell `B11`. This formula takes data from other formulas in the rent box, and you want to use formula auditing to see how those formulas work together.

Click Trace Precedents on cell `B11` *and on the formulas that feed into it*.



Describe in words how the rent formulas flow information through the spreadsheet.

.....

.....

.....

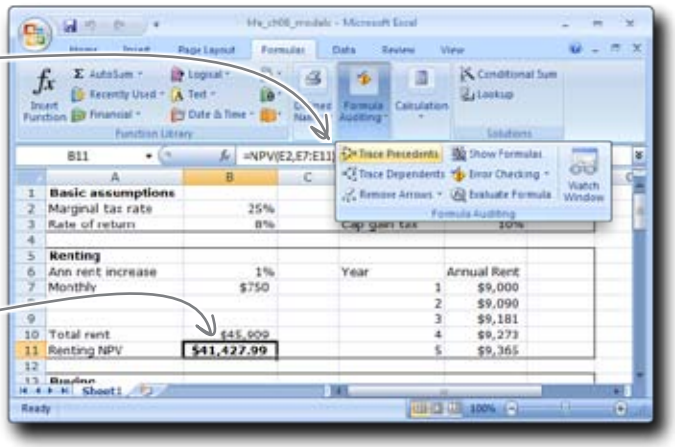
.....

Exercise Solution

Were you able to use formula auditing to figure out how the rent model works?

Here's the Trace Precedents button being pressed.

The rent NPV is selected, so the audit will be of this formula.

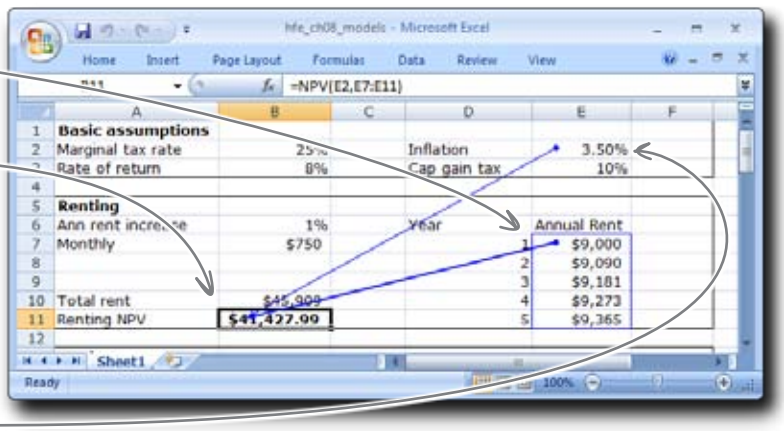


Describe in words how the rent formulas flow information through the spreadsheet.

The NPV formula is pretty straightforward. It points to the cash flows from the Annual Rent column and uses Inflation as the discount rate. As for the Annual Rent formula, Year 1 is the monthly rent (cell B7) times 12, and Year 2 adds an annual 1% increase (from cell B6) to the previous year. Years 3 through 5 do the same thing.

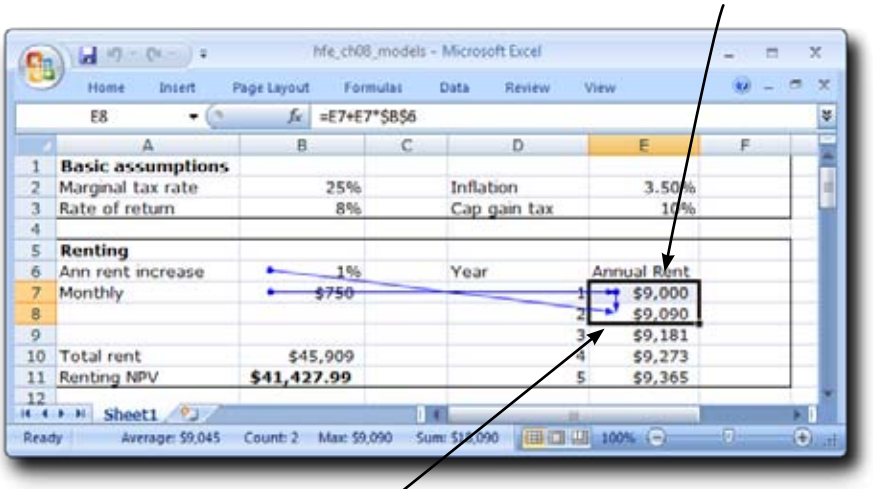
The NPV formula points to the cash flows in the Annual Rent column...

...and to the 3.5% discount rate for inflation.



The rent for Year 1 is the $750/month times 12.

=B7*12



=E7+E7*$B$6

The rent for Year 2 is the rent for Year 1 plus 1%.

The mortgage model *is* really complex. For example, take a look at the payment calculation from cell `B20`.

Yikes!

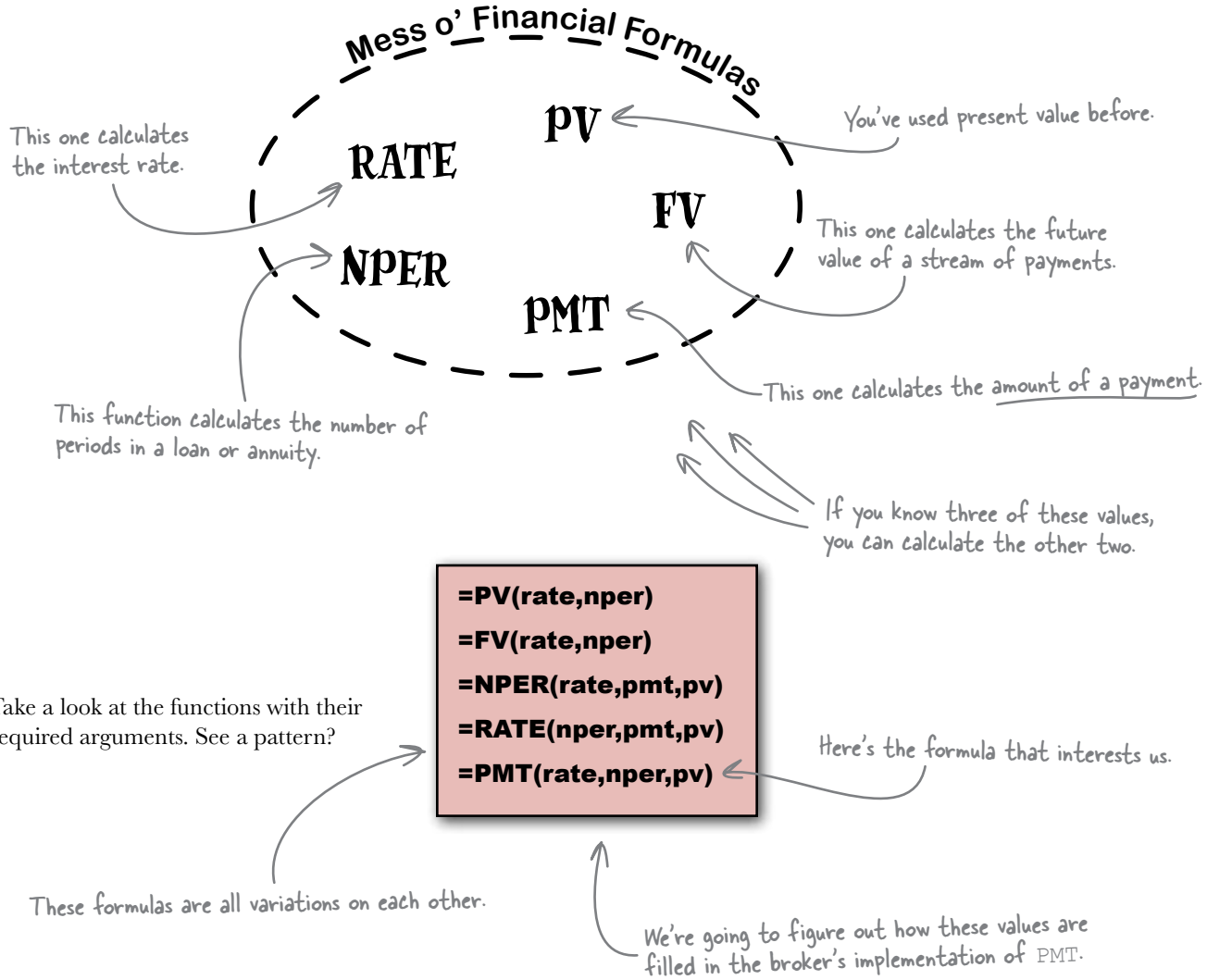
```
=-1*12*PMT($E$15/12,$E$16*12,$E$14)
```

You should **definitely** check out the math on this. The more complex the model, the higher the chance for errors. Good thing you have formula auditing to step through the formula.

How do you think the PMT formula works?

Excel's loan functions all use the same basic elements

Excel has a bunch of financial functions, but the core functions are the ones that calculate loan values, payments, rates, and terms. The neat thing about these functions is that they take the same arguments—each other—so if you know a few, you can generally derive the others.



The PMT formula in the broker's spreadsheet calculates your monthly payment

When you click Trace Precedents on the mortgage amount calculation, you can see how the formula looks elsewhere on the spreadsheet for the RATE, NPER, and PV amounts.

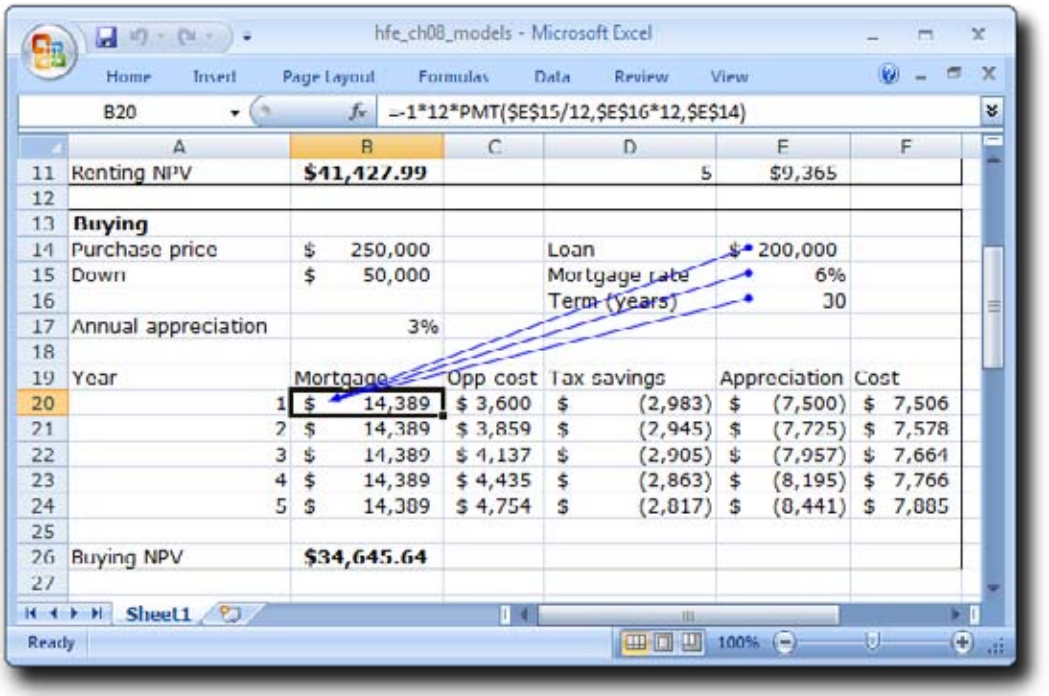
Use formula auditing to see how the arguments of this formula are filled.

```
=-1*12*PMT($E$15/12,$E$16*12,$E$14)
```

Here's the monthly interest rate.

Here's the term (NPER).

Here's the present value (PV).



When the broker wrote this formula, she multiplied the result by 12 to make the calculation show the total mortgage amount for the year, and then she multiplied the amount by –1 to make it a positive number.

What about the rest of the real estate broker's formulas?

Long Exercise

Take a close look at the formulas the broker uses in her mortgage model. How do they work? Write your answers in the blanks below.

You will need to use both formula auditing and the help screens to decode these formulas.

1 Use what you've learned so far to figure out how the "Tax savings" formula works.

Tax savings

```
=CUMIPMT($E$15/12,$E$16*12,$E$14,1,A20*12,0)*$B$2
```

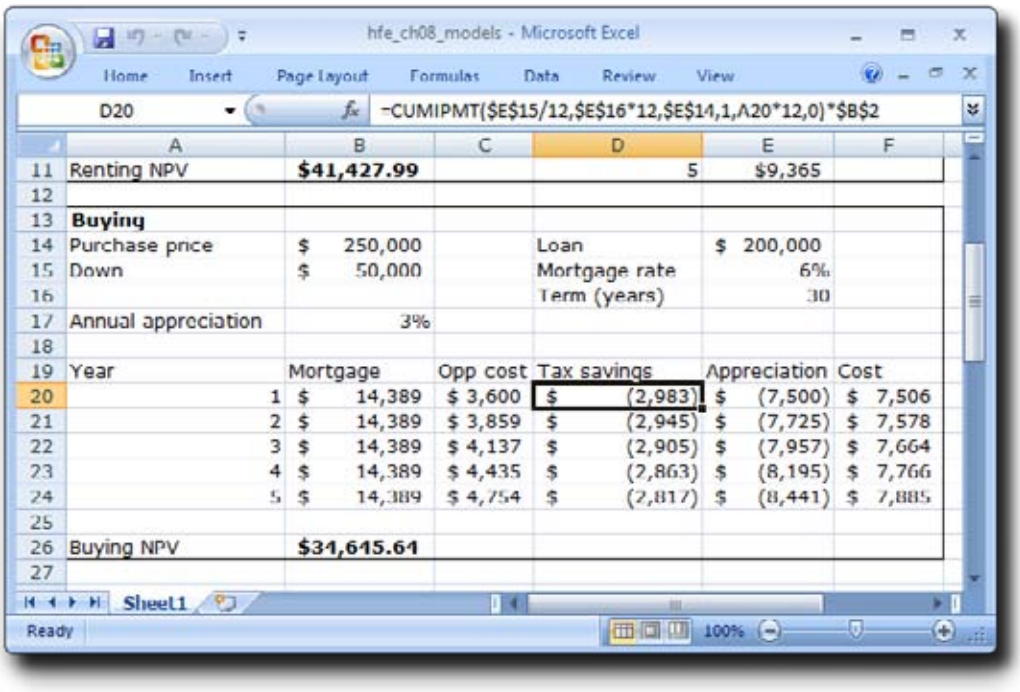
This one's a bear!

.....

.....

.....

.....



Write how you think these formulas work in the blanks.

2 Do the same for the "Opp cost" and "Appreciation" formulas.

Opp cost

=$B$15*$B$3*(1-$E$3)

Appreciation

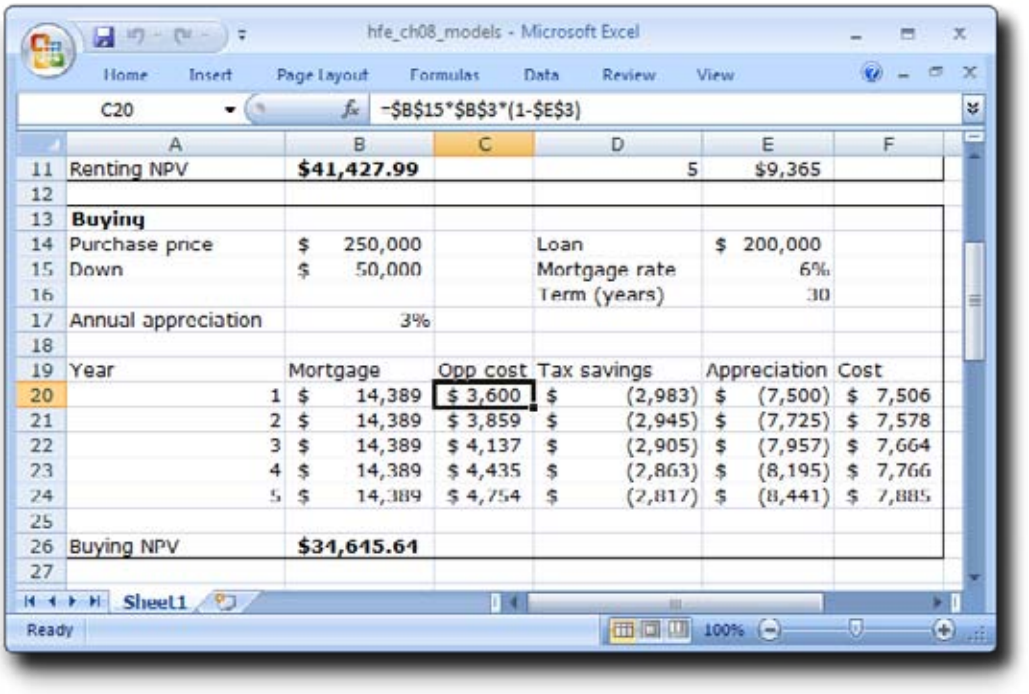
=-1*$B$17*$B$14

.....

.....

.....

.....



Long Exercise Solution

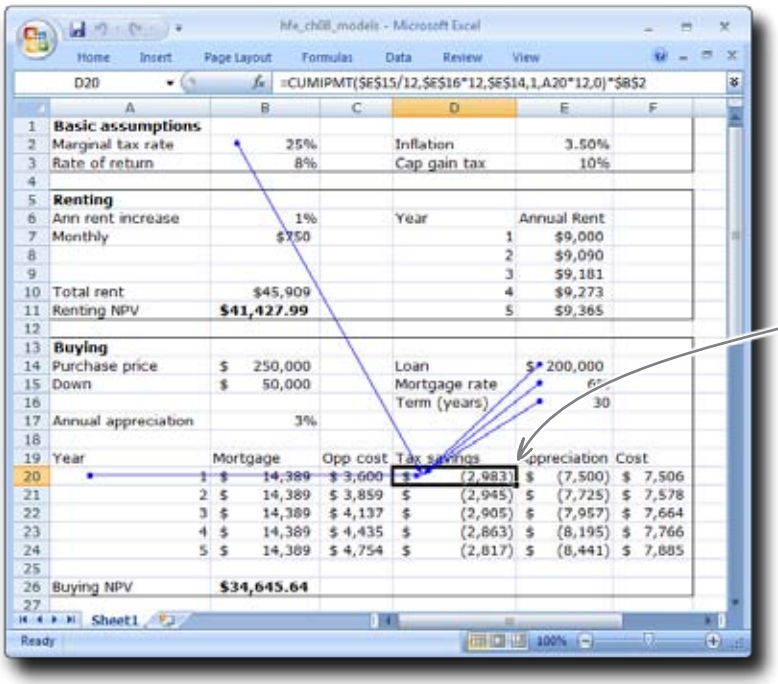
Were you able to use Excel tools to decode the Tax savings, Opp cost, and Appreciate formulas?

1. Use what you've learned so far to figure out how the "Tax savings" formula works.

Tax savings

=CUMIPMT($E$15/12,$E$16*12,$E$14,1,A20*12,0)*$B$2

The CUMIPMT function calculates the amount of interest paid on a loan (or annuity) between two points in time. In this formula, CUMIPMT looks at assumptions about the size, interest rate, and term of the loan to calculate interest paid each year. Then the formula multiplies the amount of interest paid by your tax rate, which returns how much money you save in taxes.



	A	B	C	D	E	F
1	**Basic assumptions**					
2	Marginal tax rate	25%		Inflation	3.50%	
3	Rate of return	8%		Cap gain tax	10%	
4						
5	**Renting**					
6	Ann rent increase	1%		Year	Annual Rent	
7	Monthly	$750		1	$9,000	
8				2	$9,090	
9				3	$9,181	
10	Total rent	$45,909		4	$9,273	
11	Renting NPV	**$41,427.99**		5	$9,365	
12						
13	**Buying**					
14	Purchase price	$ 250,000		Loan	$ 200,000	
15	Down	$ 50,000		Mortgage rate	6%	
16				Term (years)	30	
17	Annual appreciation	3%				
18						
19	Year	Mortgage	Opp cost	Tax savings	Appreciation	Cost
20	1	$ 14,389	$ 3,600	$ (2,983)	$ (7,500)	$ 7,506
21	2	$ 14,389	$ 3,859	$ (2,945)	$ (7,725)	$ 7,578
22	3	$ 14,389	$ 4,137	$ (2,905)	$ (7,957)	$ 7,664
23	4	$ 14,389	$ 4,435	$ (2,863)	$ (8,195)	$ 7,766
24	5	$ 14,389	$ 4,754	$ (2,817)	$ (8,441)	$ 7,885
25						
26	Buying NPV	**$34,645.64**				
27						

2 Do the same for the "Opp cost" and "Appreciation" formulas.

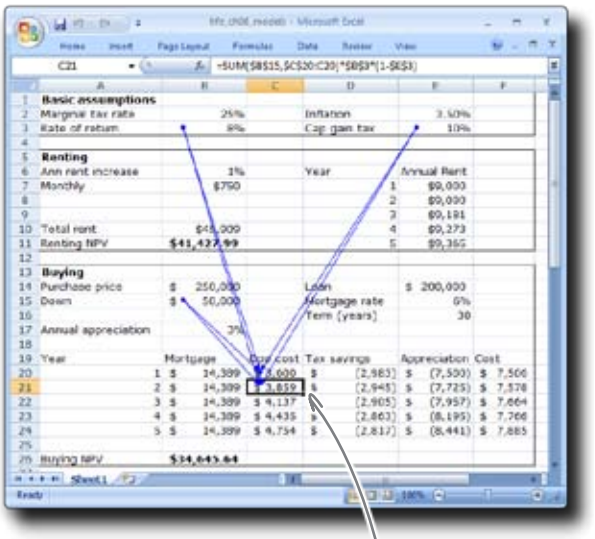
Opp cost

=$B$15*$B$3*(1-$E$3)

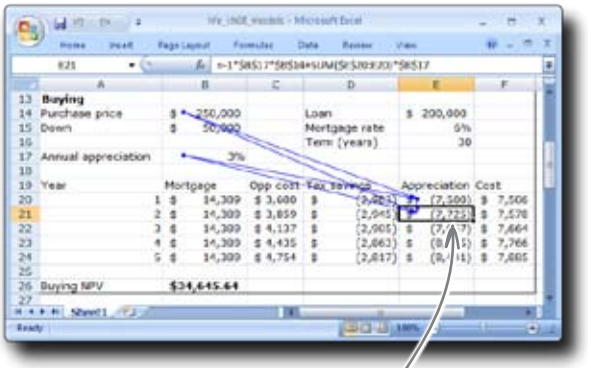
Appreciation

=-1*$B$17*$B$14

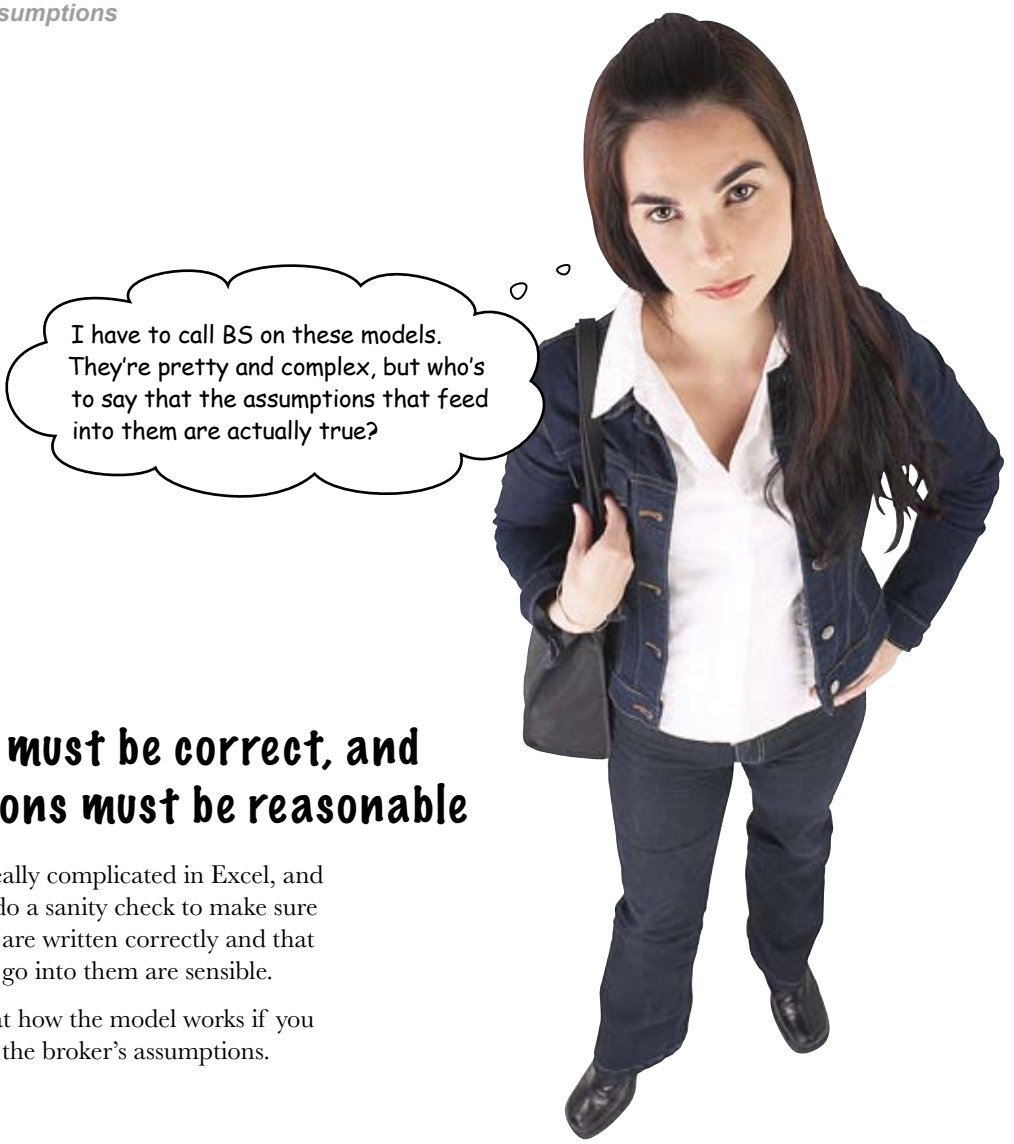
The Opp cost formula adds together your down payment and your cumulative mortgage payment and then multiplies the amount by your after-tax rate of return. This is your "opportunity cost." The Appreciation formula looks at the purchase price of your house and adds an annual rate of return. The Appreciation formula incorporates appreciation from the previous year into its calculation.



The Opp cost formula draws from three sources.



Here's the Appreciation formula.



Formulas must be correct, and assumptions must be reasonable

Models can get really complicated in Excel, and it always pays to do a sanity check to make sure that the formulas are written correctly and that the numbers that go into them are sensible.

Let's take a look at how the model works if you play around with the broker's assumptions.

Model complexity can obscure a host of ills.

It's easy to create an elaborate spreadsheet that flows data all over the place. It's really hard to devise a complex model that helps you make good real-world decisions. Always make sure you understand the models you use, especially the complex ones.

Sharpen your pencil

Here are a couple different scenarios designed to test the broker's model. What happens to your decision when you change the model's assumptions?

1. Say your loan interest is changed to 6.5% and the house appreciates at 1.5% per annum. Does that affect your decision to buy?

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2. Say it goes to 4% interest and 5% appreciation. What now?

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3. What would you ask the real estate broker to help tease out her beliefs about the plausibility of her assumptions?

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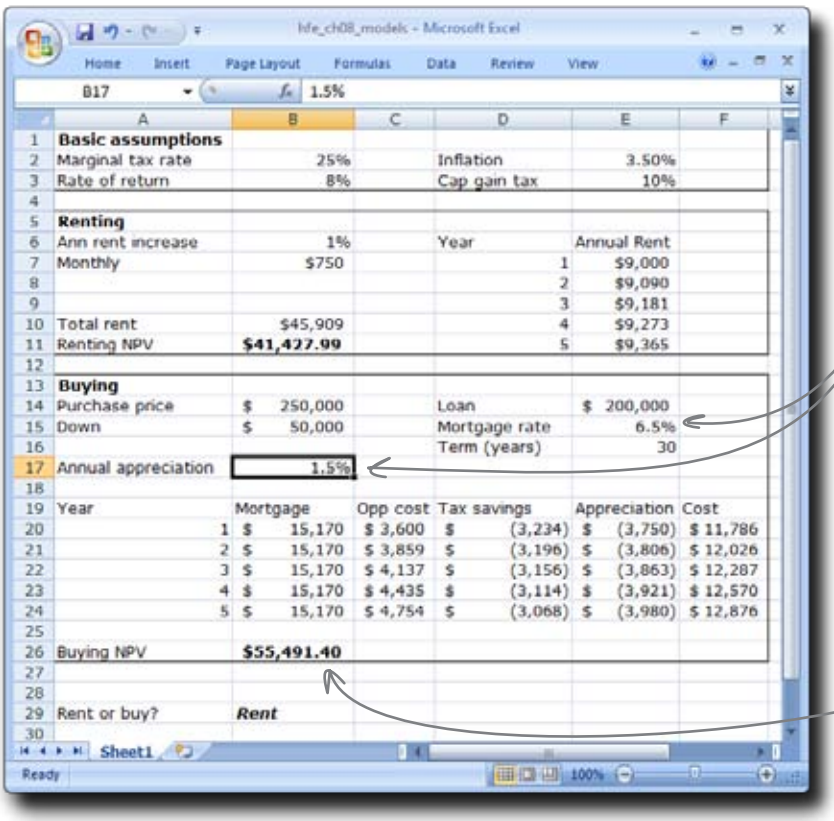
Sharpen your pencil Solution

You tinkered with some of the assumptions in the broker's model. What did you learn about the model?

1 Say your loan interest is changed to 6.5% and the house appreciates at 1.5% per annum. Does that affect your decision to buy?

The cost for buying a house goes way up under this circumstance, for two reasons: one, the mortgage interest cost is a lot higher and two, the appreciation of the house isn't high enough to compensate for the increase in mortgage interest. Given the rent assumptions at the top of the spreadsheet, the NPV calculations show renting to be a clear winner.

Here are the two assumptions you changed.

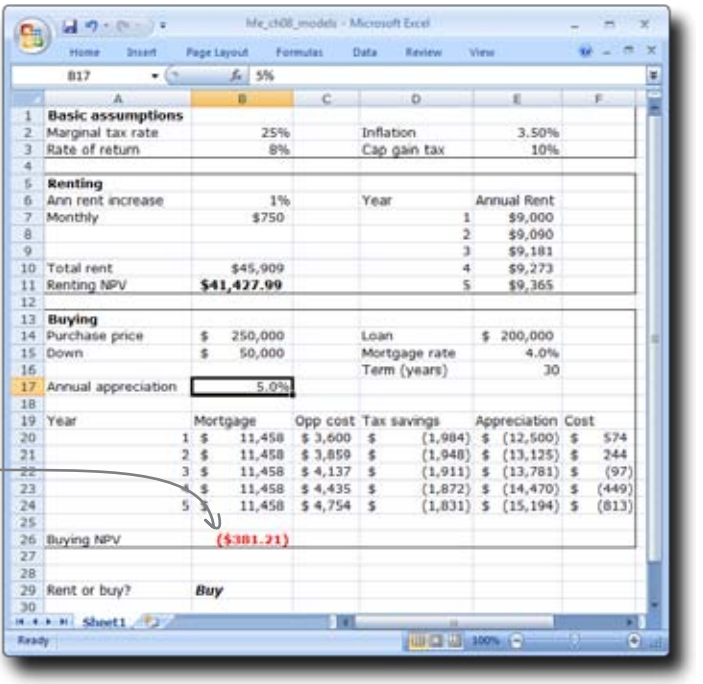


Now the NPV for buying costs is higher than the NPV for renting.

2 Say it goes to 4% interest and 5% appreciation. What now?

Here, interest goes down, and appreciation goes up. In this case, buying a house is a whole lot more attractive than renting. In fact, you actually make money under this scenario, which is what the negative NPV means. If you know that this scenario would come to pass, buying would be a no-brainer. Too bad you don't have a crystal ball....

Here you're making money!



	A	B	C	D	E	F
1	**Basic assumptions**					
2	Marginal tax rate	25%		Inflation	3.50%	
3	Rate of return	8%		Cap gain tax	10%	
4						
5	**Renting**					
6	Ann rent increase	1%		Year	Annual Rent	
7	Monthly	$750		1	$9,000	
8				2	$9,090	
9				3	$9,181	
10	Total rent	$45,909		4	$9,273	
11	Renting NPV	**$41,427.99**		5	$9,365	
12						
13	**Buying**					
14	Purchase price	$ 250,000		Loan	$ 200,000	
15	Down	$ 50,000		Mortgage rate	4.0%	
16				Term (years)	30	
17	Annual appreciation	5.0%				
18						
19	Year	Mortgage	Opp cost	Tax savings	Appreciation	Cost
20	1	$ 11,458	$ 3,600	$ (1,984)	$ (12,500)	$ 574
21	2	$ 11,458	$ 3,859	$ (1,948)	$ (13,125)	$ 244
22	3	$ 11,458	$ 4,137	$ (1,911)	$ (13,781)	$ (97)
23	4	$ 11,458	$ 4,435	$ (1,872)	$ (14,470)	$ (449)
24	5	$ 11,458	$ 4,754	$ (1,831)	$ (15,194)	$ (813)
25						
26	Buying NPV	($381.21)				
27						
28						
29	Rent or buy?	*Buy*				
30						

3 What would you ask the real estate broker to help tease out her beliefs about the plausibility of her assumptions?

The broker wants to sell the house (wouldn't you, if you were a broker?), so you should be on guard for overly optimistic assumptions. Small changes in interest and appreciation rates make all the difference in which strategy is best for you. So the question for the broker is simply, "Why should I believe your assumptions?!?"

The broker weighs in...

Oh, those are reasonable questions. It's really great that you're thinking through this decision so thoroughly. Your 6.5% interest/1.5% appreciation scenario is possible, but I doubt it'll happen. Here's the deal; I can help you with the model but the decision and risk are ultimately yours. If you feel conservative or speculative in your decision, you need to make sure that you plug in the right assumptions to reflect it.

And BTW, the short answer is this...you should buy a house!

An email just came through from your better half talking about the assumptions you two should use for your modeling. And since your purchase of a home is a partnership, you'd better pay attention to those suggestions!

From: Better Half
To: You
Subject:

Hey You,

I've been doing a lot of thinking, and I think that we should use these assumptions. First off, let's go for the $250,000 house.

I think that we should take out a loan for as little as possible, so let's put down $100,000. That way, the present value of our loan will be just $150,000.

The bank officer called and said that we qualify for a 30-year mortgage at 5% interest, and that's the best rate we've seen so far, so I think we should go with it.

And as for the amount we expect the house to appreciate…that's a tough one. The houses we're looking at have been in a pretty up-and-coming neighborhood, and unbiased experts are predicting 7% annual growth over the next five years. But I say we should project 3% just to be on the conservative side.

Love,

Your Better Half

Take these figures and plug them back into your spreadsheet. Using the NPV calculations, should you rent or buy?

Your better half provided you with some model parameters for your rent vs. buy decision. What did your spreadsheet tell you to do?

Here's the new down payment.

Change these two cells as well.

hfe_ch08_models - Microsoft Excel

Home | Insert | Page Layout | Formulas | Data | Review | View

A8

	A	B	C	D	E	F	G
1	**Basic assumptions**						
2	Marginal tax rate	25%		Inflation	3.50%		
3	Rate of return	8%		Cap gain tax	10%		
4							
5	**Renting**						
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9				3	$9,181		
10	Total rent	$45,909		4	$9,273		
11	Renting NPV	**$41,427.99**		5	$9,365		
12							
13	**Buying**						
14	Purchase price	$ 250,000		Loan	$ 150,000		
15	Down	$ 100,000		Mortgage rate	5%		
16				Term (years)	30		
17	Annual appreciation	3%					
18							
19	Year	Mortgage	Opp cost	Tax savings	Appreciation	Cost	
20	1	$ 9,663	$ 7,200	$ (1,862)	$ (7,500)	$ 7,500	
21	2	$ 9,663	$ 7,718	$ (1,834)	$ (7,725)	$ 7,822	
22	3	$ 9,663	$ 8,274	$ (1,804)	$ (7,957)	$ 8,176	
23	4	$ 9,663	$ 8,870	$ (1,773)	$ (8,195)	$ 8,564	
24	5	$ 9,663	$ 9,508	$ (1,740)	$ (8,441)	$ 8,990	
25							
26	Buying NPV	**$36,955.03**					
27							
28							
29	Rent or buy?	***Buy***					
30							

Sheet1

Ready

100%

Looks like a purchase is the way to go!

Your house was a good investment!

The purchase of a house is by no means a guaranteed way to make money, but because of your diligence in modeling your decision to buy the house, you and yours have done quite nicely.

Buying the house has definitely proven to be the better strategy.

Graph your data

Who wants to look at numbers all the time?

Very often a nice graphic is a more engaging way to present data. And sometimes you have so much data that you actually can't see it all without a nice graphic. Excel has extensive charting facilities, and if you just know where to click, you'll unlock the power to make charts and graphs to display your data with drama and lucidity.

Head First Investments needs charts for its investment report

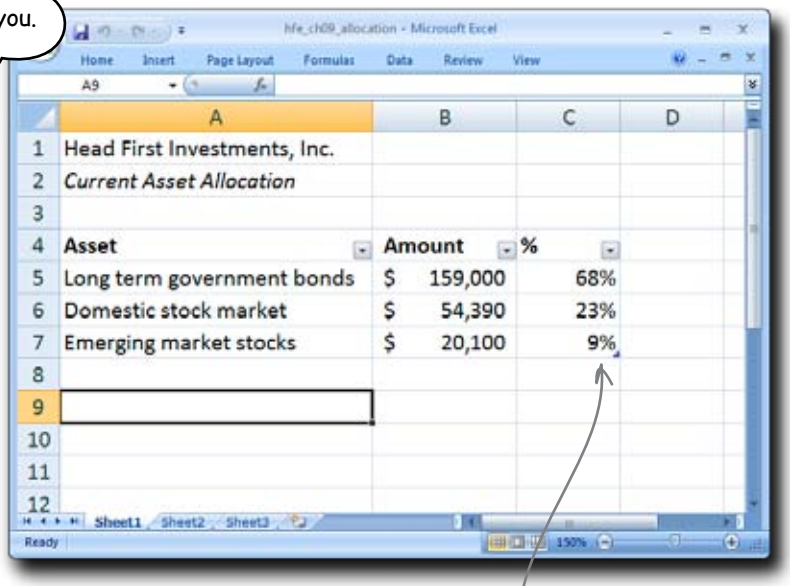
There is a big presentation coming up for Head First Investment's **board of directors**. They have all the data compiled to show their performance over the last year, but they need some charts to make the data easier to read and understand. It's up to you to crank out some attractive charts.

This spreadsheet shows your company's investments.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch09_allocation.xlsx

We're counting on you.



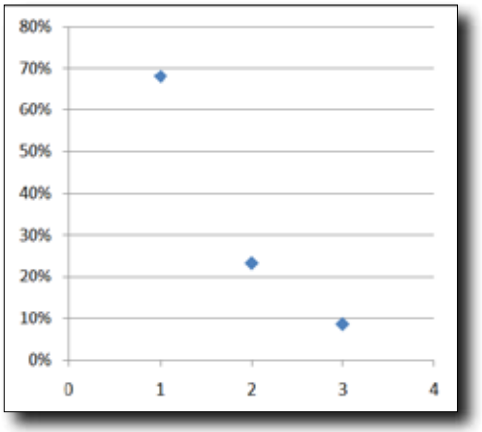
	A	B	C	D
1	Head First Investments, Inc.			
2	*Current Asset Allocation*			
3				
4	Asset	Amount	%	
5	Long term government bonds	$ 159,000	68%	
6	Domestic stock market	$ 54,390	23%	
7	Emerging market stocks	$ 20,100	9%	
8				
9				
10				
11				
12				

Here's your boss, the CEO.

This percentage column shows the allocation—the portion of the portfolio taken up by each investment.

Sharpen your pencil

Look at each chart type. Which is most appropriate to show portfolio allocation?



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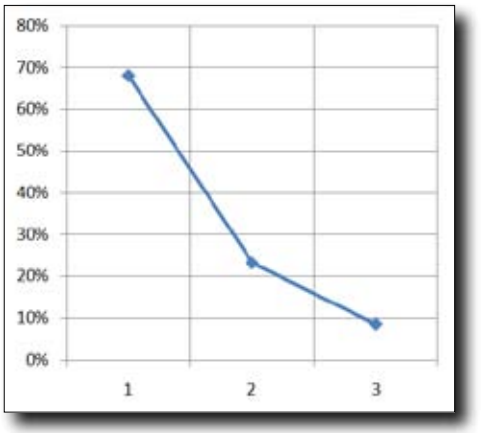
Write your thoughts about the suitability of each chart type in these blanks.



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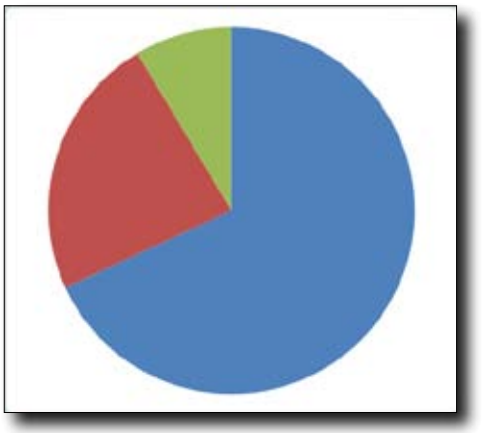

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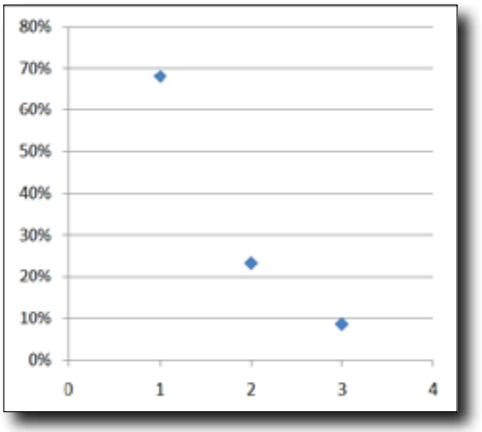
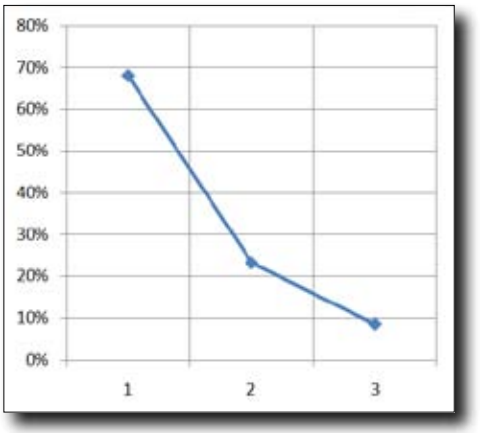
Sharpen your pencil Solution

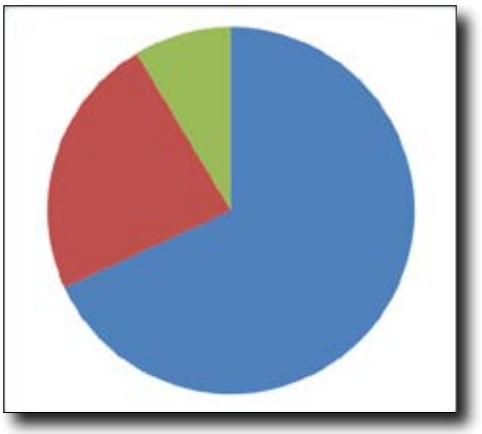
Which chart did you conclude would be the most useful way of representing your company's portfolio visually?



It looks like 1, 2, and 3 on the bottom here represent the different investments, and a dot represents the percentage for each. This isn't a very clear chart.



This chart has lines to connect the dots. That doesn't seem very useful either, because the line suggests a trend in the data, like what you'd have if one thing changed over time.

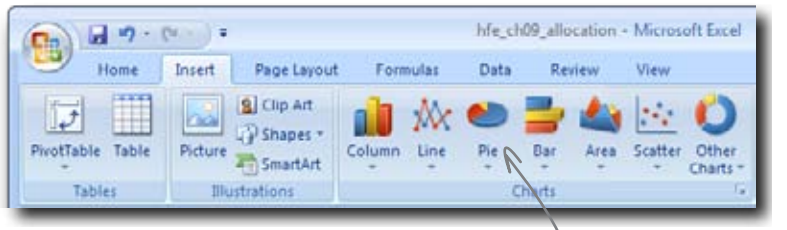


Here's the classic pie chart. This would definitely be a good place to start. The pie itself represents the portfolio, and each slice represents an asset.

Create charts using the Insert tab

Let's try creating one of those pie charts. Making charts in Excel is easy: just start by clicking on the Insert tab of the Ribbon. You'll find everything you need to get started.

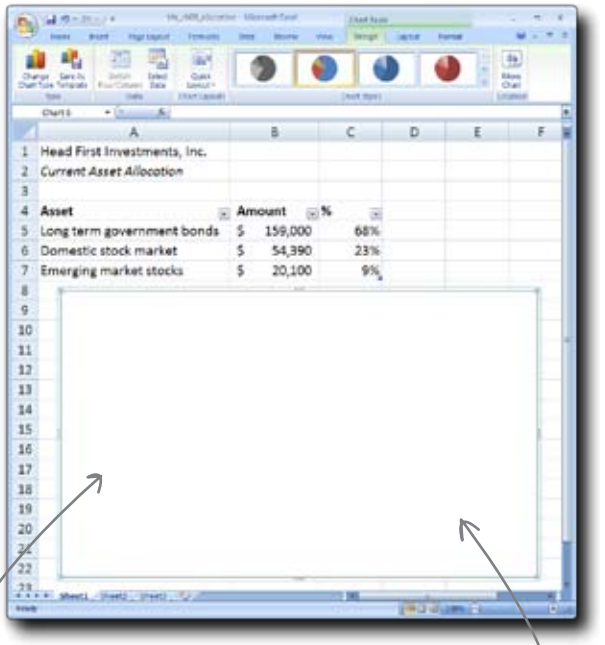
Make sure your data isn't selected.



Click on the first option under this drop box.

Do this!

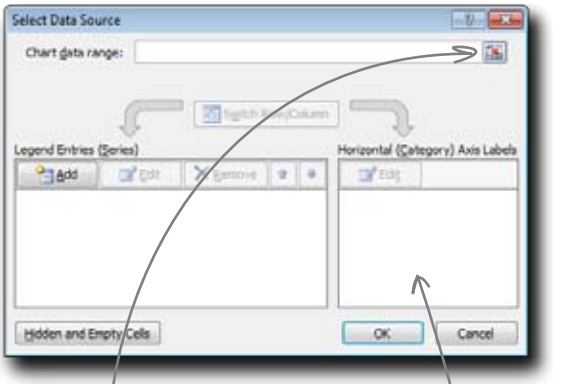
1. Make sure your cursor is **outside your data range** in a blank cell. Then insert a pie chart.



You get a blank chart.

You might need to reposition this chart to see your data better.

2. Next, click the Select Data button. Fill in your data range and axis labels.



Click here to add your Amount data to the data range.

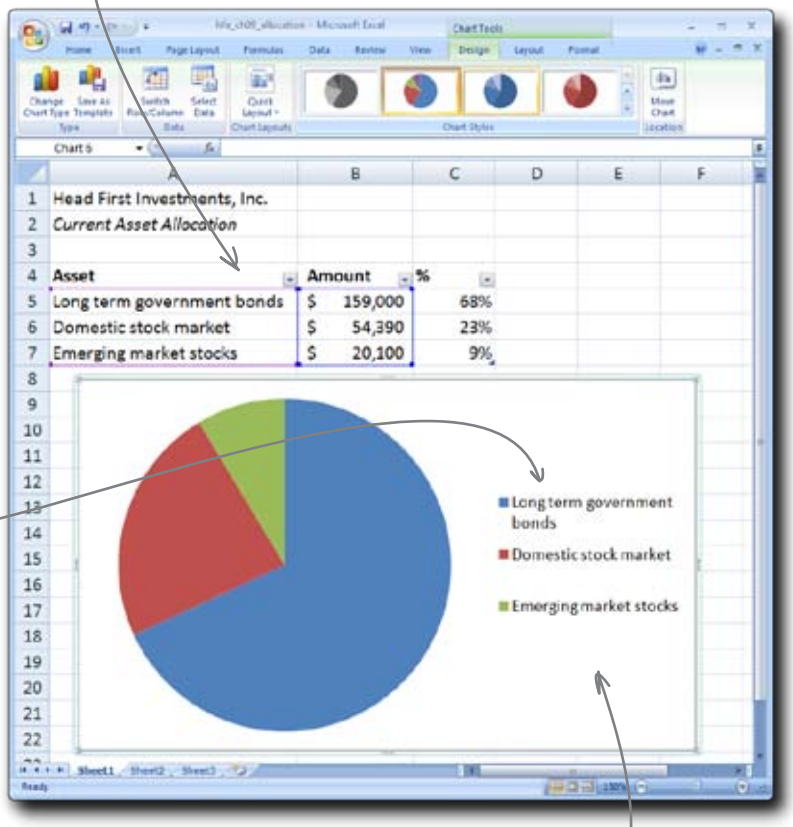
Click here to tell Excel how to name your categories.

Use the Design and Layout tabs to rework your chart

Inserting a chart in Excel is only the beginning. Once your chart has been created, you'll always head to the Design and Layout tabs under Chart Tools to change elements in your chart like the titles and formatting.

You just hit the **Select Data** button under the Design tab to select your data and labels.

This range includes your data and labels.



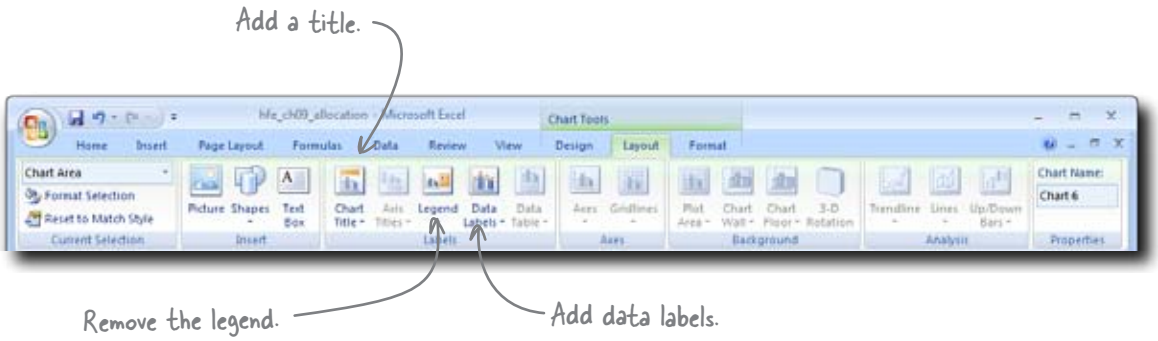
This is the legend.

By default, Excel places your labels in the legend.

Let's polish up your chart using the Design and Layout tabs.

1. Using the far-right button on the Design tab, move the chart you created to its own sheet. This will clear up the sheet with your data.

2. Now head over to the Layout tab. Click the Chart Title button to add a title.



3. It'd be nice if your labels were actually next to the pie slices rather than in the legend, so let's get rid of the legend. Under the Layout tab, make the legend go away.

4. Add data labels next to the pie slices. Once you've added them, right-click and select Format Data Labels to make sure they refer to the Category Name rather than the Values.

5. Finally, increase the font size of all text elements in the chart to make them more readable. You can change the font size using the Home tab.

Exercise Solution

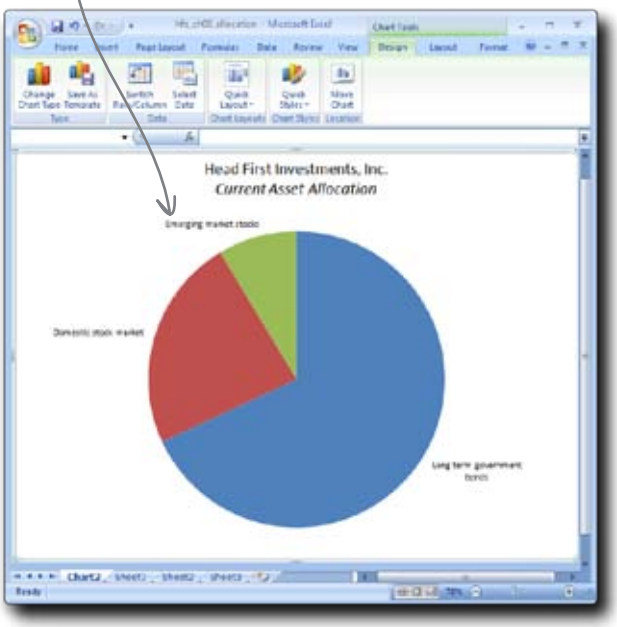
You just executed a variety of modifications to your pie chart's layout using the Design and Layout tabs. How do your results look?

1. Move the chart you created to its own sheet.
2. Add a title.
3. Get rid of the legend.
4. Add data labels next to the pie slices, making sure they refer to the Category Name rather than the Values.
5. Increase the font size of all text elements in the chart.

Here's your chart on its own sheet.

You needed to open this window to fix your axis labels.

Now your labels have moved from the legend to the pie slices.



there are no Dumb Questions

Q: That made sense, but it looks like there are a lot of different options in the chart menus. If I want to change just one thing, how do I know how to find it?

A: That's a great question, and there's a really simple trick. You can right-click on any of the components on your chart, so if you want to change an element of your chart, you can always just right-click on it to search for the menu item that will change that one thing.

Q: So when all else fails, if I want to change something on my chart, I should right-click and explore the menus?

A: That's exactly right.

Q: Are the charts that come with Excel pretty well designed? I mean, if I just go with the defaults, will I generally create pretty attractive, readable charts?

A: Yes and no. The graphic quality of Excel's built-in visualizations is greater than it's ever been. If you look at the Chart Styles under the Design tab, you can see a neat grid of design variations that you can quickly apply to your data. Excel has never been better.

Q: I'm sensing there's a "but" coming.

A: You sense correctly. The "but" is that no software can ever make your design decisions for you, especially when it comes to charts. The fact that your chart came built into Excel is not much help if your visualization is not analytically rigorous or useful.

Q: Is Excel the best spreadsheet charting tool available?

A: It depends on what you're trying to accomplish. If you have data and a problem that fits the built-in charts nicely, then Excel is probably the tool for you. If you need to do high-level, hardcore statistical visualizations, you might want to reach for a program like the open source statistical package R.

Q: What you're telling me is that I have to learn *another* piece of software?

A: Not necessarily! Recent versions of Excel are more powerful and versatile than ever, and Excel's features are more than most people need to manage their data. But it never hurts to be aware of other visualization options, and if you find yourself spending hours and hours trying to force Excel's charting features to create some chart that it wasn't designed to make, then you may want to investigate other graphing programs.

Q: Do people do that—use Excel to make charts that the Excel designers never thought to support?

A: A lot of people use Excel to do things that the original designers of spreadsheets never thought to support. And it's actually one of the coolest things about how people use Excel: users dream up features, then force Excel to implement them (even in weird ways sometimes), and later Microsoft picks them up and implements them in a user-friendly way.

Q: So what's the bottom line?

A: Learn Excel's features. As many as you can. Come up with creative ways to apply those features to your own problems. And if you find yourself spending a huge amount of time forcing Excel to solve your problems, consider the features of more full-fledged computer or statistical programming platforms like R or Python.

Q: Let's get back to charts. How do I know which chart to use with my data?

A: You're about to find out. Your client is almost certainly going to need you to create more charts for the big presentation....

Let's see what the boss thinks....

Your pie chart isn't going over well with the corporate graphic artist

Your pie chart has been passed around, and some guy you've never even dealt with is weighing in with a negative opinion.

The artist is correct. This is a common critique of pie charts among people who care a lot about data visualizations, so you should probably try a different chart. But no worries: changing the chart type is a snap.

Let's take a look at some other chart types.

WHO DOES WHAT?

Match each Excel chart type to what it does. Which chart do you think would be an improvement over the pie chart?

Lets you plot two variables with the option of fitting a curve to the data points.

A way to plot financial instruments, showing high, low, and closing prices.

Basic comparison, using length and one or more variables.

A visualization that lets you add a third dimension of area to a scatterplot.

Charts for plotting data with three related variables.

Shows changing trends, generally over time.

WHO DOES WHAT? SOLUTION

Match each Excel chart type to what it does. Which chart do you think would be an improvement over the pie chart?

Lets you plot two variables with the option of fitting a curve to the data points.

A way to plot financial instruments, showing high, low, and closing prices.

Basic comparison, using length and one or more variables.

This is the chart we should use!

A visualization that lets you add a third dimension of area to a scatterplot.

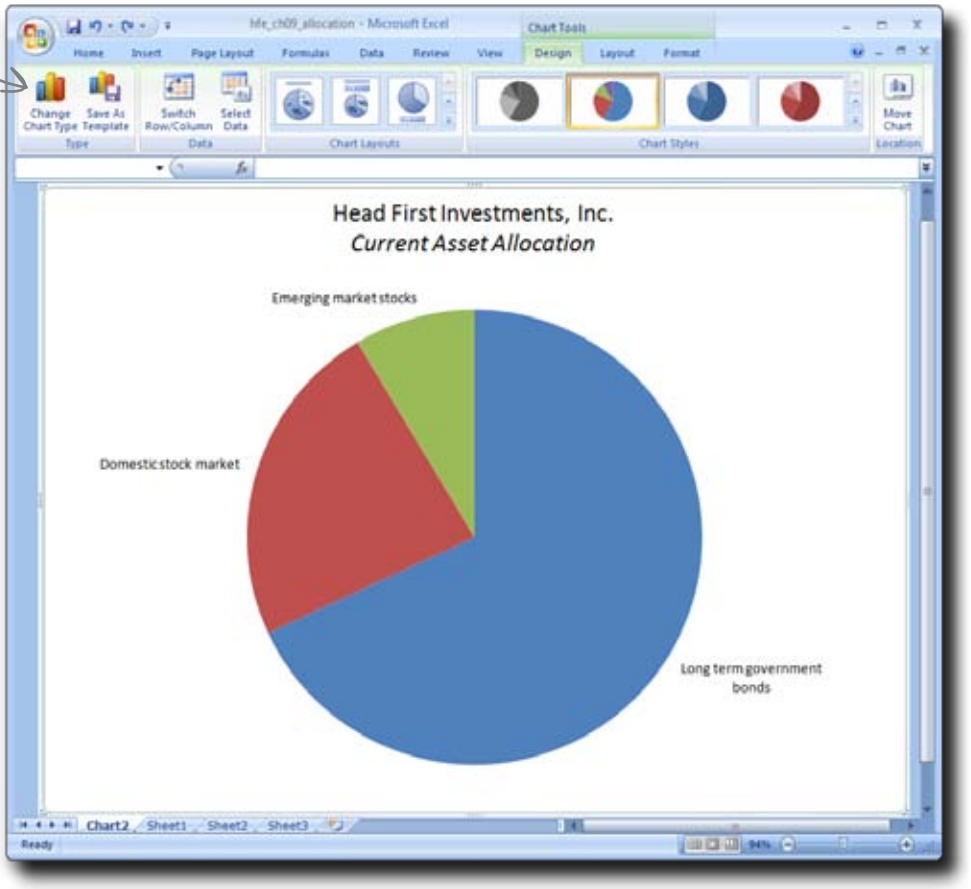
Charts for plotting data with three related variables.

Shows changing trends, generally over time.

Now that you've decided to change your pie chart to a bar chart, go ahead and make that change.

Click this button here.

Excel makes it easy to switch your chart type.

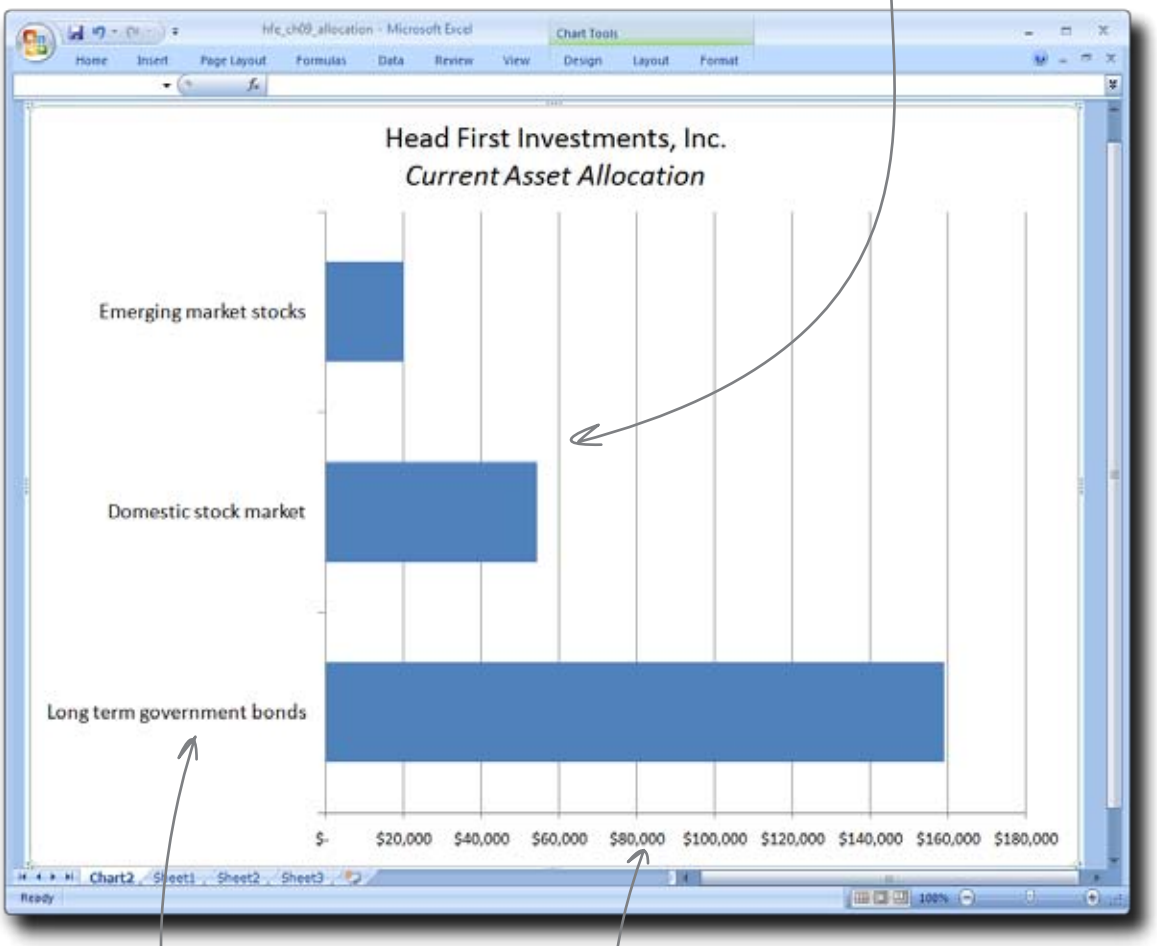


Do the labels update correctly? You might need to adjust the fonts.

Exercise Solution

You just changed your pie chart to a bar chart. How did the conversion go?

Excel remembers your data range.



You don't need to change your axis labels, either.

You might need to change the fonts to make sure everything is in proportion.

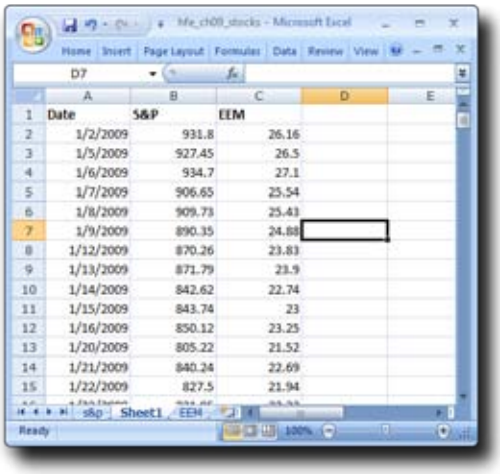
Nice work! We're very pleased with this visualization. And I think it's time for you to take on a bigger project. Compare these two stocks in our portfolio using a time series line chart.

Exercise

Create a line chart to compare stock 1 and stock 2. Put your cursor inside your data range, and Excel will try to figure out which columns represent your data.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch09_stocks.xlsx



	A	B	C	D	E
1	Date	S&P	EEM		
2	1/2/2009	931.8	26.16		
3	1/5/2009	927.45	26.5		
4	1/6/2009	934.7	27.1		
5	1/7/2009	906.65	25.54		
6	1/8/2009	909.73	25.43		
7	1/9/2009	890.35	24.88		
8	1/12/2009	870.26	23.83		
9	1/13/2009	871.79	23.9		
10	1/14/2009	842.62	22.74		
11	1/15/2009	843.74	23		
12	1/16/2009	850.12	23.25		
13	1/20/2009	805.22	21.52		
14	1/21/2009	840.24	22.69		
15	1/22/2009	827.5	21.94		

Which stock did better this year?

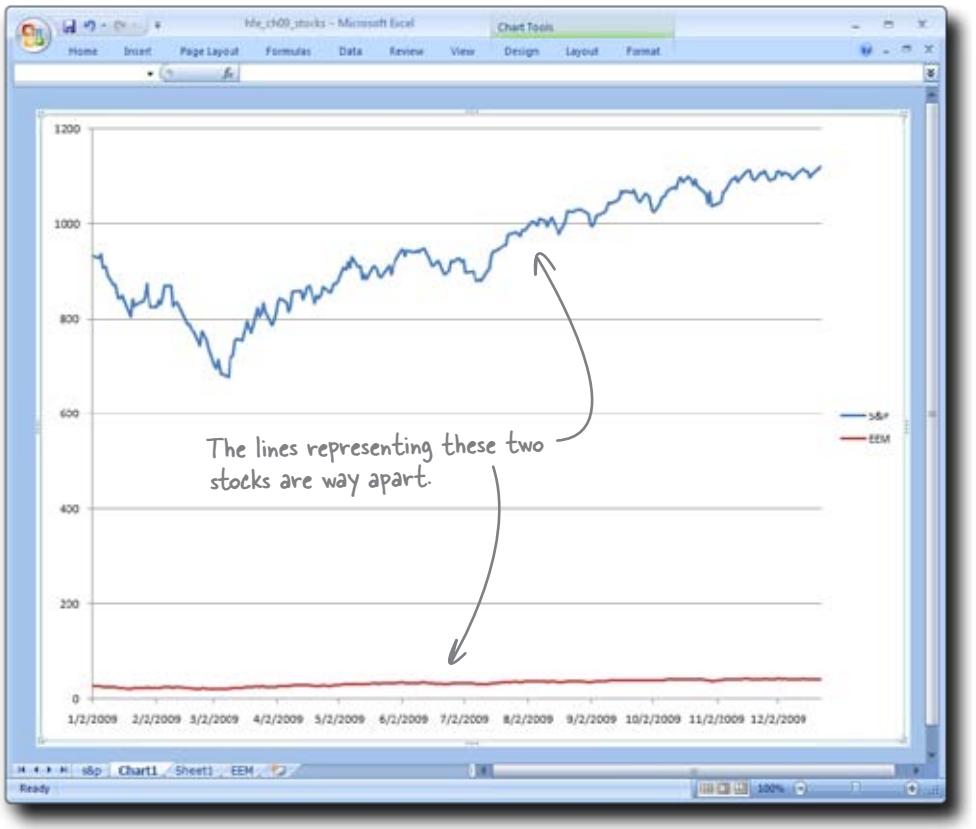
.....

.....

.....

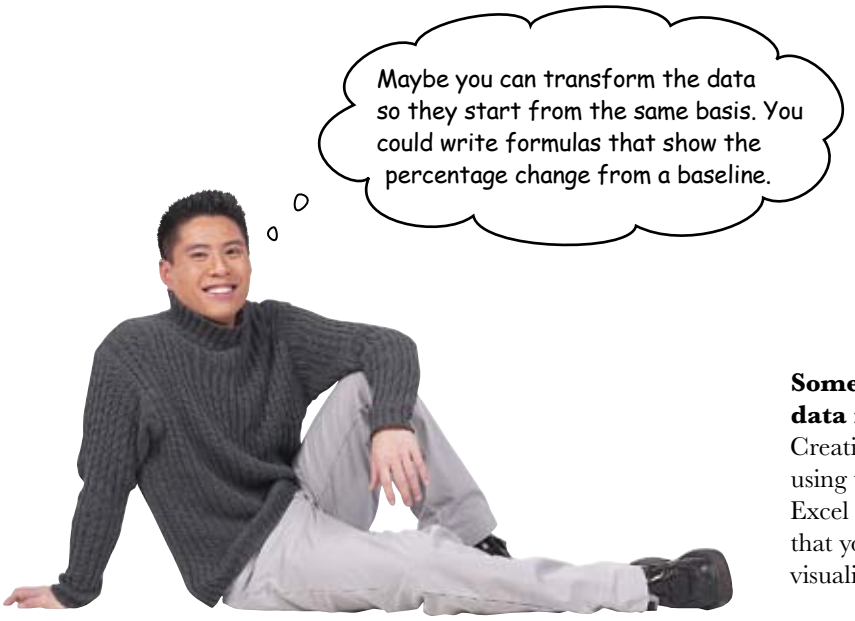
.....

You just created a time chart to compare two stocks. Did Excel create a strong visualization?



Which stock did better this year?

It appears that Excel created the visualization correctly, but there's a problem. It's hard to tell which stock performed better, because they have such different values. The starting and ending price of the S&P index stock is way higher than that of the EEM stock. The stocks started from different places, so we might need to do something to the data to get a good comparison.



Sometimes you need to transform the data in order to graph it effectively. Creating effective graphics isn't just about using the graphical manipulation features of Excel effectively. It's also about making sure that your data is prepped correctly for a good visualization.

Exercise

Write a formula to show a percentage change from Day 1 for each subsequent day.

Set up these zero basis columns.

For the first period, enter zero. For the second period, enter a formula that calculates the percentage change of the S&P from the first period.

	A	B	C	D	E
1	Date	S&P	EEM	S&P zero basis	EEM zero basis
2	1/2/2009	931.8	26.16	0.00%	0.00%
3	1/5/2009	927.45	26.5		
4	1/6/2009	934.7	27.1		
5	1/7/2009	906.65	25.54		
6	1/8/2009	909.73	25.43		
7	1/9/2009	890.35	24.88		
8	1/12/2009	870.26	23.83		
9	1/13/2009	871.79	23.9		
10	1/14/2009	842.62	22.74		
11	1/15/2009	843.74	23		
12	1/16/2009	850.12	23.25		
13	1/20/2009	805.22	21.52		
14	1/21/2009	840.24	22.59		
15	1/22/2009	827.5	21.94		
16	1/23/2009	831.95	22.22		

Format the columns as percentages to the hundredth decimal place.

You just transformed your data to show a percentage change from a zero basis rather than the original value. What did you find?

Here's the formula you want to use.

=(B3–B2)/B2

hfe_ch09_stocks - Microsoft Excel

Home | Insert | Page Layout | Formulas | Data | Review | View

D3 | =(B3-B2)/B2

	A	B	C	D	E
1	Date	S&P	EEM	S&P zero basis	EEM zero basis
2	1/2/2009	931.8	26.16	0.00%	0.00%
3	1/5/2009	927.45	26.5	-0.47%	
4	1/6/2009	934.7	27.1		
5	1/7/2009	906.65	25.54		
6	1/8/2009	909.73	25.43		
7	1/9/2009	890.35	24.88		
8	1/12/2009	870.26	23.83		
9	1/13/2009	871.79	23.9		
10	1/14/2009	842.62	22.74		
11	1/15/2009	843.74	23		
12	1/16/2009	850.12	23.25		
13	1/20/2009	805.22	21.52		
14	1/21/2009	840.24	22.69		
15	1/22/2009	827.5	21.94		
16	1/23/2009	831.95	22.22		

Sheet1 | Chart1

Ready | 150%

This formula shows that the value of the S&P on 1/5 was 0.47% less than it was on 1/2.

Let's copy the formulas and graph the data....

Now that you've written a formula to show the percentage change for one unit of time, copy and paste the formula for all dates. Then graph your new data.

1. Copy and paste the formula for both stocks. Make sure you add absolute references where necessary.

=(B3–B2)/B2

You'll need to add absolute references to make this formula copy correctly.

2. Create a new time series line chart.

Head back over to the Insert tab to select the chart you want to create.

You'll want to pick one of these.

Hint: You might have to go back into the menu that tells Excel which data to select. You want Excel to select only your new data, not all four columns.

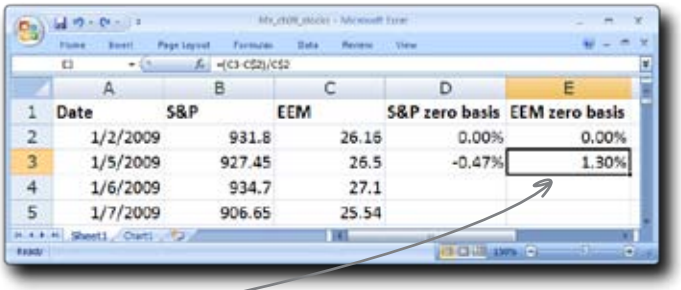
Exercise Solution

You just copied and pasted your new data transformation functions, and then you graphed them. How does your chart look now?

Here are your absolute references.

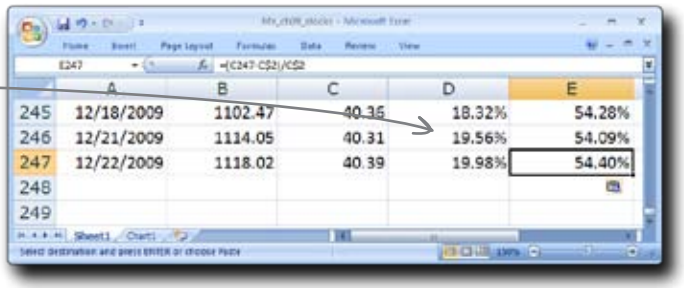
=(C3–C$2)/C$2

This reference makes sure that you're always comparing any given day's asset value with the original value from January 2.



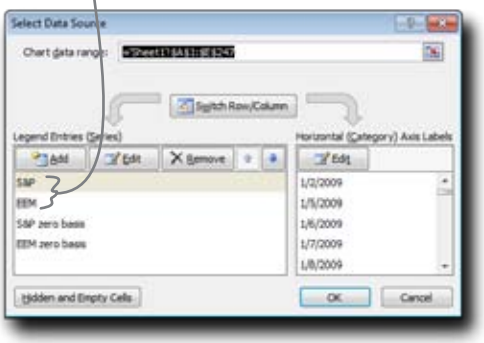
	A	B	C	D	E
1	Date	S&P	EEM	S&P zero basis	EEM zero basis
2	1/2/2009	931.8	26.16	0.00%	0.00%
3	1/5/2009	927.45	26.5	-0.47%	1.30%
4	1/6/2009	934.7	27.1		
5	1/7/2009	906.65	25.54		

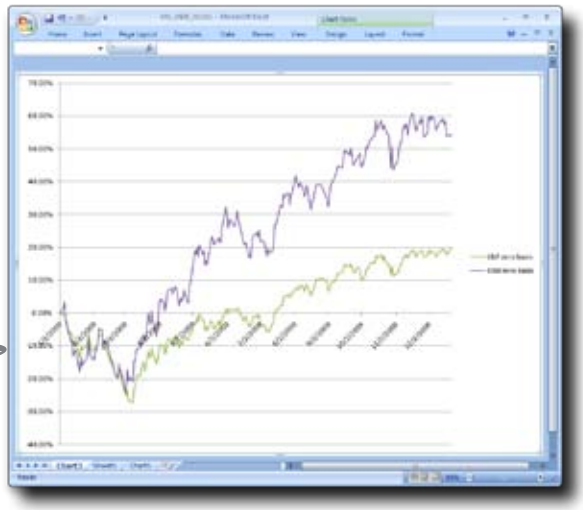
The formula copies and pastes smoothly for all values.



	A	B	C	D	E
245	12/18/2009	1102.47	40.36	18.32%	54.28%
246	12/21/2009	1114.05	40.31	19.56%	54.09%
247	12/22/2009	1118.02	40.39	19.98%	54.40%
248					
249					

You need to remove these two data entries.





Here's your new chart.

Now it's easier to tell how the stocks performed relative to each other.

You're starting to get tight on time...

Better get your chart formatted for the big presentation....

From: CEO
To: Head First
Subject:

Dear Head First,

I hear the new chart is coming along well. Can you make sure it's really nicely formatted?

The board is a cantankerous bunch, and we need to make sure our data visualizations display the utmost professionalism.

Oh, and BTW, we need your chart really soon. Like yesterday.

I know you can handle this.

—CEO

Exercise

Format your chart according to these parameters.

1. Make this the title: *S&P versus EEM*.

2. Put the legend, which is currently on the right, at the bottom of the chart.

3. The date labels on the y-axis are kind of verbose and also get in the way of the lines. See whether you can fix that issue as well.

You just reformatted your new line chart. How did it turn out?

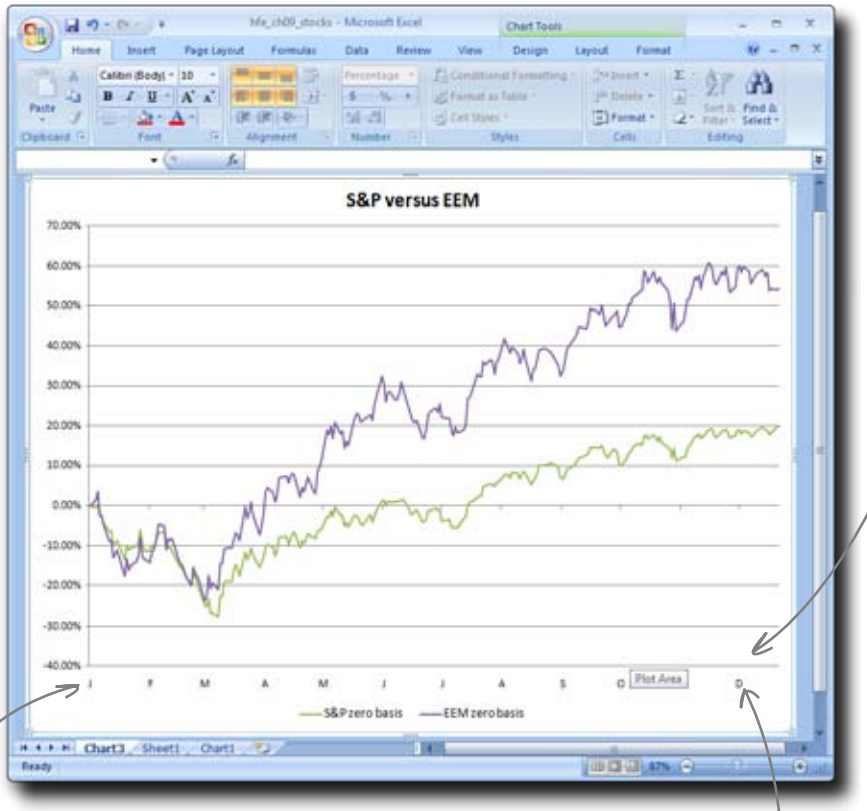
1. Make this the title: *S&P versus EEM*.

2. Put the legend, which is currently on the right, at the bottom of the chart.

3. The date labels on the y-axis are kind of verbose and also get in the way of the lines. See whether you can fix that issue as well.

Your visualization might look different.

Set the axis labels to "Low" to put them at the bottom.

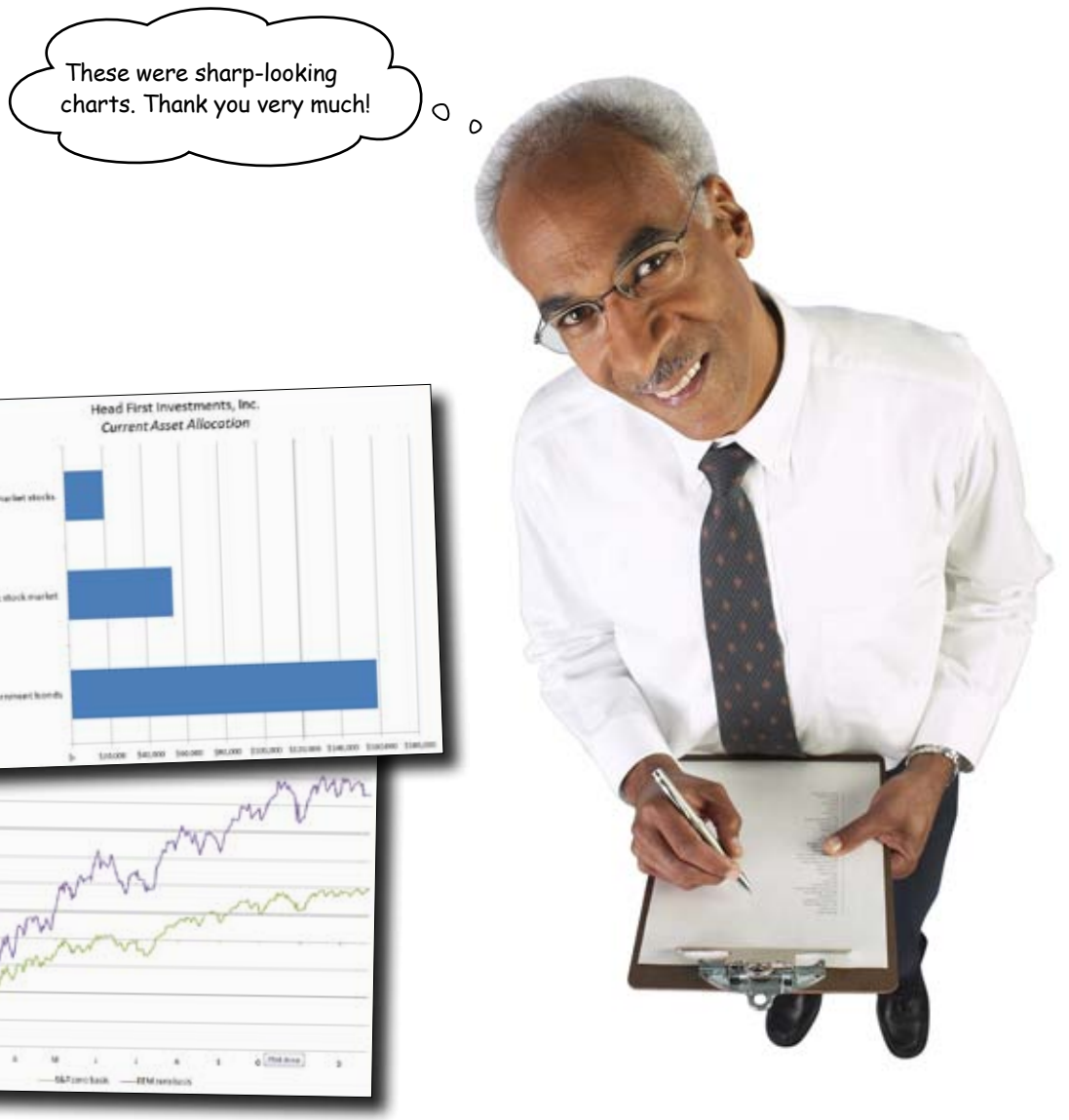


Select the "M" data format for the y-axis labels to show the first letter of the month's name.

The major units of the y-axis are fixed at 1 month.

Your report was a big success...

The two charts you created were a big hit among the board of directors. You made the data accessible and elegant through your graphical visualizations.



Alternate realities

Things could go many different ways.

There are all sorts of ***quantitative factors*** that can affect how your business will work, how your finances will fare, how your schedule will manage, and so forth. Excel excels at helping you model and manage all your *projections*, evaluating how changes in those factors will affect the variables you care about most. In this chapter, you'll learn about three key features—**scenarios**, **Goal Seek**, and **Solver**—that are designed to make assessing all your "what ifs" a breeze.

Should your friend Betty advertise?

Betty sells the best baguettes in Dataville. But in spite of her renown, she is interested in expanding her business through advertising.

She'd like to add more customers to her already stable customer base. But ads can be expensive. Would advertising be worthwhile? She's enlisted you for help, and if your recommendations pay off, your baguettes will be on the house.

Here's Betty's weekly cash flow statement. You're going to use this spreadsheet as the basis for your projections about advertising costs and revenue. Rework this spreadsheet to accommodate blanks for **ad costs** and revenue from **baguettes sold to new customers**. Where would you put the new information?

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch10_weekly_income.xlsx

Just make up dummy numbers to fill in the new blanks. You can use real numbers later.

Right-click on the row numbers to insert a new row.

You need to update this formula to accommodate the number of new customer baguettes sold.

Your "Sold to new customers" blank should go somewhere in here.

This formula multiplies the price by the number of baguettes sold.

Costs from advertising should go somewhere in here.

Update this formula to incorporate the costs from your advertising.

hfe_ch10_weekly_income - Microsoft Excel

	A	B	C
1	*Weekly sales*		
2			
3	Baguette price	$ 5	
4	Sold to regulars	1000	
5	**Total revenue**	**$ 5,000**	
6			
7	Fixed costs	$ 4,500	
8	**Total costs**	**$ 4,500**	
9			
10	**Net income**	**$ 500**	
11			
12			
13			
14			
15			
16			

You just modified Betty's spreadsheet to incorporate figures for new customers and ad costs. How'd it go?

Here are dummy numbers.

They're just placeholders for now.

=B3*SUM(B4:B5)

This formula now adds B4:B5 together before multiplying the result by B3.

	A	B	C
1	*Weekly sales*		
2			
3	Baguette price	$ 5	
4	Sold to regulars	1000	
5	New customers	100	
6	**Total revenue**	**$ 5,500**	
7			
8	Fixed costs	$ 4,500	
9	Ad costs	$ 500	
10	**Total costs**	**$ 5,000**	
11			
12	**Net income**	**$ 500**	
13			
14			
15			
16			

This formula doesn't need to change.

=SUM(B8:B9)

This formula adds the fixed and ad costs.

Now we just need to replace those placeholders with reasonable assumptions....

Betty has projections of best and worst cases for different ad configurations

Betty has already done some thinking about the best- and worst-case scenarios for both TV and magazine advertising. Here are what she takes to be the parameters of her decision.

Betty has projected best- and worst-case scenarios for TV and magazines.

OK, it costs me $100 to advertise in a magazine. In the best case, I'll pick up 200 new customers. In the worst case, I'm thinking 20 new customers.

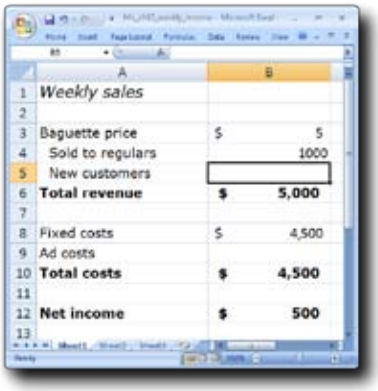
TV is a different beast. It costs $700 to advertise on TV, and the best case for TV is 350 new customers, while the worst case is no new customers.

Let's take one of those configurations and see how it affects net income. What does the spreadsheet say about the best case for magazine advertising?

Exercise

Use your spreadsheet model to implement the best case for magazine advertising.

Plug her assumptions into the blanks you created.



	A	B
1	*Weekly sales*	
2		
3	Baguette price	$ 5
4	Sold to regulars	1000
5	New customers	
6	**Total revenue**	**$ 5,000**
7		
8	Fixed costs	$ 4,500
9	Ad costs	
10	**Total costs**	**$ 4,500**
11		
12	**Net income**	**$ 500**
13		

Does this scenario show a rise in net income?

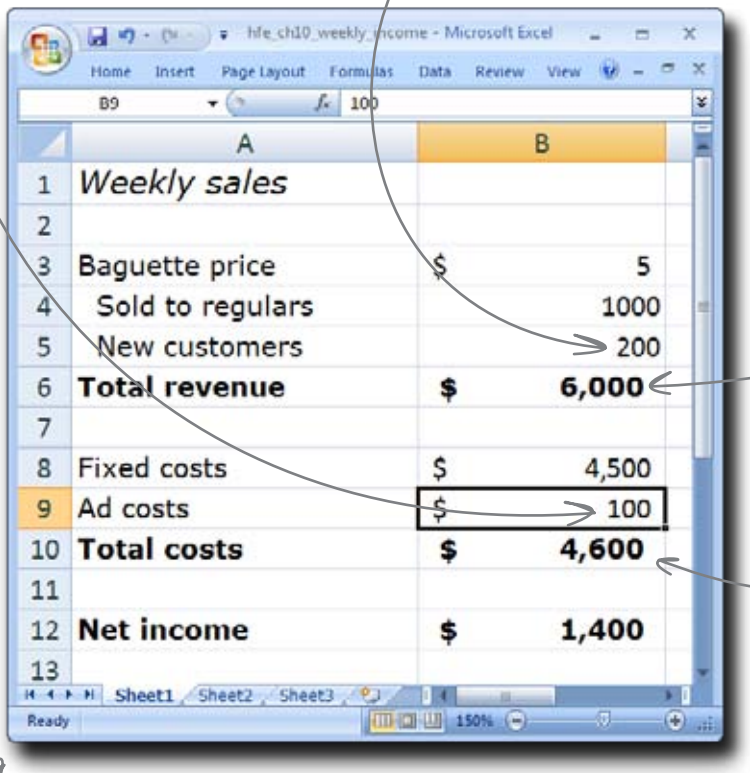
.....

.....

You just looked at the best-case scenario for magazine advertising. Does it show any sort of advantage over the status quo?

Betty thinks that the best case would mean 200 new customers.

Advertising costs are $100.



Revenue definitely goes up...

...but so do her costs.

This configuration is just the beginning.

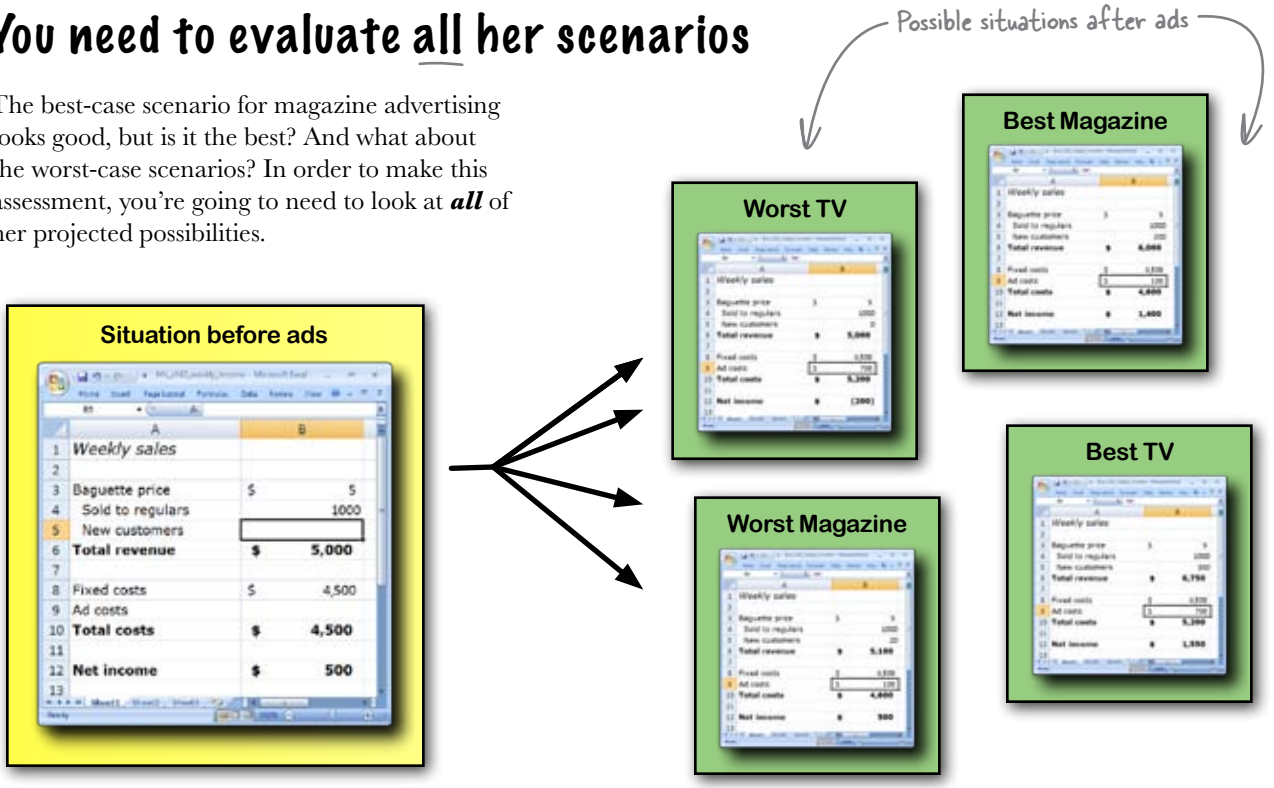
Now you'll have to check out the other three scenarios.

Does this scenario show a rise in net income?

There's a definite rise. Net income increases by almost $900!

You need to evaluate all her scenarios

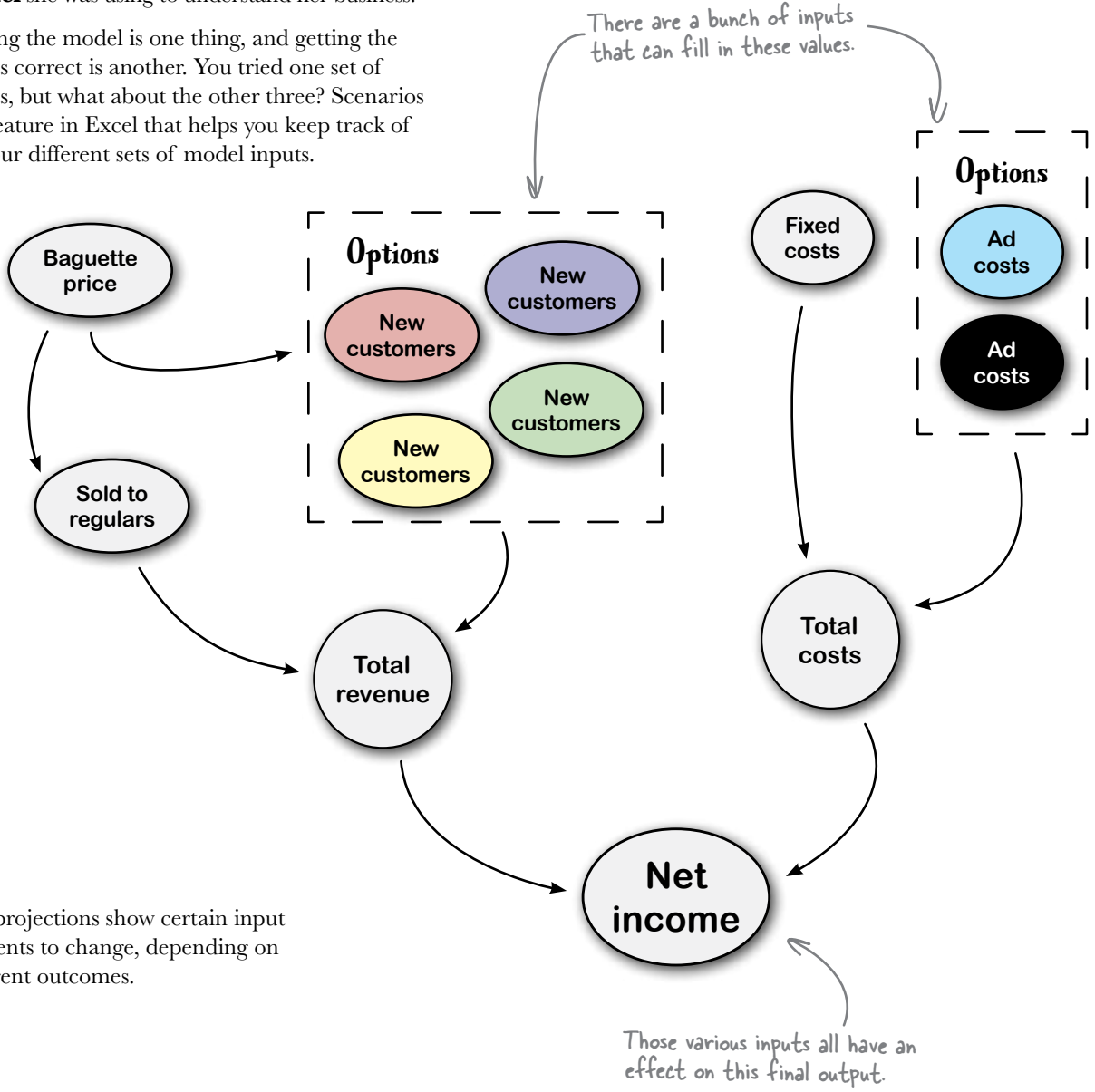
The best-case scenario for magazine advertising looks good, but is it the best? And what about the worst-case scenarios? In order to make this assessment, you're going to need to look at ***all*** of her projected possibilities.



Scenarios helps you keep track of different inputs to the same model

When you refined Betty's cash flow model to accommodate an ad expense and the revenue that results from that advertising, you enhanced the **model** she was using to understand her business.

Having the model is one thing, and getting the inputs correct is another. You tried one set of inputs, but what about the other three? Scenarios is a feature in Excel that helps you keep track of all your different sets of model inputs.

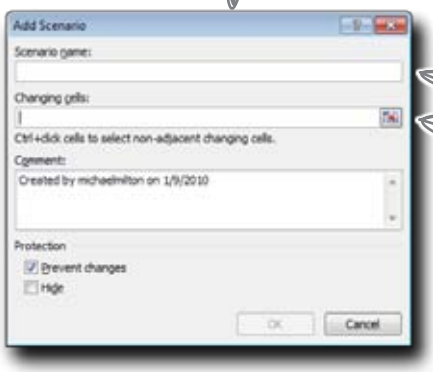


Her projections show certain input elements to change, depending on different outcomes.

Scenarios saves different configurations of the elements that change

To take the Scenarios feature for a spin, first you need to have your network of formulas (your model) set up. Next, head over to the What If Analysis button under the Data tab.

Here's the dialog box you see when you press the Add... button.



Here you'd type something like "Magazine Best Case."

The cells you want to change are the ones you added to Betty's model.

Click on **Scenario Manager...**, which takes you to this dialog box. Here you can name each of your scenarios and specify which cells change and what the values are for those cells in each scenario.

Implement each one of Betty's configurations using the Scenarios feature.

These are Betty's costs for Magazine and TV advertising.

	Cost
Magazine	$100
TV	$700

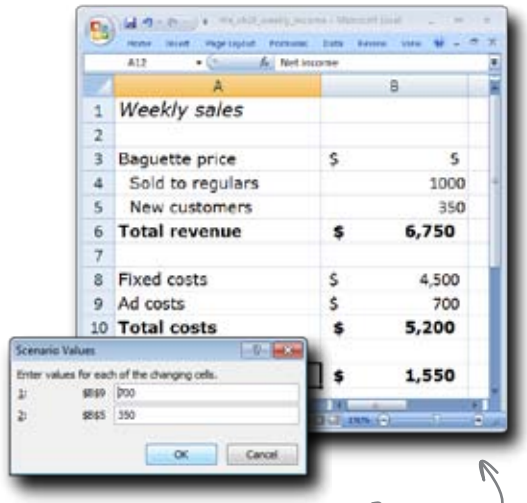
Here is what she sees as possible new customer counts for each medium.

	Best	Worst
Magazine	200	20
TV	350	0

Exercise Solution

You just used Scenarios to implement each of Betty's four projected outcomes for her advertising investment. What did you find?

These scenarios show net income projections for different ad cost and customer count increases resulting from the ad.

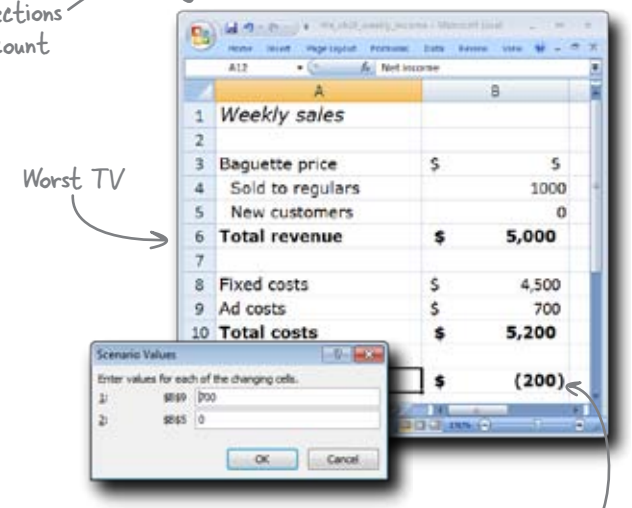


	A	B	
1	*Weekly sales*		
2			
3	Baguette price	$	5
4	Sold to regulars		1000
5	New customers		350
6	**Total revenue**	**$**	**6,750**
7			
8	Fixed costs	$	4,500
9	Ad costs	$	700
10	**Total costs**	**$**	**5,200**
		$	**1,550**

Scenario Values: Enter values for each of the changing cells. $B$9: 700; $B$5: 350; OK; Cancel

Best TV

Worst TV

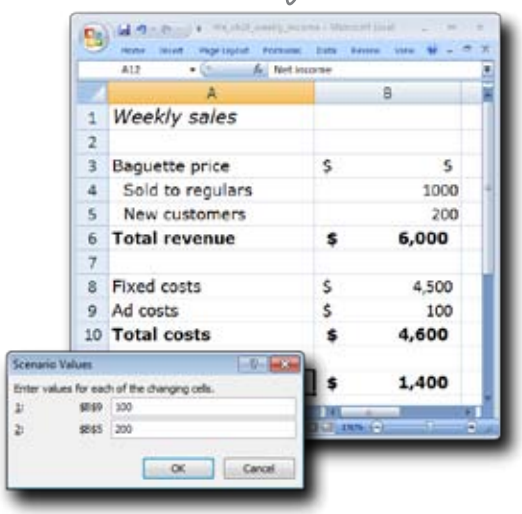


	A	B	
1	*Weekly sales*		
2			
3	Baguette price	$	5
4	Sold to regulars		1000
5	New customers		0
6	**Total revenue**	**$**	**5,000**
7			
8	Fixed costs	$	4,500
9	Ad costs	$	700
10	**Total costs**	**$**	**5,200**
		$	**(200)**

Scenario Values: Enter values for each of the changing cells. $B$9: 700; $B$5: 0; OK; Cancel

This scenario dips below $0.

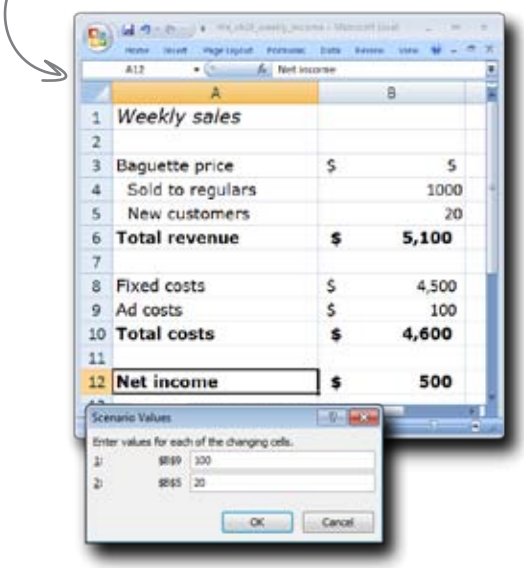
Best magazine



	A	B	
1	*Weekly sales*		
2			
3	Baguette price	$	5
4	Sold to regulars		1000
5	New customers		200
6	**Total revenue**	**$**	**6,000**
7			
8	Fixed costs	$	4,500
9	Ad costs	$	100
10	**Total costs**	**$**	**4,600**
		$	**1,400**

Scenario Values: Enter values for each of the changing cells. $B$9: 100; $B$5: 200; OK; Cancel

Worst magazine



	A	B	
1	*Weekly sales*		
2			
3	Baguette price	$	5
4	Sold to regulars		1000
5	New customers		20
6	**Total revenue**	**$**	**5,100**
7			
8	Fixed costs	$	4,500
9	Ad costs	$	100
10	**Total costs**	**$**	**4,600**
11			
12	**Net income**	**$**	**500**

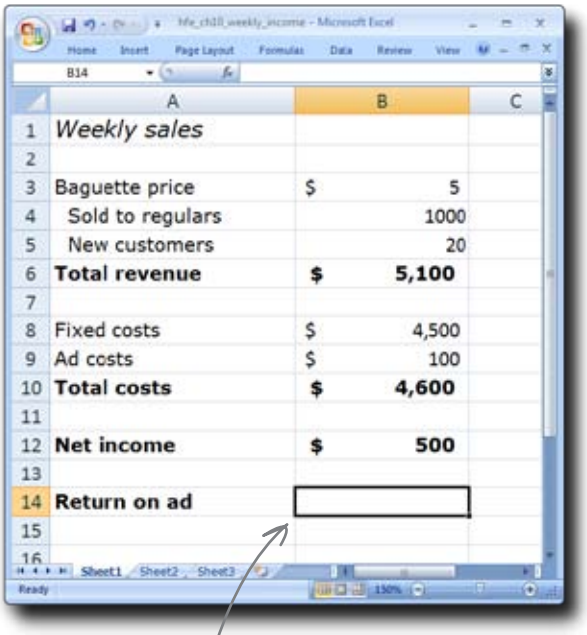
Scenario Values: Enter values for each of the changing cells. $B$9: 100; $B$5: 20; OK; Cancel

Betty wants to know her breakeven

I gave you projections, but now tell me what my breakeven points are for each ad configuration. In other words, how many baguettes do I need to sell in order to recoup my investment on both TV and magazine ads?

You need to create some new scenarios.

But what are they? With the other four, she gave you the inputs. But now you need to do a calculation to find out how many new customers are needed to recoup her costs for TV and magazine ads.



	A	B	C
1	*Weekly sales*		
2			
3	Baguette price	$ 5	
4	Sold to regulars	1000	
5	New customers	20	
6	**Total revenue**	**$ 5,100**	
7			
8	Fixed costs	$ 4,500	
9	Ad costs	$ 100	
10	**Total costs**	**$ 4,600**	
11			
12	**Net income**	**$ 500**	
13			
14	**Return on ad**		
15			
16			

You need to add this cell.

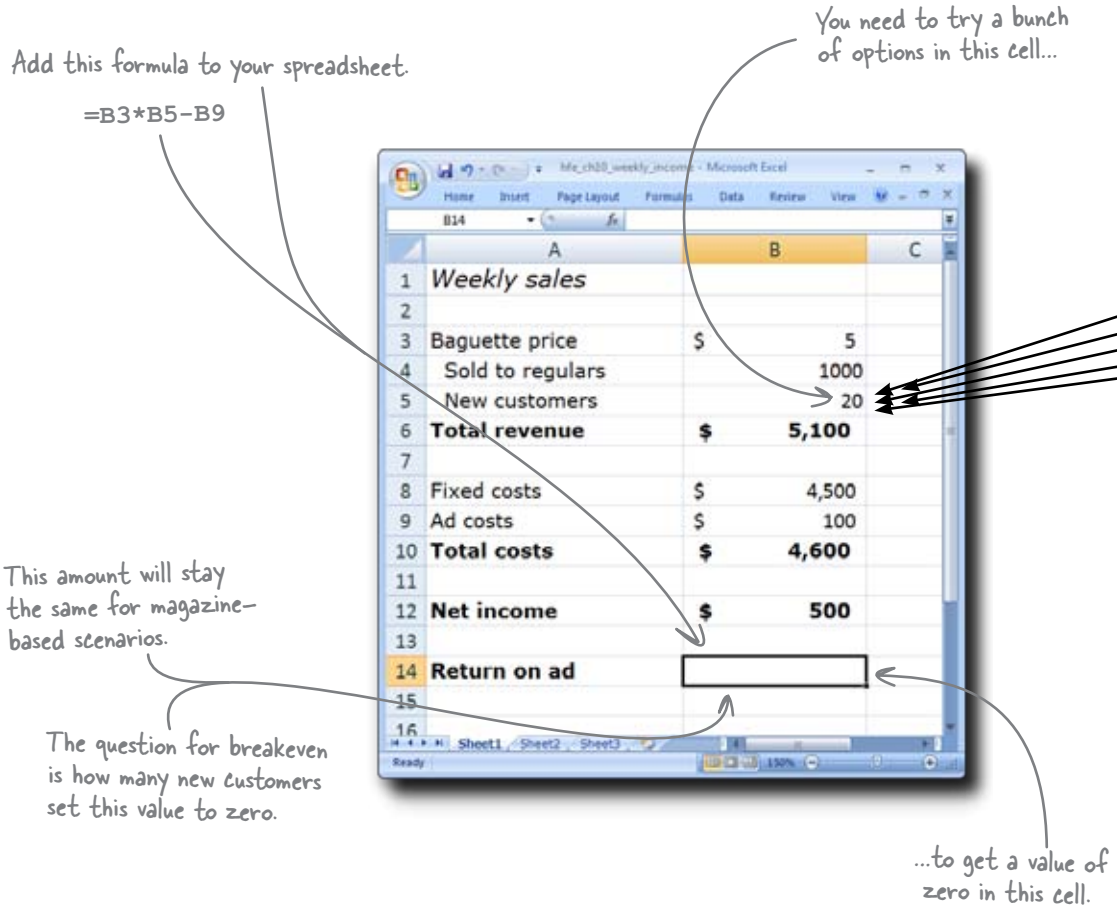
If this value is equal to zero, you're at the breakeven point for that type of advertising.

Do this!

Create a new cell in your spreadsheet called "**Return on ad**," and fill this cell with a formula that subtracts your ad cost from your new customer revenue.

Goal Seek optimizes a value by trying a bunch of different candidate values

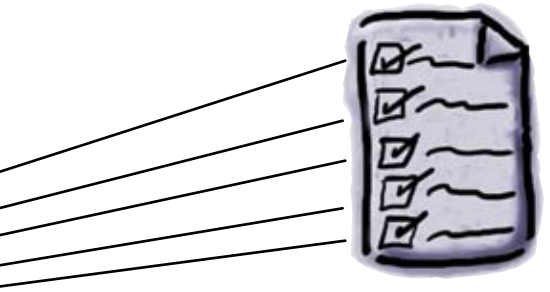
With your formula to calculate the amount of new money Betty brings in on top of the costs of her advertising, you're in a position to try to figure out the key variable you don't know: the number of new customers she needs to break even.



	A	B	C
1	*Weekly sales*		
2			
3	Baguette price	$ 5	
4	Sold to regulars	1000	
5	New customers	20	
6	**Total revenue**	**$ 5,100**	
7			
8	Fixed costs	$ 4,500	
9	Ad costs	$ 100	
10	**Total costs**	**$ 4,600**	
11			
12	**Net income**	**$ 500**	
13			
14	**Return on ad**		

Goal Seek is the feature you need to set cell `B5` (your new customer count) to the value that makes cell `B14` (your return) equal to zero.

Goal Seek operates by ***trying a whole bunch of different values in one cell*** in order to get a formula in another cell to be equal to the value you want. In this case, you need Goal Seek to try a bunch of different values in your New Customers cell to figure out which one makes your return equal to zero.



Options to try out

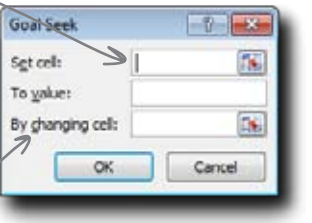
Excel submits a long list of candidate values.

Here's the Goal Seek dialog box.

Make this blank refer to your return formula.

The breakeven point is where B14 is zero.

This is the New Customer cell.



Here's Goal Seek.

To take Goal Seek for a spin, just hit the menu item under your Scenario Manager on the Data tab.

Exercise

Find the breakeven new-customer count for TV and magazine ads.

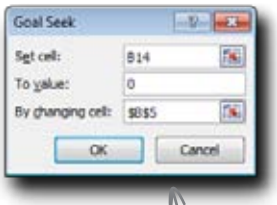
1. Add the new cell from the previous page. Its formula should be the amount of income from new customers minus the cost of the ad.

2. Save each to a scenario. Do you need to run it for magazine ads?

Exercise Solution

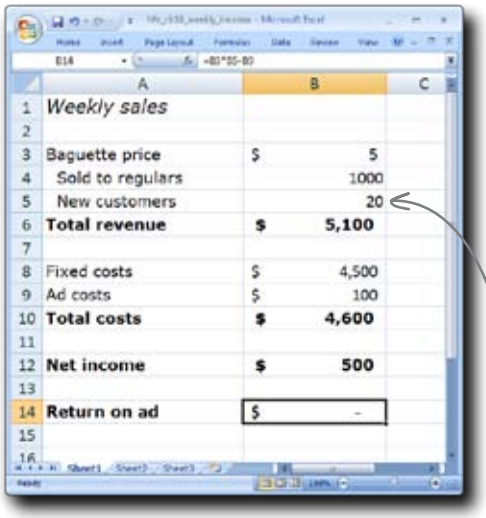
You just ran Goal Seek to figure out the breakeven points for both TV and magazine advertising. What did you find?

Here's how the Goal Seek dialog box should be filled out.



This will calculate the right number of new customers.

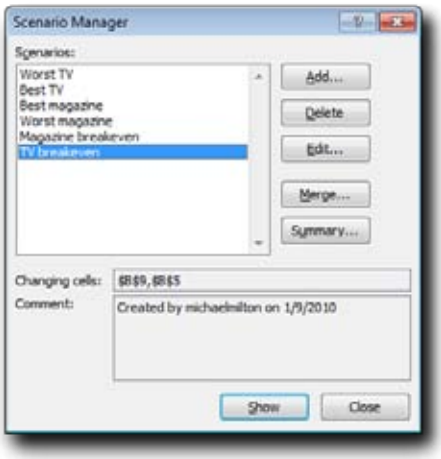
This is the magazine breakeven scenario.



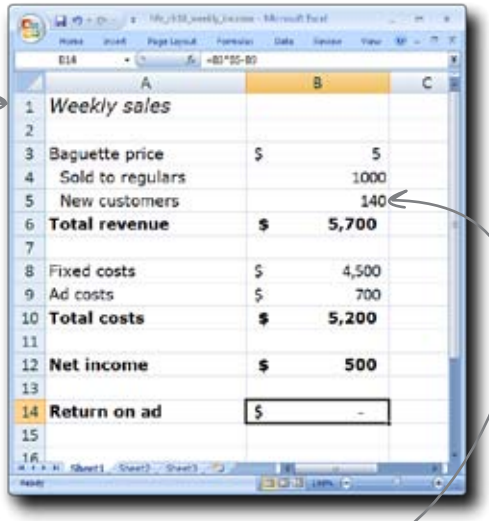
	A	B	C
1	*Weekly sales*		
2			
3	Baguette price	$ 5	
4	Sold to regulars	1000	
5	New customers	20	
6	**Total revenue**	**$ 5,100**	
7			
8	Fixed costs	$ 4,500	
9	Ad costs	$ 100	
10	**Total costs**	**$ 4,600**	
11			
12	**Net income**	**$ 500**	
13			
14	**Return on ad**	$ -	
15			
16			

You need 20 customers... the worst case!

Here's how your Scenario Manager should look with your two new scenarios.



This is the TV breakeven scenario.



	A	B	C
1	*Weekly sales*		
2			
3	Baguette price	$ 5	
4	Sold to regulars	1000	
5	New customers	140	
6	**Total revenue**	**$ 5,700**	
7			
8	Fixed costs	$ 4,500	
9	Ad costs	$ 700	
10	**Total costs**	**$ 5,200**	
11			
12	**Net income**	**$ 500**	
13			
14	**Return on ad**	$ -	
15			
16			

You need 140 new customers to break even.

there are no Dumb Questions

Q: I'm wondering about the distinction here between "new customers" and "baguettes." What if you have one new customer who buys 50 baguettes? And what if your current customers buy *more* baguettes as a result of the advertising?

A: Good observation. The model we have right now assumes that each customer buys one baguette. That might not be true.

Q: So why not change the model to incorporate these details?

A: You could absolutely do that, and the question for you as an analyst is whether making your model that much more complex is worth the trouble.

Q: It doesn't seem like it'd be that much trouble.

A: It might not be that much trouble to incorporate the details you just mentioned, but there are many other details to reality that also are not incorporated into the model. If you think you should make your model more complex, you need to distinguish between the issues that affect your goals and those that do not.

Q: Sounds like the model itself is really important to get right.

A: Yes, absolutely. We're assuming that Betty's model and our modifications to it have been accurate enough. When you create your own models, you'll need to be really careful to make sure that you incorporate all the relevant variables, that those variables are all linked by the right formulas, and that the values you have for those variables are reasonable.

Q: Goal Seek seems like a nice feature, but it seems like there are other ways of making the same calculation.

A: Oh yeah?

Q: I think I could probably just create more formulas—maybe an ancillary model—to make the calculation we just did.

A: That's definitely true. Goal Seek is not the most powerful tool for optimization in Excel. You could certainly write formulas to calculate what you just found about the breakeven points for magazine and TV advertising.

Q: I could even write a couple of algebra equations and figure it out.

A: You sure could. The reason you'd use Goal Seek, though, is because it's fast and easy. Even once you learn more powerful tools, you'll still use Goal Seek just because it's so handy. The dialog box only has three places for you to enter information.

Q: Does Goal Seek always get the right answer?

A: If there is a single correct answer, Goal Seek can find it. But there's not always an answer to the question you're asking, and it just depends on the formulas in your model.

Q: What if I don't want to set a value to a specific number, I just want to get it as high as it'll go? Like with the Return, for example. I just want the highest return I can get.

A: Goal Seek is really all about setting a single formula to a single value by modifying a single cell.

Q: That gets me to another question. What if I have more than one variable that I want to mess around with?

A: If that's your problem, it sounds like you need a more powerful tool.

Q: OK, you said that Goal Seek isn't the most powerful tool for optimization in Excel. What is?

A: You're about to find out!

Betty needs you to add complexity to the model

The model is actually too simple: I can change the price of my baguettes, which has an effect on sales. Let's allow baguette prices to move between $3 and $6.

Also, let's drop the magazine option. Your work convinced me to go with the TV ads over the magazine ads.

We're still trying to maximize our net income by looking at the best- and worst-case scenarios for new customers. But modelling these scenarios has become harder, because…

She needs you to do two things Goal Seek cannot do

Goals Seek sets the output on one formula to one value by changing one cell. But you need to be able to do more, since her problem needs you to…

Goal Seek can't handle either of these.

1. **Change the values of more than one variable.** Now you have both new customers *and* baguette prices to account for as you project net income.

2. **One of the variables is subject to constraints.** Baguette prices can't be any old number: they have to be somewhere between $3 and $6.

You need a more powerful Goal Seek....

Solver can handle much more complex optimization problems

The gold standard for optimization inside Excel is the powerful add-on utility Solver. It comes as an optional installation in every copy of Excel for Windows.

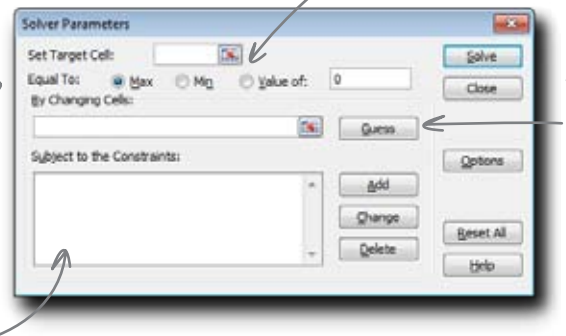
In an **optimization problem**, you have a target cell you want to maximize, minimize, or set to a value by changing other cells that may be subject to constraints.

Don't see Solver in your menus?

Solver is there; it's not just installed yet. Head over to Appendix ii to see how to get Solver up and running.

Max and Min are options you don't have inside Goal Seek.

Here's the Solver window.



You want to change both the number of possible new customers and the price of the baguettes.

Your constraints affect the bounds of your variables. Betty has constraints for her baguette price, for example.

Click here for Solver.

To get Solver started, head over to the far-right corner of the Data tab on the Ribbon.

We'd like to maximize our net income for television advertising. Let's start setting up our optimization with Solver.

1. Open Solver and set your target cell. This is the cell that contains the value you want to maximize.

2. Set the cells you want to change. Solver will try a number of different values for these cells in order to maximize your target cell.

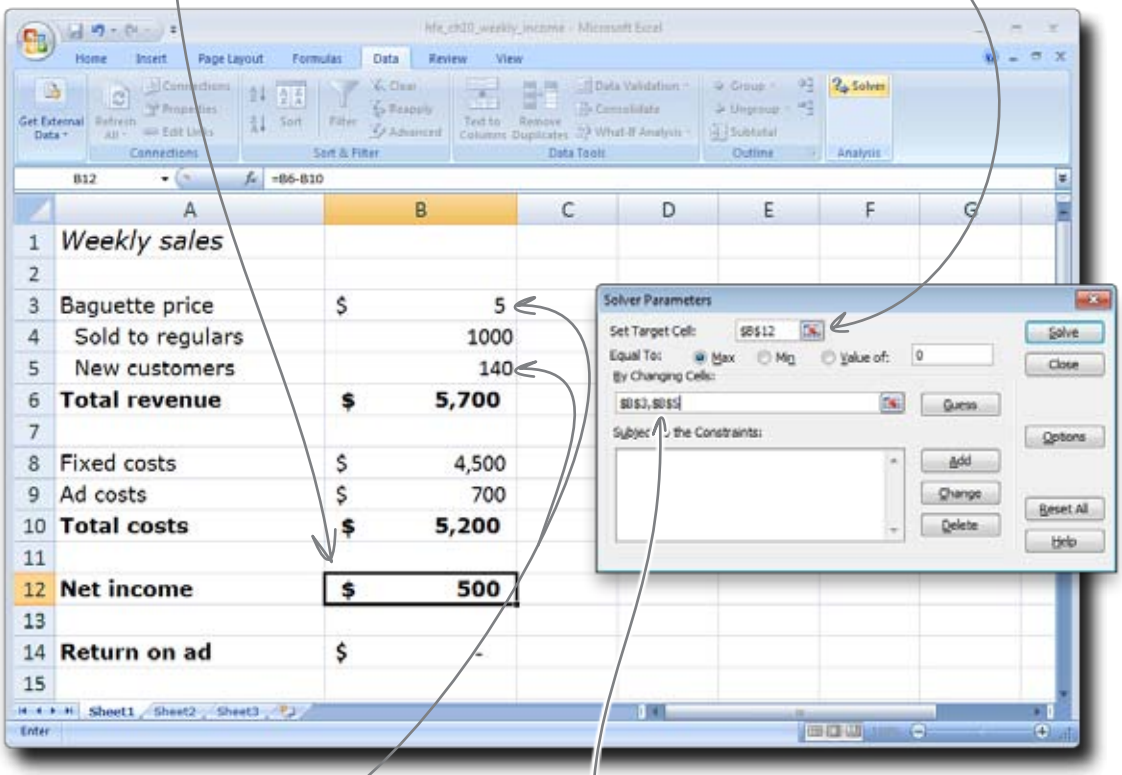
You just set up the first part of your Solver optimization. Did you enter the right parameters?

1. Open Solver and set your target cell. This is the cell that contains the value you want to maximize.

2. Set the cells you want to change. Solver will try a number of different values for these cells in order to maximize your target cell.

Your target cell is B12.

B12 is where you have your Net income formula.



The cells you want to change are B3 and B5.

Those cells are for Baguette price and New customers.

Let's set up the rest of the Solver optimization....

Finish your Solver optimization. How much net income can Betty hope to get if she uses television advertising?

1. Finally, set up your constraints. Betty told you that her baguette price can shift between $3 and $6, so that's one constraint. For the purposes of this scenario, set up this one as well: your maximum number of new customers equals 350.

If you don't set an upper bound for your New customers, Solver will take it up to infinity.

2. Click **Solve** to run Solver. What does Solver say to you? Write your answer below.

.....

.....

.....

.....

Write your answer here.

Exercise Solution

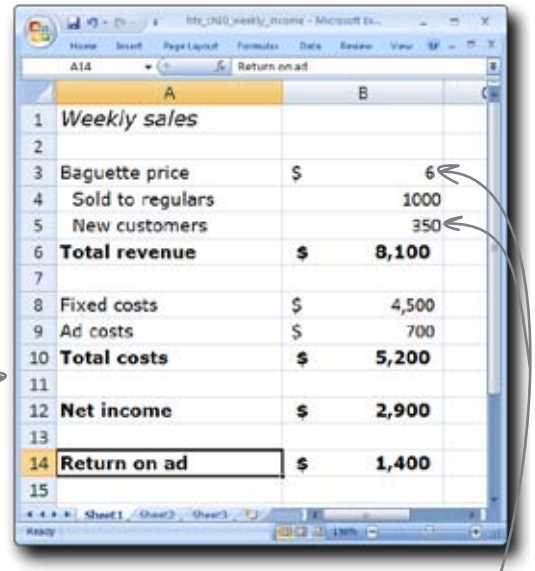
You just entered your constraints and ran Solver. What happened?

1 Finally, set up your constraints. Betty told you that her baguette price can shift between $3 and $6, so that's one constraint. For the purposes of this scenario, set up this one as well: your maximum number of new customers equals 350.

These constraints are for the baguettes.

This one is for new customers.

Here's the result.



	A	B	
1	*Weekly sales*		
2			
3	Baguette price	$	6
4	Sold to regulars		1000
5	New customers		350
6	**Total revenue**	**$**	**8,100**
7			
8	Fixed costs	$	4,500
9	Ad costs	$	700
10	**Total costs**	**$**	**5,200**
11			
12	**Net income**	**$**	**2,900**
13			
14	**Return on ad**	**$**	**1,400**
15			

Both of these values are as high as they can go.

2 Click **Solve** to run Solver. What does Solver say to you? Write your answer below.

Solver takes both of the cells we said could change and sets them to their maximum values. Baguettes are at their highest possible price, and the most possible new customers are expected. The resulting net income figure is high: $2,900.

She's right. In the real world, you can't just raise your prices without anyone noticing. Your models somehow needs to recognize that other variables may be changed by a change in the price of baguettes.

BRAIN POWER

How might a change in the price of baguettes affect other variables in the model?

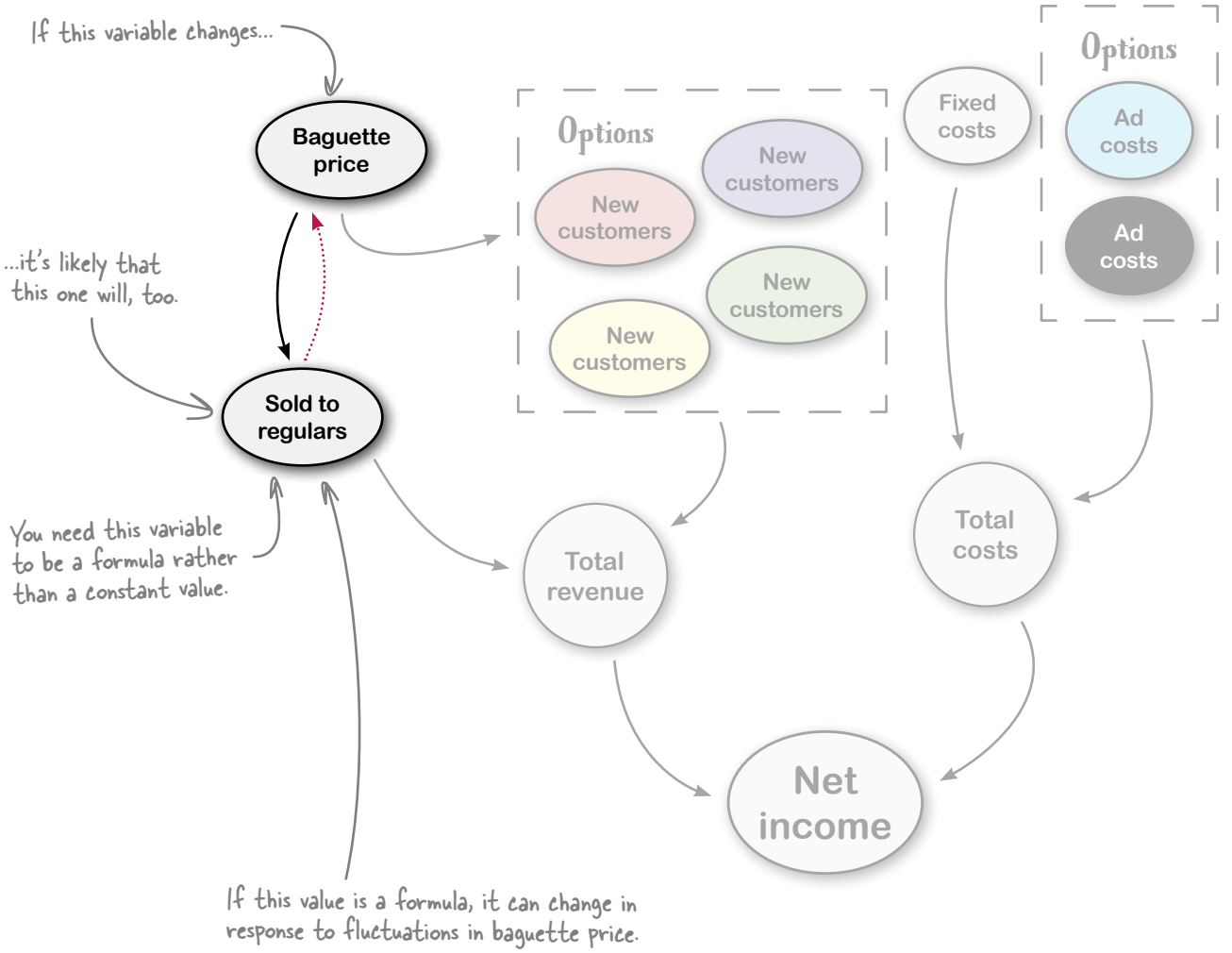
.....

.....

Do a sanity check on your Solver model

Solver will give you optimal answers, provided that your model is correct. But it doesn't know whether your model is based in reality.

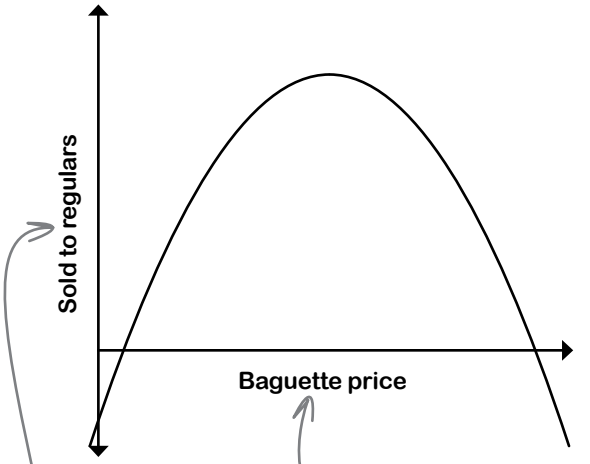
You always need to check your formulas to make sure your model corresponds to reality correctly.



I commissioned an economist's report to find out the relationship between baguette price and demand.

This equation describes the relation between your variables.

$$y = -300x^2+2200x-2500$$



This is the "y" value.

This is the "x" value.

Looks like Betty shelled out the big bucks and had an economist create an equation to describe the relationship between the cost of baguettes and the amount sold to regulars. This sort of thing just screams to be made into an Excel formula.

Exercise

Write the formula to incorporate this equation into your model.

This cell should have your new formula.

Your formula should represent "x" as the baguette price.

	A	B	
1	*Weekly sales*		
2			
3	Baguette price	$	6
4	Sold to regulars		1000
5	New customers		350
6	**Total revenue**	**$**	**8,100**

Its output is the "y", the number sold to regulars.

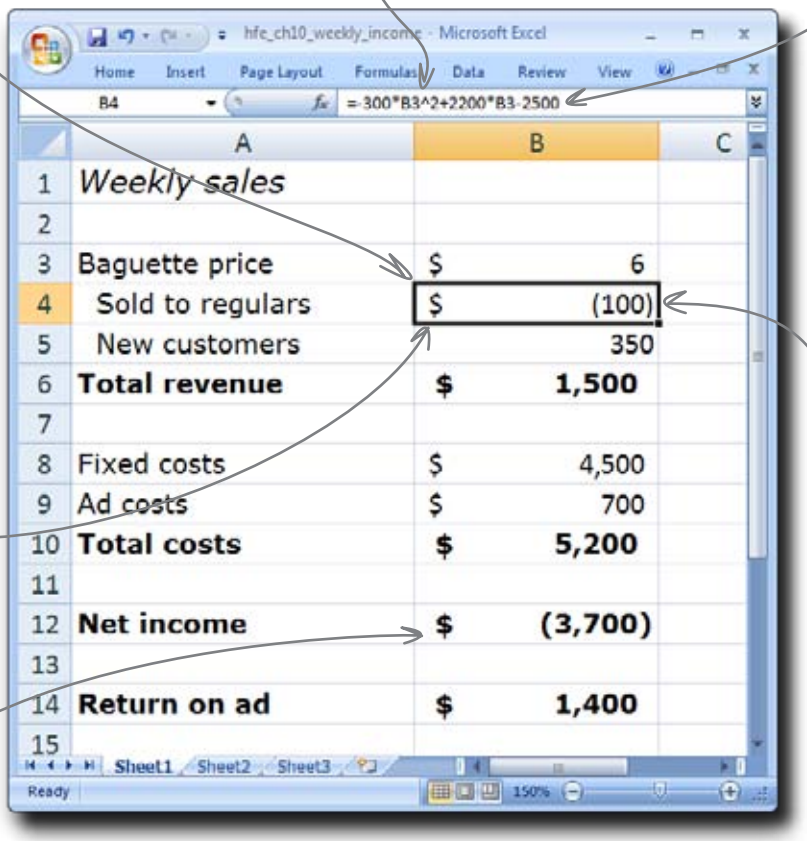
Exercise Solution

You just entered a new formula to calculate the number of regulars who'll buy Betty's baguettes in light of the price of those baguettes. What formula did you use?

Here's your formula.

The "x" in the formula is replaced by a reference to cell B3.

=-300*B3^2+2200*B3-2500



There must be a big drop-off by the time she hits $6, because the equation returns a negative customer count here.

This is not an encouraging net income figure, but maybe Solver will come up with a scenario that predicts better results.

If Excel switched to Currency formatting when you wrote the formula, switch this cell back to General formatting.

Now you just have to re-run Solver and you'll have your projections! You'll probably get a different answer this time.

Do this!

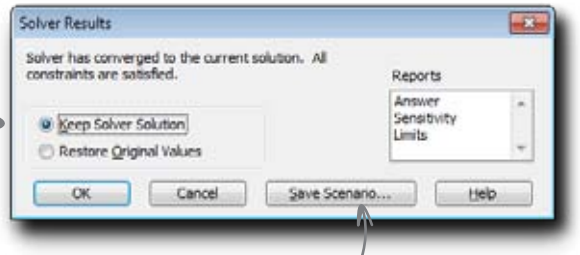
Go ahead and run Solver again.

Since you've set it up already, you won't have to make any sort of modifications to your target cells, constraints, or any other element of the optimization problem. The change you made is in the model itself, so Solver will just try to maximize your profits like it did previously, but this time with a slightly different model.

Solver calculated your projections

When you reran Solver, it used the same assumptions you gave it previously, but this time the formula outputs were all different because you added a formula to provide a better prediction of the number of regulars who would buy baguettes at whatever price Solver thinks is best. Here's what happened:

This is a Solver solution you want to keep.

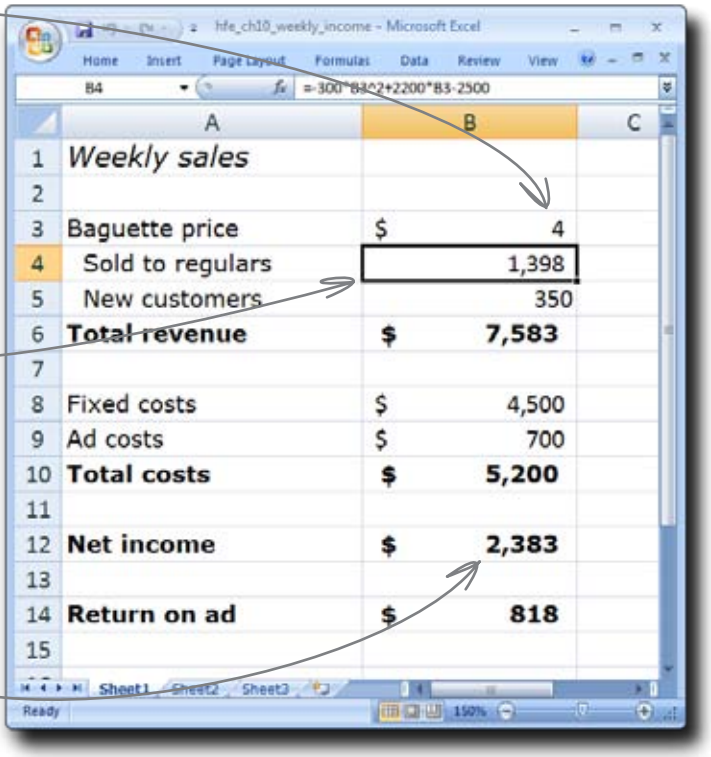


You can name this set of outputs as a scenario if you like.

Solver thinks Betty should lower her baguette price.

This is a significant projected increase in the number of regular customers.

Net income under this scenario is looking solid.



Solver thinks Betty should bring her price down to $4, which will optimize her regular customer purchases, but not any further down, which could hurt her revenue. This configuration represents a final best-case scenario for TV advertisement.

Betty's best-case scenario came to pass...

…and she's a very, very happy client. The public reaction to her TV advertisements appears overwhelmingly positive.

That was fantastic. I really felt like looking through all those scenarios—especially the ones Solver created—gave me a better sense of my options. And wouldn't you know it? Reality fit the model. Free baguettes for you!

All sorts of new clients are lining up for Betty's baguettes!

Letters as data

Excel loves your numbers, but it can also handle your text.

It contains a suite of functions designed to enable you to manipulate **text data**. There are many applications to these functions, but one that all data people must deal with is what to do with ***messy*** data. A lot of times, you'll receive data that isn't at all in the format you need it to be in—it might come out of a strange database, for example. Text functions shine at letting you pull elements out of messy data so that you can make analytic use of it, as you're about to find out.…

Your database of analytic customers just crashed!

Lightning smashed into your office and wiped out all your hard drives, including your **customer database**. No problem. Just go get the backup disks, right?

Wrong. The guy in charge of backups forgot to do them (he sends his apologies). Fortunately, you have ***something*** you might be able to use. Word is, a garbled scrap of email sent a few days ago might have salvageable information about your contacts.…

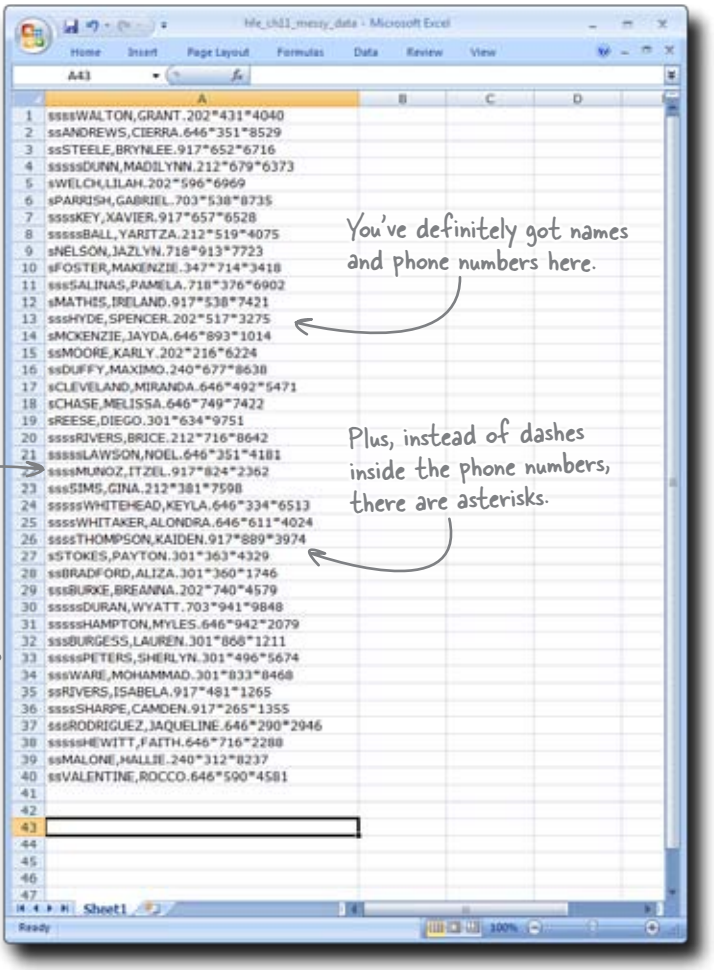
Here's the data

That email has your client list, all right, but the list isn't looking so hot. All the data is mashed together. One of your employees loaded it and saved it to an Excel file for you.…

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch11_messy_data.xlsx

All the information appears to be in one column of the spreadsheet.



You've definitely got names and phone numbers here.

Plus, instead of dashes inside the phone numbers, there are asterisks.

Each line starts with a bunch of "s" characters...weird.

This data would be usable if it were just broken into columns.

Your messy data is all mashed together in the same column. How do you separate the good data from the garbage?

BRAIN POWER

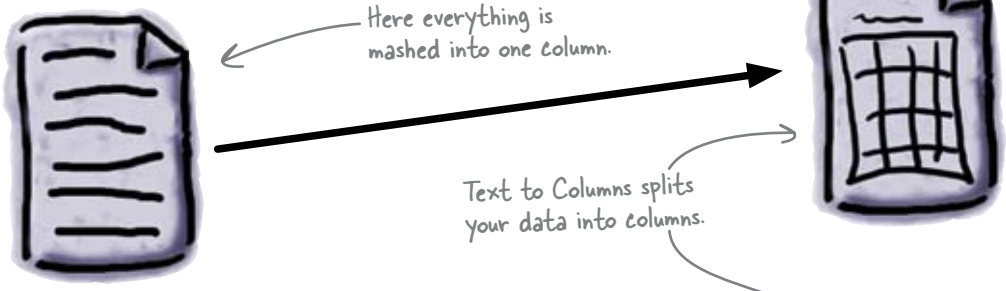
Look at the toolbar. What feature of Excel do you think would break this data into multiple columns?

Text to Columns uses a delimiter to split up your data

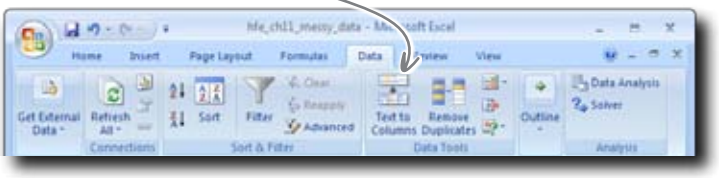
Text to Columns is a great feature that lets you split your data into columns using a **delimiter**, which is simply a text character that signifies the breaks between the different data points. If your delimiter is, say, a period, Text to Columns will put the data to the left of the period in one column, the data to the right in another, and then it'll delete the period.

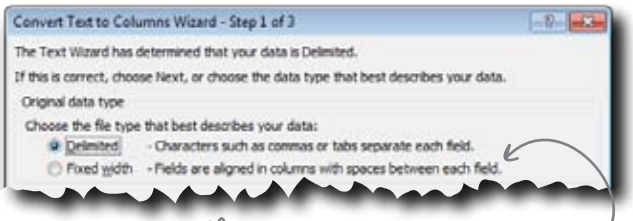
Geek Bits

CSV is a really popular file format for data. The letters stand for ***C***omma ***S***eparated ***V***alue. For these files, commas act as the delimiter. The format is so common that when you load a CSV file, Excel automatically splits the data into columns using the comma delimiter.



If you have more than one type of delimiter, you might have to run Text to Columns more than once. In this case, you have a period acting as a delimiter, as well as a comma, and you could even treat those weird "s" characters as delimiters, which would make Excel throw them out.





If your data points are arranged in columns with the data separated by spaces, click "Fixed width."

Here you tell Excel what character(s) serve as delimiters.

Click Finish to skip step 3 of the Wizard, which is about number formatting.

Try using Text to Columns to fix this messy data. Make sure your cursor is inside your data first. You'll probably have to **run it a second time** to get the period delimiter.

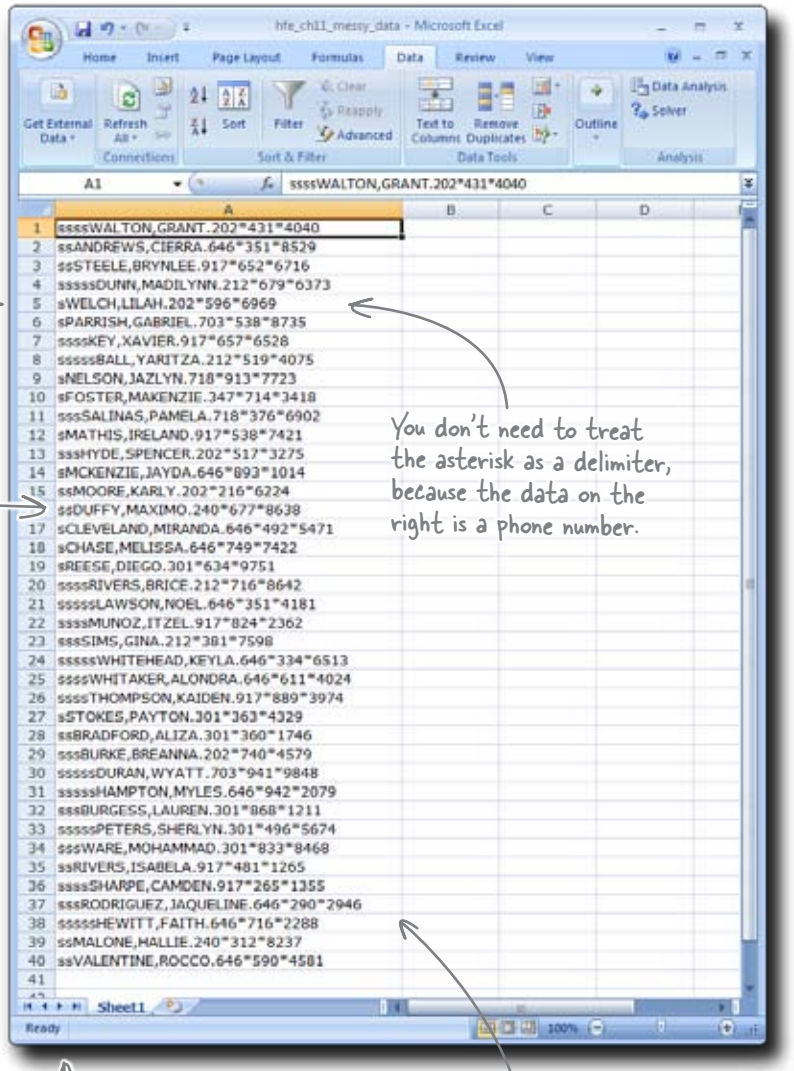
You'll have to run Text to Columns more than once to get rid of all your delimiters.

Be sure to tell Excel to treat consecutive "s" delimiters as one, because you have a lot of them.

When you specify that "s" is a delimiter, Excel will put a column to the left of them, which you can delete.

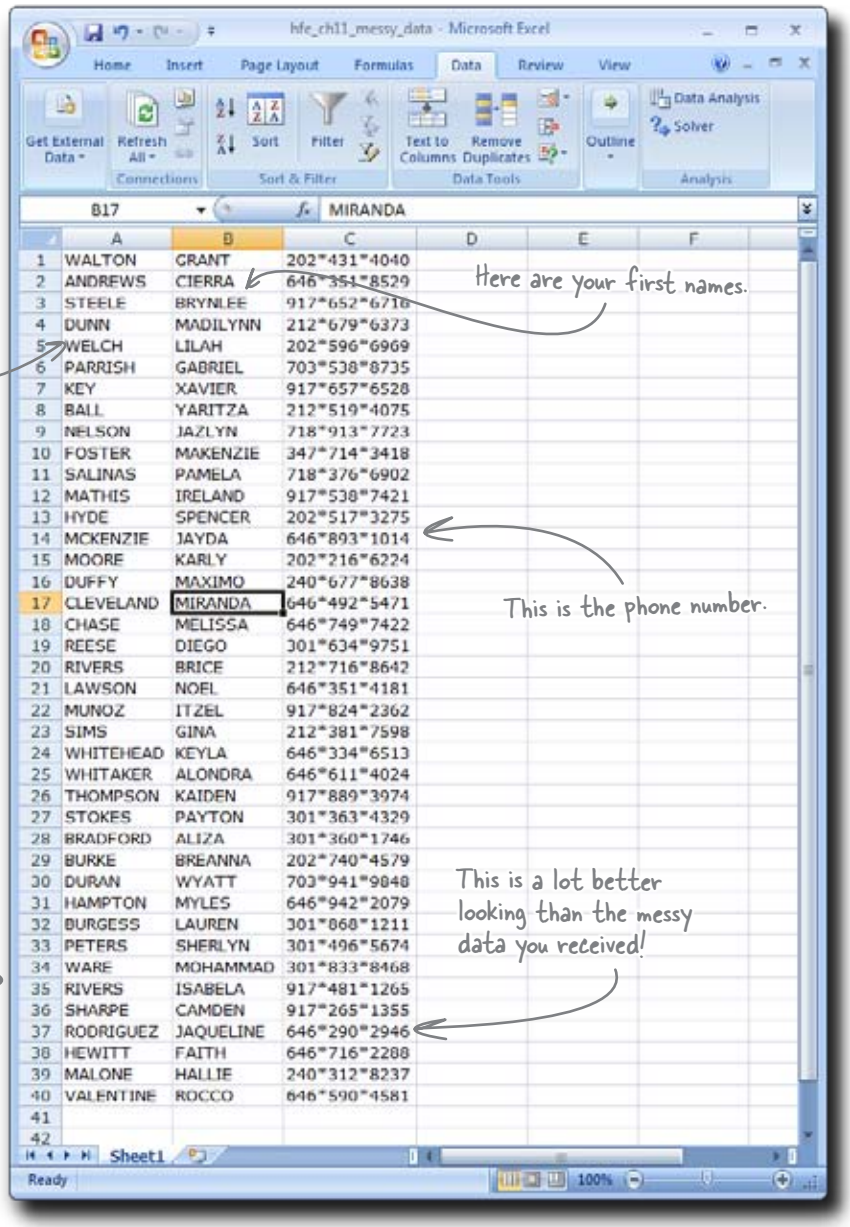
You don't need to treat the asterisk as a delimiter, because the data on the right is a phone number.

Once we're done splitting the data up, we can fix the uppercase letters and the asterisks in the phone number.



Exercise Solution

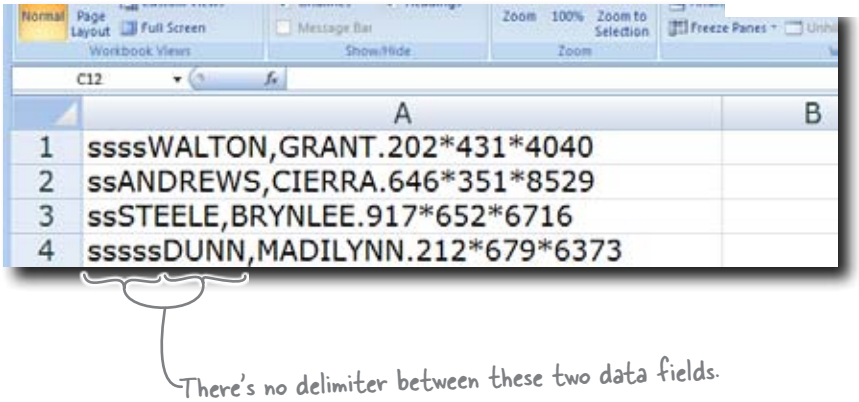
You just used Text to Columns to break your data into multiple pieces. How'd it go?



	A	B	C	D	E	F
1	WALTON	GRANT	202*431*4040			
2	ANDREWS	CIERRA	646*351*8529			
3	STEELE	BRYNLEE	917*652*6710			
4	DUNN	MADILYNN	212*679*6373			
5	WELCH	LILAH	202*596*6969			
6	PARRISH	GABRIEL	703*538*8735			
7	KEY	XAVIER	917*657*6528			
8	BALL	YARITZA	212*519*4075			
9	NELSON	JAZLYN	718*913*7723			
10	FOSTER	MAKENZIE	347*714*3418			
11	SALINAS	PAMELA	718*376*6902			
12	MATHIS	IRELAND	917*538*7421			
13	HYDE	SPENCER	202*517*3275			
14	MCKENZIE	JAYDA	646*893*1014			
15	MOORE	KARLY	202*216*6224			
16	DUFFY	MAXIMO	240*677*8638			
17	CLEVELAND	MIRANDA	646*492*5471			
18	CHASE	MELISSA	646*749*7422			
19	REESE	DIEGO	301*634*9751			
20	RIVERS	BRICE	212*716*8642			
21	LAWSON	NOEL	646*351*4181			
22	MUNOZ	ITZEL	917*824*2362			
23	SIMS	GINA	212*381*7598			
24	WHITEHEAD	KEYLA	646*334*6513			
25	WHITAKER	ALONDRA	646*611*4024			
26	THOMPSON	KAIDEN	917*889*3974			
27	STOKES	PAYTON	301*363*4329			
28	BRADFORD	ALIZA	301*360*1746			
29	BURKE	BREANNA	202*740*4579			
30	DURAN	WYATT	703*941*9848			
31	HAMPTON	MYLES	646*942*2079			
32	BURGESS	LAUREN	301*868*1211			
33	PETERS	SHERLYN	301*496*5674			
34	WARE	MOHAMMAD	301*833*8468			
35	RIVERS	ISABELA	917*481*1265			
36	SHARPE	CAMDEN	917*265*1355			
37	RODRIGUEZ	JAQUELINE	646*290*2946			
38	HEWITT	FAITH	646*716*2288			
39	MALONE	HALLIE	240*312*8237			
40	VALENTINE	ROCCO	646*590*4581			
41						
42						

Text to Columns doesn't work in all cases

For starters, you need a delimiter, or at least you need the data elements to be evenly spaced. Here you have neither: the "s" characters aren't evenly spaced, they aren't delimiters, and there's nothing that separates them from the next data element: the last name.



Better click **Undo** a couple times to start from scratch. You're going to need some more firepower for this problem. Weren't there formulas for dealing with text data?

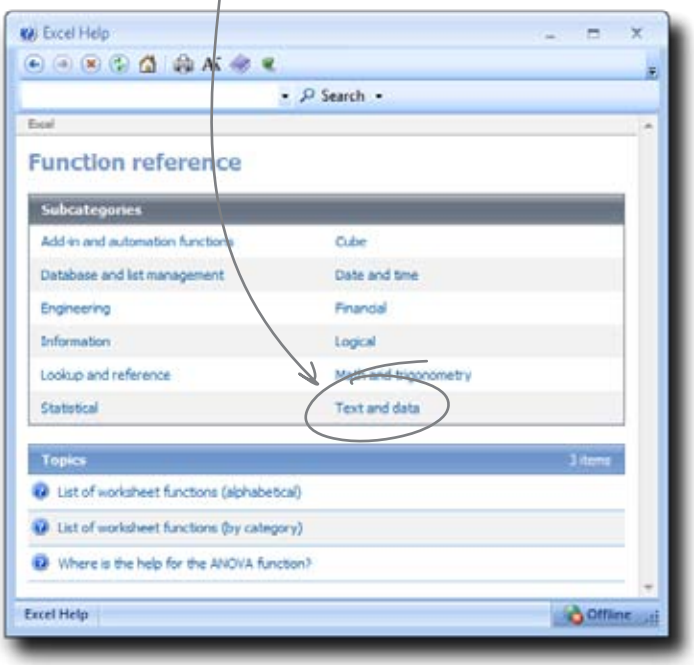
Press Undo a few times to get the data back to its original messy state, and then look up text formulas in Help files.

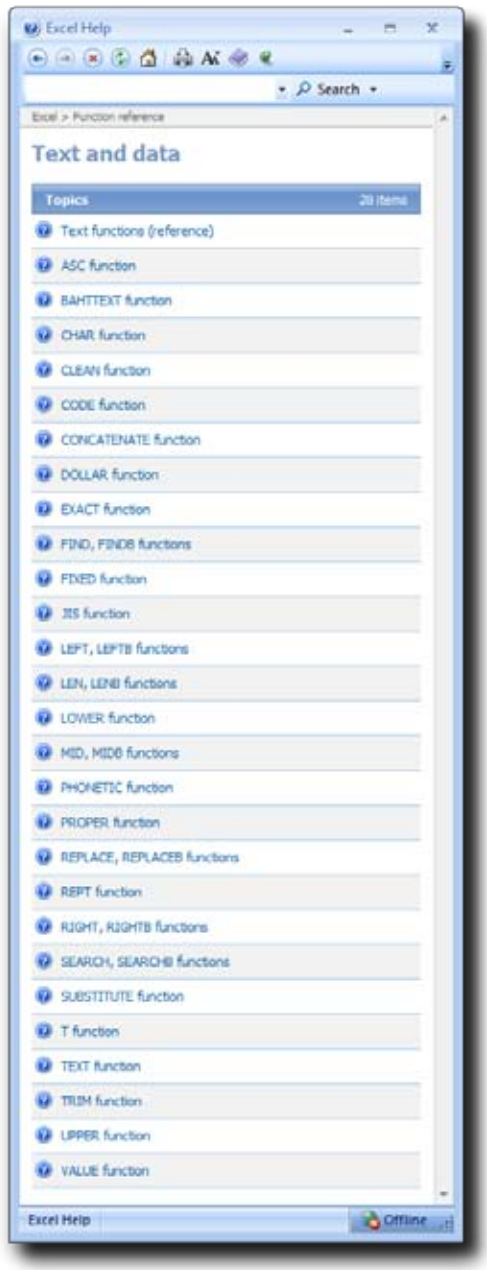
Excel has a suite of functions for dealing with text

Earlier you used the function `VALUE()` to convert text data to numbers, but `VALUE()` is just the beginning of Excel's text functions. Excel has a whole suite of functions to deal with all sorts of situations in which you need to change or query text data.

Here are all of Excel's text formulas.

Click here to get to the reference on text functions.





There are a whole bunch!

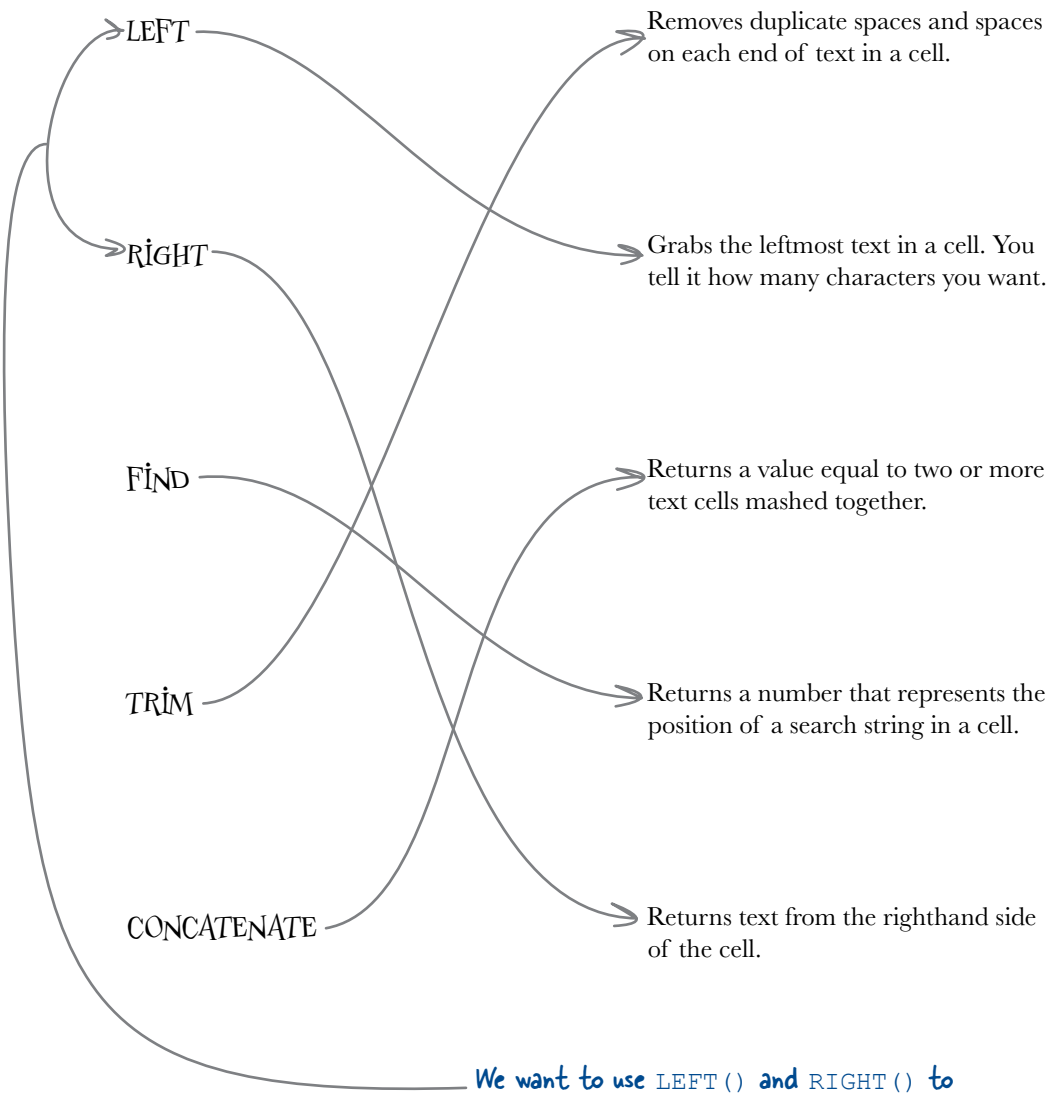
You're going to use a few of these to clean up this database, and in the future when you have text problems that Text to Columns can't solve, you should check out the Help files for other function-based solutions.

Match each Excel text function to what it does. Which functions would you use to extract the "s" characters and the phone numbers from your messy data?

LEFT	Removes duplicate spaces and spaces on each end of text in a cell.
RIGHT	Grabs the leftmost text in a cell. You tell it how many characters you want.
FIND	Returns a value equal to two or more text cells mashed together.
TRIM	Returns a number that represents the position of a search string in a cell.
CONCATENATE	Returns text from the righthand side of the cell.

WHO DOES WHAT? SOLUTION

You were to match each Excel text function to what it does. Which functions would you use to extract the "s" characters and the phone numbers from your messy data?



LEFT and RIGHT are basic text extraction functions

You need to extract characters on the left side of your cells (the "s" characters) and on the right side of your cells (the phone numbers). To do this, you can use the `LEFT()` and `RIGHT()` functions. Here's the syntax.

This has the text or cell reference where you want to extract characters.

=RIGHT(target cell, # of characters)

This is a value or formula saying how many characters to grab.

You'll put a formula with this function in a new cell, and the formula will point to your original raw data and say how many characters to grab.

Exercise

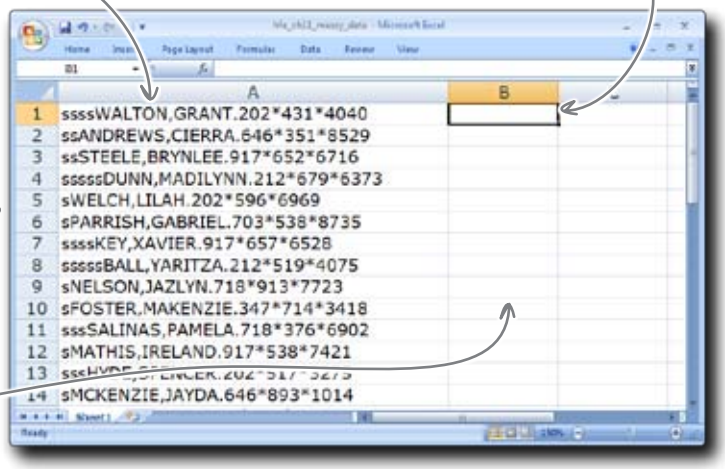
Let's start with the phone numbers. Use `RIGHT()` to extract the phone numbers and display them in a different cell. Once you've done the first record, copy and paste the formula for each row.

For the first argument, point a reference to cell A1.

Put your first `RIGHT()` formula here.

For the second argument of your formula, type the number of text characters to extract.

Once you've done the first record, copy and paste the formula for the remaining records.



Exercise Solution

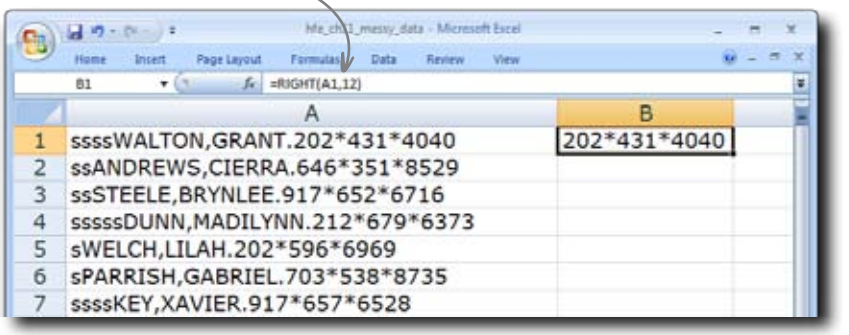
You just used the text function `RIGHT()` to extract phone numbers from your raw data. Were you able to get what you needed out of the mess?

Here's the formula to use.

```
=RIGHT(A1,12)
```

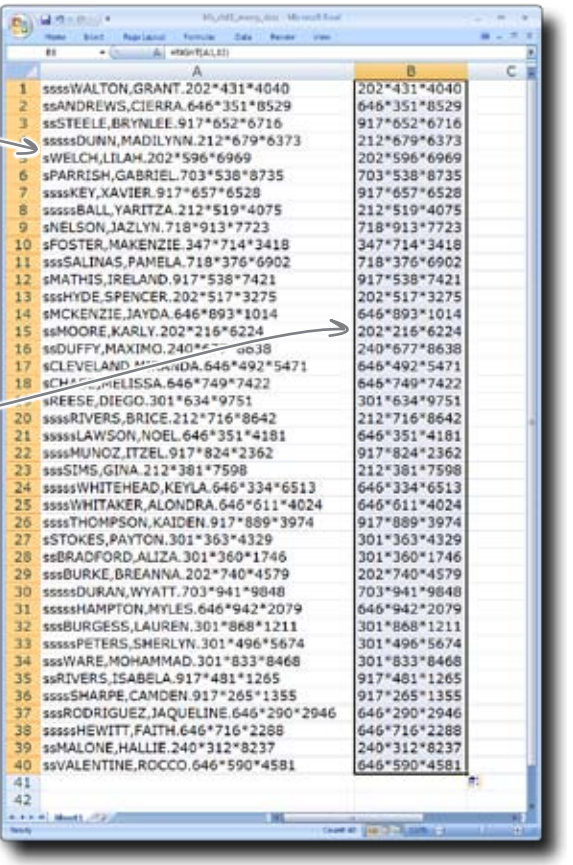
`A1` is just the first record of messy data.

You want to extract 12 characters, because the phone number itself is 10 characters and there are two asterisks.



The raw data remains untouched, since your formula is returning cleaned-up data to a new location.

The formula copies and pastes smoothly for each record.

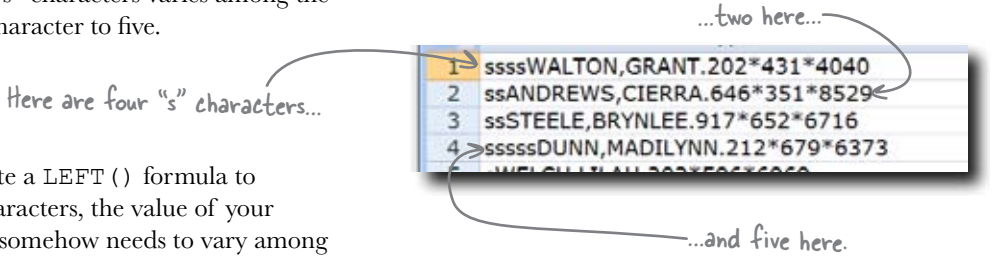


You have all your phone numbers!

Now you can extract the "s" characters....

You need to vary the values that go into the second argument

In the `RIGHT()` formula you used to extract phone numbers, you told Excel to extract 12 characters, which works for all the phone numbers. But the count of "s" characters varies among the cells—from one character to five.



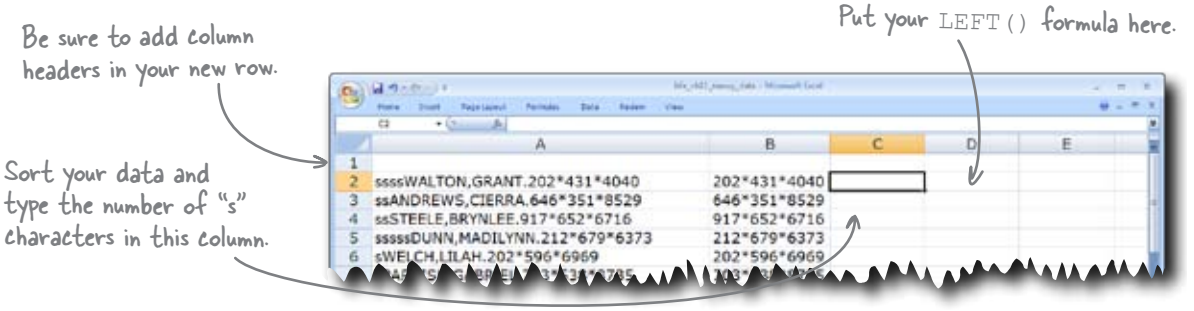
So when you create a `LEFT()` formula to extract the "s" characters, the value of your second argument somehow needs to vary among the cells.

1. Create column headings, because you're about to have a number of columns. Right-click on the `1` button to the left of the first row, and tell Excel to insert a row. Then type some column headings.

2. Sort your data by column `A`. This will mostly group together records that have a similar number of "s" characters.

3. In column `C`, type the number of "s" characters in each row. Since similar records will be grouped together, you should be able to copy and paste.

4. Finally, in column `D`, create the `LEFT()` formula that will return the "s" characters. Have your second argument refer to the number you just created in column `C`.



Exercise Solution

You just created a column full of numbers representing the "s" character count in each cell. Then you created a `LEFT()` formula using that number to extract the characters from your raw data. How did it go?

Here are your column headers.

This data is sorted by your Original column.

It's easy to copy and paste the Star Count values as you write them.

This column shows the number of stars in each row of your data.

Here's the formula you need.

```
=LEFT(A2,C2)
```

The formula copies and pastes with no problem.

Now you have two data elements from your raw, messy data extracted!

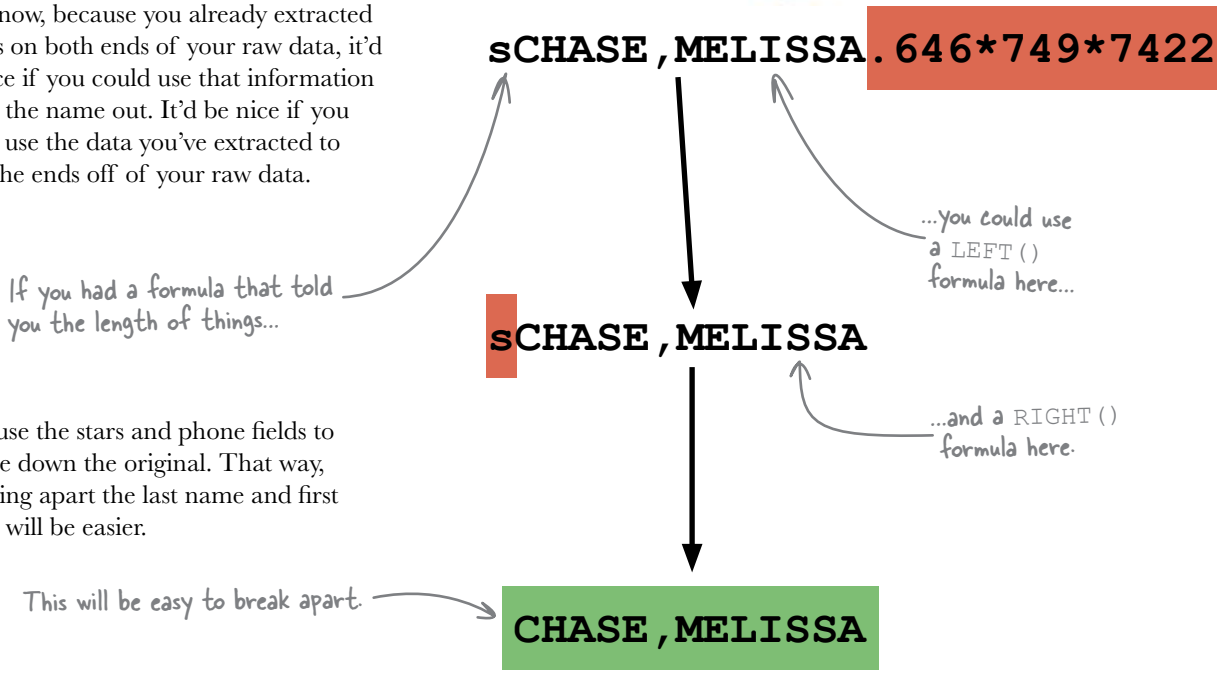
	A	B	C	D
1	Original	Phone	Star Count	Stars
2	sCHASE,MELISSA.646*749*7422	646*749*7422	1	s
3	sCLEVELAND,MIRANDA.646*492*5471	646*492*5471	1	s
4	sFOSTER,MAKENZIE.347*714*3418	347*714*3418	1	s
5	sMATHIS,IRELAND.917*538*7421	917*538*7421	1	s
6	sMCKENZIE,JAYDA.646*893*1014	646*893*1014	1	s
7	sNELSON,JAZLYN.718*913*7723	718*913*7723	1	s
8	sPARRISH,GABRIEL.703*538*8735	703*538*8735	1	s
9	sREESE,DIEGO.301*634*9751	301*634*9751	1	s
10	ssANDREWS,CIERRA.646*351*8529	646*351*8529	2	ss
11	ssBRADFORD,ALIZA.301*360*1746	301*360*1746	2	ss
12	ssDUFFY,MAXIMO.240*677*8638	240*677*8638	2	ss
13	ssMALONE,HALLIE.240*312*8237	240*312*8237	2	ss
14	ssMOORE,KARLY.202*216*6224	202*216*6224	2	ss
15	ssRIVERS,ISABELA.917*481*1265	917*481*1265	2	ss
16	sssBURGESS,LAUREN.301*868*1211	301*868*1211	3	sss
17	sssBURKE,BREANNA.202*740*4579	202*740*4579	3	sss
18	sssHYDE,SPENCER.202*517*3275	202*517*3275	3	sss
19	sssRODRIGUEZ,JAQUELINE.646*290*2946	646*290*2946	3	sss
20	sssSALINAS,PAMELA.718*376*6902	718*376*6902	3	sss
21	sssSIMS,GINA.212*381*7598	212*381*7598	3	sss
22	ssssKEY,XAVIER.917*657*6528	917*657*6528	4	ssss
23	ssssMUNOZ,ITZEL.917*824*2362	917*824*2362	4	ssss
24	ssssRIVERS,BRICE.212*716*8642	212*716*8642	4	ssss
25	sssssBALL,YARITZA.212*519*4075	212*519*4075	5	sssss
26	sssssDUNN,MADILYNN.212*679*6373	212*679*6373	5	sssss
27	sssssDURAN,WYATT.703*941*9848	703*941*9848	5	sssss
28	sssssHAMPTON,MYLES.646*942*2079	646*942*2079	5	sssss
29	ssssSHARPE,CAMDEN.917*265*1355	917*265*1355	4	ssss
30	sssssHEWITT,FAITH.646*716*2288	646*716*2288	5	sssss
31	sssssLAWSON,NOEL.646*351*4181	646*351*4181	5	sssss
32	sssssPETERS,SHERLYN.301*496*5674	301*496*5674	5	sssss
33	sssssWHITEHEAD,KEYLA.646*334*6513	646*334*6513	5	sssss
34	ssssTHOMPSON,KAIDEN.917*889*3974	917*889*3974	4	ssss
35	ssssWALTON,GRANT.202*431*4040	202*431*4040	4	ssss
36	ssssWHITAKER,ALONDRA.646*611*4024	646*611*4024	4	ssss
37	ssSTEELE,BRYNLEE.917*652*6716	917*652*6716	2	ss
38	sssWARE,MOHAMMAD.301*833*8468	301*833*8468	3	sss
39	sSTOKES,PAYTON.301*363*4329	301*363*4329	1	s
40	ssVALENTINE,ROCCO.646*590*4581	646*590*4581	2	ss
41	sWELCH,LILAH.202*596*6969	202*596*6969	1	s
42				

Business is starting to suffer for lack of customer data

That data you're working on is really important, and without it your employees are starting to have problems.

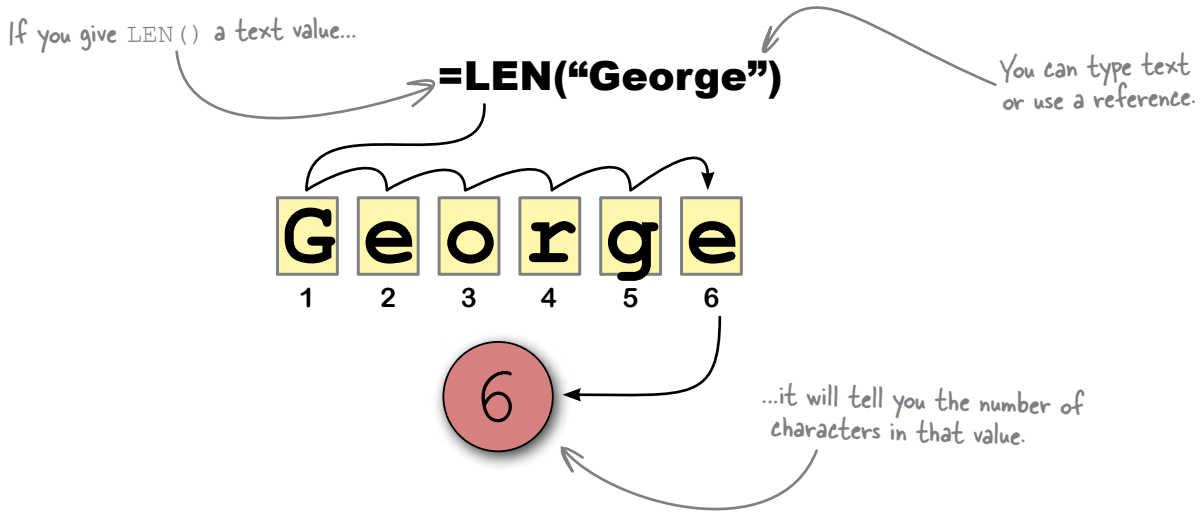
Better punch through those first and last names really quickly!

You know, because you already extracted values on both ends of your raw data, it'd be nice if you could use that information to get the name out. It'd be nice if you could use the data you've extracted to trim the ends off of your raw data.

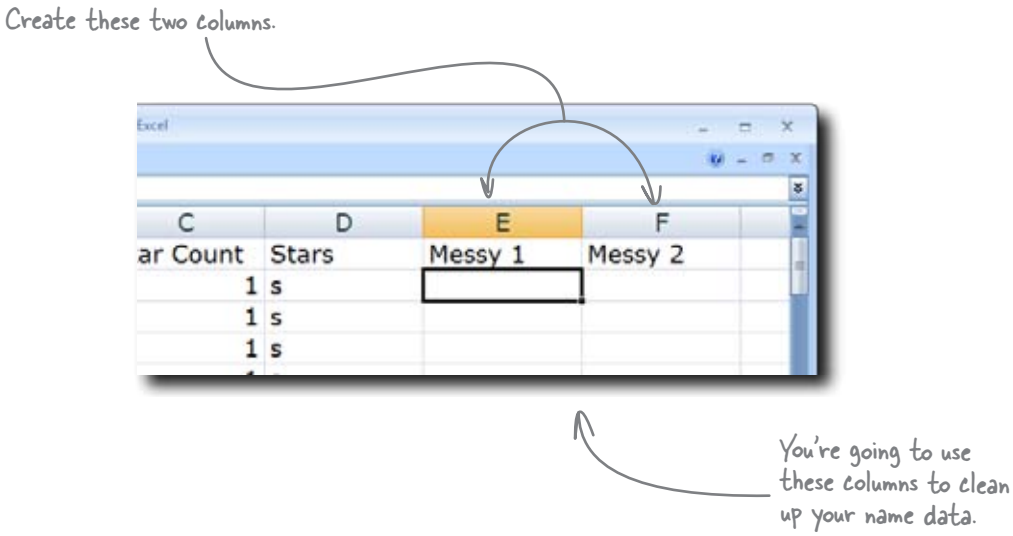


Let's use the stars and phone fields to whittle down the original. That way, breaking apart the last name and first name will be easier.

The `LEN()` function returns the number of characters in its argument, and it can help you extract the names from your raw data.



1. Create two columns for transitional messy data. In the first column, you'll peel the phone number out of the original data. In the second column, you'll peel the stars out of the original data.

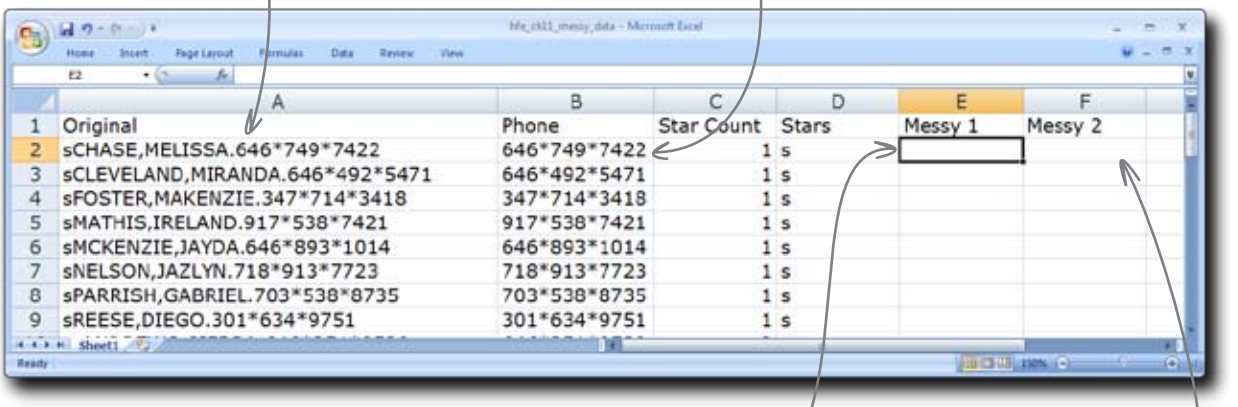


2 Write a function that takes the leftmost characters out of the original data.

How many characters? An amount equal to the **length of the original data** minus the **length of the phone number**. The second argument of your `LEFT()` formula should contain another formula that makes this calculation.

`LEN(A2)` is the length of the original data.

`LEN(B2)` is the length of the phone number.



	A	B	C	D	E	F
1	Original	Phone	Star Count	Stars	Messy 1	Messy 2
2	sCHASE,MELISSA.646*749*7422	646*749*7422	1	s		
3	sCLEVELAND,MIRANDA.646*492*5471	646*492*5471	1	s		
4	sFOSTER,MAKENZIE.347*714*3418	347*714*3418	1	s		
5	sMATHIS,IRELAND.917*538*7421	917*538*7421	1	s		
6	sMCKENZIE,JAYDA.646*893*1014	646*893*1014	1	s		
7	sNELSON,JAZLYN.718*913*7723	718*913*7723	1	s		
8	sPARRISH,GABRIEL.703*538*8735	703*538*8735	1	s		
9	sREESE,DIEGO.301*634*9751	301*634*9751	1	s		

Put the formula for question 2 here...

...and put the formula for question 3 here.

3 Now write a function that takes the rightmost characters out of your new value. How many? An amount equal to the length of your new value minus the length of your star value.

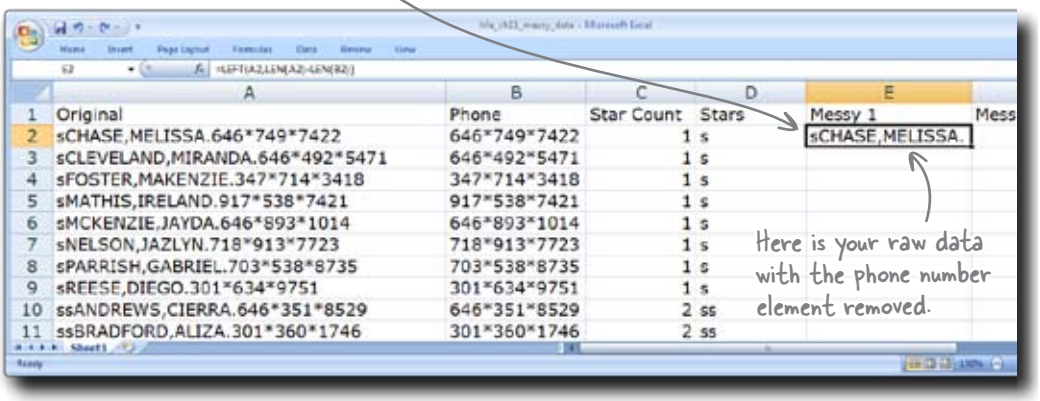
Exercise Solution

You just wrote formulas to extract the names from your raw data. How did it go?

This is the number of characters in the cell minus the length of the phone number.

Here is your first formula.

```
=LEFT(A2,LEN(A2)–LEN(B2))
```



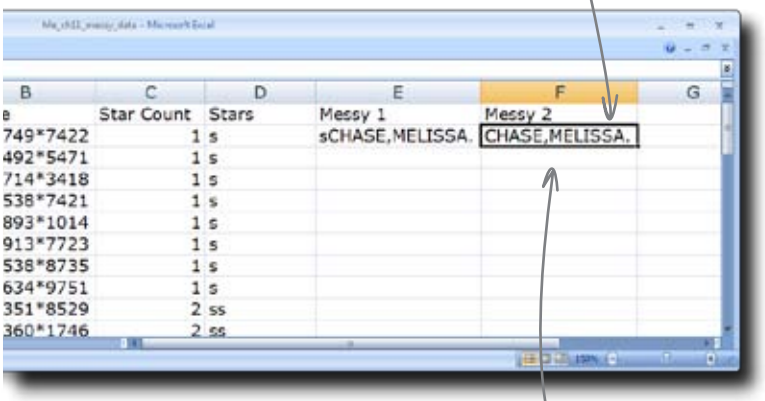
	A	B	C	D	E
1	Original	Phone	Star Count	Stars	Messy 1
2	sCHASE,MELISSA.646*749*7422	646*749*7422	1	s	sCHASE,MELISSA.
3	sCLEVELAND,MIRANDA.646*492*5471	646*492*5471	1	s	
4	sFOSTER,MAKENZIE.347*714*3418	347*714*3418	1	s	
5	sMATHIS,IRELAND.917*538*7421	917*538*7421	1	s	
6	sMCKENZIE,JAYDA.646*893*1014	646*893*1014	1	s	
7	sNELSON,JAZLYN.718*913*7723	718*913*7723	1	s	
8	sPARRISH,GABRIEL.703*538*8735	703*538*8735	1	s	
9	sREESE,DIEGO.301*634*9751	301*634*9751	1	s	
10	ssANDREWS,CIERRA.646*351*8529	646*351*8529	2	ss	
11	ssBRADFORD,ALIZA.301*360*1746	301*360*1746	2	ss	

Here is your raw data with the phone number element removed.

Here is your second formula.

```
=RIGHT(E2,LEN(E2)–LEN(D2))
```

This value is equal to the number of characters in cell E2 minus the length of the "s" character element.



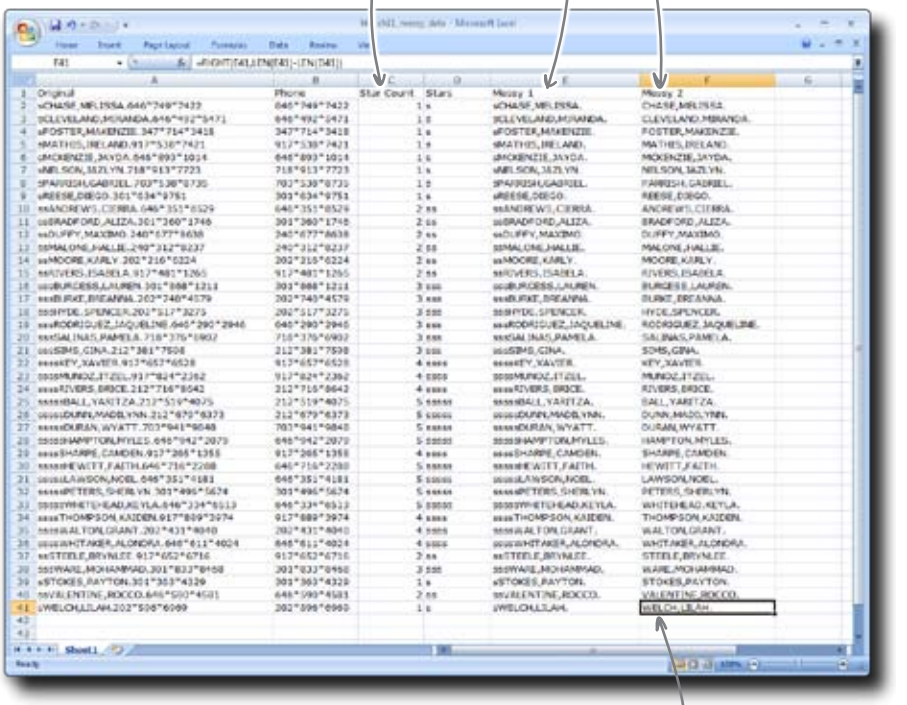
B	C	D	E	F	G
e	Star Count	Stars	Messy 1	Messy 2	
749*7422	1	s	sCHASE,MELISSA.	CHASE,MELISSA.	
492*5471	1	s			
714*3418	1	s			
538*7421	1	s			
893*1014	1	s			
913*7723	1	s			
538*8735	1	s			
634*9751	1	s			
351*8529	2	ss			
360*1746	2	ss			

Now you have an almost-clean value consisting of the customer name!

This spreadsheet is starting to get large!

The spreadsheet is getting complex, but we're making lots of progress. Go ahead and copy/paste the two formulas you just created for the remaining rows in your spreadsheet.

These are intermediary values you've created to clean your data.



Here's your clean data so far.

Next step: extract the last names.

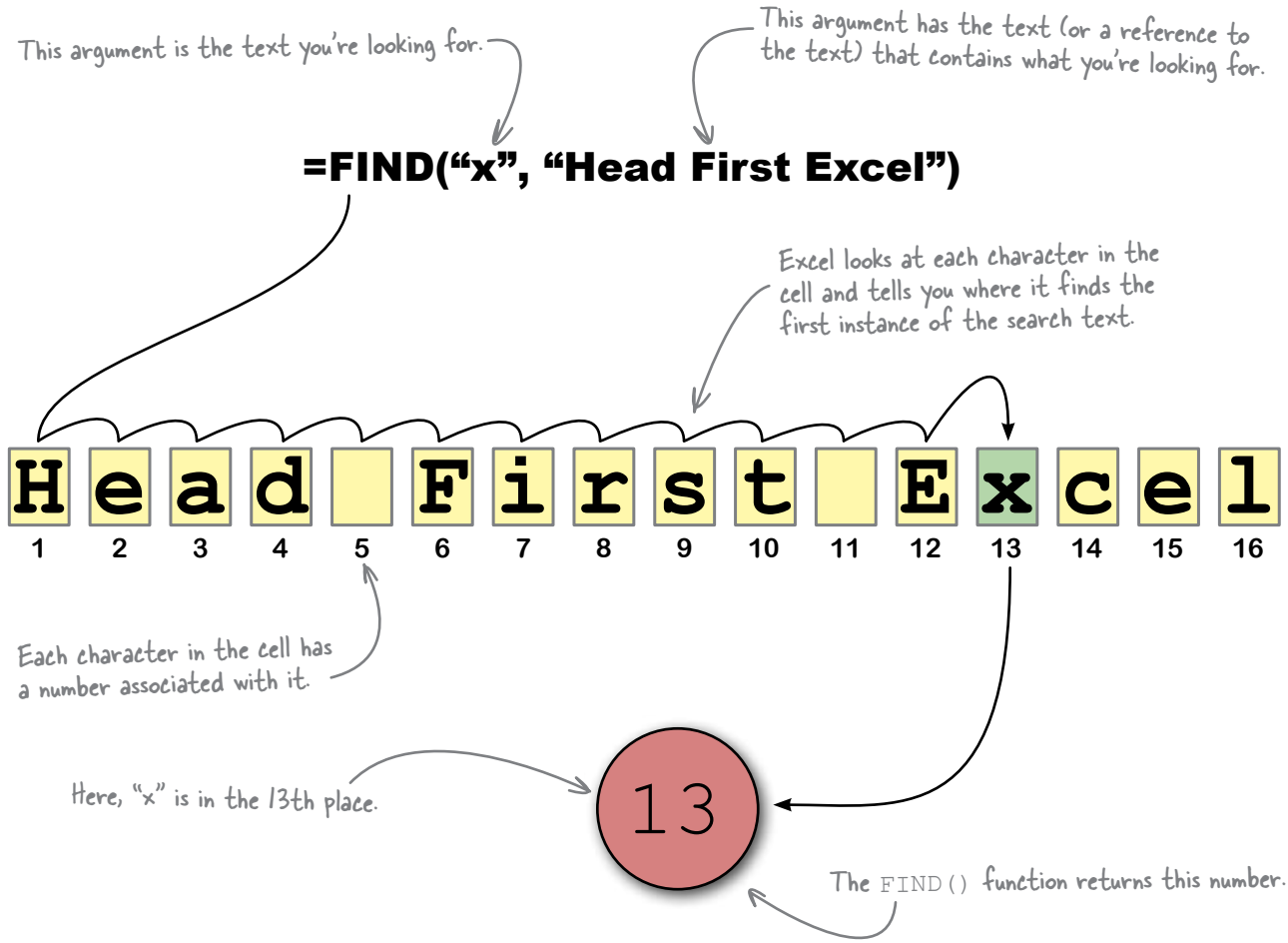
You need a way to extract the last name from the data you created in column `D`. It seems clear that you can use a `LEFT()` formula, but you need to create another formula-based argument to specify the number of characters to grab.

You need a formula that will state the **numerical position of the comma**. When you use it as your argument, your `LEFT()` formula will know just how many characters to grab to return the last name.

What formula will state the numerical position of the comma?

FIND returns a number specifying the position of text

`FIND()` is a function that returns a number that states where a search string can be found within a piece of text. Say you were looking for the position of the text "x" in the expression "Head First Excel".



Why would you need a function like this? Well, for starters, you could use it in conjunction with a `LEFT()` or `RIGHT()` formula to extract a number of characters that varies from formula to formula.

Let's use FIND() to extract our Last Name field....

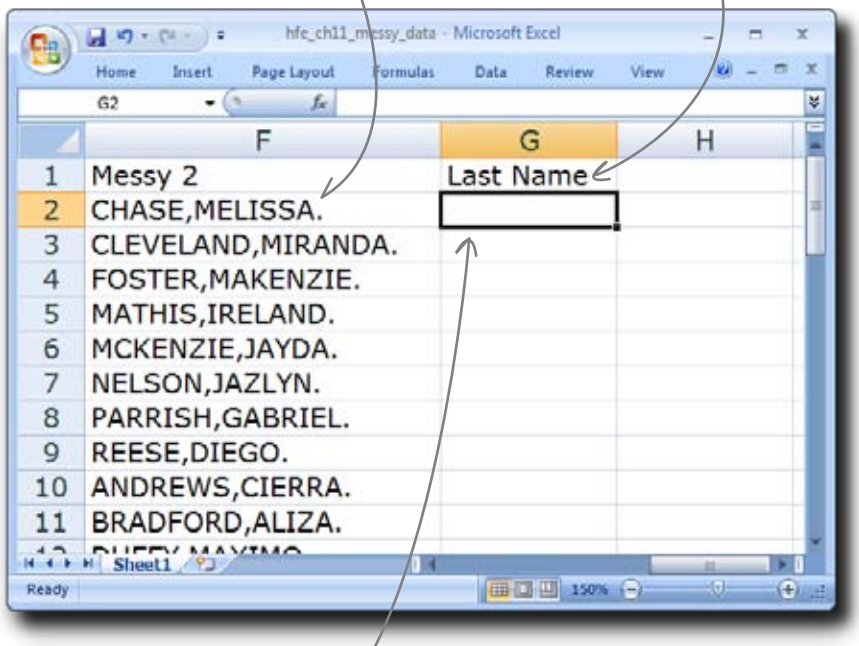
Use `FIND()` inside your `LEFT()` formula to specify the position of the comma, telling `LEFT()` how many characters to grab to return your **Last Name** value.

1. Combine `LEFT()` and `FIND()` into a formula that extracts last names from column `F`.

2. Copy and paste for each line of messy data.

`FIND()` should look for the comma in cell `F2`.

Put your formula in a new Last Name column.

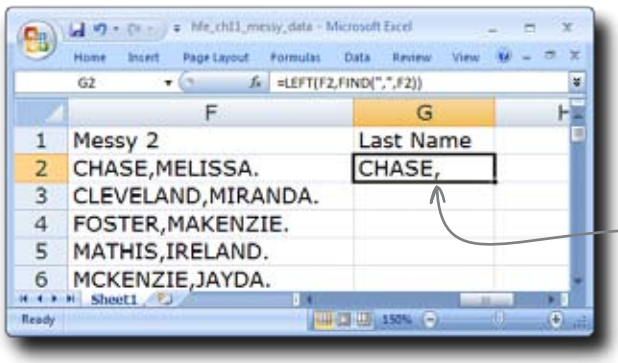


Make your `FIND()` expression the second argument of your `LEFT()` formula.

You might need to add or subtract a character, so that you don't actually include the comma in your Last Name field.

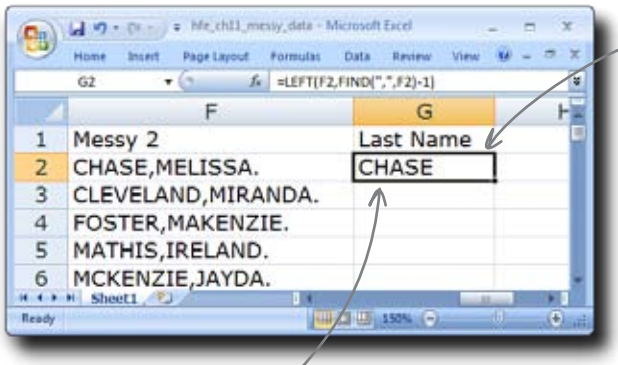
You just combined two formulas to get your Last Name field. What happened?

This formula searches for the comma, and it returns the last name...



=LEFT(F2,FIND(",",F2))

...but it also includes the comma in the result, so you need a formula that will exclude the comma.



All you have to do is subtract `1` from the value of your `FIND()` formula, and your comma is excluded.

=LEFT(F2,FIND(",",F2)–1)

That LEFT/FIND formula is cool and everything, but wouldn't it be easier in this case just to use Text to Columns? We have a simple delimiter here, why not use it?

Now your Last Name has been extracted!

there are no Dumb Questions

Q: Wouldn't Text to Columns be an easier way to deal with this problem?

A: Text to Columns is definitely quick and easy. You could use it in this case.

Q: So why didn't we?

A: Whether and when you use Text to Columns versus formulas is really a personal preference, and there is nothing wrong with using it here. But there is one big, fat reason to use formulas primarily.

Q: Because it's the harder way, so it's easier to show off?

A: Not at all! You'd always want to use formulas in situations where you think you might want to go back and trace exactly how your clean data was derived from your messy data.

Q: Why would you care? As long as the clean data works correctly, aren't you in good shape?

A: If you have messy data that has a single, simple pattern to it, you probably wouldn't have to go back and see how you derived your clean data. If every data point is separated by a delimiter, and you run a Text to Columns, you probably won't have problems with your cleaned data not squaring with your original data.

Q: But if the original data is complicated, it's a different story.

A: Exactly. The customer data you salvaged from the email has several patterns to the messiness: the first two fields (stars and names) aren't separated by a delimiter, the last name and the first name are separated by a comma, the first name and the phone number are separated by a period, and don't forget the asterisks inside the phone number.

Q: The data is really messy.

A: And because it's so messy, you've had to do a bunch of things to fix it. In creating the big, formula-filled spreadsheet you used to clean the data, you've also set up an audit that you can review if your clean data doesn't match your messy data perfectly later on.

Q: But there are still a lot of cases where I need to use Text to Columns, right?

A: Totally. Cleaning messy data—which all of us have to do at one point or another—is about finding the boundary conditions between your individual data points. And those boundaries are usually delimiters of some sort. If it's not a comma or a period, it might be spaces. So most of the field of cleaning messy data involves identifying those boundary conditions and making the software split the data using them.

Q: Which is what Text to Columns does.

A: Right. And if you run it over and over, Text to Columns can usually make some pretty complicated breaks. Just remember that you sacrifice the ability to go back and tweak the formulas you used to get different results. Once you run Text to Columns on data, it deletes the original data and leaves you with new columns.

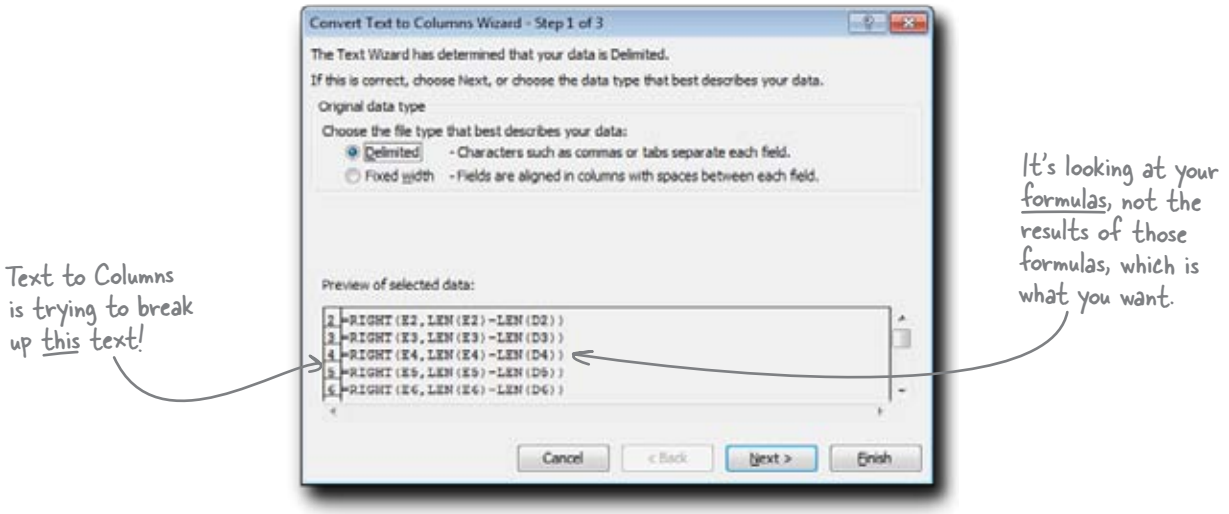
Q: I think that on the first name, which is the last data field we have, we're safe to go with Text to Columns. By now, all the formulaic work we've done to break up the original mess has made what's left pretty simple.

A: Then go right ahead and use Text to Columns!

Can you run Text to Columns on column Messy 2? What happens when you try?

Text to Columns sees your formulas, not their results

There's a little snag when it comes to running this operation on the data you created in the Messy 2 column:

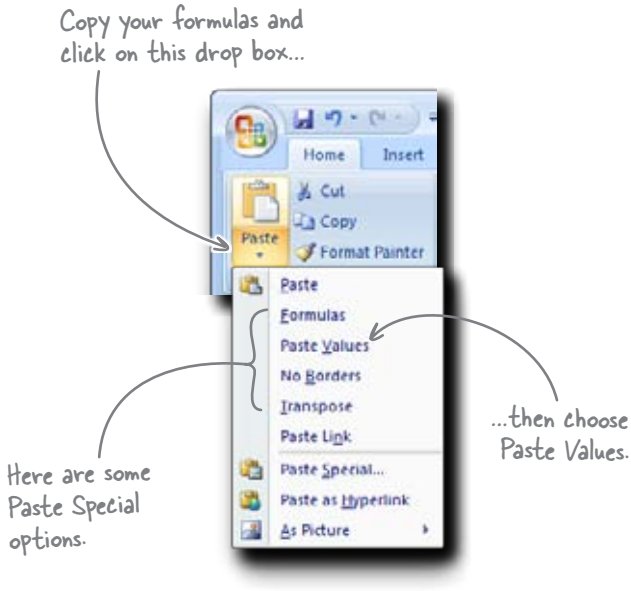


Text to Columns does what it says it does: take **text** and break it into columns. But here Excel wants to treat your *formulas* as text. This won't work: you need to take the formulas and render them as ***values***.

Paste Special lets you paste with options

Paste Special is a fantastically helpful operation in Excel that lets you copy something and then—rather than paste an exact copy of the original—paste a modification of the original.

You can use Paste Special to paste the values that the formulas you've copied return, rather than the formulas themselves. And that is just what you need to do with your Messy 2 column data.



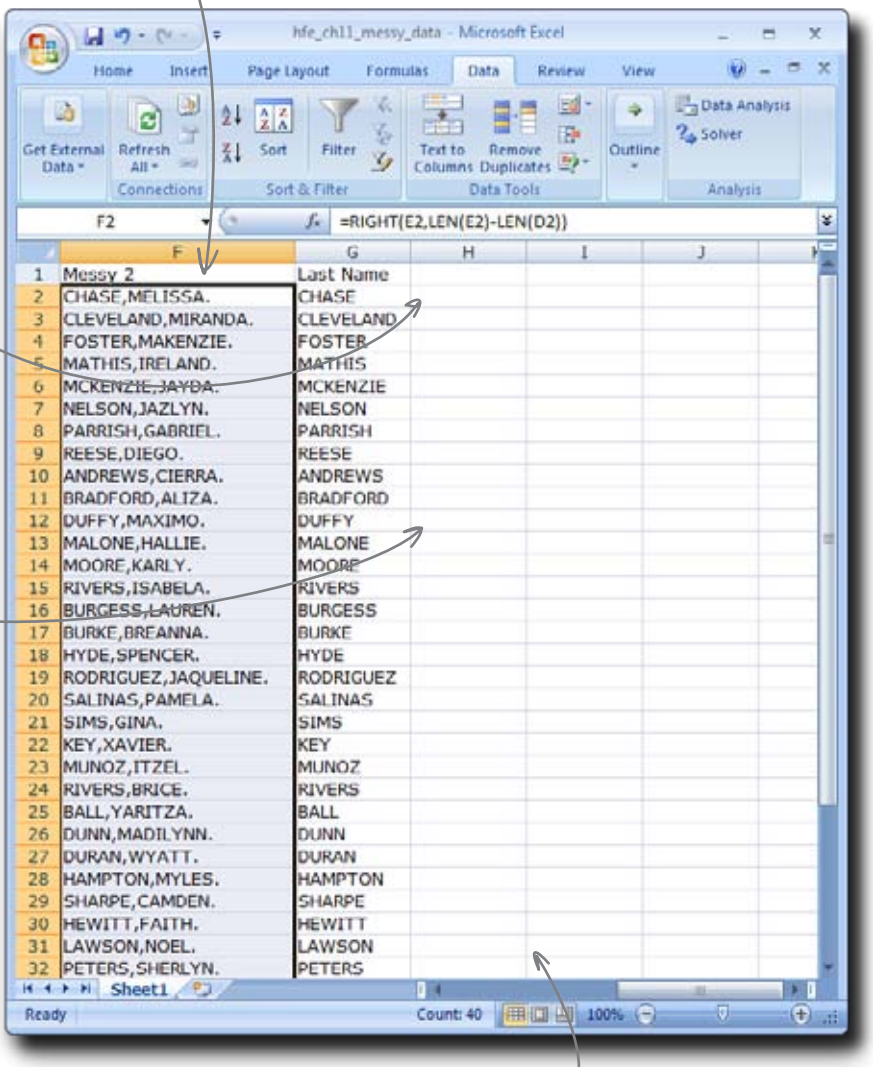
In order to run Text to Columns on your Messy 2 column, you need to Paste Special > Values its contents to a new column first. Do this and then run Text to Columns to break your first and last names apart while getting rid of the comma and period.

Copy this data.

Put your cursor here and choose Paste Special > Values.

Then run Text to Columns on your new data.

Be sure to label your new columns.

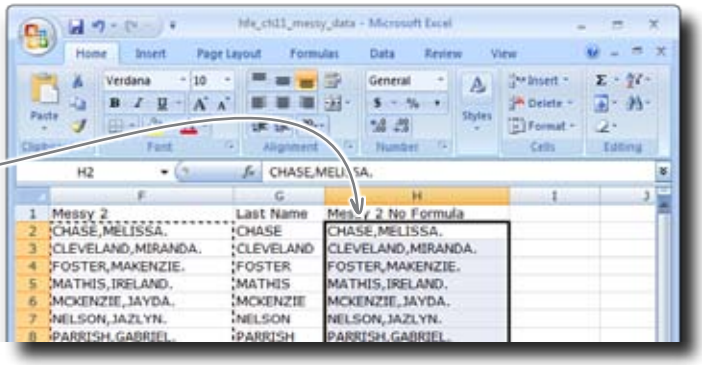


	F	G
1	Messy 2	Last Name
2	CHASE,MELISSA.	CHASE
3	CLEVELAND,MIRANDA.	CLEVELAND
4	FOSTER,MAKENZIE.	FOSTER
5	MATHIS,IRELAND.	MATHIS
6	MCKENZIE,JAYDA.	MCKENZIE
7	NELSON,JAZLYN.	NELSON
8	PARRISH,GABRIEL.	PARRISH
9	REESE,DIEGO.	REESE
10	ANDREWS,CIERRA.	ANDREWS
11	BRADFORD,ALIZA.	BRADFORD
12	DUFFY,MAXIMO.	DUFFY
13	MALONE,HALLIE.	MALONE
14	MOORE,KARLY.	MOORE
15	RIVERS,ISABELA.	RIVERS
16	BURGESS,LAUREN.	BURGESS
17	BURKE,BREANNA.	BURKE
18	HYDE,SPENCER.	HYDE
19	RODRIGUEZ,JAQUELINE.	RODRIGUEZ
20	SALINAS,PAMELA.	SALINAS
21	SIMS,GINA.	SIMS
22	KEY,XAVIER.	KEY
23	MUNOZ,ITZEL.	MUNOZ
24	RIVERS,BRICE.	RIVERS
25	BALL,YARITZA.	BALL
26	DUNN,MADILYNN.	DUNN
27	DURAN,WYATT.	DURAN
28	HAMPTON,MYLES.	HAMPTON
29	SHARPE,CAMDEN.	SHARPE
30	HEWITT,FAITH.	HEWITT
31	LAWSON,NOEL.	LAWSON
32	PETERS,SHERLYN.	PETERS

Exercise Solution

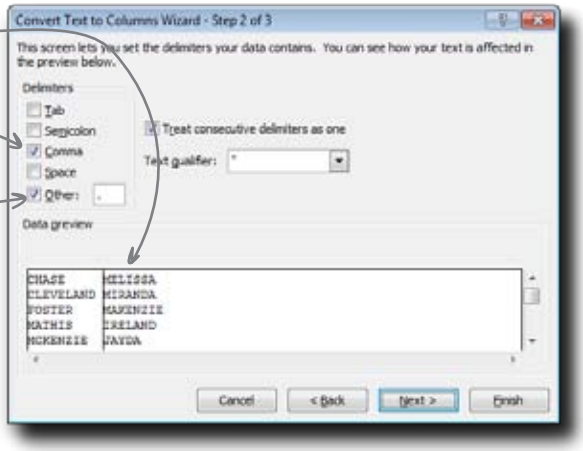
You just ran Paste Special > Values to make your data ready for the Text to Columns operation. What happened?

Paste your data here.



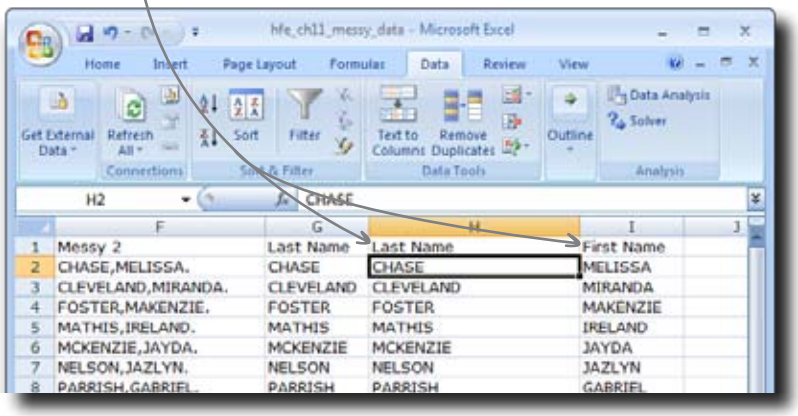
Text to Columns has no problem reading your data this time around.

Tell the dialog box to use the commas and the periods.



Now you finally have your names extracted!

Here are your new column headings.



Looks like time's running out...

Wow...she's starting to get worked up!

From: Employee
To: Head First
Subject: That database…

Dear Head First,

You know, could I get that data? I know fixing it up is a pain, but I'm starting to get angry phone calls from customers who are wondering whether we've forgotten them. It's getting really rough.

There's still time to patch things up with everyone, but not much. Can I get that data?

—Your Employee

Better take care of this.

Exercise

You've successfully extracted all your data from the original mess, but in order for your employee to use your work, you'll need a perfectly clean version.

These steps will perfect your work.

1. **Fix the case of your names.** Use the `PROPER()` function to make your names look like `This` rather than `THIS`. Look up the function in Help if you need to learn how to use it.

2. **Change the asterisks in the phone number to dashes.** Use the `SUBSTITUTE()` function, looking it up in Help if you need to.

3. **Copy everything to a new sheet with Paste Special > Values.**

4. **Delete the columns you no longer need from your new sheet.**

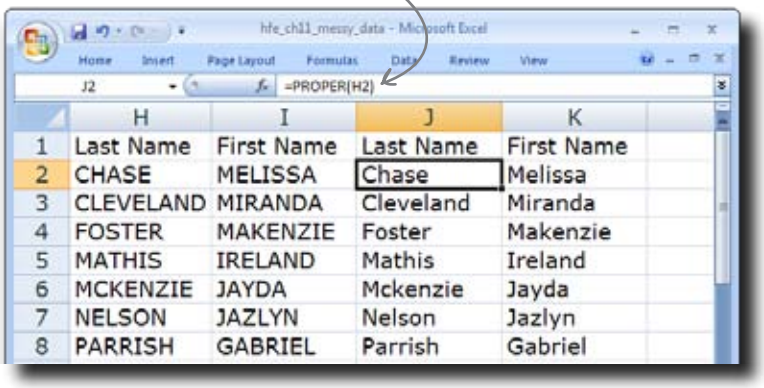
You just went through the final steps to fix your data so that your employee can use it. How did it go?

1. **Fix the case of your names.** Use the `PROPER()` function to make your names look like `This` rather than `THIS`. Look up the function in help if you need to learn how to use it.

This formula is pretty simple—it just takes one argument.

```
=PROPER(H2)
```

You can copy and paste this formula for all the name values.



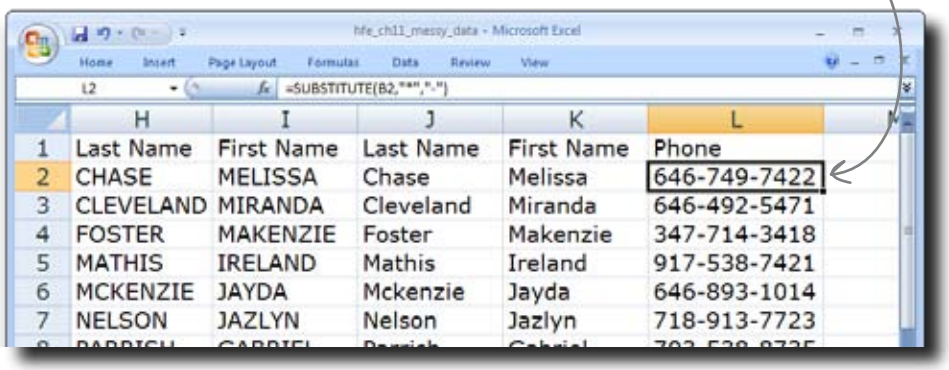
	H	I	J	K
1	Last Name	First Name	Last Name	First Name
2	CHASE	MELISSA	Chase	Melissa
3	CLEVELAND	MIRANDA	Cleveland	Miranda
4	FOSTER	MAKENZIE	Foster	Makenzie
5	MATHIS	IRELAND	Mathis	Ireland
6	MCKENZIE	JAYDA	Mckenzie	Jayda
7	NELSON	JAZLYN	Nelson	Jazlyn
8	PARRISH	GABRIEL	Parrish	Gabriel

2. **Change the asterisks in the phone number to dashes.** Use the `SUBSTITUTE()` function, looking it up in Help if you need to.

The second and third arguments are what you want to replace and what you want to replace it with.

```
=SUBSTITUTE(B2,"*","-")
```

Here's `SUBSTITUTE()` in action.

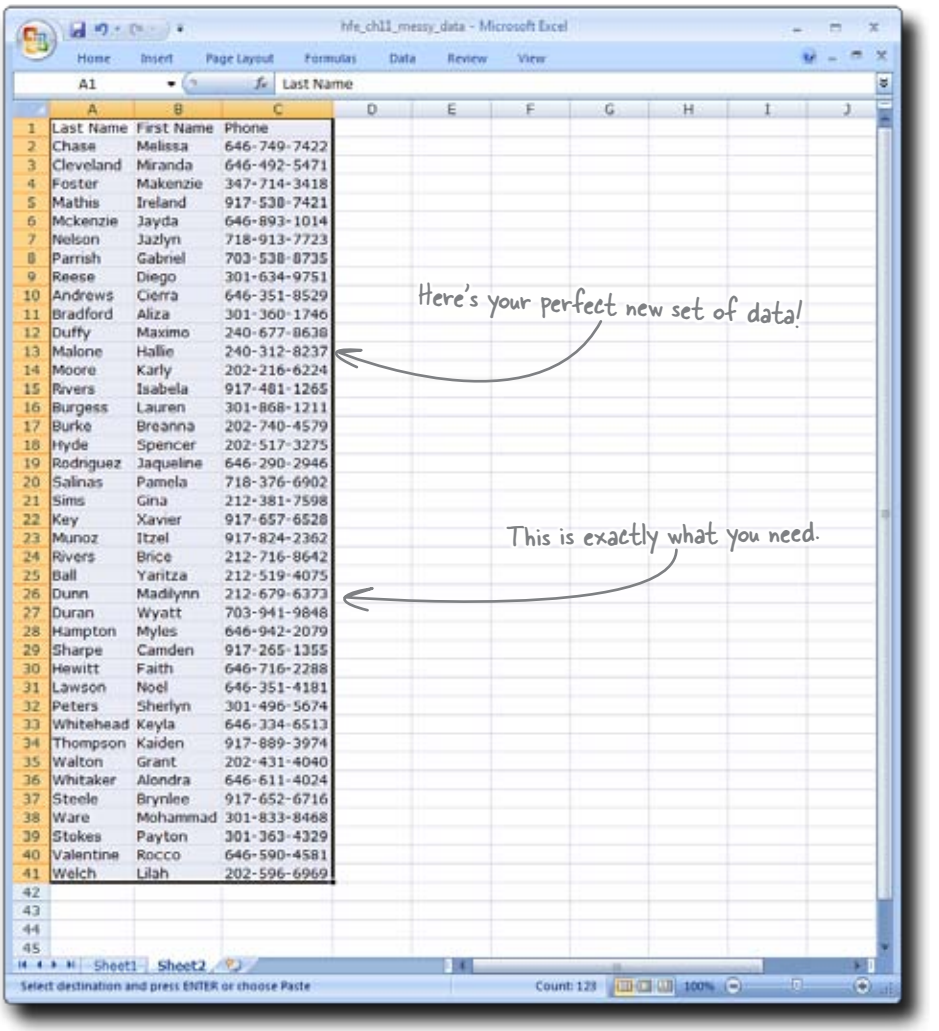


	H	I	J	K	L
1	Last Name	First Name	Last Name	First Name	Phone
2	CHASE	MELISSA	Chase	Melissa	646-749-7422
3	CLEVELAND	MIRANDA	Cleveland	Miranda	646-492-5471
4	FOSTER	MAKENZIE	Foster	Makenzie	347-714-3418
5	MATHIS	IRELAND	Mathis	Ireland	917-538-7421
6	MCKENZIE	JAYDA	Mckenzie	Jayda	646-893-1014
7	NELSON	JAZLYN	Nelson	Jazlyn	718-913-7723

3. **Copy everything to a new sheet with Paste Special > Values.**

4. **Delete the columns you no longer need from your new sheet.**

These tasks are pretty straightforward.



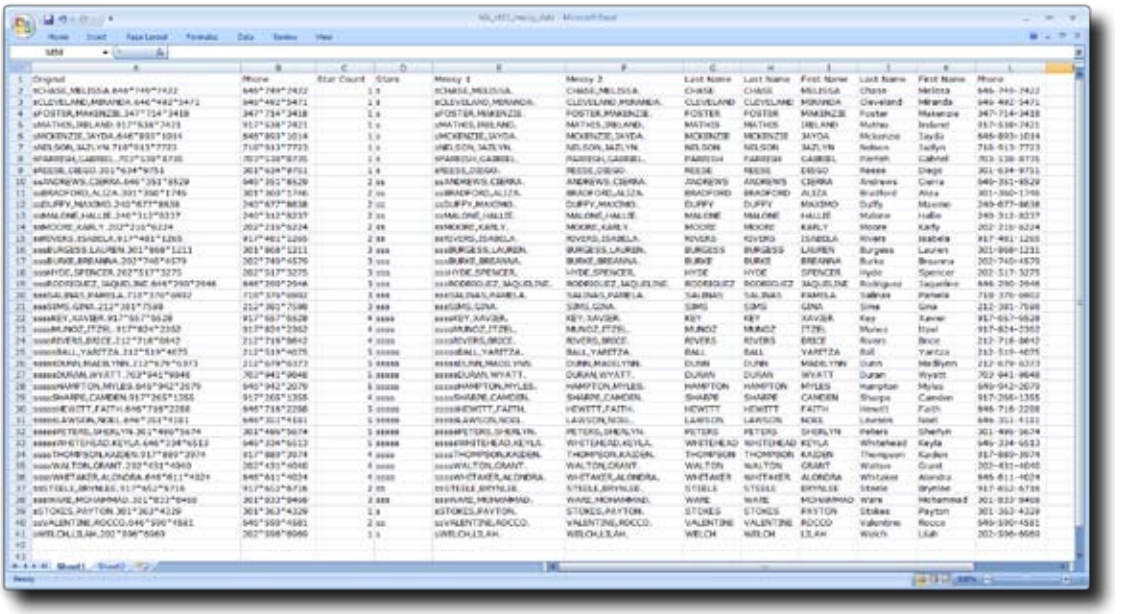
	A	B	C
1	Last Name	First Name	Phone
2	Chase	Melissa	646-749-7422
3	Cleveland	Miranda	646-492-5471
4	Foster	Makenzie	347-714-3418
5	Mathis	Ireland	917-538-7421
6	Mckenzie	Jayda	646-893-1014
7	Nelson	Jazlyn	718-913-7723
8	Parrish	Gabriel	703-538-8735
9	Reese	Diego	301-634-9751
10	Andrews	Cierra	646-351-8529
11	Bradford	Aliza	301-360-1746
12	Duffy	Maximo	240-677-8638
13	Malone	Hallie	240-312-8237
14	Moore	Karly	202-216-6224
15	Rivers	Isabela	917-481-1265
16	Burgess	Lauren	301-868-1211
17	Burke	Breanna	202-740-4579
18	Hyde	Spencer	202-517-3275
19	Rodriguez	Jaqueline	646-290-2946
20	Salinas	Pamela	718-376-6902
21	Sims	Gina	212-381-7598
22	Key	Xavier	917-657-6528
23	Munoz	Itzel	917-824-2362
24	Rivers	Brice	212-716-8642
25	Ball	Yaritza	212-519-4075
26	Dunn	Madilynn	212-679-6373
27	Duran	Wyatt	703-941-9848
28	Hampton	Myles	646-942-2079
29	Sharpe	Camden	917-265-1355
30	Hewitt	Faith	646-716-2288
31	Lawson	Noel	646-351-4181
32	Peters	Sherlyn	301-496-5674
33	Whitehead	Kayla	646-334-6513
34	Thompson	Kaiden	917-889-3974
35	Walton	Grant	202-431-4040
36	Whitaker	Alondra	646-611-4024
37	Steele	Brynlee	917-652-6716
38	Ware	Mohammad	301-833-8468
39	Stokes	Payton	301-363-4329
40	Valentine	Rocco	646-590-4581
41	Welch	Lilah	202-596-6969

Your data crisis is solved!

This chapter started off with a real mess: you received a pile of jumbled-up data, which was all you had left of your customer database. But with the help of Excel's powerful text formulas, you fixed that messy data right up.

The spreadsheet started as a mess...

...and now it shows your progress as you cleaned it up!



12 pivot tables

Hardcore grouping

Pivot tables are among Excel's most powerful features.

But what are they? And why should we care? For Excel newbies, pivot tables can also be among Excel's most *intimidating* features. But their purpose is quite simple: **to group data quickly** so that you can analyze it. And as you're about to see, grouping and summarizing data using pivot tables is ***much faster*** than creating the same groupings using formulas alone. By the time you finish this chapter, you'll be slicing and dicing your data in Excel faster than you'd ever thought possible.

Head First Automotive Weekly needs an analysis for their annual car review issue

Head First Automotive Weekly has signed you on to help them create some **table visualizations** out of their annual car test data.

The magazine's readers are serious data junkies; they just love looking at stats on all the cars available. On the one hand, it's great that you have such passionate readers, but on the other hand, it's kind of a drag that you have to slice and dice the car data in so many ways in order to satisfy them.

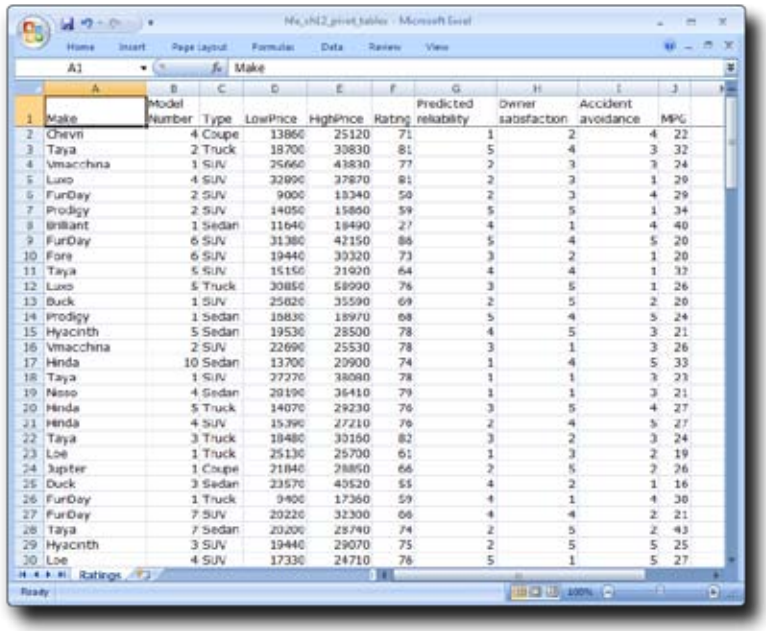
Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch12_pivot_tables.xlsx

This is going to be a big project, so you'd better brew up a pot of Starbuzz coffee. I need you to summarize, slice, and dice the car data in every way you can. Especially the cars' mileage. Why don't you start there?

The HFAW editor

Here's the ratings data.



	A	B	C	D	E	F	G	H	I	J
1	Make	Model Number	Type	LowPrice	HighPrice	Rating	Predicted reliability	Owner satisfaction	Accident avoidance	MPG
2	Chevn	4	Coupe	13860	25120	71	1	2	4	22
3	Taya	2	Truck	18700	30830	81	5	4	3	32
4	Vmacchina	1	SUV	25660	43830	77	2	3	3	24
5	Luxo	4	SUV	32890	37870	81	2	3	1	29
6	FurDay	2	SUV	9000	13340	59	2	3	4	29
7	Prodigy	2	SUV	14050	15850	59	5	5	1	34
8	Brilliant	1	Sedan	11640	18490	27	4	1	4	40
9	FurDay	6	SUV	31380	42150	86	5	4	5	20
10	Fore	6	SUV	19440	30320	73	3	2	1	20
11	Taya	5	SUV	15150	21920	64	4	4	1	32
12	Luxo	5	Truck	30850	58990	76	3	5	1	26
13	Buck	1	SUV	25820	35590	69	2	5	2	20
14	Prodigy	1	Sedan	15830	18970	68	5	4	5	24
15	Hyacinth	5	Sedan	19530	28500	78	4	5	3	21
16	Vmacchina	2	SUV	22690	25530	78	3	1	3	26
17	Hnda	10	Sedan	13700	20900	74	1	4	5	33
18	Taya	1	SUV	27270	38080	78	1	1	3	23
19	Nisso	4	Sedan	20190	36410	79	1	1	3	21
20	Hnda	5	Truck	14070	29230	76	3	5	4	27
21	Hnda	4	SUV	15390	27210	76	2	4	5	27
22	Taya	3	Truck	18480	30160	82	3	2	3	24
23	Loe	1	Truck	25130	25700	61	1	3	2	19
24	Jupiter	1	Coupe	21840	28850	66	2	5	2	26
25	Duck	3	Sedan	23570	40520	55	4	2	1	16
26	FurDay	1	Truck	9400	17360	59	4	1	4	30
27	FurDay	7	SUV	20220	32300	66	4	4	2	21
28	Taya	7	Sedan	20200	28740	74	2	5	2	43
29	Hyacinth	3	SUV	19440	29070	75	2	5	5	25
30	Loe	4	SUV	17330	24710	78	5	1	5	27

Sharpen your pencil

The editor has just given you a pretty broad request. Using the fields in your data, come up with four ways you might group and summarize the MPG (miles per gallon) information. One is provided for you.

1. The average MPGs grouped by Make and Type.

Here's an example.

2. .....

3. .....

4. .....

5. .....

Put your answers in the blanks.

Describe some of the steps you'd have to undertake to implement these summaries using formulas. How long do you think it would take to do all this?

.....

.....

.....

.....

You just brainstormed a bunch of ways to summarize the data on the basis of MPG. What did you find?

1. The average MPGs grouped by Make and Type.

2. The minimum MPG for each Make.

3. The maximum MPG for each type of car.

4. The average MPG grouped by reliability and Make.

5. The average MPG of SUVs under $40,000.

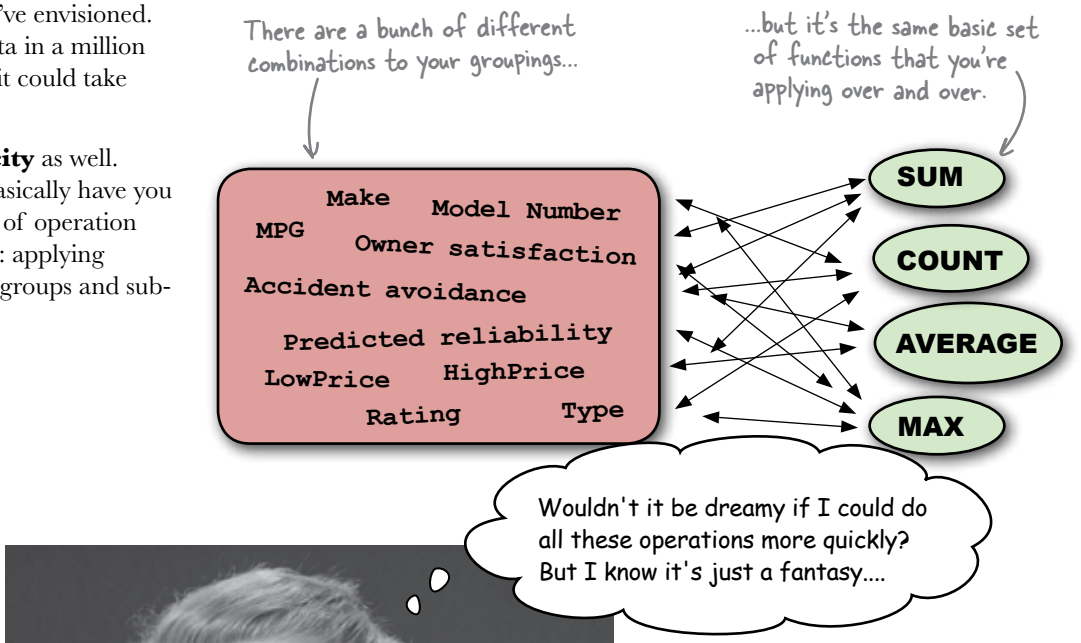
Describe some of the steps you'd have to undertake to implement these summaries using formulas. How long do you think it would take to do all this?

This would take quite a while. For each one of these, I'd have to write formulas to group the data in one or more ways, and I'd have to write formulas like `AVERAGE` or `MAX` that would actually calculate the summaries.

You've been asked to do a lot of repetitive operations

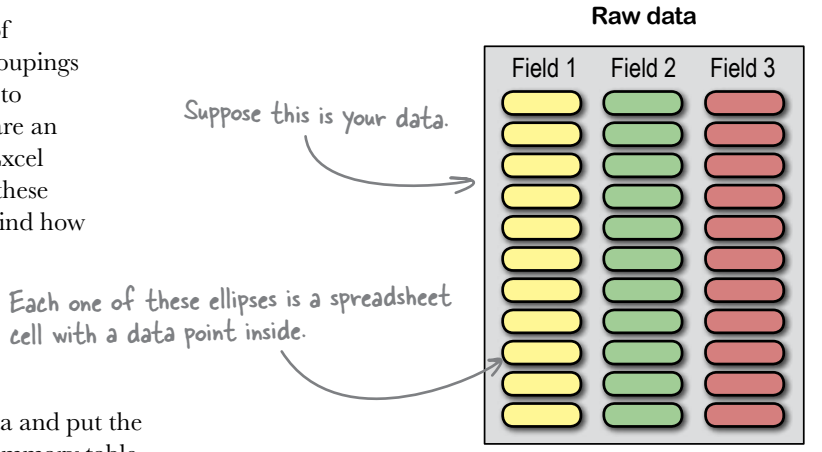
There is **complexity** in these data summaries that you've envisioned. You can slice the data in a million different ways, and it could take forever.

But there's **simplicity** as well. These summaries basically have you doing the same sort of operation over and over again: applying formulas to various groups and subgroups of data.

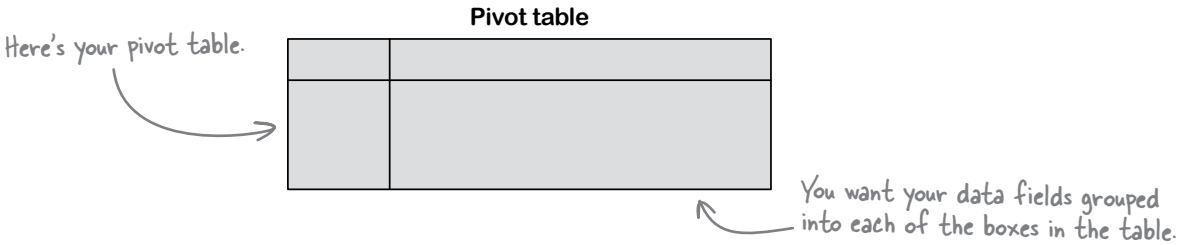


Pivot tables are an incredibly powerful tool for summarizing data

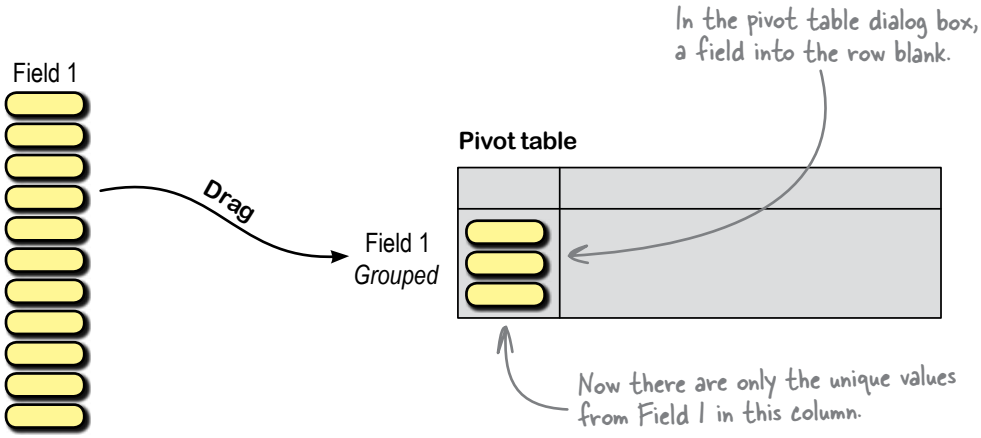
How do you group data in a bunch of different ways and summarize the groupings with formulas? The best approach is to use Excel's pivot tables. Pivot tables are an extraordinarily powerful feature of Excel that let you quickly and visually run these operations. Here's the basic idea behind how to make them.



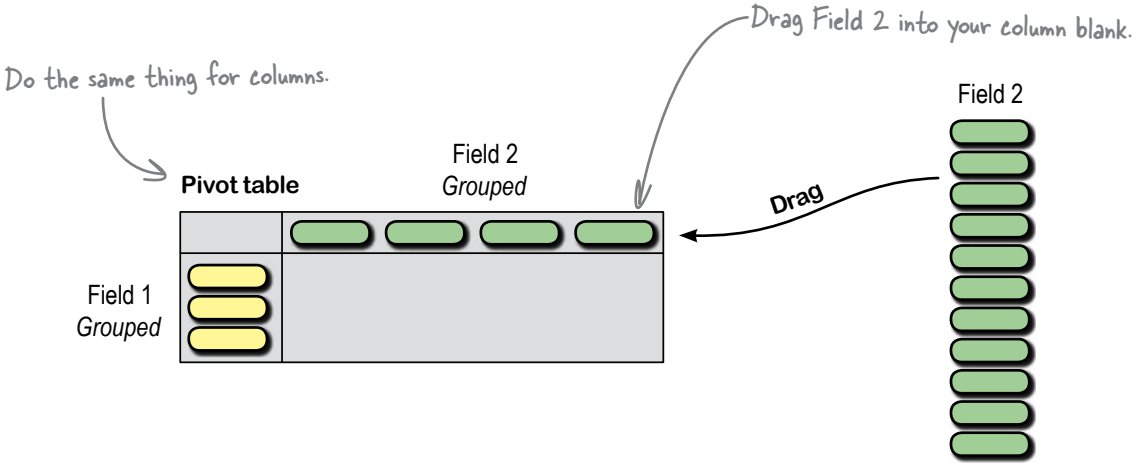
What you want to do is take your data and put the different fields together into a new summary table.



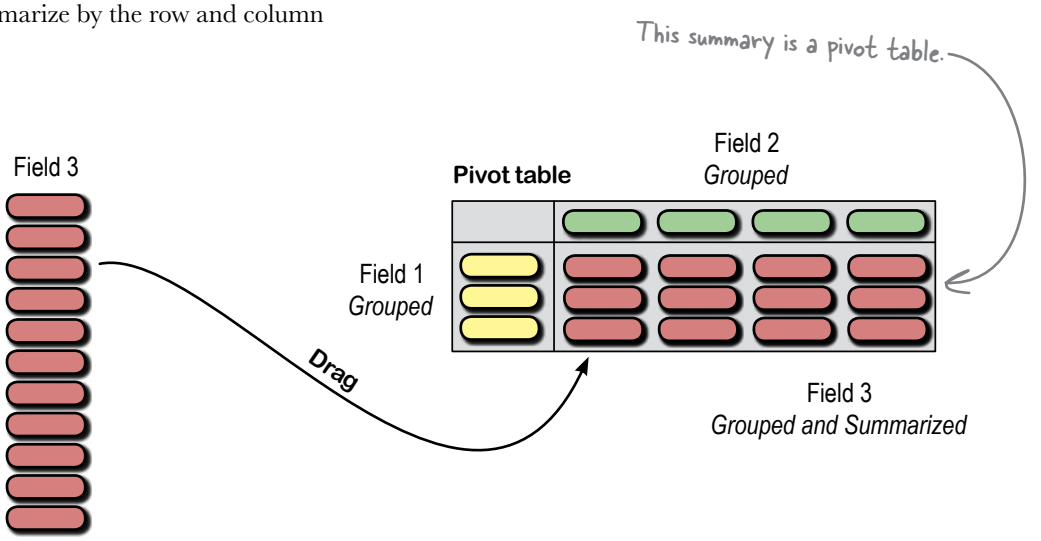
Drag one of your fields to the row blank. This will show unique values from that field as row elements. That is the sort of grouping that takes place in pivot tables.



Next, you do the same thing for the element you want to represent in your column. Drag the field name into the column blanks on the pivot table.

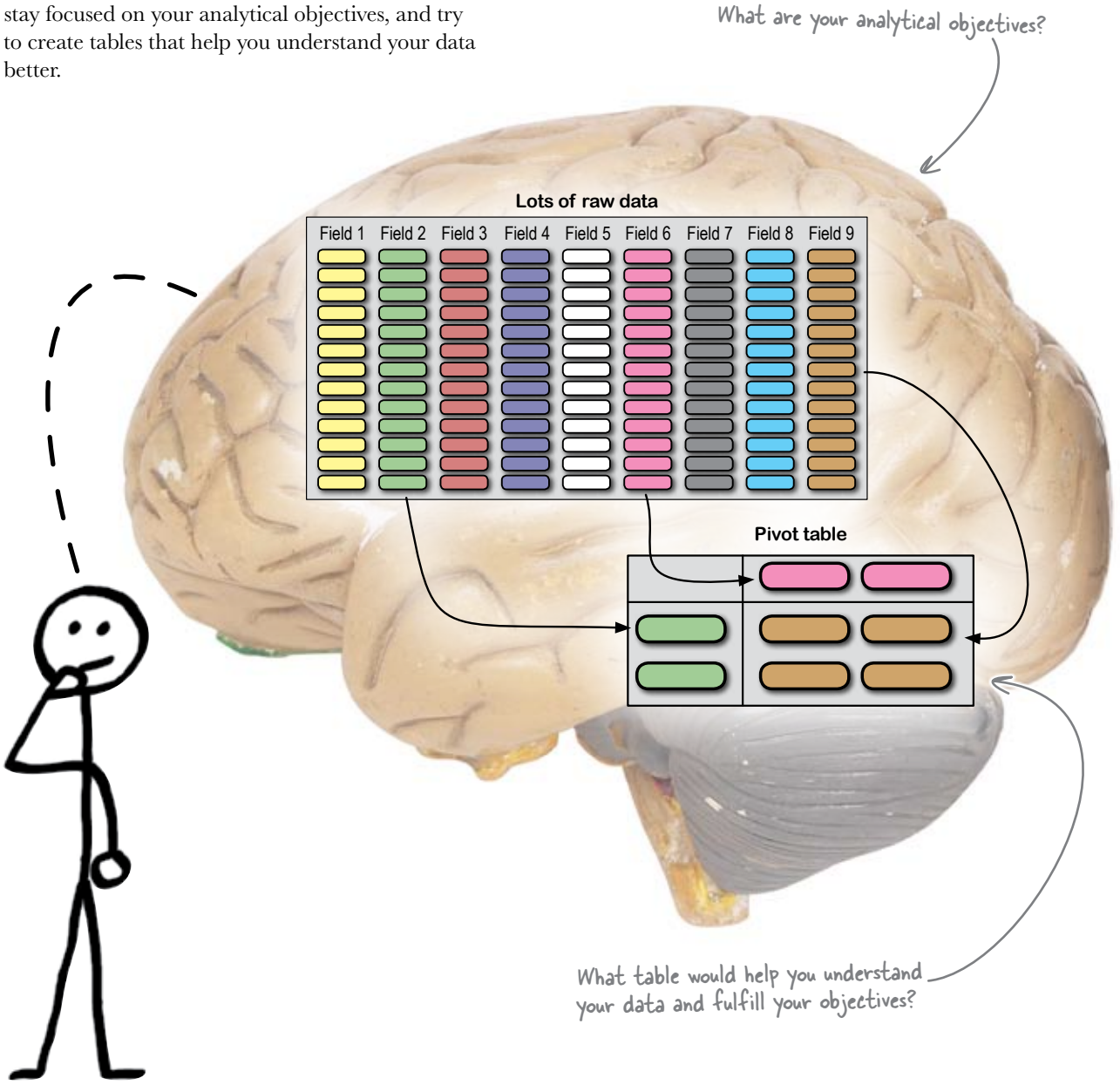


Finally, pick the quantitative field that you'd like to see summarized and pick the function you want to use. Generally (but not always), your rows and columns will be categories, and your data blank will be the numerical thing you want to group and summarize by the row and column categories.



Pivot table construction is all about previsualizing where your fields should go

Pivot tables are their own little universe inside Excel, and people get intimidated at first by all the options. The thing you need to remember is this: stay focused on your analytical objectives, and try to create tables that help you understand your data better.



Try out creating your first pivot table from the summary you envisioned in the first exercise of this chapter.

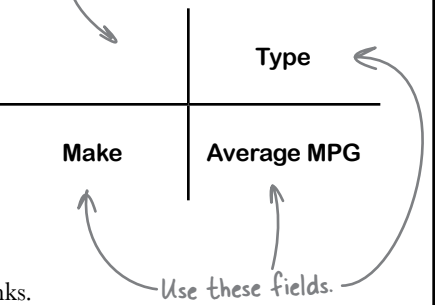
Let's make a pivot table out of this idea.

Sharpen your pencil

The editor has just given you a pretty broad request. Using the fields in your data, come up with four ways you might group and summarize the MPG (miles per gallon) information. One is provided for you.

1. The average MPGs grouped by Make and Type.

Your table should look like this:



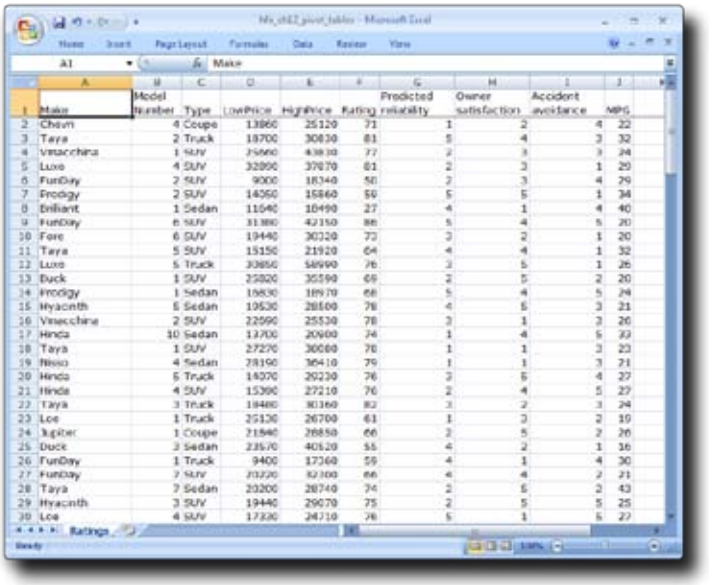
Go through these steps to create your pivot table.

1. Select a cell in your data, and click Insert > Pivot Table.

2. Drag fields from the Field List to the column, row, and data blanks.

3. Click the "Sum of MPG" drop box, and change the Value Field Settings so that you're taking the **Average**. Also, tweak the Number Format so that you don't end up with a bunch of decimal zeros.

Here's your data.



Exercise Solution

You just created your first pivot table, summarizing average MPG by Make and Type. How did it go?

1. Select a cell in your data, and click Insert > Pivot Table.

Here's the window you use to make sure you have the correct data selected.

2. Drag fields from the Field List to the column, row, and data blanks.

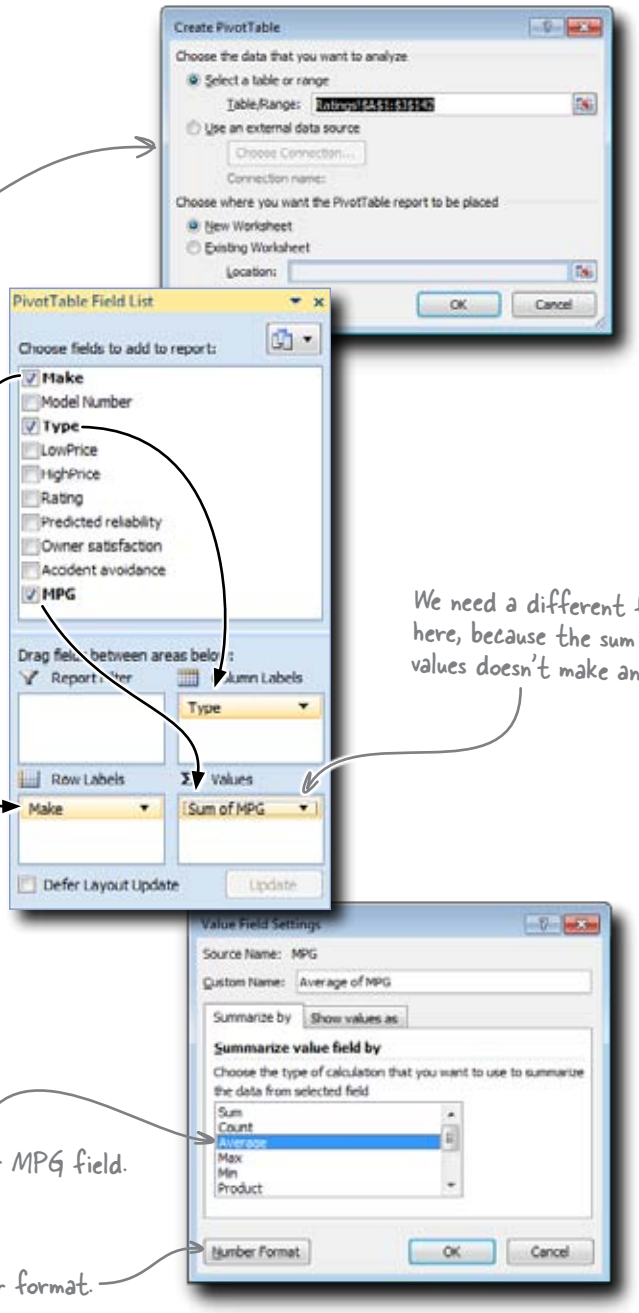
Drag the field names to the boxes where you want them to be.

We need a different formula here, because the sum of MPG values doesn't make any sense.

3. Click the "Sum of MPG" drop box, and change the Value Field Settings so that you're taking the **Average**. Also, tweak the Number Format so that you don't end up with a bunch of decimal zeros.

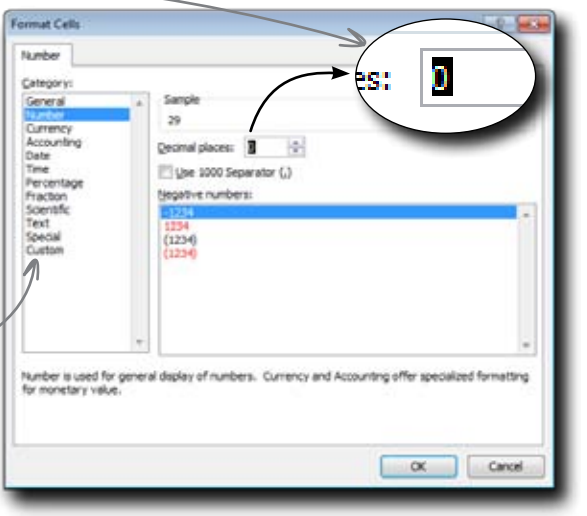
Tell Excel to take the Average of your MPG field.

Click this button to change the number format.



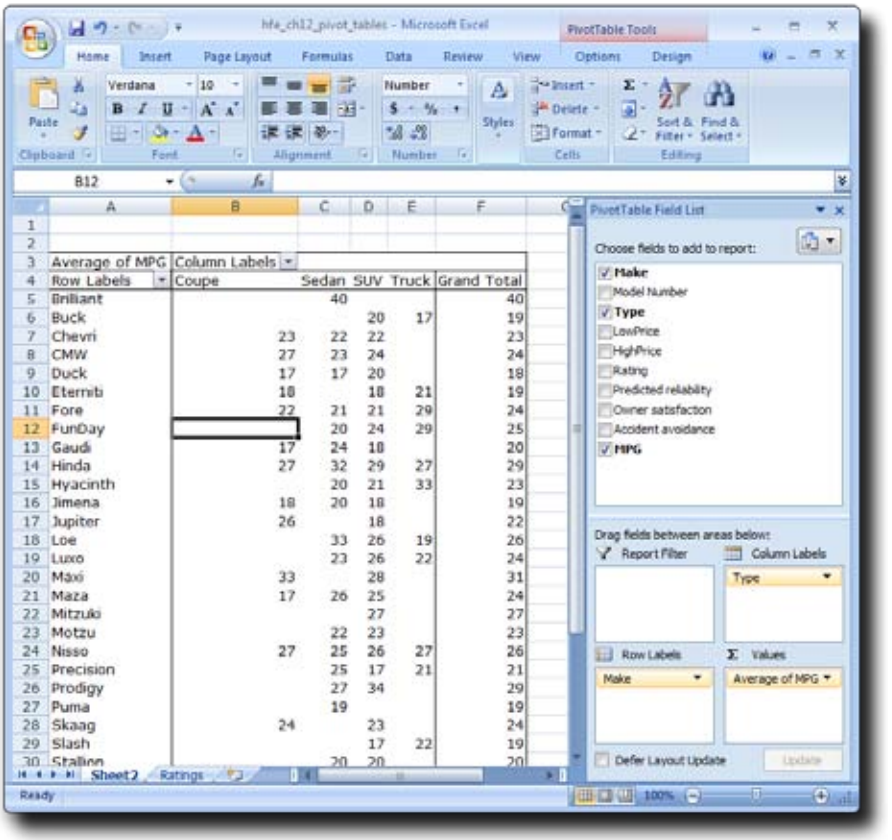
You want to reduce the decimal places.

No need for currency formatting or anything like that.



Here's your final pivot table.

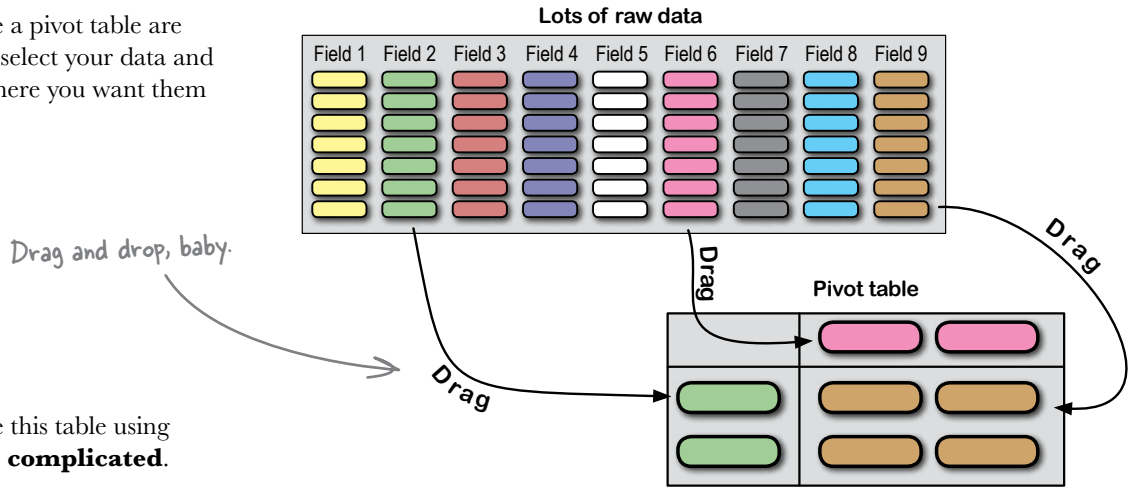
This table summarizes average MPG by Type and Make.



Average of MPG	Column Labels				
Row Labels	Coupe	Sedan	SUV	Truck	Grand Total
Brilliant		40			40
Buck			20	17	19
Chevri	23	22	22		23
CMW	27	23	24		24
Duck	17	17	20		18
Eternity	18		18	21	19
Fore	22	21	21	29	24
FunDay		20	24	29	25
Gaudi	17	24	18		20
Hinda	27	32	29	27	29
Hyacinth		20	21	33	23
Jimena	18	20	18		19
Jupiter	26		18		22
Loe		33	26	19	26
Luxo		23	26	22	24
Maxi	33		28		31
Maza	17	26	25		24
Mitzuki			27		27
Motzu		22	23		23
Nisso	27	25	26	27	26
Precision		25	17	21	21
Prodigy		27	34		29
Puma		19			19
Skaag	24		23		24
Slash			17	22	19
Stallion		20	20		20

The pivot table summarized your data way faster than formulas would have

The steps to create a pivot table are pretty simple. Just select your data and drag your fields where you want them to be.



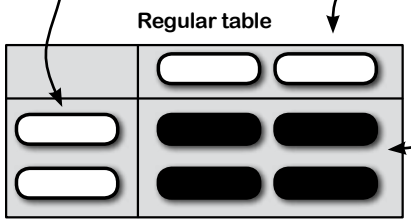
The steps to create this table using formulas are more **complicated**.

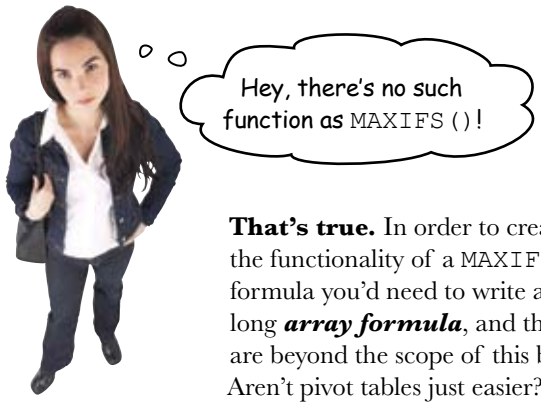
Using formulas to create something like a pivot table

1. Create unique lists of your row headings. You can copy and paste the column headings and remove duplicates.

2. Next, do the same thing for your column headings. But this time after you're done removing duplicates, you need to copy and Paste Special > Transpose so that you actually have those values on a row.

3. Finally, you're ready for your data. You'll need to create a long formula to make sure that your results are grouped correctly. Think `SUMIFS()`, `COUNTIFS()`, `AVERAGEIFS()`, or `MAXIFS()`.





That's true. In order to create the functionality of a `MAXIFS()` formula you'd need to write a long ***array formula***, and those are beyond the scope of this book. Aren't pivot tables just easier?

there are no Dumb Questions

Q: Where does the word "pivot" come into play? Have we been pivoting the data somehow?

A: You "pivot" the data when you look at it from different angles. One of the things that pivot tables enable you to do is switch around your data summaries really quickly, so if you wanted to "pivot" your rows and columns literally you'd be able to do it easily.

Q: But what if I just wanted to make groups and summarize them, but not actually *pivot* the data?

A: Don't get too hung up on the word "pivot." If you think of pivot tables as efficient ways to group and summarize, you've grasped what they're all about.

Q: How would I use pivot tables in a workflow for data analysis?

A: They are great for doing exploratory data analysis, where you are looking at data from a bunch of different angles in order to prepare your ideas for the use of more advanced data analysis techniques.

Q: So if there was something in the data I wanted to optimize with Solver, for example, I might knock around inside the data with pivot tables in order to develop my ideas about what I wanted to optimize?

A: That's exactly it. And the reason that pivot tables are good for dealing with data in this way is because they are so fast. As long as it would take to create the formulas you'd need to create one summary table, you can create a whole mess of pivot tables.

Q: Speaking of formulas, what if I want the speed and flexibility of pivot tables but just want a little scrap of summary data rather than a full-blown table? Got anything for me?

A: There are a bunch of ways to do this. First, even though you want a piece or two of data, you can still create a pivot table for it. Just be judicious in your use of grouping and filtering, and you can get the answers you need quickly.

Q: I was thinking more along the lines of a pivot *formula*.

A: Check out the `GETPIVOTDATA()` function. You'll need to create a pivot table, but once you have it you can call it from another worksheet using that function.

Q: What else?

A: You can also replicate a lot of the functionality of pivot tables using structured references. The more advanced structured reference syntax enables you to group data in ways you can't using conventional references. Yet another reason to deepen your skills as a formula master.

Q: Nice. Another question: so I liked the fact that I can use different functions to calculate the "Data" portion of the pivot table. But what if I want to do something really fancy—say, use a function that compares my data field to some other data field?

A: Not a problem. Under your field's settings, click "Show values as…" for some options to compare the data to other fields.

Q: Impressive. Here's another question: say I wanted to use pivot tables that aren't actually in my document. Like, say they're inside a corporate database.

A: Again, this is no problem. Excel uses a technology called OLAP (Online Analytical Processing) that enables it to plug into (potentially huge) databases. This usage of pivot tables is beyond the scope of this book, but using pivot tables to access and evaluate external data is one of the powerful uses of Excel.

Q: Hmm.

A: You know, you're throwing a lot of questions at pivot tables and seem to be having a hard time stumping the feature.

Q: Yeah, pivot tables sound pretty powerful.

A: It's a good idea to use them every time you can, and to stay on the lookout for opportunities to use them. Chances are, if it's possible at all to do a task with pivot tables, doing that task with pivot tables is faster than the alternatives.

Q: Got it. OK, so here's a question. How does this filtering thing work? With all the power of pivot tables, what does filtering get me?

A: Let's take a look....

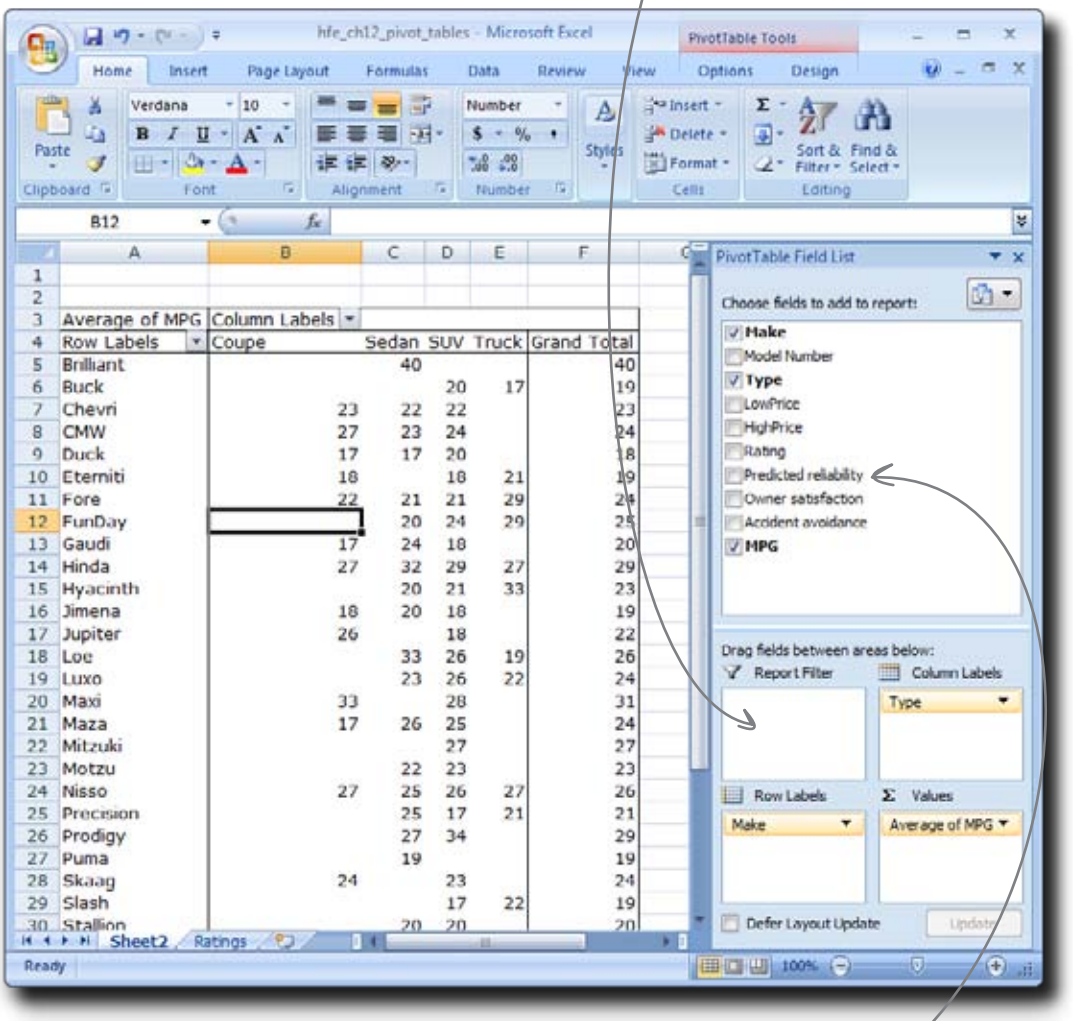
Your editor is impressed!

You need to filter.

Pivot tables have yet another dimension: filtering. Filters allow you to take the elements you've assigned to your Values box and calculate only the ones that meet your criteria. In this case, you want to look at average MPG only for cars with a reliability of 5. Let's take filters for a spin.…

Go back to your pivot table and tell it to show the summary only for highest reliability cars. What box do you use?

Use the filter option in your pivot table.



Drag your Predicted reliability field to filters and access the drop box in cell B2 to specify that you want the value to equal 5.

You just created your first filtered pivot table. What did you find?

Here's your filter with the reliability field added.

Here's your filtered data.

Make sure it's set to "5".

This is what your data looked like before you added the filter.

Be sure to specify that you want a reliability of 5.

Nice work!

Report Filter

Predicted reliability

hfe_ch12_pivot_tables - Mic... PivotTable T...

Home Insert Page La Formul Data Review View Options Design

B12 fx 18

	A	B	C	D	E	F
1	Predicted reliability	5				
2						
3	Average of MPG	Column Labels				
4	Row Labels	Coupe	Sedan	SUV	Truck	Grand Total
5	Buck				17	17
6	Chevri	27	26			27
7	CMW	27		24		26
8	Eterniti				21	21
9	FunDay		20	20	29	23
10	Hinda	22	23			23
11	Hyacinth			16		16
12	Jimena	18				18
13	Jupiter			18		18
14	Loe			27		27
15	Luxo			23	20	21
16	Maza			30		30
17	Mitzuki			27		27
18	Nisso			25		25
19	Prodigy		24	34		29
20	Slash				22	22
21	Stallion		18			18
22	Subori		23		24	23
23	Taya		33		32	33
24	Trala	17				17
25	Washington	19		20		20
26	Grand Total	22	24	24	23	23

Sheet2 Ratings

Ready 100%

Average of MPG	Column Labels
Row Labels	Coupe
Brilliant	
Buck	
Chevri	23
CMW	27
Duck	17
Eterniti	18
Fore	22
FunDay	
Gaudi	17
Hinda	27
Hyacinth	
Jimena	18
Jupiter	26
Loe	

Pivot Tables Exposed

This week's interview:
Are they really all that?

Pivot Table: I must say that I'm delighted to be here. It's always such a joy to spread the word about me and what I do. People need to recognize that there is nothing inside of Excel that matches my ***raw analytic power***.

Head First: Well, we're happy you're here and you're welcome any time. But I have to ask, is it true that there is *nothing* in Excel that matches your *analytic power*? Actually, let me rephrase the question. Isn't the analytic power something the analyst brings to the game, not something you do?

Pivot Table: OK, touché. The user needs to be a good analyst in order to use me to come up with good analytic results. But I'm a big deal.

Head First: Just to play devil's advocate here, are you? It seems that all you can do is group data on two dimensions and run a calculation.

Pivot Table: Two dimensions? You should think bigger than that. Try dragging more than one field to my column, row, data, and filter blanks. You can insert as many levels of dimensionality into your pivot table analysis as you like.

Head First: Yep, that's pretty powerful.

Pivot Table: Told you so.

Head First: But wouldn't that clutter up the spreadsheet big time to have four or five or ten dimensions of summary?

Pivot Table: I would point you to your previous observation. It takes a good analyst to do good pivot table-based analysis. Yes, dragging a whole mess of fields into a pivot table makes the resulting table full of fields, but if a user has the analytic chops for it, then creating such a table may be exactly what is in order.

Head First: But there must be something to be said for keeping things simple.

Pivot Table: There is indeed. Even the most brilliant analyst is going to have to present results to someone who isn't a brilliant analyst, so keeping things simple for an audience's sake is a good idea.

Head First: Well, suppose that brilliant analyst wanted to make a chart rather than a table. They'd need make to a chart off the pivot table—they can't make a pivot *chart*.

Pivot Table: *Au contraire, mon frère*. I can make pivot charts. The feature is called Pivot Charts, and it's right under the Pivot Table button under the Insert tab. Charts are no problem.

Head First: What if we want to do some more subtle formatting of our pivot table? Can we just format the pivot table directly as if it were a regular spreadsheet?

Pivot Table: You can, but a lot of people will copy and Paste Special > Values the result of a pivot table to another sheet and then format the pasted results. The downside of that approach is that you lose your formulas. But the upside of the approach is that your formatting doesn't mess up if you want to change your pivot table to look at another set of summaries.

Head First: Last question. This is possibly a weird one. You've been dropping some interesting terminology: *touché* and *au contraire*, for example. Are you French?

Pivot Table: Let's just say my versatility in processing different types of data has enabled me to cultivate a certain cosmopolitanism. But no, I'm not French. I'm a feature in a computer program, silly.

You're ready to finish the magazine's data tables

Now that's fancy work. I can see that this is going to shape up really well. Here are the tables I'd like to see us have in the magazine for our special car review issue. Do these summaries, and we're ready to print!

The pivot tables you need to create

- ☐ Average owner satisfaction and reliability by make.
- ☐ Rating by make and model number.
- ☐ The most expensive price for each make.

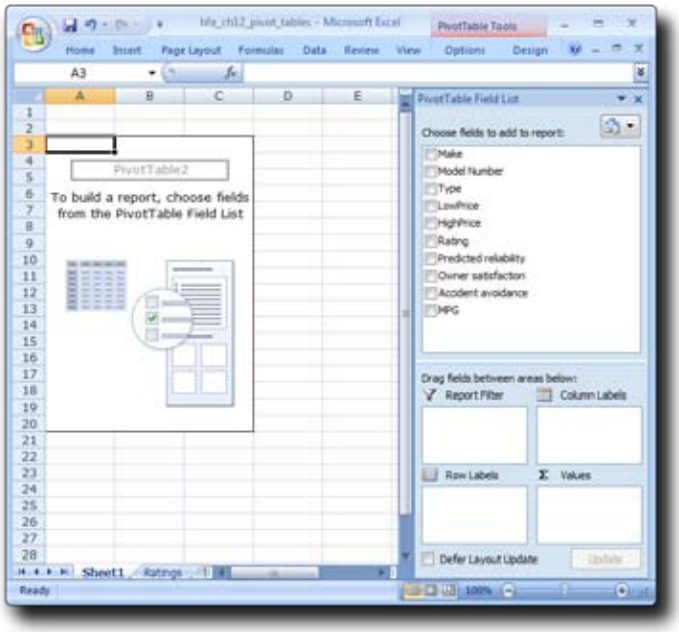
Time to wrap this analysis up and execute the pivot tables your client needs.

Long Exercise

Create the data summaries that your client needs using Excel's pivot tables.

1. Implement the tables that the editor describes on the facing page. You might have to get a little creative.…

Here's your blank pivot table.



2. In order to create a presentation, copy and Paste Special > Values each to a new sheet. Format the results as you see fit.

Long Exercise Solution

With your new knowledge of pivot tables, you created the tables the *Head First Automotive Weekly* needed for its review issue. How'd it go?

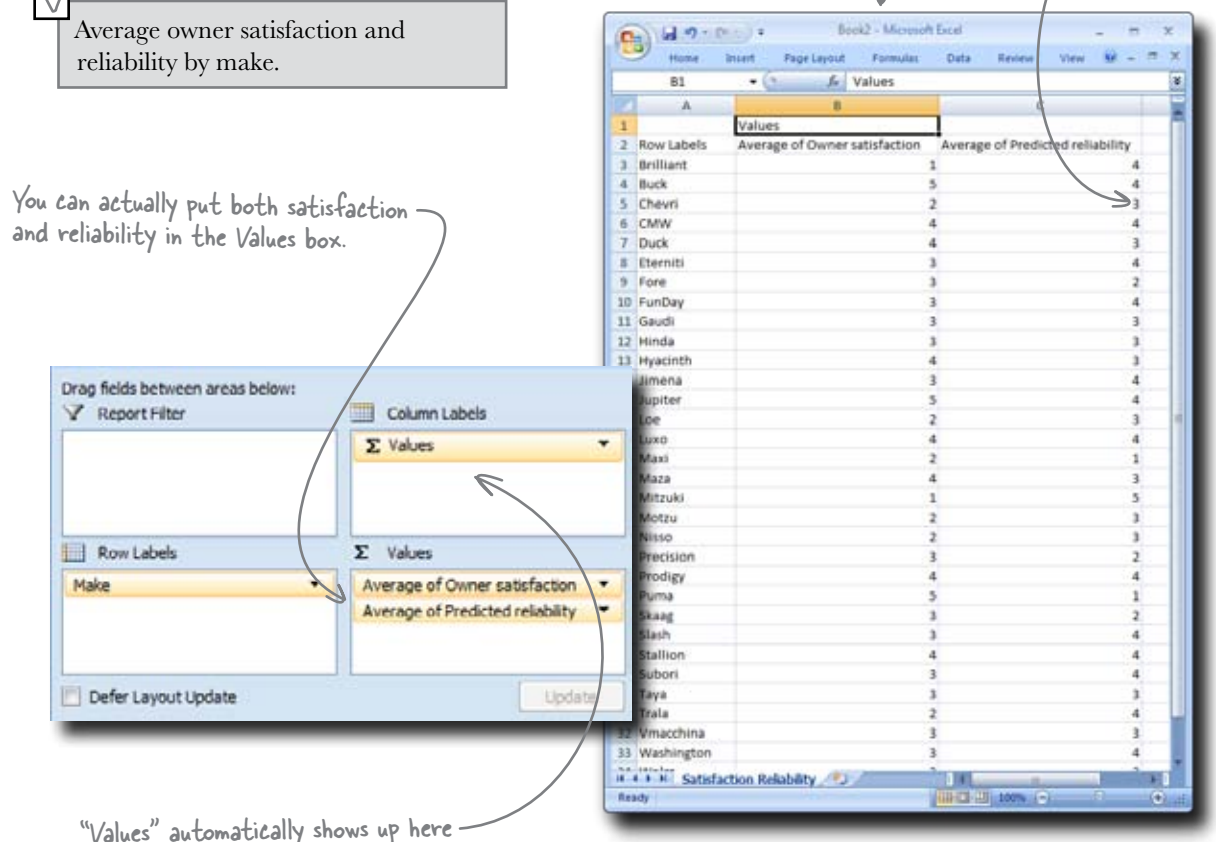
1. Implement the tables that the editor describes on the facing page. You might have to get a little creative.…

2. In order to create a presentation, copy and Paste Special > Values each to a new sheet. Format the results as you see fit.

Here's your first pivot table.

Set your number formatting to round off the extra zeros.

- [x] Average owner satisfaction and reliability by make.

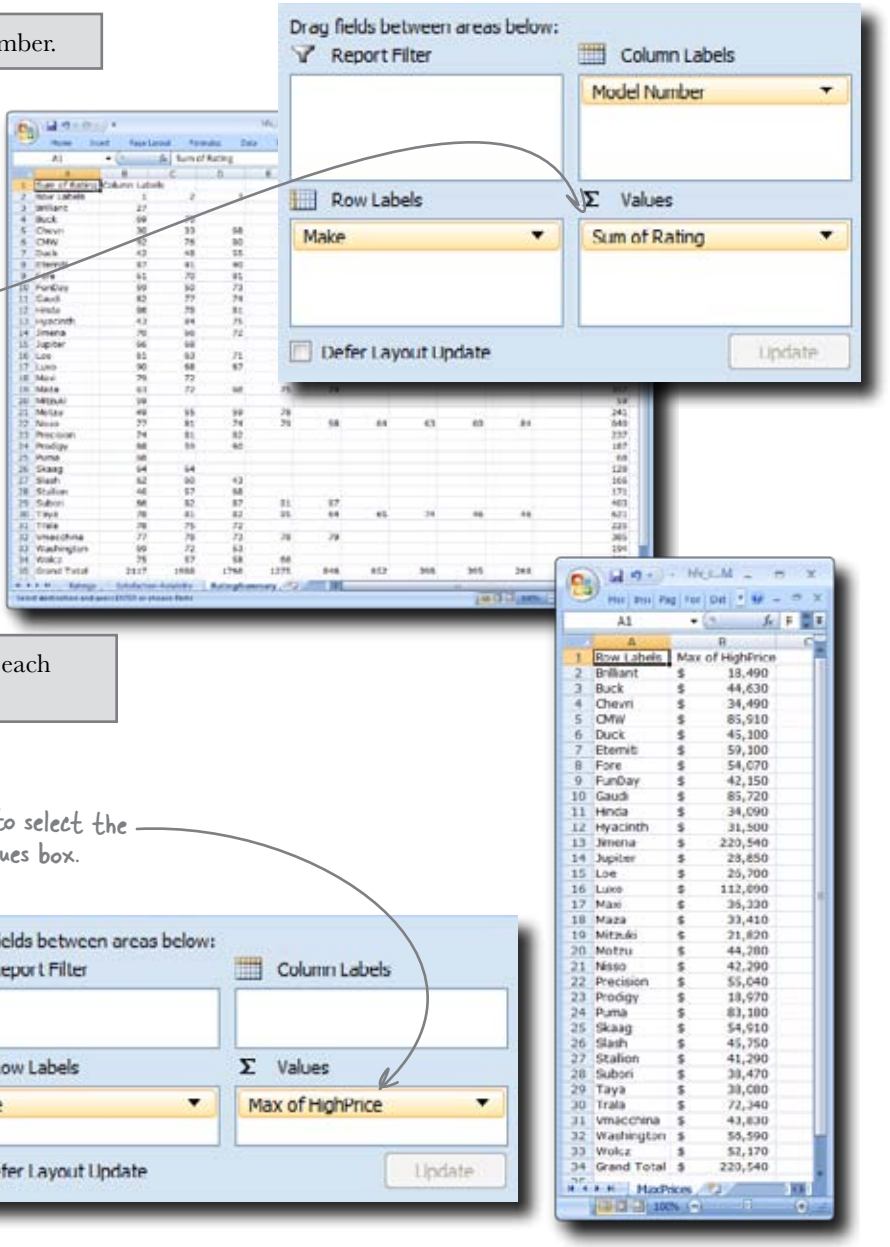


You can actually put both satisfaction and reliability in the Values box.

"Values" automatically shows up here when you fill the Values box.

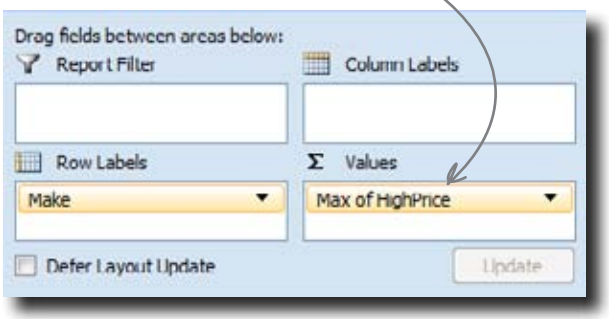
Rating by make and model number.

It's fine to use the SUM formula here, since this configuration only displays one value for each row/column combination.



The most expensive price for each make.

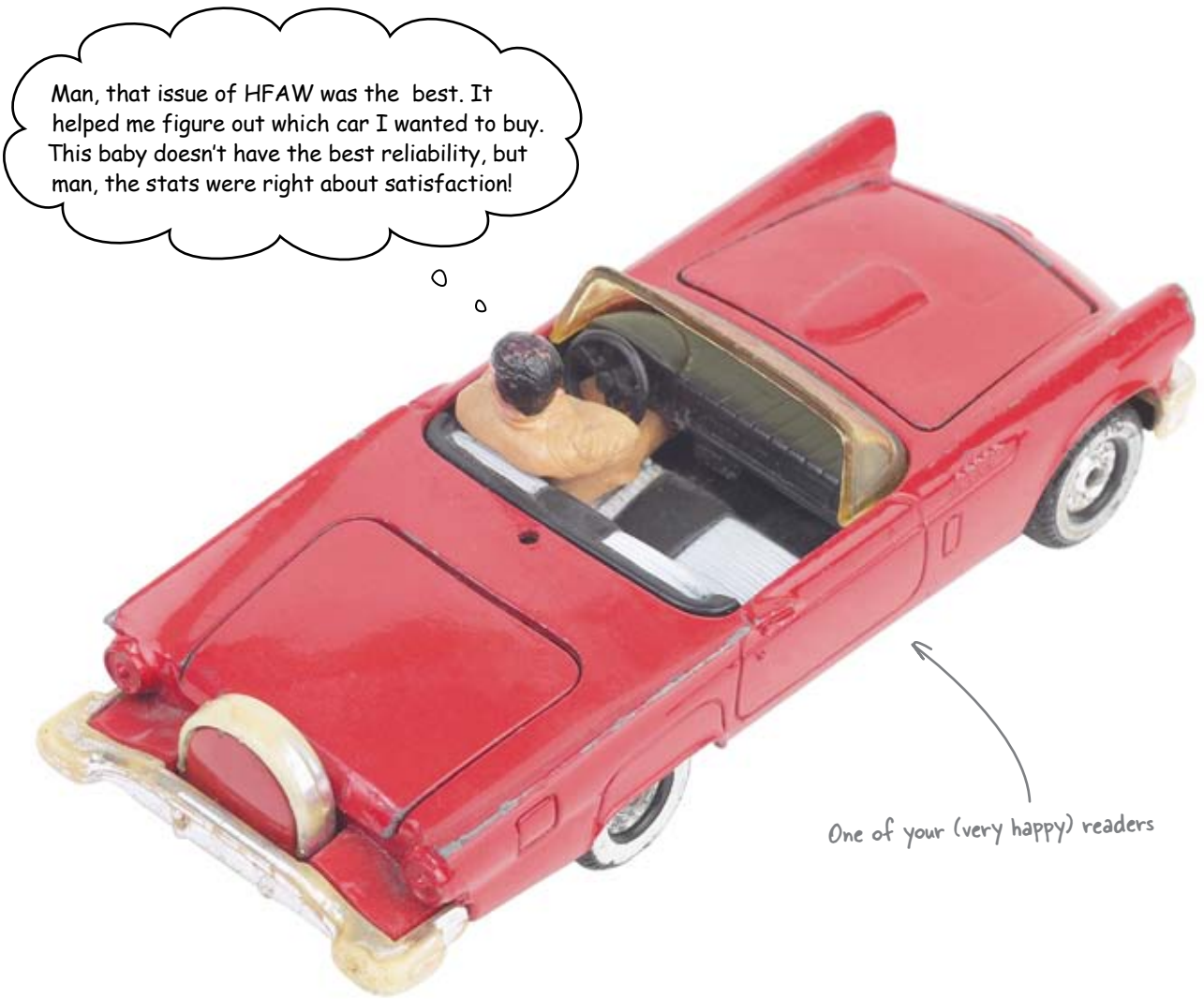
In this case, you need to select the max formula in the Values box.



Row Labels	Max of HighPrice
Brilliant	$ 18,490
Buck	$ 44,630
Chevri	$ 34,490
CMW	$ 85,910
Duck	$ 45,100
Eternit	$ 59,100
Fore	$ 54,070
FunDay	$ 42,150
Gaudi	$ 85,720
Hinda	$ 34,090
Hyacinth	$ 31,500
Jimena	$ 220,540
Jupiter	$ 28,850
Loe	$ 25,700
Luxo	$ 112,090
Maxi	$ 36,330
Maza	$ 33,410
Mitzuki	$ 21,820
Motru	$ 44,280
Nisso	$ 42,290
Precision	$ 55,040
Prodigy	$ 18,970
Puma	$ 83,180
Skaag	$ 54,910
Slash	$ 45,750
Stallion	$ 41,290
Subori	$ 38,470
Taya	$ 38,080
Trala	$ 72,340
Vmacchina	$ 43,830
Washington	$ 55,590
Wokz	$ 52,170
Grand Total	$ 220,540

Your pivot tables are a big hit!

Head First Automotive Weekly released a particularly illuminating annual car review this year, all thanks to your well-crafted pivot tables. Reader response has been overwhelmingly positive.



13 booleans

TRUE and FALSE

There's a deceptively simple data type available in Excel.

They're called **Boolean values**, and they're just plain ol' `TRUE` and `FALSE`. You might think that they are too basic and elementary to be useful in serious data analysis, but nothing could be further from the truth. In this chapter, you'll plug Boolean values into **logical formulas** to do a variety of tasks, from cleaning up data to making whole new data points.

Are fishermen behaving on Lake Dataville?

Lake Dataville has so many enthusiastic fishermen that the Dataville government has had to impose limits on fishermen to make sure they don't take all the fish!

Most fishermen love the rules, because they guarantee the supply of fish. But there's always a handful of bad apples, and the government needs your help sifting through the catch records to find them.

Here's one of the Dataville fishing boats

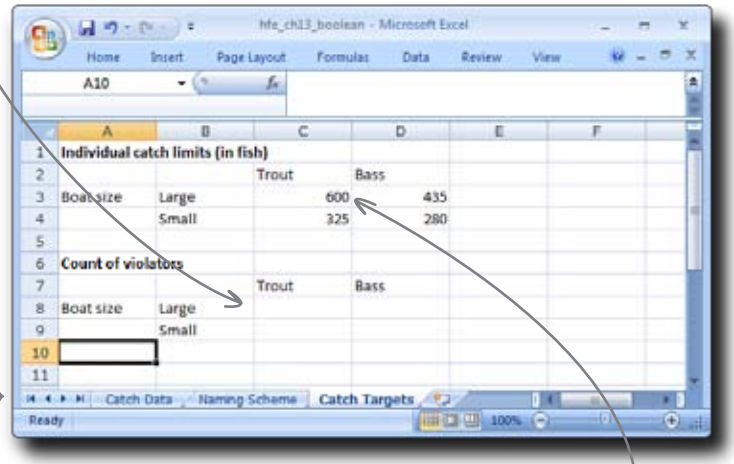
I need your help finding the violators!

Here are the regulations that state how many fish different types of boats can catch.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch13_boolean.xlsx

You need to help fill in these blanks.



There are three sheets in this spreadsheet: Catch Targets, Catch Data, and the Naming Scheme.

This guy regulates fishing in Dataville.

Large trout boats are allowed to catch 600 fish.

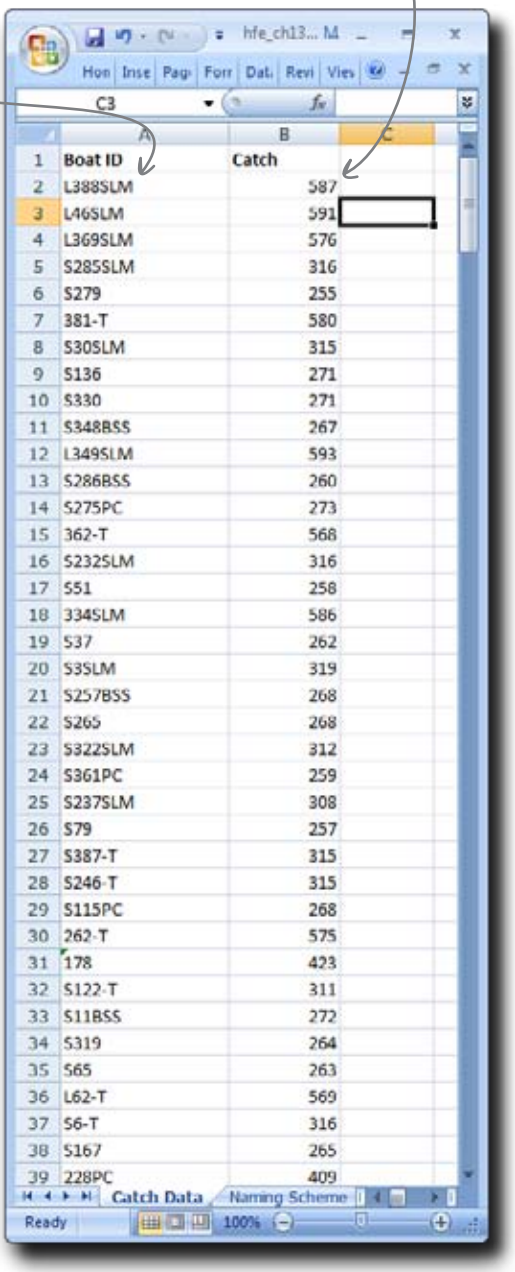
You have data on catch amounts for each boat

There's a complex system for each boat ID. Each ID tells you whether the boat is small or large and what kind of fish it catches. That determines the catch regulations for each boat.

The problem in dealing with this data is that you don't have cells to tell you the type and size of each boat. That information is all mashed up inside the ID cells.

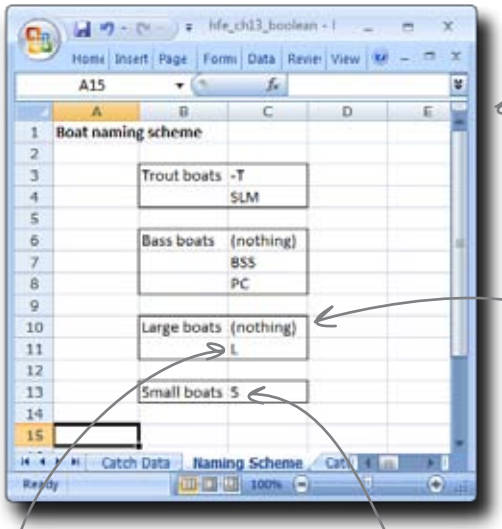
Here is the number of fish caught by each boat.

The IDs are written in code.



	Boat ID	Catch
2	L388SLM	587
3	L46SLM	591
4	L369SLM	576
5	S285SLM	316
6	S279	255
7	381-T	580
8	S30SLM	315
9	S136	271
10	S330	271
11	S348BSS	267
12	L349SLM	593
13	S286BSS	260
14	S275PC	273
15	362-T	568
16	S232SLM	316
17	S51	258
18	334SLM	586
19	S37	262
20	S3SLM	319
21	S257BSS	268
22	S265	268
23	S322SLM	312
24	S361PC	259
25	S237SLM	308
26	S79	257
27	S387-T	315
28	S246-T	315
29	S115PC	268
30	262-T	575
31	178	423
32	S122-T	311
33	S11BSS	272
34	S319	264
35	S65	263
36	L62-T	569
37	S6-T	316
38	S167	265
39	228PC	409

This sheet describes the codes.



Boat naming scheme		
Trout boats	-T	
	SLM	
Bass boats	(nothing)	
	BSS	
	PC	
Large boats	(nothing)	
	L	
Small boats	S	

If a boat has neither "L" nor "S," it's "Large."

If a boat ID has "L" in it, it's "Large."

"S" in an ID means "Small."

If that information isn't broken out of the ID cell, you'll never be able to cross-reference each boat with the catch limits.

You need a formula that can tag each boat as small and large, and as bass and trout. It'd be nice to have a field for each boat that says "Large" or "Small," and one that says "Bass" or "Trout."

Boolean expressions return a result of TRUE or FALSE

A Boolean expression is a formula or argument to a formula that returns a value of TRUE or FALSE. It's often used to compare two values.

One is equal to one.

Some examples of Boolean expressions

`1 = 1`	TRUE
`3.334 > 5`	FALSE
`"Head" = LEFT("Head First",4)`	TRUE
`EXACT("Hi", "HI")`	FALSE
`SUM(2,3) = 1+4`	TRUE

3.334 is not greater than 5!

Here's a text formula that looks at text substrings...can you think of any use for it?

This formula compares two text strings.

IF gives results based on a Boolean condition

If you stick a Boolean expression inside an IF formula, you can have your formula return any value you want instead of returning TRUE or FALSE.

Your Boolean goes into the first argument.

The results you want go into the second and third arguments.

=IF(*boolean expression*, *value if true*, *value if false*)

You can put text, numbers, or even another formula in these arguments.

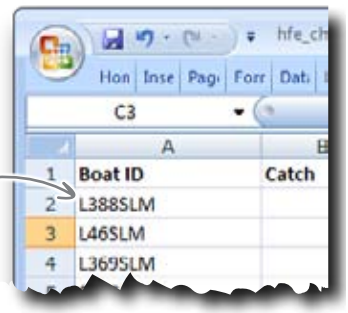
This formula won't apply to all the boats, but it's getting close to what you need.

This expression evaluates to TRUE.

=IF(LEFT(A2,1)="L", "Large", "Small") **"Large"**

It looks at the first character of A2...

...then it returns "Large" if that character is "L" and "Small" if it's not.



Booleans Exposed

This week's interview:
Is what we've heard about Booleans `TRUE` or `FALSE`?

Head First: I have to say, as simple as the `TRUE` and `FALSE` data values are, you're definitely looking promising as a tool to help with data analysis in Excel.

Boolean: You bet! And you've only seen the beginning of what I can do. I'm going to rock your brains out.

Head First: OK, relax and let's talk through your features slowly.

Boolean: Fire away.

Head First: Are there other formulas besides `IF` that accept Boolean expressions?

Boolean: Are you kidding? I'm all over the place. The most obvious place to find me is in the category of logical functions, and `IF` is one of those. But there is also `AND`, `OR`, `NOT`, and a bunch of others.

Head First: I assume that those three functions are similar to `IF` in how they work?

Boolean: Yep. I bet you can guess what they do. But even if you can't, don't worry, because you'll need them soon enough. I've been looking at that fishing boat problem of yours, and you're going to need to throw a lot more Booleans at it to get what you want.

Head First: We'll get to that in a moment. So you show up in logical functions…what else?

Boolean: I'm in logical functions, but I'm in all sorts of functions throughout Excel. A lot of the time, the third or fourth argument of a function that's totally unrelated to the logical functions will take a Boolean expression.

Head First: Why is that?

Boolean: The heavy-duty functions in Excel often have a lot of subtle permutations to how they can run. So it's a good idea to put in a Boolean or two so that you tell Excel the specifics of what you want. Don't worry, if you spend enough time in the Help files, you'll notice me all over the place.

Head First: So what about the equals sign and the greater-than sign?

Boolean: Sure. You can also use less than (<), greater than or equal to (>=), and less than or equal to (<=).

Head First: What if I wanted to see whether something wasn't equal to something, like whether 1 is not equal to 3?

Boolean: You'd type this formula: `=1<>3`. That Boolean expression asks whether 1 is *unequal* to 3, and since it is, the expression returns `TRUE`.

Head First: Cool. So you can use Booleans in a bunch of ways to compare values. And you can use `IF` to return values different from `TRUE` and `FALSE`.

Boolean: Oh, you're just getting started with `IF`. It's one of the most powerful functions in Excel.

Head First: Yeah, I wanted to ask. What if I wanted to compare three values rather than two using an `IF` formula?

Boolean: Now you're talking. This is the sort of question that makes you an Excel power user. This sort of thing makes your friends stare in awe at the breadth of your mastery over spreadsheets.…

Head First: Could you just answer the question?

Boolean: To compare three things, you nest `IF` formulas inside each other. Like this:

```
=IF(exp1,value2,IF(exp2,value3,value4))
```

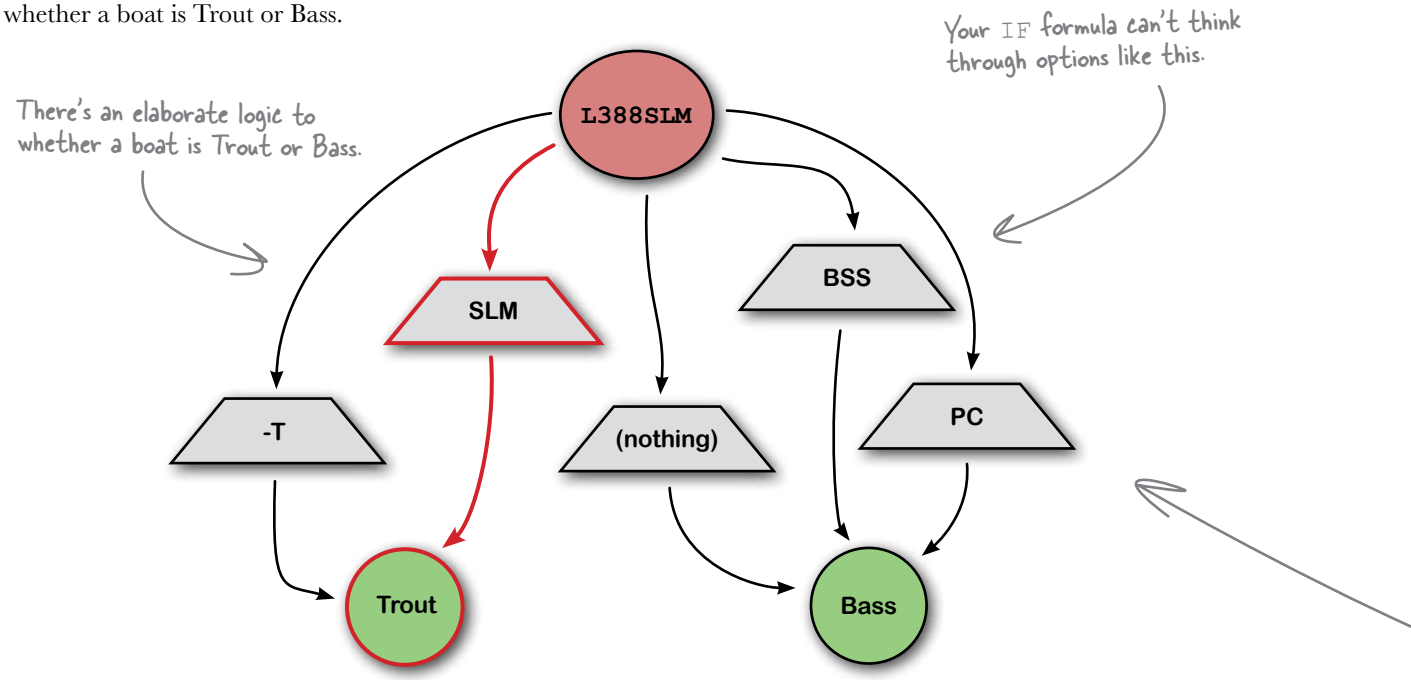
If you want to compare `x`, `y`, and `z`, you compare `x` and `y` in `exp1` and then `y` and `z` in `exp2`.

Head First: Heavy!

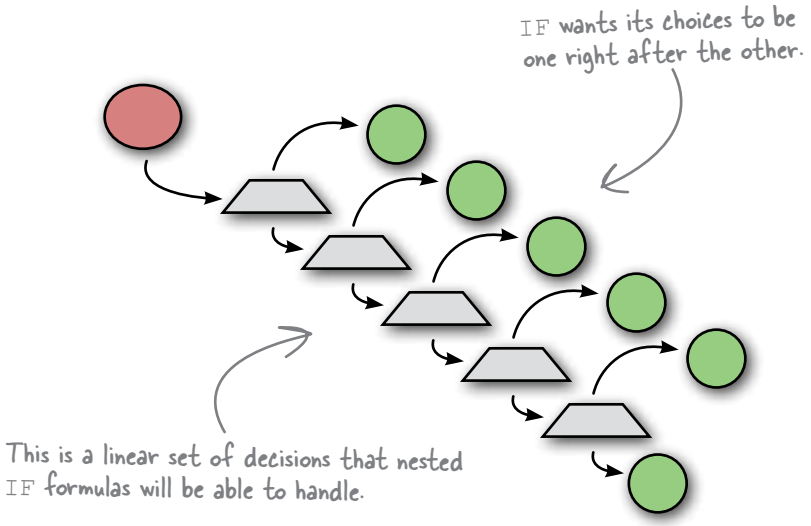
Boolean: Why don't you try it?

Your IF formulas need to accommodate the complete naming scheme

The boats are coded by fish type using a complex logic. The presence of one of five special codes is what determines whether a boat is Trout or Bass.



The problem is that IF doesn't evaluate five options in order to return one or two answers. It just looks at one Boolean expression at a time. So you need to take the complex logic of boat ID assignments and convert it into a series of **linear** decisions. That way, you'll be able to write the IF formula that gives you the right answer.



Pool Puzzle

Your **job** is to take text strings from the pool and place them into the blank lines in the logic structure. You may **not** use the same text string more than once. Your **goal** is to make a logical structure that you'll be able to represent in nested `IF` formulas.

Fill in this logical structure.

IF it has _____ the type of fish is _____,

otherwise, if it has _____ the type of fish is _____,

otherwise, if it has _____ the type of fish is _____,

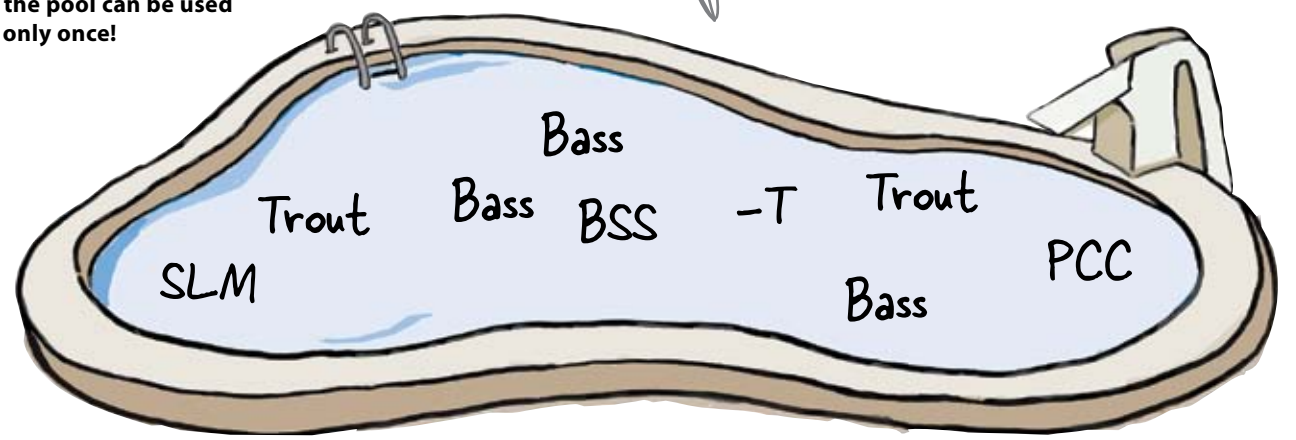
otherwise, if it has _____ the type of fish is _____,

otherwise, the type of fish is _____.

Use the diagram on the facing page.

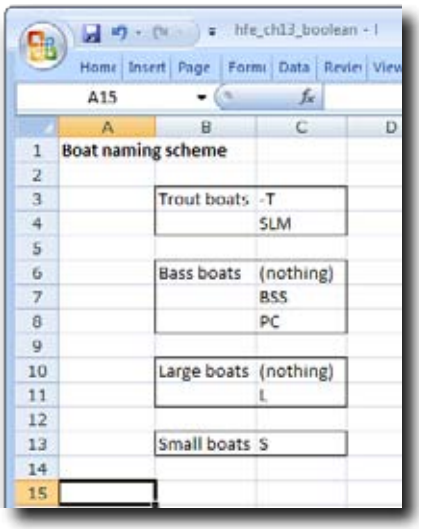
Nope, "(nothing)" is not in here...you don't need it!

Note: Each thing from the pool can be used only once!



Pool Puzzle Answers

You just created a logical diagram to describe the **linear** way in which you want your nested `IF` formulas to decide the value to assign to each boat. How did it go?



Here's how the logic works.

Excel will be able to make sense of this.

IF it has -T **the type of fish is** Trout**,**

otherwise, if it has SLM **the type of fish is** Trout**,**

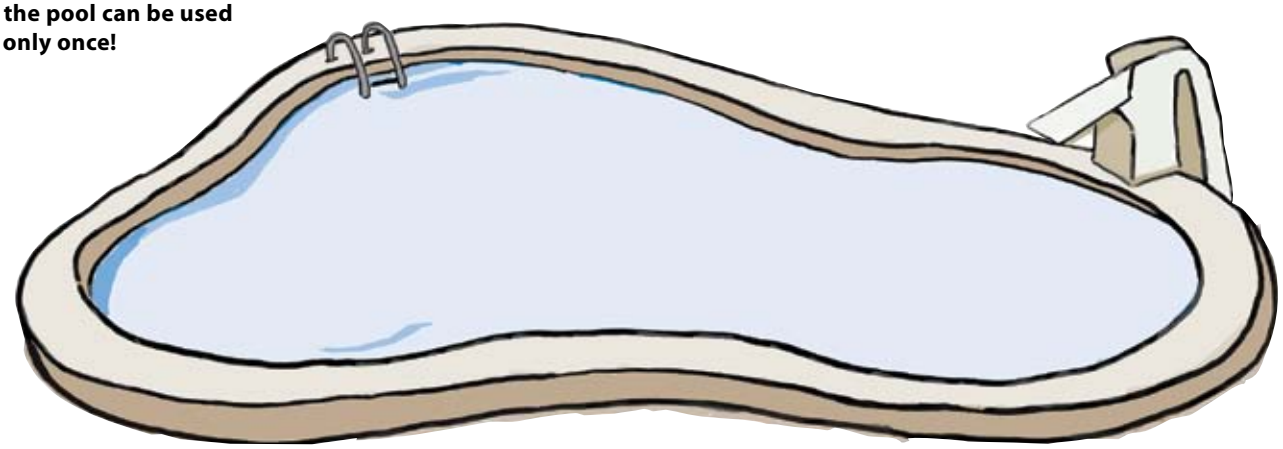
otherwise, if it has BSS **the type of fish is** Bass**,**

otherwise, if it has PCC **the type of fish is** Bass**,**

otherwise, the type of fish is Bass**.**

Now let's write the formula....

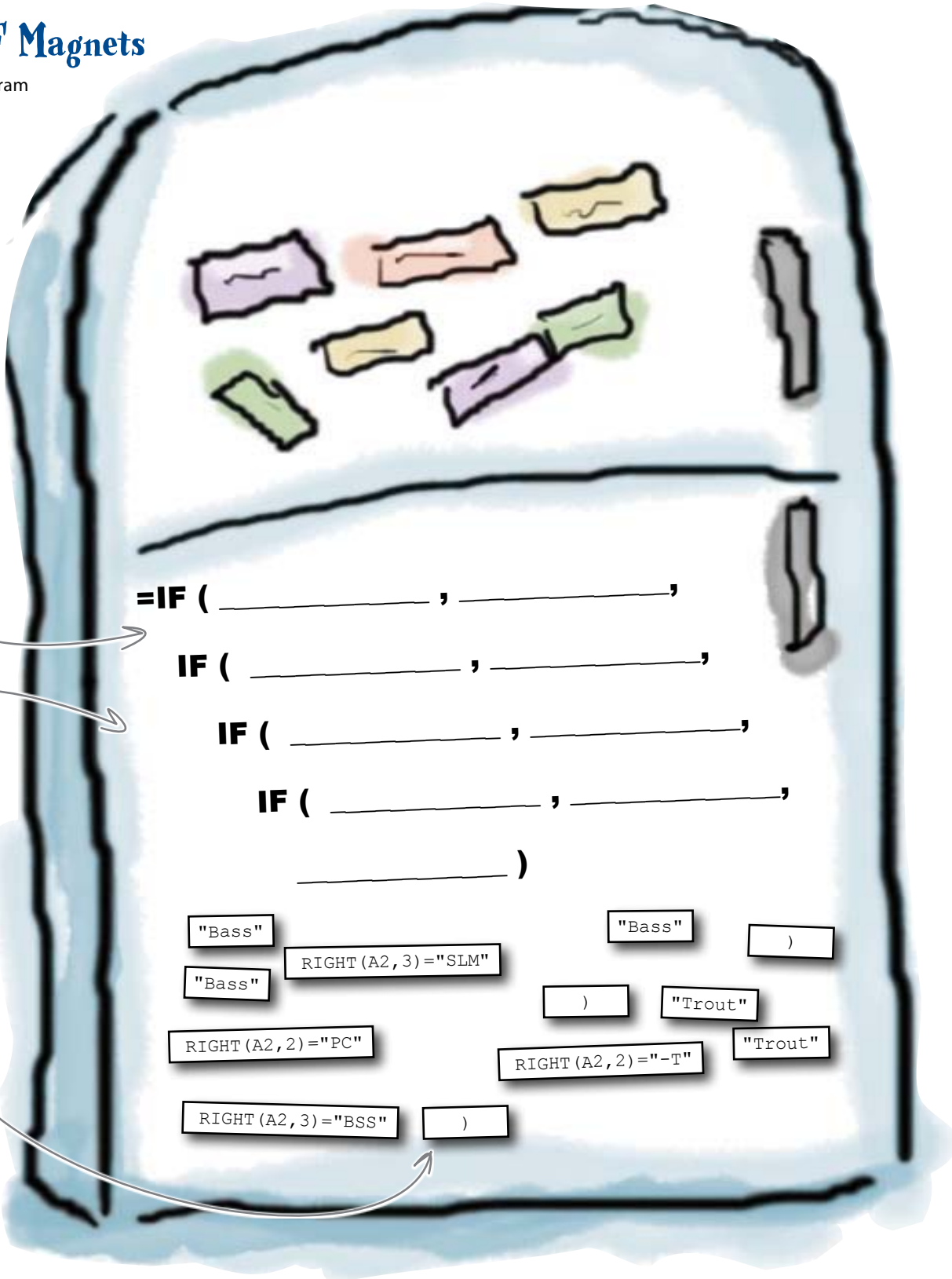
Note: Each thing from the pool can be used only once!



Nested IF Magnets

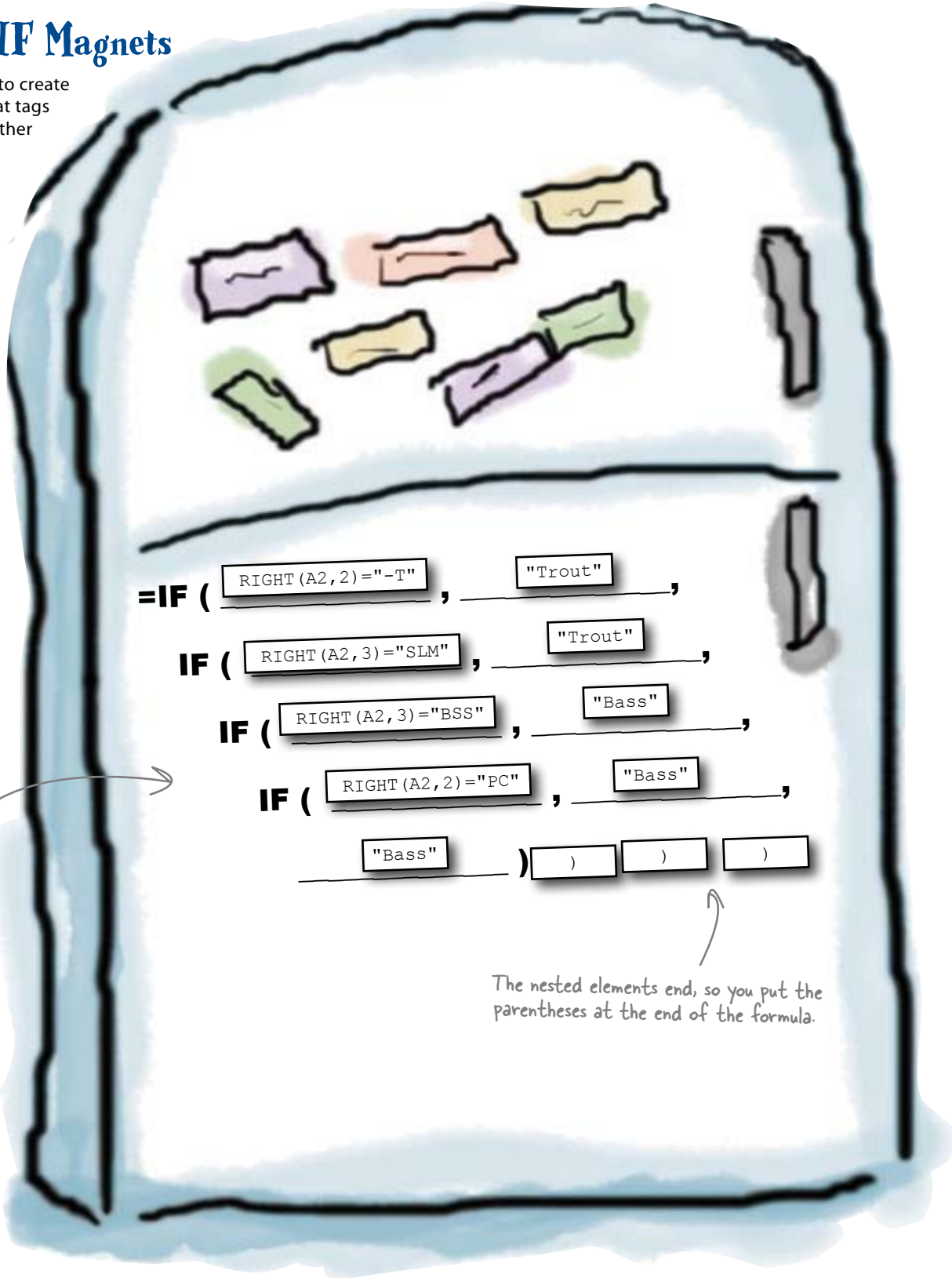
Use the logic diagram you created to complete your nested `IF` formula.

Then **implement that formula in your spreadsheet**.

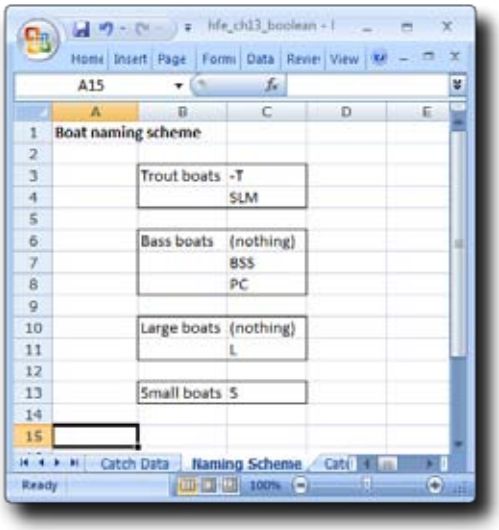


Nested IF Magnets

Were you able to create the formula that tags each boat as either Trout or Bass?



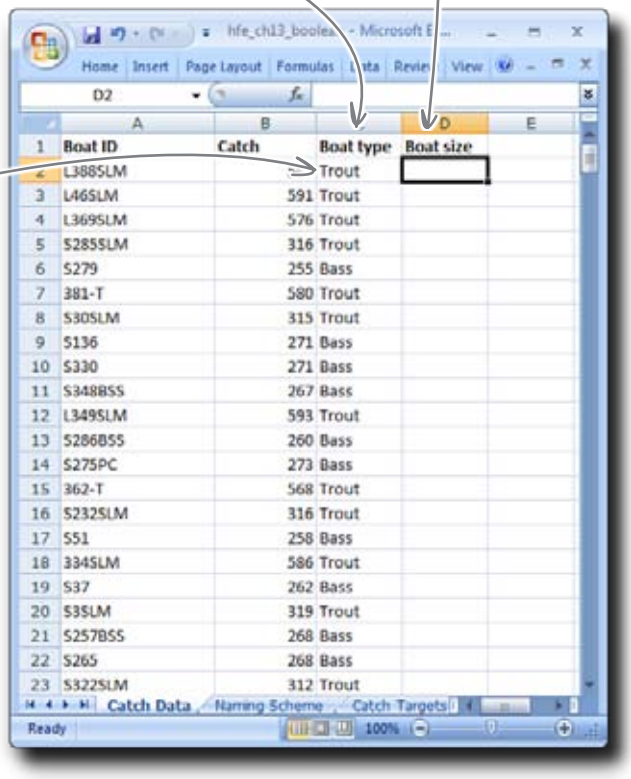
Now that you've created the formula to tag each boat as being Trout or Bass, it's time to write another formula that tags each boat as being either Large or Small.



Here's the naming scheme—a little simpler for size than it is for type.

Create a Boat size field as well.

Here's your Boat type field.



Here's the formula you used to assign Bass or Trout.

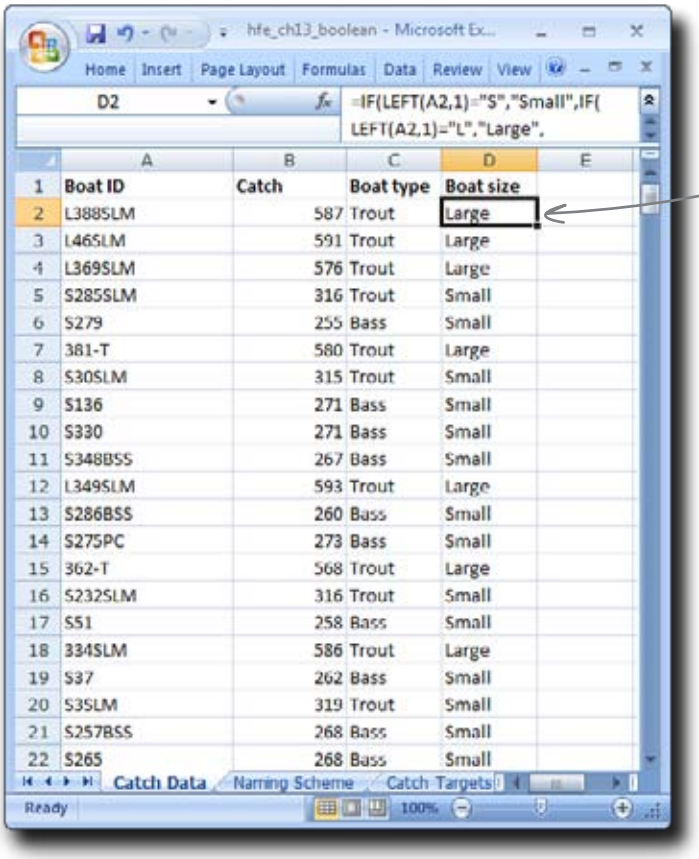
```
=IF(RIGHT(A2, 2)="-T", "Trout",
 IF(RIGHT(A2, 3)="SLM", "Trout",
 IF(RIGHT(A2, 3)="BSS", "Bass",
 IF(RIGHT(A2, 2)="PC", "Bass",
"Bass"))))
```

You just created a formula to assign a size amount to each boat. What does it look like?

If you had nested `IF` formulas in this exercise like you did in the last one, your formula might look like this.

```
=IF(LEFT(A2, 1)="S", "Small",
IF(LEFT(A2, 1)="L", "Large",
"Large"))
```

Here it is in action.



	A	B	C	D	E
1	Boat ID	Catch	Boat type	Boat size	
2	L388SLM	587	Trout	Large	
3	L465LM	591	Trout	Large	
4	L369SLM	576	Trout	Large	
5	S285SLM	316	Trout	Small	
6	S279	255	Bass	Small	
7	381-T	580	Trout	Large	
8	S30SLM	315	Trout	Small	
9	S136	271	Bass	Small	
10	S330	271	Bass	Small	
11	S348BSS	267	Bass	Small	
12	L349SLM	593	Trout	Large	
13	S286BSS	260	Bass	Small	
14	S275PC	273	Bass	Small	
15	362-T	568	Trout	Large	
16	S232SLM	316	Trout	Small	
17	S51	258	Bass	Small	
18	334SLM	586	Trout	Large	
19	S37	262	Bass	Small	
20	S3SLM	319	Trout	Small	
21	S257BSS	268	Bass	Small	
22	S265	268	Bass	Small	

Since all small boats are marked "S", you know that all boats not marked "S" are large.

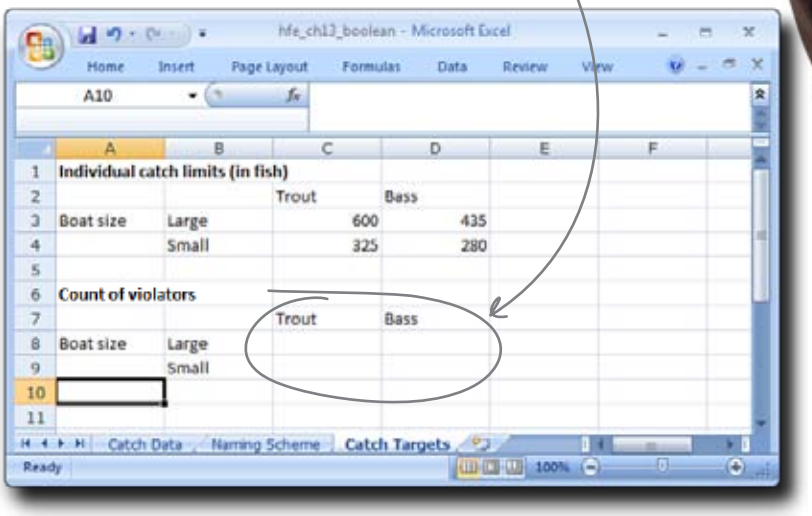
But you also could have written a simpler formula that looks like this.

```
=IF(LEFT(A2, 1)="S", "Small", "Large")
```

Summarize how many boats fall into each category

Good work! Now are you going to use that data to help us fill out our spreadsheet? We first need to count boats that fall into each category: Large Trout, Small Trout, Large Bass, and Small Bass.

He's asking you to fill up these cells on your spreadsheet.



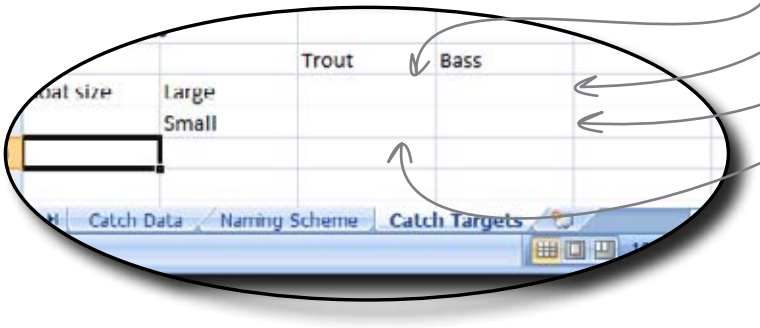
You won't be able to use `IF` for this problem. `IF` just returns one or two values depending on your calculation. You'll need a formula that **counts** based on a Boolean expression. Or rather, a formula that will count based on ***two*** expressions, because each boat is part of two **categories**, size and type.…

Another new formula? That sounds like such a drag. Why not use a pivot table? It seems like it'd be faster and easier.

A pivot table would work.

You could, but it'd be easier to use a formula. Their doc is already laid out and formatted, so you can just fill in the blanks. If you created a pivot table, you'd have to Paste Special > Values the results into the regulator's table anyway. If you create a formula in those cells, you'll be able to check your values, too.

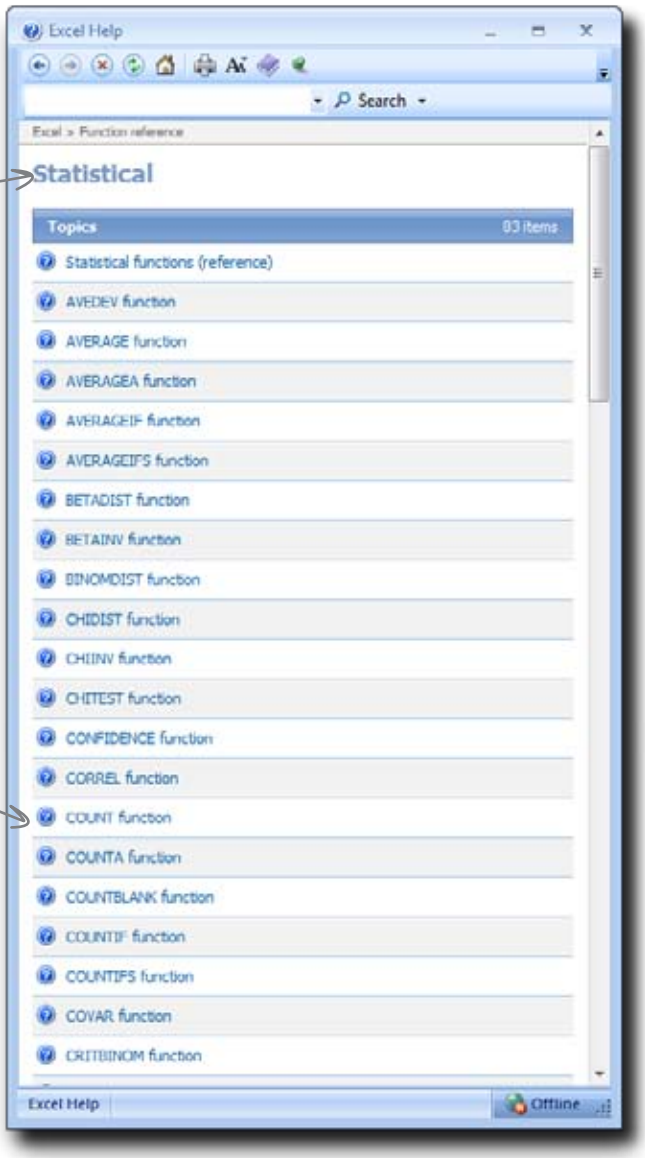
You're just trying to fill these four cells.



Sharpen your pencil

In the Help files, find the COUNT formula that will count records based on a boat's type and size.

The COUNT functions are under the category of Statistical functions.



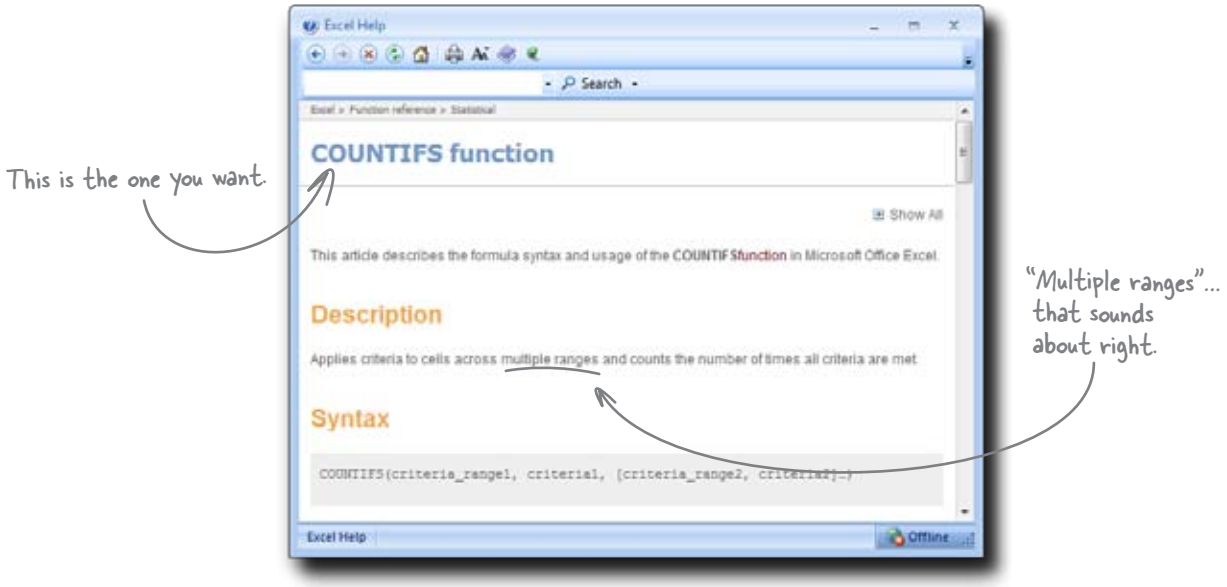
You need a formula that counts based on two conditions: size and type.

You've used COUNT, which counts based on one condition.

Your goal is to count boats that have, for example, both Large and Trout among their values.

Sharpen your pencil Solution

Did you find the function that counts based on multiple conditions?

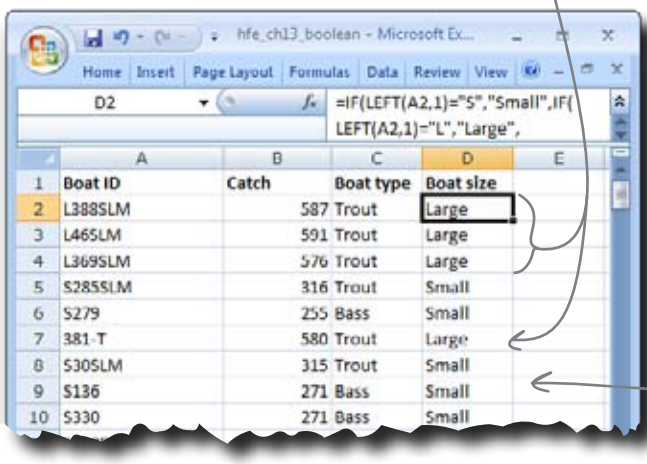


COUNTIFS is like COUNTIF, only way more powerful

COUNTIFS is a formula new to Excel 2007 that can count elements based on one or more criteria. Say you want to count the number of boats that have "Large" and "Trout" in their rows. COUNTIFS is the function you want.

It also can count based on single criteria, so it has all the functionality of COUNTIF and more. A lot of Excel users have stopped using COUNTIF altogether because COUNTIFS is so powerful.

Here are four Large Trout boats.

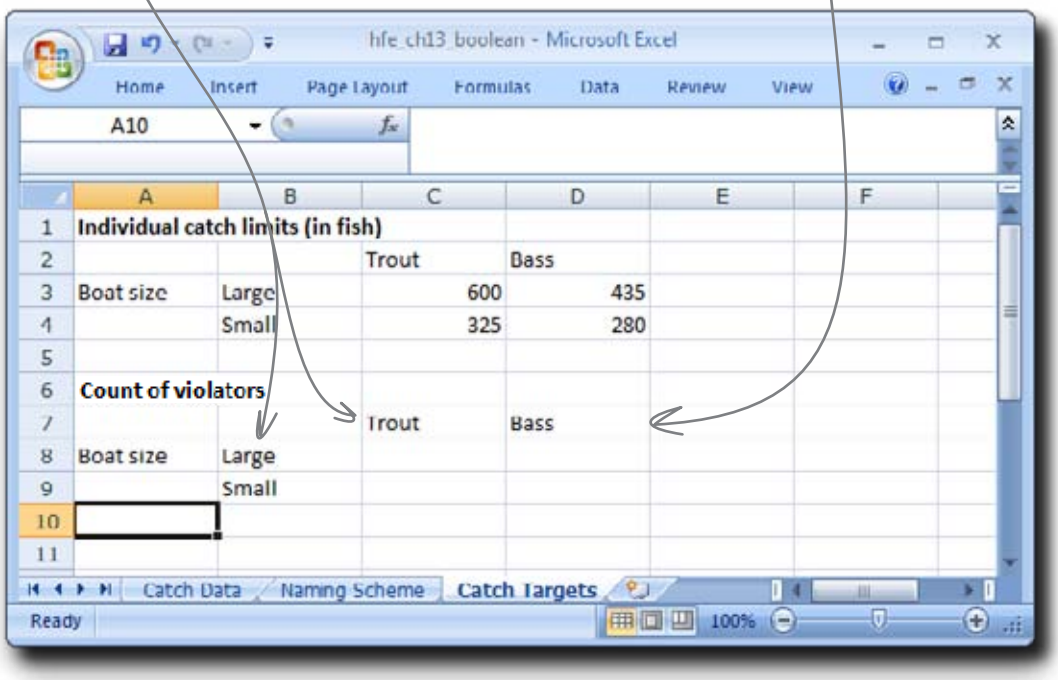


COUNTIFS will handle the entire list for each boat.

COUNTIFS is a straightforward formula, but implementing it here could get tricky. Your challenge is to create one formula that you can copy to the other three blanks in your Count of boats table. You'll need to use absolute references.

Your criteria values will be these cells.

Use references inside your COUNTIFS formula to point to these criteria values.



Your criteria range will be on this sheet over here.

You'll need to use absolute references to hold row, column, and both row and column, depending on the reference.

Exercise Solution

You just implemented a COUNTIFS formula to count the number of boats in each category. What were your results?

This range refers to the Boat types values.

It's an absolute reference on row and column, because you don't want either to shift.

This reference is to "Trout" because you want to count the instances of the word "Trout."

```
=COUNTIFS('Catch Data'!$C$2:$C$393,'Catch Targets'!C$7,
    'Catch Data'!$D$2:$D$393,'Catch Targets'!$B8)
```

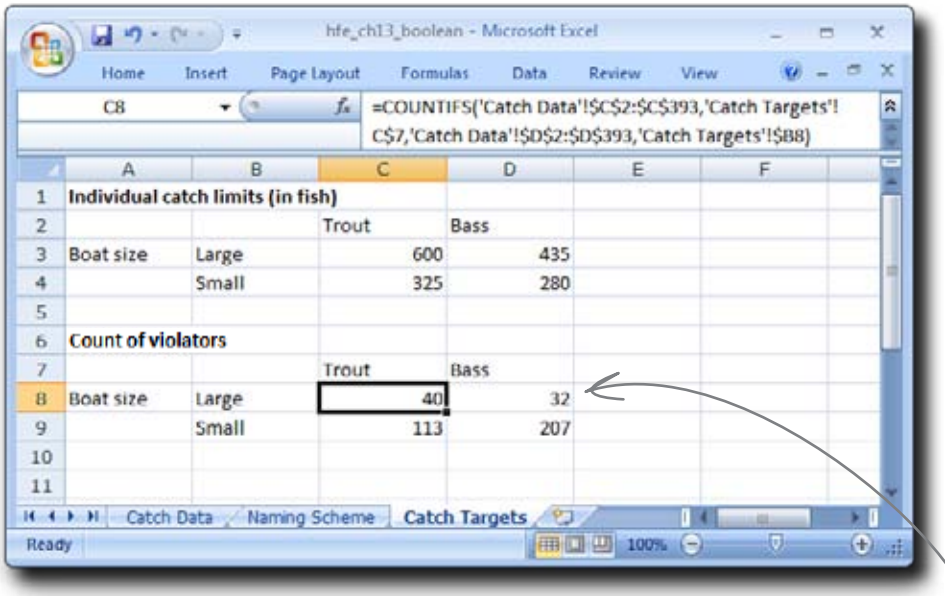
This refers to the Boat size field.

Here's "Large."

Hold the row reference here...

...and the column reference here.

The formula copies and pastes smoothly for the other three blanks.



If your absolute references are correct, this is what you'll see.

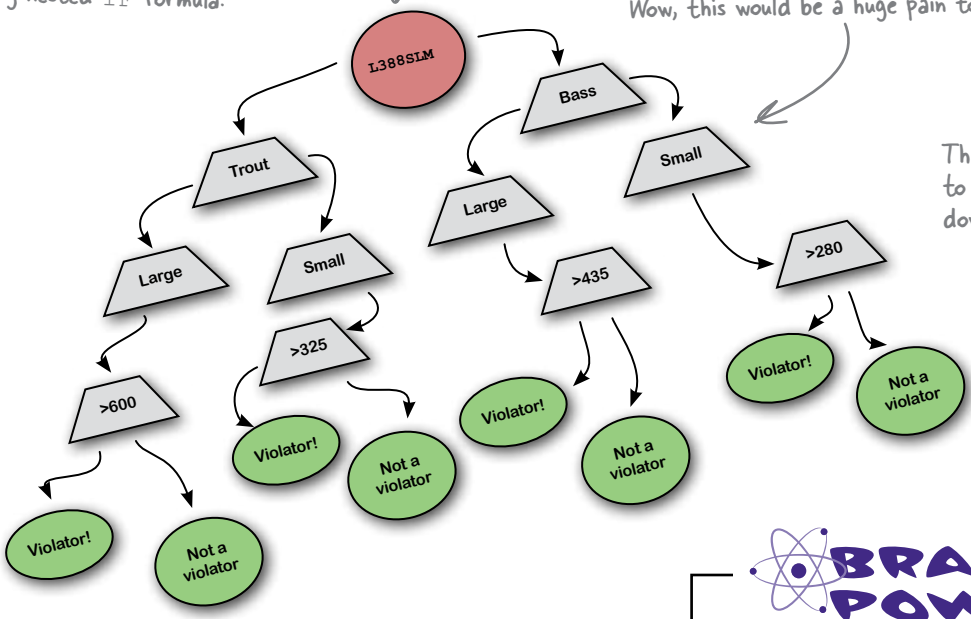
This could be tricky.

You **could** do it with about 50 nested `IF` formulas for each row. But imagine what that would entail! There must be an easier solution.

Here's the logic you'd need to encode into a big nested `IF` formula.

Wow, this would be a huge pain to implement.

There's got to be a way to break this problem down a little bit.



If you could deal with small chunks of the problem, maybe then you could put it back together.

BRAIN POWER

How could you make this complex problem simpler?

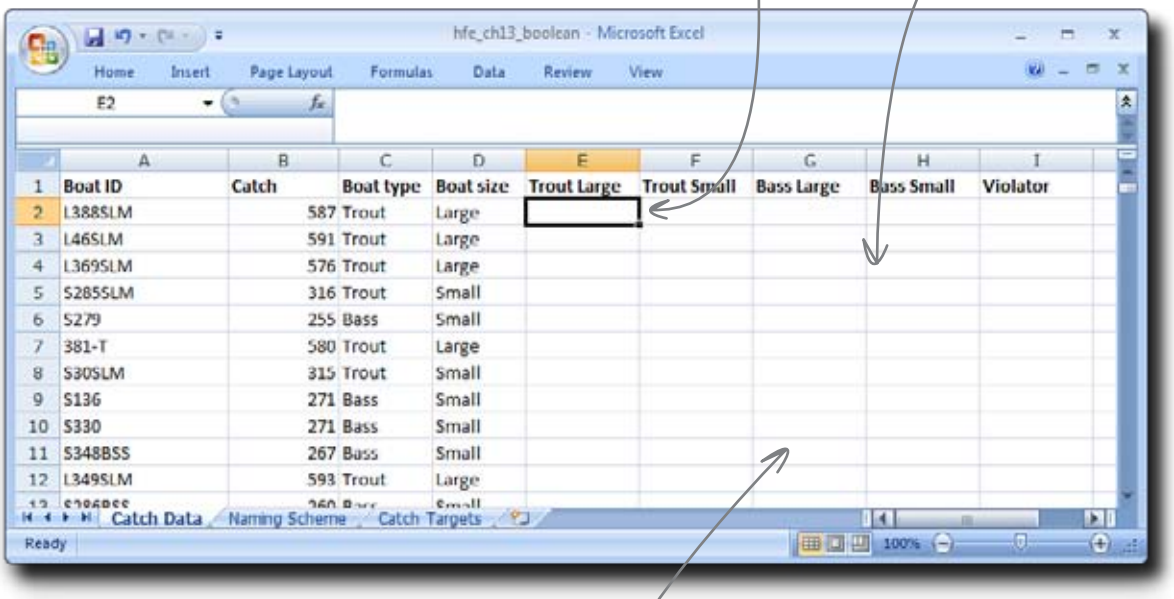
When working with complex conditions, break your formula apart into columns

You'd have an easier time if you just created a field for each item that said whether it was in violation of any of the four categories. Take boat L388SLM in row 2. You could create a formula that returned true if the boat is "Trout Large" and over its catch limit of 600.

And if you could copy that formula so that it evaluated every other combination (Trout Small, catch > 325, and so forth), then if L388SLM were in violation, at least one of the new cells would be true.

You want a formula here that returns TRUE if L388SLM is "Trout Large" and in violation.

It'd be nice if you could copy and paste the same formula for all these other cells.



	A	B	C	D	E	F	G	H	I
1	Boat ID	Catch	Boat type	Boat size	Trout Large	Trout Small	Bass Large	Bass Small	Violator
2	L388SLM	587	Trout	Large					
3	L46SLM	591	Trout	Large					
4	L369SLM	576	Trout	Large					
5	S285SLM	316	Trout	Small					
6	S279	255	Bass	Small					
7	381-T	580	Trout	Large					
8	S30SLM	315	Trout	Small					
9	S136	271	Bass	Small					
10	S330	271	Bass	Small					
11	S348BSS	267	Bass	Small					
12	L349SLM	593	Trout	Large					

You know that L388SLM isn't a Bass Large, but as long as your formula returns TRUE only for the category Trout Large if it's in violation, you can ignore the FALSE values in the other columns. Then you can write a formula in column I that returns TRUE of one of the cells in columns E through H are TRUE.

That way, one of the values in columns E through H will be TRUE if the boat is in violation.

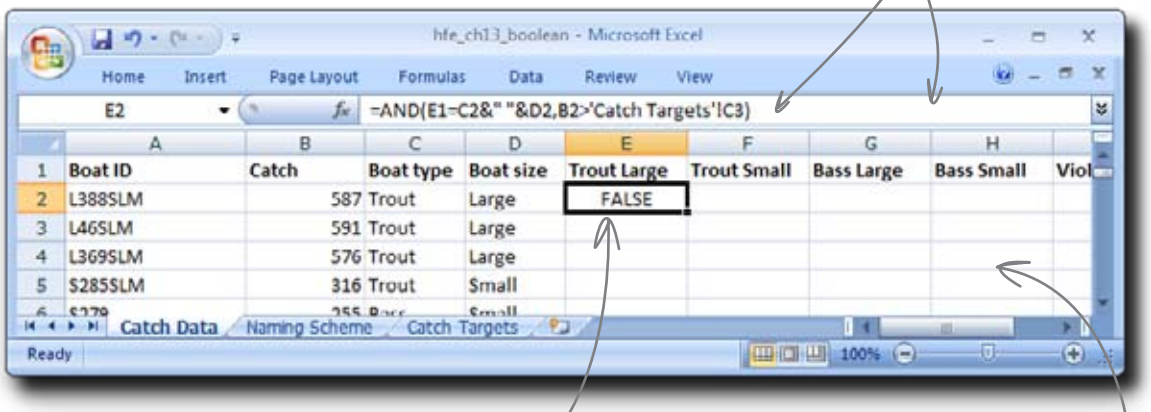
Yes, it's a roundabout solution. But give it a shot. Excel ninjas are always thinking about how to solve complex problems in multiple simple steps.

Create a formula that returns `TRUE` if a boat matches one of the labels in `E1:H1` and is in excess of the corresponding catch limit.

1. You're going to use the `AND` function in this case, which takes a series of Boolean expressions and returns `TRUE` only if all those expressions individually evaluate to `TRUE`. Take a look at `AND` in the help screens if you need more information.

2. Write an `AND` formula for each of these columns. The first one is partially done for you below, but you'll have to add dollar signs to create absolute references. Plus, the maximum catch amount is going to change for each of the four cells.

Add these column headings.



Here's your first formula.

Be sure to change the references to make them absolute, where necessary.

```
=AND(E1=C2&" "&D2, B2>'Catch Targets'!C3)
```

The ampersand here combines two text strings together, like the `CONCATENATE` function.

This expression evaluates to "Trout Large."

Copy and paste your formula for all the cells in these columns.

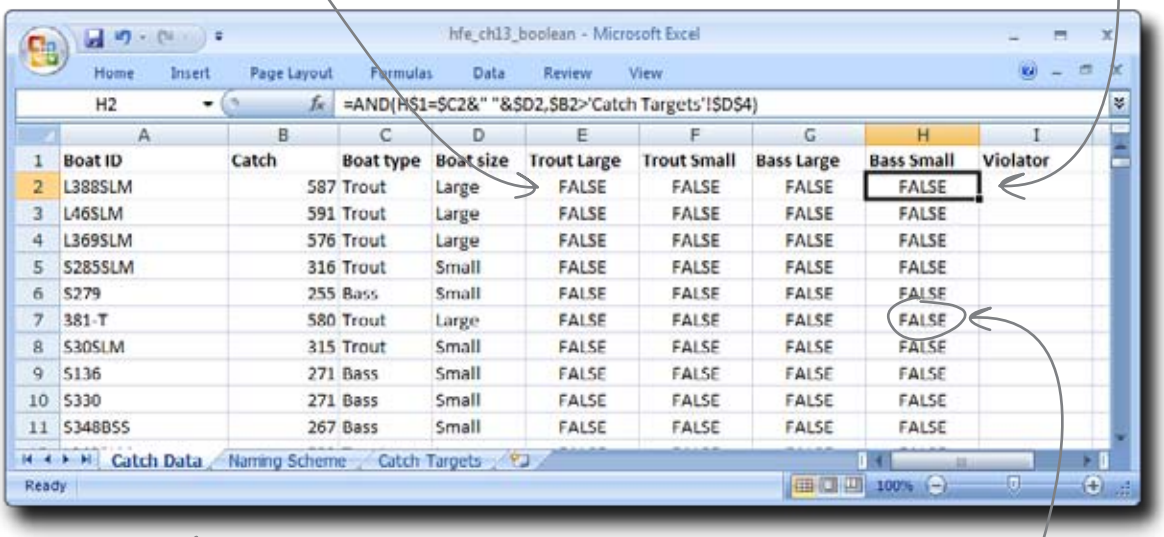
You just created formulas to evaluate whether each boat is in violation of any of the categories. What did you find?

```
=AND(E$1=$C2&" "&$D2,$B2>'Catch Targets'!$C$3)
```

For the other three columns, you just need to change the reference to the catch limit.

Here's where the absolute reference dollar signs go for the formula in E2.

```
=AND(F$1=$C2&" "&$D2,$B2>'Catch Targets'!$C$4)
=AND(G$1=$C2&" "&$D2,$B2>'Catch Targets'!$D$3)
=AND(H$1=$C2&" "&$D2,$B2>'Catch Targets'!$D$4)
```



	A	B	C	D	E	F	G	H	I
1	Boat ID	Catch	Boat type	Boat size	Trout Large	Trout Small	Bass Large	Bass Small	Violator
2	L388SLM	587	Trout	Large	FALSE	FALSE	FALSE	FALSE	
3	L46SLM	591	Trout	Large	FALSE	FALSE	FALSE	FALSE	
4	L369SLM	576	Trout	Large	FALSE	FALSE	FALSE	FALSE	
5	S285SLM	316	Trout	Small	FALSE	FALSE	FALSE	FALSE	
6	S279	255	Bass	Small	FALSE	FALSE	FALSE	FALSE	
7	381-T	580	Trout	Large	FALSE	FALSE	FALSE	FALSE	
8	S30SLM	315	Trout	Small	FALSE	FALSE	FALSE	FALSE	
9	S136	271	Bass	Small	FALSE	FALSE	FALSE	FALSE	
10	S330	271	Bass	Small	FALSE	FALSE	FALSE	FALSE	
11	S348BSS	267	Bass	Small	FALSE	FALSE	FALSE	FALSE	

There are lots of FALSE values, but we're looking for needles in a haystack here, since there aren't a whole lot of violators.

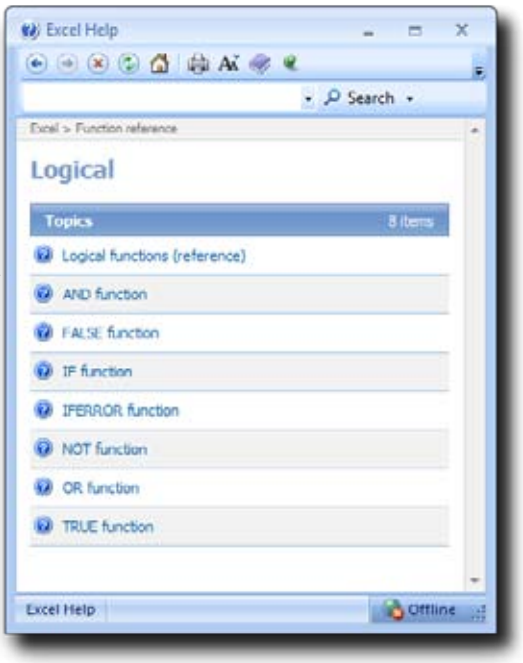
This formula shows that it's FALSE that 381-T is both "Bass Small" boat and in violation of the Bass Small catch limit.

Now you have a grid of Boolean values. Combine the values for each boat using a single formula that says whether the boat is a violator.

Now you're ready to wrap up this assignment. Create the formula that will combine the Boolean values in columns E through H for each boat. That will tell you once and for all whether the boat is a violator. Then filter the list to show violators only.

1. Using the Help files, look up the logical function that takes a range of Booleans and returns `TRUE` if one or more of them is correct.

One of these functions returns `TRUE` if one or more of its arguments is `TRUE`.



2. Implement the function you've chosen for each boat. For example, for boat L388SLM, make the formula look at the Boolean values in cells `E2:H2` and return `TRUE` if one of them is `TRUE`.

3. Filter the violators. Make your filter display only rows where the value in column `I` is `TRUE`.

Exercise Solution

You just created formulas that return TRUE if the boat is a violator. Are there a lot of boats who are violators?

1. Using the Help files, look up the logical function that takes a range of Booleans and returns `TRUE` if one or more of them is correct.

The `OR` function is what you want to use.

If you want to get real fancy, you can nest `AND`, `OR`, and `IF` functions all inside each other.

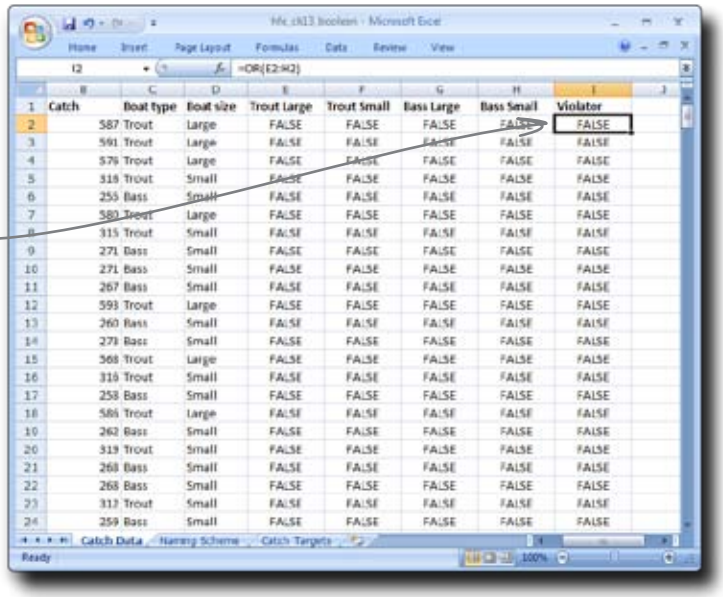
2. Implement the function you've chosen for each boat. For example, for boat L388SLM, make the formula look at the Boolean values in cells `E2:H2` and return `TRUE` if one of them is `TRUE`.

You can write the formula in one of two ways.

```
=OR(E2,F2,G2,H2)

=OR(E2:H2)
```

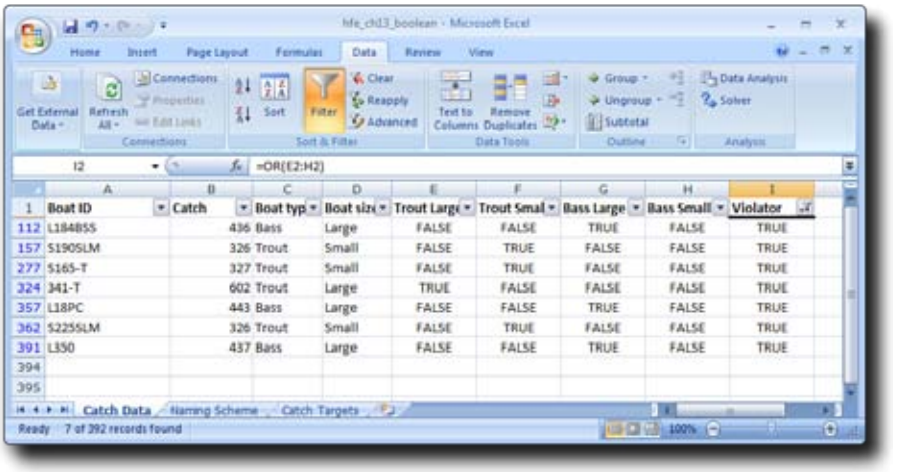
This formula returns `TRUE` if one of its arguments is `TRUE`.



Catch	Boat type	Boat size	Trout Large	Trout Small	Bass Large	Bass Small	Violator
2	587 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
3	591 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
4	576 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
5	318 Trout	Small	FALSE	FALSE	FALSE	FALSE	FALSE
6	255 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
7	580 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
8	315 Trout	Small	FALSE	FALSE	FALSE	FALSE	FALSE
9	271 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
10	271 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
11	267 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
12	593 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
13	260 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
14	271 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
15	568 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
16	316 Trout	Small	FALSE	FALSE	FALSE	FALSE	FALSE
17	258 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
18	586 Trout	Large	FALSE	FALSE	FALSE	FALSE	FALSE
19	262 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
20	319 Trout	Small	FALSE	FALSE	FALSE	FALSE	FALSE
21	268 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
22	268 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE
23	313 Trout	Small	FALSE	FALSE	FALSE	FALSE	FALSE
24	259 Bass	Small	FALSE	FALSE	FALSE	FALSE	FALSE

3 Filter the violators. Make your filter display only rows where the value in column `I` is `TRUE`.

Here's the filtered list.

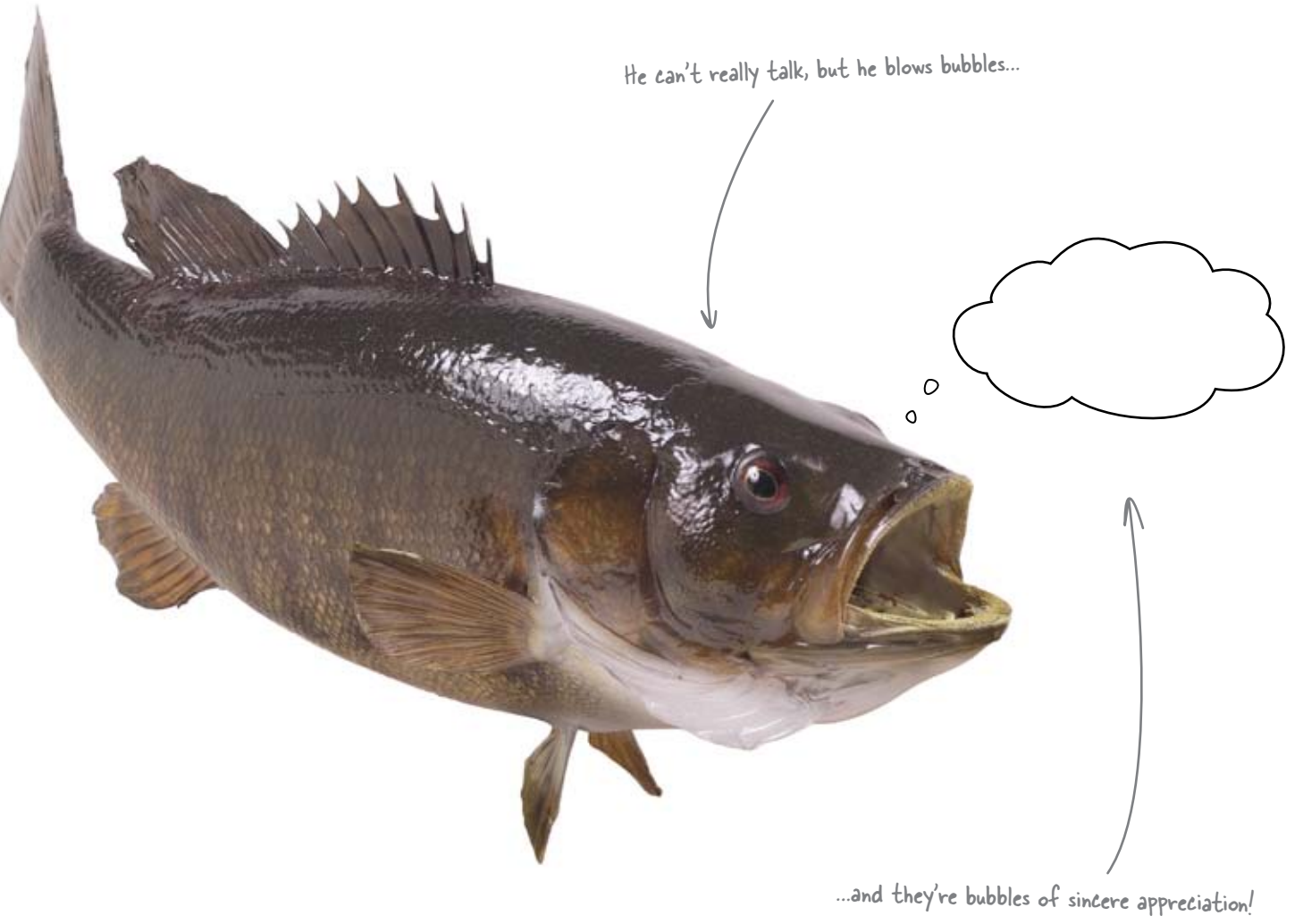


	Boat ID	Catch	Boat typ	Boat siz	Trout Large	Trout Small	Bass Large	Bass Small	Violator
112	L184BSS	436	Bass	Large	FALSE	FALSE	TRUE	FALSE	TRUE
157	S190SLM	326	Trout	Small	FALSE	TRUE	FALSE	FALSE	TRUE
277	S165-T	327	Trout	Small	FALSE	TRUE	FALSE	FALSE	TRUE
324	341-T	602	Trout	Large	TRUE	FALSE	FALSE	FALSE	TRUE
357	L18PC	443	Bass	Large	FALSE	FALSE	TRUE	FALSE	TRUE
362	S225SLM	326	Trout	Small	FALSE	TRUE	FALSE	FALSE	TRUE
391	L350	437	Bass	Large	FALSE	FALSE	TRUE	FALSE	TRUE
394									
395									

There aren't many violators, but these folks are definitely catching too much!

Justice for fishies!

Using your analysis, violators were brought to justice. They paid a fine and promised not to take more than their share again. As a result, the ecology of Lake Dataville is in tip-top shape, with stable populations of very happy fish.



14 segmentation

Slice and dice

Get creative with your tools.

You've developed a formidable knowledge of Excel in the past 13 chapters, and by now you know (or know how to find) most of the tools that fit your data problems. But what if your problems ***don't fit those tools***? What if you don't even have the data you need all in one place, or your data is divided into categories that don't fit your analytical objectives? In this final chapter, you'll use **lookup functions** along with some of the tools you already know to slice new **segments** out of your data and get really creative with Excel's tools.

You are with a watchdog that needs to tally budget money

Geopolitical Grunts is a swashbuckling group of policy geeks who advise businesses and governments on the most important macro trends of the day. They need your help doing some hardcore pivot table work.

The data set describes the spending of the U.S. federal government at the county level for the past couple years.

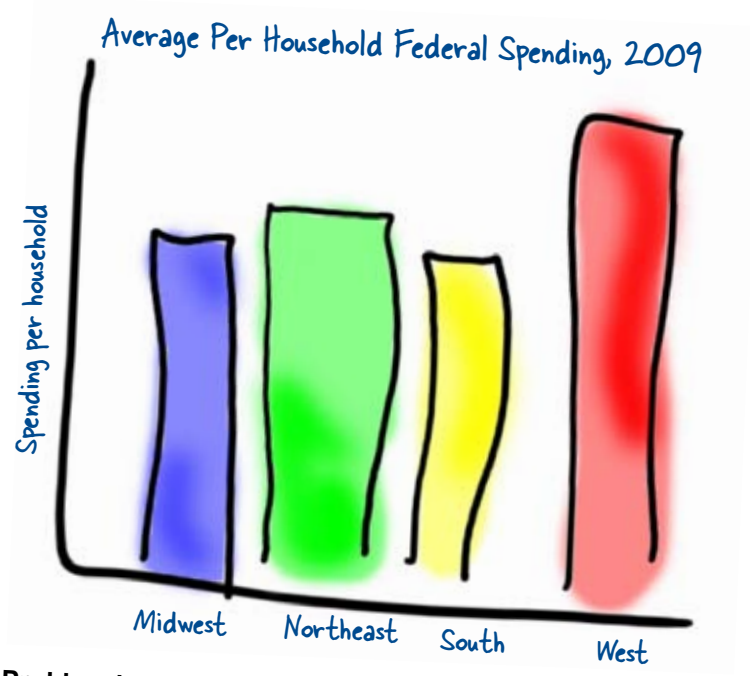
Here's the graph they want

This doesn't seem like it'd be a problem.

From: G.G.
To: Head First
Subject: Data project

Dear Head First,

Guess what? I drew for you exactly what I'm looking for. If you can draw the graph below, you're done. It describes how much each agency spends per household on average.



No data? That's a problem.

Problem is, we don't have the data for this graphic. We don't have the per household spending, and we don't have our geography broken into these regional divisions.

We have something altogether different. Our data is big, and it's ugly. Be prepared to look at a bunch of zeros.

Wow, he wants the "impossible"....

Anyhow, if you can somehow make that data into the data to create this chart, that would be great. Can't you Excel gurus make the impossible happen?

—G.G.

Here's the federal spending data, broken out by county

The folks at Geopolitical Grunts sent you this database, which is a county-by-county summary of U.S. federal government spending over the past couple years. And because it's almost 50,000 lines, you might want to close other programs before loading it!

These fields describe the county.

These describe the state.

Here's the agency that spent the money.

You know this one.

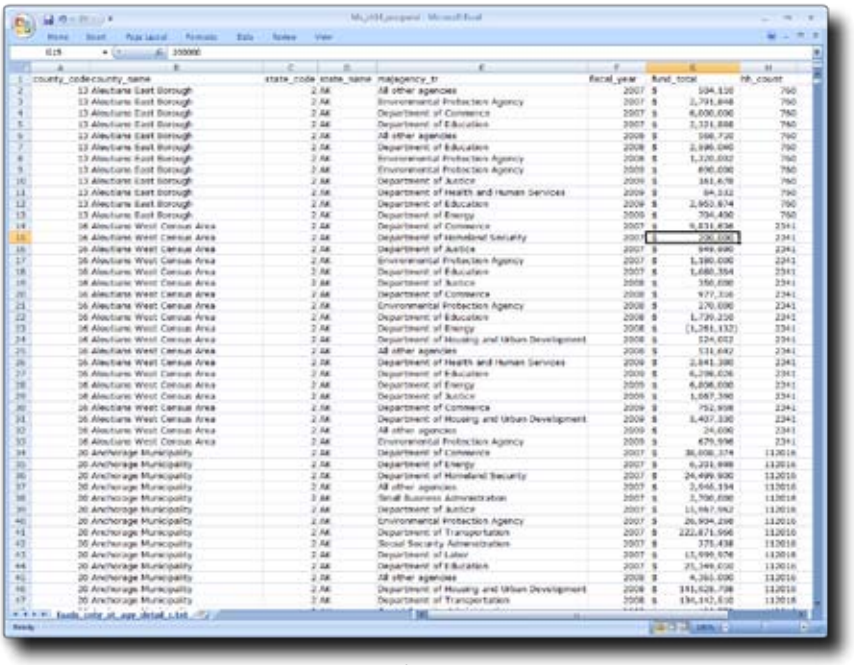
How much they spent.

The number of households in that county.

The spending data's fields

- `county_code`
- `county_name`
- `state_code`
- `state_name`
- `majagency_tr`
- `fiscal_year`
- `fund_total`
- `hh_count`

There's a lot of data in here.



Almost 50,000 lines...sheesh!

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch14_usaspend.xlsx

Sharpen your pencil

Look at the chart he wants. Can you create it from the data you have? Why or why not?

Here's your data.

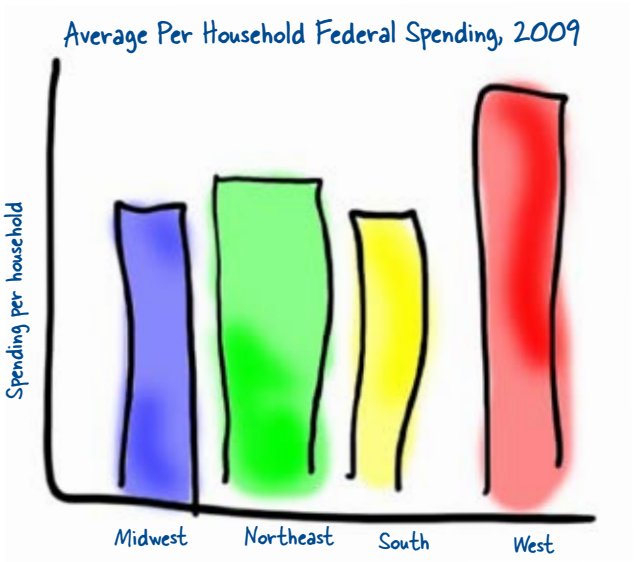
	county_code	county_name	state_code	state_name	majagency_tr	fiscal_year	fund_total	hh_count
2	13	Aleutians East Borough	2	AK	All other agencies	2007	$ 504,110	760
3	13	Aleutians East Borough	2	AK	Environmental Protection Agency	2007	$ 2,791,848	760

This means that the EPA spent $2.8 million in Aleutians East Borough in 2007.

There are 760 households in this county.

Look at both axes of this chart and say whether you can create those axes from the database you have.

Here's the chart they want.



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Write your answer here.

Sharpen your pencil Solution

You just compared the data to the chart you've been asked to generate. How well do the two match up?

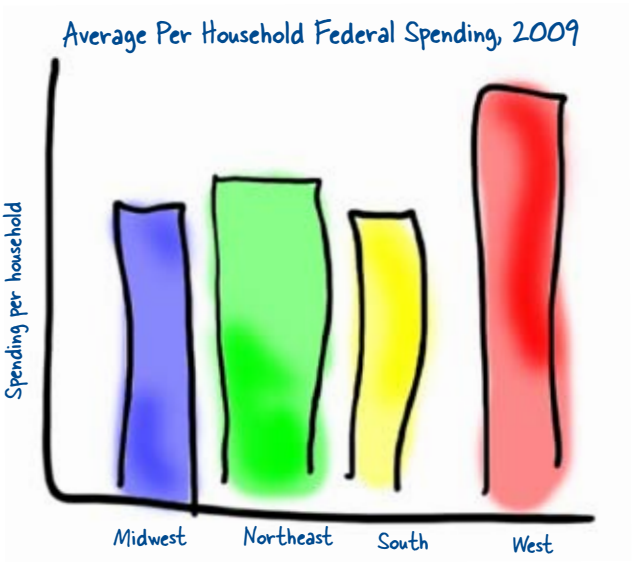
county_code	county_name	state_code	state_name	majagency_tr	fiscal_year	fund_total	hh_count
13	Aleutians East Borough	2	AK	All other agencies	2007	$ 504,110	760
13	Aleutians East Borough	2	AK	Environmental Protection Agency	2007	$ 2,791,848	760

The data says county/state, but the chart they want says region.

You can probably calculate per household spending from these data points.

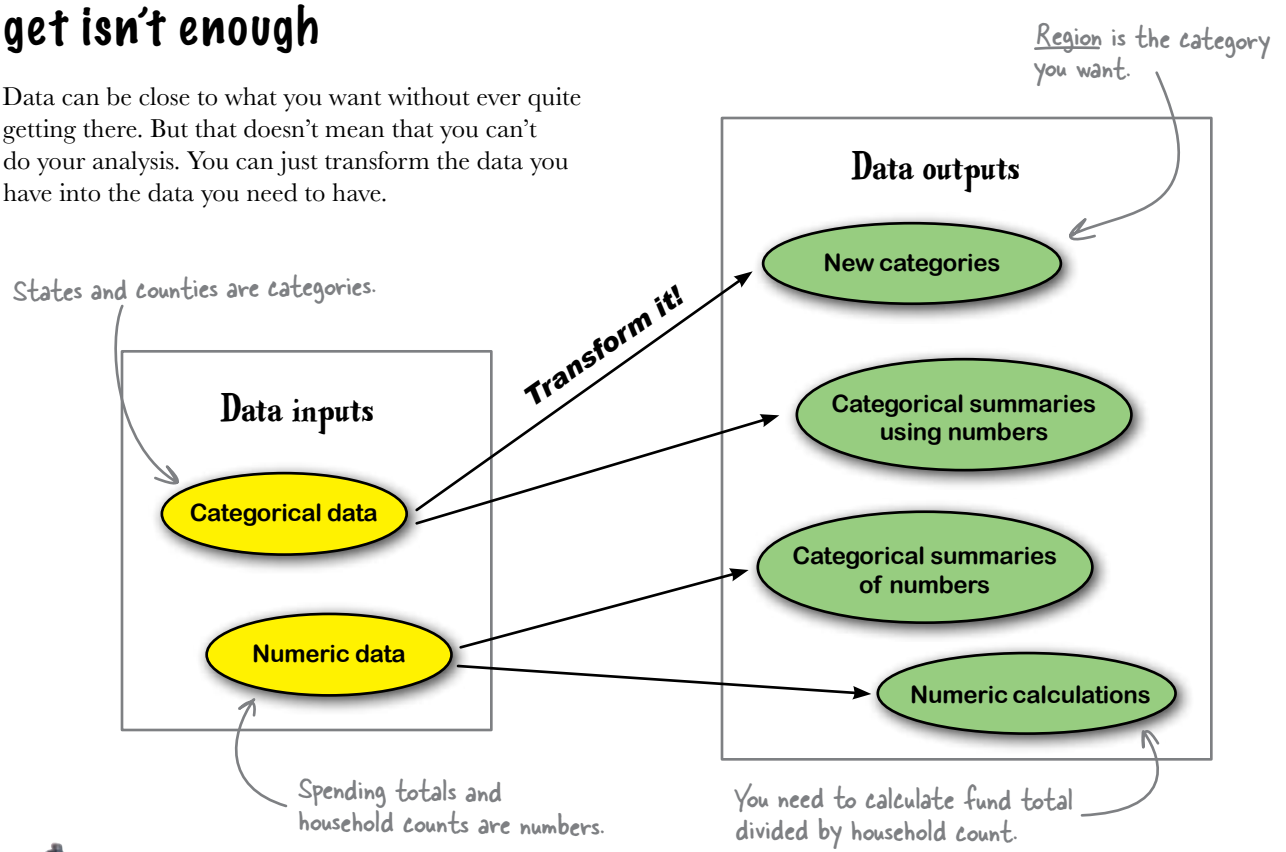
There are going to be some problems making this work. First, the data is divided into states and counties, not regions. Alaska is "West," but that fact is not in the data set itself. Spending per household isn't in the data either, but we could probably create that figure with a simple calculation.

There is a lot going on here.



Sometimes the data you get isn't enough

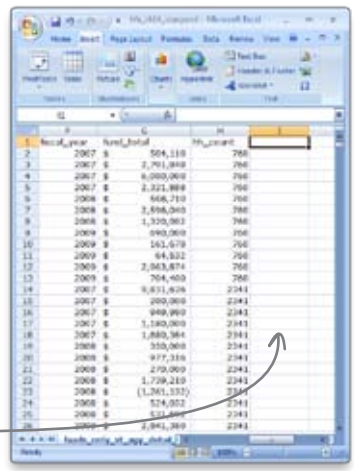
Data can be close to what you want without ever quite getting there. But that doesn't mean that you can't do your analysis. You can just transform the data you have into the data you need to have.



Go ahead and create the field you need: the spending per household for each agency in each county.

1. Convert your data to a table and name the table "SpendingData."

2. Create a column on the end called `Per_Household` and populate it with a function that divides the `fund_total` field by the `hh_count` field.

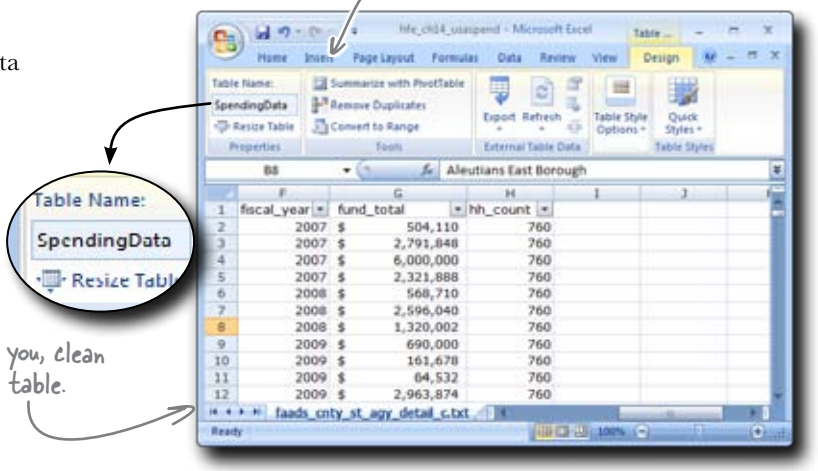


Exercise Solution

You just created one of the fields you need for your chart: spending per household. How did it go?

Create your table using the Insert tab.

1 Convert your data to a table and name the table "SpendingData."



If the colored bars annoy you, clean up the formatting of the table.

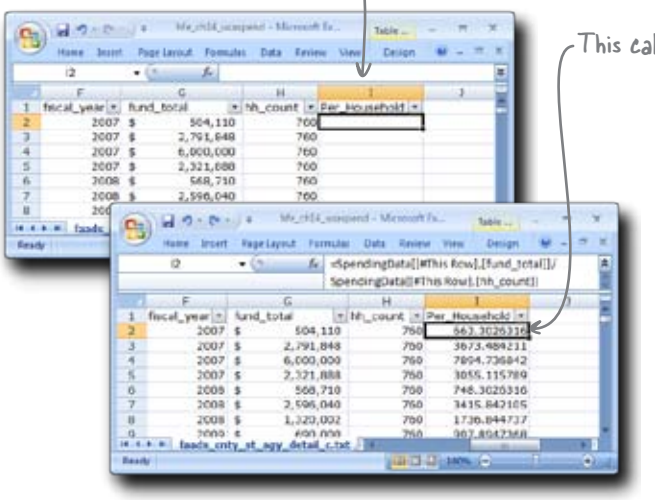
2 Create a column on the end called `Per_Household` and populate it with a function that divides the `fund_total` field by the `hh_count` field.

Add your column here.

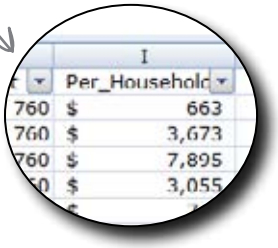
```
=SpendingData[[#This Row],[fund_total]] /
      SpendingData[[#This Row],[hh_count]]
```

This calculates per household spending.

To get this, press "=", then click on fund_total, then press "/", then click hh_count.

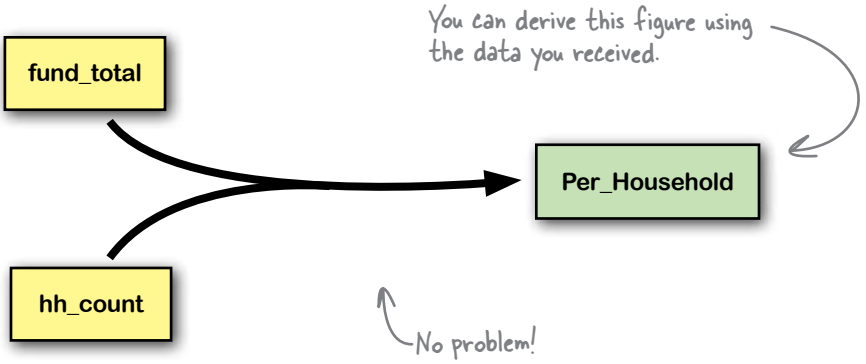


Don't forget to format the data as currency.

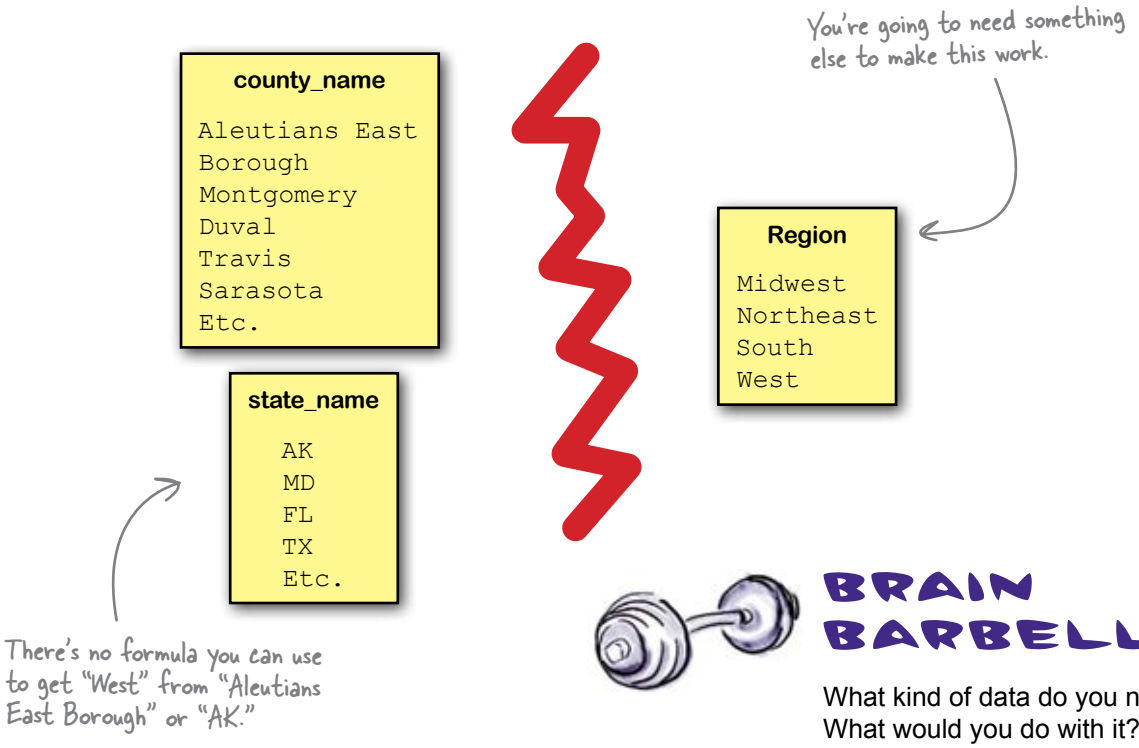


Your problems with region are bigger

Calculating the `Per_Household` figure was straightforward, because you had all the data you needed right there on the spreadsheet.



But you're in a different situation with `Region`, since there's nothing implicit in the data that you can use to calculate `Region`. You need to **incorporate more data** in order to determine the region for each row.



BRAIN BARBELL

What kind of data do you need? What would you do with it?

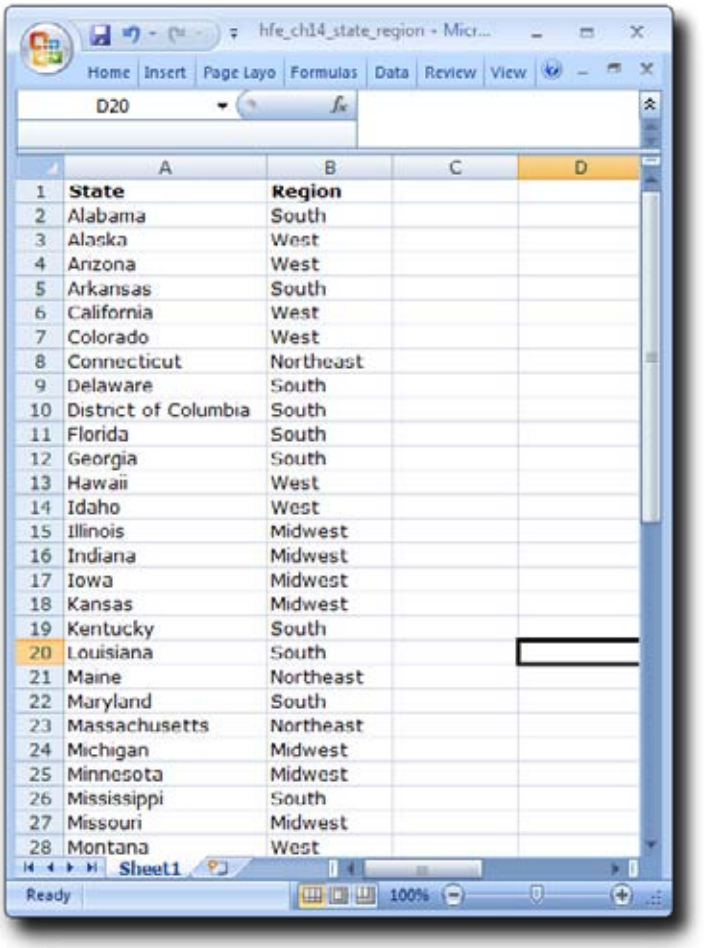
Here's a lookup key

You can poke around in search engines for a few minutes and find data like this: a key that shows how state names fit with regions.

Load this!

www.headfirstlabs.com/books/hfexcel/hfe_ch14_state_region.xlsx

This key shows how State and Region match each other.



	A	B	C	D
1	**State**	**Region**		
2	Alabama	South		
3	Alaska	West		
4	Arizona	West		
5	Arkansas	South		
6	California	West		
7	Colorado	West		
8	Connecticut	Northeast		
9	Delaware	South		
10	District of Columbia	South		
11	Florida	South		
12	Georgia	South		
13	Hawaii	West		
14	Idaho	West		
15	Illinois	Midwest		
16	Indiana	Midwest		
17	Iowa	Midwest		
18	Kansas	Midwest		
19	Kentucky	South		
20	Louisiana	South		
21	Maine	Northeast		
22	Maryland	South		
23	Massachusetts	Northeast		
24	Michigan	Midwest		
25	Minnesota	Midwest		
26	Mississippi	South		
27	Missouri	Midwest		
28	Montana	West		

Using this data, you can bring Region data into your spending spreadsheet, which will enable you to create that chart they want.

If your spreadsheet doesn't have the data you need, maybe you can use another data source to bring that data in.

VLOOKUP will cross-reference the two data sources

A particularly useful function in Excel is VLOOKUP. The V stands for *vertical*, and what the function does is look up a reference value in a vertical list and then return the value from another column that matches the position of the value in the vertical list.

Here's a reference to the table containing your lookup key.

VLOOKUP searches for lookup_value in the first column of table_array.

This number specifies the column of the table that contains the value you want returned.

=VLOOKUP(lookup_value, table_array, col_index_num, [range_lookup])

This is the value you're looking up in a lookup key data set.

This argument is optional.

Table Array

Column 1	Column 2
AL	South
AK	West
AZ	West
AR	South
CA	West

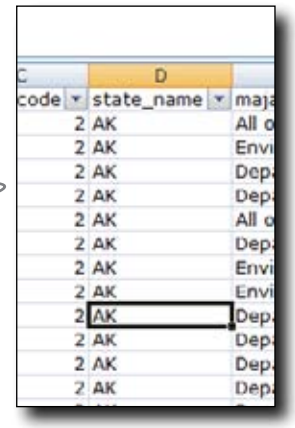
col_index_num takes a numeric value, not a reference, to specify the column.

Look at the bullet points for more info.

BULLET POINTS

- VLOOKUP searches for the lookup_value in the first column of the table_array.
- col_index_num asks for a number to point to the column containing the data you want returned, not a reference.
- [range_lookup] takes a Boolean argument.
- If you set the [range_lookup] to FALSE, VLOOKUP returns an error if there isn't an exact match, and your table_array doesn't have to be sorted.
- If you set [range_lookup] to TRUE, VLOOKUP returns a value near your lookup_value if there isn't an exact match, but your table_array has to be in order.

state_name will be your lookup value.

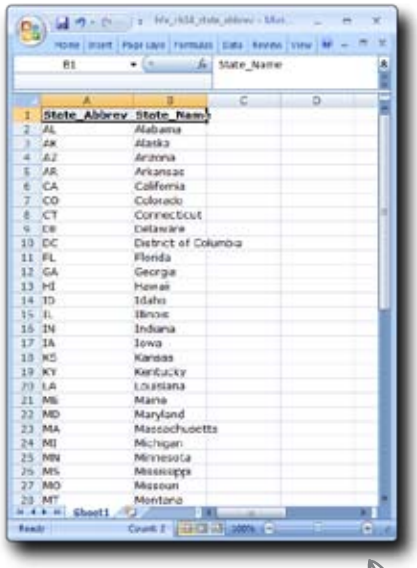


It's a big function. Let's give it a shot....

Oh, bother. So it looks like you're going to have to cross-reference the region to the state abbreviation, then use that abbreviation to cross-reference the region to your original data. Fortunately, VLOOKUP will make quick work of bringing these data sets together.

Load this, too!

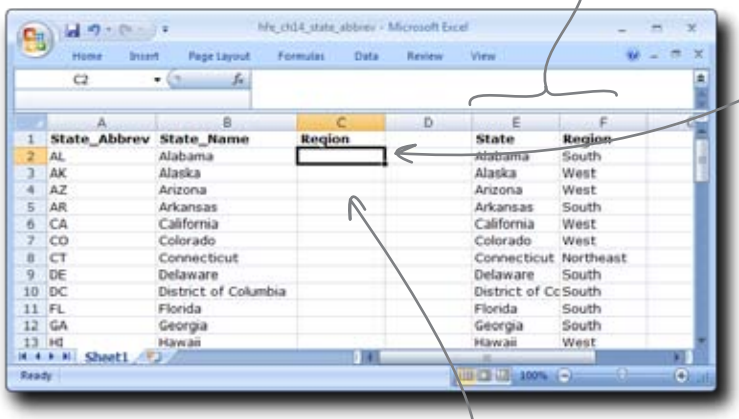
www.headfirstlabs.com/books/hfexcel/hfe_ch14_state_abbrev.xlsx



This spreadsheet matches state names with their abbreviations.

Copy the state_region data into your state_abbrev spreadsheet like this....

Now you'll have both data sets on the same sheet.



	A	B	C	D	E	F
1	State_Abbrev	State_Name	Region		State	Region
2	AL	Alabama			Alabama	South
3	AK	Alaska			Alaska	West
4	AZ	Arizona			Arizona	West
5	AR	Arkansas			Arkansas	South
6	CA	California			California	West
7	CO	Colorado			Colorado	West
8	CT	Connecticut			Connecticut	Northeast
9	DE	Delaware			Delaware	South
10	DC	District of Columbia			District of Cc	South
11	FL	Florida			Florida	South
12	GA	Georgia			Georgia	South
13	HI	Hawaii			Hawaii	West

Let's put the region data into this column.

Pool Puzzle

Your **job** is to take formula elements from the pool and place them into the blank lines in the formula. You may **not** use the same formula element more than once, and you won't need to use all of them. Your **goal** is to make a `VLOOKUP` formula that puts Region and State_Abbrev into the same table.

Write the formula that would go here.

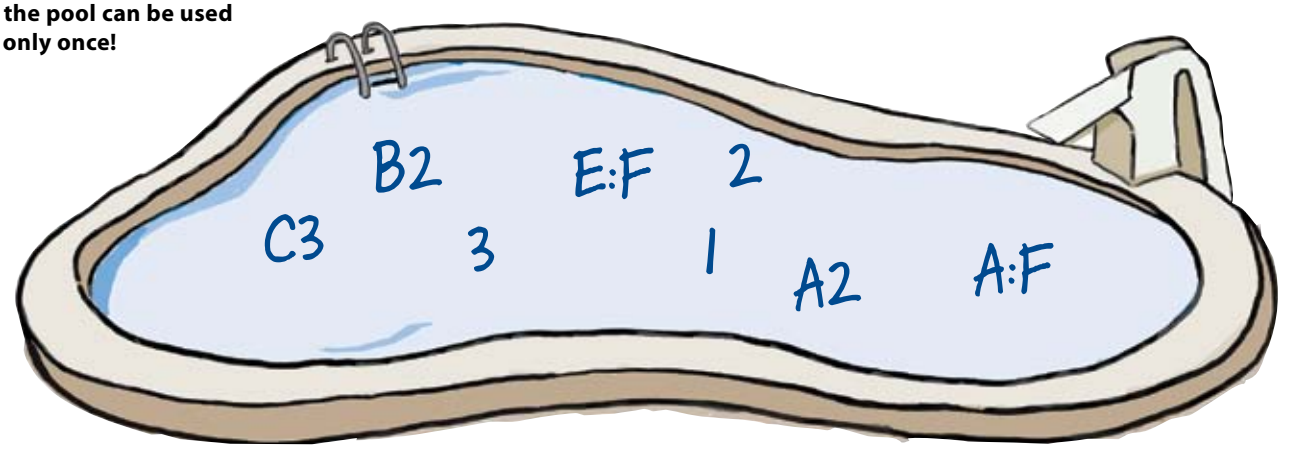
This is the value you're looking up.

=VLOOKUP(_____,_____,_____)

This reference contains the data your looking up.

This number specifies the column with the data you want returned.

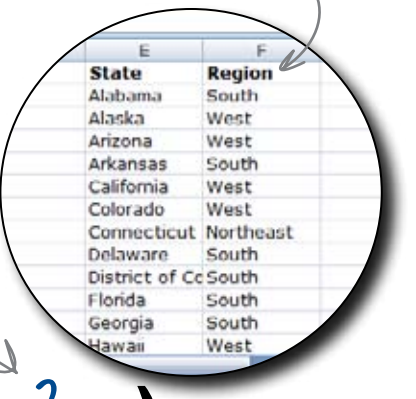
Note: Each thing from the pool can be used only once!



Pool Puzzle Answers

You just wrote your first VLOOKUP formula to create a table that relates your Region field to your State_Abbrev field.

You want VLOOKUP to return the corresponding value in the second column.

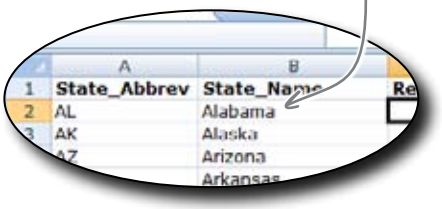


	E	F
	State	Region
	Alabama	South
	Alaska	West
	Arizona	West
	Arkansas	South
	California	West
	Colorado	West
	Connecticut	Northeast
	Delaware	South
	District of Co	South
	Florida	South
	Georgia	South
	Hawaii	West

Here's where you're looking....

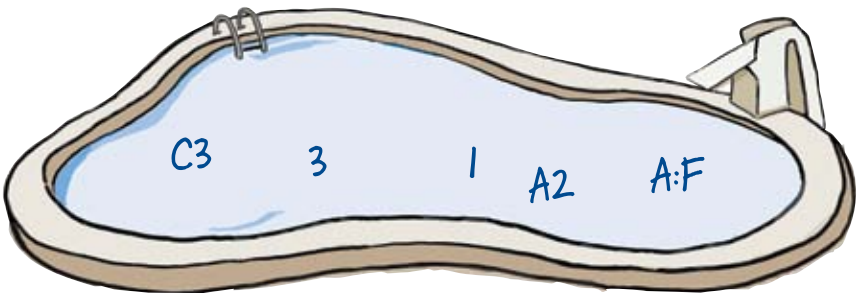
=VLOOKUP(B2 , E:F , 2)

In the first row, the value you're looking up is "Alabama".



	A	B
1	State_Abbrev	State_Name
2	AL	Alabama
3	AK	Alaska
	AZ	Arizona
		Arkansas

We don't have to use the [range_lookup] argument, since we know the state data is complete and in order.



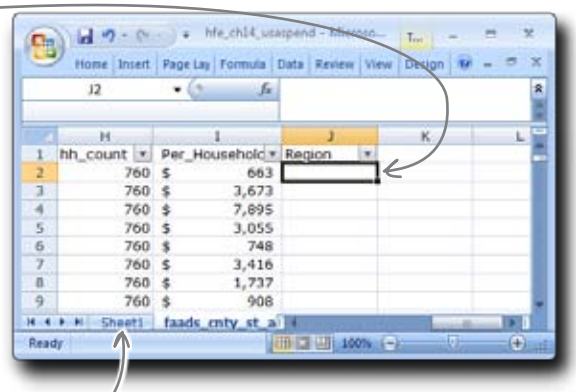
If you haven't already, type this formula into your cell C2 and copy/paste it for each row. You'll use it in the next exercise.

Long Exercise

You're just a step away from having all the data you need to create the chart the Geopolitical Grunts want. Create the VLOOKUP formula that will bring region data into your spending spreadsheet and then create the pivot chart your client wants.

1. Copy the lookup key sheet you've been working on in `hfe_ch14_state_abbrev.xlsx` into your original workbook. Right-click on Sheet1 and tell Excel to move the sheet into your `hfe_ch14_usaspend.xlsx` workbook.

Put the formula to look up your Region value here.



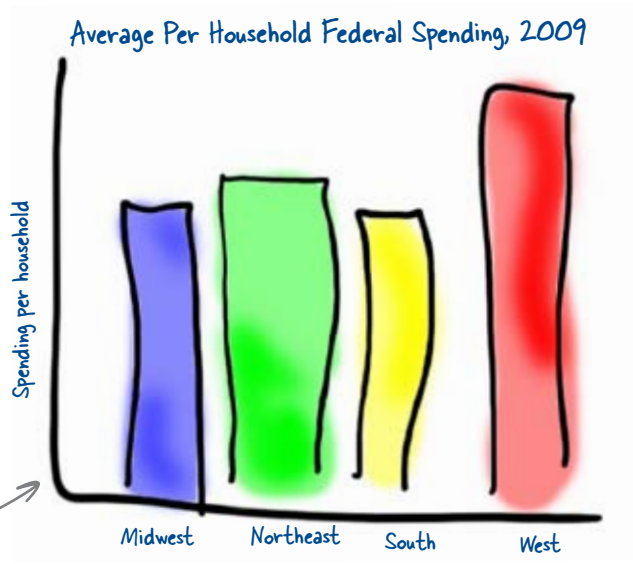
2. Add a Region column to your original data and then write the `VLOOKUP` formula that will look up the region field based on the state abbreviation in that row.

> ***NOTE:*** You will need to have the fourth argument of `VLOOKUP` be `FALSE`.

Here is the sheet you import from `hfe_ch14_state_abbrev.xlsx`.

3. Create the pivot chart that the Geopolitical Grunts want. Just click "Pivot Chart" rather than "Pivot Table" and let Excel create the chart. You ***will*** have to change the title and formatting to get the chart right.

Here is the chart they want.



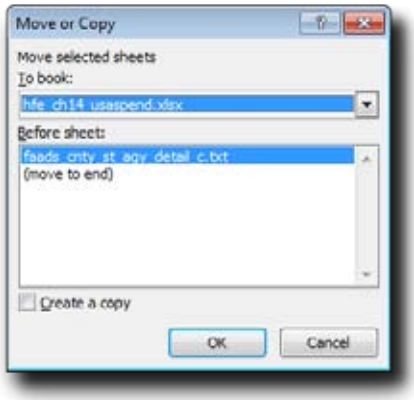
Long Exercise Solution

You just added another column to your data set and then created a pivot chart. How does it look?

1. Copy the lookup key sheet you've been working on in `hfe_ch14_state_abbrev.xlsx` into your original workbook. Right-click on Sheet1 and tell Excel to move the sheet into your `hfe_ch14_usaspend.xlsx` workbook.

Here's what the "Move or Copy" dialog box looks like.

You get to it from right-clicking on the sheet's tab at the bottom of the screen.



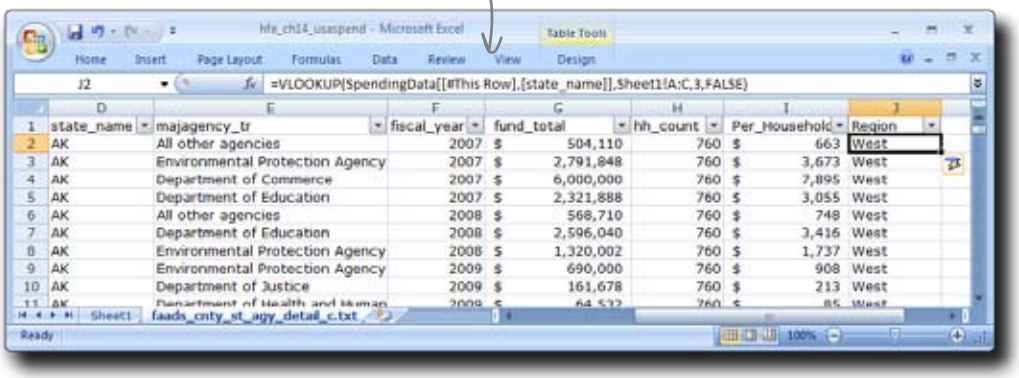
2. Add a Region column to your original data and then write the `VLOOKUP` formula that will look up the region field based on the state abbreviation in that row.

The second and third arguments point to the lookup table you created.

```
=VLOOKUP(SpendingData[[#This Row],[state_name]],Sheet1!A:C,3,FALSE)
```

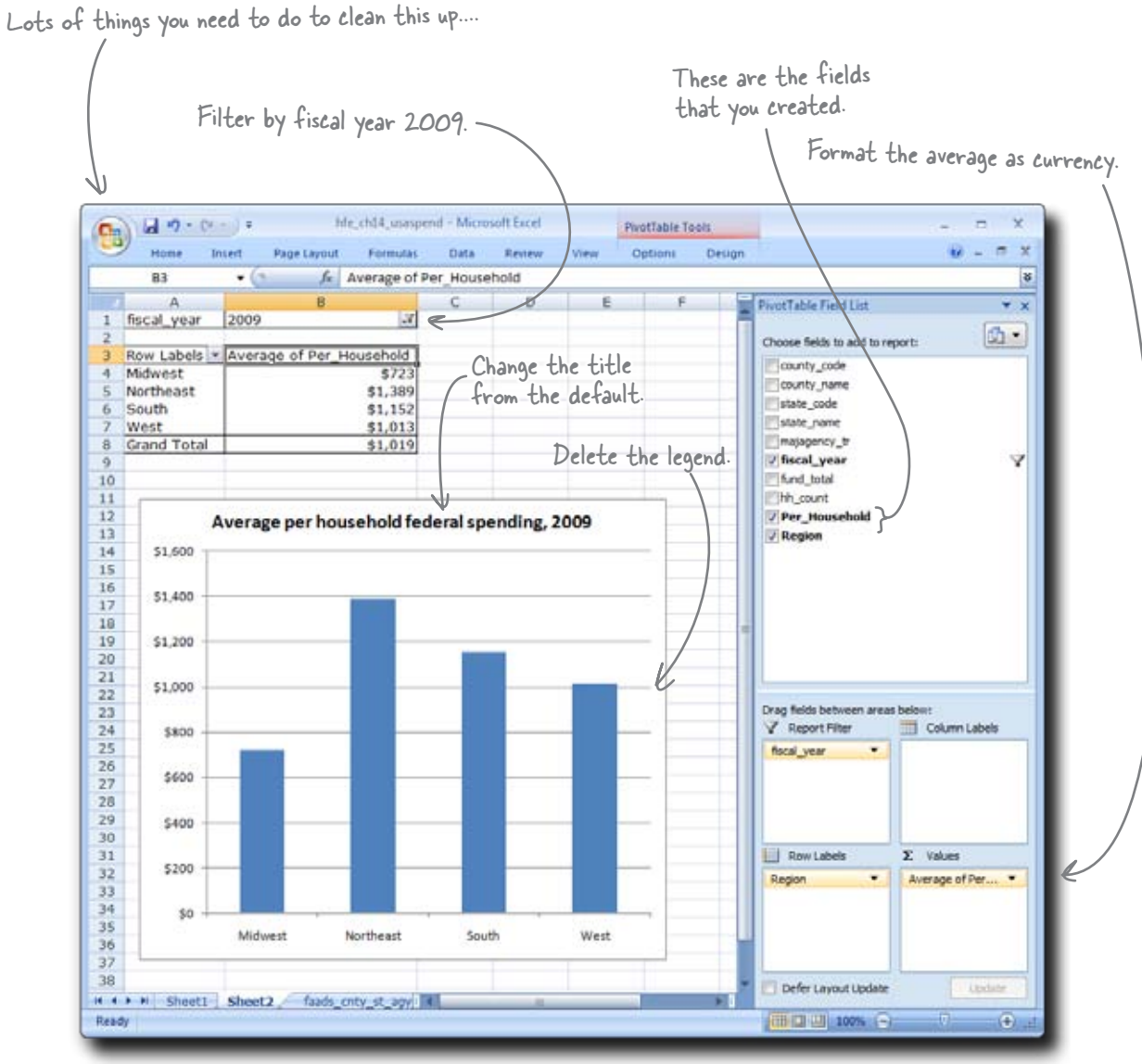
Here's your formula.

Take a look at the help screens for more information on this argument.



	D	E	F	G	H	I	J
1	state_name	majagency_tr	fiscal_year	fund_total	hh_count	Per_Household	Region
2	AK	All other agencies	2007	$ 504,110	760	$ 663	West
3	AK	Environmental Protection Agency	2007	$ 2,791,848	760	$ 3,673	West
4	AK	Department of Commerce	2007	$ 6,000,000	760	$ 7,895	West
5	AK	Department of Education	2007	$ 2,321,888	760	$ 3,055	West
6	AK	All other agencies	2008	$ 568,710	760	$ 748	West
7	AK	Department of Education	2008	$ 2,596,040	760	$ 3,416	West
8	AK	Environmental Protection Agency	2008	$ 1,320,002	760	$ 1,737	West
9	AK	Environmental Protection Agency	2009	$ 690,000	760	$ 908	West
10	AK	Department of Justice	2009	$ 161,678	760	$ 213	West
11	AK	Department of Health and Human	2009	$ 64,532	760	$ 85	West

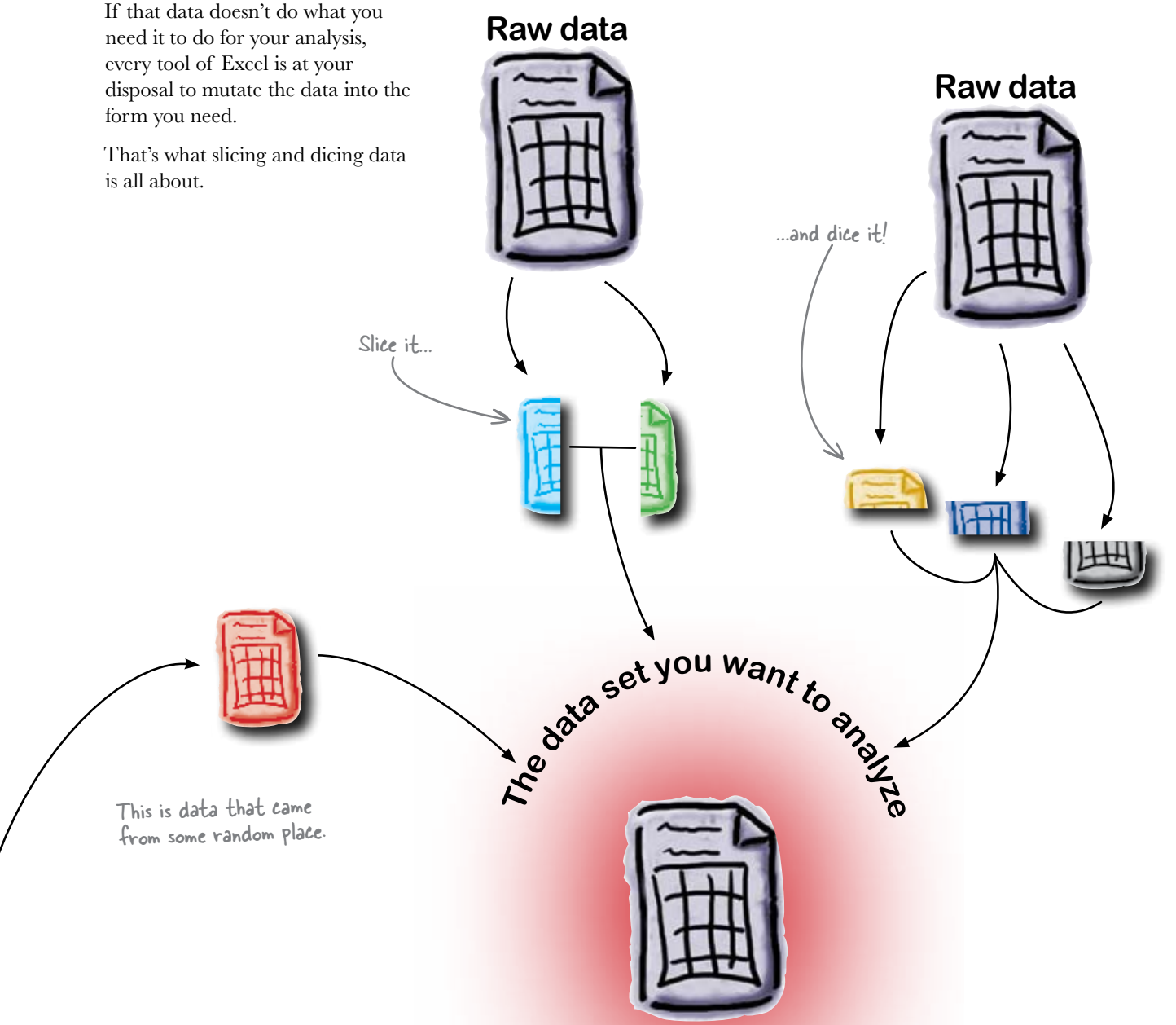
3 Create the pivot chart that the Geopolitical Grunts want. Just click "Pivot Chart" rather than "Pivot Table" and let Excel create the table. You ***will*** have to change the title and formatting to get the chart right.



Create segments to feed the right data into your analysis

The data you receive to analyze inside Excel is just a starting point. If that data doesn't do what you need it to do for your analysis, every tool of Excel is at your disposal to mutate the data into the form you need.

That's what slicing and dicing data is all about.



there are no Dumb Questions

Q: Will I always use VLOOKUP to do this sort of thing?

A: By no means! VLOOKUP is powerful, but there are other lookup functions as well. There's HLOOKUP, which does horizontal lookups, as well as INDEX and MATCH, which are popular but slightly harder to understand.

Q: So there's a lot of versatility in Excel's functions when it comes to looking things up.

A: Absolutely. But you never know what formulas you'll be able to use to slice and dice data into the form you need. Remember, earlier in the chapter you used simple division to create a new field, which you graphed using a pivot chart.

Q: Now that I have lookup formulas and division, what else can I use to segment data points?

A: Boolean functions are big here. Say you wanted to tag all the records in your database that were Department of Defense programs in Maryland. It'd be easy to use a simple AND function to create a Boolean value.

Q: And I could take that Boolean value and use it with a formula like COUNTIFS to compare it with other values in my data set.

A: Or better yet, you could plug the Boolean value somewhere into a pivot table. Boolean functions are fantastic for segmentation, and they play really well with pivot tables.

Q: You know, this is kind of funny advice you're giving me. What you're basically saying is that there are a lot of different functions and techniques that can all do the same basic thing.

A: Right! Go on….

Q: And at the same time you're not giving me any quick and easy rules for how to use those functions and techniques for segmentation. Your advice is basically, "Look at the problem, and pluck an Excel feature out of thin air to solve it. Use whichever Excel feature is best."

A: That's a fair observation. But you've learned enough about the features of Excel that all the stuff you don't know consists of either super-advanced topics or subtle variations on the themes you've already picked up. At this point, your goal should be to play with the functions and think creatively about how to make them work for your specific problems.

Q: The student has become the master.

A: That might be overstating it a bit, but you're well on your way. Just as a book on Microsoft Word won't show you how to write the Great American Novel, a book on Excel can't teach you to create a brilliant spreadsheet.

Q: What can teach me how to do wild stuff in Excel?

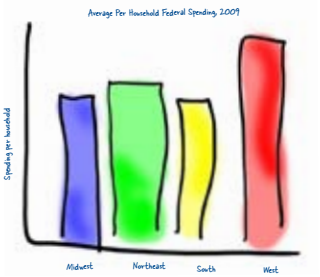
A: You can certainly always be on the lookout for people's novel solutions to problems, but the best way to get good with Excel once you have a strong base of knowledge is just to learn as many functions as you can and experiment with making them work together. You'll inevitably surprise yourself with the creative ways you can use Excel.

Q: It probably wouldn't hurt to be good at math, either.

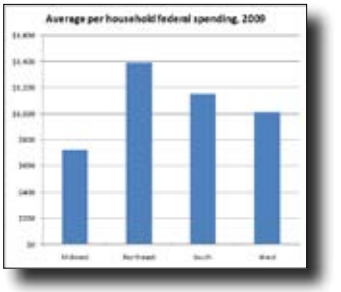
A: Definitely. A solid book on general data analysis or analysis for your area of expertise would show you some of the theoretical points that will make your spreadsheets smarter. But that's a whole different deal. In the meantime, let's see what your friend at Geopolitical Grunts has to say about your pivot chart.

Geopolitical Grunts would like a little more nuance

Oh, wow, that visualization is fantastic. You know, you've got me thinking. What would be really nice would be to break out the department-level projects from everything else. Could you filter the data so that it only includes transactions where the word "Department" is in the majagency_tr field?



Nice work!



And while you're at it, could you show me all the dates rather than just 2009? Like grouping a bunch of bars together that show regional averages by year?

Ah, clients.… What are you going to do? You flash a little skill, and once they know what you're capable of doing, they'll never leave you alone!

Your client would like a little more detail in his chart. Looks like you're going to have to create a new segment....

1. Adding dates to your pivot chart is the easy part. Drag the date field out of the Filter box and into the box that will make the pivot show many bars representing region *and* year, not just region.

2. Your raw data rows need a tag to denote whether each transaction is from a department-level organization or not. Create a Boolean data field that contains `TRUE` if the word "Department" is in the **majagency_tr** field. If you need help, take a look at the hint below.

3. Head back over to your pivot table. Since you've added data to your data table, you'll need to press the button in the Ribbon to refresh your pivot table. Then add your new field as a filter, showing only data points where it's `TRUE` that the transaction is from a department-level organization.

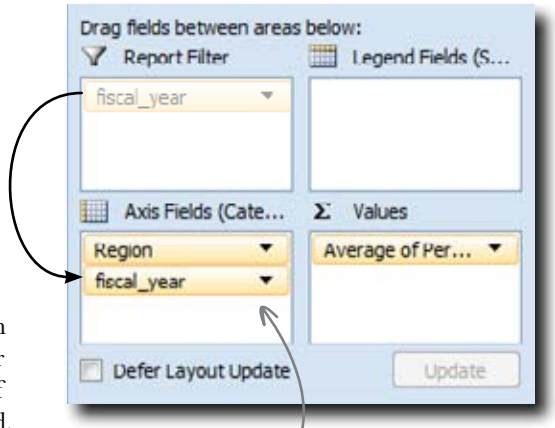
Hint...

`FIND()` returns an error if the requested text substring is not found. `ISERROR()` returns `TRUE` if its argument is an error. `NOT()` returns `TRUE` if its argument is `FALSE`. Put these formulas together to create a big nested formula that returns `TRUE` if "Department" is in the substring you're looking at.

Exercise Solution

You just created a new segment to describe transactions originating from department-level organizations. How did it go?

1. Adding dates to your pivot chart is the easy part. Drag the date field out of the Filter box and into the box that will make the pivot show many bars representing region *and* year, not just region.



Add the year to the axis.

2. Your raw data rows need a tag to denote whether each transaction is from a department-level organization or not. Create a Boolean data field that contains `TRUE` if the word "Department" is in the **majagency_tr** field.

Imagine a cell doesn't have "Department" in it...

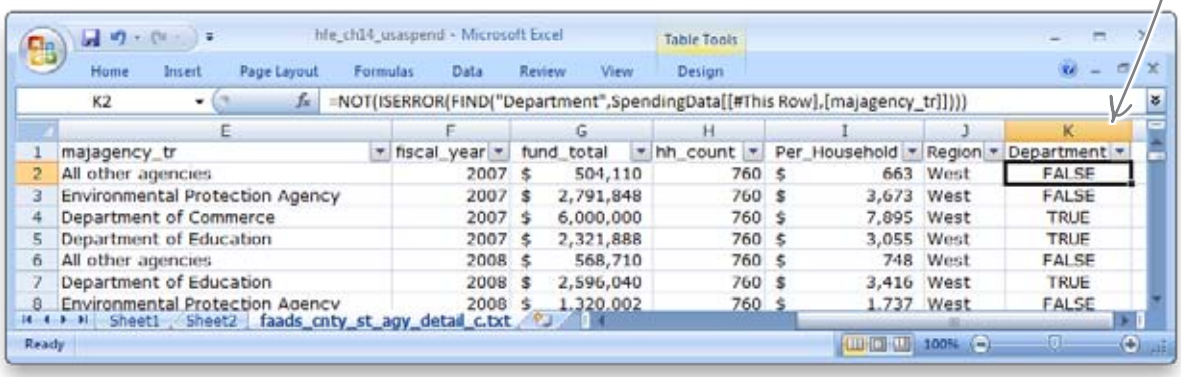
This formula will return an error...

Here's your formula.

```
=NOT(ISERROR(FIND("Department",SpendingData[[#This Row],[majagency_tr]])))
```

...this will return `TRUE`...

...and this will flip it to `FALSE`, since the cell doesn't contain "Department".



	E	F	G	H	I	J	K
1	majagency_tr	fiscal_year	fund_total	hh_count	Per_Household	Region	Department
2	All other agencies	2007	$ 504,110	760	$ 663	West	FALSE
3	Environmental Protection Agency	2007	$ 2,791,848	760	$ 3,673	West	FALSE
4	Department of Commerce	2007	$ 6,000,000	760	$ 7,895	West	TRUE
5	Department of Education	2007	$ 2,321,888	760	$ 3,055	West	TRUE
6	All other agencies	2008	$ 568,710	760	$ 748	West	FALSE
7	Department of Education	2008	$ 2,596,040	760	$ 3,416	West	TRUE
8	Environmental Protection Agency	2008	$ 1,320,002	760	$ 1,737	West	FALSE

3 Head back over to your pivot table. Since you've added data to your data table, you'll need to press the button in the Ribbon to refresh your pivot table. Then add your new field as a filter, showing only data points where it's TRUE that the transaction is from a department-level organization.

Click the refresh button to enable you to include your new field.

Here's your new chart!

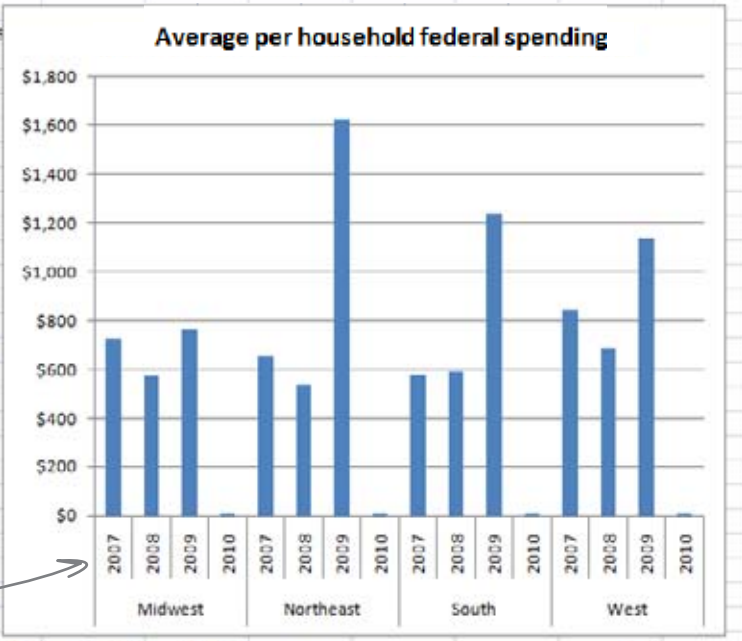
hfe_ch14_usaspend - Microsoft Excel

PivotTable Tools

Home | Insert | Page Layout | Formulas | Data | Review | View | Options | Design

B16 590.016039685964

	A	B	C	D	E	F	G	H	I	J
1	Department	TRUE								
2										
3	Row Labels	Average of Per_Hous								
4	⊟Midwest	$690								
5	2007	$727								
6	2008	$573								
7	2009	$763								
8	2010	$6								
9	⊟Northeast	$1,050								
10	2007	$656								
11	2008	$535								
12	2009	$1,621								
13	2010	$2								
14	⊟South	$914								
15	2007	$582								
16	2008	$590								
17	2009	$1,237								
18	2010	$3								
19	⊟West	$927								
20	2007	$843								
21	2008	$684								
22	2009	$1,138								
23	2010	$2								
24	Grand Total	$859								
25										
26										
27										
28										



Sheet1 Sheet2 faads_cnty_st_agy_detail_c.txt

Ready 100%

You've enabled Geopolitical Grunts to follow the money trail...

Which is a good thing, because there's a whole lot of it. So much of it, that it's hard to keep track of it all [illegible] much of it that you could get buried in

Leaving town...

It's been great having you here in Dataville!

We're sad to see you leave, but there's nothing like taking what you've learned and putting it to use. You're just beginning your Excel journey, and we've put you in the driver's seat. We're dying to hear how things go, so ***drop us a line*** at the Head First Labs website, **www.headfirstlabs.com**, and let us know how data analysis is paying off for **YOU**!

The Top Ten Things (we didn't cover)

You've come a long way.

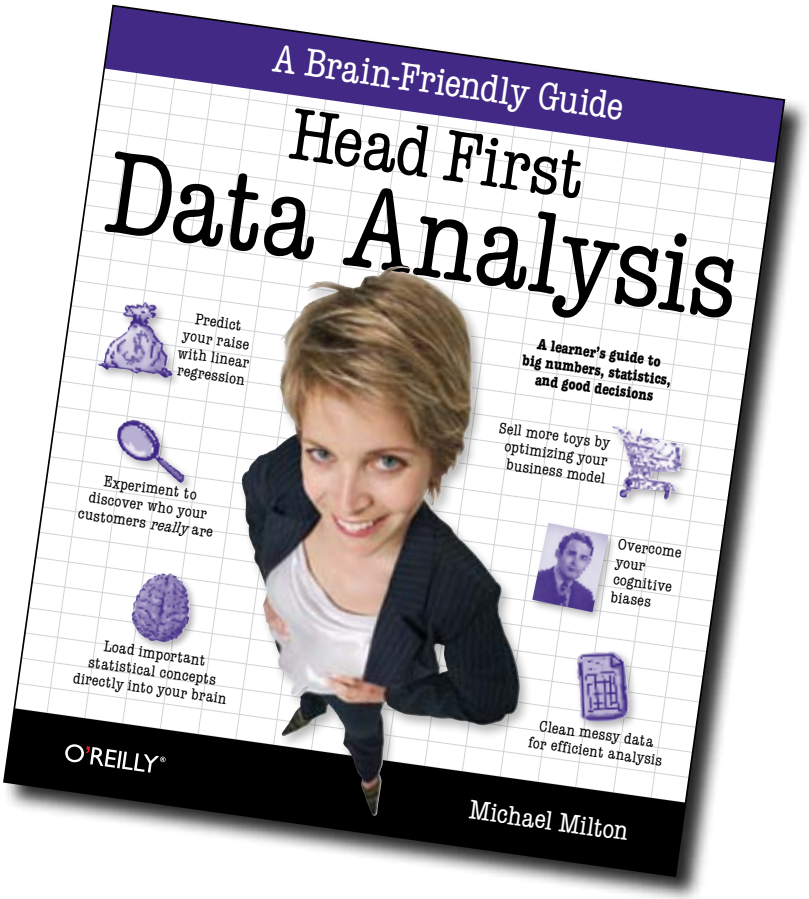
But Excel is a complicated program, and there's so much left to learn. In this appendix, we'll go over 10 items that there wasn't enough room to cover in this book, but should be high on your list of topics to learn about next.

#1: Data analysis

It's one thing to be able to rock and roll inside Excel, but it's another thing altogether to be a good data analyst. **Data analysis** is a broad (and hot) field that encompasses knowledge not only of Excel and other software but of higher level topics like statistics and psychology.

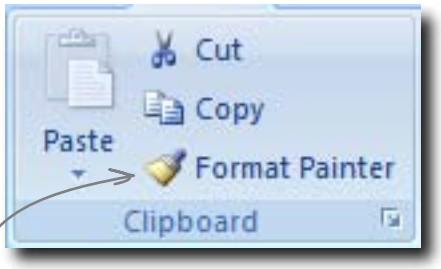
Crack data analysts are omnivorous and voracious thinkers when it comes to data, and if you're interested in boning up on data analysis, might we suggest…

This book is more about analytic principles than software.



#2: The format painter

The **format painter** is one of those tools inside Excel that you'll use all the time. The format painter provides a super-quick way to copy formatting attributes from one cell to another. Just select the cell that has the formatting you want to copy to another cell, click the Format Painter button, and then click on the cell or range where you want to apply that formatting.

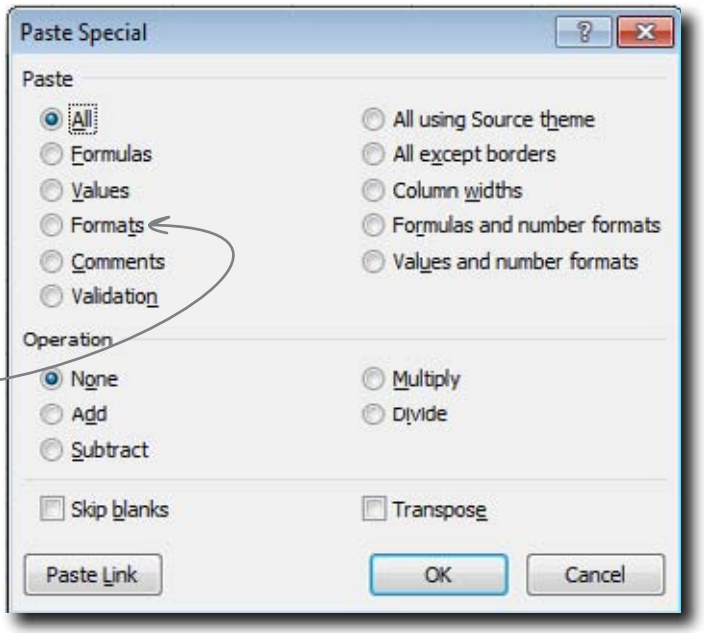


Try out this feature.

If you want to apply the formatting you've loaded into the format painter to a number of places in your spreadsheet (rather than just one), double-click the button when the cell whose formatting you want to copy is highlighted.

You can also achieve the same results using Paste Special > Formatting.

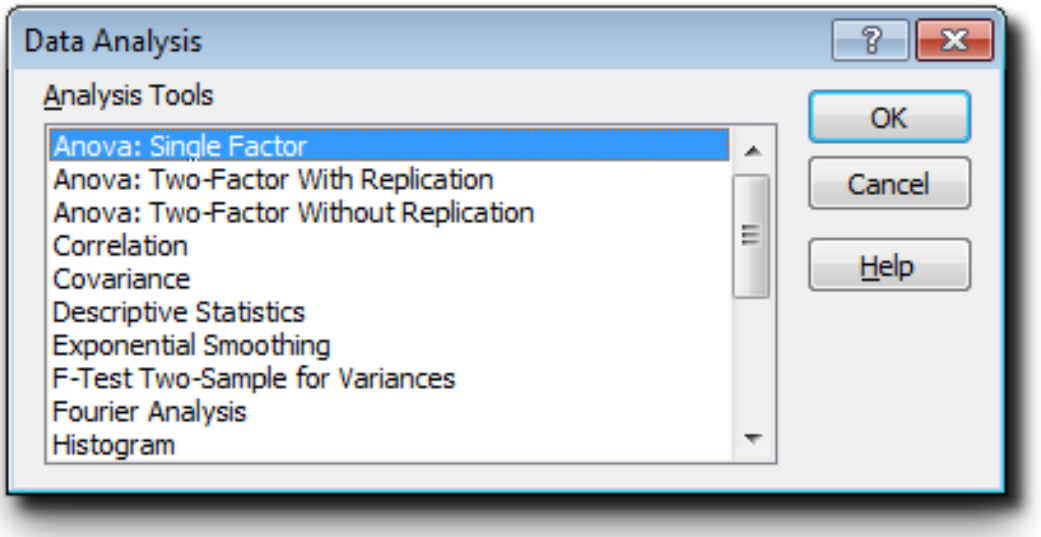
You can paste formats using Paste Special, too.



#3: The Data Analysis ToolPak

The Data Analysis ToolPak is a set of analysis tools that comes standard with Excel but isn't activated by default. If you need to use Excel for serious statistical operations like hypothesis testing, you'll want to take a look at this feature. Check out the Help files for information on how to activate it.

The Data Analysis ToolPak has a bunch of cool statistical functions.



#4: Array formulas

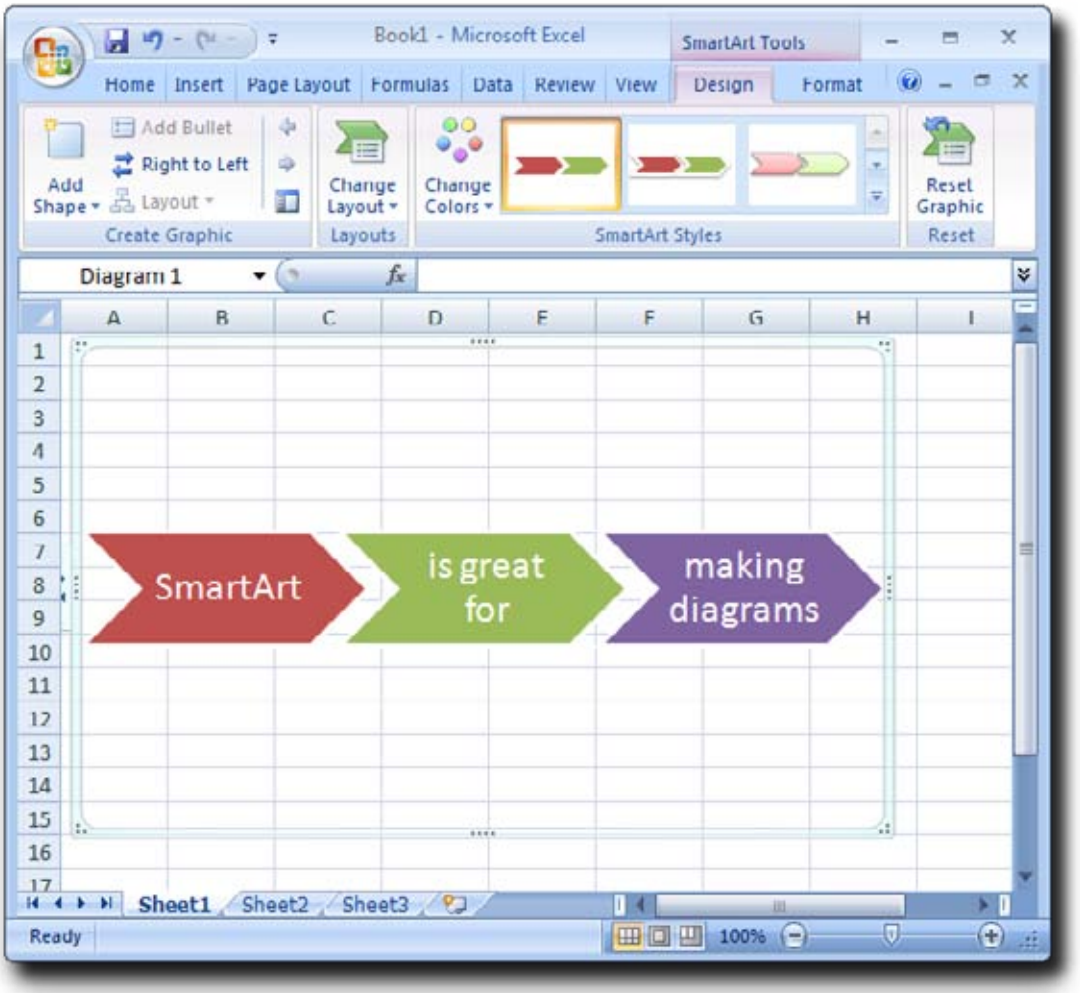
Ever needed a formula to return more than one result? Does that question blow your mind? **Array formulas** are a conceptually difficult but programmatically powerful feature of Excel that push functions to the limits of their performance.

They're worth looking into if you're interested in taking your mastery of functions into a whole different dimension…literally!

#5: Shapes and SmartArt

Excel 2007 introduced a bunch of visual formatting tools, and this book has only scratched the surface of those tools. If you enjoy thinking visually, try poking around the Shapes and SmartArt features. They are a treasure trove for quick and easy yet elegant formatting options for flow charts and other visualizations.

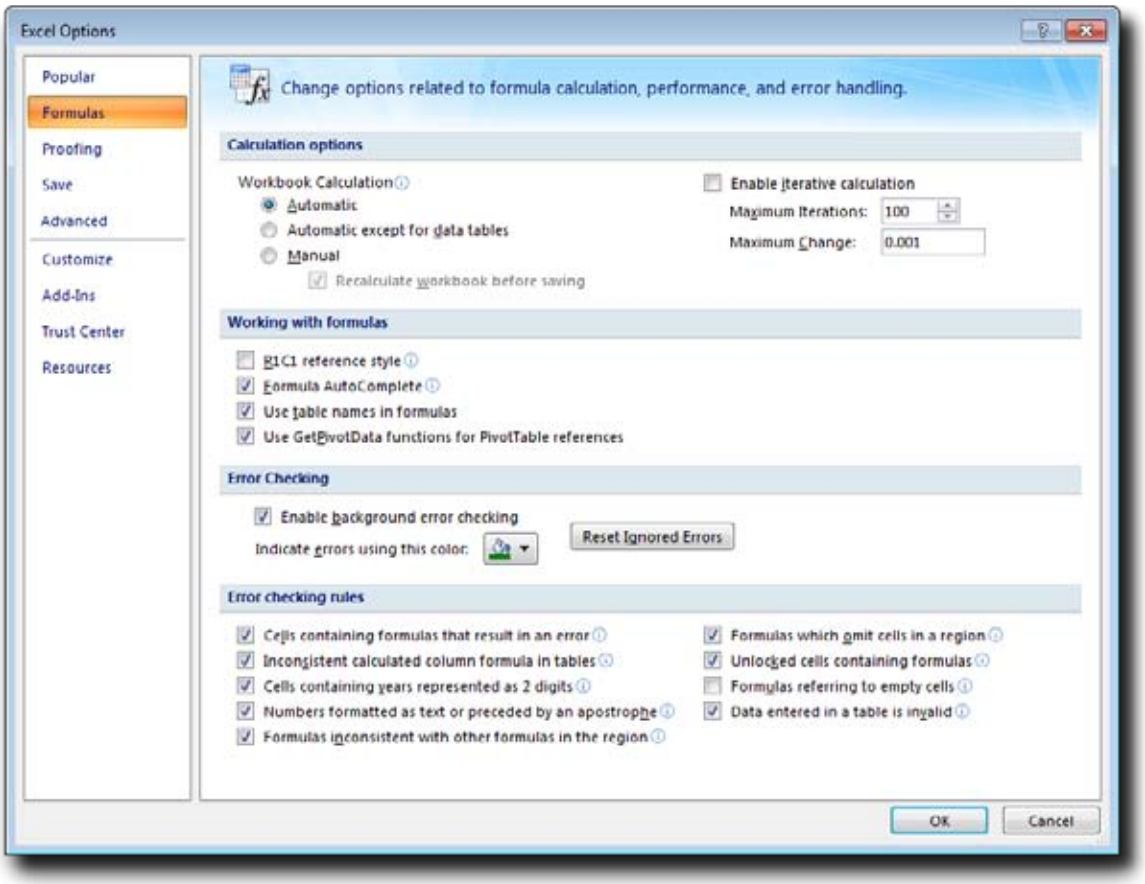
You can draw all sorts of interesting diagrams inside Excel using Shapes and SmartArt.



#6: Controlling recalculation and performance tuning

If your spreadsheet gets large and full of formulas, especially array formulas, you might experience slowdowns as all your formulas recalculate when you update data. If you suspect you're experiencing something like this, head over to the Options menu and play around with the settings that control Excel's recalculation and other performance behaviors.

Check out this window for performance tuning options.

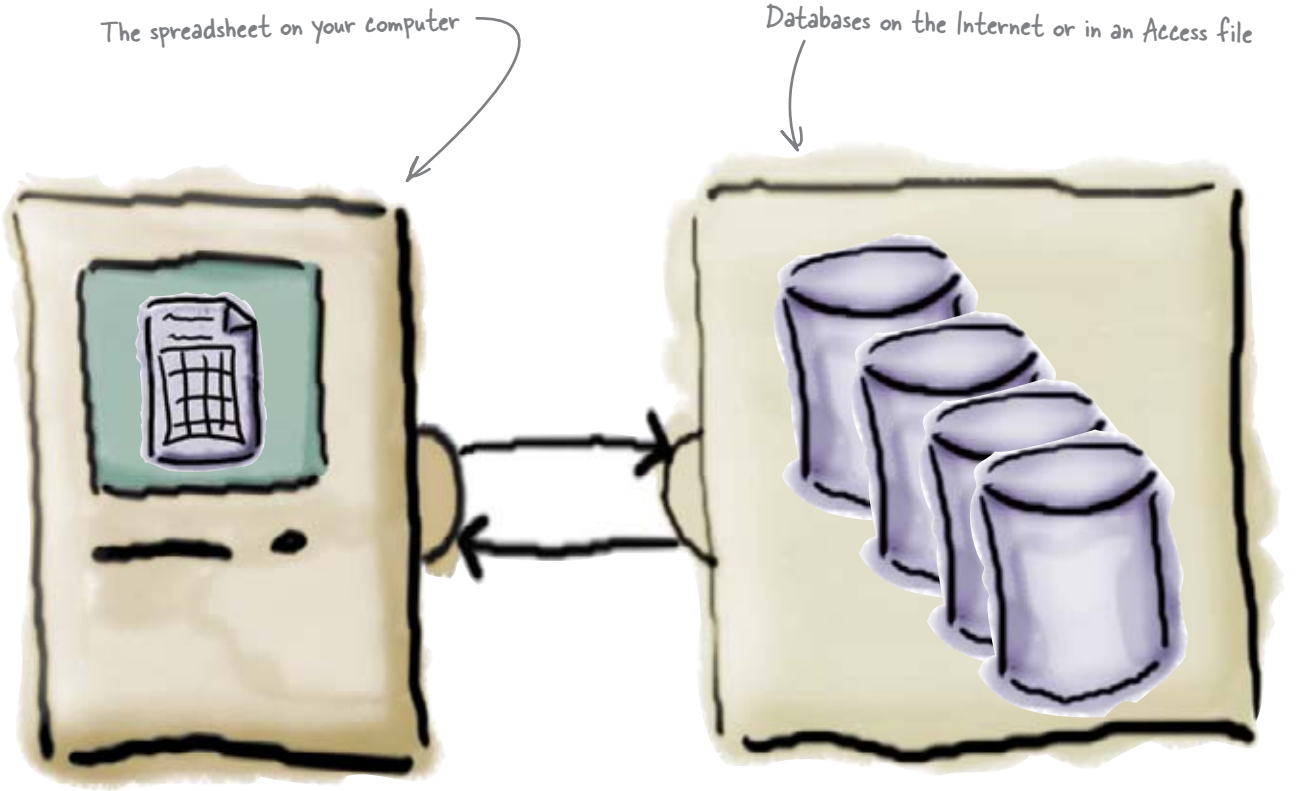


#7: Connecting to the Web

All of us spend time surfing the Web, so why not make Excel and the Web work together? Excel has a number of facilities for bringing web data into your worksheets and exporting your spreadsheets for use on the Web.

#8: Working with external data sources

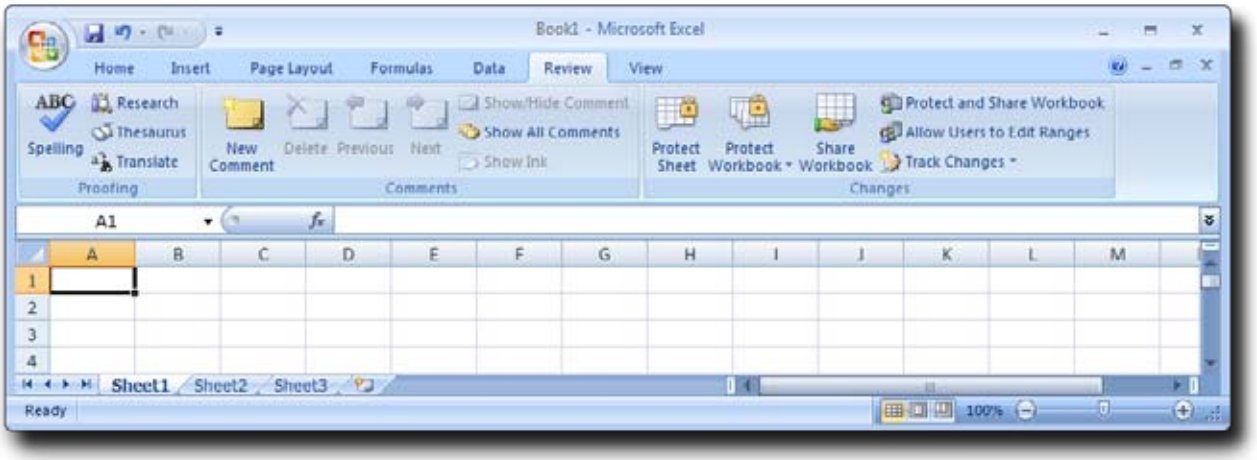
You can pull data into Excel from relational databases like Microsoft Access and from a variety of other external sources besides the Internet. Interfacing databases with Excel pivot tables using OLAP (Online Analytical Processing) technology is a particularly powerful and cool way to analyze data.



#9: Collaboration

Excel's collaboration features like Track Changes make working with other people on the same spreadsheet a lot easier. To look at some of the collaboration features, head over to the Review tab.

Look into collaboration options here.



#10: Visual Basic for Applications

Have you learned most of Excel's features, even the super-technical stuff like array formulas, and find yourself demanding more? Visual Basic for Applications (VBA) is a full-blown programming language that you can use inside Excel to create your own functions and much, much more.

Your spreadsheet dreams of having its own VBA code.

appendix ii: install excel's solver

The Solver

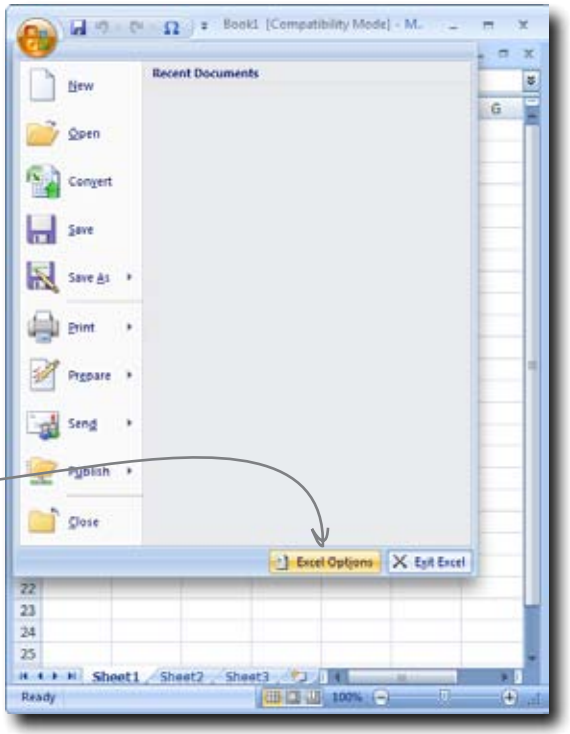
Some of the best features of Excel aren't installed by default.

That's right, in order to run the optimization from Chapter 10, you need to activate the **Solver**, an add-in that is included in Excel by default but not activated without your initiative.

Install Solver in Excel

Installing the Solver in Excel is no problem if you follow these simple steps.

This is the Microsoft Office button.



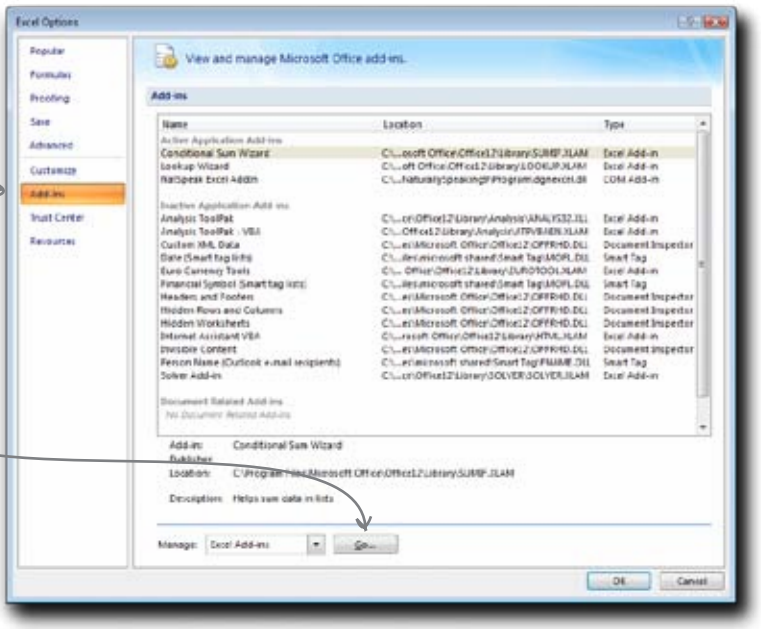
1. Click the Microsoft Office button and select **Excel Options**.

Here's Excel Options.

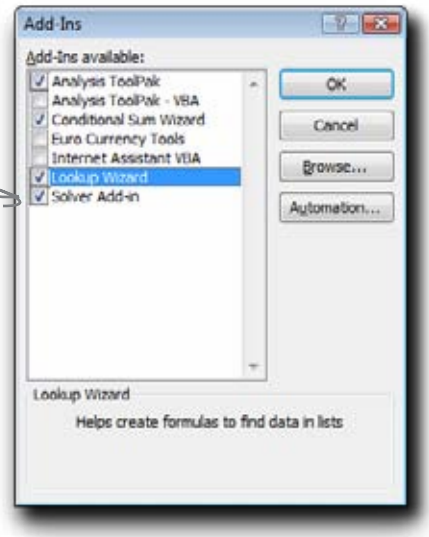
2. Select the Add-Ins tab and click **Go...** next to "Manage Excel Add-Ins."

The Add-Ins tab

Click this button.



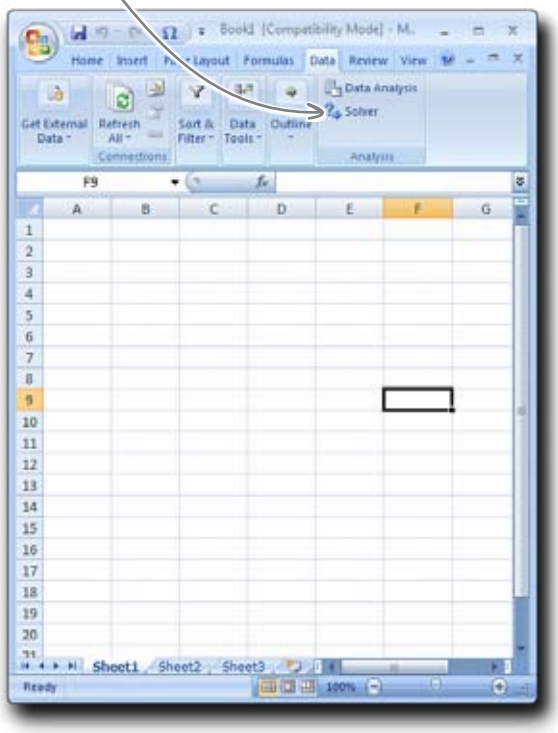
3. Make sure that the Solver Add-in box is checked, and then press **OK**.



Make sure that this box is checked.

4. Take a look at the Data tab to make sure that the Solver button is there for you to use.

Make sure that Solver can be seen under the Data tab.



That's it!

With those steps complete, you're ready to start running optimizations!

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